Division of Medical Quality Assurance

Quarterly Management Report

THE FLORIDA DEPARTMENT OF HEALTH

SECOND QUARTER—FISCAL YEAR 2008-2009

Florida Department of Health Recognizes November 9-15 as National Nurse Practitioner Week

The Florida Department of Health (DOH) recognized nurse practitioners for their tremendous impact on public health during National Nurse Practitioner Week, November 9-15. Annually, National Nurse Practitioner Week begins on the second Sunday of November and ends the following Saturday. During this week, nurse practitioners were honored through various statewide events, including rallies, community health screenings, hospital events and receptions.

"Nurse practitioners have evolved into a vital and integral part of the health care team and system," said Jean L. Kline, R.N., B.S.N., M.P.H., Deputy Secretary for Health – Public Health Programs and State Public Health Nursing Director. "This distinguished group of primary health professionals has provided public service for more than 40 years. Nurse practitioners can be found not only providing health care in practice settings, but also working to enrich their communities."



National Nurse Practitioner Week highlights the diverse ways in which nurse practitioners provide a balanced approach to health promotion, prevention, diagnosis and disease management. Nurse practitioners are known for their accurate assessment and diagnostic skills, partnering with patients and their families to manage their health care, and obtaining excellent outcomes. They provide exceptional preventive health and wellness care that is cost-effective.

DOH Investigation Leads to Arrest in Miami

The Florida Department of Health (DOH) Hollywood Unlicensed Activity (ULA) Unit's joint investigation with the Miami Dade Police Department's Medical Crimes Unit (MDPD-MCU) has led to the arrest of Hyacinth Mae Barrett in connection with the unlicensed practice of a health care profession, a third degree felony, punishable by up to five years in prison. She was also charged with multiple counts of fraud and identity theft.

The Florida Department of Health Unlicensed Activity Unit received a complaint from the Board of Nursing alleging that since June 2005, Barrett has been trying to obtain a copy of a Certified Nursing Assistant (CNA) license belonging to another individual with the same name who is legitimately licensed. The ULA investigation revealed that on July 15, 2008, through fraud and manipulation, Barrett was able to obtain a DOH issued copy of the CNA license in the name of the licensee. Using the fraudulently obtained license, Barrett was able to obtain gainful employment as a CNA at Homestead Manner and St. Anne's Nursing Center in Miami.

On October 23, 2008 a joint MDPD-MCU / ULA undercover operation was conducted at Barrett's residence. While under surveillance, Barrett (who was wearing nursing scrubs at the time) was observed using public transportation to go to work. Barrett was arrested and charged with 2 counts of the unlicensed practice of a Certified Nursing Assistant, 2 counts of criminal use of personal identification information, 1 count of attempting to obtain a CNA license by misrepresentation and 1 count of criminal use of a CNA title.

DOH has several resources to combat unlicensed activity:

- Consumers are encouraged to use DOH's Web site <u>www.FLHealthSource.com</u> where they can conveniently view the license information of their health care practitioner.
- Complaints may be filed anonymously by completing and mailing the complaint form on the DOH Web site or calling 1-877-HALT-ULA or 1-877-425-8852.

The ULA program protects all people in Florida from the potentially serious and dangerous consequences of receiving medical and health care services from an unlicensed person.

Unlicensed activity is a felony level criminal offense. More importantly, receiving health care from unlicensed people is dangerous and could result in injury, disease or even death.

Second Quarter ULA Statistics

Complaints Received
Referred for Investigation
Investigations Completed
Cease and Desists Issued
Referrals to Law Enforcement
Arrests
ULA Finances - July 1, 2008 - December 31, 2008
ULA Finances - July 1, 2008 - December 31, 2008 Beginning Cash Balance
Beginning Cash Balance

To Report Unlicensed Activity call: 1-877-HALT-ULA



Quarterly Management Report

Practitioner Regulation Quarterly Summary • October 1, 2008 – December 31, 2008

BOARD	COMPLAINTS RECEIVED	LEGALLY SUFFICIENT	INVESTIGATIONS COMPLETED	CITATIONS ISSUED	DISMISSED BY PANEL	PC FOUND	PC FOUND DISMISSED	FINAL ORDERS	CONSUMER SERVICES	IN VESTIGATIVE SERVICES	LEGAL SERVICES	TOTAL SERVICES
ACUPUNCTURE	53	52	5	6	0	0	0	2	22	5	24	51
ANESTHESIOLOGY ASSISTANTS	0	0	0	0	0	0	0	0	0	0	0	0
ATHLETIC TRAINERS	67	27	ì	0	0	0	0	0	8	0	5	13
CERTIFIED NURSING ASST	598	332	245	11	138	77	4	82	167	263	542	972
CERTIFIED SOCIAL WORKERS	0	0	0	0	0	0	0	0	0	0	0	0
CHIROPRACTIC MEDICINE	86	35	36	2	26	18	5	8	132	28	141	301
CLINICAL LAB PERSONNEL	5	2	2	0	î	0	0	1	2	1	5	8
CLINICAL SOCIAL WORKERS	79	5	2	0	3	1	0	2	4	6	21	31
DENTAL HYGIENISTS	4	6	3	0	1	0	1	1	5	2	13	20
DENTAL LABORATORIES	2	1	2	0	5	Ĩ	0	1	1	2	8	11
DENTISTRY	306	121	88	18	38	13	2	7	113	126	294	533
DIETETICS AND NUTRITION	5	0	1	0	1	0	0	1	2	1	2	5
DRUGS, DEVICES & COSMETICS	115	109	94	0	90	0	0	46	1	93	167	261
ELECTROLYSIS	6	6	5	6	4	1	0	3	7	6	15	28
ELECTROLYSIS FACILITIES	2	1	0%	0	1	0	0	0	0	1	3	4
EMERGENCY MEDICAL TECH	36	9	8	0	4	1	12	7	7	15	1	23
HEARING AID SPECIALISTS	27	5	2	0	15	4	0	1	15	3	24	42
MARRIAGE & FAMILY THERAPISTS	7	1	1	0	0	0	0	0	0	0	7	7
MASSAGE ESTABLISHMENTS	48	15	13	1	11	18	0	7	14	18	70	102

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MASSAGE THERAPY	124	45	49	3	22	27	4	12	33	46	207	286
MEDICAL PHYSICISTS	1	1	2	4	0	0	0	0	5	0	5	10
MEDICINE	2,264	659	638	12	276	67	10	66	992	457	1,823	3,272
MENTAL HEALTH COUNSELORS	22	8	5	0	7	0	0	3	12	5	28	45
MIDWIFERY	4	4	35	0	0	0	0	0	1	5	45	51
NATUROPATHIC MEDICINE	0	0	0	0	0	0	0	0	0	0	0	0
NURSING - ARNP	67	28	28	4	20	10	3	10	36	23	77	136
NURSING - LPN	283	171	189	9	76	87	12	80	144	120	408	672
NURSING - RN	434	220	220	4	102	130	16	123	183	150	631	964
NURSING HOME ADMINISTRATORS	20	0	2	0	0	0	0	2	33	1	35	69
OCCUPATIONAL THERAPY	15	5	9	0	3	4.6	1	2	7	2	25	34
OPTICAL ESTABLISHMENTS	1	0	0	0	0	0	0	0	3	0	3	6
OPTICIANRY	1	0	5	0	0	0	1	2	5	O	5	10
OPTOMETRY	20	13	6	0	2	3	0	0	20	5	29	54
OPTOMETRY BRANCH OFFICES	1	0	0	0	0	0	0	0	1	1	0	2
ORTHOTISTS & PROSTHETISTS	10	9	5	5	18	6	6	10	17	3	39	59
OSTEOPATHIC MEDICINE	215	62	53	1	42	7	0	6	286	36	144	466
PARAMEDICS	30	22	20	0	2	2	15	3	11	17	4	29
PHARMACIES	63	39	56	শ	35	4	0	3	16	80	78	174

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PHARMACISTS	115	82	87	13	40	19	1	22	70	83	149	302
PHYSICAL THERAPY	32	15	15	7	8	2	0	4	29	9	35	73
PHYSICIAN ASSISTANTS	54	32	27	0	8	2	0	3	117	12	66	195
PODIATRIC MEDICINE	54	15	11	7	20	10	1	2	72	14	51	137
PSYCHOLOGY	33	11	18	10	7	0	1	6	10	7	43	60
RADIOLOGIC TECHNOLOGY	15	7	15	0	0	10	0	6	12	7	37	56
RESPIRATORY CARE	9	6	8	0	6	14	0	8	11	11	39	61
SCHOOL PSYCHOLOGY	1	0	0	0	0	0	0	0	2	0	1	3
SPEECH-LANGUAGE PATH/AUDIO	214	192	3	37	0	2	0	0	22	7	47	76
TOTAL FOR ALL BOARDS	5,548	2,373	2,014	146	1,032	540	95	542	2,650	1,671	5,393	9,714

Quarterly Management Report

Board and Council Appointments • October 1, 2008 – December 31, 2008

Board or Council
Dentistry
Dentistry
Dietetics/Nutrition Practice
Drug Wholesaler Advisory Council
Drug Wholesaler Advisory Council
Medicine
Nursing
Nursing
Nursing
Osteopathic Medicine
Osteopathic Medicine
Osteopathic Medicine
Pharmacy
Pharmacy
Pharmacy
Pharmacy