



ESSO WEEKLY MEMO

March 20, 2014

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12 Days Remaining in Public Comment Period

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12 Days Remaining in Public Comment Period

SEE BELOW REVISED LINK FOR ONLINE MEETINGS

This is a reminder to review the Early Steps Proposed Policies and Annual IDEA, Part C Application for funds at http://www.floridahealth.gov/AlternateSites/CMS-Kids/home/resources/es_policy/es_Policy.html and provide comments no later than April 1, 2014.

Please note that due to technical issues, the online link for the public meetings has been updated and is noted below. The link previously provided will not work for these meetings.

Notices outlining methods to provide comments have been revised to include the updated link and are posted on http://www.floridahealth.gov/AlternateSites/CMS-Kids/home/resources/es_policy/es_Policy.html in English -- http://www.floridahealth.gov/AlternateSites/CMS-Kids/home/resources/es_policy/PublicParticipation/PublicParticipationNotice2014_English.pdf; Creole -- http://www.floridahealth.gov/AlternateSites/CMS-Kids/home/resources/es_policy/PublicParticipation/PublicParticipationNotice2014_CREOLE.pdf; and Spanish -- http://www.floridahealth.gov/AlternateSites/CMS-Kids/home/resources/es_policy/PublicParticipation/PublicParticipationNotice2014_SPANISH.pdf. Please share the notices with staff, parents, providers, advocacy groups/organizations and other stakeholders in your area and let them know that the public meeting link has been updated.

Public Meetings to hear comments via webinar will be conducted on the following dates and times:

	DATE/TIME	TOLL FREE NUMBER	PARTICIPANT PASSCODE
1	Wednesday 3/26/14 11:00 am – 1:00 pm Eastern Time	1 888 670 3525	6272156732 then #
	To join the online meeting, please go to NEW LINK AT: http://connectpro11164961.adobeconnect.com/r4v5mlq0rd0/ Log-in as a Guest		
2	Thursday 3/27/14 1:00 pm – 3:00 pm Eastern Time	1 888 670 3525	6272156732 then #
	To join the online meeting, please go to NEW LINK AT: http://connectpro11164961.adobeconnect.com/r4v5mlq0rd0/ Log-in as a Guest		

You may submit comments regarding the proposed policies or Part C application for funds to CMS.EarlyStepsPublicComment@flhealth.gov or via other methods outlined in the notice. You are encouraged to carefully review the proposed changes. Please comment regarding how the proposed changes will impact families, local operations/workload, data collection/reporting or other areas, either in a positive or negative way. Please identify the specific section or sections of the proposed policy documents, form or Part C application that each of your comments addresses. Thank you.

In addition, a webinar has been scheduled specifically targeted for families. It will be held on Friday, March 28, 2014 from 1:00 pm – 2:00 pm (EST). All family members and advocacy groups are invited to attend. To access the webinar (**with the new link**), go to <http://connectpro11164961.adobeconnect.com/r4v5mlq0rd0/>, enter as “Guest”, and call 1-888-670-3525/Passcode 6861777454#. Please see the attached documents in English, Spanish, and Creole for more information.

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MEDICAID UPDATES:

1. Medicaid Alerts and Questions

The Florida Medicaid program has created an e-mail alert system to supplement the present method of receiving Provider Alerts information and to alert registered subscribers of "late-breaking" health care information. An e-mail will be delivered to your mailbox when Medicaid policy clarifications or other health care information is available that is appropriate for your selected area and provider type. Visit the [Florida Medicaid's Health Care Alerts](#) page to subscribe now, or to unsubscribe or update your subscription at any time. Please direct questions about Medicaid policies to your local Medicaid area office. The Medicaid area offices' addresses and phone numbers are available on the [Area Offices](#) web page.

2. Durable Medical Equipment and Medical Supply Services Coding Changes

Effective April 01, 2014, the following codes will require prior authorization. These codes were previously "by-report" and required medical review. Prior authorization requests for Medicaid fee-for-service recipients are processed by eQHealth Solutions at <http://fl.eqhs.org/>. Providers should refer to the Durable Medical Equipment and Medical Supply Services Handbook for necessary prior authorization documentation.

CODE	DESCRIPTION
A4421	OSTOMY SUPPLY; MISCELLANEOUS
A9900	MISCELLANEOUS DME SUPPLY, ACCESSORY, AND/OR SERVICE COMPONENT OF ANOTHER HCPCS CODE
E0485	ORAL DEVICE/APPLIANCE USED TO REDUCE UPPER AIRWAY COLLAPSIBILITY, ADJUSTABL
L0999	ADDITION TO SPINAL ORTHOSIS, NOT OTHERWISE SPECIFIED
L1499	SPINAL ORTHOSIS, NOT OTHERWISE SPECIFIED
L2999	LOWER EXTREMITY ORTHOSES, NOT OTHERWISE SPECIFIED
L3257	ORTHOPEDIC FOOTWEAR, ADDITIONAL CHARGE FOR SPLIT SIZE
L3649	ORTHOPEDIC SHOE, MODIFICATION, ADDITION OR TRANSFER, NOT OTHERWISE SPECIFIED
L3999	UPPER LIMB ORTHOSIS, NOT OTHERWISE SPECIFIED
L4210	REPAIR OF ORTHOTIC DEVICE, REPAIR OR REPLACE MINOR PARTS
L5999	LOWER EXTREMITY PROSTHESIS, NOT OTHERWISE SPECIFIED
L7499	UPPER EXTREMITY PROSTHESIS, NOT OTHERWISE SPECIFIED
L7520	REPAIR PROSTHETIC DEVICE, LABOR COMPONENT, PER 15 MINUTES
L8499	UNLISTED PROCEDURE FOR MISCELLANEOUS PROSTHETIC SERVICES

Please contact the local Medicaid Area Office for further information.

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MEDICAID UPDATES, continued:

3. Reminder: CMS-1500 Version 02/12 Form will be Required April 1, 2014

As previously announced by Florida Medicaid, the CMS-1500 claim form has been revised to more adequately support the use of the ICD-10 diagnosis code set. The revised CMS-1500 form, version 02/12, replaces the current form, version 08/05. This alert serves as a reminder that the new CMS-1500 form, version 02/12, will be REQUIRED as of April 1, 2014. In preparation for this change, Florida Medicaid strongly advises providers to *immediately* transition to the new form for all paper claim submissions.

Please note: As of April 1, 2014, all CMS-1500 version 08/05 forms submitted to the fiscal agent, HP Enterprise Services, will be returned to the provider.

To assist providers with this transition, a CMS-1500 Transition Quick Reference Guide is available on the [CMS-1500 Transition](#) webpage in the Florida Medicaid Public Web Portal. An interactive CMS-1500 Transition Web Based Training (WBT) module has also been created. The WBT provides information on the CMS-1500 version 02/12 claim form transition timeline, highlights changes to the new form, and demonstrates where to find the new form. The CMS-1500 Transition webpage also contains information on how to participate in on-going CMS-1500 transition webinars.

Thank you for your attention to this matter.

4. Newly Opened Hearing Aid Codes

Effective January 1, 2014, the following hearing aid codes have been added to the Hearing Services Fee Schedule:

- ◆ V5060- Behind Ear Hearing Aid
- ◆ V5130- In Ear Binaural Hearing Aid
- ◆ V5140- Behind Ear Binaural Hearing Aid
- ◆ V5160- Dispensing Fee Binaural
- ◆ V5180- Behind Ear Cros Hearing Aid
- ◆ V5220- Behind Ear BiCros Hearing Aid

The addition of these codes to the fee schedule is based on changes related to The National Correct Coding Initiative (NCCI), which reduced the unit limit to one (1) for codes V5050 and V5090.

Providers may continue to use the appropriate dispensing fee code for either Cros or BiCros, in addition to the service code V5160.

Additionally, for code L8692, the NCCI Medically Unlikely Edit (MUE) units, have been corrected to two (2) units. This change is retroactive to the date of July 1, 2012, when the unit was reduced to one (1).

Claims with two units for code L8692 submitted prior to January 1, 2014, and were denied based on the current MUE value, can be resubmitted.

The Hearing Services Fee Schedule is available on the Medicaid fiscal agent's website at <http://www.mymedicaid-florida.com> . Select Public Information for Providers, then Provider Support, and then Fee Schedules.

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[MEDICAID UPDATES, continued:](#)

5. Rule 59G-4.002, Medicaid Provider Reimbursement Schedules, Notice of Public Hearing

The Agency for Health Care Administration has scheduled a public hearing for Rule 59G-4.002, Medicaid Provider Reimbursement Schedules.

The public hearing is scheduled for Friday, March 21, 2014 from 10:00 a.m. to 11:00 a.m. at the:

Agency for Health Care Administration
2727 Mahan Drive
Building 3, Conference Room D
Tallahassee, FL 32308

There will not be a phone call-in number available.

Official notice of the hearing was posted in Volume 40, Number 40 of the Florida Administrative Register on February 27, 2014. A copy of the notice may be found on the [FAR](#) Web site.

You may also download a copy of the reference material located on our [Draft Handbooks, Fee Schedules, and Other Documents](#) Web page.

6. Statewide Medicaid Managed Care Complaint Process

The attached presentation provides information regarding where to direct questions and complaints about the Statewide Medicaid Managed Care Program. The Agency for Health Care Administration (AHCA) has launched a web site at:

http://apps.ahca.myflorida.com/smmc_cirts/ that makes an online complaint form available for all inquiries related to Statewide Medicaid Managed Care. The online system is to be used for reporting enrollment, authorization, payment, policy issues, and other complaints related to serving a child in Medicaid Managed Care. Complaints should be sent only through the website/complaint form, not to individuals. The complaint will be handled by AHCA managed care policy staff through the online complaint system. This process should streamline the reporting and handling of issues related to Medicaid Managed Care.

Complaints can be sent directly from recipients, providers, LES staff, ESSO or anyone who has a complaint related to serving a child in Medicaid Managed Care. We suggest that you save and/or copy the online complaint form prior to submission and maintain documentation of the issues you report. Also send a copy to Gail.Underwood@ahca.myflorida.com and to your program manager in the Early Steps State Office.

We hope that this process will ensure that sure all complaints, questions and issues related to serving a child in Medicaid Managed Care are officially logged/tracked/handled by AHCA and that all who need to be informed are informed.

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INFORMATION & RESOURCES:

7. Florida Part B and Part C BDI-2 Discount Order Form

The special discount order form for BDI-2 supplies has been updated for 2014 and is now posted on the TATS website. Note that the special pricing available for MDS licenses is not included on the order form, so please contact Sally Golden-McCord at Sally.Golden-McCord@flhealth.gov for assistance with ordering those. Riverside is also developing a specific order form for use when ordering ERFs that will include a mockup of our hierarchy to ensure accuracy of where the ERFs should be placed. Contact Sally to assist with these orders until the form is made available.

<http://www.tats.ucf.edu/>

8. DCF “Who’s Really Watching Your Child?” Campaign Launched, Resources Available

The Florida Department of Children and Families launched the “Who’s Really Watching Your Child?” campaign this week. The campaign will be targeted toward struggling caregivers of children ages 0-4 who need child care in order to work and may be using a caregiver they know little about. A Casey Family Programs report showed that the situation is often unsafe and may lead to child abuse and even child death. Partnerships are a large part of the campaign, and all aspects of the statewide campaign were inspired by successful local programs. The goal of the campaign is to raise awareness among the target group, those who may come into contact with that group, and the public. The website is now live at www.myflfamilies.com/whoswatching. Here are a few highlights:

- Information and resources for caregivers: www.myflfamilies.com/whoswatching/caregivers
- Searchable database of parenting programs: www.myflfamilies.com/whoswatching/programs
- Free materials for parenting program providers: www.myflfamilies.com/whoswatching/programs
- Child care information: www.myflfamilies.com/whoswatching/childcare
- Free printed materials, videos, PSAs, photos and press conference multimedia: www.myflfamilies.com/whoswatching/resources
- A free parenting guide available in e-book format, online and in hardcopy: www.myflfamilies.com/whoswatching/ebook
- List of partners: www.myflfamilies.com/whoswatching/partners

Early Steps looks forward to partnering with this campaign. If your LES would like to order free posters and/or brochures for use with Early Steps families, please email Katie Williams at Kathryn.williams@flhealth.gov with the title of the item(s) you are requesting, quantity (no limit), and your mailing address by **March 31, 2014**. Requests made after that date should be sent directly to DCFSocial@dcf.state.fl.us

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[INFORMATION & RESOURCES, continued:](#)

9. Reflections on Play: A Resource Guide

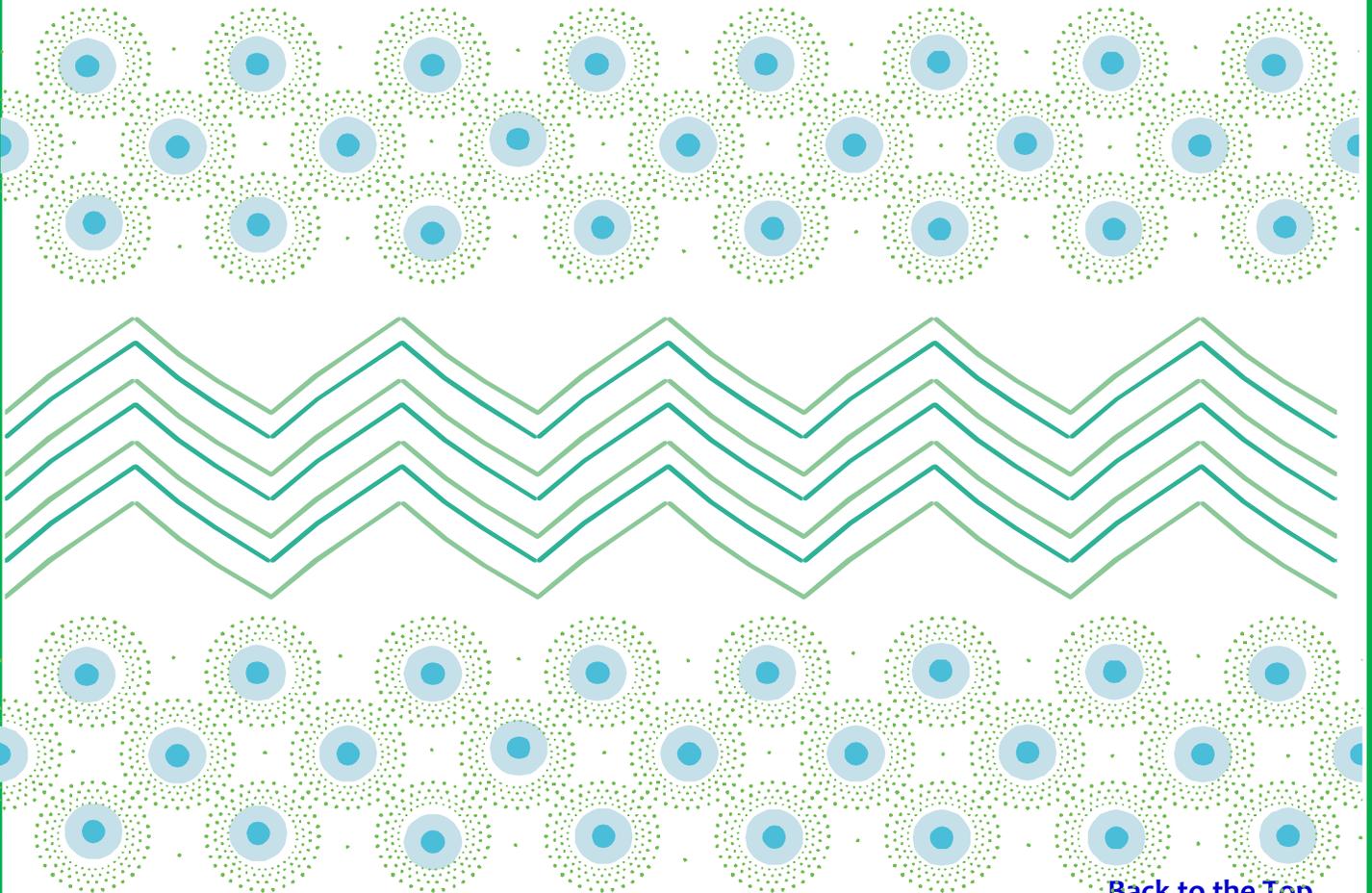
Source: National Institute for Early Education Research (3/7/14)

The National Institute for Early Education Research (NIEER) recently hosted a two-week blog forum on the importance of play in early childhood education. A series of posts from experts in the field are now available on a new Webpage entitled [Reflections on Play: A Resource Guide](#). The page also contains links to additional resources on play in preschool.

10. Report on Two-Generation Approaches to Supporting Children and Parents Together

Source: Ascend at the Aspen Institute - retrieved 3/14/14

Ascend at the Aspen Institute recently released a new report entitled [Gateways to Two Generations: The Potential for Early Childhood Programs and Partnerships to Support Children and Parents Together](#) (2014). The report looks at how leading early childhood programs are supporting families' educational success and economic security by providing more than just care and education for children. It documents the evolution of early childhood efforts and support for parents and emphasizes the importance of partnerships for two-generation approaches that support both children and their parents together.



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Program Manager Information

11. List of Program Managers and their Contact Information

The assigned program manager at ESSO is the primary contact person for the LES to submit questions, issues or concerns to. The program manager will be responsible for responding to the LES and prior to responding, will inform and involve others in the ESSO, when necessary, to assist in clarifying or resolving the issue. **Early Steps State Office Telephone Number - (850) 245-4444**

LES	Program Manager	PI Lead
Bay Area	Haylie Mistrot (ext. 2267) Haylie.Mistrot@flhealth.gov	Angela Marcus (ext. 3278) Angela.Marcus@flhealth.gov
Big Bend	Dawn Lynch (ext. 2270) Dawn.Lynch@flhealth.gov	Angela Marcus (ext. 3278) Angela.Marcus@flhealth.gov
Central Florida	Susan Casey (ext. 2231) Susan.Casey@flhealth.gov	Jesse Kemper (ext. 2227) Jesse.Kemper@flhealth.gov
Gold Coast	Haylie Mistrot (ext. 2267) Haylie.Mistrot@flhealth.gov	Jesse Kemper (ext. 2227) Jesse.Kemper@flhealth.gov
Gulf Central	Mary Sandler (ext. 2240) Mary.Sandler@flhealth.gov	Angela Marcus (ext. 3278) Angela.Marcus@flhealth.gov
North Beaches	Susan Casey (ext. 2231) Susan.Casey@flhealth.gov	Jesse Kemper (ext. 2227) Jesse.Kemper@flhealth.gov
North Central	Dawn Lynch (ext. 2270) Dawn.Lynch@flhealth.gov	Jesse Kemper (ext. 2227) Jesse.Kemper@flhealth.gov
North Dade	Janice Miller (ext. 3910) Janice.Miller2@flhealth.gov	Angela Marcus (ext. 3278) Angela.Marcus@flhealth.gov
Northeastern	Janice Miller (ext. 3910) Janice.Miller2@flhealth.gov	Angela Marcus (ext. 3278) Angela.Marcus@flhealth.gov
Southernmost Coast	Janice Miller (ext. 3910) Janice.Miller2@flhealth.gov	Jesse Kemper (ext. 2227) Jesse.Kemper@flhealth.gov
Southwest	Mary Sandler (ext. 2240) Mary.Sandler@flhealth.gov	Angela Marcus (ext. 3278) Angela.Marcus@flhealth.gov
Space Coast	Susan Casey (ext. 2231) Susan.Casey@flhealth.gov	Jesse Kemper (ext. 2227) Jesse.Kemper@flhealth.gov
Treasure Coast	Mary Sandler (ext. 2240) Mary.Sandler@flhealth.gov	Jesse Kemper (ext. 2227) Jesse.Kemper@flhealth.gov
West Central	Katie Williams (ext. 2211) Kathryn.Williams@flhealth.gov	Angela Marcus (ext. 3278) Angela.Marcus@flhealth.gov
Western Panhandle	Katie Williams (ext. 2211) Kathryn.Williams@flhealth.gov	Jesse Kemper (ext. 2227) Jesse.Kemper@flhealth.gov