

**Walton CHD Alignment with
Agency Strategic Plan**

Agency Strategic Plan Goal	Agency Strategic Plan Strategy No.	Agency Strategic Plan Strategy	DOH-Walton CHD Objective, aligned to State Strategy NOTE: Target dates for strategic objectives must be no later than Dec. 31, 2015
Protect the Population from health threats	1.1.1	Prevent and control infectious disease	By 12.31.2015, increase percent of 2-year-old clients fully immunized to DOH Target of 90%. (Currently at 89.0% for 2013 data year per County Performance Snapshot).
Protect the Population from health threats	1.1.1	Prevent and control infectious disease	By 12.31.15, increase percent of CHD STD cases treated according to the most recent STD guidelines within 14 days of diagnosis to 90%. (Currently at 85.7% for CY 2012 per County Performance Snapshot).
Protect the Population from health threats	1.1.1	Prevent and control infectious disease	By 12.31.15, increase percent of newly diagnosed contacts with LTBI that complete treatment to DOH Target of 79%. (Currently at 0.0% for 2010 data year per County Performance Snapshot).
Protect the Population from health threats	1.1.2	Prevent and reduce illness, injury and death related to environmental factors	
Protect the Population from health threats	1.1.3	Minimize loss of life, illness, and injury from natural or man-made disasters	
Protect the Population from health threats	1.1.4	Prevent and reduce intentional and unintentional injuries.	
Reduce chronic disease morbidity and mortality	1.2.1	Increase the proportion of adults and children who are at a healthy weight.	By 06.30.14, 100% of patients (adults and children) who had their Body Mass Index calculated at the last visit or within the last six months (and if they were overweight or underweight) had a follow-up plan documented. Currently at 98.7% per WCHC Key Performance Indicator Dashboard.
Reduce chronic disease morbidity and mortality	1.2.2	Reduce illness, disability, and death related to tobacco use and secondhand smoke exposure.	By 12.31.15, 90% WCHC patients age 18 years and older who are users of tobacco will receive (documented) advice to quit smoking or tobacco use. (Currently at 84.3% per WCHC Key Performance Indicator Dashboard)
Reduce chronic disease morbidity and mortality	1.2.2	Reduce illness, disability, and death related to tobacco use and secondhand smoke exposure.	By 12.31.15, 25% of patients age 50 to 75 years will have had appropriate screening for colorectal cancer documented. (Currently at 17.1% per WCHC Key Performance Indicator Dashboard)
Improve maternal and child health	1.3.1	Meet special health care needs of children.	
Improve maternal and child health	1.3.1	Meet special health care needs of children.	Increase the percentage of patients age 5 to 17 who have received dental sealants on their molar teeth. (Will need current data.)
Improve efficiency and effectiveness	1.3.2	Reduce infant mortality.	By 12.31.15, decrease total infant mortality rate per 1,000 live births from 9.4% to less than or equal to DOH Target. (Current: State = 6.3; HP2020 = 6.0)

**Walton CHD Alignment with
Agency Strategic Plan**

Agency Strategic Plan Goal	Agency Strategic Plan Strategy No.	Agency Strategic Plan Strategy	DOH-Walton CHD Objective, aligned to State Strategy NOTE: Target dates for strategic objectives must be no later than Dec. 31, 2015
Improve efficiency and effectiveness	2.1.1	Connect agency providers and electronic health record systems in a network that consists of a state-level Health Information Exchange, Direct Secured Messaging and local health information exchanges and gateways	
Improve efficiency and effectiveness	2.1.2	Adopt certified electronic health record software	By 12.31.14, 100% of DOH-Walton clinical sites will adopt the DOH certified Electronic Health record.
Improve efficiency and effectiveness	2.1.3	Use information technology and systems to efficiently support disease prevention, intervention and epidemiological activities.	
Improve efficiency and effectiveness	2.1.4	Use public health information technology and systems to efficiently improve business practices	By 12.31.14, 100% of Communications Cloud services to fully leverage scalability and interoperability with email, office suite and collaborations tools will be implemented.
Improve efficiency and effectiveness	2.1.5	Implement tools, processes and methods that support accountability and provide transparency in DOH administrative management systems.	By 06.31.15, decrease the rate of worker's compensation incidents per 100 employees. (FY 2011 - 2013 = 15% per County Performance Snapshot)
Maximize funding to accomplish the public health mission	2.2.1	Maximize Medicaid and other third party revenue to help county health departments and Children's Medical Service providers to retain the infrastructure necessary to meet the public health needs of their community.	By 12.31.14, implement system to maximize revenue collections through third party insurance eligibility determination and enrollment. By 12.31.14, develop and implement delinquent accounts collection process.
Maximize funding to accomplish the public health mission	2.2.2	Review and update fee policies and fee schedules.	By 12.31.14, align fee policies and fee schedules to maximize third party collections.
Promote a culture of organizational excellence.	2.3.1	Collect, track and use performance data to inform business decisions and continuously improve.	By 02.28.13, submit all required CHD documents for Public Health Accreditation.
Promote a culture of organizational excellence.	2.3.2	Maintain a sustainable performance management framework for the Department	By 06.31.14, fully implement customer satisfaction and complaint processes.
Promote a culture of organizational excellence.	2.3.3	Develop, implement and sustain integrated quality improvement processes throughout organizational practice, programs, processes and interventions.	By 06.30.14, increase percent of supervisor and employee certification of accuracy of time recorded within 7 calendar days of end of pay period to DOH target.
Promote a culture of organizational excellence.	2.3.3	Develop, implement and sustain integrated quality improvement processes throughout organizational practice, programs, processes and interventions.	Manage Schedule C OCA cash balance of State General Revenue and Trust funds - no negative cash balance.

**Walton CHD Alignment with
Agency Strategic Plan**

Agency Strategic Plan Goal	Agency Strategic Plan Strategy No.	Agency Strategic Plan Strategy	DOH-Walton CHD Objective, aligned to State Strategy NOTE: Target dates for strategic objectives must be no later than Dec. 31, 2015
Promote a culture of organizational excellence.	2.3.3	Develop, implement and sustain integrated quality improvement processes throughout organizational practice, programs, processes and interventions.	
Optimize communications.	2.4.1	Develop, implement and improve internal and external communication strategies and plans.	
Assure access to health care	3.1.1	Increase access to care for underserved populations.	
Assure access to health care	3.1.2	Provide equal access to culturally and linguistically competent care.	
Promote an integrated public health system.	3.2.1	Implement and link health improvement planning at state and local levels.	
Promote an integrated public health system.	3.2.2	Integrate planning and assessment processes to maximize partnerships and expertise of a community in accomplishing its goals.	
Promote an integrated public health system.	3.2.3	Support local efforts to revitalize communities.	
Expediently license all healthcare professionals who meet statutorily mandated standards of competency.	3.3.1	Provide an efficient licensure process that meets statutory requirements.	
Attract, recruit, and retain a competent and credentialed workforce.	4.1.1	Implement a competency-based framework for recruitment and training.	By 12.31.13, 95% of positions descriptions will be updated in accordance with DOH requirements.
Attract, recruit, and retain a competent and credentialed workforce.	4.1.2	Provide trainings and resources that support and develop current public health employees.	By 12.31.15, increase the number of employee satisfaction climate dimensions that have a 4.0 score or higher to 5.0. Currently at 2.0, DOH Target is 5.0.
Ensure partnerships, systems and processes to support the future workforce.	4.2.1	Develop, sustain and improve an Agency Workforce Development Plan to ensure continuity of competent and credentialed workforce.	By 06.31.14, fully implement system of employee performance appraisals for all employees in accordance with DOH SMART Performance expectations.