

FLORIDA AIDS DRUG ASSISTANCE PROGRAM
June 13, 2013 Statewide Conference Call Minutes
10:00 AM – 11:30 PM

Counties Represented: Alachua, Bay, Broward, Citrus, Collier, Duval, Escambia, Flagler, Gadsden, Hendry/Glades, Hernando, Highlands, Hillsborough, Indian River, Jackson, Lee, Leon, Manatee, Miami-Dade, Monroe, Okaloosa, Okeechobee, Orange, Palm Beach, Pasco, Pinellas, Polk, Putnam, Santa Rosa, Seminole, St. Johns, St. Lucie, Sumter, Union, Volusia, Wakulla, Washington

Headquarters Participants: Lorraine Wells, Sean Saint-Fort, Steven Badura, Jimmy Llaque, Paul Mekeel, Ashok Rajendran, Eunice Sawaya, Kate Goodin

Understanding the Health Insurance Marketplace & the Affordable Care Act (ACA)

- Starting October 1, 2013, consumers in all states will be able to choose new affordable health insurance options through the new Health Insurance Marketplace. Florida has opted to not expand Medicaid and will have a Federally-facilitated Marketplace.
 - ADAP clients with FPL 100-400% will apply for insurance through the Health Insurance Marketplace, beginning October 1, 2013. Once enrolled, coverage will start January 1, 2014. Enrollment period Oct. 1, 2013 to March 31, 2014. At this time no premium costs are available. The tax link will provide information on subsidies and tax credits to individuals.
 - Please go to www.healthcare.gov for information.
 - A client flyer is being developed which will help clients become aware of the Health Insurance Marketplace and direct them to www.healthcare.gov for more information. This flyer will be distributed at the end of July.

- AICP and the Marketplace: If a person has employer sponsored insurance, AICP will look at each premium cost to decide if it will wrap around. Currently there is not enough info to determine what this will look like.

REQUIRED VIEWING

The training video Marketplace.cms.gov was sent on May 29th which is **a requirement for all ADAP staff.**

The video covers:

- an overview of how the Health Insurance Marketplace works
- what it means for individual consumers
- who is eligible to enroll
- information on the new tax credits or advance payments of premium credits and information on Cost sharing reductions

IMPORTANT: HAPCs will work with teams to view the CMS video and send the names of those who have viewed it to ADAP, so we can monitor the numbers who have viewed.

- Deadline for viewing the training video is July 31, 2013.
- Once the new DOH "TRAIN" system is online after July 1, the video will be made available.

ADAP PREMIUM PLUS INSURANCE

Transition of INSURANCE WAIVER CLIENTS

The ADAP program is continuing its efforts to streamline services for insurance clients. Clients who have been enrolled in ADAP under the insurance waiver program for **Unaffordable Co-Pays and /or Deductibles** will be transitioned to pick up medications at their local CVS pharmacy or through the CVS prescription mail order. This transition will start July 1, 2013.

An email will go out June 14th, and will include the temporary CVS card for each client identified in each county, the welcome packet, along with a list of the names and their last pick up date. Please contact each client (beginning with the oldest pick up date) to have them pick up the card and welcome packet as soon as possible. If you have medications waiting for a client, you may provide those meds when they come in, while informing them that they are now transitioned to pick up at CVS for their next pick up. Mail order is available for those who do not have easy access to a local CVS pharmacy.

UPDATE 06/14/2013: A follow-up email was sent June 14: To make this transition more convenient for each of these clients identified in your county, Central Pharmacy will automatically send a 30-day fill of meds the week of June 18 – 21, 2013. Included in each bag with the medication will be the client's temporary card and welcome packet. You do not need to place an order for this fill. The PDA feature will be enabled until June 28th.

You must confirm that each client has proof of viable insurance before going to CVS. If a client is eligible for insurance coverage but did not enroll, they are not qualified for ADAP services; ADAP must be the payer of last resort.

AICP Transition

- AIDS Insurance Continuation Program (AICP) clients who are served by the Health Council of South Florida (HCSF) will transition into ADAP as requested by HRSA.
 - Anticipated Transition of all clients start date: August 1, 2013.
 - HCSF will send out a letter to all current clients.
 - Current and new clients will be referred to ADAP.
 - The ADAP database will automatically create temporary cards once a person is enrolled into ADAP.
- AICP clients receiving 'special services' or co-pay assistance started transitioning to ADAP in January. There has been a follow up to identify those who have not transitioned at this time to help them to complete enrollment.

PREMIUM PLUS POLICY UPDATE

- The final draft has been circulating and once approved will be sent out. Included will be guidance and processes to enroll insurance clients.

90-day closure / 30 day notice June 17th implementation

- ADAP is re-implementing the 90-day closure policy that was suspended when the waiting list was instituted.
Clients who have not picked up drugs within 90-days from their last pick-up will be closed in the system.
 - An email notification will be sent every Monday morning, letting ADAP staff know of those in their county who will close within the next 30 days if no pickup is made or logged.
 - To have a client's file reopened: ADAP staff will need to submit a 'Request for Re-enrollment Exception'. Details are outlined in the updated ADAP Premium Plus Insurance POLICY & PROCEDURES section VIII, which will be posted on the ADAP intranet site. The exception form will help identify problems with adherence.

In the interest of Retention and Linkage – to identify those not picking up, ADAP is working with ARTAS and case managers to reach out and contact these individual clients.

A report identifying those who are at least 30-days late in picking up medications will be available in the ADAP database.

- Under the 'reports' section select the 'Client 30-day closure report'
 - The report will list all ADAP clients who will close within 30 days, as well as those picking up from CVS.
 - This feature will be available June 17th
 - The report can also be downloaded as an Excel file.

As a reminder: PDA and overdue reports are also available in the ADADP database to help identify those who are late in picking up medications.

CLIENT LEVEL DATA

- HRSA required an ADAP Data Report (ADR) for the first time this year, which was due June 19th. Thanks to all counties and the IT staff for working to complete and compile all data requested.

MEDICAL TEAM

- The ADAP advisory workgroup is recruiting new members. **Apply 6/01/13 - 7/31/13.** The workgroup has been around for several years and is looking for persons from all backgrounds of the HIV community to participate. Cover letter, application and by-laws can be found at <http://www.floridaadap.org/> and faxed back to Debbie Taylor at (850) 414-0038.

EMAIL ENCRYPTION

- Recently there have been security violations through emails not encrypted. Reminder to encrypt before sending any confidential information. If a person who is not staff needs to send confidential information, they must call to inquire how best to send the information. CAREWare has sent out notice regarding screen shots, etc. with client identifiable information. A comprehensive memo will be forthcoming as developed.

PERFORMANCE MEASURES

- The program is looking at VIRAL LOADS and PICK UP RATES for each county to monitor adherence across the state. The 2010 data that had been sent out is not reflective of what is currently going on, due to the waiting list, PAP assistance, etc. occurring at that time. FY2012-13 info snapshot has been sent out to update county performances.

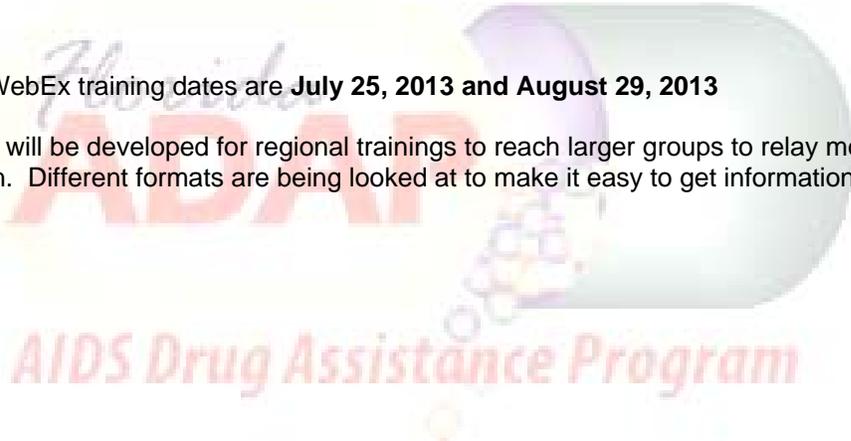
ADAP is working with the Office of Performance and Improvement which has many efforts to track adherence including the 'state health improvement plan'. ADAP is building more reports, to track adherence as well.

*Reminder: If you have clients who migrate for work and pick up additional months of meds, staff can enter a pick up date for each month the client is gone, as if they were picking up for that month.

WEBEX TRAININGS

- The next WebEx training dates are **July 25, 2013 and August 29, 2013**

A Webinar will be developed for regional trainings to reach larger groups to relay more information. Different formats are being looked at to make it easy to get information and training to staff.



ADAP
AIDS Drug Assistance Program