



Strategies for Hospital Staff Augmentation

May 8, 2012

2:00 – 3:15 PM EDT

The purpose of the program is to provide participants with information and lessons learned related to first hand experiences of moving staff and resources from one hospital setting to another. The presentations will address challenges such as options for accessing surge staff, transportation issues, just in time training and legal concerns. Each of the presenters have participated in recent incidents that required thinking outside the box and creative approaches to address the needs of staff and patients.

Kay Croy, RN, BSN, MEd
Hospital Liaison
Bureau of Preparedness and Response
Florida Department of Health

Freda Lyon, RN, BSN, MHA, NE-BC
Service Line Administrator Emergency Services
Tallahassee Memorial Health System

Scott Cormier
Director Emergency Preparedness & Management
Hospital Corporation of America
Nashville, Tennessee

Learner Objectives

Upon completion of the program, the participant will be able to:

- ◆ Describe challenges of addressing staffing needs related to surge in the acute care setting
- ◆ Review licensing, scope of practice, hospital privileges, and reimbursement issues that must be addressed
- ◆ Discuss the importance of “Just in Time” training to address security, medical record documentation, communications, and medication administration.
- ◆ Examine the importance of planning and practice.
- ◆ Identify logistical issues for movement of staff from hospital to hospital
- ◆ Implement processes for the identification, recruitment, deployment and management of interim healthcare professionals
- ◆ Review augmentation strategies that have been successfully implemented by both stand-alone hospitals and hospital systems during an event

Time	Title/Topic	Presenter
2:00 pm	Welcome	Sandra Schoenfisch, RN, PhD Nursing Consultant Florida Department of Health
2:02 pm	Purpose and Objectives	Kay Croy, RN, BSN, MEd Hospital Liaison Florida Department of Health
2:06 pm	The Call for Help Hurricane Rita	Freda Lyon, RN, BSN, MHA, NE-BC Service Line Administrator Emergency Services Tallahassee Memorial Health System
2:20 pm	Staffing Augmentation for Hospital Surge Hurricane Rita	Kay Croy, RN, BSN, MEd Hospital Liaison Florida Department of Health
2:35 pm	From a System Perspective	Scott Cormier Director, Emergency Preparedness & Mgmt Clinical Services Group Hospital Corporation of America
2:50 pm	Q & A s	Sandra Schoenfisch, RN, PhD Nursing Consultant Florida Department of Health
3:10 pm	Evaluation / CEU Instructions	Sandra Schoenfisch, RN, PhD Nursing Consultant Florida Department of Health
3:15 pm	Future Programs	Sandra Schoenfisch, RN, PhD Nursing Consultant Florida Department of Health

BIBLIOGRAPHY/Source Documents

1. Agency for Healthcare Research and Quality, [Surge Tool Kit and Facility Checklist](#)
2. Hospital Preparedness Program [Web Page](#)
3. Florida Agency for Healthcare Administration - [Emergency Management Planning Criteria For Hospitals](#)
4. Adams, L. M. (March 31, 2009) ["Exploring the Concept of Surge Capacity"](#) *OJIN: The Online Journal of Issues in Nursing*; Vol. 14 No.2 .
5. Adams, L., Berry, D., (March 26, 2012) ["Who Will Show Up? Estimating Ability and Willingness of Essential Hospital Personnel to Report to Work in Response to a Disaster"](#) *OJIN: The Online Journal of Issues in Nursing VOL.17 No. 2*
6. Zane RD, Biddinger P, Ide L, Phillips S, Hurd D, Buatti L, Eustace H, Amsden M, Carr D, Hassol A. [Use of "Shuttered" Hospitals to Expand Surge Capacity](#). *Prehosp Disaster Med.* 2008 Mar-Apr;23(2):121-7. PubMed PMID: 18557291.
7. [Wireside Chat with Dr. Tom – Christus Health CEO's Blog for Comments and Opinions on Healthcare](#) – Lessons Learned from Hurricane Rita
8. [National Association of Public Hospitals and Health Systems – Research Brief May 2007](#), Hospital Staffing and Surge Capacity During a Disaster Event
9. [California Department of Public Health Standards and Guidelines for Healthcare Surge During Emergencies – Volume I: Hospitals](#)
10. [FEMA Agency-Wide Disaster Workforce Credentialing Plan](#)
11. Centers for Law and the Public's Health - [Model Legislation for Voluntary Practitioners](#)
12. The Network for Public Health Law - [Liability Risks and Protections for Volunteer Practitioners](#)
13. American Health Lawyers Association [Emergency Preparedness Toolkit](#)