



Information Sharing Webinars for
Healthcare Partners

MAKING REPORTING EASIER: Joint Commission, CMS and Contracts



THE PRESENTATION WILL BEGIN SHORTLY

PLEASE REMEMBER TO:

Put phones on mute.

Complete provided roster

Use chat feature for submitting questions

MAKING REPORTING EASIER:

Joint Commission, CMS and Contracts



Using contract deliverables for
regulatory compliance

CONTINUING EDUCATION STATEMENTS

- This activity has been planned and implemented in accordance with the Essential Areas and Policies of the Accreditation Council for Continuing Medical Education through the joint sponsorship of the Florida AHEC Network and FSU AHEC Program Office. The Florida AHEC Network is accredited by the Florida Medical Association to provide continuing medical education to physicians.
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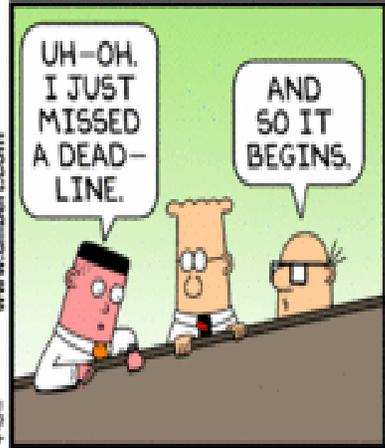
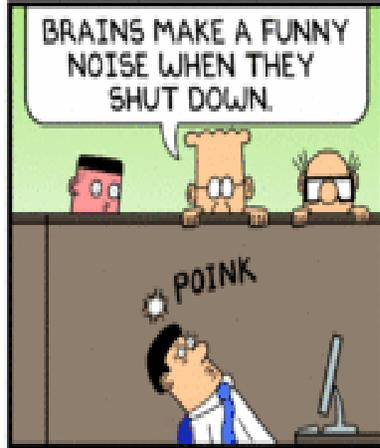
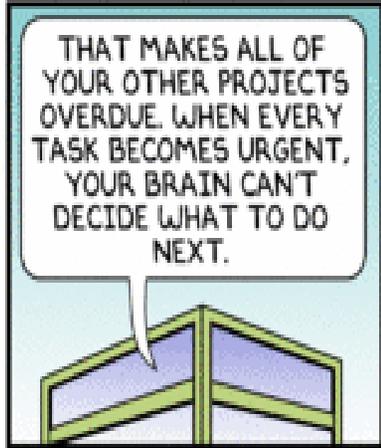
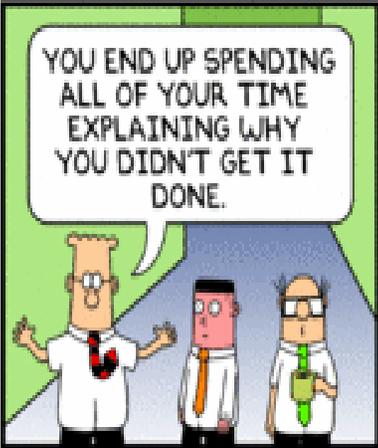
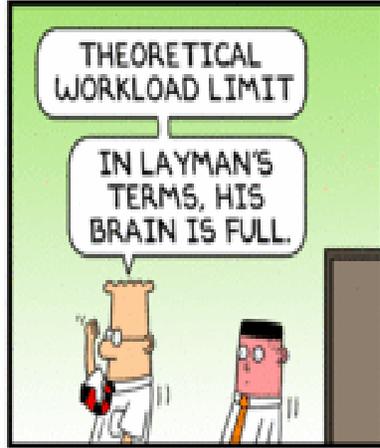
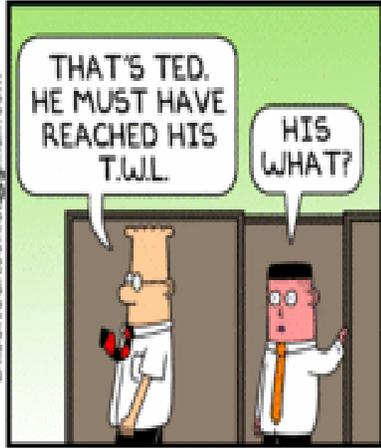
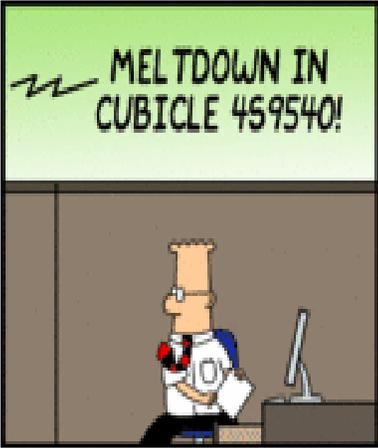
SPEAKERS

- **Jim Kendig**
MS, CHSP, CHCM, HEM, LHRM Former VP/Safety
Officer HF
Surveyor, The Joint Commission
Merritt Island, Florida
- **Eve Hinton**
Department of Health – Bureau of Preparedness and
Response
Contract Unit Manager
Tallahassee, Fl

Program Objectives

Upon completion of the program, the participant will be able to :

- Expand required contract deliverable documentation for Joint Commission and CMS required reporting.
- Evaluate and include objectives and capabilities in annual healthcare exercises that test Joint Commission, CMS and contract requirements.
- Enhance AARs to reflect required data for Joint Commission, CMS and contract reporting requirements.



CONTRACT DELIVERABLES

- Contract Period -
Training
1 Exercise required per contract period
- Required to be exercised—
Two of the following:
Bed Tracking Medical Evacuation
Fatality Management Continuity of Operations

Contract Deliverables

- Exercises-Sub capabilities

Communication

Fatality Management

Coalitions/ Partnerships

Evacuation

Incident Command

Patient Tracking

- AAR-(following an exercise)

Exercise Report

Sub capabilities

Improvement Plan

- MYTEP / MYTEP Schedule

Sustainable Exercise /Training.

Documents Required for Reporting and Regulatory Compliance

Joint Commission –

EOP-

HVA-

R & A Inventory,

AAR-(Includes Critical Six)

96 Hour Sustainability

CMS-

Follows Joint Commission

CRITICAL SIX

- **1. COMMUNICATION**— maintaining open lines both internally within an organization and externally to access community resources.
- **2. RESOURCES AND ASSETS**— acquiring supplies, accessing community services, and understanding state and federal programs that help provide medical care in crises.
- **3. SAFETY AND SECURITY**— maintaining safe and secure environment for staff and patients.

CRITICAL SIX

- **4. STAFF RESPONSIBILITIES** — adapting and knowledge of roles to meet unpredictable demands for patient care.
- **5. UTILITIES MANAGEMENT** — ensuring the uninterrupted utilities during an emergency, including power, potable water and ventilation.
- **6. PATIENT SUPPORT** — defining clear, reasonable plans to address the needs of patients during extreme conditions.

EXERCISES

- Two per Calendar Year

Includes:

Hospital Surge

Community / Response Agency Involvement

Tying it Together

- **AARs**- Integrating the Critical Six into Contract Requirements
 1. **Communications** –

Availability	Redundancy
Staff Knowledge	Effectiveness
 2. **Resources**

Inventory	Staff
Community Partners/other Response Agencies	
Equipment use and knowledge	
Training	
Continuity of Operations - Sustainment (96 hour)	

TYING IT TOGETHER

- AARs

3. **Safety and Security** –

Access Control, evacuation and augmenting security staff

Security of vital areas – Triage, ER, Fatality holding areas...

Evacuation or Shelter in Place

4. **Staff Responsibilities** –

NIMS, Incident Command, training/
Cross training

5. **Utilities** –

Redundancy, sustainment, 'Down Time'

Continuity of Operations

6. **Patient Support** –

Triage, treatment, basic needs

TYING IT TOGETHER

- HVAs / MYTEPS / Exercise / Training
- Improvement Plan / Performance Improvement Plan

QUESTIONS?

