



# *ESSO WEEKLY MEMO*

February 6, 2014

## In this Issue

### UPCOMING EVENTS

1. The Florida Guardian ad Litem: 2014 Disabilities Training Conference
2. 11th Annual National Training Institute (NTI) on Effective Practices: Addressing Challenging Behavior

### MEDICAID UPDATES

3. Medicaid Alerts and Questions
4. New Speech Language Pathology Evaluation Codes
5. February ICD-10 Newsletter Now Available
6. Provider Address/Custodian of Records Change Reminder-Revision Information
7. Direct Secure Messaging (DSM) for Third Party Administrators (TPAs)
8. Rule 59G-4.071, Durable Medical Equipment & Medical Supply Services Provider Fee Schedules Notice of Rule Development Workshop
9. Provider Training: Verifying Medicaid Recipient Eligibility

### INFORMATION & RESOURCES

10. DOH Press Release: Governor Scott's 2014-15 Budget

### PROGRAM MANAGER INFORMATION

11. List of Program Managers and their Contact Information

## **UPCOMING EVENTS:**

### **1. The Florida Guardian ad Litem: 2014 Disabilities Training Conference**

The Florida Guardian ad Litem Program (GAL) invites you to the 2014 Disabilities Training Conference: Advocating for Children in Florida's Dependency System to be held **May 22 - 23, 2014, at the JW Marriott, Grande Lakes Orlando.** This first of its kind conference will bring together attorneys ad litem, attorneys and non-attorneys and others from government agencies and as well as private attorneys who work with dependent children with disabilities in an effort to:

- Advance attorney advocacy and courtroom skills to ensure the best outcomes for dependent children with disabilities.
- Better understand government agencies and how they work together to more efficiently and effectively improve outcomes for dependent children with disabilities.
- Develop connections among participants and agencies to more effectively and efficiently determine appropriate resources for dependent children with disabilities.
- Share best practices across agencies to create better outcomes for dependent children with disabilities.

View the Conference Website for event summary

<http://www.cvent.com/d/881-DmVZbUu6vmKqTMoLJw/sn2y/P1/1Q?>

Workshop Proposals will be accepted through March 1st [Click Here](#) to submit a Workshop Proposal.

Registration Opens in April:

Early Registration - \$160.00 by April 30th

Regular Registration - \$195.00 after April 30th

### **2. 11th Annual National Training Institute (NTI) on Effective Practices: Addressing Challenging Behavior**

The Florida Center for Inclusive Communities and the Pyramid Consortium are sponsors of this unique and inspiring professional development experience to be held on **April 23-25, 2014, at the Vinoy Renaissance St. Petersburg Resort and Golf Club in St. Petersburg.**

The NTI's format provides an in-depth learning experience built around the pyramid model. The institute brings together experts who skillfully present three-hour workshops offering practical, ready-to-use information on social and emotional development. It is an unparalleled opportunity to increase your skills, build a network of colleagues and become part of a growing professional community who use the pyramid model.

For registration information and updated program information, go to <http://nti.cbcs.usf.edu>.

[Back to the Top](#)

## **MEDICAID UPDATES:**

### **3. Medicaid Alerts and Questions**

The Florida Medicaid program has created an e-mail alert system to supplement the present method of receiving Provider Alerts information and to alert registered subscribers of "late-breaking" health care information. An e-mail will be delivered to your mailbox when Medicaid policy clarifications or other health care information is available that is appropriate for your selected area and provider type. Visit the [Florida Medicaid's Health Care Alerts](#) page to subscribe now, or to unsubscribe or update your subscription at any time. Please direct questions about Medicaid policies to your local Medicaid area office. The Medicaid area offices' addresses and phone numbers are available on the [Area Offices](#) web page.

### **4. New Speech Language Pathology Evaluation Codes**

Effective January 1, 2014 the following speech language pathology (SLP) evaluation code 92506, will be replaced with the following codes:

- 92521 Evaluation of speech fluency (e.g., stuttering, cluttering)
- 92522 Evaluation of speech sound production (e.g., articulation, phonological process, apraxia, dysarthria)
- 92523 Evaluation of speech sound production (e.g., articulation, phonological process, apraxia, dysarthria); with evaluation of language comprehension and expression (e.g., receptive and expressive language)
- 92524 Behavioral and qualitative analysis of voice and resonance

You will need to resubmit any claims billed after 12/31/2013 using one of the new codes or you may allow time for our system to reprocess the claims (the latter option may take longer). The Agency will implement this change in two phases. Phase 1 will open all four codes at the reimbursement rate of \$48.50 and providers will only be allowed to receive reimbursement for one of the four codes every 180 days. This phase will allow you to bill beginning February 6, 2014.

Phase two will be implemented shortly after phase one. We are working to modify our system which will allow you to bill multiple procedure codes at the appropriate rate. However, you will still receive the maximum reimbursement fee of \$48.50 whether one or multiple codes are billed. You must have actually performed the specific evaluation in order to bill for the service.

The current SLP evaluation policy is still applicable as stated in the coverage and limitations handbooks.

### **5. February ICD-10 Newsletter Now Available**

You can download a copy of the [February 2014 ICD-10 Newsletter](#) under the Publications section of the ICD-10 pages. In this newsletter, we will discuss how to research mental health coding, the seventh character in ICD-10-CM, and placeholder "x" characters in ICD-10-CM.

[Back to the Top](#)

## MEDICAID UPDATES, continued:

### **6. Provider Address/Custodian of Records Change Reminder-Revised Information**

If you have changed your billing and/or rendering service address or telephone number and have not updated your information with the Agency, please do so, as you are required to report any changes per the Provider General Handbook (page 2-49):

“Providers must promptly notify Medicaid of any change of address by calling the Medicaid fiscal agent’s Provider Services Contact Center at 1-800-289-7799 and selecting Option 4.

The following four addresses may be housed on the provider file: service address, pay-to-address, mail-to or correspondence address, and home or corporate office address. To ensure accurate communication, including prompt payment for services rendered, providers must report address changes.”

Please continually check the [Web Portal](#) for Provider General Rule and Handbook updates for upcoming changes on how to report a change of address.

If you have updated or need to assign a delegated custodian of records, this is a perfect time to make note of this change as well. Please notify the Medicaid fiscal agent of any changes when updating your address change information. If closing out a former custodian, list the individual’s name and the date they departed. If adding a new custodian, list the individual’s name, home address, date of birth, SSN, whether they are the financial or medical custodian, and the date they started. Background screening is required. Please view the Background Screening page under Enrollment on the Medicaid Public [Web Portal](#) for more information.

### **7. Direct Secure Messaging (DSM) for Third Party Administrators (TPAs)**

DSM can be used to securely exchange protected health information (PHI) electronically with Florida-based providers and health insurance companies. The webinar is scheduled for **Thursday, February 6, 2014 from 3 to 4 pm ET**. Follow the instructions below to participate.

#### **How to Participate:**

To access the audio portion of the webinar:

1. Call 1-888-670-3525
2. When prompted, enter the passcode 860-449-1273 followed by the # sign.

To access the video portion of the webinar:

1. Visit <http://meetingplace.harris.com>
2. Enter meeting ID 4882 click Attend Meeting
3. Enter your name in the name field and click Attend Meeting
4. Accept any security warnings you receive and wait for the meeting room to initialize.

\*Note that you may be prompted to perform a quick browser test prior to attending your first webinar.

[Back to the Top](#)

## **MEDICAID UPDATES, continued:**

### **8. Rule 59G-4.071, Durable Medical Equipment & Medical Supply Services Provider Fee Schedules Notice of Rule Development Workshop**

The workshop is scheduled for **Wednesday, February 12, 2014**, from 10:30 a.m. to 11:30 a.m. at the:

Agency for Health Care Administration  
2727 Mahan Drive  
Building 3, Conference Room B  
Tallahassee, FL 32308

There will not be a phone call-in number available. Official notice of the workshop was posted in Volume 40, Number 17 of the Florida Administrative Register (FAR) on Monday, January 27, 2014. A copy of the notice may be found on the [FAR](#) Web site. You may also download a copy of the reference material located on the [Draft Handbooks, Fee Schedules, and Other Documents](#) Web page.

### **9. Provider Training: Verifying Medicaid Recipient Eligibility**

Verifying Medicaid Recipient Eligibility teleconference training will be held Wednesday, February 19, 2014 at 2:00 - 3:00 p.m., Eastern Time. Medicaid providers are invited to participate. The training will be performed via teleconference.

**To join the teleconference training, please:**

Dial 1 (888) 670-3525 and at the prompt enter the Participant passcode: 2509287551 then #

You don't need to register or reserve space. Just call at the designated time. The training will follow a PowerPoint presentation found at the [Florida Medicaid Provider Training e-Library](#) website. Please have a copy of the PowerPoint presentation available before the teleconference so you can follow along. Any questions can be emailed prior to or during the teleconference to: [elibrarytraining@ahca.myflorida.com](mailto:elibrarytraining@ahca.myflorida.com).

## **INFORMATION & RESOURCES:**

### **10. DOH Press Release: Governor Scott's 2014-15 Budget**

On January 29, the Florida Department of Health highlighted Governor Rick Scott's proposed 2014-15 "It's Your Money Tax Cut Budget" which will invest in key areas to improve the health of Florida's families and communities. Please click the link below to view the full press release and to read the Early Steps highlights.

<http://newsroom.doh.state.fl.us/wp-content/uploads/newsroom/2014/01/012914.2014-15-Budget1.pdf>

[Back to the Top](#)

# PROGRAM MANAGER INFORMATION:

## 11. List of Program Managers and their Contact Information

The assigned program manager at ESSO is the primary contact person for the LES to submit questions, issues or concerns to. The program manager will be responsible for responding to the LES and prior to responding, will inform and involve others in the ESSO, when necessary, to assist in clarifying or resolving the issue. **Early Steps State Office Telephone Number - (850) 245-4444**

LES	Program Manager	PI Lead
<b>Bay Area</b>	Haylie Mistrot (ext. 2267) <a href="mailto:Haylie.Mistrot@flhealth.gov">Haylie.Mistrot@flhealth.gov</a>	Angela Marcus (ext. 3278) <a href="mailto:Angela.Marcus@flhealth.gov">Angela.Marcus@flhealth.gov</a>
<b>Big Bend</b>	Dawn Lynch (ext. 2270) <a href="mailto:Dawn.Lynch@flhealth.gov">Dawn.Lynch@flhealth.gov</a>	Angela Marcus (ext. 3278) <a href="mailto:Angela.Marcus@flhealth.gov">Angela.Marcus@flhealth.gov</a>
<b>Central Florida</b>	Susan Casey (ext. 2231) <a href="mailto:Susan.Casey@flhealth.gov">Susan.Casey@flhealth.gov</a>	Jesse Kemper (ext. 2227) <a href="mailto:Jesse.Kemper@flhealth.gov">Jesse.Kemper@flhealth.gov</a>
<b>Gold Coast</b>	Haylie Mistrot (ext. 2267) <a href="mailto:Haylie.Mistrot@flhealth.gov">Haylie.Mistrot@flhealth.gov</a>	Jesse Kemper (ext. 2227) <a href="mailto:Jesse.Kemper@flhealth.gov">Jesse.Kemper@flhealth.gov</a>
<b>Gulf Central</b>	Mary Sandler (ext. 2240) <a href="mailto:Mary.Sandler@flhealth.gov">Mary.Sandler@flhealth.gov</a>	Angela Marcus (ext. 3278) <a href="mailto:Angela.Marcus@flhealth.gov">Angela.Marcus@flhealth.gov</a>
<b>North Beaches</b>	Susan Casey (ext. 2231) <a href="mailto:Susan.Casey@flhealth.gov">Susan.Casey@flhealth.gov</a>	Jesse Kemper (ext. 2227) <a href="mailto:Jesse.Kemper@flhealth.gov">Jesse.Kemper@flhealth.gov</a>
<b>North Central</b>	Dawn Lynch (ext. 2270) <a href="mailto:Dawn.Lynch@flhealth.gov">Dawn.Lynch@flhealth.gov</a>	Jesse Kemper (ext. 2227) <a href="mailto:Jesse.Kemper@flhealth.gov">Jesse.Kemper@flhealth.gov</a>
<b>North Dade</b>	Janice Miller (ext. 3910) <a href="mailto:Janice.Miller2@flhealth.gov">Janice.Miller2@flhealth.gov</a>	Angela Marcus (ext. 3278) <a href="mailto:Angela.Marcus@flhealth.gov">Angela.Marcus@flhealth.gov</a>
<b>Northeastern</b>	Janice Miller (ext. 3910) <a href="mailto:Janice.Miller2@flhealth.gov">Janice.Miller2@flhealth.gov</a>	Angela Marcus (ext. 3278) <a href="mailto:Angela.Marcus@flhealth.gov">Angela.Marcus@flhealth.gov</a>
<b>Southernmost Coast</b>	Janice Miller (ext. 3910) <a href="mailto:Janice.Miller2@flhealth.gov">Janice.Miller2@flhealth.gov</a>	Jesse Kemper (ext. 2227) <a href="mailto:Jesse.Kemper@flhealth.gov">Jesse.Kemper@flhealth.gov</a>
<b>Southwest</b>	Mary Sandler (ext. 2240) <a href="mailto:Mary.Sandler@flhealth.gov">Mary.Sandler@flhealth.gov</a>	Angela Marcus (ext. 3278) <a href="mailto:Angela.Marcus@flhealth.gov">Angela.Marcus@flhealth.gov</a>
<b>Space Coast</b>	Susan Casey (ext. 2231) <a href="mailto:Susan.Casey@flhealth.gov">Susan.Casey@flhealth.gov</a>	Jesse Kemper (ext. 2227) <a href="mailto:Jesse.Kemper@flhealth.gov">Jesse.Kemper@flhealth.gov</a>
<b>Treasure Coast</b>	Mary Sandler (ext. 2240) <a href="mailto:Mary.Sandler@flhealth.gov">Mary.Sandler@flhealth.gov</a>	Jesse Kemper (ext. 2227) <a href="mailto:Jesse.Kemper@flhealth.gov">Jesse.Kemper@flhealth.gov</a>
<b>West Central</b>	Katie Williams (ext. 2211) <a href="mailto:Kathryn.Williams@flhealth.gov">Kathryn.Williams@flhealth.gov</a>	Angela Marcus (ext. 3278) <a href="mailto:Angela.Marcus@flhealth.gov">Angela.Marcus@flhealth.gov</a>
<b>Western Panhandle</b>	Katie Williams (ext. 2211) <a href="mailto:Kathryn.Williams@flhealth.gov">Kathryn.Williams@flhealth.gov</a>	Jesse Kemper (ext. 2227) <a href="mailto:Jesse.Kemper@flhealth.gov">Jesse.Kemper@flhealth.gov</a>