

Hendry County Health Department Alignment with Agency Strategic Plan

Agency Strategic Plan Goal	Agency Strategic Plan Strategy No.	Agency Strategic Plan Strategy	Hendry County Health Department Objective, aligned to State Strategy NOTE: Target dates for strategic objectives must be no later than Dec. 31, 2015
Protect the Population from health threats	1.1.1	Prevent and control infectious disease	
Protect the Population from health threats	1.1.2	Prevent and reduce illness, injury and death related to environmental factors	
Protect the Population from health threats	1.1.3	Minimize loss of life, illness, and injury from natural or man-made disasters	
Protect the Population from health threats	1.1.4	Prevent and reduce intentional and unintentional injuries.	Increase the percentage of adults who "always" or "nearly always" used seat belts when driving or riding in a car from 95.7% to 97%. <i>Aligns with Hendry County Health Department Community Health Improvement Plan.</i>
		Prevent and reduce intentional and unintentional injuries.	Reduce the percentage of middle- and high school students who have drunk alcohol in the past 30 days from the average of 24.7% to 22.0%. <i>Aligns with Hendry County Health Department Community Health Improvement Plan.</i>
Reduce chronic disease morbidity and mortality	1.2.1	Increase the proportion of adults and children who are at a healthy weight.	Reduce the percentage of elementary school-aged children in the county that are overweight or obese from 45.1% to 42.6%. <i>Aligns with Hendry County Health Department Community Health Improvement Plan.</i>
	1.2.1	Increase the proportion of adults and children who are at a healthy weight.	Maintain or reduce the number of adults with diagnosed diabetes (12.0% as of 2010). <i>Aligns with Hendry County Health Department Community Health Improvement Plan.</i>
	1.2.1	Increase the proportion of adults and children who are at a healthy weight.	Reduce the percentage of adults in the county who are overweight or obese from 72.9% to 70%. <i>Aligns with Hendry County Health Department Community Health Improvement Plan.</i>

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Reduce chronic disease morbidity and mortality	1.2.2	Reduce illness, disability, and death related to tobacco use and secondhand smoke exposure.	Increase the percentage of adults in the county who tried to quit smoking at least once in the past year from 51.8% to 60%. <i>Aligns with Hendry County Health Department Community Health Improvement Plan and Hendry County Health Department Strategic Plan.</i>
Improve maternal and child health	1.3.1	Reduce infant mortality.	
Improve maternal and child health	1.3.2	Meet special health care needs of children.	
Improve efficiency and effectiveness	2.1.1	Use information technology and systems to efficiently support disease prevention, intervention and epidemiological activities.	
Improve efficiency and effectiveness	2.1.2	Use public health information technology and systems to efficiently improve business practices	
Improve efficiency and effectiveness	2.1.3	Adopt certified electronic health record software	

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Improve efficiency and effectiveness	2.1.4	Connect agency providers and electronic health record systems in a network that consists of a state-level Health Information Exchange, Direct Secured Messaging and local health information exchanges and gateways	
Improve efficiency and effectiveness	2.1.5	Implement tools, processes and methods that support accountability and provide transparency in DOH administrative management systems.	
Maximize funding to accomplish the public health mission	2.2.1	Maximize Medicaid and other third party revenue to help county health departments and Children's Medical Service providers to retain the infrastructure necessary to meet the public health needs of their community.	
Maximize funding to accomplish the public health mission	2.2.2	Review and update fee policies and fee schedules.	

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Promote a culture of organizational excellence.	2.3.1	Collect, track and use performance data to inform business decisions and continuously improve.	
Promote a culture of organizational excellence.	2.3.2	Maintain a sustainable performance management framework.	
Promote a culture of organizational excellence.	2.3.3	Develop, implement and sustain integrated quality improvement processes throughout organizational practice, programs, processes and interventions.	Evaluate results of customer satisfaction surveys every six months. Implement and track the success of at least two changes based on the results of the surveys. Achieve 90% of responses on all customer satisfaction surveys having a satisfactory or better rating. <i>Aligns with Hendry County Health Department Strategic Plan.</i>
Optimize communications.	2.4.1	Develop, implement and improve internal and external communication strategies and plans.	
Promote an integrated public health system.	3.1.1	Implement and link health improvement planning at state and local levels.	
Promote an integrated public health system.	3.1.2	Integrate planning and assessment processes to maximize partnerships and expertise of a community in accomplishing its goals.	Expand and strengthen community partnerships and collaborations to build capacity and better serve the needs of Hendry County by evaluating the effectiveness of the Hendry-Glades Public Health System Task Force, as defined by the Florida Department of Health evaluation template for partnerships. <i>Aligns with Hendry County Health Department Community Health Improvement Plan.</i>

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Promote an integrated public health system.	3.1.3	Support local efforts to revitalize communities.	
Assure access to health care	3.2.1	Increase access to care for underserved populations.	
Assure access to health care	3.2.2	Provide equal access to culturally and linguistically competent care.	
Expediently license all healthcare professionals who meet statutorily mandated standards of competency.	3.3.1	Provide an efficient licensure process that meets statutory requirements.	
Attract, recruit, and retain a competent and credentialed workforce.	4.1.1	Implement a competency-based framework for recruitment and training.	
Attract, recruit, and retain a competent and credentialed workforce.	4.1.2	Provide trainings and resources that support and develop current public health employees.	Utilize available training resources for employee education and development by holding quarterly staff meetings. <i>Aligns with Hendry County Health Department Strategic Plan.</i>
Ensure partnerships, systems and processes to support the future workforce.	4.2.1	Develop, sustain and improve an Agency Workforce Development Plan to ensure continuity of competent and credentialed workforce.	