

Palm Beach CHD Alignment With Agency Strategic Plan

Agency Strategic Plan Goal	Agency Strategic Plan Strategy No.	Agency Strategic Plan Strategy	Palm Beach CHD Objective, aligned to State Strategy. Note: all objectives are due December, 2013
Protect the Population from health threats	1.1.1	Prevent and control infectious disease	1.1 Decrease bacterial STD rate per 100,000 in 15-to-24 year olds to less than or equal to 2,682. (need to say by when).
		Prevent and control infectious disease	1.9 Decrease the TB case rate to 3.5 per 100,000 of population.
		Prevent and control infectious disease	3.4 Achieve 90% treatment completions for TB patients completing therapy within 12 months of initiation of treatment.
		Prevent and control infectious disease	1.10 Decrease the AIDS case rate to 21.96 per 100,000 population.
		Prevent and control infectious disease	3.1 Decrease the HIV resident death rate to 8.24 per 100,000 of population.
		Prevent and control infectious disease	4.9 Achieve 83% of components in place necessary for responding to disease reports.
		Prevent and control infectious disease	1.3 Achieve enteric disease rate per 100,000 at less than or equal to 16.
		Prevent and control infectious disease	1.4 Reduce bacterial meningitis and bacteriemia disease rate per 100,000 to 0.20.
Protect the Population from health threats	1.1.2	Prevent and reduce illness, injury and death related to environmental factors	1.15 Achieve less than or equal to 9 Days of Exceedance for beachwater samples per quarter.
		Prevent and reduce illness, injury and death related to environmental factors	1.16 Less than 1% of child care facilities are cited for a Class 1 Violation in any one quarter.
		Prevent and reduce illness, injury and death related to environmental factors	1.17 Achieve satisfactory food establishments routine inspection level greater than or equal to 90%.

Palm Beach CHD Alignment With Agency Strategic Plan

Agency Strategic Plan Goal	Agency Strategic Plan Strategy No.	Agency Strategic Plan Strategy	Palm Beach CHD Objective, aligned to State Strategy. Note: all objectives are due December, 2013
		Prevent and reduce illness, injury and death related to environmental factors	1.18 Achieve satisfactory inspection level for group care facilities (all non child care) at greater than or equal to 90%.
		Prevent and reduce illness, injury and death related to environmental factors	1.19 Achieve AQI measures in the Good Range greater than or equal to 85% of days.
		Prevent and reduce illness, injury and death related to environmental factors	1.20 Achieve less than or equal to 10% of water treatment facilities found to be noncompliant.
		Prevent and reduce illness, injury and death related to environmental factors	4.10 Achieve a composite annual score on Environmental Health Onsite Sewage Program Evaluations of at least 80%.
		Prevent and reduce illness, injury and death related to environmental factors	4.11 Achieve a composite annual score on Environmental Health Community Program Evaluations of at least 80%.
		Prevent and reduce illness, injury and death related to environmental factors	4.12 Achieve an annual score on Environmental Health Water Program Evaluations of at least 80%.
Protect the Population from health threats	1.1.3	Minimize loss of life, illness, and injury from natural or man-made disasters	5.1 Achieve a composite annual preparedness score from DOH of greater than 80%.

Palm Beach CHD Alignment With Agency Strategic Plan

Agency Strategic Plan Goal	Agency Strategic Plan Strategy No.	Agency Strategic Plan Strategy	Palm Beach CHD Objective, aligned to State Strategy. Note: all objectives are due December, 2013
		Minimize loss of life, illness, and injury from natural or man-made disasters	5.4 Achieve at least 85% participation on weekly 800mhz radio checks.
Protect the Population from health threats	1.1.4	Prevent and reduce intentional and unintentional injuries.	1.14 Decrease unintentional injury death rate for all age groups per 100,000 population to 45.
Reduce chronic disease morbidity and mortality	1.2.1	Increase the proportion of adults and children who are at a healthy weight.	1.5 Decrease the percent of WIC children ages 2 to 5 with a BMI greater than or equal to 85% to 27%.
		Increase the proportion of adults and children who are at a healthy weight.	1.12 Reduce the proportion of PBC adults who are overweight or obese (ie, BMI greater than or equal to 25) to 52%.
		Increase the proportion of adults and children who are at a healthy weight.	3.8 Increase the percent of PBCHD clients who are diabetic, have CVD, or are overweight or obese receiving medical nutrition therapy from a PBCHD nutritionist to 17%.
Reduce chronic disease morbidity and mortality	1.2.2	Reduce illness, disability, and death related to tobacco use and secondhand smoke exposure.	1.11 Decrease the percent of PBC adults reporting current tobacco use to 15%.
Improve maternal and child health	1.3.1	Meet special health care needs of children.	1.7 Increase the percent of WIC infants who were ever breastfed to 80%.
		Meet special health care needs of children.	1.8 Increase the percent of 2-year olds fully immunized among CHD clients to 90%.
		Meet special health care needs of children.	1.13 Decrease percent of repeat births to mothers ages 15 to 19 to 14%.
Improve maternal and child health	1.3.2	Reduce infant mortality.	1.6 Decrease infant mortality rate per 1,000 live births to less than or equal to 4.9.

Palm Beach CHD Alignment With Agency Strategic Plan

Agency Strategic Plan Goal	Agency Strategic Plan Strategy No.	Agency Strategic Plan Strategy	Palm Beach CHD Objective, aligned to State Strategy. Note: all objectives are due December, 2013
		Reduce infant mortality.	3.6 Decrease % of late or no prenatal care to no more than 5.5%.
Improve efficiency and effectiveness	2.1.1	Connect agency providers and electronic health record systems in a network that consists of a state-level Health Information Exchange, Direct Secured Messaging and local health information exchanges and gateways	
Improve efficiency and effectiveness	2.1.2	Adopt certified electronic health record software	
Improve efficiency and effectiveness	2.1.3	Use information technology and systems to efficiently support disease prevention, intervention and epidemiological activities.	4.18 Increase the percent of Palm Beach County hospitals participating in ESSENCE syndromic surveillance project to 100%.
Improve efficiency and effectiveness	2.1.4	Use public health information technology and systems to efficiently improve business practices	5.2 Achieve at least 95% of data backed up daily and stored offsite.
Improve efficiency and effectiveness			5.3 Achieve 100% recovery of data on annual electronic data recovery test.

Palm Beach CHD Alignment With Agency Strategic Plan

Agency Strategic Plan Goal	Agency Strategic Plan Strategy No.	Agency Strategic Plan Strategy	Palm Beach CHD Objective, aligned to State Strategy. Note: all objectives are due December, 2013
Improve efficiency and effectiveness	2.1.5	Implement tools, processes and methods that support accountability and provide transparency in DOH administrative management systems.	Does not link to a specific PBCHD Objective, but does fall under the umbrella of the PBCHD Goal 4: Organizational Excellence.
Maximize funding to accomplish the public health mission	2.2.1	Maximize Medicaid and other third party revenue to help county health departments and Children's Medical Service providers to retain the infrastructure necessary to meet the public health needs of their community.	4.14 Achieve a quarterly average cash balance within the range of 7-9.5%
Maximize funding to accomplish the public health mission	2.2.2	Review and update fee policies and fee schedules.	4.14 Achieve a quarterly average cash balance within the range of 7-9.5%
Promote a culture of organizational excellence.	2.3.1	Maintain a sustainable performance management framework.	Does not link to a specific PBCHD Objective, but does fall under the umbrella of the PBCHD Goal 4: Organizational Excellence.
Promote a culture of organizational excellence.	2.3.2	Collect, track and use performance data to inform business decisions and continuously improve.	4.7 Achieve a fixed asset loss rate, based on acquisition ocast below 0.25%.

Palm Beach CHD Alignment With Agency Strategic Plan

Agency Strategic Plan Goal	Agency Strategic Plan Strategy No.	Agency Strategic Plan Strategy	Palm Beach CHD Objective, aligned to State Strategy. Note: all objectives are due December, 2013
Promote a culture of organizational excellence.	2.3.3	Develop, implement and sustain integrated quality improvement processes throughout organizational practice, programs, processes and interventions.	4.8 Achieve 90% of responses on all customer satisfaction surveys having a satisfactory or better rating.
		Develop, implement and sustain integrated quality improvement processes throughout organizational practice, programs, processes and interventions.	4.13 Achieve administrative rate of at least 15%.
		Develop, implement and sustain integrated quality improvement processes throughout organizational practice, programs, processes and interventions.	4.15 Achieve a Prompt Payment Compliance average of 99%.

Palm Beach CHD Alignment With Agency Strategic Plan

Agency Strategic Plan Goal	Agency Strategic Plan Strategy No.	Agency Strategic Plan Strategy	Palm Beach CHD Objective, aligned to State Strategy. Note: all objectives are due December, 2013
		Develop, implement and sustain integrated quality improvement processes throughout organizational practice, programs, processes and interventions.	4.16 Decrease the % of out-of-compliance answers on the annual DOH Internal Control Questionnaire to no more than 5%.
		Develop, implement and sustain integrated quality improvement processes throughout organizational practice, programs, processes and interventions.	4.17 Achieve at least a "meets expectations" rating on 100% of administrative external audits.
		Develop, implement and sustain integrated quality improvement processes throughout organizational practice, programs, processes and interventions.	4.19 Reduce incurred workers compensation cost per full-time equivalent (FTE) to \$125.
Optimize communications.	2.4.1	Develop, implement and improve internal and external communication strategies and plans.	

Palm Beach CHD Alignment With Agency Strategic Plan

Agency Strategic Plan Goal	Agency Strategic Plan Strategy No.	Agency Strategic Plan Strategy	Palm Beach CHD Objective, aligned to State Strategy. Note: all objectives are due December, 2013
Assure access to health care	3.2.1	Increase access to care for underserved populations.	1.2 Increase the percentage of the population on community water systems receiving flouridated water to 85%.
		Increase access to care for underserved populations.	3.2 Achieve access to dental care by low income persons (<100% FPL) to at least 35%.
		Increase access to care for underserved populations.	3.3 Increase by 3,000 new users the number of patients seen at the Lantana Health Center (by the adult primary care expansion project).
		Increase access to care for underserved populations.	3.5 Increase the number of clients for the Volunteer Health Care Provider Program (VHCPP) to 60,000.
		Increase access to care for underserved populations.	3.7 Increase the % of WIC Eligibles served to 90%.
		Increase access to care for underserved populations.	3.9 Decrease to 43% the percent of CHD primary care clinic clients who are uninsured.
		Increase access to care for underserved populations.	3.10 Increase the percent of homeless clients with a diagnosis of Mental Health Disorder who are referred to appropriate Mental Health services to 75%.
Assure access to health care	3.2.2	Provide equal access to culturally and linguistically competent care.	
Promote an integrated public health system.	3.1.1	Implement and link health improvement planning at state and local levels.	2.1 Achieve a score of 3 for the % of the Community Health Improvement Plan (CHIP) completed.

Palm Beach CHD Alignment With Agency Strategic Plan

Agency Strategic Plan Goal	Agency Strategic Plan Strategy No.	Agency Strategic Plan Strategy	Palm Beach CHD Objective, aligned to State Strategy. Note: all objectives are due December, 2013
Promote an integrated public health system.	3.1.2	Integrate planning and assessment processes to maximize partnerships and expertise of a community in accomplishing its goals.	
Promote an integrated public health system.	3.1.3	Support local efforts to revitalize communities.	2.2 Complete at least 90% of the tasks (12 of 13) of the PACE EH process in a new community.
Expediently license all healthcare professionals who meet statutorily mandated standards of competency.	3.3.1	Provide an efficient licensure process that meets statutory requirements.	
Attract, recruit, and retain a competent and credentialed workforce.	4.1.1	Implement a competency-based framework for recruitment and training.	4.2 Eighty % of employees training needs have been identified in an employee Development and Enhancement Plan.
Attract, recruit, and retain a competent and credentialed workforce.	4.1.2	Provide trainings and resources that support and develop current public health employees.	4.1 Increase to 100% the percent of employees completing the mandatory DOH Training in accordance with DOH Training Policy.
		Provide trainings and resources that support and develop current public health employees.	4.3 Achieve a pass rate of 75% for Public Health Medical Residents taking the Preventive Medicine Board Exams within 18 months of completing the program.
		Provide trainings and resources that support and develop current public health employees.	4.4 Increase the response rate on the Employee Satisfaction Survey to 70%.

Palm Beach CHD Alignment With Agency Strategic Plan

Agency Strategic Plan Goal	Agency Strategic Plan Strategy No.	Agency Strategic Plan Strategy	Palm Beach CHD Objective, aligned to State Strategy. Note: all objectives are due December, 2013
		Provide trainings and resources that support and develop current public health employees.	4.5 Increasee percent of employees responding to the Employee Satisfaction Survey who rate their overall level of satisfaction as very satisfied or satisfiend to 80%.
Ensure partnerships, systems and processes to support the future workforce.	4.2.1	Develop, sustain and improve an Agency Workforce Development Plan to ensure continuity of competent and credentialed workforce.	4.6 Achieve no more than 10% of employees leaving state government annually.