



## **Direct Secure Messaging for Disaster Preparedness**

**July 24, 2013  
2:00-3:15 PM EST**

### **Purpose**

**July's webinar continues our discussion of continuity of communication and the exchange of patient information during a disaster event. With technology based innovations making exchange of patient information more secure and available to medical staff during disasters, it is imperative emergency management staff understand the impact of this system in planning for disasters.**

**This webinar provides an overview of Health Information Technology as it can be used during disaster events. HIT is the use of computer hardware and software to securely store, retrieve, and share patient health and medical information.**

**Health information exchange (HIE) provides the capability to electronically move clinical information among disparate health care information systems while maintaining the meaning of the information being exchanged. HIE systems facilitate the efforts of physicians and clinicians to meet high standards of patient care through electronic participation in a patient's continuity of care with multiple providers. Healthcare facilities have begun to implement this system within their organization with assistance from the Office of the National Coordinator for Health Information Technology.**

**DSM is the Florida HIE Implementation of the Direct standard for secure, encrypted email for sending protected health information. Florida emergency planners and first responder organizations can use DSM for coordination and planning. This**



system can be used to assist in treatment of dislocated patient presenting in neighboring county or state emergency department during a disaster event.

### Learner Objectives

Upon completion of the program, the participant will be able to:

- Discuss how HIE (Health Information Exchange) handles patient information
- Discuss how DSM works in Florida
- Understand the standards for exchange of patient information
- Understand how DSM works in a disaster event.
- Explain DIRECT
- Follow instructions for using DSM

## PRESENTERS

**Pamela King**  
**HIE Outreach Coordinator**  
**Agency for Healthcare Administration**

**Walt Culbertson**  
**Technical and Operations Leader**  
**Agency for Healthcare Administration**

<b>AGENDA</b>		
<b>Time</b>	<b>Title/Topic</b>	<b>Presenter</b>
<b>2:00</b>	<b>Welcome, Purpose &amp; Objectives</b>	<b>Hospital Preparedness Program Florida Department of Health</b>
<b>2:05</b>	<b>Introduction of Speakers</b>	<b>Hospital Preparedness Program Florida Department of Health</b>
<b>2:10</b>	<b>What is HIE and DSM</b>	<b>Pamela King HIE Outreach Coordinator</b>



		<b>Agency for Healthcare Administration</b>
<b>2:15</b>	<b>How can DSM be used in Disaster Response?</b>	<b>Pamela King HIE Outreach Coordinator Agency for Healthcare Administration</b>
<b>2:30</b>	<b>How does DSM protect patient information?</b>	<b>Pamela King HIE Outreach Coordinator Agency for Healthcare Administration</b>
<b>2:40</b>	<b>What is required to use DSM?</b>	<b>Pamela King HIE Outreach Coordinator Agency for Healthcare Administration</b>
<b>2:50</b>	<b>How do you implement DSM?</b>	<b>Walt Culbertson Technical and Operations Leader Agency for Healthcare Administration</b>
<b>2:55</b>	<b>Questions</b>	<b>Hospital Preparedness Program Florida Department of Health</b>
<b>3:00</b>	<b>Wrap Up &amp; Next Steps for the Future</b>	<b>Hospital Preparedness Program Florida Department of Health</b>

**One CEU / CME is available at no cost to webinar participants.**

Registered participants will receive further information and instructions for joining the webinar and receiving CEU/CME credit. In addition, the contact for each group will receive a roster to record signatures of attendees who want to receive CEU/CME credit.

Please contact Debbie Kelley at [Debbie\\_kelley@doh.state.fl.us](mailto:Debbie_kelley@doh.state.fl.us) or (850) 245-4444 Ext 2060 if you have any questions regarding the upcoming program.

**CME Statement**

This activity has been planned and implemented in accordance with the Essential Areas and Policies of the Accreditation Council for Continuing Medical Education through the joint sponsorship of the Florida AHEC Network and the Florida Department of Health – Bureau of Preparedness and Response. The Florida AHEC Network is accredited by the Florida Medical Association to provide continuing medical education to physicians.

The Florida AHEC Network designates this live activity for a maximum of 24.0 AMA PRA Category 1 Credits™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.





**\*\*CEU/CME – Florida AHEC Network Program Disclosure** All faculty (presenters) and planners participating in any Florida AHEC Network sponsored activity have confirmed they or their spouse/partner do not have any real or apparent conflicts of interest that may have a direct bearing on the subject matter of the continuing education activity.

**Additional Resources:**

Florida Department of Health, Bureau of Preparedness & Response – Communications Plan

Florida Department of Health Hospital and Healthcare System Preparedness Overview  
Hospital Contracts

<http://www.doh.state.fl.us/demo/BPR/hospitalcontract.htm>

***Are We Meeting Your Expectations?*** Please [CLICK HERE](#) to provide your feedback in an anonymous one-minute survey.

***DOH Mission Statement:*** To protect and promote the health of all residents and visitors in the state through organized state and community efforts, including cooperative agreements with counties.

***PLEASE NOTE:*** Florida has very broad public records laws. Most written communications to or from state officials regarding state business are public records available to the public and media upon request. Your e-mail communications may therefore be subject to disclosure.