



**Ensuring Appropriate Hearing
Screening Follow-Up
Meet Me Calls
August 14 and 16, 2012**



Objectives

1. Know the various steps in the hearing screening process and when it is complete.
2. Distinguish the roles of different entities in the various steps of the hearing screening process.
3. Become familiar with the factors that affect Florida's hearing screening loss to follow-up rate.
4. Recognize strategies that can be implemented to ensure appropriate follow-up.



Sharing from Field

Amber Shore

Pediatrics



Barbara Greenberg-Cordero

First Sounds

Newborn Hearing Screening Process

First Stage inpatient or initial screening.

↓
Pass → Done

↓
Refer

Second Stage outpatient repeat screening.

↓
Pass → Done

↓
Refer

Evaluation, preferably with CMS-approved audiologist

↓
Pass → Done

↓
Diagnosed Permanent Hearing Loss

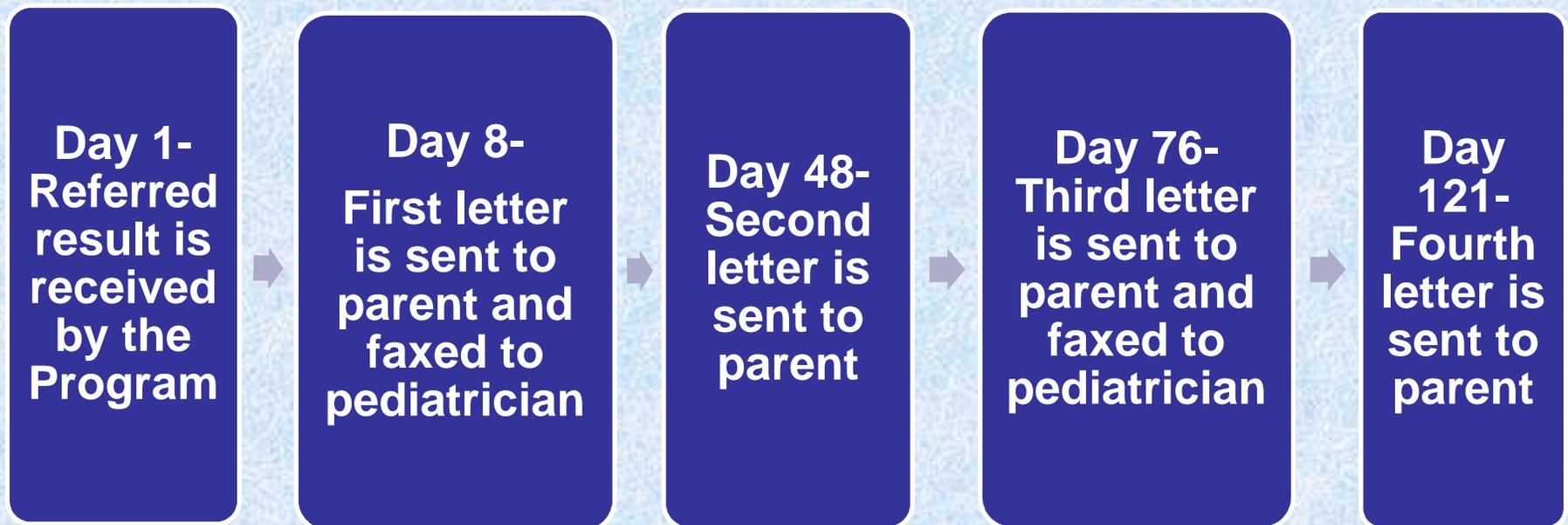
↓
Referral to Early Intervention → Done

If It Wasn't Reported, It Didn't Happen

- Screened by one month of age
- Diagnosed by 3 months
- Services by 6 months
- Decrease lost to follow-up rate



State-Level Follow-up Letters



State-Level Follow-up Calls

- Initial call to parent within three weeks of when the referred hearing result is received
- Second and third attempts are made when staff are available
- Interpreters used for non-English speaking parents
- FLMMIS, SHOTS, and WIC are checked for up-to-date phone numbers
- Birth hospitals, pediatricians, and audiologists are also called



Birth Hospital Role with Follow-Up

- Inform parent of hearing screening result
- Use parent's native language
- Complete specimen card correctly and consistently
- Show our new video
- Distribute new folders
- Schedule the follow-up appointment
- Report, report, and report results!



Outpatient Facility

Role with Follow-Up

- Remind parent of appointment
- Use parent's native language
- Share results with pediatrician
- Schedule the follow-up appointment
- Refer to Early Steps
- Report, report, and report results!
 - For each appointment
 - Children birth to three
 - Who did not pass newborn hearing screen
 - Who were diagnosed with permanent hearing loss



Pediatrician Role with Follow-Up

- Obtain newborn hearing screening results
 - Show Loss & Found video
 - Post “Choose Your Baby’s Doctor Early” posters
 - Make referrals to audiologist
 - Schedule the follow-up appointment
 - Follow the 1, 3, 6, guidelines
 - Consult with EHDI Pediatric Champion
(Charles Williams, M.D. at 352-294-5050)
 - Report, report, and report results!
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Lost to Follow-Up Rate

- **Denominator:**
 - Babies who did not pass their final screen
- **Numerator:**
 - Babies who did not pass without either a pass rescreen, diagnosis of normal hearing, or diagnosis of hearing loss
 - Unable to be reached
 - No response
 - Good intentions
 - Never reported to Program



Who Doesn't Count Against Rate

- Screening Process Completed
 - Passed a rescreen
 - Evaluation showed normal hearing
 - Diagnosis of permanent hearing loss
- Parent declined follow-up testing
- Baby passed away
- Family moved out of state/country
- Had an evaluation within the last six months and follow-up re-evaluation is scheduled

Strategies for Success

Set future appointments while the family is present.



Share educational materials with parents.



Keep pediatrician in the loop.



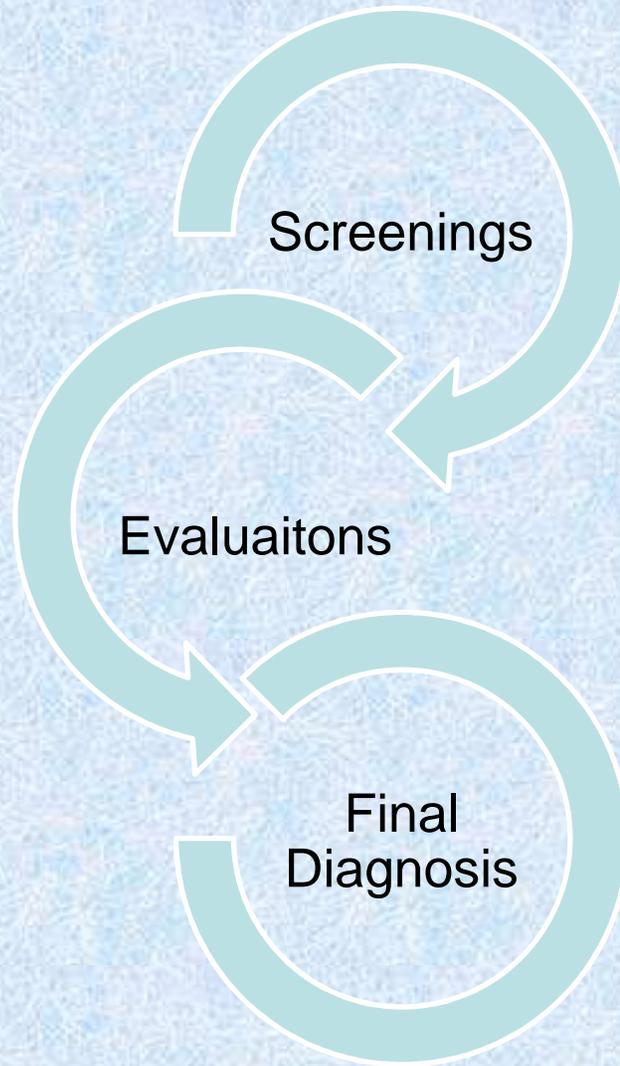
Communicate clearly with the parent.

Most Importantly

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Want to Know More?

Visit:

www.floridanewbornscreening.com

Training on hearing screening:

Laura Olson

407-592-8415



General hearing screening questions

Pam Tempson 850-245-4673

Questions

