



ESSO WEEKLY MEMO

February 13, 2015

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MEDICAID UPDATES:

1. Non-emergency Transportation Medicaid Eligibility Verification

The Agency for Health Care Administration is contracting with LogistiCare Solutions, LLC to provide non-emergency transportation (NET) services in Broward, Miami-Dade, and Monroe counties to eligible Medicaid recipients who are not enrolled in a managed care plan. When checking recipient eligibility, providers will see the name of the vendor responsible for coordinating NET services for fee-for-service recipients, along with contact information. This does not mean that medical, behavioral, or dental providers need to contact the NET vendor to verify eligibility or to request authorization for services. This information is provided solely for informational purposes and is only related to the provision of Medicaid NET services. If you have any questions about this change, please contact Medicaid at 1-877-254-1055.

2. WellCare Health Plans, Inc. d/b/a Staywell Health Plan of Florida Therapy Vendor Change

American Therapy Administrators, Inc. (ATA) was WellCare Health Plans, Inc. d/b/a Staywell Health Plan of Florida (Staywell) vendor for physical, occupational, and speech therapy. The Staywell contract with ATA terminated effective January 31, 2015. Staywell will now contract with physical, occupational, and speech therapy providers themselves. Providers interested in joining Staywell's network may call Staywell Provider Customer Service at 1-866-334-7927.

Members in an active plan of treatment at the time of termination may continue to receive services for up to 6 months after the ATA termination. To obtain an authorization for dates of service on or after February 1, 2015, providers should contact Staywell. For services that will continue after the continuity of care period, Staywell should be contacted to initiate new authorizations via phone at 800-351-8777, fax at 800-935-5752, or the WellCare web portal at www.wellcare.com. For more information about this change, providers and members can call 1-866-334-7927.

3. February ICD-10 Newsletter Now Available

The February ICD-10 Newsletter is now available on the Florida Medicaid Public Web Portal. You can download a copy of the [February 2015 ICD-10 Newsletter](#) under the Publications section of the ICD-10 pages. In this issue:

- ICD-10 Workshops and Webinars
- Coding for ICD-10-CM: More of the Basics
- Getting Ready for ICD-10 with CMS Resources
- Community Behavioral Health – Autistic Disorder, Asperger's Syndrome, etc.

MEDICAID UPDATES continued:

4. Medicaid Fee-for-Service Monitoring

Monitoring is being conducted to provide feedback to providers regarding their adherence to Medicaid requirements for recipients who are not enrolled in a Medicaid managed care plan.

The Medicaid Fee-for-Service Monitoring Unit has begun conducting monitoring reviews of service providers for the following programs:

- Adult Cystic Fibrosis (ACF) Waiver
- Model Waiver
- Project AIDS Care (PAC) Waiver
- Traumatic Brain Injury and Spinal Cord Injury (TBI/SCI) Waiver
- **Early Intervention Services (EIS)**
- Certified School Based Services Match
- Medical Foster Care (MFC)

Providers will be contacted by telephone or e-mail for notification of the date of review and will receive a letter detailing the documentation the Monitoring Unit will review. A copy of the monitoring tool, based on state and federal Medicaid policy, for the specific service will accompany the letter. After the review, a monitoring report/summary will be sent to the provider.

Medicaid Provider Agreement (5)(e) and section 409.907(3)(e), Florida Statutes, requires Medicaid providers to send, at the provider's expense, all Medicaid-related information, which may be in the form of records, logs, documents, or computer files, and other information pertaining to services or goods billed to the Medicaid program, including access to all patient records to the Agency for Health Care Administration, Attorney General, or Federal Government entity.

Local Early Steps:

The EIS program will be monitored this Calendar Year. Medicaid is working on finalizing a calendar for EIS monitoring. AHCA will provide a letter to the LES 15 working days in advance of the monitoring. It is a desk review, so the files must be sent to AHCA headquarters. Due to system restrictions, AHCA is unable to receive large data transfers, so mailing the files will be required. A report will be sent out within 30 days of completion of the review.

The LESs are responsible for collecting and submitting any documents required for the review. This year, only EIS is being monitored, not therapy or targeted case management (TCM).

INFORMATION & RESOURCES:

5. Seeking Early Steps Families for FICCIT Membership

The Florida Interagency Coordinating Council for Infants and Toddlers (FICCIT) is the volunteer council whose role is to assist the state Early Steps program in implementing a statewide system of coordinated, comprehensive, multidisciplinary, interagency programs providing appropriate early intervention services to infants and toddlers with disabilities and their families. FICCIT is seeking family members who currently have a child with a disability to participate in the Council.

The Council meets quarterly for a day and a half meeting and the meetings rotate throughout the State. All travel expenses as well as childcare costs are reimbursed by FICCIT. If you are interested in getting more information – please review the membership information at <http://www.floridaicc.com/membership.htm> or contact Ilene Wilkins, Chairman at iwilkins@ucpcf.org

6. Join the FDDC RFP List Serve

The Florida Developmental Disabilities Council (FDDC) needs your help.

There are funding opportunities available and they want to share with you how you can receive this information. Joining the RFP list serve will allow you to begin the process to apply. Click [here](#) to join and then select RFP from the email lists.

FDDC is looking to expand their RFP List Serve and are asking current subscribers to please forward this announcement to your circle of contacts or share it with your list serve.

Please contact Richard Bivins at RichardB@fddc.org for questions or more information.

INFORMATION & RESOURCES:

7. 36th Annual Report to Congress on IDEA Implementation Available

Now you can download OSEP's [36th Annual Report to Congress on the Implementation of the Individuals with Disabilities Education Act, 2014](#). National and state-level exhibits about infants and toddlers, children, and students with disabilities served under *IDEA* Part C and Part B are based on data collected from July 2011 through December 2012. In addition, the report presents summaries of:

- findings and determinations resulting from OSEP reviews of state implementation of *IDEA*,
- special education research conducted under Part E of the *Education Services Reform Act of 2002*,
- national special education studies and evaluations conducted under *IDEA* section 664(a) and (c), and
- extent and progress of assessment of national activities related to determining the effectiveness of *IDEA* and improving its implementation.

Previous editions of the ARC—from the 35th ARC, published in 2013, back to the 17th ARC, published in 1995, are also available at

<http://www2.ed.gov/about/reports/annual/osep/index.html>.

Happy
Valentine's
Day



PROGRAM MANAGER INFORMATION:

LES	Program Manager	QA Lead
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CONFERENCE CALLS FACILITATED BY THE EARLY STEPS STATE OFFICE

This chart identifies routinely scheduled statewide conference calls lead or facilitated by ESSO.

TITLE	FACILITATOR	PURPOSE	TARGET AUDIENCE	FREQUENCY
Directors/Coordinators Cohort	LES Directors (rotating basis)	Under review	LES Directors/ Coordinators	3rd Thursday of each month from 1:00-2:00
Directors/Coordinators	ESSO Bureau Chief	Business related topics for implementation of services	LES Directors/ Coordinators and ESSO staff	1st Wednesday of each month from 9:30-12:00
Family Resource Specialists	Sue Cannon Kelly Rogers	Share information and discuss family involvement activities	LES Family Resource Specialists	4th Wednesday of each month from 10:00 - 11:30
Service Coordinators	Sally Golden-McCord Jesse Kemper	Share information and discuss Service Coordination topics	LES Service Coordinators and SC Supervisors	2nd Wednesday of the last month in each quarter from 12:00-1:30
Training Coordinators	Liza Smith Janice Miller	Share and discuss topics related to personnel development and training	LES Training Coordinators	3rd Tuesday of the last month in each quarter from 1:00- 2:00
Care Coordination Status Call	Mary Sandler	Check in call to identify and resolve Care Coordination user issues	LES Care Coordination Training Teams, Med3000/McKesson staff	Bi-Weekly on Thursdays from 3:00-4:00 PM (2/26, 3/12, 3/26,4/9, 4/23, 5/7, 5/21, 6/4, 6/18, 7/2, 7/16...)
UFDS Data Manager Call	David Johnson	Call to plan and coordinate data system contract obligations	Bureau Chief, ESSO Management Team, Contract Manager, and UFDS Contract Manager and support staff	1st Wednesday of each month from 2:00-3:00 (Last Call will be on March 4th 2015 due to contract cancellation)
CMS-KIDS Business Objects User Workgroup	David Johnson	Share and discuss CMS- KIDS reports	CMS-KIDS Users	1st Wednesday of each month from 3:00-4:00
CMS-KIDS Data Manager Call	David Johnson	Call to plan and coordinate data system contract obligations	ESSO Bureau Chief, ESSO Management Team, CMS KIDS Contract Manager, and McKesson Technical Staff	Last Tuesday of the month from 3:00-4:00
CMS-KIDS Strategy/Early Steps Operations Call	David Johnson Arnetta Givens	Strategies (Data Users)	CMS-KIDS Data Users	3rd Wednesday of each month from 3:00-5:00