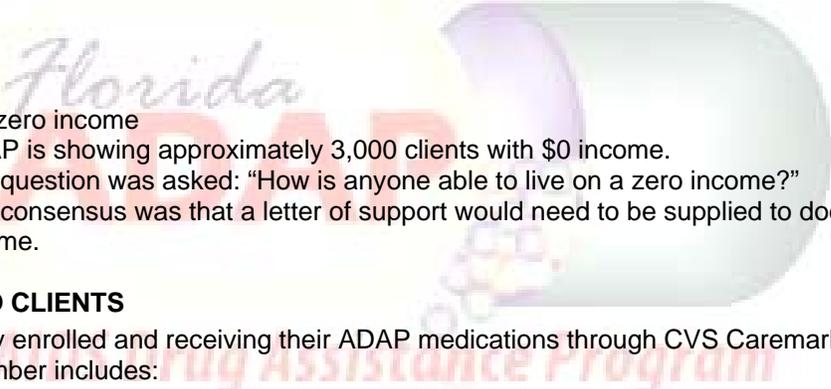


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- Clients with zero income
 - ADAP is showing approximately 3,000 clients with \$0 income.
 - The question was asked: “How is anyone able to live on a zero income?”
 - The consensus was that a letter of support would need to be supplied to document the \$0 income.

MEDICARE PART D CLIENTS

- 767 currently enrolled and receiving their ADAP medications through CVS Caremark. This number includes:
 - 8 clients with dually-eligibility (Medicare/Medicaid), mainly due to assets.
 - 31 clients who transitioned from AWAPP in 2011 (135-150%)
 - 166 applicants enrolled from the waiting list on 06/29/12.
- CVS Caremark served 637 clients during the month of July with 1,694 processed claims.
 - 54 clients are currently receiving their meds through the mail-order services; 164 claims processed in July.
 - 6 clients are accessing the CVS CarePlus specialty pharmacy in Miami (5)/ Tampa (1).
 - 84% are male; 16% female
 - 54% are between the ages of 41-59
- Out of the 767, 638 have been assisted through the donut hole and are now in the catastrophic phase of their Part D plans. We are currently assisting 166 clients enrolled from the waiting list move through the donut hole.
 - As a reminder:
 - Medicare Part D clients can access ADAP services through CVS Caremark continuously year-round.
 - ADAP provides assistance with co-pays, even when a client moves through the donut hole.
 - ADAP does not hold slots for clients who leave the program at anytime during their enrollment. If a client is closed for any reason, he/she will need to reapply and be placed on the waiting list until such time funding is available.
- Medicare Open Enrollment starts in October 2012. ADAP will send a list of clients who are eligible to enroll with-in the next few weeks. Local ADAP offices must work with community case managers to contact clients and assist them with their Part D enrollment as needed.

AICP

- In our continued effort to streamline our processes and effectively manage resources, ADAP began transitioning Medicare Part D insurance clients that were previously managed by Health Council of South Florida into ADAP's Premium Plus Program.

The next transition involves all insurance clients receiving co-payment and deductible services and is expected to occur over the next few months. This will allow these clients to receive such services through our contracted pharmacy benefits manager (PBM) and maximize revenue for the ADAP.

Within the next few weeks, the database will show a new status of “AICP”. Just be aware that this will be assigned to those clients transitioning and there is no action needed at this time. We will provide more details on the next conference call which will include the type of information and training to be provided and any policy changes that will occur as a result of this transition. In the interim, we will continue to collaborate with the Health Council of South Florida and other program office staff to facilitate client services during this transition.

MEDICAID MATCH

- ADAP performs routine matches with AHCA as a quality assurance measure to ensure that ADAP is always the payer of last resort.

As a result of the latest match conducted on July 3, 2012, there were 98 clients identified as having some kind of Medicaid assistance. A list was sent July 9th to the county health departments who had matching clients.

Staff was asked to:

- Verify ADAP eligibility for each client.
- If needed, contact the client to obtain documentation that would detail why they would still be eligible to receive ADAP services.
- If a client is eligible to stay in the program, document in the database program notes that they have been contacted, along with the justification for continuing service.
- Place proper documentation in client's file.
- Any client eligible for Medicaid was to be closed to the program.

This process was to be completed by July 31, 2012; and as a result of the quick response, the following occurred:

81 records have been closed

14 clients remained eligible to stay in the program.

3 clients were waiting for confirmation

As a reminder: Typically individuals who are dually eligible (Medicare/Medicaid) are not eligible to receive services from ADAP.

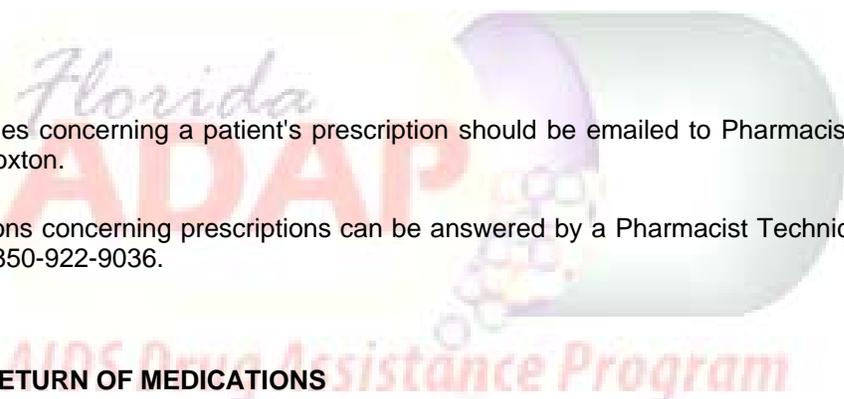
Back-billing Medicaid

The question was asked: How are you billing for these clients? Medicaid may be back-billed for up to one year. Counties need to follow-up and back-bill to put dollars back into the ADAP program. We need to work as a unit to reduce the waiting list by managing dollars to offset the cost.

CENTRAL PHARMACY

The following items were discussed by Central Pharmacy (CP):

- Central Pharmacy will continue to serve those clients showing as Premium Plus in the database who have not matched with CMS yet.
- When a patient changes counties, documentation is needed to inform CP, so medications can be shipped to the correct CHD.
- For the best turn-around time, prescriptions may be sent overnight to CP.
- To fax a prescription, please use the Fax form on Central Pharmacy's website. CHDs will also need to send the original prescription by mail and alert CP that it is coming.
- For any short-term prescription, counties will still need to send the Rx to CP or it can be processed thru local RW funding sources, which may be the fastest fill if required.
- For any medications shipped to the wrong county – call CP first to schedule a return and then send back to CP.

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- Urgent issues concerning a patient's prescription should be emailed to Pharmacist Gilda Brown or Carol Broxton.
 - Any questions concerning prescriptions can be answered by a Pharmacist Technician at Central Pharmacy 850-922-9036.

WELVISTA AND RETURN OF MEDICATIONS

- Welvista, who provides medications to the majority of our waiting list applicants, has been receiving shipments of medications from various CHDs originally destined for distribution to patients on the waiting list. They assume that either the person never picked up or had a regimen change. Welvista is not able to accept returned medications and will return any future shipments.

ADAP is asking each county to properly dispose of any drugs that are received from Welvista and not picked up by waiting list applicants. Central Pharmacy uses 'Guaranteed Returns' a company who will pick them up from the counties. Any medication (expired or not), will be picked up by 'Guaranteed Returns'. You may find more information on Central Pharmacy's website <http://dohiws.doh.ad.state.fl.us/Divisions/Pharmacy/index.htm>

DRUG CHART

- A 3-D drug chart showing actual pill size is now available from Gilead. If you would like to receive one, please send requests to Sheila Price at ADAP headquarters.

COUNTY ALLOCATION

- The monthly county allocation reports will no longer be sent out and are for ADAP headquarters reporting only. In their place, county utilization reports will be available via Central Pharmacy's Share Point.

CONFERENCE CALL

- Next scheduled conference call scheduled for August 29th was cancelled.