

St Lucie CHD Alignment with Agency Strategic Plan

Agency Strategic Plan Goal	Agency Strategic Plan Strategy	St. Lucie CHD Objective, aligned to State Strategy.
Protect the Population from health threats	Prevent and control infectious disease	Achieve better than 90 percent of 2-year-old CHD clients fully immunized
	Prevent and control infectious disease	Achieve less than 2 percent of CHD wasted/spoiled/expired vaccine
	Prevent and control infectious disease	Decrease the dollar value of CHD wasted/spoiled/expired vaccine to below \$5000.00
	Prevent and control infectious disease	Achieve 90 percent of CHD STD cases treated according to the most recent STD guidelines within 14 days of diagnosis
	Prevent and control infectious disease	Achieve 95 percent of clients who routinely picked-up ADAP medications each month of the year
	Prevent and control infectious disease	Achieve 90 Percent of new HIV positives with documentation of linkage to medical care within 90 days of diagnosis
	Prevent and control infectious disease	Increase Percent of active TB patients completing therapy within 12 months of initiation of treatment to 93%
	Prevent and control infectious disease	Increase Percent of contacts to sputum AFB smear-positive TB patients who are evaluated for infection and disease to 93 %
	Prevent and control infectious disease	Increase Percent of newly diagnosed contacts with LTBI that completed treatment 80%
	Prevent and control infectious disease	Increase the Percent of teen CHD family planning clients who adopt an effective or higher method of birth control to 70%
Protect the Population from health threats	Prevent and reduce illness, injury and death related to environmental factors	Achieve 80 % Annual Comprehensive Environmental Health Score (ACEHS)
	Prevent and reduce illness, injury and death related to environmental factors	Achieve 90% Composite Annual Score of Core Epidemiology Measures

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	Prevent and reduce illness, injury and death related to environmental factors	Achieve a 5 point Composite Annual Preparedness Score
Reduce chronic disease morbidity and mortality	Increase the number of churches in the community involved in the Chronic Disease Self- Management Program, from 15 churches to 20.	Increase the number of people in the community who participate in the Chronic Disease Self-Management Program
	Implement a system of monitoring the progress of people who participate in the CD Self-Management Program	Increase the proportion of adults and children who are at a healthy weight.
Improve maternal and child health	Reduce infant mortality.	Increase Percent of WIC infants who are ever breastfed to 82%
	Reduce infant mortality.	Increase to 80 Percent the CHD family planning clients served who have documentation of race and ethnicity in their records
Improve efficiency and effectiveness	Adopt certified electronic health record software	100 Percent of items in compliance with DOH information security and privacy standards, as defined in the annual information security and privacy assessment
Improve efficiency and effectiveness	Use information technology and systems to efficiently support the workforce in timeliness of EARS/DARS	Supervisor and employees certify accuracy of time recorded on EARS/DARS within 7 calendar days of end of pay period

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Maximize funding to accomplish the public health mission	Maximize Medicaid and other third party revenue to help county health department providers to retain the infrastructure necessary to meet the public health needs of their community.	Achieve less than a 15% No Show Rate of Medicaid clients coming to our clinic
Maximize funding to accomplish the public health mission	Review and update fee policies and fee schedules.	Achieve 100 % Manage Schedule C OCA cash balances: Federal funds - zero balance 60 days after grant period ends
Maximize funding to accomplish the public health mission	Review and update fee policies and fee schedules.	Achieve 100 % Manage Schedule C OCA cash balances: State General Revenue and Trust funds- no negative cash balance
Promote a culture of organizational excellence.	Develop and sustain key community partnerships that support public health efforts	The CHD submits reviews of the effectiveness of at least one community partnership they participate in or lead, such as the HIV Consortia for Area 15
Promote a culture of organizational excellence.	Collect, track and use performance data to inform business decisions and continuously improve.	CHD submits the results of at least one quality improvement project

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Promote a culture of organizational excellence.	Develop, implement and sustain integrated quality improvement processes throughout organizational practice, programs, processes and interventions.	CHD has a review of its strategic planning process that results in a plan with measureable goals and objectives to guide the activities of the CHD and is communicated to stakeholders
	Develop, implement and sustain integrated quality improvement processes throughout organizational practice, programs, processes and interventions.	Achieve 90 Percent of planned activities in the strategic plan that were completed
Assure access to health care	Increase access to care for underserved populations.	CHD conducts an annual evaluation of its process to address external customer satisfaction and complaints
	Increase access to care for underserved populations.	Achieves 90 Percent of completed customer satisfaction surveys with a satisfactory or better rating
	Increase access to care for underserved populations.	Achieves 100 Percent of documented customer complaints acknowledged by end of next business day
Promote an integrated public health system.	CHD will conduct all the phases of MAPP as part of the creation of a Community Health Improvement Plan	CHD has implemented a collaborative community health assessment process resulting in a community health improvement plan with measureable outcomes and goals within the last 5 years

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Promote an integrated public health system.	Support local efforts to revitalize communities.	CHD participates with community partners in revitalizing the health of communities that are socioeconomically challenged
Attract, recruit, and retain a competent and credentialed workforce.	Provide trainings and resources that support and develop current public health employees.	Achieves 70% Overall response rate on Employee Satisfaction Survey
Attract, recruit, and retain a competent and credentialed workforce.	Provide trainings and resources that support and develop current public health employees.	Increase the number of employee satisfaction climate dimensions that have a 4.0 score or higher
Attract, recruit, and retain a competent and credentialed workforce.	Provide trainings and resources that support and develop current public health employees.	Implement a documented process to address employee satisfaction
Attract, recruit, and retain a competent and credentialed workforce.	Provide trainings and resources that support and develop current public health employees.	Achieve 100 Percent of employee annual performance reviews completed in the specific required timeframe
Attract, recruit, and retain a competent and credentialed workforce.	Provide trainings and resources that support and develop current public health employees.	Reduce the rate of workers' compensation incidents per 100 employees to less than 4%