

## ESSO WEEKLY MEMO

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## **ACTION NEEDED:**

### **1. Resolution Reached with FL Blue/CareCentrix for Statewide Process**

An agreement has been reached between Early Steps and CareCentrix for a statewide process of working together. CareCentrix has provided a single point of contact and a commitment to respond within 24 hours of receipt of an email notification. Once a child in Early Steps is determined to have coverage through Florida Blue (Blue Cross/Blue Shield of Florida), the following steps should be followed:

1. Send an e-mail to Kerri Laplant at CareCentrix:  
Kerri Laplant, CareCentrix Team Lead Reimbursement Operations [Kerri.Laplant@carecentrix.com](mailto:Kerri.Laplant@carecentrix.com) AND cc: [Christina.Kouremeis@carecentrix.com](mailto:Christina.Kouremeis@carecentrix.com) in case Kerri is out of the office so they can respond timely
2. Within the e-mail, identify the FL Blue member and Include the following information\*:  
Patient Name  
Date of Birth  
CareCentrix account (if provided)

*\*Remember to use encryption...CareCentrix uses Cisco Registered Email Service. If you are not already signed up for this service, you can send Kerri an e-mail excluding confidential information and request that she send you an attachment for registering (free of charge; for more information now, review information at: <https://res.cisco.com/websafe/help?topic=RegEnvelope>.)*

3. Kerri will then work with her CareCentrix team to flag their system so that member out of pocket billing will be directed to the LES (or MED-3000) rather than billing the member.
4. Kerri will also work with the LES to negotiate a discount for the member out of pocket balance, on a case by case basis. The LES should request their Program Manager be involved in any discussions related to negotiating payment rates Be prepared to let her know our maximum Early Steps rate so she can work toward staying within that amount when possible.

For questions, issues or concerns about this process, contact Carol Burch at 850.245.4444 ext 2224 or [Carol\\_burch@doh.state.fl.us](mailto:Carol_burch@doh.state.fl.us). CareCentrix plans to check in with us in about a month's time to see how this process is working out and whether we have any further suggestions or requests to enable us all to work well together.

## **FOLLOW UP:**

### **2. Confidentiality Reminder**

Personally identifiable information includes the name of the child, the child's parent, or other family member; the address of the child; a personal identifier, such as the child's or parent's social security number; or a list of personal characteristics or other information that would make it possible to identify the child with reasonable certainty. Please remember to use encryption software any time personally identifiable information is transmitted electronically, including to and from the Early Steps State Office and within the Local Early Steps system (including internal communications and external correspondence to and from providers). Also note that the content in a "subject line" does not get encrypted therefore it should never include personally identifiable information. Thank you for your attention to this reminder.

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## UPCOMING EVENTS:

### 3. FICCIT Quarterly Meeting Announcement

The Florida Interagency Coordinating Council for Infants and Toddlers (FICCIT) announces the next quarterly meeting will be held July 9-10, 2013 in Tallahassee. The meeting will start on July 9, 2013 at 9:00 AM at Homewood Suites located at 2787 Apalachee Parkway, Tallahassee, FL 32301. The meeting will conclude on July 10, 2013 at 1:00 PM.

#### Hotel Information:

Homewood Suites  
2787 Apalachee Parkway  
Tallahassee, FL 32301  
(850) 402-9400

The group rate is \$99.00 per night.

There may be additional charges for more than two adults staying in one room. Hotel Reservation Link:

<http://homewoodsuites3.hilton.com/en/hotels/florida/homewood-suites-by-hilton-tallahassee-TLHHWHW/index.html>

**Reservation Cut-off Date: 6/24/2013**

**Group Rate: \$99.00**

**Group Code: FICCIT**

### 4. Florida Hands and Voices Summer Calendar Flyer

Florida Hands & Voices is a state chapter of the nationwide organization, Hands & Voices, a nonprofit organization dedicated to supporting families and their children who are deaf or hard of hearing, as well as the professionals who serve them. [FL Hands & Voices Summer Calendar Flyer](#)

## MEDICAID UPDATES:

### 5. Medicaid Alerts and Questions

The Florida Medicaid program has created an e-mail alert system to supplement the present method of receiving Provider Alerts information and to alert registered subscribers of "late-breaking" health care information. An e-mail will be delivered to your mailbox when Medicaid policy clarifications or other health care information is available that is appropriate for your selected area and provider type. Visit the [Florida Medicaid's Health Care Alerts](#) page to subscribe now, or to unsubscribe or update your subscription at any time. Please direct questions about Medicaid policies to your local Medicaid area office. The Medicaid area offices' addresses and phone numbers are available on the [Area Offices](#) web page.

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## **MEDICAID UPDATES, continued:**

### **6. June ICD-10 Newsletter Now Available on the Public Web Portal**

The June ICD-10 Newsletter is now available on the Florida Medicaid Public Web Portal.

You can download a copy of the [June 2013 ICD-10 Newsletter](#) under the Publications section of the ICD-10 page. This newsletter contains preparation suggestions, potential ICD-10 coding scenarios, and information on the impact of DRG implementation.

The [ICD-10](#) pages are updated often, so please visit regularly for the most current information.

### **7. Electronic Health Records Incentive Program Applications**

#### PROGRAM YEAR 2013 Meaningful Use Applications

The on-line application system (MAPIR) is ready to accept Meaningful Use applications for Program Year 2013. Please remember to include all necessary documentation to support your Meaningful Use attestation, including at a minimum, but not limited to:

- Volume Report
- Meaningful Use Report from your certified system supporting all numerical core, menu and CQM measures
- Additional Documentation Form
- Documentation from Florida Shots if not excluding from this measure

Please refer to our [FAQs](#) for complete information on the application and documentation requirements.

#### PROGRAM YEAR 2012 Applications

Please note that any previously submitted applications for Program Year 2012 must be resubmitted and approvable by Thursday June 13, 2013. Approvable means that all documentation is present and correct, that the application matches the documentation submitted and that the application can pass all system and review edits. If you have an outstanding Program 2012 application, you should have received an email and/or phone call explaining issues with your application. If you have question, please contact HIT Inbox at [MedicaidHIT@ahca.myflorida.com](mailto:MedicaidHIT@ahca.myflorida.com).

Program Year 2012 applications not submitted on or before June 13, 2013, will be expired. Providers will be able to submit Program Year 2013 applications with no financial or program penalty for skipping a participation year.

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## **INFORMATION AND RESOURCES:**

### **8. Florida Developmental Disabilities Council (FDDC) RFP Announcements**

FDDC is currently seeking to reach a larger, broader range of agencies and organizations to contract with on projects benefitting such individuals. We are asking all such persons and entities to help us disseminate information about current and future available RFPs by either signing up for our RFP listserv and/or forwarding RFP announcements to their own contacts, including any listservs or mailing lists they are on or manage.

You can subscribe to our RFP listserv by going to [www.fddc.org](http://www.fddc.org) and typing your email address in the box marked "Get connected to FDDC" and hitting the 'subscribe' button."

### **9. NAEHCY Survey: Homeless Children and Early Childhood Education**

Over half of all children living in federally-funded homeless shelters are under the age of five. Many more young children live with their families in motels, or in cramped, unstable, often unsafe arrangements with other people because shelter is not available. Young children who are homeless have more developmental delays, health problems, and mental health difficulties than low-income housed children, which seriously compromises their later educational success.

In response to the growing number of young children experiencing homelessness, NAEHCY is expanding its work in early childhood.

The purpose of the survey is to examine:

- 1) barriers to homeless families with young children accessing early care and homeless services;
- 2) successful strategies for addressing those barriers; and
- 3) the degree of collaboration among early care and homeless programs.

The link to the survey may be found at: <https://www.surveymonkey.com/s/9KXNMHT>

### **10. Center for Early Education and Development (CEED) Sampler E-Newsletter**

“At the Center for Early Education and Development (CEED) at the University of Minnesota, we believe that all young children deserve the opportunity to grow and develop to their full potential in safe nurturing environments. We strive to improve policies and practices to support all young children, their families, and the professionals who serve them through collaborative research and evaluation, professional development, community engagement, and information sharing.”

Visit their website at <http://www.cehd.umn.edu/CEED/>

Sign up for their e-newsletter at <http://www.cehd.umn.edu/CEED/aboutceed/maillinglist.html>

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## **INFORMATION AND RESOURCES, continued:**

### **11. Understanding the IDEA Part C Regulations: the Role of EHDI**

By: Diane D. Behl and Sharon S. Ringwalt on behalf of the NCHAM Part C Workgroup

The attached document, *Understanding the IDEA Part C Regulations: The Role of EHDI*, was produced by a work group convened by the National Center for Hearing Assessment and Management (NCHAM). The document was initially distributed in the participant packets at the 2013 National EHDI Meeting in Glendale, AZ and it is also available on the NCHAM website

<http://www.infanthearing.org/earlyintervention/final-partc-regulations.pdf>.

The purpose of this IDEA Part C Regulations paper is to summarize for state EHDI Coordinators and their partners the changes in the current Part C regulations that are most relevant for EHDI programs. In addition to a brief description of each of the most relevant regulations, the paper provides a summary of that component's application to EHDI systems.

To encourage broad awareness, distribution, and use of this document, you may want to include a discussion of the document at relevant upcoming partnership activities, such as your state's Interagency Coordinating Council meeting. This document also is being sent to your state's EHDI Coordinator.

To obtain additional copies of *Understanding the IDEA Part C Regulations: the Role of EHDI*, please contact Diane Behl at NCHAM ([diane.behl@usu.edu](mailto:diane.behl@usu.edu); 435-797-1224) and request the number of copies needed to support your program and your partners. You also are welcome to print your own copies from the website.

### **12. May 31st Edition of ECTA Center eNotes**

Our electronic newsletter, *eNotes*, shares news items related to early intervention and early childhood special education gathered from a variety of reliable sources. It is mailed weekly to subscribers of our Part C and Section 619 discussion groups.

Please visit <http://www.ectacenter.org/enotes/enotes.asp> to sign up to receive the newsletter and to access the articles listed below.

#### **New Series of Articles on "Tackling Toxic Stress"**

Source: Center on the Developing Child at Harvard University - May 30, 2013

#### **AAP Clinical Report on Early Identification and Evaluation of Motor Delay Source**

American Academy of Pediatrics - May 27, 2013

#### **Disconnected Mothers and the Well-Being of Children: A Research Report Source**

Urban Institute - May 31, 2013

#### **Autism Speaks Launches "Maybe" Campaign to Reach African American and Hispanic Parents**

Source: Autism Speaks - May 24, 2013

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## **STAFF AND LES SPOTLIGHT:**

### **13. New Guidelines:**

This section of the ESSO Weekly Memo will now be used for recognition of major accomplishments, awards, and milestones reached by either **LES/ESSO staff OR local programs**. All entries must be emailed to Katie Williams and Patricia Herring by 5:00 EST on Tuesdays. The subject line should read 'ESSO Weekly Memo Entry.' **Please include a picture when possible.**

## **BUREAU UPDATE:**

### **14. Policy Unit Update**

Policy Unit staff worked with ESSO management and Agency for Healthcare Administration (AHCA) during the month of May on a plan to implement the requirements in the Child Health Services Targeted Case Management (TCM) Handbook related to development of a TCM assessment and plan. Discussions are planned with the Service Coordination Workgroup before finalizing policy to address these requirements.

Conversations have continued with representatives of CareCentrix to find a resolution to issues families across the state who have Florida Blue insurance coverage have faced. The details of the resolution to those issues are shared in this issue of the ESSO Weekly Memo. Policy staff have closed out work with the DOH Purchasing Liaison on the Invitation to Negotiate (ITN) for two Local Early Steps areas and have finalized the 2013 family survey process.

Policy staff are mentoring interns from the Florida A & M University (FAMU) Master of Public Health Program in a project to measure the efficiency of the referral system of Child Protection Teams to Early Steps. The goals of the project are to determine whether referrals are being completed to Early Steps, and if so, whether the children found eligible for Early Steps or lost to follow-up.

Policy clarification has been provided to the field and to ESSO staff related to the provision of compensatory services, documentation on the IFSP, use of native language, and confidentiality. We are continuing to research issues related to confidentiality of electronic and digital records and hope to have information to share soon related to requirements and effective practices in that area.

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## PROGRAM MANAGER INFORMATION

### 15. List of Program Managers and their Contact Information

The assigned program manager at ESSO is the primary contact person for the LES to submit questions, issues or concerns to. The program manager will be responsible for responding to the LES and prior to responding, will inform and involve others in the ESSO, when necessary, to assist in clarifying or resolving the issue.

Early Steps State Office Telephone Number - (850) 245-4444

LES	Program Manager	PI Lead
<b>Bay Area</b>	Haylie Mistrot (ext. 2267) <a href="mailto:Haylie_Mistrot@doh.state.fl.us">Haylie_Mistrot@doh.state.fl.us</a>	Angela Marcus (ext. 3278) <a href="mailto:Angela_Marcus@doh.state.fl.us">Angela_Marcus@doh.state.fl.us</a>
<b>Big Bend</b>	Dawn Lynch (ext. 2270) <a href="mailto:Dawn_Lynch@doh.state.fl.us">Dawn_Lynch@doh.state.fl.us</a>	Susan Barrows (ext. 2231) <a href="mailto:Susan_Barrows@doh.state.fl.us">Susan_Barrows@doh.state.fl.us</a>
<b>Central Florida</b>	Arnetta Givens (ext. 3904) <a href="mailto:Arnetta_Givens@doh.state.fl.us">Arnetta_Givens@doh.state.fl.us</a>	Susan Barrows (ext. 2231) <a href="mailto:Susan_Barrows@doh.state.fl.us">Susan_Barrows@doh.state.fl.us</a>
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<b>North Beaches</b>	Carol Burch (ext. 2224) <a href="mailto:Carol_Burch@doh.state.fl.us">Carol_Burch@doh.state.fl.us</a>	Angela Marcus (ext. 3278) <a href="mailto:Angela_Marcus@doh.state.fl.us">Angela_Marcus@doh.state.fl.us</a>
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<b>Southernmost Coast</b>	Janice Miller (ext. 3910) <a href="mailto:Janice_Miller2@doh.state.fl.us">Janice_Miller2@doh.state.fl.us</a>	Susan Barrows (ext. 2231) <a href="mailto:Susan_Barrows@doh.state.fl.us">Susan_Barrows@doh.state.fl.us</a>
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<b>Western Panhandle</b>	Carol Burch (ext. 2224) <a href="mailto:Carol_Burch@doh.state.fl.us">Carol_Burch@doh.state.fl.us</a>	Susan Barrows (ext. 2231) <a href="mailto:Susan_Barrows@doh.state.fl.us">Susan_Barrows@doh.state.fl.us</a>

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