



ESSO WEEKLY MEMO – DECEMBER 8, 2011

ACTION NEEDED

- 1. Updated Contract Documents**
- 2. Third Party Administrator Information Requests**
- 3. TPA Cross Training Inquiry**

INFORMATION AND RESOURCES

- 4. ESSO Notice to LESs, Therapists and Other Providers re: 2011 Medicaid Audit Overpayments**
- 5. New Program Manager Assignments**
- 6. Medicaid Updates and Information**
- 7. Medicaid Training E-Library**
- 8. Medicaid Therapy Services Website Update**
- 9. Autism Night Before Christmas Poem**

UPCOMING EVENTS

- 10. Florida Interagency Coordinator Council for Infants and Toddlers (FICCIT) Quarterly Meeting Announcement**
- 11. 2011 Durable Medical Equipment and Medical Supply Services Provider Fee Schedules and Rule Workshop**
- 12. Medicaid Area Six Training Opportunities Available in December**

13. Provider Training: Verifying Medicaid Recipient Eligibility Training Teleconference

ACTION NEEDED

1. Updated Contract Documents

(With 2 Attachments)

The Monthly Service Coordinator Position Status and Subcontractor Expenditure report templates are attached for LES providers to complete and submit along with the monthly LES service provision invoices. These reports are the current versions that need to be used and any other versions are obsolete. If there are any questions or concerns, please let Andrew Johnson and Pam Porter know.

2. Third Party Administrator Information Requests

The MED3000 staff need a contact person for each Local Early Steps to set up your calendar template in the Practice Management piece of the Third Party Administrator (TPA) system which will be used to schedule evaluations and any other scheduling you want to accommodate in the system. Please send the contact person's name, phone number and email address to David Johnson at David_Johnson3@doh.state.fl.us by **COB Wednesday, December 14.**

Now that you have gotten a look at the Practice Management piece of the TPA, we believe you are now more knowledgeable to enable an update of staff who will need access to Practice Management. David Johnson will send you the finalized security roles spreadsheet for each LES to update the assignments to Practice Management. Please send the updated list to David Johnson at David_Johnson3@doh.state.fl.us by **COB Wednesday, December 21.**

3. TPA Cross Training Inquiry

(With 1 Attachment)

Med3000 has agreed to consider cross training of roles within Local Early Steps. Each Security Role participant will have required courses to complete for them to access the system. In the instance where individuals will be cross trained, please identify the following information on the attached form (ES Cross Training List) and return to Arnetta Givens at Arnetta_Givens@doh.state.fl.us, by the **close of business on Friday, December 16, 2011.**

- list name of LES

- list the individual expected to be trained in more than one security role
- list the person's primary security role
- list their job function
- list the requested cross training security role
- list email address
- list telephone number

INFORMATION AND RESOURCES

4. ESSO Notice to LESs, Therapists and Other Providers re: 2011 Medicaid Audit Overpayments

A deadline of **January 9, 2012** has been set to receive new Medicaid audit documentation for reimbursement. New audit claim documentation packages received after that date will not be eligible for reimbursement by Part C funds.

Many audit claim documentation packages that have been received in the ESSO are on hold due to incomplete documentation. Please urge your providers to submit requested additional documentation as soon as possible in order to get final approval for payment processed.

Q&A'S: For further questions or clarifications, providers should contact their LES. For questions or additional information needed by the LES prior to submittal of providers' audit claim documentation packages, the LES should contact Pam Porter (pamela_porter@doh.state.fl.us).

5. New Program Manager Assignments

(With 1 Attachment)

Now that the ESSO, at long last, has a full contingent of Program Managers (PM), new PM assignments have been made and are effective January 1. Please see the attached list for the new assignments.

If your LES has been assigned a new PM, the Program Director will be contacted to schedule any transition calls that will be necessary to ensure a smooth transition by January 1.

6. Medicaid Updates and Information

5010 Versions of HIPAA Transactions

Provider Type(s): All

Florida Medicaid will not delay the implementation of the 5010 versions of HIPAA standard transactions.

Claims submitted in the 4010 versions of HIPAA standard transactions after December 31, 2011 will not be processed. This can affect your payments. Please act now. There are only 20 business days remaining to leverage opportunities to prepare for the change. As we get closer to the end of December and the holidays, the resources for technical assistance may be more difficult to access. Please click here for the Submissions Information page to learn about testing and requesting conversion to the 5010 versions for X12 files:

[http://portal.flmmis.com/FLPublic/Provider EDI/Provider EDI SubmissionInformation/tabId/66/Default.aspx](http://portal.flmmis.com/FLPublic/Provider%20EDI/Provider%20EDI%20SubmissionInformation/tabId/66/Default.aspx)

7. Medicaid Training E-Library

Did you know? Medicaid has a Provider Training e-Library that contains training resources for Medicaid providers on Medicaid policy. Look through the list of PowerPoint presentations and videos on the "Upcoming Training and Schedules" and "Previous Training Materials" tabs and select the information that is of interest to you. Among the benefits of using this site are choosing the time that is convenient for you, learning at your own pace, and building your knowledge of Medicaid policy, decreasing the risk of non-compliance and avoiding billing errors. The link to this site is: <http://ahca.myflorida.com/Medicaid/e-library/index.shtml>

8. Medicaid Therapy Services Website Update

Provider Type(s): 01, 65 and 83

The Therapy Services website has been updated as follows:

Therapy Services Policy Webinars

A recorded version of the webinar is posted on the Medicaid Provider Training e-Library at: <http://ahca.myflorida.com/Medicaid/e-library/index.shtml>. The link will take you to the Provider Training e-Library main page. From there, click on the **Previous Training Materials** tab at the top. The video is at the bottom of the page. The PowerPoint used at the webinar is available on the Therapy Services website for downloading.

9. Autism Night Before Christmas Poem by Cindy Waeltermann

Twas the Night Before Christmas
And all through the house
The creatures were stirring
Yes, even the mouse

We tried melatonin
And gave a hot bath
But the holiday jitters
They always distract

The children were finally
All nestled in bed
When nightmares of terror
Ran through my OWN head

Did I get the right gift
The right color
And style
Would there be a tantrum
Or even, maybe, a smile?

Our relatives come
But they don't understand
The pleasure he gets
Just from flapping his hands.

"He needs discipline," they say
"Just a well-needed smack,
You must learn to parent..."
And on goes the attack

We smile and nod
Because we know deep inside
The argument is moot
Let them all take a side

We know what it's like
To live with the spectrum
The struggles and triumphs
Achievements, regressions...

But what they don't know
And what they don't see

Is the joy that we feel
Over simplicity

He said "hello"
He ate something green!
He told his first lie!
He did not cause a scene!

He peed on the potty
Who cares if he's ten,
He stopped saying the same thing
Again and again!

Others don't realize
Just how we can cope
How we bravely hang on
At the end of our rope

But what they don't see
Is the joy we can't hide
When our children with autism
Make the tiniest stride

We may look at others
Without the problems we face
With jealousy, hatred
Or even distaste,

But what they don't know
Nor sometimes do we
Is that children with autism
Bring simplicity.

We don't get excited
Over expensive things
We jump for joy
With the progress work brings

Children with autism
Try hard every day
That they make us proud
More than words can say.

They work even harder

Than you or I
To achieve something small
To reach a star in the sky

So to those who don't get it
Or can't get a clue
Take a walk in my shoes
And I'll assure you

That even 10 minutes
Into the walk
You'll look at me
With respect, even shock.

You will realize
What it is I go through
And the next time you judge
I can assure you

That you won't say a thing
You'll be quiet and learn,
Like the years that I did
When the tables were turned.....

Posted in Autism Society of Albany newsletter

UPCOMING EVENTS

10. Florida Interagency Coordinator Council for Infants and Toddlers (FICCIT) Quarterly Meeting Announcement

The next FICCIT Quarterly Meeting will be held January 18-19, 2012. The meeting is scheduled to begin at 10:00 a.m. on Wednesday, January 18, 2012 and will end by 5:00 p.m. on Thursday, January 19, 2012.

The second day of the meeting will be a strategic planning session for the focus of the council in the upcoming years, rather than the normal agenda.

The meeting will be held at the following address: Homewood Suites, 2987 Apalachee Parkway, Tallahassee, FL 32301

11. 2011 Durable Medical Equipment and Medical Supply Services - Provider Fee Schedules and Rule Workshop

Provider Type(s): 20, 67, 70, and 90

A rule development workshop will be held at the date, time and place shown below:

DATE AND TIME:

Monday, December 12, 2011, 9:00 a.m. – 10:00 a.m.

PLACE:

Agency for Health Care Administration
2727 Mahan Drive, Building 3, Conference Room B
Tallahassee, Florida 32308-5407

The 2011 fee schedules can be viewed at:

<http://ahca.myflorida.com/medicaid/review/>

12. Medicaid Area Six Training Opportunities Available in December

Type(s): Area Six Providers

The Area Six Medicaid Office is offering Medicaid provider training opportunities in Tampa during the month of December. The CMS-1500 training will be held on **December 8, 2011** from 9am to 12pm. The MediPass and Child Health Check-Up training will be held on **December 14, 2011** from 9am to 12pm. The training location is the Area Six Medicaid Office at 6800 North Dale Mabry Highway, Suite 220, Tampa, FL.

To download a copy of the Area Six training calendar, please visit

www.mymedicaid-florida.com, click on Area Office 6, and go to the link for Area 6 Provider Training Calendar. To register for training sessions, please visit

<http://apps.ahca.myflorida.com/medres/>. Click on Bartow or Tampa, and choose the desired training session.

13. Provider Training: Verifying Medicaid Recipient Eligibility Training Teleconference

Provider Type(s): All

December 14, 2011 from 2:00 p.m. - 3:00 p.m., Eastern Standard Time

Verifying Medicaid Recipient Eligibility training will be held **Wednesday, December 14, 2011 from 2:00 p.m. - 3:00 p.m., Eastern Standard Time.**

Medicaid providers are invited to participate. The training will be performed via teleconference. To join the teleconference training, please dial **1 (888) 808-6959** and at the prompt enter the conference code: **3054466900**.

You don't need to register or reserve space. Just call at the designated time.

The training will follow a PowerPoint presentation found at <http://ahca.myflorida.com/Medicaid/e-library/index.shtml>. To download the presentation to view during the teleconference, click on the "**Upcoming Training and Schedules**" tab, then right click on the picture of the presentation, choose "Save Target As..." and save a copy of the presentation to your computer. You may also click on the picture of the presentation and view it online.

Please have a copy of the PowerPoint presentation available **before** the teleconference so you can follow along.

Any questions can be emailed prior to or during the teleconference to: elibrarytraining@ahca.myflorida.com. If you have any questions about the teleconferences, please contact the: elibrarytraining@ahca.myflorida.com.