

# Neighborhood Emergency Preparedness Program

GHC 2012



Florida Department of Health

# Workshop Goals

- Explain what NEPP is and show how it can be used to help build a “whole community” approach to incidents
- Build collaboration between existing agency programs and develop partnerships
- Discuss strategies to increase resiliency of community neighborhoods

# What is NEPP?



- A program to give communities the tools, guidance and education to be able organize and educate themselves to increase their level of preparedness to handle all types of emergencies.
- A program designed to engage and mobilize community teams to be able to become as self sufficient and self sustaining as possible in times of local disasters and emergencies.

# Whole Community Approach to Emergency Management: Strategic Themes



- Understand community complexity
- Recognize community capabilities and needs
- Foster relationships with community leaders
- Build and maintain partnerships
- Empower local action
- Leverage and strengthen social infrastructure, networks, and assets.



A Whole Community Approach to  
Emergency Management: Principles,  
Themes, and Pathways for Action

*FDOC 104-008-1 / December 2011*



**FEMA**



# What is the “Whole Community” Concept?



- Understand and meet the actual needs of the whole community
- Engage and empower all parts of the community
- Strengthen what works well in communities on a daily basis

<http://www.fema.gov/about/wholecommunity.shtm#0>



The At-risk Populations eTool is a companion to the At risk Populations Workbook. The purpose of this tool is to help:

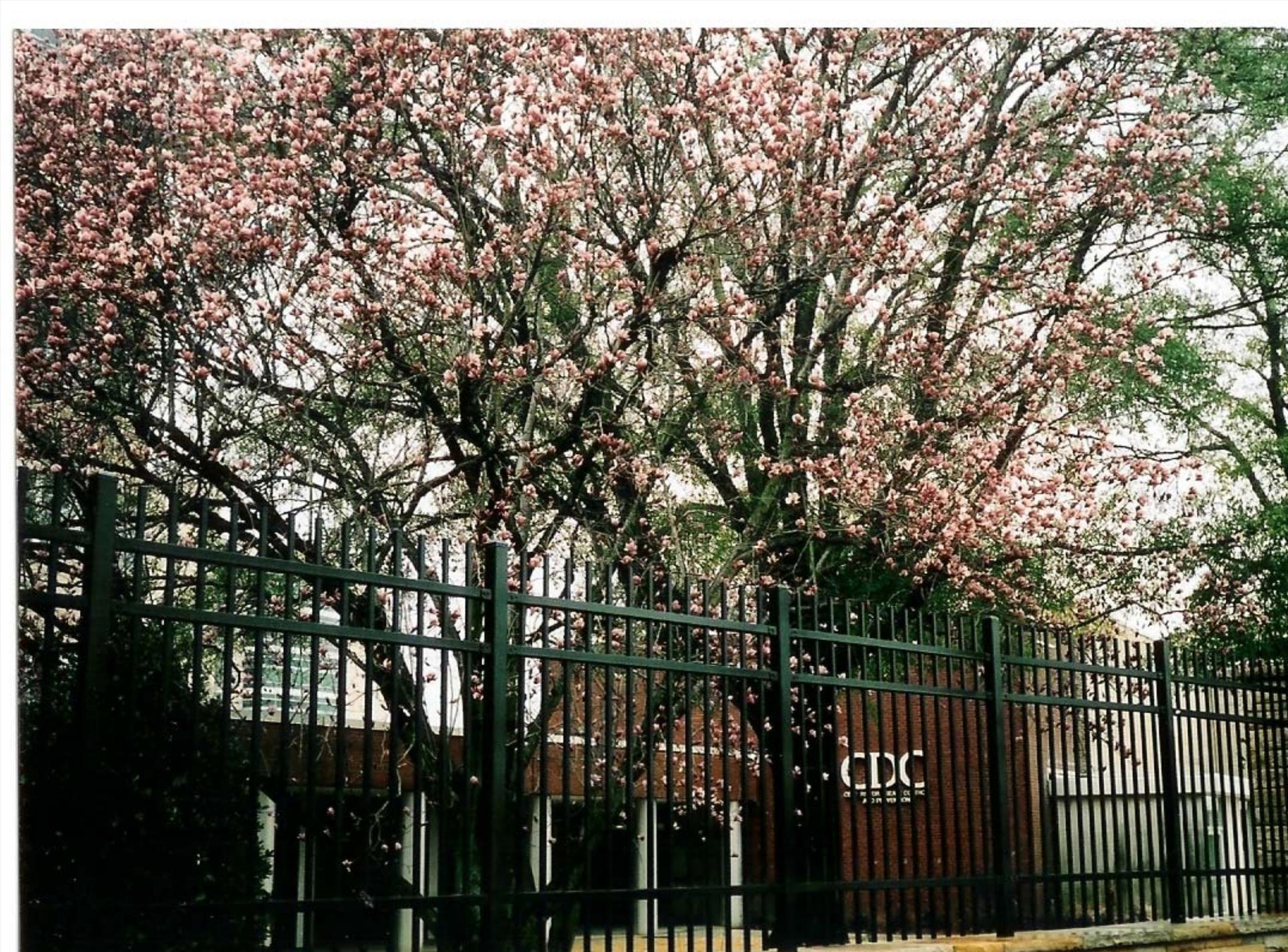
- Create a Community Outreach Information Network (COIN) to reach at-risk populations in an emergency
- Strengthen your community information outreach system
- Define, locate, and reach your "at-risk" populations
- Includes downloadable templates, including "Plan Components"

<http://www.orau.gov/SNS/AtRiskTool/>

# NEPP Vision



**Florida communities and neighborhoods will be prepared, self-sufficient and resilient to all hazards.**



**CDC**  
CENTERS FOR DISEASE CONTROL AND PREVENTION

# History of NEPP

- **2008 Piloted**  
(Number of participants not documented)
- **2009-10 First fully funded year**  
(Community members represented – 20,655)
- **2010-11**  
(Community members represented – 40,418)

# 2011-2012 Status

- **Third year**  
(Community members represented – 428,006)
- **Health and Medical Focus (ESF 8)**
- **Increase emphasis on vulnerable populations**

# **ESF 8**

## **(Public Health and Medical)**

### **Response Areas**

**ESF #8 provides supplemental assistance in the following core functional areas:**

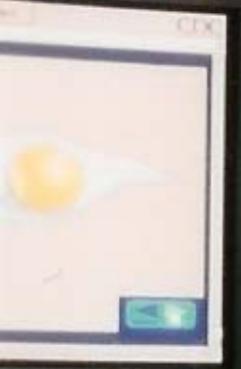
- **Assessment and surveillance of public health/medical needs**
- **Medical care personnel**
- **Patient evacuation**
- **Patient care**
- **Food safety and security**
- **Behavioral health care**

# ESF 8 (Public Health & Medical) Response Areas cont.



- Public health and medical information
- Vector control
- Potable water/wastewater and solid waste disposal
- Mass fatality management and victim identification
- SNS Requisition
- Coordination of Requests for Medical Transportation

Community action



This is the way many people deal with HIV

sweet  
AIDS  
AIDS  
AIDS

PREVENTION

INJURIES AIDS

Violence

STDs

Substance Abuse

Emerging Infections

Women's Health

Teen Pregnancies

Response

Put up your sleeve  
America



CHALLENGES



GLOBAL

Smoking

# ESF 8 Support Agencies



- Department of Agriculture
- FL National Guard
- Department of Veterans Affairs
- Department of Environmental Protection
- U.S. Postal Service
- American Red Cross

# Three Year Progression



- Year 1 Start-Up
  - Identify needs
  - Create a Plan
  - Purchase Supplies
- Year 2 Sustaining Exercise
- Year 3 Sustaining
- Year 4 ?????

# **NEPP**

## **Definition of “Neighborhood”**



**Any group of people  
within a common community  
desiring to increase their levels of  
preparedness, self-sufficiency and  
resilience during any  
“All Hazards” event or incident.**

**NEPP**



# Overview for Communities

# Presentation Objectives



- Describe the Mission and Purpose of NEPP
- Identify the Benefits
- Explain How to Participate
- Describe the Process

# **NEPP Mission**



**To support communities and neighborhoods in becoming self-sufficient and self-supporting in times of disaster or local emergencies**

# Why have a NEPP?



On any day, a serious disaster could strike:

- A hurricane on one of Florida's many coastal communities
- A terrorist attack
- A hazardous material transportation accident
- An air transportation accident

**It makes sense to invest NOW  
in preparing for the day  
a disaster strikes home.**

# Why have a NEPP?



- Understand and plan for strengths and weaknesses
- Strengthen “sense of community” and responsibility
- Keep thousands of automobiles and residents off the roads during a disaster
- Reduce the number of “worried well” going to hospitals and health care facilities during a disaster by encouraging sheltering in place

# How Do We Do This?



NEPP supports and assists communities to achieve a higher level of preparedness by helping to:

- Assess community needs
- Identify hazards
- Train community leads
- Develop a Plan for all hazards
- Train all community members
- Review and revise the Community Emergency Preparedness Plan annually

# Current Community NEPP Status

as of April 2012



- Thirty-six (36) communities in 12 counties (Regions 1, 2, 3, 4, 5 and 6)
- Community Emergency Preparedness Plans have been developed to prepare 428,006+ Florida residents
- Participants represent: Apartment complexes, Churches, Cities, Community centers, Community Emergency Response Team (CERT) communities, Schools, Homeless shelters, Neighborhoods, Retirement centers, etc.

# NEPP County Participants (cumulative)

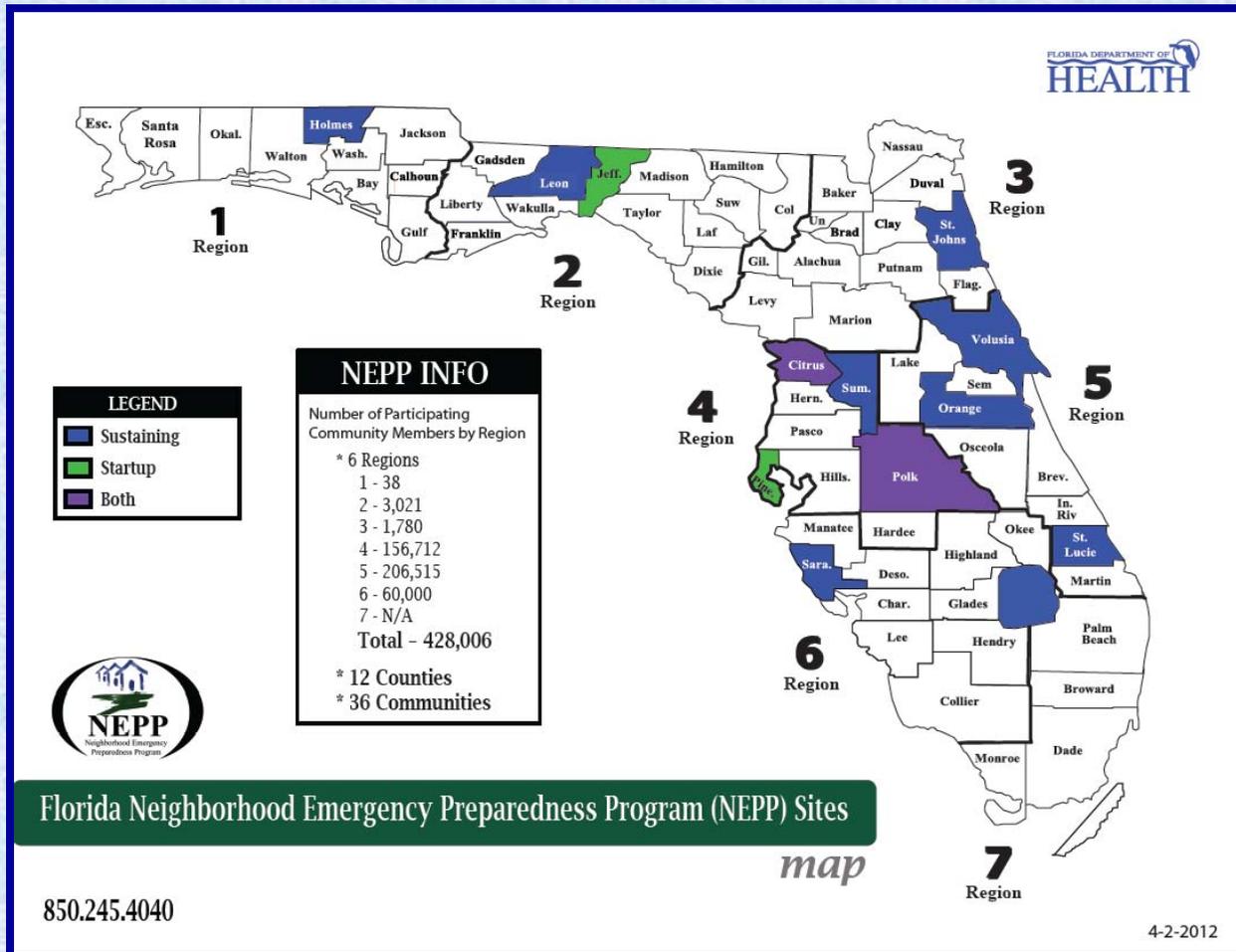


- Bradford
- Calhoun
- Citrus
- Clay
- Duval
- Franklin
- Gadsden

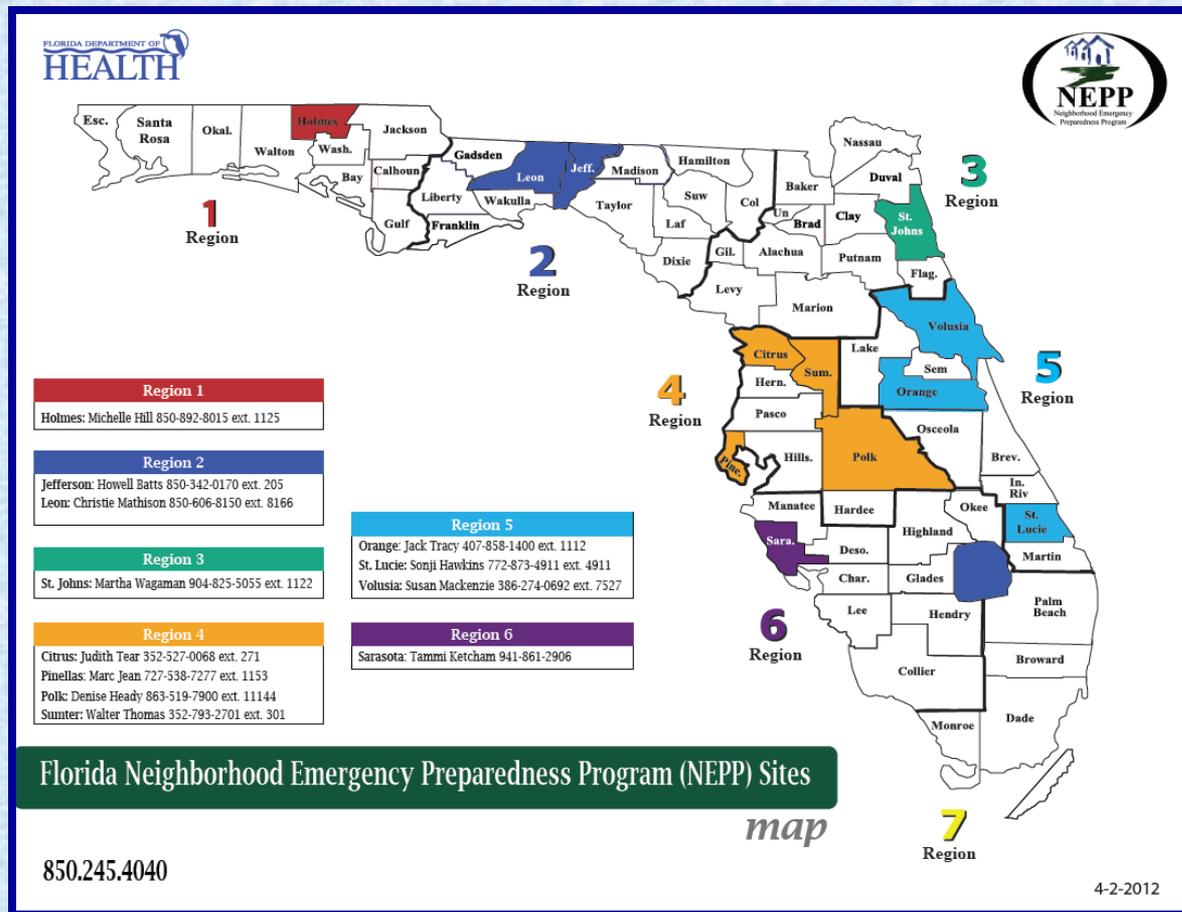
- Holmes
- Indian River
- Jefferson
- Leon
- Liberty
- Orange
- Pasco

- Pinellas
- Polk
- Sarasota
- St. Johns
- St. Lucie
- Sumter
- Volusia

# NEPP Site Map



# NEPP POC Map



# NEPP Information



## Number of Participating Community Members by Region:

Region:1 - 38

Region:2 – 3,021

Region:3 – 1,780

Region:4 – 156,712

Region:5 – 206,515

Region:6 – 60,000

Region:7 - N/A

**TOTAL –  
428,006**

**\* 12 Counties**

**\* 36 Counties**

# Program Goals



- Expand program to all Florida regions
- Start up 6 new communities each year
- Sustain existing communities

# Program Cycle



## Program cycle

- Plan development
- Training
- Exercise
- Plan improvements

Get organized and develop a plan



**Have a captive audience**



# Train Key Community Members



Florida Department of Health (DOH) and/or County Health Department (CHD) liaisons are available to provide initial trainings and resources.

- Home Care train-the-trainer/presenter program
- Other preparedness educational materials:
  - Pandemic Influenza
  - Caring for people with special needs
  - Family preparedness and evacuation plans



# Exercising the Preparedness Plan



- Assess whether there are any upcoming organizational, county or state exercises that the community could participate in
- When initiating and conducting community specific or NEPP specific exercise make sure it is HSEEP compliant
- Define key team members roles and responsibilities
- Determine strategy for distribution of resources

# Exercises



- **Should include appropriate partners**
- **Address All-Hazards**
- **Identify opportunities for improvement**



**Tallahassee Regional  
Airport**

**Triennial Exercise**

**March 2008**

**03/13/2008**



AMTS  
MEDICAL  
DOCTOR

03/13/2008



03/13/2008

**Daytona Beach  
International Airport  
Triennial Exercise  
March 2010**







CITY OF ORLANDO

FLORIDA HOSPITAL 526

2  
RESCUE  
FIRE



# Exercises

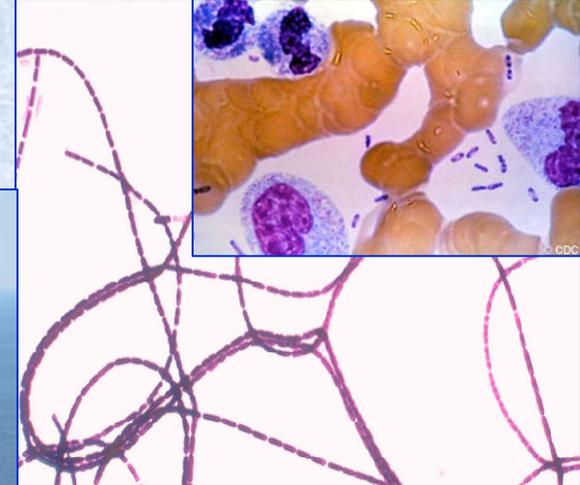


- Should include appropriate partners
- Address All-Hazards
- Identify opportunities for improvement

# All-Hazards



Within days after Hurricane Katrina struck the Gulf Coast, the U.S. Public Health Service assembled a 480-bed federal medical contingency station at the Naval Air Station in Meridian, Miss.



Number	Event	Date
1	1	20
2	2	21
3	3	22
4	4	23
5	5	24
6	6	25
7	7	26
8	8	27
9	9	28
10	10	29
11	11	30
12	12	31
13	13	1
14	14	2
15	15	3
16	16	4
17	17	5
18	18	6
19	19	7
20	20	8
21	21	9
22	22	10
23	23	11
24	24	12
25	25	13
26	26	14
27	27	15
28	28	16
29	29	17
30	30	18
31	31	19



# Exercises

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- **Should include appropriate partners**
- **Address All-Hazards**
- **Identify opportunities for improvement**



**Learn from mistakes**



# Review of the Program



- Community teams will assess neighborhoods at the end of program year and report on progress, level of readiness, and lessons learned
- Program office will determine level of self-sufficiency based on NEPP guidance and review of Community Emergency Preparedness Plans
- Program office will provide feedback on Community Emergency Preparedness Plans

# NEPP

## Local Outcomes



- **Community Awareness of Local and State commitment to Preparedness**
- **Local and State awareness of community preparations and plans**
- **Increased communication among stakeholders**

# NEPP Local Outcomes



## Hurricane Neighbor

### A NEPP Tabletop Exercise

Gadsden County  
April 6 2011

Gadsden County Sheriffs Office  
Quincy, FL

# NEPP Local Outcomes



## Hurricane Neighbor

A NEPP Tabletop Exercise

Leon County  
July 7 2011

Smith Williams Community Center  
Tallahassee Florida



# Collaboration



OF SARASOTA COUNTY



*When disaster strikes... we will be there.*

## MRC and NEPP Team-up!

The Neighborhood Emergency Preparedness Program (NEPP) is a federally funded program which prepares Florida residents for most hazards and emergencies. In 2011, NEPP is teaming up with Volunteer Florida and the Florida Medical Reserve Corps Network to provide training, exercise opportunities and overall better coordination for emergency response planning.

The goal of NEPP is to establish self-sufficiency at the neighborhood residential level. Through NEPP, community teams are trained to join forces to plan, communicate, and coordinate activities before, during, and after a biological, natural, or man-made emergency.



# Partnerships NEPP, MRC, HOSA



Students from New Smyrna Beach HS place second in the Nation for their Public Health Preparedness NEPP Exercise at the 2011 HOSA leadership conference. These students incorporated MRC, HOSA and NEPP to create a microcosm of the “whole community” approach.



# In Cooperation with PACE – Bradford Co.

(Protocol for Accessing Excellence  
in Environmental Health)



Funding supported the  
following programs:

- CPR Training
- First Aid Training
- Disaster Preparedness Training
- A "Disaster Kit" that will be provided  
to every household in Lincoln City

Avoid draining resources



# Other Potential Partners

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- Medical Reserve Corps
- Citizens Emergency Response Teams
- Neighborhood Watch Groups
- Homeowner's associations
- Boy scouts
- Church Groups
- Schools
- Community/Retirement Centers



And.....

Stretch Break



# Emergency Management Perspective

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***Robby Powers, FPEM  
City of Tallahassee Emergency  
Management Coordinator***

- **County, City, and Community Perspective**
- **Public Safety and EM are major partners**

# Emergency Management

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- Minimal awareness of the “Whole Community” Concept
- Coordination issues?
- Misconceptions (EOC in charge and supplies everything)

# Partners Fulfill the “Whole Community” Concept

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- Is there anyone here that NEPP may benefit?
- Do you have resources/expertise that you can share with us?

# Needs Assessment

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What resources are needed?

- In your county
- In your communities

# Needs Assessment, Continued

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What kind of training is needed?

- In your county
- In your communities

# NEPP Local Outcomes



- Plans created by the community for their specific needs
- Emphasis on skills necessary to “Shelter in Place”
- Introduction to “HSEEP”

# HSEEP

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- Introduction to “HSEEP” and it’s tools
- Emphasis on “HSEEP” Compliance
- HSEEP Training Module  
<http://www.doh.state.fl.us/demo/BPR/training.htm>

# NEPP Resources



## NEPP Homepage

<http://www.doh.state.fl.us/demo/BPR/NEPP/nepp.html>

## Toolkit/Templates

<http://www.doh.state.fl.us/demo/BPR/NEPP/nepptoolkit.html>

## Home Care Series

<http://med.fsu.edu/index.cfm?page=healthAffairs.homecareseries>

# Vulnerable Populations Website and components

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<http://www.doh.state.fl.us/demo/bpr/VulnerablePopulations.html>

- Communications
- Assessment
- Vulnerable Population
- Fact Sheets
- Resources

# NEXT STEPS

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- **2012-13 Goals**
  - Increase the focus on involving Vulnerable Populations
  - Continue to develop and/or enhance existing partnerships
  - Continue to assess program and implement recommended changes

# Contact Information

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