

ESSO WEEKLY MEMO

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ACTION NEEDED:

No Items.

FOLLOW UP:

No Items.

UPCOMING EVENTS:

1. Interpreter Ethics Panel Discussion (Ethics Panel Discussion)

Date: Thursday, May 9, 2013

Time: 6 - 9pm

Location: 4010 West Boy Scout Blvd , 3rd Floor

Tampa, FL 33607

CEUs: 0.3 in Professional Studies

Cost: \$20.00

Registration deadline: Thursday, May 2nd

2. Save the Date: Act Early Forum, Webinar Series

Join us on May 9th at 3:00 pm EDT for an Act Early Forum webinar on Benchmarks for Monitoring Early Identification and Linkage to Services. Registration details will be available soon. Please save the date!

The **Act Early Forum** is a collaborative initiative based on CDC's **Learn the Signs. Act Early.** program to promote sharing resources, information, and announcements related to improving early identification of young children with developmental delays. The **Act Early Forum** includes an e-mail listserv and Act Early webinars.

Learn the Signs. Act Early. is supported by the Centers for Disease Control and Prevention (CDC), Health Resources and Services Administration (HRSA), the Association of Maternal and Child Health Programs (AMCHP) and the Association of University Centers on Disabilities (AUCD). For more information on **Learn the Signs. Act Early.**, www.cdc.gov/ActEarly.

3. 2013 National Early Childhood Inclusion Institute, Opening the Doors to Inclusion, in Chapel Hill, NC, May 13-15

For the past decade, the Inclusion Institute has been the “don’t miss” event for individuals to learn and problem-solve about early childhood inclusion.

The conference begins Monday, May 13th at 1:00 and ends on Wednesday, May 15th, at 12:30. Registration is \$250. Pre-Institute Workshops are available on Monday the 13th from 9:00 – 12:00 (lunch included) for only \$35.00.

For more details go to the Inclusion Institute Website: <http://inclusioninstitute.fpg.unc.edu/?o=enews>

MEDICAID UPDATES:

4. Spring 2013 Provider Bulletin

The Spring 2013 Provider Bulletin is now available on the [Medicaid landing page](#) and on the [Public Provider Web Portal](#). The bulletin contains policy clarification and important Florida Medicaid information.

5. Spanish Translation of the Florida Medicaid Summary of Service

The Spanish translation of the Florida Medicaid Summary of Services Fiscal Year 2012 - 2013 is now available at the following link: [Servicios Disponibles a través de Medicaid](#).

6. April ICD-10 Newsletter Now Available on the Public Web Portal

The April ICD-10 Newsletter is now available on the Florida Medicaid public Web Portal.

You can download a copy of the [April 2013 ICD-10 Newsletter](#) under the Publications section of the ICD-10 page. This newsletter contains key facts about ICD-10 implementation, information about how to access additional ICD-10 resources, and an introduction to the ICD-10 Web Portal.

The [ICD-10](#) pages are updated often, so please visit regularly for the most current information.

7. Medicaid Training Opportunities Available in Pasco and Pinellas Counties

Please see attached information.

8. Statewide Medicaid Managed Care Updated Information Now Available Online

Florida Agency for Health Care Administration, Statewide Medicaid Managed Care

April 3, 2013: If you submitted a provider comment prior to 3:00, EDT on April 3, 2013, you will need to submit using the updated survey tool(s) as provided on the [Statewide Medicaid Managed Care](#) website. Click on the **Managed Medical Assistance tab** and then on the **MMA Provider Comments tab** to access the survey tool(s). From time to time during program development and implementation, the Agency will post information to provide the public with clarification regarding program components.

9. Direct Secure Messaging Registration

Please see attached information.

INFORMATION AND RESOURCES:

10. Early Intervention Supplement for Early Hearing Detection and Intervention Programs

On April 1, 2013, a supplement to the Joint Committee on Infant Hearing (JCIH) 2007 Position Statement on Principles and Guidelines for Early Hearing Detection and Intervention (EHDI) Programs was published in Pediatrics, 131(4) doi: 10.1542/peds.2013-0008. The new supplement provides comprehensive guidelines for EHDI programs related to establishing strong early intervention (EI) systems with appropriate expertise to meet the needs of children who are deaf or hard of hearing. To view or download this supplement, see [Supplement to the JCIH 2007 Position Statement: Principles and Guidelines for Early Intervention Following Confirmation That a Child Is Deaf or Hard of Hearing \(2013\)](#).

11. New Fetal Alcohol Spectrum Disorders Toolkit

The American Academy of Pediatrics (AAP) has developed a new [Fetal Alcohol Spectrum Disorders \(FASDs\) Toolkit](#) to raise awareness, promote surveillance and screening, and ensure that all children who possibly have a FASD receive appropriate and timely interventions. The toolkit includes:

- General information about FASDs including common definitions and frequently asked questions for providers and parents/families
- Resources for identification, diagnosis and referral including a clinical decision algorithm and provider checklist
- Patient management resources such as sample care plans, case studies, scripts for addressing parents/families of children diagnosed with an FASD, and information for families and schools
- Practice management tools like how to build an effective FASD team and billing/coding information
- Resources for in-depth provider training which includes a recently developed FASD PediaLink course

To learn more about FASDs, see the toolkit's [frequently asked questions](#).

12. 2013 Status of Part C Data Systems - Survey Results Available Online

The IDEA Infant and Toddler Coordinators Association (ITCA) has published the results of its [2013 Status of Part C Data Systems](#) survey online. The survey was designed to identify the infrastructure of Part C (the Early Intervention Program for Infants and Toddlers with Disabilities) data systems, how data are collected and utilized, how data integrity is established and the level of staffing available to support data systems. Forty-nine states and jurisdictions responded to the survey. ITCA draws no conclusions from the data analysis but simply reports the data.

13. E-Newsletter from the Helen Keller National Center

Articles of interest to Deaf-Blind Youth and adults and those who work with them.

http://www.hknc.org/CONNECT/2013_03/CONNECT11.htm

14. Gallaudet University Regional Interpreter Education Center - Presenter Archive

GURIEC is pleased to share with you the archives of stellar past presentations! Please visit

<http://www.gallaudet.edu/x64750.xml#PO>

15. Universal Health Care, Inc. Liquidation

Effective March 21, 2013, Universal Health Care, Inc. (Universal) was ordered into receivership for purposes of rehabilitation by the Second Judicial Circuit Court in Leon County, Florida. The Florida Department of Financial Services, Division of Rehabilitation and Liquidation, is the court appointed Receiver of Universal. Effective April 1, 2013, pursuant to the Court Order, Universal will automatically move into receivership for purposes of liquidation.

- Q: Will the new HMO(s) that children in Early Steps may be assigned to require a new therapy authorization or will they continue to provide the services as authorized by Universal until the next authorization period? Early Steps needs to know how this transition will take place to ensure that Early Steps does not have to expend any of their funds during the transition.
- A: For member moved to a new health plan, the new plan should honor existing prior authorizations for up to 30 days. Please see the contract language included below from the 2012-2015 Health Plan Model Contract Attachment II-Core Contract Provisions, Section IV Enrollee Services, Community Outreach and Marketing, 8. New Enrollee Procedures, c. Children should be evaluated for a new authorization shortly after enrollment.

8. New Enrollee Procedures

- a. The Health Plan shall contact each new enrollee at least twice, if necessary, within ninety (90) calendar days of the enrollee's enrollment to offer to schedule the enrollee's initial appointment with the PCP, which should occur within one-hundred eighty (180) calendar days of enrollment. This appointment is to obtain a health risk assessment and/or CHCUP screening. For this subsection "contact" is defined as mailing a notice to or telephoning an enrollee at the most recent address or telephone number available.
- b. Within thirty (30) calendar days of enrollment, the Health Plan shall ask the enrollee to authorize release of the medical and behavioral health records to the new PCP or other appropriate provider and shall assist by requesting those records from the enrollee's previous provider(s).
- c. The Health Plan shall honor any written documentation of prior authorization of ongoing covered services for a period of thirty (30) calendar days after the effective date of enrollment, or until the enrollee's PCP or behavioral health provider (as applicable to medical care or behavioral health care services, respectively) reviews the enrollee's treatment plan, whichever comes first.
- d. For all enrollees, written documentation of prior authorization of ongoing medical and behavioral health services includes the following, provided that the services were prearranged prior to enrollment with the Health Plan:
- (1) Prior existing orders;
 - (2) Provider appointments, e.g. dental appointments, surgeries, etc.; and
 - (3) Prescriptions (including prescriptions at non-participating pharmacies).
- e. The Health Plan shall not delay service authorization if written documentation is not available in a timely manner. However, the Health Plan is not required to approve claims for which it has received no written documentation.

Please note that Medikids were assigned to another health plan effective April 1. Most everyone else will be in fee for service for April 2013 and in a new plan May 1.

LES SPOTLIGHT:

16. Reminder to the LES:

This section of the ESSO Weekly Memo is for recognition of major accomplishments and milestones in the local programs. All entries must be emailed to Katie Williams and Patricia Herring by 5:00 EST on Tuesdays. The subject line should read "ESSO Weekly Memo Entry."

BUREAU UPDATE

17. Performance Improvement Unit Update

The PI Unit priorities for the past month have included reviewing Continuous Improvement Plans that were due at the end of March, reviewing submitted Correction Activities, and providing technical assistance on Focused Monitoring and Results Indicator strategies. We have also been participating in the development of a claims audit process and reviewing reports in CMS-KIDS. We have been working with other team members in the Bureau to review the Service Coordinator enrollment process and the Title 21/Early Steps matching process. We have also been assisting LESs with revisions to their Data Manager hierarchy and MDS license assignment. We have drafted and disseminated this year's Public Reporting and are starting the planning for the FY 13-14 Quality Assurance Monitoring process. Stay tuned for information on OSEP's plan for Results Driven Accountability!

PROGRAM MANAGER INFORMATION

18. List of Program Managers and their Contact Information

The assigned program manager at ESSO is the primary contact person for the LES to submit questions, issues or concerns to. The program manager will be responsible for responding to the LES and prior to responding, will inform and involve others in the ESSO, when necessary, to assist in clarifying or resolving the issue.

Early Steps State Office Telephone Number - (850) 245-4444

LES	Program Manager	PI Lead
Bay Area	Haylie Mistrot (ext. 2267) Haylie_Mistrot@doh.state.fl.us	Angela Marcus (ext. 3278) Angela_Marcus@doh.state.fl.us
Big Bend	Dawn Lynch (ext. 2270) Dawn_Lynch@doh.state.fl.us	Susan Barrows (ext. 2231) Susan_Barrows@doh.state.fl.us
Central Florida	Arnetta Givens (ext. 3904) Arnetta_Givens@doh.state.fl.us	Susan Barrows (ext. 2231) Susan_Barrows@doh.state.fl.us
Gold Coast	Arnetta Givens (ext. 3904) Arnetta_Givens@doh.state.fl.us	Susan Barrows (ext. 2231) Susan_Barrows@doh.state.fl.us
Gulf Central	Mary Sandler (ext. 2240) Mary_Sandler@doh.state.fl.us	Angela Marcus (ext. 3278) Angela_Marcus@doh.state.fl.us
North Beaches	Carol Burch (ext. 2224) Carol_Burch@doh.state.fl.us	Angela Marcus (ext. 3278) Angela_Marcus@doh.state.fl.us
North Central	Dawn Lynch (ext. 2270) Dawn_Lynch@doh.state.fl.us	Susan Barrows (ext. 2231) Susan_Barrows@doh.state.fl.us
North Dade	Janice Miller (ext. 3910) Janice_Miller2@doh.state.fl.us	Angela Marcus (ext. 3278) Angela_Marcus@doh.state.fl.us
Northeastern	Janice Miller (ext. 3910) Janice_Miller2@doh.state.fl.us	Angela Marcus (ext. 3278) Angela_Marcus@doh.state.fl.us
Southernmost Coast	Janice Miller (ext. 3910) Janice_Miller2@doh.state.fl.us	Susan Barrows (ext. 2231) Susan_Barrows@doh.state.fl.us
Southwest	Mary Sandler (ext. 2240) Mary_Sandler@doh.state.fl.us	Angela Marcus (ext. 3278) Angela_Marcus@doh.state.fl.us
Space Coast	Susan Barrows (ext. 2231) Susan_Barrows@doh.state.fl.us	Susan Barrows (ext. 2231) Susan_Barrows@doh.state.fl.us
Treasure Coast	Mary Sandler (ext. 2240) Mary_Sandler@doh.state.fl.us	Susan Barrows (ext. 2231) Susan_Barrows@doh.state.fl.us
West Central	Angela Marcus (ext. 3278) Angela_Marcus@doh.state.fl.us	Angela Marcus (ext. 3278) Angela_Marcus@doh.state.fl.us
Western Panhandle	Carol Burch (ext. 2224) Carol_Burch@doh.state.fl.us	Susan Barrows (ext. 2231) Susan_Barrows@doh.state.fl.us



Better Health Care for All Floridians

FLORIDA MEDICAID

A Division of the Agency for Health Care Administration

Health Care Alerts & Provider Alerts Messages April 2013

Provider Type(s): 05, 06, 08, 14, 23, 24, 25, 26, 27, 28, 29, 30, 31, 34, 35, 40, 50, 51, 60, 61, 62, 63, 65, 66, 67, 68, 69, 77, 78, 81, 83, 90, 91

Medicaid Training Opportunities Available in Pasco and Pinellas Counties

The Area 5 Medicaid Office is offering Medicaid provider training opportunities in Largo and New Port Richey during the month of April 2013, for providers located in Pinellas and Pasco Counties.

- The General Medicaid Provider Overview and CMS 1500 training will be held on Tuesday, April 16, 2013, in Largo from 8:30 am to 12:30 pm. The training will be held at the [Mary Grizzle State Office Building at 11351 Ulmerton Road, Largo, FL.](#)
- The General Medicaid Provider Overview and CMS 1500 training will be held on Thursday, April 18, 2013, in New Port Richey from 8:30 am to 12:30 pm. The training will be held at the [Pasco County Health Department at 10841 Little Road, New Port Richey, FL.](#)

Due to limited seating, registration is required. You may register online at <http://apps.ahca.myflorida.com/medres/index.aspx>. Click on the city where you would like to attend a training and choose your desired training session.

To download a copy of the Area 5 training calendar, please visit the [Florida Medicaid Web Portal](#) and click on "Area Office 5", then go to the link for Area 5 Training Calendar and Registration Form, Pasco and Pinellas County.



Better Health Care for All Floridians

FLORIDA MEDICAID

A Division of the Agency for Health Care Administration

Health Care Alerts & Provider Alerts Messages April 2013

Provider Type(s): All

Direct Secure Messaging Registration

Direct Secure Messaging (DSM) is spreading across the state. With over 3,000 users, DSM is rapidly changing the way Florida's health care providers communicate. This secure, encrypted email service enables users to safely send and receive messages and attachments containing protected health information. DSM offers a fast, reliable method for two-way communication between health care organizations. As a web-based service, DSM is easy to use. No special software is needed, use of an electronic health record system is not required, and it's free for providers and staff. DSM can be used by any health care professional that has need to exchange protected health information, including providers, office staff, labs, pharmacies, state agencies, and health plans.

Please visit www.florida-hie.net for more information on how to register for or use the DSM service. Your local Regional Extension Center (REC) can also help guide you through the registration process. Florida REC's are tasked with helping Florida providers smoothly transition to an electronically supported health care environment. To find the REC in your area, please see the map below.

PAPERFREE FLORIDA (UNIVERSITY OF SOUTH FLORIDA)

Phone: (813) 974-6641
Email: paperfreeflinfo@health.usf.edu
www.PaperFreeFlorida.org

THE CENTER FOR THE ADVANCEMENT OF HEALTH IT

Phone: (727) 573-2422 ext. 300
Email: info@advanceHealthIT.org
www.AdvanceHealthIT.org

CENTRAL FLORIDA HEALTH INFORMATION TECHNOLOGY INITIATIVE

Phone: (407) 882-0727
Email: info@ucf-rec.org
www.ucf-rec.org

SOUTH FLORIDA REGIONAL EXTENSION CENTER

Phone: (866) 628-9193
Email: southfloridainfo@southfloridarec.org
www.southfloridarec.org

