

FLORIDA AIDS DRUG ASSISTANCE PROGRAM

September 22, 2016 Statewide Conference Call Minutes

10AM – 11AM

Counties Represented: Alachua, Bradford, Brevard, Broward, Collier, Desoto, Duval, Escambia, Flagler, Franklin, Hardee, Hendry / Glades, Highlands, Hillsborough, Indian River, Jackson, Lafayette, Leon, Levy, Madison, Marion, Miami-Dade, Monroe, Okaloosa, Okeechobee, Orange, Osceola, Palm Beach, Pasco, Pinellas, Polk, Putnam, Sarasota, St. Lucie, Sumter, Suwannee, Taylor, Union, Volusia, Wakulla.

ADAP Headquarters Participants: Jimmy Llaque, Steven Badura, Paul McKeel, Tammy Culer Cherrishe Brown, James Easton, Joseph Cohen, Nneka Abara, Debra Johnson.

The Central Office ADAP team is appreciative of the patience and diligence that county staff have shown, while learning the program's newly implemented database system.

■ Operations and Compliance

Provide Enterprise Reminders and Updates

- After completing various client updates in the PE system, changes can be applied immediately by clicking the client update button in the top toolbar. If this is not done right after making changes to a client's record, the updates will reflect after the nightly process. For more information on this feature and for step by step instructions, please see **page 50** of the Eligibility Worker Guide.
- Since the launch of the new system, ADAP central office has received numerous notifications from field staff, regarding the functionality of the Duplicate Match feature of the database. This feature has now been updated to better detect possible duplicates during client enrollments. However, if a duplicate is indeed detected, an ADAP supervisor is the only staff member who can complete the enrollment.
- For staff who are unaware, Hepatitis C applications and Medication Authorization Requests are processed in the same manner in the new system. For an overview and step-by-step submittal instructions, please **see page 53** of the Prescription Management User Guide.

Policy Manual

- In preparation for the ADAP Policy Manual Update, suggestions from field staff will be accepted through the end of October. The revised Policy Manual is scheduled to be released to the field at the start of 2017.

■ Central Pharmacy

- Central Pharmacy has requested that the PE system capture all allergies in ADAP client records. Central office staff will follow-up with the provide team to discuss this addition.
- ADAP staff must be sure to enter prescription numbers into the database, as this will allow Central Pharmacy to process medication fills. New prescriptions must be entered into PE before the request is sent to Central Pharmacy.

■ ADAP Premium Plus Updates

- The open enrollment period for the upcoming benefit year begins on November 1, 2016 and ends January 31, 2017.
- Insurance plan options under United Healthcare (UHC) will not be available in the Federally Facilitated Marketplace for 2017. Individuals who are currently covered under UHC plans must select a new ADAP approved plan at the start of open enrollment.
- It is essential that clients who choose to auto-enroll into the same plans are indeed covered under the same insurance policy. In the past, clients have been moved by the carrier into similar plans, under the assumption that the plan is exactly the same.
- The ADAP program has considered expanding access to additional carriers. This is dependent upon the information made available about the plans from each carrier.
- A final decision has not been made regarding the specific plans that ADAP will cover for the 2017 benefit year. This information is unknown, until plan information is released by CMS.
- The program will be expanding access to wraparound assistance on Federally Facilitated Marketplace plans, to clients whose Modified Adjusted Gross Income (MAGI) is from 100%-400% of the Federal Poverty Level.
- The PE system captures all income types, along with the number of household members, enabling a client's MAGI to be calculated for staff. This is most important for uninsured or underinsured clients, as it dictates which clients should pursue enrollment.
- Clients eligible for transition into the Marketplace will be based on the client's qualifications. While ADAP Central Office will work with each county to identify those who may be eligible, it is the responsibility of field staff to instruct clients regarding enrollment.