

Partners + Planning = Problems Solved!

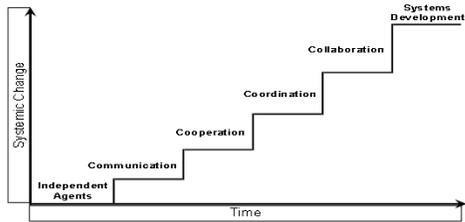
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The Path to Problem Solving

Collaborative Systems Evolution



Collaboration gets us to the goal!

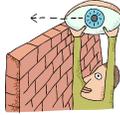


Groundwork – Analyzing

- Identifying the problem/issue

– For each issue :

- Clearly define
- Determine scope
 - Where it occurs
 - When – to what degree
 - Recurrence
- Identify who is affected/stakeholders



Structure for problem solving

- Who leads
- Who facilitates
- Technical assistance
- Recording the outcomes
- Informing partners



Tackling the Problem

- Identify what is working
- Discuss strategies for addressing the problem

– May involve:

- Brainstorming
- Prioritizing
- Feasibility
- Resources needed



Action Plan

- Develop Action Plan
 - Activities
 - Strategies to improve procedures
 - Awareness and Training
 - Timelines
 - Roles
 - Evaluation of progress



Problem Statement:	Action Plan	Worksheet	
Activities	Timelines	Lead Person(s)	Outcome
A. Strategy 1. Part one 2. Part two	Dates Dates	Stakeholder(s) Stakeholder(s)	Measure success
B. Strategy	Dates	Stakeholder(s)	Measure success
C. Etc.			



Formalize

- Revise Interagency Agreement to include strategies that work
- Review at least annually





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