

Table 1 • Summary of Licensed Practitioners • July 1, 2002–June 30, 2003

Profession	Florida ACTIVE	Florida INACTIVE	Florida Delinquent ACTIVE	Florida Delinquent INACTIVE	Out-of-State ACTIVE	Out-of-State INACTIVE	Out-of-State Delinquent ACTIVE	Out-of-State Delinquent INACTIVE
Acupuncturist	1148	28	43	5	237	41	19	11
Athletic Trainer	1015	8	141	11	96	5	25	10
Certified Nursing Assistant	There are 215,334 CNAs with in-state addresses; 83,763 with out-of-state addresses listed in the registry. Listings may be duplicative—CNAs do not renew their licenses and registration information is not periodically updated or purged.							
Chiropractic Physician	3177	70	52	12	1488	349	87	37
Registered Chiropractic Assistant	1156	0	0	0	12	0	0	0
Certified Chiropractic Physician's Assistant	1311	9	46	2	9	5	5	0
Clinical Laboratory Personnel	11782	463	666	276	1935	405	228	111
Clinical Laboratory Trainee	350	0	10	0				
Clinical Laboratory Training Program	36	6	6	0				
Clinical Social Worker	4286	140	96	26	1095	220	105	78
Registered Clinical Social Worker Intern	1596	0	219	0	60	0	19	0
Certified Master Social Worker	3	0	0	0	1	0	1	0
Provisional Clinical Social Worker Licensee	34	0	4	0				
Dental	6234	73	79	17	4556	162	170	33
Dental Hygienist	7128	76	114	17	2908	141	153	41
Dental Teaching Permits	182	0	0	0	8	0	0	0
Dental Radiographer	7137	1	292	1				
Dental Residency Permits	47	3	80	47				
Dietetics/Nutritionist	2102	17	193	10	737	23	105	31
Nutrition Counselor	129	8	29	5	105	5	9	3
Electrologist	494	9	81	5	44	3	6	1
Hearing Aid Specialist	611	8	69	2	150	1	28	0
Massage Therapist	19151	498	1864	164	3878	436	653	155
Massage School	123	0						
Medical Doctor	29150	255	405	60	17671	1028	752	210
Medical Doctor Public Health Certificate	2	0	0	0				
Limited License Medical Doctor	64	0	0	0	13	0	0	0
Medical Doctor Area Critical Need	43	0	3	0	5	1	3	0
Medical Faculty Certificate	36	0	0	0	39	0	0	0
Unlicensed Medical Doctor	2297	0	21	0	1111	0	5	0
Medical Doctor Restricted	69	0	0	0	3	0	0	0
Medical Doctor Public Psychiatry Certificate	2	0	0	0				
Medical Doctor Limited to Mayo Clinic	6	0	1	0				
Medical Doctor Visiting Faculty Certificate	0	0	1	0				
Diagnostic Radiological Physicist	43	0	1	0	34	0	0	0
Therapeutic Radiological Physicist	132	1	3	0	44	0	8	0
Medical Nuclear Radiological Physicist	32	0	2	0	27	0	1	0
Medical Health Physicist	27	1	1	0	19	0	3	0
Medical Physicist In Training	16	0	7	0	8	0	2	0
Marriage and Family Therapist	886	51	28	9	367	76	21	23
Registered Marriage and Family Therapist Intern	322	0	44	0	18	0	5	0
Provisional Marriage and Family Therapist Licensee	12	0	2	0				
Mental Health Counselor	4685	200	118	40	1052	210	75	62
Registered Mental Health Counselor Intern	1722	0	312	0	104	0	30	0
Provisional Mental Health Counselor Licensee	41	0	7	0				
Midwifery	103	4	8	1	14	0	5	2
Naturopathic Physician	2	0	0	0	5	0	1	0
Nursing Home Administrator	1193	45	71	5	425	42	0	12
Nursing Home Admin. Prov.	9	0	1	0				
Registered Nurse	127277	1338	4846	377	57372	2953	6529	985
Licensed Practical Nurse	39320	454	4725	128	11760	547	1865	174
Occupational Therapist	4143	45	281	13	962	66	276	28
Occupational Therapy Assistant	1169	19	144	15	163	12	58	6
Optician	2554	77	77	27	749	60	51	23
Apprentice Optician	675	0	16	0				
Optometrist	1525	2	16	0	994	3	48	14
Optometric Faculty Certificate	7	0	2	0				
Osteopathic Physician	2650	11	38	7	1573	213	76	42
Unlicensed Osteopathic Registration	272	418	71	151				
Osteopathic Limited License	1	1	0	0				
Pharmacist	11537	43	166	20	9918	324	737	89
Consultant Pharmacist	1535	84	124	18	832	44	62	21
Nuclear Pharmacist	127	3	9	0	73	4	11	2
Pharmacist Intern	2482	0	1077	0				
Physical Therapist	7738	69	361	10	3048	319	568	97
Physical Therapist Assistant	3374	60	260	6	706	65	115	20
Physician Assistant	2824	12	105	3	542	24	60	8
Podiatric Physician	923	20	20	6	691	83	0	0
Certified Podiatric X-Ray Assistant	281	0	53	0	3	0	1	0
Prosthetist-Orthotist	143	0	3	0	7	0	2	0
Prosthetist	59	0	1	0	12	0	2	0
Pedorthist	57	0	11	0	5	0	0	0
Orthotist	115	0	5	0	11	0	0	0
Orthotic Fitter	98	0	19	0	2	0	2	0
Orthotic Fitter Assistant	84	0	5	0	3	0	0	0
Psychologist	2591	12	34	19	997	82	60	112
Limited License Psychologist	2	0	0	0	3	0	0	0
Provisional Psychologist	17	0	3	0				
Registered Respiratory Therapist	3794	95	246	29	919	99	120	28
Certified Respiratory Therapist	3323	98	615	39	751	40	143	29
Respiratory Care Practitioner by Exam	4	0	0	0	4	0	0	0
Respiratory Care Practitioner Critical Care	52	1	2	2	41	2	7	1
Respiratory Care Practitioner Non-Critical Care	18	2	6	0	16	1	10	1
Registered Student Exemption	81	273	0	6				
School Psychologist	411	8	11	2	172	19	0	7
Speech-Language Pathologist	4498	40	222	18	479	27	103	13
Audiologist	712	10	52	4	91	6	16	3
Speech-Language Pathology Assistant	271	10	100	8	10	0	5	2
Audiology Assistant	21	0	5	1	0	0	0	2
Provisional Speech-Language Pathologist	409	1	8	0				
Provisional Audiologist	59	0	1	0				
Total	337,359	5,180	18,860	1,624	131,187	8,146	13,451	2,527

appendices

Table 2 • Summary of Licensed Establishments • July 1, 2002–June 30, 2003

Profession	Active	Delinquent
Dental Laboratory	1128	0
Massage Establishment	5513	5
Office Surgery Registration	309	0
Optometry Branch Office	621	0
Optical Establishment Permit	1182	0
Pharmacy	6724	0
Electrolysis Facility	283	0
Health Care Clinic Registration	3064	0
Total	18,824	5

Table 3 • Summary of Approved Continuing Education Providers and Courses • July 1, 2002–June 30, 2003

Profession	Active	Delinquent
Chiropractic Continuing Education Provider	46	9
Chiropractic Continuing Education Courses	600	0
Dental Continuing Education Provider	105	0
Nursing Home Administrator Continuing Education Provider	24	0
Massage Therapy Continuing Education Provider	412	44
Massage Therapy Continuing Education Courses	3456	0
Nurse Continuing Education Provider	1167	2
Optometry Continuing Education Provider	112	2
Optometry Continuing Education Courses	1261	0
Opticianry Continuing Education Provider	14	0
Podiatry Continuing Education Provider	13	0
Podiatry Continuing Education Course	40	0
Psychology Continuing Education Provider	76	15
Speech/Audiology Continuing Education Provider	89	9
Hearing Aid Specialist Continuing Education Course	1	1
School Psychology Continuing Education Provider	11	0
Clinical Social Work; Marriage and Family Therapy; Mental Health Counseling Continuing Education Provider	565	0
Occupational Therapy Continuing Education Provider	130	0
Respiratory Care Continuing Education Provider	106	0
Medical Physicist Continuing Education Provider	1	0
Clinical Laboratory Personnel Continuing Education Provider	190	0
Clinical Laboratory Personnel Continuing Education Courses	12508	0
Total	20,927	8

Table 4 • Workload Summary of Applications Received and Licenses Issued • July 1, 2002–June 30, 2003

Profession	# Initial Apps Received	# of Licenses Issued	# Upgrades Approved
Chiropractic Physician	288	418	46
Registered Chiropractic Assistant	492	47	0
Certified Chiropractic Physician's Assistant	71	3	0
Chiropractic Continuing Education Provider	10	5	0
Chiropractic Continuing Education Courses	66	55	0
Dental	419	294	58
Dental Hygienist	744	531	2
Dental Radiographer	733	701	0
Dental Laboratory	105	86	0
Dental Continuing Education Provider	85	43	0
Dental Teaching Permits	25	25	0
Dental Residency Permits	178	178	0
Nursing Home Administrator	111	102	34
Nursing Home Administrator Prov.	7	1	0
Nursing Home Administrator Continuing Education Provider	12	11	0
Athletic Trainer	188	174	0
Massage Therapist	2914	2329	49
Massage Establishment	927	790	169
Approved Massage School	22	21	0
Massage Therapy Continuing Education Provider	67	51	0
Massage Therapy Continuing Education Courses	395	394	0
Medical Doctor	3432	2034	337
Limited License Medical Doctor	50	22	16
Medical Doctor Area Critical Need	8	2	0
Medical Faculty Certificate	0	58	0
Medical Doctor Visiting Faculty Certificate	1	1	0
Unlicensed Medical Doctor	1216	1170	0
Physician Assistant	1155	1036	526
Medical Doctor Restricted	52	48	1
Office Surgery Registration	31	24	6
Registered Nurse	15059	13504	1097
Licensed Practical Nurse	4507	4140	33
Nurse Continuing Education Provider	153	73	0
Optometrist	123	111	9
Optometry Branch Office	279	241	0
Board Of Optometry Continuing Education Provider	46	14	0
Board Of Optometry Continuing Education Courses	319	283	0
Optometric Faculty Certificate	22	15	0
Osteopathic Physician	308	159	58
Unlicensed Osteo Registration	297	167	0
Osteopath Faculty Certificate	1	0	0
Optician	118	111	35
Apprentice Optician	153	131	121
Optical Establishment Permit	172	162	0
Opticianry Continuing Education Provider	2	0	0
Podiatric Physician	88	57	5
Podiatry Continuing Education Provider	5	5	0
Podiatry Continuing Education Course	6	4	0
Certified Pod X-Ray Assistant	92	87	0
Pharmacist	1031	996	54
Pharmacist Intern	1414	1341	0
Consultant Pharmacist	143	123	5
Nuclear Pharmacist	21	20	1
Pharmacy	803	687	139
Pharmacist Continuing Education Provider	1	0	0
Psychologist	264	67	4
Provisional Psychologist	15	11	0
Psychology Continuing Education Provider	21	18	0
Speech-Language Pathologist	502	431	5
Audiologist	56	47	0
Speech-Language Pathology Assistant	92	82	0
Audiology Assistant	4	3	0
Provisional Speech-Language Pathologist	264	236	50
Provisional Audiologist	32	27	2
Speech/Audiology Continuing Education Provider	7	4	0
Speech and Audiology Continuing Education Provider 1 Time Approval	26	16	0
Prosthetist-Orthotist	21	15	1
Prosthetist	12	2	0
Orthotist	12	8	1
Orthotic Fitter	31	4	0
Orthotic Fitter Assistant	48	28	0
Pedorthist	13	6	0
Midwifery	11	9	1
Temp Midwife	1	0	0
Hearing Aid Specialist	107	98	58
Acupuncturist	155	126	7
Acupuncture Continuing Education Provider	11	0	0
School Psychologist	31	24	3
School Psychology Continuing Education Provider	4	3	0
Certified Nursing Assistant	3970	3868	0
Clinical Social Worker	824	294	39
Marriage and Family Therapist	120	43	6
Mental Health Counselor	554	361	29
Provisional Clinical Social Worker Licensee	24	22	0
Provisional Marriage and Family Therapist Licensee	11	11	0
Provisional Mental Health Counselor Licensee	40	36	0
Registered Clinical Social Worker Intern	438	414	0
Registered Marriage and Family Therapist Intern	118	100	0
Registered Mental Health Counselor Intern	407	336	0
Clinical Social Work; Marriage and Family Therap; Mental Health Counseling Continuing Education Provider	83	67	0
Certified Master Social Worker	6	1	0
Physical Therapist	854	573	12
Physical Therapist Assistant	299	5	0
Occupational Therapist	537	416	156
Occupational Therapy Assistant	119	90	36
Occupational Therapy Continuing Education Provider	41	24	0
Registered Respiratory Therapist	609	359	35
Certified Respiratory Therapist	443	313	125
Respiratory Care Practitioner Critical Care	0	0	1
Registered Student Exemption	95	89	0
Respiratory Care Continuing Education Provider	11	7	0
Diagnostic Radiological Physicist	9	1	0
Therapeutic Radiological Physicist	21	18	0
Medical Nuclear Radiological Physicist	3	1	0
Medical Physicist Continuing Education Provider	1	1	0
Medical Physicist In Training	12	11	1
Dietetics/Nutritionist	5	213	5
Electrologist	70	61	19
Electrolysis Facility	29	25	21
Clinical Laboratory Personnel	816	530	472
Clinical Laboratory Trainee	343	306	15
Clinical Laboratory Training Program	17	4	0
Clinical Laboratory Personnel Continuing Education Provider	14	13	0
Health Care Clinic Registration	1504	1344	0
TOTALS	53,320	44,525	3,908

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Table 5 • Performance Statistics for Examinations Developed and Administered by MQA • July 1, 2002–June 30, 2003

Profession	Scheduled	Examined	Failed	% Failed	Passed	% Passed
Chiropractic Acupuncture	25	22	4	18.2%	18	81.8%
Chiropractic Medicine						
Laws & Rules CBT	222	215	1	0.5%	214	99.5%
Physical Diagnosis Clinical	295	283	78	27.6%	205	72.4%
Technique Clinical	252	242	15	6.2%	227	93.8%
X-Ray Interpretation Clinical	269	260	81	31.2%	179	68.8%
Dentistry						
Clinical	506	476	99	20.8%	377	79.2%
Laws & Rules CBT	454	422	28	6.6%	394	93.4%
Dental Hygiene						
Clinical	755	701	139	19.8%	562	80.2%
Laws & Rules CBT	746	691	86	12.4%	605	87.6%
Massage—Colonics	13	13	0	0.0%	13	100.0%
Nursing Home Admin. Laws & Rules	115	115	17	14.8%	98	85.2%
Opticianry						
Laws & Rules	135	133	13	9.8%	120	90.2%
Clinical	147	144	33	22.9%	111	77.1%
Lens Neutralization Clinical	152	150	35	23.3%	115	76.7%
Optometry						
Laws & Rules CBT	112	107	3	2.8%	104	97.2%
Clinical	113	108	10	9.3%	98	90.7%
Pharmacology Clinical	119	114	21	18.4%	93	81.6%
Psychology—Laws & Rules CBT	254	226	19	8.4%	207	91.6%
TOTALS						
Clinical Exams*	2608	2478	511	19.9%	1967	80.1%
Laws & Rules Exams	2038	1909	167	7.9%	1742	92.1%
CBT Exams	2083	1949	167	8.6%	1782	91.4%
Other Exams	38	35	4	9.1%	31	90.9%
ALL EXAMS	4,684	4,422	682	14.1%	3,740	85.9%

*Inactive Delinquent—a licensee that is in inactive status that failed to renew their license by the expiration date

*Totals categories are NOT mutually exclusive.

Note: This table includes statistics for only those examinations developed by the Department.

Table 6 • Workload Summary: Complaints and Reports Received and Investigations Completed
(excluding unlicensed complaints and investigations) • July 1, 2002–June 30, 2003

Professions	Statutory* Reports	Complaints Received	Legally* Sufficient	Investigations Completed	Inspections* Completed
Acupuncture	1	19	5	5	N/A
Athletic Trainer	0	8	6	2	N/A
Certified Nursing Assistant	2,384	329	845	826	N/A
Certified Social Worker	0	0	0	0	N/A
Chiropractic Medicine	82	628	282	198	N/A
Clinical Laboratory Personnel	16	103	79	28	N/A
Clinical Social Work	0	80	38	27	N/A
Dental Labs	0	24	21	12	1,159
Dentistry	105	944	541	412	168
Dietetics and Nutritionist	2	26	17	4	N/A
Electrolysis	0	11	11	6	N/A
Electrolysis Facilities	0	1	1	1	276
Hearing Aid Specialists	0	178	42	46	N/A
Marriage and Family Therapy	0	13	10	6	N/A
Massage Establishments	0	133	113	84	5,561
Massage Therapy	1	157	93	98	N/A
Medical Physicist	0	1	1	0	N/A
Medicine	2,286	4,387	2,058	1,665	1,767
Mental Health Counseling	0	81	39	26	N/A
Midwifery	4	9	10	13	N/A
Naturopathic Medicine	0	0	0	0	N/A
Nursing	605	1,302	1,238	1,203	367
Nursing Home Administrators	127	21	51	41	N/A
Occupational Therapy	4	8	7	5	N/A
Optical Establishments	0	18	12	9	N/A
Opticianry	0	44	20	16	N/A
Optometry	5	96	61	56	31
Optometry Branch Offices	0	5	2	1	N/A
Orthotists & Prosthetists	0	15	8	3	N/A
Osteopathic Medicine	153	407	200	186	311
Pharmacies	2	525	247	253	7,235
Pharmacists	4	370	279	296	N/A
Physical Therapy	7	137	117	72	N/A
Physician Assistant	11	135	75	44	N/A
Podiatric Medicine	44	185	156	79	32
Psychology	0	114	46	40	N/A
Registered Health Care Clinic	38	19	4	1	N/A
Respiratory Care	5	63	53	40	N/A
School Psychology	0	4	2	3	N/A
Speech-Language Pathology & Audiology	0	44	20	16	N/A
Total	5,886	10,644	6,810	5,823	16,907
Referred Non-Jurisdictional	13,442	646	3	0	0
Grand Totals	19,328	11,290	6,813	5,823	16,907

*Statutory reports—Closed medical malpractice claims, Code 15 Reports (adverse or untoward incident reports from hospitals, ambulatory surgical centers, HMOs), Nursing Home or Assisted Living Facility Incident Reports, Physician Office Incident Reports, Physician Office Inspections, Florida Birth Neurological Injury Compensation Claims, reports of discipline taken by hospitals, Civil Court Claims (Reference Sections 627.912, 395.0197, 400.147, 400.423, 458.351, 458.309, 766.302, 458.337, 459.016 and 766.106, Florida Statutes)

*Legally sufficient—possible violation of applicable statutes or rules governing the practice of the profession; the complaint warrants investigation (Reference 456.073, Florida Statutes)

*Inspection—periodic, on-site evaluation of licensed facility premises to determine compliance with established requirements as mandated by statute or rule

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Table 7 • Performance Statistics for Probable Cause * Actions • July 1, 2002–June 30, 2003

Professions	No Probable Cause Found	Probable Cause Found	Administrative Complaints* Filed
Acupuncture	3	0	0
Athletic Trainer	1	0	0
Certified Nursing Assistant	625	99	96
Certified Social Worker	0	0	0
Chiropractic Medicine	75	28	27
Clinical Laboratory Personnel	6	4	3
Clinical Social Work	9	6	5
Dental Labs	4	4	2
Dentistry	265	90	88
Dietetics and Nutritionist	1	0	1
Electrolysis	6	0	0
Electrolysis Facilities	2	0	0
Hearing Aid Specialists	7	10	10
Marriage and Family Therapy	3	2	2
Massage Establishments	20	30	29
Massage Therapy	23	51	35
Medical Physicist	0	1	2
Medicine	1385	225	186
Mental Health Counseling	14	12	10
Midwifery	1	0	0
Naturopathic Medicine	0	0	0
Nursing	529	312	303
Nursing Home Administrators	32	3	1
Occupational Therapy	0	1	3
Optical Establishments	6	0	0
Opticianry	7	7	5
Optometry	16	4	9
Optometry Branch Offices	0	0	0
Orthotists & Prosthetists	3	0	1
Osteopathic Medicine	141	41	35
Pharmacies	122	25	18
Pharmacists	118	100	96
Physical Therapy	10	27	13
Physician Assistant	32	9	9
Podiatric Medicine	42	20	20
Psychology	39	9	10
Registered Health Care Clinic	1	2	0
Respiratory Care	23	17	9
School Psychology	2	1	0
Speech-Language Pathology & Audiology	1	6	6
Total	3,574	1,146	1,034
Referred Non-Jurisdictional	0	0	0
Grand Totals	3,574	1,146	1,034

*Probable cause—determination by a probable cause panel of a board, or by the department if there is no board, that there is sufficient evidence and cause to proceed with a disciplinary action to be instituted by the filing of a formal administrative complaint

*Administrative complaint—formal charging document used to initiate a disciplinary action against a licensed practitioner.

appendices

**Table 8 • Performance Statistics on Disposition of Disciplinary Cases Against Healthcare Licensees
• July 1, 2002–June 30, 2003**

Professions	Revocation	Voluntary Surrender	Suspension	Probation	Limitation/ Obligation*	Fine and/ or Reprimand	Citation*	Dismissals	Number of Cases Resolved through Final Orders*
Acupuncture	0	2	1	0	2	2	0	1	4
Athletic Trainer	0	0	0	0	0	0	0	0	0
Certified Nursing Assistant	25	11	10	20	61	55	0	12	85
Certified Social Worker	0	0	0	0	0	0	0	0	0
Chiropractic Medicine	2	5	6	17	41	36	1	9	49
Clinical Laboratory Personnel	1	1	5	2	11	6	40	4	12
Clinical Social Work	2	2	0	0	4	4	0	1	7
Dental Labs	0	0	0	0	3	3	0	4	3
Dentistry	0	6	9	15	91	91	36	31	130
Dietetics and Nutritionist	0	0	0	0	0	0	6	0	0
Electrolysis	0	0	0	0	0	0	6	0	0
Electrolysis Facilities	0	0	0	0	0	0	1	1	0
Hearing Aid Specialists	1	0	1	0	12	12	0	4	14
Marriage and Family Therapy	0	0	0	2	1	1	0	0	2
Massage Establishments	0	0	1	0	5	4	30	2	8
Massage Therapy	7	3	1	1	20	22	3	0	27
Medical Physicist	0	1	0	0	0	0	0	0	2
Medicine	12	15	19	12	153	150	30	92	213
Mental Health Counseling	0	0	1	1	5	5	0	3	5
Midwifery	0	0	0	0	0	0	0	0	0
Naturopathic Medicine	0	0	0	0	0	0	0	0	0
Nursing	11	66	131	72	340	313	24	36	434
Nursing Home Administrators	1	1	0	0	0	0	0	2	4
Occupational Therapy	0	0	1	1	2	2	0	0	2
Optical Establishments	0	0	0	0	0	0	0	0	0
Opticianry	0	1	4	0	3	3	0	0	5
Optometry	0	1	2	1	8	7	2	0	9
Optometry Branch Offices	0	0	0	0	0	0	0	0	1
Orthotists & Prosthetists	0	0	0	0	0	0	46	1	0
Osteopathic Medicine	2	1	3	3	43	36	7	4	47
Pharmacies	0	6	0	11	31	29	1	8	41
Pharmacists	8	8	11	19	92	83	58	26	106
Physical Therapy	0	2	0	4	6	6	31	2	14
Physician Assistant	0	0	3	1	7	7	8	5	7
Podiatric Medicine	0	0	3	4	6	4	14	1	8
Psychology	0	0	3	0	11	10	1	2	14
Registered Health Care Clinic	0	0	0	0	0	0	0	0	0
Respiratory Care	1	1	4	0	5	1	0	2	11
School Psychology	0	0	0	0	0	0	0	0	0
Speech-Language Pathology & Audiology	0	0	1	1	4	3	1	0	5
Total	73	133	220	187	967	895	346	253	1,269

*This number represents the actual number of cases resolved by the issuance of a final order, not the number of final orders issued. A final order may contain more than one type of discipline, e.g., probation, fine, and reprimand.

*Limitation/obligation—a penalty, including restrictions and requirements placed on a practitioner, in a disciplinary proceeding against the practitioner's license.

*Citation—a disciplinary Final Order in a complaint resolved through the citation process; a formal alternative resolution of minor violations, usually involving a fine and obligations imposed as approved by a board rule (Reference Section 456.077, Florida Statutes)

*Final order—the official document that records the final decision which results from a disciplinary proceeding under chapter 120 and which has been filed with the department's Agency Clerk

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Table 9 • Performance Statistics for Medical Malpractice Claims • July 1, 2002–June 30, 2003

Professions	Civil Court Claims* Received	Closed Claims* Received	NICA Claims*	"3 in 5"* Initiated	"3 in 5"* Disciplines	Closed Claims Disciplined	Closed Claims Non-Discipline
Acupuncture	1	0	0	0	0	0	0
Certified Nursing Assistant	2	0	0	0	0	0	0
Chiropractic Medicine	7	0	0	0	0	0	0
Dentistry	18	52	0	9	4	18	15
Dietetics and Nutritionist	1	0	0	0	0	0	0
Medicine	691	459	55	107	3	6	107
Midwifery	3	0	0	0	0	0	0
Nursing	51	1	2	0	0	0	0
Nursing Home Administrators	96	0	0	0	0	0	0
Occupational Therapy	1	0	0	0	0	0	0
Optometry	5	0	0	0	0	0	0
Osteopathic Medicine	64	35	3	4	0	0	1
Pharmacies	1	0	0	0	0	0	0
Pharmacists	1	0	0	0	0	0	0
Physical Therapy	3	0	0	0	0	0	0
Physician Assistant	6	1	0	0	0	0	0
Podiatric Medicine	18	8	0	0	0	0	0
Total	969	556	60	0	0	24	123
Referred Non-Jurisdictional	279	0	0	0	0	0	0
Grand Totals	1,248	556	60	120	7	24	123

*Civil Court Claim—Suit alleging medical malpractice filed with a court of competent jurisdiction (Reference Section 766.106, Florida Statutes)

*Closed Claim—a claim or action for damages for personal injuries claimed to have been caused by error, omission, or negligence in the performance of professional services without consent which resulted in a final judgment or settlement in any amount. (Reference Section 627.912, Florida Statutes)

*NICA Claim—a claim against the Florida Birth Neurological Compensation Fund (Reference Sections 766.302–766.305, Florida Statutes)

*"3 in 5"—The Department is required to investigate reports of closed medical malpractice claims against medical, osteopathic or podiatric physicians when there are 3 or more received within a 5 year period with an indemnity paid in excess of \$25,000 each. The Department is required to investigate reports of closed medical malpractice claims received against a dentist when there is one claim received with an indemnity paid in excess of \$25,000 or 3 claims received within a 5 year period with an indemnity paid in any amount. (Reference Sections 458.331(6), 459.015(6), 461.013(5)(a), and 466.028(6), Florida Statutes)

appendices

Table 10 • Performance Statistics on Unlicensed Activity • July 1, 2002–June 30, 2003

Professions	Complaints Received	Investigations Completed	Cease & Desist Issued	Referrals to State Attorney	Arrests	Convictions
Acupuncture	1	0	0	0	0	0
Athletic Trainer	2	1	0	0	1	0
Certified Nursing Assistant	11	11	0	1	2	1
Certified Social Worker	0	0	0	0	0	0
Chiropractic Medicine	6	4	0	0	0	0
Clinical Laboratory Personnel	1	1	0	0	0	0
Clinical Social Work	5	4	0	0	0	0
Dental Labs	16	8	0	1	1	0
Dentistry	61	40	0	1	24	3
Dietetics and Nutritionist	8	10	0	1	0	0
Electrolysis	4	3	0	0	0	0
Electrolysis Facilities	2	1	0	0	0	0
Hearing Aid Specialists	12	8	0	0	0	0
Marriage and Family Therapy	1	1	0	0	0	0
Massage Establishments	31	21	1	0	1	0
Massage Therapy	76	53	0	0	16	0
Medical Physicist	0	0	0	0	0	0
Medicine	72	68	1	1	12	21
Mental Health Counseling	7	1	0	0	0	1
Midwifery	0	0	0	0	1	0
Naturopathic Medicine	2	1	0	0	0	0
Nursing	34	21	0	1	4	0
Nursing Home Administrators	0	0	0	0	0	0
Occupational Therapy	0	0	0	0	0	0
Optical Establishments	24	15	1	0	1	0
Opticianry	22	23	4	0	0	0
Optometry	1	2	0	0	0	0
Optometry Branch Offices	0	0	0	0	0	0
Orthotists & Prosthetists	24	12	0	1	0	0
Osteopathic Medicine	2	2	0	0	0	2
Pharmacies	130	31	4	0	0	1
Pharmacists	9	4	2	0	1	0
Physical Therapy	3	2	0	0	0	0
Physician Assistant	2	2	0	0	1	0
Podiatric Medicine	1	0	0	0	0	0
Psychology	13	11	1	0	0	0
Registered Health Care Clinic	21	9	0	0	0	0
Respiratory Care	2	0	0	0	0	0
School Psychology	1	1	0	0	0	0
Speech-Language Pathology & Audiology	0	0	0	0	0	0
Total	607	371	14	7	65	29
Referred Non-Jurisdictional	0	0	0	0	0	0
Grand Totals	607	371	14	7	65	29

appendices

Table 11 • Revenue/Expenditures/Cash Balances • July 1, 2002–June 30, 2003

Professions	Beginning Cash Balance	Revenues	Expenditures	Ending Cash Balance	Unlicensed Act Cash Balance
Acupuncture	\$1,319,561	\$157,438	\$230,780	\$1,246,219	\$7,657
Athletic Trainers	\$335,212	\$62,147	\$57,661	\$339,698	\$12,982
Chiropractic	\$560,700	\$658,882	\$1,439,645	\$(220,063)	\$51,573
Clinical Lab Personnel	\$229,396	\$466,885	\$850,804	\$(154,524)	\$82,657
Certified Nursing Assistants	\$(475,319)	\$2,244,400	\$1,900,049	\$(130,968)	\$3,930
Certified Social Worker	\$(128,797)	\$450	\$766	\$(129,113)	\$(6,561)
CSW,MFT,MHC	\$1,057,930	\$3,851,713	\$1,745,558	\$3,164,084	\$305,238
Dentistry	\$1,527,426	\$1,797,974	\$3,956,740	\$(631,340)	\$49,908
Dental Labs	\$714,917	\$77,299	\$138,233	\$653,983	\$6,769
Dietetics & Nutrition	\$257,392	\$382,719	\$246,540	\$393,571	\$12,574
Electrolysis	\$(666,999)	\$52,206	\$145,703	\$(760,496)	\$(2,233)
Health Care Clinic Reg	\$147,873	\$222,846	\$279,725	\$90,994	\$13,358
Hearing Aid Specialist	\$(1,077,710)	\$379,683	\$343,047	\$(1,041,074)	\$(8,771)
Massage Therapy	\$1,872,308	\$1,781,240	\$1,945,015	\$1,708,533	\$204,044
Medical Physicists	\$72,135	\$69,461	\$15,222	\$126,373	\$1,279
Medicine	\$10,438,446	\$5,029,881	\$14,555,100	\$913,227	\$741,456
Midwifery	\$(606,083)	\$10,564	\$54,050	\$(649,570)	\$(9,520)
Naturopathy	\$(241,997)	\$28	\$6,341	\$(248,310)	\$(10,994)
Nursing	\$15,134,631	\$9,957,087	\$12,638,875	\$12,452,844	\$1,378,194
Nursing Home Administrator	\$(385,276)	\$262,786	\$365,371	\$(487,861)	\$13,371
Occupational Therapy	\$720,414	\$493,231	\$366,662	\$846,984	\$79,604
Opticianry	\$1,577,872	\$690,875	\$498,503	\$1,770,244	\$45,303
Optometry	\$265,377	\$1,071,236	\$805,981	\$530,632	\$12,980
Orthotist & Prosthetist	\$(409,014)	\$90,435	\$190,352	\$(508,931)	\$(3,409)
Osteopathic Medicine	\$1,872,589	\$424,841	\$1,504,724	\$792,706	\$2,447
Pharmacy	\$4,544,678	\$3,114,891	\$4,297,394	\$3,362,175	\$693,536
Physical Therapy	\$1,817,067	\$399,163	\$805,561	\$1,410,668	\$329,388
Physician Assistant	\$748,085	\$265,827	\$664,340	\$349,571	\$24,631
Podiatry	\$(195,194)	\$80,748	\$396,424	\$(510,869)	\$5,941
Psychology	\$1,088,125	\$304,390	\$735,613	\$656,901	\$60,655
Respiratory Therapy	\$37,076	\$1,212,392	\$602,662	\$646,806	\$94,484
School Psychology	\$33,470	\$18,492	\$31,527	\$20,435	\$6,250
Speech-Language & Audiology	\$2,458,424	\$208,126	\$427,149	\$2,239,405	\$214,152
Total	\$44,644,715	\$35,840,336	\$52,242,117	\$28,242,934	\$4,412,873

NOTE: NICA is a pass through and is excluded.

appendices

Table 12 • Projected Cash Balances • Medical Quality Assurance Trust Fund

Professions	Projected Cash Balance FY03-04	Projected Cash Balance FY 04-05	Projected Cash Balance FY 05-06	Projected Cash Balance FY 06-07	Projected Cash Balance FY 07-08	Projected Cash Balance FY 08-09
Acupuncture	\$1,560,513	\$1,448,172	\$1,759,453	\$1,642,227	\$1,948,412	\$1,824,887
Athletic Trainers	\$371,804	\$468,064	\$499,520	\$594,726	\$625,083	\$718,930
Chiropractic	\$1,383,519	\$515,251	\$2,101,467	\$1,205,037	\$2,761,876	\$1,829,135
Clinical Lab Personnel	\$54,926	\$284,293	\$483,583	\$696,475	\$878,579	\$1,070,227
Certified Nursing Assistants	\$(1,378,730)	\$(2,593,953)	\$(3,858,313)	\$(5,100,453)	\$(6,392,891)	\$(7,669,737)
Certified Social Worker	\$(129,113)	\$(128,363)	\$(128,363)	\$(127,613)	\$(127,613)	\$(126,863)
CSW,MFT,MHC	\$2,125,396	\$4,723,156	\$3,666,748	\$6,235,771	\$5,149,386	\$7,681,356
Dentistry	\$1,879,661	\$(186,990)	\$2,280,064	\$142,146	\$2,534,858	\$305,050
Dental Labs	\$759,993	\$654,674	\$759,148	\$651,338	\$753,214	\$642,193
Dietetics & Nutrition	\$270,427	\$495,269	\$369,821	\$590,927	\$461,582	\$677,871
Electrolysis	\$(766,374)	\$(870,000)	\$(877,650)	\$(984,149)	\$(994,796)	\$(1,105,001)
Hearing Aid Specialist	\$(1,272,743)	\$(1,145,617)	\$(1,380,948)	\$(1,259,761)	\$(1,501,287)	\$(1,387,757)
Massage Therapy	\$4,678,070	\$4,483,216	\$7,430,366	\$7,199,208	\$10,108,487	\$9,830,519
Medical Physicists	\$122,846	\$176,333	\$172,570	\$225,674	\$221,511	\$274,121
Medicine	\$337,125	\$845	\$(756,421)	\$(1,686,485)	\$(2,750,211)	\$(4,059,075)
Midwifery	\$(646,064)	\$(703,028)	\$(700,290)	\$(758,499)	\$(757,060)	\$(816,875)
Naturopathy	\$(251,620)	\$(256,814)	\$(260,183)	\$(265,473)	\$(268,942)	\$(274,356)
Nursing	\$12,878,232	\$13,575,859	\$13,862,376	\$14,334,804	\$14,386,405	\$14,568,465
Nursing Home Administrator	\$(589,617)	\$(717,969)	\$(824,274)	\$(960,002)	\$(1,074,001)	\$(1,219,239)
Occupational Therapy	\$659,765	\$900,261	\$709,498	\$944,246	\$747,487	\$974,825
Opticianry	\$1,530,280	\$1,987,648	\$1,743,076	\$2,192,972	\$1,940,606	\$2,380,869
Optometry	\$36,358	\$394,480	\$(108,004)	\$236,803	\$(279,570)	\$48,070
Orthotist & Prosthetist	\$(302,369)	\$(409,322)	\$(205,005)	\$(315,598)	\$(115,078)	\$(230,364)
Osteopathic Medicine	\$1,738,596	\$731,880	\$1,661,526	\$628,468	\$1,530,636	\$463,614
Pharmacy	\$5,031,275	\$4,454,141	\$6,075,750	\$5,421,602	\$6,962,873	\$6,209,424
Physical Therapy	\$2,677,043	\$2,295,490	\$3,553,064	\$3,157,239	\$4,399,925	\$3,985,697
Physician Assistant	\$1,070,786	\$743,002	\$1,457,483	\$1,118,779	\$1,821,869	\$1,469,085
Podiatry	\$(180,488)	\$(510,098)	\$(184,383)	\$(521,560)	\$(203,739)	\$(550,673)
Psychology	\$1,675,551	\$1,135,665	\$2,144,746	\$1,589,342	\$2,582,235	\$2,006,823
Respiratory Therapy	\$237,358	\$1,065,679	\$649,675	\$1,467,363	\$1,040,267	\$1,844,246
School Psychology	\$161,982	\$149,204	\$290,397	\$277,047	\$417,643	\$403,551
Speech-Language & Audiology	\$2,797,670	\$2,565,143	\$3,118,507	\$2,878,029	\$3,423,099	\$3,172,370
Total	\$38,522,058	\$35,725,571	\$45,505,004	\$41,450,630	\$50,230,845	\$44,941,388

NOTE: NICA is a pass through and is excluded. Healthcare Clinic Registration and Unlicensed Activity are excluded.

Table 13 • A Review of the Adequacy of Existing Fees

	Profession	FY 03-04 & 04-05 Estimated Expend	Number of Licensees	Cost to Regulate (1)	Renewal Fee Cap	Current Renewal Fee	Sufficient Current Renewal Fee
1.	Acupuncture	\$535,733	1,505	\$356	\$500	\$300	Yes
2.	Athletic Trainers	\$115,550	1278	\$90	\$200	\$125	Yes
3.	Chiropractic	\$3,088,345	6,583	\$469			Yes
A.	Chiropractic				\$500	\$500	
B.	Chiropractic PA				\$250	\$50	
C.	Registered Chiro PA				\$25	\$25	
4.	Clinical Lab	\$1,806,787	16,113	\$112			Yes
A.	Director				\$150	\$150	
B.	Supervisor				\$150	\$143	
C.	Technologist				\$150	\$121	
D.	Technician				\$150	\$82	
E.	Training Program				\$300	\$300	
5.	Cert Social Worker	\$-	5	\$0	\$250	\$150	
6.	CSW,MFT,MHC	\$3,151,372	18,202	\$173	\$250	\$245	Yes
7.	Dentistry	\$7,815,403	21,377	\$366			
A.	Dentists				\$300	\$300	
B.	Dental Hygienist				\$300	\$135	Yes
8.	Dental Labs	\$273,119	1,119	\$244	\$300	\$200	Yes
9.	Dietetics & Nutrition	\$409,678	3,489	\$117	\$500	\$100	Yes
10.	Electrolysis	\$315,138	914	\$345	\$100	\$100	
11.	Hearing Aid Spec	\$651,284	879	\$741	\$600	\$410	
12.	Massage Therapy	\$3,981,233	31,815	\$125			Yes
A.	Massage Therapist				\$200	\$150	
B.	Massage Establishment				\$150	\$150	
13.	Medical Physicists	\$42,019	410	\$102	\$500	\$150	Yes
14.	Medicine	\$32,217,528	53,256	\$605	\$500	\$424	
15.	Midwifery	\$136,559	133	\$1,027	\$500	\$500	
16.	Naturopathic	\$10,504	8	\$1,313	\$1,000	\$250	
17.	Nursing/CNA	\$27,648,038	262,975	\$105			Yes
A.	Nurse				No Cap	\$55	
B.	ARNP				\$105	\$105	
18.	Nursing Home Admin	\$808,852	1,771	\$457	No Cap	\$250	
19.	Occupational Therapy	\$630,274	7,288	\$86	No Cap	\$55	Yes
20.	Opticianry	\$819,356	4,794	\$171	\$350	\$200	Yes
21.	Optometry	\$1,460,136	3,266	\$447	\$300	\$300	Yes
22.	Orthotists & Prosthetics	\$399,174	639	\$625	\$500	\$500	
23.	Osteopathic	\$2,888,758	5,459	\$529	\$500	\$400	Yes
24.	Pharmacy	\$8,445,677	32,650	\$259			Yes
A.	Pharmacists				\$250	\$245	
B.	Consultant Pharmacist				\$250	\$50	
C.	Nuclear Pharmacist				\$250	\$100	
D.	Pharmacies Permit				\$250	\$250	
25.	Physical Therapy	\$1,565,182	17,039	\$92			Yes
A.	Physical Therapist				\$200	\$100	
B.	Physical Therapist Asst				\$150	\$100	
26.	Physician Assistant	\$1,197,521	3,495	\$343	\$500	\$200	Yes
27.	Podiatry	\$829,862	2,098	\$396			
A.	Podiatric Medicine				\$350	\$350	
B.	Certified Podiatric Tech				No Cap	\$100	
C.	Cert Podiatric X-Ray Asst				No Cap	\$75	
28.	Psychology	\$1,701,741	3,881	\$438	\$500	\$400	Yes
29.	Respiratory Therapy	\$1,166,008	10,843	\$108	\$200	\$121	Yes
30.	School Psychology	\$63,027	623	\$101	\$500	\$250	Yes
31.	Speech-Lang, P & A	\$871,879	7,062	\$123	\$500	\$125	Yes

1. Cost to regulate is computed by adding FY 03-04 and FY 04-05 estimated expenditures divided by the total number of active and inactive licensees as of June 30, 2003.
 2. If there is a positive cash balance at FY 08-09 then the current renewal fee is deemed to be sufficient.

Customer Satisfaction Surveys • Practitioner Profiling

February 21, 2003–June 30, 2003 Analyzing 110 responses Presentation generated on August 1, 2003			Choice	Count	Percentage Answered	Choice	Count	Percentage Answered
Q.1 Choose a category that best describes you.			Q.7 What is your gender?			Q.4 What was the profession of the practitioner you were looking up? (Below are the current profiled professions.)		
Consumer	90	83.3%	Female	64	58.7%	Medical doctor	252	90.6%
Employer	2	1.9%	Male	43	39.4%	Osteopathic physician	9	3.2%
Professional Association	4	3.7%	Q.8 What is your ethnic background?			Chiropractic physician	4	1.4%
Other	12	11.1%	Caucasian	93	86.9%	Podiatric physician	3	1.1%
Q.2 Was the Practitioner Profiling Website easy to use?			African-American	3	2.8%	Advanced Registered Nurse Practitioner	10	3.6%
Yes	61	55.5%	Hispanic	6	5.6%	Q.5 If you are a consumer, did the information on this website impact your choice of a health care practitioner?		
No	49	44.5%	Asian	1	0.9%	Yes	130	46.8%
Q.3 What was the purpose of your visit to the Practitioner Profiling Website?			Other	4	3.7%	No	148	53.2%
Personal Use	92	83.6%	Q.9 Are you a Florida resident?			Q.6 What is your age group?		
Office Use/Job-Related	9	8.2%	Yes	99	90.8%	Less than 30	13	4.7%
Academic Research	4	3.6%	No	10	9.2%	30–45	70	25.2%
Other	5	4.5%	Q.10 As far as you know, was the information on the Practitioner Profiling Website accurate?			46–60	104	37.4%
Q.4 What was the profession of the practitioner you were looking up? (Below are the current profiled professions.)			Yes	33	31.7%	Above 60	91	32.7%
Medical doctor	98	89.1%	No	33	31.7%	Q.7 What is your gender?		
Osteopathic physician	7	6.4%	No Opinion	38	36.5%	Female	166	60.8%
Chiropractic physician	4	3.6%	July 1, 2002–February 20, 2003			Male	107	39.2%
Podiatric physician	0	0.0%	Analyzing 278 responses			Q.8 What is your ethnic background?		
Advanced Registered Nurse Practitioner	1	0.9%	Presentation generated on August 1, 2003			Caucasian	228	84.1%
Q.5 If you are a consumer, did the information on this website impact your choice of a health care practitioner?			Choice	Count	Percentage Answered	African-American	6	2.2%
Yes	40	36.4%	Q.1 Choose a category that best describes you.			Hispanic	27	10.0%
No	70	63.6%	Consumer	217	78.1%	Asian	2	0.7%
Q.6 What is your age group?			Employer	14	5.0%	Other	8	3.0%
Less than 30	5	4.5%	Professional Association	18	6.5%	Q.9 Are you a Florida resident?		
30–45	28	25.5%	Other	29	10.4%	Yes	253	92.3%
46–60	33	30.0%	Q.2 Was the Practitioner Profiling Website easy to use?			No	21	7.7%
Above 60	44	40.0%	Yes	172	61.9%	Q.10 As far as you know, was the information on the Practitioner Profiling Website accurate?		
Q.3 What was the purpose of your visit to the Practitioner Profiling Website?			No	106	38.1%	Yes	117	42.9%
Personal Use	229	82.4%	Q.3 What was the purpose of your visit to the Practitioner Profiling Website?			No	60	22.0%
Office Use/Job-Related	35	12.6%	Personal Use	229	82.4%	No Opinion	96	35.2%
Academic Research	2	0.7%	Office Use/Job-Related	35	12.6%			
Other	12	4.3%	Academic Research	2	0.7%			
			Other	12	4.3%			

MQA Website traffic 02-03

	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
Acupuncture	7,660	3,050	2,766	8,699	3,887	2,529	19,322	5,648	3,915	14,192	4,990	3,270
Athletic Training	4,877	2,144	1,531	5,233	2,433	1,281	10,278	3,062	1,504	7,940	3,019	1,47
Certified Nursing Assistant	30,870	13,868	11,661	32,859	14,978	12,759	50,565	20,046	18,174	51,331	23,143	23,424
CNA Lookup (System App.)	105,692	17,696	0	104,701	17,026	0	129,691	20,603	0	N/A	N/A	N/A
Chiropractic Medicine	12,946	5,100	4,932	14,010	6,183	4,790	28,103	8,956	7,361	24,802	7,931	7,255
Client Services	22,541	14,262	0	27,566	17,046	0	44,822	25,135	22	51,886	32,109	10
Clinical Lab Personnel	17,740	6,152	6,121	18,346	6,602	4,999	34,074	8,801	8,238	31,481	9,163	9,163
Clinic Registration	5,895	3,047	2,883	6,628	3,309	3,222	11,182	5,249	4,846	8,649	4,376	4,194
Clinical Social/ 491 Boards	28,663	9,088	13,186	41,969	13,219	19,675	95,261	24,749	38,104	70,705	20,468	32,744
Compliance	2,028	1,870	0	1,610	1,502	0	2,983	2,390	0	2,172	1,728	N/A
Consumer Advocacy Program	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3,431	2,138	477
Dentistry	29,430	11,596	9,505	20,486	9,157	4,764	42,193	14,922	8,884	32,012	12,730	9,479
Dietetics/Nutrition	7,975	3,498	1,960	5,561	2,649	1,397	18,481	4,829	2,665	16,399	5,284	4,845
Electrolysis	8,521	3,157	3,793	6,057	2,623	2,991	16,452	4,677	4,407	10,829	4,083	4,622
Enforcement/Discipline Reports	94,518	21,826	65,080	94,423	22,536	66,589	113,809	26,678	79,818	128,789	26,677	98,694
Exam	12,948	7,553	2,974	9,162	5,352	2,234	18,839	7,802	4,754	13,033	5,901	4,570
Hearing Aid Specialists	4,178	1,806	904	3,751	1,769	1,009	14,765	3,346	1,150	8,241	2,651	1,349
License Advisory (System App.)	227,728	20,890	0	200,898	18,773	0	276,439	24,987	0	N/A	N/A	N/A
Licensee Data	18,212	12,769	0	13,834	9,940	0	17,700	10,477	0	16,700	11,765	N/A
Massage Therapy	36,960	13,516	15,456	32,642	12,025	11,651	65,992	20,273	24,129	66,673	19,796	25,571
Medical	105,922	35,490	53,434	90,633	31,292	46,050	129,089	40,122	57,794	111,891	35,693	48,076
Medical Physicist	4,882	2,473	577	4,145	2,192	731	17,917	3,743	3,414	10,038	3,141	1,922
Midwifery	5,138	2,388	407	4,564	2,313	454	14,554	3,191	535	10,239	3,025	78
Naturopaths	1,222	1,010	97	905	769	54	2,908	1,683	86	1,646	1,183	90
Nursing	234,278	80,580	83,755	202,286	67,445	76,832	289,189	84,258	100,055	289,502	84,773	120,200
Nursing Home Admin.	13,060	5,312	4,921	10,449	4,735	3,745	20,601	5,958	4,569	15,628	5,446	4,913
Occupational	20,379	6,815	8,879	21,886	7,818	9,594	35,429	10,423	9,064	21,783	6,996	6,229
Opticianry	11,272	4,535	4,241	8,782	3,940	3,384	19,474	4,983	3,662	12,211	4,326	3,511
Optometry	13,621	5,566	4,579	9,661	4,281	2,804	23,925	6,252	4,827	21,722	6,046	5,552
Orthotists/Prosthetists	7,610	2,867	2,376	5,683	2,249	1,837	16,915	4,091	3,051	10,376	3,133	2,491
Osteopathic Medicine	12,651	5,585	4,147	11,387	5,493	4,439	22,038	6,802	4,987	20,984	6,730	4,948
Pharmacy	72,274	21,797	36,014	61,843	20,510	30,201	76,905	23,817	32,577	83,818	27,988	38,424
Physical Therapy	25,421	9,405	8,959	23,406	8,945	8,036	40,081	12,221	9,156	36,806	11,334	8,692
Physician Assistants	20,273	6,926	9,368	15,846	5,998	7,176	20,847	5,080	6,386	22,343	6,935	9,319
Podiatric Medicine	7,265	2,991	2,176	3,671	1,926	1,110	14,396	3,963	2,265	9,435	3,260	2,186
PRAES	169,463	133,113	0	140,467	112,136	0	155,919	116,635	0	148,492	116,304	N/A
PRAES (System App.)	4,094,624	398,086	0	4,294,406	336,801	0	4,320,287	370,405	0	N/A	N/A	N/A
Profiling	56,952	46,502	0	41,333	32,245	0	69,057	39,646	17,982	73,365	49,853	N/A
Profiling (System App.)	802,952	133,822	0	1,047,001	130,124	0	919,134	158,189	0	N/A	N/A	N/A
Psychology	20,147	7,219	9,647	15,887	6,065	7,526	31,464	8,716	8,502	28,347	8,482	7,494
Publications	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	7,562	2,763	7,558
Respiratory	12,969	5,481	3,879	6,726	3,147	1,915	24,959	7,399	4,552	24,330	8,189	7,478
School Psychology	5,611	2,488	1,241	4,222	2,125	895	11,860	3,001	1,091	8,688	3,055	1,123
Speech-Language/Audiology	12,127	4,736	3,879	6,867	2,992	1,914	21,607	5,836	3,994	18,406	5,807	5,726
Unlicensed Activity	9,314	5,507	2,359	7,712	4,722	1,958	12,113	5,697	2,370	9,923	5,546	2,842
Total	6,418,809	1,103,582	387,687	6,688,203	971,272	350,545	7,321,619	1,174,741	488,890	1,556,800	607,960	520,69

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