Division of Medical Quality Assurance
Enforcement Process

- Complaint
  - Department
    - Probable Cause
      - Mediation
    - Citation
      - Issued
      - Disputed
      - Receipt and Analysis
        - Probable Cause Found
          - Administrative Complaint Filed With Department of Health
          - Prohibited Cause Found
          - Prosecution Attorney Review
            - Not Disputed
            - Final Order
          - Investigation
            - Probability
            - Disputed
            - Final Board Action
            - Disposition
          - Formal Hearing Before DOAH (Contests Charges)
          - Informal Hearing Before Board (No Dispute)
          - Hearing Waived Before Board (No Dispute)
          - Settlement by Licensee to Board for Approval
          - Settlement Rejected
          - Election of Rights By Licensee
            - Compliance Monitoring
              - Final Order Imposing Discipline Filed with Department of Health
              - Appeal Procedures To District Courts of Appeal

- Final Board Action and Disposition
  - Consumer Services (CSU)
  - Investigative Services (ISU)
  - Prosecution Services (PSU)
  - Boards
  - Compliance Management (CMU)
  - Courts of Appeal
  -irez

- Confidential
- Public