Get Prepared

The Florida Health Information Exchange (HIE) is encouraging providers to use Direct Secure Messaging (DSM) for communication during a disaster. DSM is a secure, HIPAA-compliant email service that allows users to exchange encrypted messages and attachments, including documents like referrals, transitions of care, test results, and images.

Florida’s DSM user base is continuing to grow. Users come from all different areas of Florida and include a growing number of health care provider types. As an easy, safe method of electronic exchange, DSM plays an important role as Florida begins its disaster preparedness efforts in anticipation of the 2013 Hurricane season. When a hurricane hits, many people experience temporary relocation. By utilizing DSM to share important information like allergy and medication lists, providers and health plans can ensure their patients continue to receive the best possible care from providers that may be unfamiliar with their medical history and care plan. Visit www.florida-hie.net to establish an account so you can be prepared to exchange patient information in the event of a disaster.

The Florida HIE has established Health Information Service Provider (HISP) connections with several neighboring states. Participants in these states now have the ability to securely exchange information with Florida providers. See the map below for current HISP activities with other states.