

Quarterly Management Report

Florida Department of Health Welcomes New State Surgeon General

Florida Governor Rick Scott appointed H. Frank Farmer Jr., MD, PhD, to serve as Florida State Surgeon General beginning April 4, 2011.

Dr. Farmer was born in New Smyrna Beach, Florida where he lived until 1959. Upon graduating high school in 1959, Dr. Farmer enrolled in Stetson University in Deland, Florida, graduating with a Bachelor of Arts degree in History. He then went on to the University of Georgia, earning a Master of Arts and a PhD in History. Dr. Farmer's career began as an Assistant Professor of History at Georgia Southwestern College in Americus, Georgia. He taught for one year until he enlisted in the United States Army in 1969.

Dr. Farmer served his country in the Army from 1969-1971, receiving numerous military honors. As a decorated Vietnam Veteran, he gained extensive experience in special operations and served in the Mekong Delta as an advisor. After proudly serving his country, he returned to Americus, Georgia to teach History.

In 1972, he entered medical school at the Medical College of Georgia and then completed a residency in Internal Medicine at University Hospital in Jacksonville, from 1977-1980. From 1980 – 1991, he was in private medical practice in New Smyrna Beach, Florida.

In 1983, Dr. Farmer once again served his country by joining the Florida National Guard, transferring to the Air Force Reserves in 1993. As a Reservist, he flew as a Flight Surgeon with a special operation squadron, retiring in 2004 at the rank of Colonel.

His work in the field of medicine includes his role as the Medical Director for Blue Cross/ Blue Shield of Florida; private

practitioner at East Volusia Internal Medicine Associates; and President of Endeavors Medical Group. Most recently, he was the Medical Director for Covance (Medical Research) in Daytona Beach, Florida.

Dr. Farmer served as President of the Florida Medical Association from 2001-2002. In 2004, he was appointed to the Florida Board of Medicine. He served as the Board's Chairman in 2006 and 2007.

He is married to Peggy Farmer and has two children, Frank, Jr, an Investment Advisor, and Kevin, an Orthopedic Surgeon with the University of Florida. Dr. Farmer's favorite hobbies are reading history books and bicycling.

BOARD & COUNCIL APPOINTMENTS JANUARY 1, 2011 - MARCH 31, 2011

| NAME | BOARD or COUNCIL |
|---------------|------------------|
| George Thomas | Medicine |

THIRD QUARTER

ULA Statistics

| | |
|------------------------------|-----|
| COMPLAINTS RECEIVED | 219 |
| REFERRED FOR INVESTIGATION | 177 |
| INVESTIGATIONS COMPLETED | 225 |
| CEASE AND DESISTS ISSUED | 66 |
| REFERRALS TO LAW ENFORCEMENT | 90 |
| ARRESTS | 11 |

ULA Finances

July 1, 2010 - March 31, 2011

| | |
|------------------------|--------------|
| BEGINNING CASH BALANCE | \$ 7,361,544 |
| REVENUES | \$ 1,416,507 |
| EXPENDITURES | \$ 1,068,167 |
| ENDING CASH BALANCE | \$ 7,709,883 |

Practitioner Regulation Quarterly Summary

January 1, 2011 - March 31, 2011

| BOARD | COMPLAINTS RECEIVED | LEGALLY SUFFICIENT | INVESTIGATIONS COMPLETED | CITATIONS ISSUED | DISMISSED BY PANEL | PC FOUND | PC FOUND DISMISSED | FINAL ORDERS | ULA COMPLAINTS | CONSUMER SERVICES | INVESTIGATIVE SERVICES | PROSECUTION SERVICES | TOTAL SERVICES |
|-------------------------------|---------------------|--------------------|--------------------------|------------------|--------------------|----------|--------------------|--------------|----------------|-------------------|------------------------|----------------------|----------------|
| ACUPUNCTURE | 8 | 2 | 6 | 9 | 8 | 0 | 1 | 1 | 1 | 9 | 6 | 17 | 32 |
| ANESTHESIOLOGY ASSISTANTS | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| ATHLETIC TRAINERS | 19 | 9 | 0 | 8 | 0 | 0 | 0 | 0 | 2 | 6 | 0 | 7 | 13 |
| CERTIFIED NURSING ASST | 554 | 217 | 231 | 3 | 91 | 132 | 3 | 49 | 2 | 227 | 83 | 453 | 763 |
| CERTIFIED SOCIAL WORKERS | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| CHIROPRACTIC MEDICINE | 90 | 44 | 44 | 0 | 17 | 3 | 2 | 5 | 2 | 70 | 27 | 145 | 242 |
| CLINICAL LABORATORY PERSONNEL | 12 | 4 | 2 | 0 | 3 | 5 | 1 | 2 | 0 | 12 | 0 | 9 | 21 |
| CLINICAL SOCIAL WORKERS | 47 | 6 | 7 | 0 | 1 | 1 | 0 | 1 | 2 | 19 | 7 | 24 | 50 |
| DENTAL HYGIENISTS | 1 | 5 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 3 | 7 | 4 | 14 |
| DENTAL LABORATORIES | 2 | 1 | 2 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 7 | 8 | 16 |
| DENTISTRY | 244 | 71 | 69 | 3 | 42 | 22 | 4 | 16 | 5 | 154 | 102 | 282 | 538 |
| DIETETICS AND NUTRITION | 7 | 3 | 3 | 1 | 2 | 0 | 0 | 1 | 3 | 5 | 7 | 13 | 25 |
| DRUGS, DEVICES & COSMETICS | 63 | 58 | 68 | 0 | 5 | 0 | 0 | 0 | 0 | 4 | 58 | 405 | 467 |
| ELECTROLYSIS | 22 | 20 | 7 | 6 | 4 | 1 | 1 | 1 | 0 | 8 | 2 | 33 | 43 |
| ELECTROLYSIS FACILITIES | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 2 | 0 | 4 | 2 | 6 |
| EMERGENCY MEDICAL TECHNICIAN | 45 | 12 | 14 | 0 | 0 | 0 | 0 | 3 | 0 | 18 | 4 | 171 | 193 |
| HEARING AID SPECIALISTS | 23 | 4 | 2 | 0 | 14 | 3 | 0 | 0 | 0 | 20 | 5 | 16 | 41 |
| MARRIAGE & FAMILY THERAPISTS | 5 | 0 | 2 | 0 | 1 | 0 | 0 | 0 | 1 | 5 | 2 | 7 | 14 |
| MASSAGE ESTABLISHMENTS | 66 | 31 | 15 | 5 | 4 | 5 | 0 | 8 | 55 | 13 | 92 | 79 | 184 |
| MASSAGE THERAPY | 81 | 62 | 63 | 0 | 23 | 36 | 3 | 26 | 40 | 35 | 103 | 247 | 385 |
| MEDICAL PHYSICISTS | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 2 |
| MEDICINE | 1,628 | 335 | 364 | 30 | 270 | 69 | 10 | 44 | 29 | 759 | 384 | 1,413 | 2,556 |
| MENTAL HEALTH COUNSELING | 54 | 15 | 13 | 0 | 4 | 1 | 1 | 1 | 3 | 24 | 22 | 51 | 97 |
| MIDWIFERY | 0 | 0 | 4 | 0 | 4 | 0 | 0 | 1 | 1 | 6 | 3 | 23 | 32 |

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Practitioner Regulation Quarterly Summary (cont'd)

| BOARD | COMPLAINTS RECEIVED | LEGALLY SUFFICIENT | INVESTIGATIONS COMPLETED | CITATIONS ISSUED | DISMISSED BY PANEL | PC FOUND | PC FOUND DISMISSED | FINAL ORDERS | ULA COMPLAINTS | CONSUMER SERVICES | INVESTIGATIVE SERVICES | PROSECUTION SERVICES | TOTAL SERVICES |
|-----------------------------|---------------------|--------------------|--------------------------|------------------|--------------------|------------|--------------------|--------------|----------------|-------------------|------------------------|----------------------|----------------|
| NATUROPATHIC MEDICINE | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| NURSING - ARNP | 64 | 32 | 25 | 1 | 14 | 5 | 2 | 9 | 0 | 41 | 16 | 48 | 105 |
| NURSING - LPN | 232 | 134 | 176 | 1 | 68 | 98 | 3 | 55 | 2 | 141 | 68 | 374 | 583 |
| NURSING - RN | 801 | 536 | 330 | 146 | 112 | 147 | 4 | 138 | 0 | 512 | 110 | 689 | 1,311 |
| NURSING HOME ADMINISTRATORS | 43 | 5 | 8 | 0 | 0 | 0 | 0 | 0 | 0 | 42 | 3 | 18 | 63 |
| OCCUPATIONAL THERAPY | 18 | 2 | 2 | 0 | 2 | 4 | 1 | 1 | 2 | 11 | 2 | 14 | 27 |
| OPTICAL ESTABLISHMENTS | 2 | 1 | 1 | 0 | 4 | 0 | 0 | 0 | 2 | 0 | 5 | 2 | 7 |
| OPTICIANRY | 6 | 1 | 6 | 0 | 4 | 4 | 2 | 0 | 1 | 1 | 4 | 12 | 17 |
| OPTOMETRY | 21 | 10 | 8 | 0 | 8 | 4 | 0 | 0 | 1 | 7 | 6 | 15 | 28 |
| ORTHOTISTS & PROSTHETISTS | 6 | 1 | 1 | 0 | 3 | 7 | 0 | 3 | 3 | 3 | 5 | 12 | 20 |
| OSTEOPATHIC MEDICINE | 202 | 54 | 43 | 1 | 20 | 4 | 0 | 15 | 2 | 101 | 49 | 233 | 383 |
| PAIN MANAGEMENT CLINICS | 41 | 7 | 8 | 0 | 3 | 0 | 0 | 0 | 28 | 17 | 57 | 44 | 118 |
| PARAMEDICS | 24 | 13 | 14 | 0 | 0 | 0 | 0 | 2 | 0 | 18 | 4 | 249 | 271 |
| PHARMACIES | 108 | 67 | 67 | 0 | 21 | 0 | 0 | 7 | 1 | 45 | 70 | 201 | 316 |
| PHARMACISTS | 98 | 80 | 63 | 1 | 25 | 7 | 1 | 18 | 1 | 34 | 77 | 278 | 389 |
| PHARMACY TECHNICIANS | 10 | 7 | 12 | 0 | 2 | 6 | 0 | 5 | 3 | 16 | 7 | 28 | 51 |
| PHYSICAL THERAPY | 20 | 13 | 15 | 6 | 4 | 2 | 0 | 4 | 5 | 11 | 17 | 45 | 73 |
| PHYSICIAN ASSISTANTS | 162 | 171 | 36 | 168 | 19 | 2 | 1 | 2 | 0 | 102 | 14 | 86 | 202 |
| PODIATRIC MEDICINE | 48 | 23 | 10 | 12 | 0 | 2 | 0 | 1 | 1 | 11 | 8 | 30 | 49 |
| PSYCHOLOGY | 61 | 38 | 9 | 10 | 6 | 1 | 0 | 1 | 4 | 30 | 18 | 37 | 85 |
| RADIOLOGIC TECHNOLOGY | 21 | 16 | 15 | 0 | 2 | 0 | 0 | 2 | 0 | 14 | 5 | 80 | 99 |
| RESPIRATORY CARE | 22 | 12 | 13 | 2 | 3 | 15 | 0 | 15 | 0 | 15 | 3 | 65 | 83 |
| SCHOOL PSYCHOLOGY | 2 | 0 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 2 | 5 |
| SPEECH-LANGUAGE PATH/AUDIO | 16 | 7 | 6 | 2 | 7 | 3 | 0 | 0 | 0 | 14 | 5 | 29 | 48 |
| TOTAL FOR ALL BOARDS | 5,000 | 2,129 | 1,785 | 420 | 823 | 589 | 40 | 437 | 205 | 2,587 | 1,478 | 6,002 | 10,067 |