

Summary of Completed Investigations and Management Advisories July 1, 2012 through June 30, 2013

Number	Type	Alleged Subject	Disposition
11-057	IN	Alleged inappropriate conduct/misuse or abuse of power or authority	2-Substantiated
11-063	WB	Alleged conduct unbecoming a public employee & violation of law or agency rule	Substantiated
11-127	RF	Alleged discrimination (disability)	Referred to Office of Equal Opp.
11-148	PI	Alleged inappropriate conduct/discrimination/harassment/HIPAA violation	2-Substantiated 2-Unsubstantiated
11-227	IN	Alleged conduct unbecoming a public employee/violation of law or agency rules	Employee resigned
11-240	IN	Alleged conduct unbecoming/violation of law/Florida Civil Rights Act of 1992, etc.	Unfounded
11-277	IN	Alleged conduct unbecoming a public employee	3-Substantiated 5-Unsubstantiated
11-317	IN	Alleged age and disability discrimination	Unfounded
12-005	INA	Provided Assistance to Law Enforcement Agency	Assistance to Law Enforcement
12-057	IN	Alleged conduct unbecoming a public employee/violation of law or agency rules	Unfounded
12-065	IN	Alleged conduct unbecoming a public employee/EEO	Unfounded
12-067	IN	Alleged conduct unbecoming a public employee	Unfounded
12-074	MA	Alleged mismanagement	Referred to Management
12-076	IN	Alleged conduct unbecoming a public employee/disruptive behavior	2-Substantiated 1-Unsubstantiated
12-077	NF	Alleged theft of dental products	Information Only
12-087	MA	Alleged violation of law or agency rules	Referred to Management
12-088	RF	Alleged violation of law or agency rules/contract fraud	Referred to Law Enforcement
12-090	MA	Alleged unfair treatment	Referred to Management
12-099	IN	Alleged conduct unbecoming a public employee	Unfounded
12-100	PI	Alleged conduct unbecoming a public employee/Purchasing card guidelines	Substantiated
12-103	MA	Alleged conduct unbecoming a public employee/violation of law or agency rules	Referred to Management
12-104	MA	Alleged mishandling of an investigation	Referred to Management
12-106	PI	Alleged conduct unbecoming a public employee/violation of law or agency rules	Employee resigned
12-107	RF	Alleged discrimination based on disability	Referred to Office of Equal Opp.
12-108	RF	Alleged conduct unbecoming a public employee/violation of law or agency rules	Referred to Dept. of Financial Serv.
12-110	IN	Alleged conduct unbecoming a public employee/violation of law or agency rules	Unfounded
12-113	MA	Alleged age discrimination in hiring practice	Referred to Management
12-114	RF	Alleged discrimination due to a disability	Referred to Management
12-116	MA	Alleged HIPAA violation	Referred to Management
12-117	MA	Alleged unfair promotions and salary increases	Referred to Management
12-119	IN	Alleged conduct unbecoming a public employee/sexual harassment	Substantiated
12-121	PI	Alleged conduct unbecoming a public employee/violation of law or agency rules	Substantiated
12-122	RF	Alleged violation of law or agency rules (bribe)	Referred to Med. Quality Assurance
12-124	RF	Alleged healthcare practitioner misconduct	Referred to Med. Quality Assurance
12-126	IN	Alleged conduct unbecoming a public employee/sexual harassment	2-Substantiated 1-Unsubstantiated
12-127	IN	Alleged conduct unbecoming a public employee; disruptive conduct, dissention	Unfounded
12-128	RF	Alleged healthcare practitioner misconduct	Referred to Med. Quality Assurance
12-129	RF	Alleged unfair hiring action	Referred to Children's Medical Serv.
12-130	RF	Alleged unfair hiring practices	Referred to County Health Dept.
12-131	NF	Alleged unfair performance standards	Information Only
12-132	MA	Alleged violation of Equal Employment Opportunity rights	Referred to Management
12-133	RF	Alleged fraudulent letter/faked or forged fax/potential fraud	Referred to Law Enforcement
12-134	MA	Alleged HIPAA violation	Referred to Management
12-135	MA	Alleged conduct unbecoming a public employee	Referred to Management
12-136	IN	Alleged conduct unbecoming a public employee/falsification of records	4-Substantiated 2-Unfounded
12-137	MA	Alleged violation of law or agency rules; contractual services policies	Referred to Management
12-138	MA	Alleged conduct unbecoming a public employee	Referred to Management
12-139	PI	Alleged contract fraud	Concluded without action
12-140	NF	Alleged inappropriate behavior	Information Only
12-141	NF	Alleged unfair termination of contract	Information Only
12-142	PI	Alleged misuse of state resources, time, personnel, and theft	No misconduct noted
12-143	NF	Alleged improper healthcare practitioner complaint closure	Referred to Med. Quality Assurance
12-144	RF	Alleged healthcare practitioner misconduct	Referred to Med. Quality Assurance
12-145	PI	Alleged unfair disciplinary actions and mismanagement	Concluded without action
12-146	RF	Alleged disclosure of confidential information	Referred to Children's Medical Serv.
12-147	RF	Alleged improper award of a contract	Referred to Management

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WB- Whistle-blower	MA – Management Advisory	INA – Investigative Assist	PI – Preliminary Inquiry

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Number	Type	Alleged Subject	Disposition
12-148	NF	Alleged insurance premium/coverage laps	Information Only
12-149	RF	Alleged improper closure of a healthcare practitioner complaint	Referred to Med. Quality Assurance
12-150	MA	Alleged conduct unbecoming a public employee	Referred to Management
12-151	RF	Alleged healthcare practitioner misconduct	Referred to Med. Quality Assurance
15-152	RF	Alleged healthcare practitioner misconduct	Referred to Med. Quality Assurance
12-153	RF	Alleged healthcare practitioner misconduct	Referred to Med. Quality Assurance
12-154	NF	Alleged improper award of contract	Information Only
12-155	PI	Alleged discrimination based on possible religious affiliation	Concluded without action
12-156	IN	Alleged violation of purchasing policies/Conduct unbecoming a public employee	Substantiated
12-157	MA	Alleged misuse of state equipment, email/employee with felony criminal record	Referred to Management
12-158	RF	Alleged retaliation for reporting illegal activity	Referred to Med. Quality Assurance
12-159	RF	Alleged HIPAA violation	Referred to Med. Quality Assurance
12-160	PI	Alleged retaliation and failure to make ADA accommodation	No misconduct noted
12-161	NF	Alleged Information Security and Privacy Policy	Information Only
12-162	NF	Alleged doctor practicing medicine while on probation	Referred to Med. Quality Assurance
12-163	NF	Alleged denying access to medical records	Referred to Med. Quality Assurance
12-164	NF	Alleged misuse of state equipment and falsification of timesheets	Information Only
12-165	NF	Alleged retaliation	Information Only
12-166	IN	Alleged discrimination based on disability and retaliation	Unfounded
12-167	NF	Alleged concerns about safety evaluation of Portable 9	Information Only
12-168	RF	Alleged possible fraudulent insurance billing	Referred to ACHA/Med. Qual. Assur.
12-169	RF	Alleged criminal complaint against a doctor	Referred to Med. Quality Assurance
12-170	RF	Alleged possible violation of law	Referred to Med. Quality Assurance
12-171	RF	Alleged HIPAA violation/retaliation	Referred to Med. Quality Assurance
12-172	NF	Alleged concerns regarding the School Health Coordinator	Information Only
12-173	RF	Alleged unsanitary conditions	Referred to Dept. of Corrections
12-174	NF	Alleged pharmacy services contracts investigation	Information Only
12-175	PI	Alleged possible outside employment not being reported	Unfounded
12-176	RF	Alleged concerns regarding a pharmacy	Referred to Med. Quality Assurance
12-177	RF	Alleged concerns regarding a doctor and administrator	Referred to Med. Quality Assurance
12-178	INA	Alleged intentional breach/violation of confidential information or patient privacy	Investigative Assist
12-179	IN	Alleged unauthorized use of state equipment/Conduct unbecoming a public employee	Substantiated
12-180	NF	Alleged "hostile work environment"	Information Only
12-181	MA	Alleged conduct unbecoming a public employee	Referred to Management
12-182	NF	Alleged concerns regarding access to medical records	Information Only
12-183	NF	Alleged concerns related to "Solutions Pharmacy"	Information Only
12-184	RF	Alleged concerns about possible Medicare fraud	Referred to Med. Quality Assurance
12-185	RF	Alleged lack of response to request for services	Referred to County Health Dept.
12-186	RF	Alleged concerns about Florida Supreme Court and misconduct by a psychiatrist	Referred to Management
12-187	PI	Alleged misuse of computer	Referred to Management
12-188	MA	Alleged conduct unbecoming a public employee	Referred to Management
12-189	RF	Alleged "cover up"	Referred to County Health Dept.
12-190	RF	Alleged concerns about handling son's health evaluation	Referred to Med. Quality Assurance
12-191	MA	Alleged settlement agreement process expedited	Referred to Management
12-192	NF	Alleged waste fraud and falsification of timesheet	Information Only
12-193	RF	Alleged disparity of treatment and harassment	Referred to Office of Equal Opp.
12-194	RF	Alleged discrimination and ADA accommodation request	Referred to Office of Equal Opp.
12-195	RF	Alleged unprofessionalism	Referred to Med. Quality Assurance
12-196	MA	Alleged falsification of time and attendance	Referred to Management
12-197	MA	Alleged nepotism and mismanagement	Referred to Management
12-198	RF	Alleged concerns about a physician	Referred to Med. Quality Assurance
12-199	RF	Alleged fraudulent case involving nursing license	Referred to Med. Quality Assurance
12-200	RF	Alleged ADA accommodation	Referred to Office of Equal Opp.
12-201	RF	Alleged concerns about quality of care regarding physician	Referred to Med. Quality Assurance
12-202	NF	Alleged dissatisfaction with DDD's determination	Referred to Social Security Admin.
12-203	RF	Alleged possible hostile work environment	Referred to Office of Equal Opp.
12-204	MA	Alleged conduct unbecoming a public employee	Referred to Management

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Number	Type	Alleged Subject	Disposition
12-205	MA	Alleged contract fraud	Referred to Management
12-206	IN	Alleged sexual misconduct	Unfounded
12-207	NF	Alleged concerns regarding mold	Referred to County Health Dept.
12-208	RF	Alleged discrimination based on race and color	Referred to Office of Equal Opp.
12-209	MA	Alleged violation of law or agency rules	Referred to Management
12-210	MA	Alleged conduct unbecoming a public employee	Referred to Management
12-211	NF	Alleged concerns about SS Disability fraud & misconduct by DD Examiners	Information Only
12-212	NF	Alleged failure to provide medical treatment	Referred to AHCA/Med. Qual. Assur.
12-213	NF	Alleged misconduct by physicians	Referred to AHCA/Med. Qual. Assur.
12-214	NF	Alleged concerns about quality of care for patients	Information Only
12-215	MA	Alleged conduct unbecoming a public employee	Referred to Management
12-216	RF	Alleged denial of public records request	Referred to Med. Quality Assurance
12-218	PI	Alleged violation of law or agency rules	Unfounded
12-219	RF	Alleged nepotism/conflict of interest/harms threats	Referred to Law Enforcement
12-220	NF	Alleged disclosure of bid information w/o authorization for personal reasons	Substantiated
12-222	MA	Alleged falsification of mileage records and timesheets	Referred to Management
12-224	NF	Alleged concerns about purchasing contaminated food	Information Only
12-225	NF	Alleged pain management clinics legislation concerns	Information Only
12-226	NF	Alleged hostile work environment and retaliation	Unfounded
12-227	NF	Alleged disclosure of confidential information/HIPAA violation	Substantiated
12-228	NF	Alleged employee arrest	Substantiated
12-229	RF	Alleged discrimination	Referred to Office of Equal Opp.
12-230	RF	Alleged theft of security paper (blank birth & death certificates)	Referred to Law Enforcement
12-231	RF	Alleged harassing/threatening telephone call against DOH employee	Referred to Law Enforcement
12-232	NF	Alleged no responding to claim for cost of repairs to a septic tank	Information Only
12-233	IN	Alleged misuse of position/conduct unbecoming a public employee	4-Substantiated 2-Unfounded
12-234	MA	Alleged misconduct	Referred to Management
12-235	MA	Alleged conduct unbecoming a public employee/misuse or abuse of power	Referred to Management
12-236	MA	Alleged misappropriation of Federal funds	Referred to Management
12-237	NF	Alleged issues regarding non-payment of wages	Information Only
12-238	NF	Alleged personnel improprieties	Information Only
12-239	NF	Alleged user gave out credentials and passwords to staff member	Information Only
12-240	RF	Alleged unethical behavior and possible violation of law	Referred to Law Enforcement
12-241	RF	Alleged security breach	Referred to Dept. of Mgmt. Services
12-242	MA	Alleged violation of law and agency rules	Referred to Management
12-243	MA	Alleged intentional HIPAA breach by CHD employee	Referred to Management
12-244	PI	Alleged obstruction of law enforcement in performance of emergency response	Employee resigned
12-245	NF	Alleged unethical conduct	Information Only
12-246	MA	Alleged breach/violation of information security policies	Referred to Management
12-247	NF	Alleged mismanagement and living conditions at condominiums	Information Only
12-248	NF	Alleged concerns about level of care provided by a physician	Information Only
12-249	NF	Alleged concerns about a hospital	Information Only
12-250	NF	Alleged mishandling of a 2002 case	Information Only
12-251	MA	Alleged failure to address violations	Referred to Management
12-252	MA	Alleged falsification of records and theft of pharmaceuticals	Referred to Management
12-253	MA	Alleged violation of information technology policy	Referred to Management
12-254	RF	Alleged management staff discriminates against non-Spanish speakers	Referred to Office of Equal Opp.
12-255	RF	Alleged sales of prescription drugs	Referred to Med. Quality Assurance
12-256	MA	Alleged violation of law or agency rules; conduct unbecoming, etc.	Employee resigned
12-257	RF	Alleged explicit or implied threats	Referred to Office of Equal Opp.
12-258	MA	Alleged jewelry was sold at the CHD along with political items	Referred to Management
12-259	PI	Alleged harassment, racism, retaliation, misuse of state funds, etc.	Concluded without action
12-260	PI	Alleged harassment, racism, retaliation, misuse of state funds, etc.	Concluded without action
12-261	PI	Alleged harassment, racism, retaliation, misuse of state funds, etc.	Concluded without action
12-262	PI	Alleged harassment, racism, retaliation, misuse of state funds, etc.	Concluded without action
12-263	PI	Alleged harassment, racism, retaliation, misuse of state funds, etc.	Concluded without action
12-264	PI	Alleged harassment, racism, retaliation, misuse of state funds, etc.	Concluded without action
12-265	NF	Alleged concerns regarding unlicensed practice of medicine	Information Only
12-266	RF	Alleged sexual misconduct by volunteer physician	Referred to Med. Quality Assurance

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Number	Type	Alleged Subject	Disposition
13-001	RF	Alleged unfair treatment of African American employees	Referred to Office of Equal Opp.
13-002	RF	Alleged contract fraud (deceptive billing)	Referred to County Health Dept.
13-003	INA	Investigative Assistance to IRS and FBI	Investigative Assist
13-004	RF	Alleged serious accident/injury/illness	Referred to Med. Quality Assurance
13-005	PI	Alleged insufficient investigation and mishandling of personnel file	Unfounded
13-006	MA	Alleged violation of dual employment	Unfounded
13-007	PI	Alleged conduct unbecoming a public employee	Unfounded
13-008	PI	Alleged misconduct, retaliation, misuse of authority	Information Only
13-009	MA	Alleged misuse of records, identity theft, HIPAA violations	Referred to Management
13-010	RF	Alleged misconduct by a physician	Referred to Med. Quality Assurance
13-011	RF	Alleged possible violation of nurse practice act	Referred to Med. Quality Assurance
13-012	RF	Alleged possible fraud and identity theft	Referred to County Health Dept.
13-013	MA	Alleged conduct unbecoming a public employee	Referred to Management
13-014	MA	Alleged HIPAA violations	Referred to Management
13-015	MA	Alleged violation of law or agency rules/conduct unbecoming a public employee	Referred to Management
13-016	MA	Alleged violation of law or agency rules	Referred to Management
13-017	RF	Alleged medication/dispensing error with adverse consequences	Referred to Med. Quality Assurance
13-018	RF	Alleged misconduct by a psychiatrist	Referred to Med. Quality Assurance
13-019	NF	Allegation related to Department of Agriculture & Consumer Services	Information Only
13-020	IN	Alleged misuse of information technology resources	Substantiated
13-021	RF	Alleged concerns about level of patient care	Referred to Med. Quality Assurance
13-022	RF	Alleged possible violation of nurse practice act	Referred to Med. Quality Assurance
13-023	NF	Alleged mismanagement issues	Information Only
13-025	NF	Alleged mismanagement	Information Only
13-026	RF	Alleged provider (ARNP) misconduct towards a patient	Referred to Med. Quality Assurance
13-027	NF	Alleged conduct unbecoming a public employee	Information Only
13-028	NF	Alleged misconduct by a nurse	Information Only
13-029	NF	Alleged not receiving medically validated treatment	Information Only
13-030	RF	Alleged discrimination	Referred to Office of Equal Opp.
13-031	IN	Alleged workplace violence/conduct unbecoming/violations of law or agency rules	2-Substantiated 2-Unsubstantiated
13-032	RF	Alleged threatening and harassing voicemails made against employees	Referred to State Attorney's Office
13-034	PI	Alleged retaliation	Referred to Office of Equal Opp.
13-035	MA	Alleged retaliation	Referred to Management
13-036	IN	Alleged misconduct/conduct unbecoming a public employee	Unfounded
13-037	MA	Alleged conduct unbecoming a public employee	Referred to Management
13-038	MA	Alleged possible employment discrimination	Referred to Management
13-039	MA	Alleged misuse of state equipment	Referred to Management
13-040	IN	Alleged breach of information security	Substantiated
13-041	IN	Alleged theft of state property	Unfounded
13-042	NF	Allegation related to Agency for Health Care Administration complaint	Information Only
13-043	NF	Alleged non-monitoring of contracts	Information Only
13-044	RF	Alleged issues against a doctor	Referred to Med. Quality Assurance
13-045	NF	Alleged mismanagement	Information Only
13-048	RF	Alleged concerns regarding treatment at emergency room	Referred to Med. Quality Assurance
13-050	NF	Alleged fraud, waste and abuse	Information Only
13-051	RF	Alleged failure to report arrest	Referred to Social Security Admin.
13-052	RF	Alleged medication/dispensing error with adverse consequences	Referred to Med. Quality Assurance
13-053	MA	Alleged knowingly made false or inaccurate complaint	Referred to Management
13-054	MA	Alleged violation of law or agency rules and workplace violence	Referred to Management
13-056	PI	Alleged conduct unbecoming/wage violations	Unfounded
13-057	MA	Alleged illegal drug use and fraud	Substantiated
13-058	NF	Alleged explicit or implied threat towards a person or property	Referred to Office of Equal Opp.
13-059	NF	Alleged breach/violation of confidential information	Information Only
13-060	NF	Alleged deficiencies within a DOH facility	Information Only
13-062	PI	Alleged misuse of government resources	Substantiated
13-063	MA	Alleges lost or stolen medical records	Referred to Management
13-064	MA	Alleged gross mismanagement	Referred to Management
13-065	NF	Alleged concerns about physicians	Information Only
13-066	IN	Alleged retaliation, written reprimand & harassment by supervisors	Referred to Management

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Number	Type	Alleged Subject	Disposition
13-067	MA	Alleged fraud, poor management, inadequate position descriptions	Unfounded
13-068	MA	Alleged disruptive work environment/intimidation/management misconduct	Unfounded
13-069	RF	Alleged potential discriminatory practices	Referred to Office of Equal Opp.
13-070	RF	Alleged discriminatory hiring practices	Referred to Office of Equal Opp.
13-071	RF	Alleged discrimination	Referred to Office of Equal Opp.
13-072	PI	Alleged unprofessional, unethical & illegal conduct by management	Closed. Combined with 13-064.
13-073	MA	Alleged conduct unbecoming; possible HIPAA violations & falsification of time	Unfounded
13-074	RF	Alleged discriminatory practices & treatment	Referred to Office of Equal Opp.
13-075	PI	Alleged conduct unbecoming a public employee/false or misleading testimony	Unfounded
13-076	RF	Alleged falsification of documents	Referred to Med. Quality Assurance
13-077	PI	Alleged WIC assistance fraud	Unfounded
13-078	PI	Alleged concerns regarding termination of employment	Information Only
13-079	NF	Alleged felony child neglect resulting in DOH employee arrest	Information Only
13-080	MA	Alleged conduct unbecoming a public employee	Referred to Management
13-081	IN	Alleged misuse of information technology resources	Substantiated
13-082	RF	Alleged racial discrimination, mismanagement	Referred to Office of Equal Opp.
13-083	RF	Alleged racial discrimination, mismanagement	Referred to Office of Equal Opp.
13-084	RF	Alleged racial discrimination, mismanagement	Referred to Office of Equal Opp.
13-085	RF	Alleged racial discrimination, mismanagement	Referred to Office of Equal Opp.
13-086	RF	Alleged discrimination, mismanagement	Referred to Office of Equal Opp.
13-087	RF	Alleged racial discrimination, mismanagement	Referred to Office of Equal Opp.
13-088	RF	Alleged violation of Florida Statutes, security of communications	Referred to Law Enforcement
13-089	PI	Alleged retaliation; fired for filing Incident Report	Unfounded
13-090	NF	Alleged potential benefits fraud	Information Only
13-091	NF	Alleged difficulty locating surgeon who accepts Medicaid	Information Only
13-093	RF	Alleged racial discrimination, mismanagement	Referred to Office of Equal Opp.
13-094	RF	Alleged racial discrimination, mismanagement	Referred to Office of Equal Opp.
13-096	RF	Alleged retaliation	Referred to Office of Equal Opp.
13-097	RF	Alleged issues with Social Security disability claim	Referred to Social Security Admin.
13-098	NF	Alleged threatening telephone call	Information Only
13-100	NF	Alleged inappropriate content of videos shown to employees	Information Only
13-101	RF	Alleged discriminatory practices	Referred to Office of Equal Opp.
13-102	MA	Alleged wrongful reprimand	Referred to Med. Quality Assurance
13-104	RF	Alleged improper use of Registered Nurse number	Referred to Med. Quality Assurance
13-105	RF	Alleged medical equipment failure	Referred to Med. Quality Assurance
13-106	IN	Alleged misconduct	Unfounded
13-107	MA	Alleged mismanagement	Closed. Duplicate of 12-052.
13-109	MA	Alleged misconduct	Referred to Management
13-112	MA	Alleged program unit did not perform valid assessment	Referred to Management
13-113	RF	Alleged fraud and abuse	Referred to Med. Quality Assurance
13-114	MA	Alleged conduct unbecoming a public employee	Referred to Management
13-115	MA	Alleged conduct unbecoming a public employee/nepotism	Referred to Management
13-116	MA	Alleged mismanagement, ordered to falsify reporting	Referred to Management
13-117	MA	Alleged conduct unbecoming a public employee	Substantiated
13-119	MA	Alleged potential nepotism, various management issues	Referred to Management
13-120	RF	Alleged health professional performing unauthorized procedure	Referred to Med. Quality Assurance
13-121	MA	Alleged possible HIPAA violation	Unfounded
13-122	NF	Alleged "racial divide"	Information Only
13-123	NF	Alleged cronyism	Information Only
13-125	NF	Alleged procedure breach	Information Only
13-126	NF	Alleged retaliation for reporting illegal practices	Information Only
13-127	NF	Alleged criminal mischief	Information Only
13-128	NF	Alleged illegal resale of condoms	Information Only
13-129	NF	Alleged missing checks for deposit	Referred to Law Enforcement
13-130	NF	Alleged mismanagement causing high "provider" turnover	Information Only
13-131	NF	Alleged unsanitary practices by private medical care provider	Information Only
13-132	NF	Alleged unauthorized entrance into DOH facility	Information Only
13-133	NF	Alleged concerns with health care system, education, etc.	Information Only
13-134	NF	Alleged harassing phone calls	Information Only

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13-135	NF	Alleged agitated client in WIC program	Information Only
13-136	NF	Alleged conduct unbecoming	Information Only
13-137	NF	Alleged retaliation and wrongful dismissal	Information Only
13-138	NF	Alleged intimidation, threatening and wrongful termination	Information Only
13-139	NF	Alleged healthcare practitioner complaint	Referred to Med. Quality Assurance
13-140	MA	Alleged misuse of IT resources/misuse of authority	Referred to Management
13-141	NF	Alleged concerns over moving a DOH facility	Information Only
13-142	PI	Alleged prohibited referrals	Information Only
13-143	NF	Alleged non-compliance with Public Records Request	Information Only
13-144	RF	Alleged health instrument mishap	Referred to Med. Quality Assurance
13-145	RF	Alleged complaint against licensed professionals	Referred to Med. Quality Assurance
13-146	RF	Alleged obstruction of disability review by Social Security worker	Referred to Social Security Admin.
13-152	NF	Alleged issues at WIC clinic	Information Only
13-153	RF	Alleged discrimination	Referred to Office of Equal Opp.
13-154	RF	Alleged abuse and fraud	Referred to Med. Quality Assurance
13-155	RF	Alleged medical records being stolen	Referred to Med. Quality Assurance
13-156	RF	Alleged Other Personal Services (OPS) staff person indictment on Federal charges	Referred to Med. Quality Assurance
13-157	RF	Alleged abuse/neglect	Referred to Med. Quality Assurance
13-158	RF	Alleged abuse/neglect	Referred to Med. Quality Assurance
13-159	NF	Alleged inappropriate conduct	Information Only
13-160	NF	Alleged disappointment with providers	Information Only
13-164	RF	Alleged abuse/neglect	Referred to Med. Quality Assurance
13-165	NF	Alleged concerns about unsafe living conditions	Information Only
13-166	NF	Alleged falsification of time records	Information Only
13-167	NF	Alleged nuisance phone calls	Referred to Law Enforcement
13-168	RF	Alleged dissatisfaction with practitioner	Referred to Med. Quality Assurance
13-169	RF	Alleged unprofessional treatment by manager and staff	Referred to Med. Quality Assurance
13-174	RF	Alleged pharmacist selling prescriptions drugs illegally	Referred to Med. Quality Assurance
13-175	NF	Alleged HIPAA violations	Information Only
13-176	RF	Alleged unsatisfactory medical treatment	Referred to Med. Quality Assurance
13-177	NF	Alleged health concerns over facilities	Information Only
13-178	NF	Alleged request of personnel files not being fulfilled	Information Only

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