



ESSO WEEKLY MEMO

May 1, 2014

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UPCOMING EVENTS:

1. CEED Online Courses: Register for Summer 2014 Sessions

Earn Clock Hours or Academic Credit by successfully completing a CEED online course. Sessions are nine weeks (or 6 weeks) and instructor-led. Participants need a computer with high speed internet connection. Click on the links for more information about each course and to register.

Online Courses:

[Parent-Infant Pathways: An Educator's Guide to Providing Information and Support to New Parents](#)

[Introduction to Infant Mental Health](#)

[Bridging Education and Mental Health](#)

[Pregnancy and Birth: An Emerging Perspective on Children's Development](#)

[Critical Learning Through Movement: Infants and Toddlers Exploring Their World](#)

[Preschoolers in Movement: Exploring Their World](#)

REGISTER ONLINE

MEDICAID UPDATES:

2. Medicaid Alerts and Questions

The Florida Medicaid program has created an e-mail alert system to supplement the present method of receiving Provider Alerts information and to alert registered subscribers of "late-breaking" health care information. An e-mail will be delivered to your mailbox when Medicaid policy clarifications or other health care information is available that is appropriate for your selected area and provider type. Visit the **Florida Medicaid's Health Care Alerts** page at <http://ahca.myflorida.com/Medicaid/alerts/alerts.shtml> to subscribe now, or to unsubscribe or update your subscription at any time. Please direct questions about Medicaid policies to your local Medicaid area office. The Medicaid area offices' addresses and phone numbers are available on the **Area Offices** web page at http://portal.flmmis.com/FLPublic/Provider_AreaOffices/tabId/37/Default.aspx.

MEDICAID UPDATES, continued:

3. MMA Complaint Form

If any LES staff, parents, or providers has a problem or concern related to Statewide Medicaid Managed Care, please refer them to this online form to submit the issue to the Agency for Health Care Administration (AHCA). It's a secure email, so it is safe to provide protected health information (PHI). This method allows AHCA to quickly spot patterns and resolve them. From <http://ahca.myflorida.com/SMMC> , scroll down to the blue "Report a Complaint" button.

4. MMA Resource Related to Transportation

May 1, 2014 is the first day of MMA in Regions 2, 3, and 4. The Agency for Health Care Administration's (AHCA) most important goal is to preserve continuity of care and to ensure services to Medicaid recipients continue without interruption. To assist with that, AHCA has posted an additional resource related to transportation.

- A transportation services snapshot provides information about continuity of care in transportation services and includes transportation contact numbers for each of the managed care plans.

- [Transportation Service Requirements in the Managed Medical Assistance Program Snapshot](#)

- To navigate, go to <http://ahca.myflorida.com/SMMC>
- Select the MMA page

AHCA encourages providers and recipients to keep existing appointments as they implement the MMA program. If you have questions or concerns regarding Transportation or other issues as the program rolls out, please use the secure online complaint process at <http://ahca.myflorida.com/SMMC> (select the blue "Report a Complaint" button). If you need assistance completing this form or wish to verbally report your issue, please contact your local Area Office.

INFORMATION & RESOURCES:

5. Early Steps Fact Sheet Ordering Information

The Early Steps fact sheet is now updated with the new DOH logo and available to order for public awareness/outreach purposes. The price is \$7.58 per 100/PK. Follow the steps below to order:

Go to www.asbaces.com/newaces

- The log in for CMS/Early Steps specific materials is **Username:** dohcms **Password:** order (case sensitive)
- Click on the “DOH Statewide Health Resources & Publications E-Store (SHRPE)” link
- Click on the “Children’s Medical Services (CMS)” link
- Scroll down to **DH 145-045, CMS Early Steps Fact Sheet 100/PK** and click on the image of the fact sheet
- Once you select an item to purchase, you will be required to sign up as a “New Customer” where you will fill out your billing and shipping information.

Now that the warehouse is stocked with our materials, it only takes a few days for the materials to be shipped to you. If you have any questions, please contact Katie Williams at Kathryn.Williams@flhealth.gov

6. Summary of Advances in Autism Spectrum Disorder Research: Calendar Year 2013

Source: Interagency Autism Coordinating Council—April 21, 2014

The Interagency Autism Coordinating Committee (IACC) was established to coordinate autism research and other efforts. Each year, the IACC releases an annual list of scientific advances that represent significant progress in the field. The studies selected provide new insight into the complex causes of autism, potential risk factors, clues that could lead to earlier diagnosis, and promising early intervention strategies.

The IACC recently published its latest summary,

[Summary of Advances in Autism Spectrum Disorder Research: Calendar Year 2013](#)

Program Manager Information

7. Program Managers & Contact Information

The assigned program manager at ESSO is the primary contact person for the LES to submit questions, issues or concerns to. The program manager will be responsible for responding to the LES and prior to responding, will inform and involve others in the ESSO, when necessary, to assist in clarifying or resolving the issue. **ESSO Phone Number - (850) 245-4444**

LES	Program Manager	QA Lead
Bay Area	Haylie Mistrot (ext. 2267) Haylie.Mistrot@flhealth.gov	Angela Marcus (ext. 3278) Angela.Marcus@flhealth.gov
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Western Panhandle	Katie Williams (ext. 2211) Kathryn.Williams@flhealth.gov	Jesse Kemper (ext. 2227) Jesse.Kemper@flhealth.gov