

Summary of Completed Investigations and Management Advisories July 1, 2013 through June 30, 2014

Number	Type	Alleged Subject	Disposition
11-106	WB	Alleged possible inappropriate conduct/retaliatory acts	5-Unsubstantiated 2-Substantiated 2-Unfounded
12-217	IN	Alleged disclosure of confidential information	1-Unfounded 2-Substantiated
12-223	IN	Alleged violation of Information Technology policies, abused use of computer, unauthorized software	2-Substantiated 3-Unsubstantiated 3-Unsubstantiated with no violation
13-046	IN	Alleged hostile work environment	Unsubstantiated
13-047	IN	Alleged conduct unbecoming a public employee; violation of law or agency rules	Summary Investigative Report 2-Unfounded
13-049	PI	Alleged violation of law or agency rules; conduct unbecoming a public employee; ethics violations	Complainant resigned prior to conclusion of investigation
13-055	IN	Alleged misconduct, violation of law or agency rules	3-Substantiated
13-095	INA	Alleged immigration employment fraud	Investigative Assist
13-099	PI	Alleged negligence, falsifying documents	Complaint withdrawal
13-103	PI	Alleged unauthorized dissemination of personal data	Insufficient evidence/information
13-108	IN	Alleged contractor fraud	Summary Investigative Report - Unsubstantiated
13-110	IN	Alleged negligence, HIPAA violation	Criminal Referral - Substantiated
13-111	IN	Alleged incorrect expiration dates printed	2-Unsubstantiated 1-Substantiated
13-118	IN	Alleged conduct unbecoming/timesheets falsification	Summary Investigative Report - Unsubstantiated
13-124	MA	Alleged contract fraud	Referred to Management
13-147	PI	Alleged conduct unbecoming a public employee; hostile work environment	Insufficient evidence/information
13-148	MA	Alleged failure to use correct address	Referred to Management
13-149	MA	Alleged conduct unbecoming; retaliation	Referred to Management
13-150	IN	Alleged misuse of state resources	Substantiated
13-151	MA	Alleged conduct unbecoming; workplace violence	Referred to Management
13-162	MA	Alleged unauthorized access of the Department's network by non-Department employee	Referred to Management
13-163	INA	Alleged theft	Investigative Assist
13-170	IN	Alleged contract fraud	Criminal Referral - Substantiated
13-171	PI	Alleged medication shipment lost	No determination made
13-173	MA	Alleged hostile work environment	Referred to Management
13-179	IN	Alleged firearm reportedly brought into a Department facility	Unsubstantiated
13-180	MA	Alleged circumvention of Information Technology security policies	Referred to Management
13-181	PI	Alleged criminal charge and arrest	No policy violation
13-182	MA	Alleged fraud at Women, Infants, and Children and Vital Statistics	Referred to Management
13-183	NF	Alleged retaliation for Office of Inspector General complaint	Information Only
13-184	PI	Alleged disruptive conduct	Substantiated
13-185	PI	Alleged disclosure of confidential or privileged information	Unfounded
13-186	MA	Alleged disparate treatment, harassment and retaliation	Referred to Management
13-187	IN	Alleged conduct unbecoming	3-Unsubstantiated 1-Substantiated
13-188	NF	Alleged general displeasure with closing county health department offices	Information Only

Legend	IN - Investigation	NF - Information Only	RF - Referral
WB - Whistle-blower	MA - Management Advisory	INA - Investigative Assist	PI - Preliminary Inquiry

Number	Type	Alleged Subject	Disposition
13-189	NF	Alleged general displeasure with closing county health department offices	Information Only
13-190	NF	Alleged general displeasure with closing county health department offices	Information Only
13-191	MA	Alleged general displeasure with closing county health department offices	Referred to Management
13-192	RF	Alleged possible fraud	Referred to Med. Quality Assurance
13-193	MA	Alleged improper inspection of septic & drain field	Referred to Management
13-194	MA	Alleged possible violation of Family Medical Leave Act	Referred to Management
13-195	PI	Alleged conduct unbecoming	Failure to respond or provide truthful information
13-196	MA	Alleged potential breach of confidential information	Referred to Management
13-197	IN	Alleged misconduct, negligence, falsification of records	3-Substantiated
13-198	RF	Alleged concerns about regulation of the medical field	Referred to Med. Quality Assurance
13-199	RF	Alleged concerns about vendor	Referred to Med. Quality Assurance
13-200	RF	Alleged misuse of State vehicle	Referred to DOH-Polk - Chief Legal Counsel
13-201	NF	Alleged concerns regarding mental healthcare provider	Information Only
13-202	RF	Alleged failure to update death certificate records	Referred to Vital Statistics
13-203	NF	Alleged wrongdoing	Information Only
13-204	RF	Alleged discrimination	Referred to Office of Equal Opp.
13-205	RF	Alleged uncertified staff performing physicals	Referred to Med. Quality Assurance
13-206	NF	Alleged favoritism	Information Only
13-207	IN	Alleged violation of Fair Labor and Standards Act	1-Substantiated 1-Unsubstantiated
13-208	NF	Alleged retaliation	Information Only
13-209	IN	Alleged misconduct, fraudulent Medicaid billing	Unsubstantiated
13-210	MA	Alleged misconduct	Referred to Management
13-211	NF	Alleged concerns about the waste of Women, Infants, and Children funds	Information Only
13-212	RF	Alleged request for medical assistance	Referred to DOH-Orange Director
13-213	NF	Alleged unsatisfactory medical treatment	Information Only
13-214	NF	Alleged consuming alcohol during work hours	Information Only
13-215	NF	Alleged back pay issue for a promotion	Information Only
13-216	NF	Alleged unprofessional leadership	Information Only
13-217	NF	Alleged breach for personal identity theft	Information Only
13-218	RF	Alleged racial discriminatory practices	Referred to Office of Equal Opp.
13-219	NF	Alleged rebuttal for written reprimand	Information Only
13-220	RF	Alleged actions/inactions of Emergency Medical Technician	Referred to Med. Quality Assurance
13-221	RF	Alleged reckless endangerment and grievous bodily harm	Referred to Med. Quality Assurance & Bureau of Emergency Medical Oversight
13-222	PI	Alleged misconduct, conduct unbecoming	Unfounded
13-223	IN	Alleged misconduct, sexual harassment	4-Substantiated 7-Unsubstantiated
13-224	MA	Alleged potential employee misconduct	Referred to Management
13-225	RF	Alleged employee misconduct/potential Ethics violations	Referred to General Counsel & DOH Ethics Officer
13-226	RF	Alleged inaction by doctors	Referred to Med. Quality Assurance
13-227	RF	Alleged unlicensed medical assistant performing duties	Referred to Med. Quality Assurance
13-228	RF	Alleged fraudulent activities	Referred to Med. Quality Assurance
13-229	RF	Alleged harassing and nuisance calls to the Department	Referred to Hallandale Beach Police Department
13-230	NF	Alleged dissatisfaction with outcome	Information Only

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Number	Type	Alleged Subject	Disposition
13-231	RF	Alleged unlicensed activities	Referred to US Health & Human Services-OIG
13-232	RF	Alleged medication policy & procedures not being followed	Referred to Med. Quality Assurance
13-233	NF	Alleged solution to complaint regarding Performance Evaluation	Information Only
13-234	PI	Alleged employee misconduct, abuse of authority, retaliation	Unsubstantiated
13-235	MA	Alleged staffing shortage	Referred to Management
13-236	MA	Alleged retaliation, undeserved negative referral	Referred to Management
13-237	NF	Alleged misconduct, retaliation, contract fraud	Information Only
13-238	MA	Alleged misconduct, theft, timesheet fraud	Referred to Management
13-240	NF	Alleged theft of State warrant	Information Only
13-241	NF	Alleged misconduct, potential violation of patient confidentiality, etc.	Information Only
13-242	RF	Alleged fraudulent billing practices	Referred to AHCA-OIG
13-243	RF	Alleged fraud	Referred to Med. Quality Assurance
13-244	RF	Alleged racial discrimination in hiring process	Referred to Office of Equal Opp.
13-245	PI	Alleged potential violation of patient confidentiality, misconduct	No misconduct noted
13-246	PI	Alleged falsifications of timesheets & fraudulent travel related reimbursements	No misconduct noted
13-247	RF	Alleged denial of career advancement/promotion	Referred to Office of Equal Opp.
13-249	NF	Alleged unfair promotions and salary increases	Information Only
13-250	NF	Alleged improper dissemination of information	Information Only
13-251	MA	Alleged mismanagement and favoritism	Referred to Management
13-252	IN	Alleged misuse of Information Technology resources, conduct unbecoming	Substantiated
13-253	NF	Alleged retaliation	Information Only
13-254	NF	Alleged poor performance by Medical Quality Assurance	Information Only
13-255	MA	Alleged harassment and disparate treatment	Referred to Management
13-256	RF	Alleged wrongdoing by a pharmacist	Referred to Med. Quality Assurance
13-257	RF	Alleged gender discrimination	Referred to Office of Equal Opp.
13-258	PI	Alleged potential employee misconduct/conduct unbecoming	Unfounded
13-259	RF	Alleged issues at pain & wellness clinic	Referred to Med. Quality Assurance
13-260	MA	Alleged misconduct by physician	Referred to Management
13-261	RF	Alleged concerns regarding tobacco funds & grants	Referred to Community Health Promotion
13-262	NF	Alleged concerns regarding billing practices	Information Only
13-263	INA	Alleged possible unauthorized breach of confidential information	Investigative Assist
13-264	NF	Alleged employee misconduct/derelection of duty	Information Only
13-265	NF	Alleged mismanagement regarding discipline	Information Only
13-266	NF	Alleged unfair treatment with salaries and promotions	Information Only
13-267	PI	Alleged conduct unbecoming, ethics violation	Unfounded
13-268	MA	Alleged failure to receive annual performance evaluation	Referred to Management
13-269	RF	Alleged abuse/neglect	Referred to Med. Quality Assurance
13-270	MA	Alleged improper demotion	Referred to Management
13-271	NF	Alleged using state funds for lobbying activities	Information Only
13-272	NF	Alleged issues with smart meters	Information Only
13-273	NF	Alleged matters concerning a private college	Information Only
13-274	RF	Alleged concerns regarding medical treatment	Referred to Med. Quality Assurance
13-275	RF	Alleged questionable management conduct	Referred to Orange County - Division of Building Safety

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13-276	RF	Alleged unprofessional conduct by state employee	Referred to Med. Quality Assurance
13-277	NF	Alleged negligence; potential violation of patient confidentiality; retaliation	Information Only
13-278	INA	Alleged employee misconduct; criminal fraud	Investigative Assist
13-279	PI	Alleged employee misconduct	Unfounded
13-280	MA	Alleged unjust reprimand	Referred to Management
13-281	MA	Alleged employee misconduct	Referred to Management
13-282	NF	Alleged violation of patient confidentiality	Information Only
13-283	MA	Alleged misconduct	Referred to Management
13-284	NF	Alleged retaliation	Information Only
13-287	MA	Alleged disruptive/orally combative county health department clients	Referred to Management
13-288	MA	Alleged employee misconduct/derelection of duty	Referred to Management
13-289	MA	Alleged employee misconduct/cheating of test for promotion	Referred to Management
13-290	RF	Alleged concerns about nursing program in private college	Referred to Med. Quality Assurance
13-291	RF	Alleged concerns regarding dental treatment at clinic	Referred to Med. Quality Assurance
13-292	NF	Alleged unsanitary conditions at Ministries	Information Only
13-293	PI	Alleged conduct unbecoming	Closed due to lack of evidence
13-294	PI	Alleged conduct unbecoming	Insufficient information to initiate investigation
13-295	PI	Alleged overbilling by a Department contractor	1-Unfounded 1-Substantiated
13-296	MA	Alleged conduct unbecoming	Referred to Management
13-297	RF	Alleged unlicensed health professionals	Referred to Med. Quality Assurance
13-298	RF	Alleged racial discrimination	Referred to Office of Equal Opp.
13-299	NF	Alleged dissatisfaction with Med. Quality Assurance decision	Information Only
13-300	NF	Alleged concerns with Shred-It	Information Only
13-301	RF	Alleged failure to provide appropriate treatment	Referred to Med. Quality Assurance
13-302	RF	Alleged missing/stolen Department property	Closed due to lack of evidence
13-303	NF	Alleged hostile work environment	Information Only
13-304	PI	Alleged misuse, abuse of position; misuse, abuse of resources	Unfounded
13-305	NF	Alleged violation of confidential information	Information Only
13-306	NF	Alleged failing to advertise/post meetings	Information Only
13-307	RF	Alleged potential insurance fraud	Referred to Division of Insurance Fraud
13-308	RF	Alleged serious accident/injury/illness	Referred to Med. Quality Assurance
13-309	RF	Alleged sexual harassment	Referred to Office of Equal Opp.
13-310	MA	Alleged sexual harassment, conduct unbecoming, timesheet fraud, etc.	Referred to Management
13-311	PI	Alleged fraud, misuse of position	Unfounded
13-312	RF	Alleged misconduct by a physician	Referred to Med. Quality Assurance
13-313	NF	Alleged receiving Department unauthorized calls	Information Only
13-314	RF	Alleged fraudulent use of Medicaid authorization numbers	Referred to Med. Quality Assurance
13-315	RF	Alleged Medicaid fraud	Referred to Med. Quality Assurance
13-316	NF	Alleged concerns regarding water quality at correctional facility	Information Only
13-317	RF	Alleged stealing prescription drugs	Referred to Med. Quality Assurance
13-318	RF	Alleged concerns about nursing programs	Referred to Med. Quality Assurance
13-319	NF	Alleged waste of funds by the Department	Information Only
13-320	NF	Alleged wrongful termination, improper control substance handling, etc.	Information Only

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Number	Type	Alleged Subject	Disposition
13-321	PI	Alleged fraudulent reporting by a Department contractor	Insufficient evidence/information
13-322	NF	Alleged retaliation by firing for reporting violations of policy or statute	Information Only
13-323	MA	Alleged sharing Department Information Technology login credentials	Referred to Management
13-324	MA	Alleged verbal threats	Referred to Management
13-325	MA	Alleged timesheet fraud	Referred to Management
13-326	IN	Alleged improper awarding of promotion/position	Substantiated
13-327	NF	Alleged improper hiring/promotion	Information Only
13-328	NF	Alleged no receiving test result on time	Information Only
13-329	NF	Alleged concerns regarding apartment and Human Rights	Information Only
13-330	RF	Allegations regarding dental hygienist	Referred to AHCA-OIG
13-331	NF	Alleged failure to follow data security policy	Information Only
13-332	NF	Alleged request to run for political officer	Information Only
13-333	NF	Alleged possibly creating safety, health & environmental hazards	Information Only
13-334	RF	Alleged concerns about Winn-Dixie	Referred to DACS
13-335	RF	Alleged unprofessional behavior of employee	Referred to FCHR & Office of Equal Opp.
13-336	NF	Alleged failure by the Department to enforce the law	Information Only
13-337	IN	Alleged employee misconduct	Summary Investigative Report - Unfounded
13-338	PI	Alleged employee misconduct, potential violation of patient confidentiality	Unfounded
13-339	MA	Alleged employee misconduct	Referred to Management
13-340	NF	Alleged counterfeit letter	Information Only
13-341	PI	Alleged mismanagement	Unfounded
13-342	RF	Alleged conduct unbecoming, retaliation & disparate treatment	Referred to Office of Equal Opp.
13-343	RF	Alleged fraud waste and abuse	Referred to Med. Quality Assurance
13-344	PI	Alleged possible violation of Information Technology security	Unfounded
13-345	NF	Alleged violation of security policy	Information Only
13-347	IN	Alleged bullying/misconduct	1-Unsubstantiated 1-Substantiated
13-348	RF	Alleged potential violation of patient confidentiality	Referred to Med. Quality Assurance
13-349	PI	Alleged bullying/misconduct	Unfounded
13-350	RF	Alleged displeasure with service	Referred to Management
13-351	NF	No specific concerns/complaint mentioned	Information Only
14-001	MA	Alleged misconduct and possible retaliation	Referred to Management
14-002	PI	Alleged theft/loss of state issued phone	Negligence
14-003	NF	Alleged hiring policy violations	Information Only
14-004	MA	Alleged potential violation of patient confidentiality	Referred to Management
14-005	PI	Alleged misconduct by Medical Quality Assurance staff	Unfounded
14-006	RF	Alleged misconduct by a licensed psychiatrist	Referred to Med. Quality Assurance
14-007	PI	Alleged employee misconduct; conduct unbecoming	Unfounded
14-008	NF	Alleged misconduct/poor performance	Information Only
14-009	IN	Alleged potential misconduct	Criminal Investigative Report
14-010	RF	Alleged misconduct by a licensed health professional	Referred to Med. Quality Assurance
14-011	NF	Alleged potential breach of patient confidentiality	Information Only
14-012	PI	Alleged employee misconduct; misallocation of grant funds	No misconduct noted
14-014	MA	Alleged employee misconduct	Referred to Management

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Number	Type	Alleged Subject	Disposition
14-015	INA	Contractor Arrested by Tallahassee Police Department	Investigative Assist
14-016	MA	Alleged retaliation; misconduct	Referred to Management
14-017	MA	Alleged employee misconduct	Referred to Management
14-018	MA	Alleged employee misconduct	Referred to Management
14-020	MA	Alleged employee misconduct	Referred to Management
14-021	RF	Alleged causes of action against the Department	Referred to General Counsel
14-022	NF	Alleged breach of confidential information	Information Only
14-023	NF	Concerns about housing and public assistance matters	Information Only
14-024	IN	Alleged unauthorized use of state property/misconduct	Substantiated
14-025	RF	Alleged medication/dispensing error	Referred to Med. Quality Assurance
14-026	RF	Alleged failure to accommodate	Referred to Office of Equal Opp.
14-027	NF	Alleged scam phone calls	Information Only
14-028	NF	Alleged violations of Chapter 119, <i>Florida Statutes</i> , Public Records	Information Only
14-029	NF	Alleged potential retaliation	Information Only
14-030	RF	Alleged sexual harassment	Referred to Office of Equal Opp.
14-031	MA	Alleged potential violation of patient confidentiality	Referred to Management
14-032	MA	Alleged employee misconduct	Referred to Management
14-033	RF	Alleged denial of information	Referred to General Counsel
14-034	RF	Alleged improper action by a doctor	Referred to Med. Quality Assurance
14-035	RF	Alleged concerns regarding quality of medical care	Referred to Med. Quality Assurance
14-036	PI	Alleged employee misconduct	Concluded with no violation
14-038	PI	Alleged potential breach of Information Technology security	Failure to follow policies
14-039	PI	Alleged hostile work environment/unpacified retaliation	Substantiated
14-040	NF	Alleged concerns about a treatment facility	Information Only
14-041	PI	Alleged missing patient medications	Concluded without action
14-042	MA	Alleged employee misconduct	Referred to Management
14-044	NF	Alleged employee misconduct	Information Only
14-045	NF	Alleged missing/unaccounted Vital Statistics official document paper	Information Only
14-046	MA	Alleged employee misconduct	Referred to Management
14-047	MA	Alleged employee misconduct	Referred to Management
14-048	MA	Alleged employee misconduct	Referred to Management
14-049	RF	Alleged "Not meeting Department or Board of Dentistry Standard of Care"	Referred to Med. Quality Assurance
14-050	RF	Alleged unprofessional service/care	Referred to Med. Quality Assurance
14-051	RF	Alleged concerns about a Aventura Hospital	Referred to Med. Quality Assurance
14-052	MA	Alleged Med. Quality Assurance/Prosecution Services Unit did not follow procedure	Referred to Management
14-053	NF	Alleged unaccounted for Vital Statistics safety paper	Information Only
14-054	MA	Alleged employee misconduct/retaliation	Referred to Management
14-056	MA	Alleged potential purchasing conflict of interest	Referred to Management
14-057	RF	Alleged inappropriate medical care	Referred to Med. Quality Assurance
14-058	NF	Alleged house mold	Information Only
14-059	RF	Alleged age discrimination	Referred to Office of Equal Opp.
14-060	RF	Alleged medication/dispensing error	Referred to Med. Quality Assurance
14-061	NF	Alleged release of confidential information	Information Only
14-062	NF	Alleged stolen laptop	Employee terminated

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Number	Type	Alleged Subject	Disposition
14-063	RF	Alleged inappropriate conduct by a physician	Referred to Med. Quality Assurance
14-064	RF	Alleged concerns about HIV testing procedures	Referred to Division of Disease Control
14-065	PI	Alleged potential theft of medical supplies	Concluded without action
14-066	RF	Alleged failure to consider additional evidence/facts	Referred to Med. Quality Assurance
14-067	PI	Alleged employee misconduct; discrepancies in dismissal procedure	Unsubstantiated
14-068	IN	Alleged employee misconduct	Summary Investigative Report - Unsubstantiated
14-069	MA	Alleged employee misconduct/Dual Employment	Referred to Management
14-070	NF	Alleged violation of confidential patient info	Information Only
14-071	NF	Alleged retaliation after filing complaint	Information Only
14-072	PI	Alleged loss of Sexually Transmitted Disease client files	Substantiated
14-073	NF	Alleged misconduct by a physician	Information Only
14-074	NF	Alleged Medicare & Medicaid fraud by a physician	Information Only
14-075	RF	Alleged misconduct by licensed health professionals	Referred to Med. Quality Assurance
14-076	RF	Alleged mismanagement	Referred to Med. Quality Assurance
14-077	RF	Mental Health Counselors complaint	Referred to Med. Quality Assurance
14-078	NF	Alleged suspicious request for Birth Certificates	Information Only
14-079	NF	Alleged confidential information being released	Information Only
14-080	NF	Alleged misconduct	Information Only
14-081	RF	Alleged discrimination	Referred to Office of Equal Opp.
14-083	MA	Alleged poor building air quality, bullying & racism	Referred to Management
14-085	PI	Alleged misrepresentation of income to received WIC benefits	Concluded without action
14-086	MA	Alleged employee misconduct	Referred to Management
14-087	NF	Alleged intimidation	Information Only
14-088	RF	Alleged sexual harassment	Referred to Office of Equal Opp.
14-089	PI	Alleged employee misconduct	Complaint withdrawn
14-091	NF	Alleged displeasure with the Department's services	Information Only
14-092	MA	Alleged employee misconduct	Referred to Management
14-094	NF	Allegation of malware on Department hard drive	Information Only
14-095	PI	Alleged misconduct	No policy violation
14-097	RF	Alleged concerns with medical professionals	Referred to Med. Quality Assurance
14-098	NF	Martin County Utilities complaint	Information Only
14-100	RF	Alleged employee misconduct	Referred to Management
14-101	NF	Alleged employee misconduct	Information Only
14-102	RF	Alleged misconduct by a physician	Referred to Med. Quality Assurance
14-103	MA	Alleged employee misconduct	Referred to Management
14-104	NF	Alleged employee misconduct	Information Only
14-105	RF	Alleged fraudulent activities	Referred to Med. Quality Assurance
14-106	NF	Alleged performance evaluation disputes	Information Only
14-107	NF	Alleged misconduct	Information Only
14-111	RF	Alleged employee misconduct	Referred to Med. Quality Assurance
14-112	RF	Arrest of DOH-Polk employee	Referred to Med. Quality Assurance - Investigative Assist to Law Enforcement
14-114	NF	Allegations regarding Children's Medical Services	Information Only

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14-115	NF	Allegations concerning Medicaid	Information Only
14-117	NF	Alleged unlicensed pharmacy activities	Information Only
14-118	NF	Alleged employee misconduct	Information Only
14-119	PI	Alleged employee misconduct	Concluded without action
14-120	RF	Alleged suspected elder abuse	Referred to Med. Quality Assurance
14-121	NF	Alleged dispute of wrongful termination	Information Only
14-122	NF	Alleged improper hiring practices	Information Only
14-123	INA	Alleged possible identity theft	Investigative Assist
14-124	PI	Alleged employee misconduct	Complaint withdrawn
14-129	RF	Alleged misconduct by paramedics and Emergency Medical Technicians	Referred to Med. Quality Assurance
14-130	RF	Alleged abuse/neglect	Referred to Med. Quality Assurance
14-131	RF	Alleged medication/dispensing error	Referred to Med. Quality Assurance
14-132	RF	Alleged employee misconduct	Referred to Office of Equal Opp.
14-134	RF	Alleged concerns regarding internship with the Department	Referred to Med. Quality Assurance
14-138	PI	Alleged employee negligence	No policy violation
14-139	MA	Alleged employee misconduct	Referred to Management
14-140	NF	Alleged concerns regarding administrative leave	Information Only
14-141	PI	Alleged employee misconduct	Insufficient evidence/information
14-144	RF	Alleged employee misconduct/negligence	Referred to Deputy Secretary for Health
14-146	NF	Alleged violation of Social Security policy	Information Only
14-147	RF	Medication/Dispensing error	Referred to Med. Quality Assurance
14-148	RF	Alleged racial and ethnic discrimination	Referred to Office of Equal Opp.
14-150	RF	Alleged breach/violation of confidential information	Referred to Med. Quality Assurance & Department Privacy Officer
14-153	NF	Scam addressed to the Department	Information Only
14-154	RF	Alleged conduct unbecoming a public employee	Referred to Division of Disease Control
14-155	RF	Alleged harassment, conduct unbecoming	Referred to Office of Equal Opp.
14-156	NF	Alleged negligence	Information Only
14-157	NF	Alleged dental patient assaulted by dental supervisor	Information Only
14-158	NF	Mishandling of case	Information Only
14-159	NF	Request for assistance	Information Only
14-160	NF	Displeasure with handling of complaint	Information Only
14-161	NF	Displeasure with handling of complaint	Information Only
14-162	NF	Allegation of contractors no following standard protocols	Information Only
14-163	NF	Alleged possible falsification of student records	Information Only
14-164	NF	Termination from employment	Information Only
14-165	RF	Scheduling medical appointment	Referred to Department of Corrections
14-166	RF	Alleged hostile work environment	Referred to Office of Equal Opp.
14-167	RF	Alleged violation of Equal Opportunity policies	Referred to Office of Equal Opp.
14-169	RF	Alleged Lab error	Referred to Med. Quality Assurance
14-170	RF	Alleged Lab issues	Referred to Med. Quality Assurance
14-172	RF	Displeasure with AIDS Drug Assistance Program	Referred to DOH-Palm Beach & Statewide Services
14-176	RF	Displeasure with handling of complaint by Medical Quality Assurance	Referred to Med. Quality Assurance

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