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| **RESPONDENT NAME:** |  |
| **Group A** |
|  | **State #1:** | **Florida** | **State #2:** | **Hawaii** | **State #3:** | **Delaware** |
| **CAHPS Item/Composite** | **2017 Adult** | **2017 Child** | **2017 Adult** | **2017 Child** | **2017 Adult** | **2017 Child** |
| Rating of Health Plan (the percentage of Respondents rating their plan an 8, 9, or 10 out of 10) |  |  |  |  |  |  |
| Rating of Health Care (the percentage of Respondents rating their health care an 8, 9, or 10 out of 10) |  |  |  |  |  |  |
| Getting Needed Care Composite (the percentage of Respondents reporting it is usually or always easy to get needed care) |  |  |  |  |  |  |
| Getting Care Quickly Composite (the percentage of Respondents reporting it is usually or always easy to get care quickly) |  |  |  |  |  |  |
| Getting Help from Customer ServiceComposite (the percentage of Respondents reporting it is usually or always easy to get help needed from customer service |  |  |  |  |  |  |
| Well-Child Visits in the Third, Fourth, Fifth and Sixth Years of Life |  |  |  |  |  |  |
|  |
| **Total Points** | **0** |