

**Children's Medical Services Managed Care Plan – Provider Relations Liaisons**

<b>CMS Plan Region</b>	<b>Liaison</b>	<b>Main Office Address</b>	<b>Phone</b>	<b>Email</b>
<b>Ped-I-Care Region</b>	<b>Pati Colvin Christine Davis Melissa Thivierge</b>	1701 SW 16 <sup>th</sup> Avenue CMS Building A, 3 <sup>rd</sup> Floor Gainesville, FL 32608	(352) 627-9161 (352) 627-9139 (352) 627-9209	peds-ics-providerapprovals-mailbox@peds.ufl.edu
<b>Ped-I-Care – Pensacola</b> <i>Escambia, Okaloosa, Santa Rosa, Walton</i>	<b>Stephanie Busby</b>		(850) 484-5040, X1247	steph.poland07@ufl.edu
<b>Ped-I-Care – Panama City</b> <i>Bay, Calhoun, Gulf, Holmes, Jackson, Washington</i>	<b>Marty Johnson</b>		(850) 872-4700, X123	martyjohnson@ufl.edu
<b>Ped-I-Care – Tallahassee</b> <i>Franklin, Gadsden, Jefferson, Leon, Liberty, Madison, Taylor, Wakulla</i>	<b>Tiffany Krampota</b>		(850) 487-2604, X164	tkrampota@ufl.edu
<b>Ped-I-Care – Gainesville</b> <i>Alachua, Bradford, Columbia, Dixie, Gilchrist, Hamilton, Lafayette, Levy, Suwannee, Union</i>	<b>Melissa Thivierge</b>		(352) 627-9209	<a href="mailto:mthivierge@ufl.edu">mthivierge@ufl.edu</a>
<b>Ped-I-Care – Ocala</b> <i>Citrus, Hernando, Lake, Marion, Sumter</i>	<b>Shelly Clifton</b>		(352) 369-7863	smallory@peds.ufl.edu
<b>Ped-I-Care – Daytona</b> <i>Flagler, Volusia</i>	<b>Phoebe Holloway</b>		(386) 238-4980, X1176	phoebeholloway@ufl.edu
<b>Ped-I-Care – Jacksonville</b> <i>Baker, Clay, Duval, Nassau, St Johns</i>	<b>Misty Gladden Melanie Delk</b>		(904) 798-4150 (904) 798-4137	mgladden@peds.ufl.edu melaniedelk@ufl.edu
<b>Ped-I-Care – Pinellas Park</b> <i>Pasco, Pinellas</i>	<b>Casey Price</b>		(727) 217-7800, X7863	c.price@ufl.edu
<b>Ped-I-Care – Lakeland</b> <i>Hardee, Highlands, Polk</i>	<b>Tony Smith</b>		(863) 413-3580, X141	tasmith97@ufl.edu
<b>Ped-I-Care – Tampa</b> <i>Hillsborough</i>	<b>Dale Brown Christopher Turner</b>		(813) 396-9754 (813) 974-1431	dalejbrown@ufl.edu cturner6030@ufl.edu
<b>Ped-I-Care – Orlando</b> <i>Orange, Osceola, Seminole</i>	<b>Shawma Cooley Chem Jackson</b>		(407) 858-5590 (407) 858-5576	smcooley@ufl.edu jacksonca@ufl.edu
<b>Ped-I-Care – Viera</b> <i>Brevard</i>	<b>Christine Lighthill</b>		(321) 639-5888, X7537	clighthill@ufl.edu
<b>SFCCN – South</b> <i>North Dade</i>	<b>Deone Canady</b>	1643 Harrison Parkway Building H, Suite 200 Fort Lauderdale, FL 33323	(954) 622-3323 Fax: 1-855-207-1194	dcanady@ccpcares.org
<b>SFCCN – South</b> <i>South Dade, Monroe</i>	<b>Mildred Terrero</b>		(954) 622-3311 Fax: 1-855-207-1194	mterrero@ccpcares.org
<b>SFCCN – South East</b> <i>North Broward</i>	<b>Delmah Williams</b>		(954) 622-3319 Fax: 1-855-207-1194	dwilliams@ccpcares.org
<b>SFCCN – South East</b> <i>South Broward</i>	<b>Jessie Rivero</b>		(954) 622-3316 Fax: 1-855-207-1194	jrivero@ccpcares.org
<b>SFCCN – South East</b> <i>Palm Beach</i>	<b>Natacha Fontaine</b>		(954) 622-3314 Fax: 1-855-207-1194	nfontaine@ccpcares.org
<b>SFCCN – South East</b> <i>Indian River, Martin, Okeechobee, St. Lucie</i>	<b>Noemi Ruiz</b>		(954) 622-3320 Fax: 1-855-207-1194	nruiz@ccpcares.org
<b>SFCCN – South West</b> <i>Charlotte, Collier, Desoto, Glades, Hendry, Lee, Manatee, Sarasota</i>	<b>Rosie Chaviano</b>		(954) 622-3315 Fax: 1-855-207-1194	rchaviano@ccpcares.org

**Early Steps – Provider Relations Liaisons**

<b>Early Steps Service Area</b>	<b>Liaison</b>	<b>Area Office Address</b>	<b>Phone</b>	<b>Email</b>
<b>Western Panhandle</b> <i>Escambia, Okaloosa, Santa Rosa, Fort Walton</i>	<b>Michelle Lunsford</b>	5150 Bayou Blvd., Suite 1-N <b>Pensacola, FL 32503</b>	(850) 416-7201	gmlunsford@shhpens.org
<b>Big Bend</b> <i>Bay, Calhoun, Gulf, Holmes, Jackson, Washington, Franklin, Gadsden, Jefferson, Leon, Liberty, Madison, Taylor, Wakulla</i>	<b>Donna Smoker</b>	914 Harrison Ave. <b>Panama City, FL 32401</b>	(850) 747-5411 x 1340	donna.smoker@chsfl.org
	<b>Dina Snider</b>	1801 Miccosukee Commons Dr. <b>Tallahassee, FL 32308</b>	(850) 921-0330	dina.snider@chsfl.org
<b>North Central</b> <i>Hamilton, Columbia, Suwannee, Lafayette Dixie, Gilchrist,</i>	<b>Sharon Hennessy</b>	PO Box 100296 <b>Gainesville, FL 32610</b>	(352) 273-8553	
<b>Northeastern</b> <i>Baker, Nassau, Duval, Bradford, Clay, St. Johns</i>	<b>Sara Carter</b>	910 N. Jefferson St. <b>Jacksonville, FL 32209</b>	(904) 360-7022 x 7268	sara.carter@jax.ufl.edu
<b>North Beaches</b> <i>Putnam, Flagler, Volusia, Lake, Sumter</i>	<b>Tami Kruger</b>	1673 Mason Ave. <b>Daytona Beach, FL 32117</b>	(386) 873-0365	tkruger@esvf.org
<b>Bay Area</b> <i>Hillsborough, Polk</i>	<b>Emily Shafer-Hudkins</b>	<b>Tampa - USF</b> 13101 N. Bruce B. Downs Blvd. <b>Tampa, FL 33612</b>	(813) 455-1945	eshaffer@health.usf.edu
<b>West Central</b> <i>Citrus, Hernando, Pasco, Pinellas</i>	<b>Vicky Manzaroli</b>	480 7 <sup>th</sup> Avenue S., Dept. 7470 <b>St. Petersburg, FL 33701</b>	(727) 767-6826	vmanzar1@jhmi.edu
<b>Central</b> <i>Orange, Seminole, Osceola</i>	<b>Gabriela Tortolero</b>	601 W. Michigan St. <b>Orlando, FL 32805</b>	(407) 317-7430 x 2227	gabriela.tortolero@orlandohealth.com
	<b>Kathy Riley</b>		(407)-317-7430x2251	kathleen.riley@orlandohealth.com
<b>Gulf Central</b> <i>Manatee, Sarasota, Charlotte, Hardee, DeSoto, Highlands</i>	<b>Kim Barger</b>	4630 17th St. <b>Sarasota, FL 34235</b>	(941) -487-5429	kimbarger@hpcswf.com
<b>Southwest</b> <i>Glades, Lee, Hendry, Collier</i>	<b>Kristin Peras</b>	8961 Daniels Center Dr., Ste 401 <b>Ft. Myers, FL 33912</b>	(239) 433-6700	kristinperas@hpcswf.com
<b>Gold Coast</b> <i>Broward</i>	<b>Jeanne Miley</b>	1401 South Federal Highway <b>Ft. Lauderdale, FL 33316</b>	(954) 728-1098	<a href="mailto:jmiley@browardhealth.org">jmiley@browardhealth.org</a>
<b>Treasure Coast</b> <i>Indian River, Okeechobee, St. Lucie, Martin, Palm Beach</i>	<b>Beverly Carmody</b>	10570 S. Federal Hwy., Suite 200 <b>Port St. Lucie, FL 34952</b>	(772) 380-9973	bcarmody@fl.easterseals.com
	<b>Marissa Barrera</b>		(561) 881-2822	mbarrera@fl.easterseals.com
<b>Space Coast</b> <i>Brevard</i>	<b>Brittany Henley</b> <b>Althea Puzio</b>	2565 Judge Fran Jamieson Way <b>Viera, FL 32940</b>	(321) 639-5863 (321) 634-3688	brittany.henley@flhealth.gov althea.puzio@flhealth.gov
<b>North Dade</b> <i>Dade</i>	<b>Susie Fernandez</b> <b>Michele Gaston</b>	1120 NW 14 <sup>th</sup> St., Room 1216 <b>Miami, FL 33136</b>	(305) 243-6660 (305) 243-6660	sfernandez2@med.miami.edu mgaston@med.miami.edu
<b>Southernmost Coast</b> <i>Dade, Monroe</i>	<b>Elma Pierre</b>	17615 Southwest 97th Ave. <b>Palmetto Bay, FL 33157</b>	(786) 268-1814	elma.pierre@mch.com
	<b>Christine Morrissey</b>		(786) 624-3612	christine.morrissey@mch.com

Please notify Provider Management team at Central Office if any information above changes – [cmsproviderhelp@flhealth.gov](mailto:cmsproviderhelp@flhealth.gov)

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