



ESSO WEEKLY MEMO

July 10, 2014

UPCOMING EVENTS

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MEDICAID UPDATES

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3. MMA Helpful Links

4. Web Portal Renewal for Medicaid Providers

5. Summer 2014 Florida Medicaid Provider Bulletin Now Available

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UPCOMING EVENTS:

1. Save the Date: 2015 Partnering for Success Statewide Meeting

2015 PARTNERING FOR SUCCESS STATEWIDE MEETING
CARIBE ROYAL IN ORLANDO
MAY 13-15, 2015

MEDICAID UPDATES:

2. Medicaid Alerts and Questions

The Florida Medicaid program has an e-mail alert system to supplement the present method of receiving Provider Alerts information and to alert registered subscribers of "late-breaking" health care information. You will receive an email when Medicaid policy clarifications or other health care information is available that is appropriate for your selected area and provider type. Visit the **Florida Medicaid's Health Care Alerts** page at <http://ahca.myflorida.com/Medicaid/alerts/alerts.shtml> to subscribe, unsubscribe, or update your subscription.

3. Helpful MMA Links

- **Managed Medical Assistance Home Page:**

http://ahca.myflorida.com/medicaid/statewide_mc/mmahome.shtml

- **Reporting A Complaint:**

http://ahca.myflorida.com/medicaid/statewide_mc/pdf/mma/SMMC_Complaint_Snapshot_2014-06-10.pdf

- **Snapshot for Network Providers & Potential Network Providers:**

http://ahca.myflorida.com/medicaid/statewide_mc/pdf/mma/Network_Providers_Potential_Network_Providers_Snapshot_2014-06-04.pdf

4. Web Portal Renewal for Medicaid Providers

The Agency for Health Care Administration is implementing an online provider renewal process on July 11, 2014. After that date, providers will be able to renew their enrollment in Florida Medicaid online via the secure Web Portal. This paperless renewal will streamline the renewal process by guaranteeing renewal applications are complete with all supporting documentation attached before submission, thus reducing the number of rejected applications; and, will reduce the cost of postage for providers and the Agency. For more information, please visit the Medicaid Public Portal at www.mymedicaid-florida.com. Select Public Information for Providers, then Enrollment, and then Provider Renewal.

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MEDICAID UPDATES, CONTINUED:

5. Summer 2014 Florida Medicaid Provider Bulletin Now Available

The Summer 2014 Florida Medicaid Provider Bulletin is now available on the [Medicaid Provider Public Web Portal](#). The bulletin contains policy clarification and important Florida Medicaid information.

6. Statewide Medicaid Managed Care, Managed Medical Assistance Roll Out Conference Calls

The Statewide Medicaid Managed Care (SMMC) Managed Medical Assistance (MMA) program is rolling out in Region 1: Escambia, Santa Rosa, Okaloosa & Walton Counties; Region 7: Brevard, Orange, Osceola, & Seminole; and Region 9: Indian River, Martin, Okeechobee, Palm Beach, & St. Lucie effective August 1, 2014.

AHCA invites you to participate in weekly provider-specific calls regarding the roll out of the Managed Medical Assistance (MMA) program. On each week's call you will have an opportunity to send in questions and concerns you may be having with the MMA program and/or MMA plans for staff to answer or to assist with resolution.

BEHAVIORAL HEALTH/SUBSTANCE ABUSE PROVIDERS:

Thursdays from 2:00 – 3:00 P.M. Eastern Time

On 7/31, 8/7, 8/14, 8/21, 8/28, 9/4.

CALLING INSTRUCTIONS:

The dial in number, **1-888-670-3525**. Passcode **639 390 3776 #**.

You do not need to register for the call, just call in on the day and time for your specific provider type.

Prior to these calls, you have the opportunity to submit your questions/concerns to A01medicaidhelp@ahca.myflorida.com.

Questions received in advance will be addressed on the appropriate provider type call. You will also have the opportunity to submit questions during the call to the same email address.

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MEDICAID UPDATES, CONTINUED:

7. Managed Medical Assistance (MMA) Call for Therapy, Nursing Home, and Hospice Providers

The Statewide Managed Medical Assistance (MMA) program is starting in Regions 1, 7 and 9 effective August 1, 2014. **(Counties: Escambia, Santa Rosa, Okaloosa, Walton, Brevard, Orange, Osceola, Seminole, Palm Beach, Martin, St. Lucie, Okeechobee and Indian River.)**

The Agency for Health Care Administration is inviting Therapy, Hospice and Nursing Home Providers in these counties to participate in a weekly informational call regarding the rollout of the Managed Medical Assistance program. On each week's call providers will have an opportunity to submit questions and/or discuss concerns they may be experiencing related to the Managed Medical Assistance plans.

These calls will be held on Mondays, Tuesdays and Wednesdays of each week beginning July 28, 2014 through September 3, 2014 from 10:00 – 11:00 am.

The calls will be held for each provider type as follows:

Therapy Providers:

Tuesday from 10:00 – 11:00 am
7/29, 8/5, 8/12, 8/19, 8/26, 9/2

Nursing Home and Hospice:

Wednesday from 10:00 – 11:00 am
7/30, 8/6, 8/13, 8/20, 8/27, 9/3

- The dial in number for these calls is **1-888-670-3525**
- At the prompt, enter the passcode **(2526159922)** and then enter #

You do not need to register for the call, just call in on the day and time for your specific provider type.

Prior to these calls, you have the opportunity to submit your questions/concerns by emailing them to area9BNM@ahca.myflorida.com. Questions received in advance will be addressed on the appropriate provider type call. You will also have the opportunity to submit questions during the call to the same email address.

MEDICAID UPDATES, CONTINUED:

8. Durable Medical Equipment and Medical Supply Services Provider Fee Schedules

Florida Medicaid has updated the Durable Medical Equipment and Medical Supply Services Provider Fee Schedules.

To review these fee schedules; please visit our fiscal agent's website at <http://www.mymedicaid-florida.com/>.

Click on **Public Information for Providers**, and then **Provider Support**. Under Provider Support, choose Fee Schedules. Select the Durable Medical Equipment and Medical Supply Services Fee Schedules.

Providers receiving reimbursement through a Medicaid managed care plan should refer to their contract with each plan to determine whether this change will impact their reimbursement from the plan.

9. MMA Webinar for July 17, 2014—Recipient Eligibility Verification

Topic: SMMC: Recipient Eligibility Verification in MMA

Host: The Agency for Health Care Administration

Date: Thursday, July 17, 2014

Time: 2:30 pm, Eastern Daylight Time (New York, GMT-04:00)

Session number: 649 724 733

To join the training session

1. Go to <https://suncom.webex.com/suncom/k2/j.php?MTID=t276628cc3a97af6cf1dbd139f25b5208>
 2. Enter your name and email address.
 3. Click "Join Now".
 4. Follow the instructions that appear on your screen.
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To join the teleconference only

To receive a call back, provide your phone number when you join the training session. Alternatively, you can call the following number and enter the access code:

Call-in toll-free number: 1-888-6703525 (US)

Attendee access code: 541 679 5591

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MEDICAID UPDATES, CONTINUED:

10. Fee Increase for Physical, Occupational, and Speech-language Pathology

Effective July 1, 2014, the Agency for Health Care Administration will increase reimbursement under the fee-for-service system for physical, occupational, and speech-language pathology therapy services. Medicaid fee schedules will be amended to reflect this change.

Providers receiving reimbursement through a managed care plan should refer to their contract with each plan to determine whether this change will impact their reimbursement from the plan.

Please see the following procedure codes and the corresponding new rates:

Occupational Therapy	
Procedure Code	Rate
97003	\$51.05
97003 TG	\$51.05
97004	\$51.05
97530	\$17.86
29799HA	\$19.56
97530HM	\$14.30
92597GO	\$102.63

Physical Therapy	
Procedure Code	Rate
97001	\$51.05
97001 TG	\$51.05
97002	\$51.05
97110	\$17.86
29799HA	\$19.56
97110HM	\$14.29
92597GP	\$102.63

Speech Therapy	
Procedure Code	Rate
92521	\$51.05
92522	\$51.05
92523	\$51.05
92524	\$51.05
92507	\$17.86
92508HA	\$3.47
92507HM	\$14.30
92597GN	\$52.63
92597	\$102.63
92609	\$42.11

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INFORMATION & RESOURCES:

11. Florida's Determination Under IDEA

Florida has been determined by the Office of Special Education Programs (OSEP) to be in "Needs Assistance" in meeting the requirements of IDEA, Part C, for 2014. This Determination is based on data submitted in the FFY 2012 Annual Performance Report (APR). You can view Florida's Determination letter and supporting documents, including the current SPP and APR, on the Early Steps website at the following link:

http://www.cms-kids.com/providers/early_steps/reports/program_performance.html

To view, scroll to the bottom of the page and click on Florida's Determination Letter and supporting documents.

Program Manager Information

LES	Program Manager	QA Lead
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