|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **RESPONDENT NAME:** |  | | | | | |
| **Group A** | | | | | | |
|  | **State #1:** | **Florida** | **State #2:** | **Hawaii** | **State #3:** | **Delaware** |
| **CAHPS Item/Composite** | **2017 Adult** | **2017 Child** | **2017 Adult** | **2017 Child** | **2017 Adult** | **2017 Child** |
| Rating of Health Plan (the percentage of Respondents rating their plan an 8, 9, or 10 out of 10) |  |  |  |  |  |  |
| Rating of Health Care (the percentage of Respondents rating their health care an 8, 9, or 10 out of 10) |  |  |  |  |  |  |
| Getting Needed Care Composite (the percentage of Respondents reporting it is usually or always easy to get needed care) |  |  |  |  |  |  |
| Getting Care Quickly Composite (the percentage of Respondents reporting it is usually or always easy to get care quickly) |  |  |  |  |  |  |
| Getting Help from Customer Service  Composite (the percentage of Respondents reporting it is usually or always easy to get help needed from customer service |  |  |  |  |  |  |
| Well-Child Visits in the Third, Fourth, Fifth and Sixth Years of Life |  |  |  |  |  |  |
|  | | | | | | |
| **Total Points** | **0** |