

## FLORIDA AIDS DRUG ASSISTANCE PROGRAM

June 23, 2016 Statewide Conference Call Minutes

10:00 AM – 11:00 AM

**Counties Represented:** Alachua, Bay, Brevard, Broward, Charlotte, Collier, Desoto, Duval, Escambia, Flagler, Gadsden, Hendry /Glades, Hillsborough, Leon, Marion, Martin, Miami-Dade, Monroe, Okaloosa, Okeechobee, Orange, Osceola, Palm Beach, Pasco, Pinellas, Polk, Santa Rosa, St. Lucie, Taylor, Volusia, Wakulla.

**ADAP Headquarters Participants:** Steven Badura, James Easton, Cherrishe Brown, Tammy Cuyler, Paul McKeel, Jimmy Llaque, Joseph Cohen

### ■ **PRINTING OUT THE PDA FOR ODEFSEY**

The error that occurred when trying to print out a PDA for the drug Odefsey has been corrected and will print out now.

### ■ **HEP C PILOT PROJECT**

Currently there are 14 persons who have been approved for HCV treatment.

Of those, 7 have picked up their medications.

I want to thank Joshua Rodriguez and Dr. Ehren in Broward County for alerting us to some confusion in the guidance that was sent out, on how to order and properly distribute the HEP C meds for those with local pharmacies. We will be updating the guidance and sending it out as soon as the program receives additional information from central pharmacy.

We appreciate this type of feedback from all parts of the state when implementing any pilot program.

- We were also alerted by Hyguette in Palm Beach, that Molina is requesting a prior authorization before clients are able to pick up.
- Please refer to the guidance that was sent out with the application form regarding clients with insurance coverage.

### ■ **ADAP POLICY MANUAL**

The updated ADAP Policy Manual was sent out on 6/15/16 to CHD staff.

- This is only the policy portion of the ADAP program. The programmatic manual will be developed in conjunction with the new ADAP program software, implemented later this year.

### ■ **GROUPWARE TRAININGS**

Implementation of the new Provide Enterprise (PE) software, which will replace the current ADAP database, is scheduled for September 1, 2016. The program has scheduled Mandatory single day trainings for two consecutive days to be held in 6 counties the last part of August. Each full day's training will cover the entire system, so staff will need to attend only ONE day. Two days are scheduled to allow staff to attend the day that is most convenient as well as allow ADAP staff from surrounding counties to attend.

- Dates are still tentative, but we are trying to plan either August 22 & 23, 25 & 26, 29 & 30

Trainings will be held at the following counties:

- Palm Beach, Duval, Miami-Dade, Alachua, Jackson, Hillsborough
- A map of locations, dates and times will be sent out. If possible, we are asking ADAP staff to attend one of the live trainings.
- GoToMeeting will also be available for a WebEx training which will be recorded for later viewing as well.

### **UNITED HEALTHCARE IMPORTANT UPDATE**

Last month CHD ADAP staff alerted our office of clients receiving letters from United Healthcare (UHC) stating that the pharmacy network would change effective July 1, 2016. Please reference the attached letter in the email. You may access the list of pharmacies in the new network at:

<https://www.unitedhrdirect.com/oe/optum360/medical/medical/Value-Network-Pharmacy-Listing.pdf>.

Unfortunately, even though a pharmacy other than a CVS retail store may be part of this "Value Pharmacy Network" and is also part of the "CVS Nationwide Network", claims for our clients would still be rejected. According to information we received from CVS Health, a pharmacy cannot adjudicate the primary (UHC) in one network (Value) and the secondary (ADAP) in another network (CVS).

We have continued to work with every available source to resolve the issues surrounding UHC plans in the Federally Facilitated Marketplace. UHC has also announced it will operate only in a "handful" of health insurance exchanges in 2017, down from 34 states this year. As of this time they have not submitted any plans to CMS for approval. We expect the carrier not to participate in the Marketplace in Florida, and if they do not we intend to transition clients with UHC plans to other carriers for 2017.

We have established several possible approaches to serving our UHC clients with the change in the pharmacy network. The lists sent to the counties with UHC MarketPlace policies detail the most up-to-date information we have from UHC. (If you did not receive a list, UHC does not have any active MarketPlace policies in your county) While the information the carrier provided was incomplete, we felt it was best to share what we received as soon as possible. The far right column indicates whether the client has already met the Maximum out Of Pocket expense for the client's policy.

1. Clients who have already met the required maximum out of pocket cost for their policy will be able to pick up in the new UHC network referenced above with no copay due. Please advise these clients that they are required to report pickups to the CHD ADAP office for entry on the Log Missing Pickups screen.

Please reach out to all clients on this list with "No" or "Unknown" in the far right column. The following are the possible ways to serve clients with, in order of preference:

2. Recently we learned of clients who obtained a Special Enrollment Period (SEP) in the Marketplace and enrolled them in a new plan available in their county. Please have all clients who have not yet reached their maximum out of pocket amount check with a Navigator or CAC to see if this option is available. The clients who were successful in this took the letter from UHC about the pharmacy network change and told them they feared they would not having access to lifesaving drugs due to the change because the assistance program that helped them with the out of pocket costs would not be available through that network. ADAP will pay the premiums, deductible and copays for the new plan for 2016.

3. If the Marketplace does not grant the SEP, please investigate the availability of a PAP from the manufacturer or another source, which can provide copay assistance to insured clients.

4. If a client chooses to do so, they may pay copays until December and report pickups to the CHD ADAP office for entry on the Log Missing Pickups screen.

5. If no other source of payment for ADAP formulary co-pays is available, you may order drugs from the state pharmacy network. The program, in the interest of continuity of care, will continue to pay the premiums until December. Please notify your Central Office ADAP Consultant of any clients who require this type of service. Although you will be able to print the PDA with the MP icon showing, the Central Office must authorize the Pharmacy to fill for these clients.

Clients, who are case managed, can also receive copay assistance through their Ryan White case manager.