



How Can I Register in TRAIN Florida?

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If you are a new employee, contractor, volunteer or intern with the Florida Department of Health and have been told you need to take courses in TRAIN Florida, but are not sure if you have an account, the following information will help you.

Please do not create a TRAIN Florida learner account

The TRAIN Florida LMS Support team has automated the account creation process. The team will create learner accounts for all new TRAIN Florida users associated with the Department of Health.

Your new TRAIN Florida learner account will be set up before or just after you begin your employment with the Department.

Once your TRAIN Florida account has been created you should receive an automated account creation confirmation e-mail from the TRAIN Florida system.

It will be sent to either your new DOH e-mail address, or a personal e-mail address you have supplied to the Department. Look for this e-mail in your Inbox or your Junk Email.

The e-mail will be from:

DOHLMSSupport@flhealth.gov

OR

one of your Local TRAIN Florida Administrators

All e-mails will have the Subject line:

An account on fl.train.org has been created on your behalf

The account creation confirmation e-mail will contain your TRAIN Florida log in information as well as instructions on how to make your first time logging into TRAIN Florida as easy as possible. Please be sure to read all of the e-mail information.

If you have not received your account creation confirmation e-mail, or have questions regarding this process please do not contact the Public Health Foundation (PHF)

Please contact your [Local TRAIN Florida Administrator](#)

OR

The DOH LMS Support team, DOHLMSSupport@flhealth.gov

