

COUNTY HEALTH DEPARTMENT (CHD) PREPAREDNESS EXPECTATIONS

2012 SUMMARY REPORT

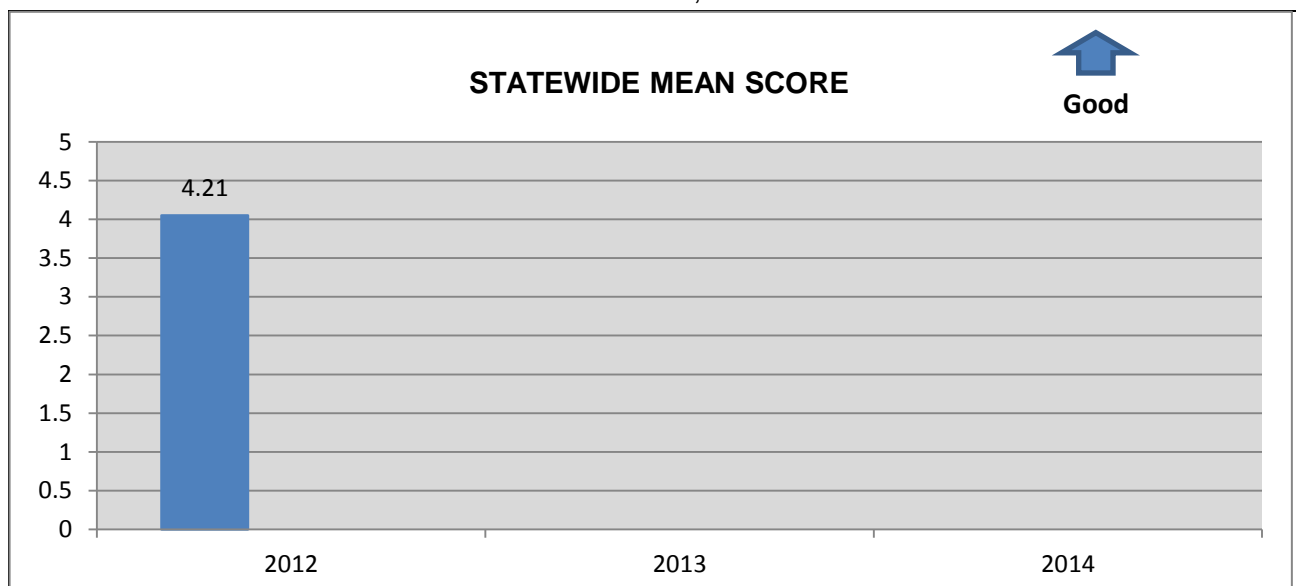
April 2, 2013

Public Health and Healthcare Preparedness (PHHP) is essential to achieving the Florida Department of Health's mission to promote, protect and improve the health of all people in Florida through integrated state, county & community efforts. Facilitating collaboration among the state's health care partners, including the public health system, pre-hospital, hospital, and medical practitioners, is critical in order to respond as a system of care. The goals, objectives, and strategies outlined in Florida's *2012-14 Public Health and Healthcare Preparedness Strategic Plan* provide direction for preparing the state's health and medical system for all-hazard events.

The Department of Health has dual responsibilities in preparedness and response. The first is to maintain the ability to provide core public health services through the development of local and state emergency operations plans. The second is to coordinate the public health and healthcare system preparedness and response activities through the development of county comprehensive emergency management plans and the state comprehensive emergency management plan.

The CHD Preparedness Expectations were initially developed in 2008 and are assessed annually to provide each CHD with a mean score reflecting progress in achieving minimum expectations. Many measures are self-assessed by the county health department, using a 5 point scale (1 = Failing or only meeting minimum criteria; 3 = meeting multiple expectation criteria completely; 5 = Passing or completely meeting all expectation criteria). Data for other measures are provided by the Bureau of Preparedness and Response and the Bureau of Epidemiology (see Table "Summary of 2011 Data by Performance Measure").

In the spring of 2012, the CHD Preparedness Expectations were reviewed and enhanced by a joint workgroup to better align with federal preparedness capabilities and to extend along a three year strategic planning cycle. The resulting expectations are the 2012-2014 CHD Expectations which were approved for use in June 2012 by the Regional Co-Chairs. The 2012 CHD Expectations presented in this summary represent the baseline measurements of the 2012-2014 strategic planning horizon. The Statewide Mean Score for 2012 is 4.21, as seen in the below table.



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Black font = Data provided by CHD Self-Assessment
Blue font = Performance Data

Summary of 2012 Data by Performance Measure

| Performance Expectation / Measure | Summary of Performance |
|--|--|
| CHD Emergency Operations Plan has been updated within the past 36 months. Self-assessed by CHD. | <ul style="list-style-type: none"> 92.5% (62) Passed 7.5 % (5) Failed Statewide Mean = 4.70 |
| Approved County Comprehensive Emergency Management Plan identifies roles and responsibilities for the CHD. Self-assessed by CHD. | <ul style="list-style-type: none"> 100.0 % (67) Passed 0.0 % Failed Statewide Mean = 5.0 |
| Response Workforce Development. | Expectation not developed in 2012; not scored. |
| Within the past 24 months, the CHD conducted an exercise or real event activation; completed an AAR/IP of the exercise or activation; and completed the AAR/IP within 30 days of exercise or activation Self-assessed by CHD. | <ul style="list-style-type: none"> 2.4% (15) CHDs conducted an exercise or real event activation 7.5% (5) CHDs completed an AAR/IP of the exercise or activation 70.1% (47) CHDs completed AAR/IP within 30 days of exercise or activation Statewide Mean = 3.99 |
| CHD decision-maker has been identified to support county EOC operations; decision maker can report for duty within 60 minutes of request, and this expectation has been exercised or tested within last 12 months Self-assessed by CHD. | <ul style="list-style-type: none"> 9.0% (6) CHDs identified decision-maker to support EOC operations 19.4% (13) CHDs identified decision-maker to support EOC operations and decision maker reported for duty within 60 minutes 71.6% (48) CHDs had decision maker, reporting within 60 minutes, and tested same within last 12 months Statewide Mean = 4.25 |
| CHD has an approved Continuity of Operations Plan; exercised or activated within the last 24 months; and results of exercise are documented in an AAR/IP Self-assessed by CHD. | <ul style="list-style-type: none"> 34.3% (23) CHDs has an approved Continuity of Operations Plan 23.8% (16) CHDs have approved COOP; tested through exercise/activation 41.7% (28) CHDs have approved COOP; tested through exercise/activation; and documented in AAR/IP Statewide Mean = 3.19 |

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| Performance Expectation / Measure | Summary of Performance |
|--|--|
| <p>List of key contacts for notification of public health issues is available and reviewed/updated at least annually.</p> <p>Self-assessed by CHD.</p> | <ul style="list-style-type: none"> • 100.0 % (67) Passed • 0.0 % Failed <p>Statewide Mean = 5.0</p> |
| <p>The CHD Key Contacts are identified to receive state level alerts; The Key Contacts are registered FDENS users (CHD Key Contacts role); and Key Contacts respond to state level alert drill or real events within 30 minutes</p> | <p>No statewide FDENS State Level Alert exercise was conducted in 2012; not scored.</p> |
| <p>Risk Assessment. This expectation is under development.</p> | <p>Expectation will not be scored in 2012.</p> |
| <p>The CHD conducted vulnerable population assessments using the Local Vulnerable Population Assessment Tool and determined the percent of 10 priority target vulnerable population categories which were fully assessed with the tool.</p> <p>Self-assessed by CHD.</p> | <ul style="list-style-type: none"> • 23.9% (16) CHDs assessed less than 20% of 10 target populations • 7.6% (5) CHDs assessed 21% to 40% of 10 target populations • 7.6% (5) CHDs assessed 41% to 60% of 10 target populations • 13.6% (10) CHDs assessed 61% to 80% of 10 target populations • 46.3% (31) CHDs assessed 81% to 100% of target populations <p>Statewide Mean = 3.52</p> |
| <p>Percent of 11 community sectors in which the CHD's key organizations and community agencies which participate in public health, medical, and/or mental/behavioral emergency preparedness efforts, have been identified.</p> <p>Self-assessed by CHD.</p> | <ul style="list-style-type: none"> • 4.5% (3) CHDs identified 21% to 40% of the community sectors having Key Organization's engagement • 7.5% (5) CHDs identified 41% to 60% of the community sectors having Key Organization's engagement • 22.4% (15) CHDs identified 61% to 80% of the community sectors having Key Organization's engagement • 65.6% (44) CHDs identified 81% to 100% of the community sectors having Key Organization's engagement <p>Statewide Mean = 4.51</p> |

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| Performance Expectation / Measure | Summary of Performance |
|--|--|
| <p>Within the past 36 months, the CHD approved a Special Needs Sheltering (SpNS) operations plan; the SpNS plans were tested through exercise or activation; and results were documented in an AAR/IP.</p> <p>Self-assessed by CHD.</p> | <p>Within the past 36 months:</p> <ul style="list-style-type: none"> • 14.9% (10) CHDs plans were revised, updated and approved, but not tested. • 23.9% (16) CHDs plans were approved and tested via exercise/activation • 61.2% (41) CHDs plans approved; exercise /activated; and documented in AAR/IP within 30 days of completion <p>Statewide Mean = 3.93</p> |
| <p>The County Health Department has participated in the local Functional Needs Support Services (FNSS) planning activities.</p> <p>Self-assessed by CHD.</p> | <ul style="list-style-type: none"> • 83.6 % (56) Passed • 16.4 % (11) Failed <p>Statewide Mean = 4.34</p> |
| <p>Selected CHDs participate in developing shelter surveillance standards, tools and processes.</p> | <p>This expectation is under development and will not be scored in 2012.</p> |
| <p>Within the past 24 months, the CHD documented their risk communication message development and dissemination procedures; tested to ensure risk communication message can be disseminated within 3 hours; and documented exercise/incident outcomes in an AAR/IP.</p> <p>Self-assessed by CHD.</p> | <p>Within past 24 Months:</p> <ul style="list-style-type: none"> • 13.4% (9) CHDs documented their risk communication message development and dissemination procedures • 41.8% (28) CHDs tested to ensure risk communication message can be disseminated within 3 hours • 44.8% (30) CHDs and documented exercise/incident outcomes in an AAR/IP. <p>Statewide Mean = 3.72</p> |
| <p>CHD has designated Public Information Officer (PIO) trained to Department of Health (DOH) CERC standards as well as epidemiology and environmental health (EPI / EH) spokesperson(s) trained to DOH CERC standards.</p> <p>Self-assessed by CHD.</p> | <ul style="list-style-type: none"> • 6.0% (4) CHDs have PIO designated but not trained • 10.4% (7) CHDs have PIO designated and trained to DOH CERC standards. • 28.4% (19) CHDs have PIO designated and trained to DOH CERC standards; and EPI/EH spokesperson(s) are designated but not trained to DOH CERC standards. • 55.2% (37) CHDs have PIO designated and trained to DOH CERC standards and EPI/EH spokesperson(s) are designated and are trained to DOH CERC standards. <p>Statewide Mean = 4.27</p> |

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|--|---|
| <p>Local Joint Information Center/Joint Information System Operations lead has list of health and medical contacts provided by the CHD; and CHD submits updated list to local Joint Information Center/Joint Information System Operations lead at least annually.</p> <p>Self-assessed by CHD.</p> | <ul style="list-style-type: none"> • 98.5 % (66) Passed • 1.5 % (1) Failed <p>Statewide Mean = 4.91</p> |
| <p>The CHD has procedures for conducting medical clearance that are reviewed and updated annually. Additionally, the CHD maintains a roster of qualified and trained staff to conduct fit testing that is reviewed and updated annually.</p> <p>Self-assessed by CHD.</p> | <ul style="list-style-type: none"> • 73.1 % (49) Passed • 26.9 % (1) Failed <p>Statewide Mean = 3.93</p> |
| <p>Responder Risk and Mitigation. Select counties participate in workgroup to identify and prioritize potential risks to responders.</p> | <p>This expectation is under development and will not be scored in 2012.</p> |
| <p>Within the last 36 months, CHD has completed a Medical Countermeasure Dispensing Plan (MCDP), outlining how the county will 1) request, 2) receive, 3) dispense, 4) report dispensing of medical countermeasures, and 5) report adverse events. This plan should be approved and tested through exercise or activation, and the results should be documented in an AAR/IP.</p> <p>Self-assessed by CHD.</p> | <p>Within the last 36 months:</p> <ul style="list-style-type: none"> • 31.3% (21) CHDs completed and approved the MCDP, but not tested. • 13.5% (9) CHDs completed and approved; and tested the MDDP through exercise/activation. • 55.2% (37) CHDs completed and approved; tested through exercise/activation; and documented the results in an AAR/IP <p>Statewide Mean = 3.48</p> |
| <p>Competencies and skills in applied Epidemiology Participation in Epidemiologist Calls & Grand Round Presentations</p> <p>Data provided via Bureau of Epidemiology Education/Training Report</p> | <ul style="list-style-type: none"> • 95.5 % (64) Passed • 4.5 % (3) Failed <p>Statewide Mean = 4.82</p> |
| <p>Process exists to ensure 24/7/ CHD access to collect, Review, and respond to reports of selected diseases</p> <p>Data provided via Bureau of Epidemiology Accessibility Report:</p> | <ul style="list-style-type: none"> • 95.5 % (64) Passed • 4.5 % (3) Failed <p>Statewide Mean = 4.82</p> |

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|---|---|
| <p>75% or higher rate of disease reporting within 14 days</p> <p>Data provided via Bureau of Epidemiology Accessibility Report</p> | <ul style="list-style-type: none"> 85.1 % (57) Passed 14.9 % (10) Failed <p>Statewide Mean = 4.40</p> |
| <p>30% or less annual error rate or unknown values for selected diseases.</p> <p>Data provided via Bureau of Epidemiology Data Quality Report</p> | <ul style="list-style-type: none"> 85.1 % (57) Passed 14.9 % (10) Failed <p>Statewide Mean = 4.40</p> |
| <p>Counties with population greater than 100,000 have at least one epidemiologist trained and routinely using FPICN data in ESSENCE</p> <p>Counties with population less than 100,000 have at least one epidemiologist trained to use the FPICN data in ESSENCE</p> <p>Data provided via Bureau of Epidemiology ESSENCE Query</p> | <ul style="list-style-type: none"> 76.1 % (51) Passed 23.9 % (16) Failed <p>Statewide Mean = 3.03</p> |
| <p>Annual CRI Score</p> <p>Performance data provided by Bureau of Preparedness and Response</p> | <p>13 CHDs completely passed with a score of 5, with assessment scores ranging from 81% to 100%.</p> <p>One CRI CHD scored a 3 (41% to 60%) on the assessment, due primarily to their recent beginning in the process.</p> <p>Statewide Mean for CRI CHDs= 4.86</p> |

**2012 Mean Scores
By County Size**

| Year | Target | Statewide | Metro Counties | Large Counties | Medium Counties | Small Counties |
|------|----------|-----------|----------------|----------------|-----------------|----------------|
| 2012 | Baseline | 4.21 | 4.58 | 4.32 | 4.38 | 4.00 |

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2012 Scores by Performance Expectation - Measure / by County Size

| Performance Expectation-Measure | State View | Metro Counties View | Large Counties View | Medium Counties View | Small Counties View |
|--|-------------------|----------------------------|----------------------------|-----------------------------|----------------------------|
| CHD Emergency Operations Plan | 4.70 | 5.00 | 5.00 | 4.73 | 4.47 |
| County Comprehensive Emergency Management Plan | 5.00 | 5.00 | 5.00 | 5.00 | 5.00 |
| Response Workforce Development | | | | | |
| After Action Report and Improvement Plan | 3.99 | 3.86 | 4.60 | 4.20 | 3.60 |
| CHD Decision Maker for EOC Operations | 4.25 | 4.43 | 4.33 | 4.33 | 4.13 |
| Continuity of Operations | 3.19 | 3.57 | 3.13 | 3.47 | 3.00 |
| Notification of Key Contacts | 5.00 | 5.00 | 5.00 | 5.00 | 5.00 |
| Florida Dept. of Health Emergency Notification System (FDENS) Alerts | | | | | |
| Risk Assessment | | | | | |
| Vulnerable Populations | 3.52 | 3.43 | 3.47 | 3.80 | 3.43 |
| Community Engagement | 4.51 | 4.57 | 4.53 | 4.40 | 4.53 |
| Special Needs Sheltering (SpNS) Operations | 3.93 | 4.14 | 4.07 | 4.33 | 3.60 |
| Functional Needs Support Services (FNSS) | 4.34 | 5.00 | 5.00 | 5.00 | 3.53 |
| Shelter Surveillance | | | | | |
| Risk Communication Messaging Development and Dissemination | 3.72 | 4.71 | 3.40 | 3.80 | 3.60 |
| Public Information Officer and Spokesperson | 4.27 | 4.43 | 4.67 | 4.33 | 4.00 |
| Joint Information Center / Joint Information System Participation | 4.91 | 5.00 | 4.87 | 4.73 | 5.00 |
| N-95 Fit Testing | 3.93 | 4.43 | 4.47 | 4.47 | 3.27 |
| Responder Risk and Mitigation | | | | | |
| Medical Countermeasure Dispensing | 3.48 | 4.71 | 3.13 | 3.67 | 3.27 |
| Competencies and Skills in applied Epidemiology | 4.82 | 5.00 | 5.00 | 5.00 | 4.60 |
| Process exists for 24/7 Health Department access to collect, review, and respond to reports of selected diseases | 4.82 | 5.00 | 4.73 | 5.00 | 4.73 |
| 75% or Higher Rate of Disease Reporting Within 14 Days | 4.40 | 5.00 | 4.73 | 4.73 | 3.93 |
| 30% or Less Annual Error Rate or Unknown Values for Selected Diseases | 4.40 | 5.00 | 5.00 | 4.73 | 3.80 |
| Florida Poison Information Center Network (FPICN) | 3.03 | 3.86 | 2.07 | 2.87 | 3.40 |
| Annual SNS/CRI Score | 4.86 | 5.00 | 4.67 | 5.00 | None |

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2012 Mean Scores by Performance Expectation - Measure / by Region

| Performance Expectation - Measure | State View | Region 1 View | Region 2 View | Region 3 View | Region 4 View | Region 5 View | Region 6 View | Region 7 View |
|--|-------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|
| CHD Emergency Operations Plan | 4.70 | 5.00 | 5.00 | 5.00 | 4.50 | 5.0 | 3.80 | 4.00 |
| County Comprehensive Emergency Management Plan | 5.00 | 5.00 | 5.00 | 5.00 | 5.00 | 5.0 | 5.00 | 5.00 |
| Response Workforce Development | | | | | | | | |
| After Action Report and Improvement Plan | 3.99 | 3.60 | 4.80 | 3.92 | 4.25 | 4.11 | 3.80 | 4.50 |
| CHD Decision Maker for EOC Operations | 4.25 | 4.20 | 3.62 | 4.08 | 4.75 | 4.33 | 4.60 | 5.00 |
| Continuity of Operations | 3.19 | 3.60 | 3.00 | 2.69 | 4.00 | 3.44 | 3.20 | 2.25 |
| Notification of Key Contacts | 5.00 | 5.00 | 5.00 | 5.00 | 5.00 | 5.00 | 5.00 | 5.00 |
| Florida Dept. of Health Emergency Notification System (FDENS) Alerts | | | | | | | | |
| Risk Assessment | | | | | | | | |
| Vulnerable Populations | 3.52 | 4.40 | 3.77 | 3.15 | 4.63 | 3.44 | 2.30 | 2.75 |
| Community Engagement | 4.51 | 4.80 | 4.23 | 4.85 | 4.75 | 4.33 | 4.30 | 4.00 |
| Special Needs Sheltering (SpNS) Operations | 3.93 | 4.40 | 3.15 | 4.23 | 3.75 | 3.44 | 4.40 | 4.50 |
| Functional Needs Support Services (FNSS) | 4.34 | 5.00 | 3.77 | 4.08 | 5.00 | 5.00 | 3.40 | 5.00 |
| Shelter Surveillance | | | | | | | | |
| Risk Communication Messaging Development and Dissemination | 3.72 | 4.20 | 3.46 | 4.23 | 3.75 | 3.22 | 3.20 | 4.00 |
| Public Information Officer and Spokesperson | 4.27 | 4.30 | 4.00 | 4.31 | 4.38 | 4.44 | 4.40 | 4.00 |
| Joint Information Center / Joint Information System Participation | 4.91 | 5.00 | 5.00 | 5.00 | 5.00 | 4.78 | 5.00 | 4.00 |
| N-95 Fit Testing | 3.93 | 4.60 | 2.85 | 3.77 | 5.00 | 4.11 | 4.20 | 3.00 |
| Responder Risk and Mitigation | | | | | | | | |
| Medical Countermeasure Dispensing | 3.48 | 4.20 | 3.15 | 2.69 | 3.50 | 3.44 | 3.60 | 5.00 |
| Competencies and Skills in applied Epidemiology | 4.82 | 5.00 | 4.69 | 4.69 | 5.00 | 5.00 | 4.60 | 5.00 |
| Process exists for 24/7 Health Department access to collect, review, and respond to reports of selected diseases | 4.82 | 5.00 | 4.69 | 5.00 | 4.50 | 4.56 | 5.00 | 5.00 |
| 75% or Higher Rate of Disease Reporting Within 14 Days | 4.40 | 4.60 | 4.08 | 4.08 | 4.50 | 4.56 | 4.60 | 5.00 |
| 30% or Less Annual Error Rate or Unknown Values for Selected Diseases | 4.40 | 5.00 | 3.15 | 4.69 | 4.50 | 5.00 | 4.20 | 5.00 |
| FL Poison Information Center Network (FPICN) | 3.03 | 3.00 | 2.23 | 3.15 | 3.50 | 1.89 | 4.20 | 4.00 |
| Annual SNS/CRI Score | 4.86 | None | 3.00 | 5.00 | 5.00 | 5.00 | None | 5.00 |