



# Florida's Public Health & Medical System **PREPARES & RESPONDS**

## Interagency Committee For Special Needs Sheltering

January 18, 2013



# Welcome

- Housekeeping
  - Agenda, Exits, Rest Rooms, Cell Phones
- Meeting is being recorded
- For questions and comments
  - Microphones are suspended from the ceiling
  - Announce your name and organization before speaking



# Welcome

Victor Johnson

Director, Division of Emergency  
Preparedness and Community Support  
Designee, Interagency Committee Chair



# Today's Meeting Objectives

- Create a forum for discussion on issues related to special needs sheltering
- Inform members of resources that support special needs sheltering and clients



# SpNS Interagency Committee (IAC)

- *Authority established in Section 381.0303(5), Florida Statutes*
- **Purpose:** Address issues related to special needs shelters (SpNS) not addressed in the state comprehensive plan and to serve in a consultative role to support best practices for sheltering throughout the state
- **Primary Mission:** Develop, negotiate and regularly review any necessary interagency agreements and serve as an advisory committee



# Functional Needs Support Services

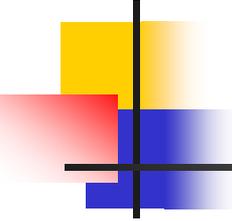
Danny Kilcollins  
Planning Manager  
Florida Division of Emergency Management

# SpNS Interagency Committee Meeting

January 18, 2013

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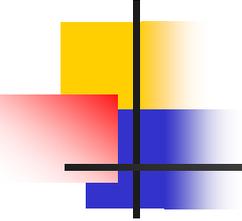
## FNSS Subcommittee Update



# Purpose of the Presentation

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- Provide a brief update of IAC FNSS Subcommittee Status
  - Policy Subcommittee
  - Resource Subcommittee
- Provide a brief update of State preparations to support local shelter FNSS resources

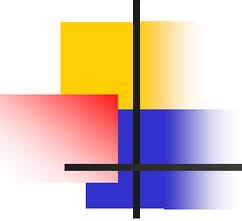


# Policy Subcommittee

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- The FNSS planning guidance document (White Paper) will not be published
- DOJ determined that ADA is law and FNSS Guidance is guidance
- FEMA, FDEM and partners can provide supplemental FNSS resources during a disaster

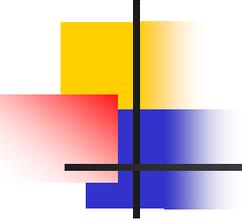
# Resource Assessment Subcommittee



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- Developed and distributed County FNSS Demographic & Resource Toolkit (October, 2011 – January, 2012)
  - A tool that allowed counties to estimate FNSS resource needs
  - Allowed local determination of key tool assumptions:
    - Demographics
    - Evacuation profiles
    - Locality unique requirements

# Resource Assessment Subcommittee



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- Developed and distributed County FNSS Demographic & Resource Toolkit (continued)
  - Encouraged communication with both traditional and non-traditional partners
  - Demographic & Resource Toolkit included a resource gap-analysis method

# Demographic & Resource Toolkit

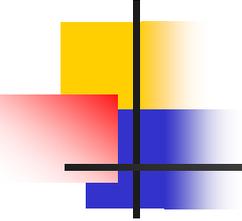
County Population:														
Functional Need Category	Population measure	Population (% in County with FN)	Population with functional need	Population seeking shelter	Type FNSS resources for FN	% utilizing resource	# utilizing device	Algorithm to determine resource qty	Resource reqd per population	Locally available resources, quantity	Resource Gap, quantity			
Auxiliary aids and services necessary to ensure effective communication for persons with communication disabilities	Estimated number of county population functionally deaf (0.38%)	0.38%	0	0	[Greyed out]		0	5%	0		0			
					TDD/TTY	2%	0	[Greyed out]	[Greyed out]					
					CC TV	3%	0							
					Listening device	2%	0							
					Signaling device	2%	0							
					Interpreter	1%	0							
					Other hearing technology	2%	0							
					Estimated number of county population hard of hearing (3.7%)	3.70%	0	0	Hearing Aid	93%	0	5%	0	
									Amplified phone	15%	0	5%	0	
					DME that assist with activities of daily living	Estimated number of county population with physical activity limiting disability (8.2%)	8.20%	0	0	[Greyed out]		0		0
Crutch	8%	0	5%	0										
Cane	64%	0	5%	0										
Walker	24%	0	5%	0										
Wheelchair	21%	0	5%	0										
Access to orientation and way-finding for people who are blind or have low vision	Estimated number of county population with low vision or blind (2.3%)	2.30%	0	0	[Greyed out]		0		0					
					Telescopic lenses	30%	0	5%	0					
					Braille	11%	0	5%	0					
					Readers	13%	0	5%	0					
					White cane	25%	0	5%	0					
					Computer equipment	6%	0	5%	0					
					Other vision technology	53%	0	5%	0					
Availability of food and beverages appropriate for individuals with dietary restrictions (e.g., persons with diabetes or severe allergies to foods such as peanuts, dairy products and gluten)	Estimated number of the county that may have special dietary requirements including those with diabetes, renal, or cardiovascular disease or severe food allergies (17%)	17.00%	0	0	Persons requiring a special diet	[Greyed out]	0	5%	0					
Access to transportation for individuals who may require a wheelchair-accessible vehicle, individualized assistance, and the transportation of equipment required in a shelter because of a disability	% of households having someone with a disability or medical condition requiring evacuation assistance (7%)		0	0	Persons requiring special transportation assistance		0	5%	0					



# Resource Assessment Subcommittee

- Results of county responses presented to IAC at May 31, 2012 Meeting.
  - Percent of state's counties that responded
    - 57% (38 counties)
  - Percent of state's total population represented by responding counties
    - 38% (7,158,450 residents)
- Cumulative averaged resource gap = 79% (i.e., counties can meet 21%)

# Resource Assessment Subcommittee



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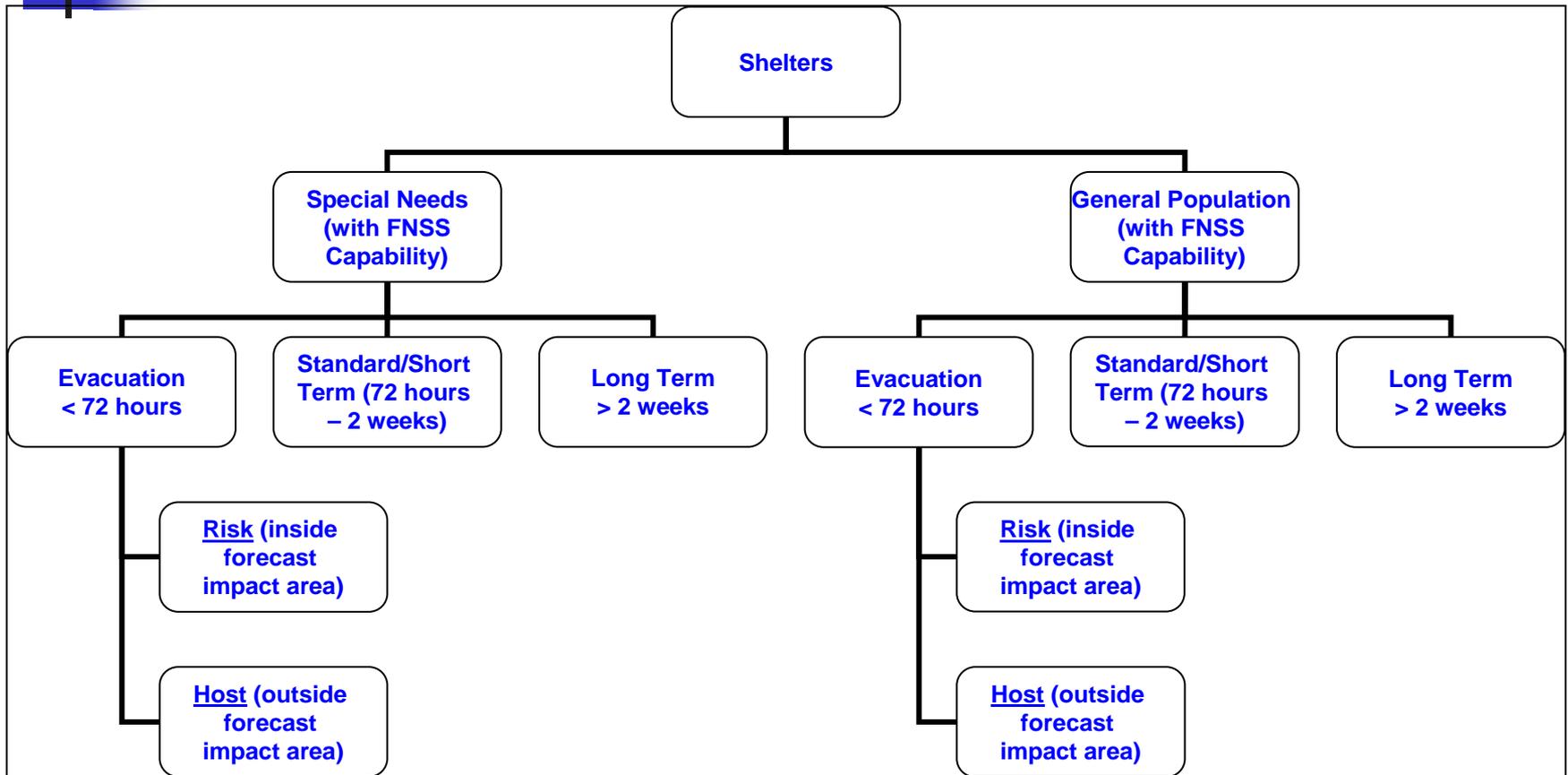
- Prepared draft Subcommittee Report
- Report format:
  - Purpose, Background, Assumptions, Methodology, Results, Resources and Conclusions
- Highlights
  - Describes Florida's mass care shelter planning and operation process
    - Local government & partners
    - State and Federal support

# Resource Assessment Subcommittee

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- Highlights (continued)
  - Describes Florida's mass care shelter types for major and catastrophic disasters (e.g., major hurricanes)
  - Describes and defines public shelter types:
    - General Population and Special Needs
    - Risk and Host Evacuation; Standard/Short-term; and Long Term
  - ADA and FNSS apply to all public shelter types

# Shelter Terms



# Resource Assessment Subcommittee

- Highlights (continued)
  - Persons with functional or access needs must be accommodated in the most integrated setting appropriate to their needs
  - The majority of persons with functional or access needs will present themselves at shelters with their own resources, or can be accommodated within current public shelter resourcing

# Resource Assessment Subcommittee

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- Highlights (continued)
  - If a needed resource isn't available at a given public shelter, a person with functional or access needs can be encouraged to use one with the resource, but not required to do so
    - Persons with disabilities, functional or access needs have the right of self-determination
    - Local shelter resource planning must permit timely access to the needed resource(s)

# Resource Assessment Subcommittee

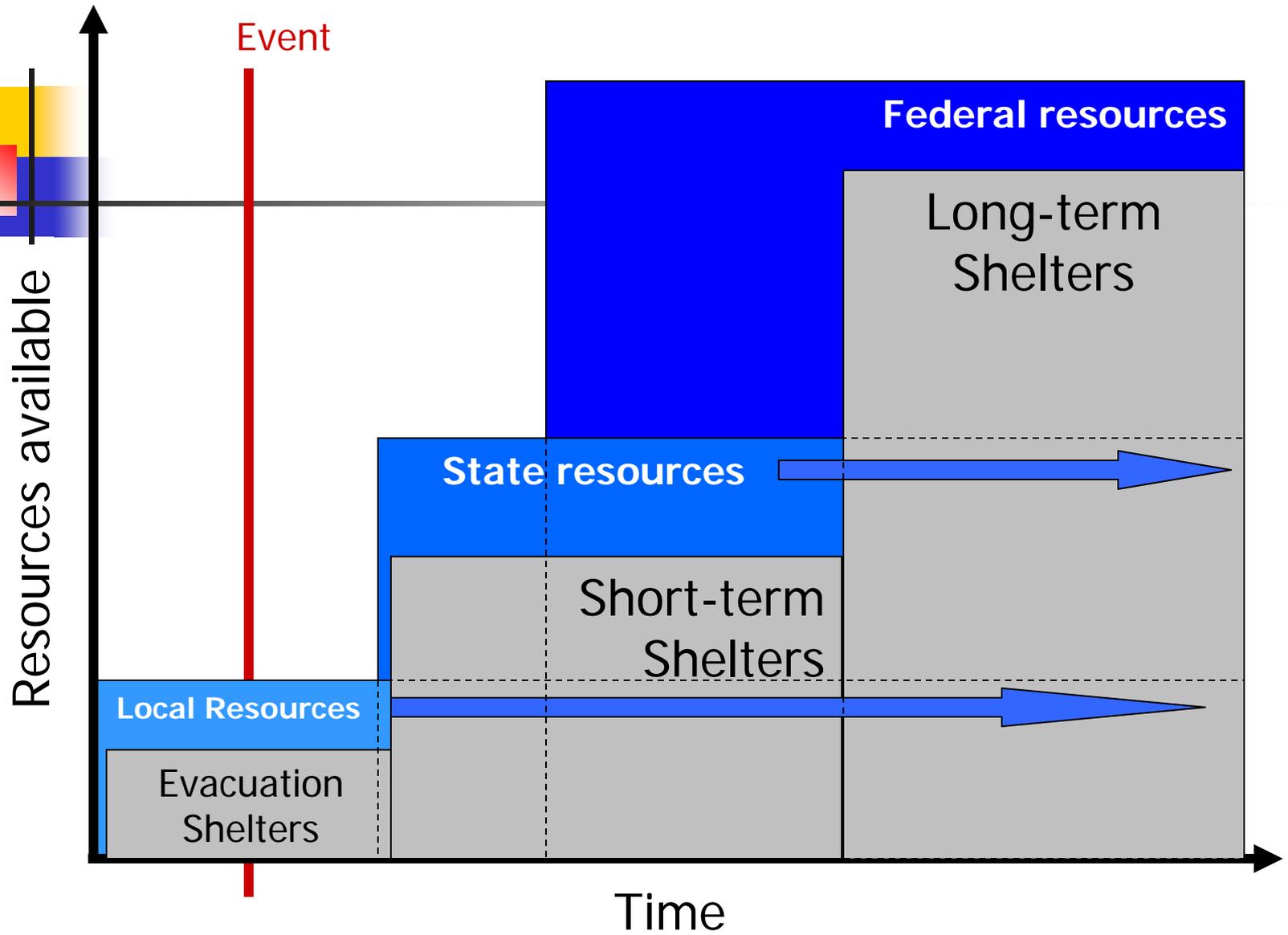
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- Highlights (continued)
  - Local governments are encouraged to be self-sufficient for at least the initial 72 hours after a disaster event
  - Local EM and shelter partner agencies (both traditional and non-traditional) plan to meet FNSS resource requirements locally
    - Id resource needs
    - Id local means of acquiring resources

# Resource Assessment Subcommittee

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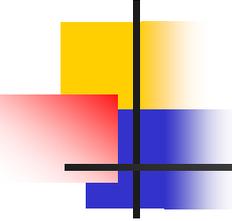
- Highlights (continued)
  - Shelter populations decrease and FNSS resources increase with time
    - Evacuation orders lifted/re-entry
    - Essential utilities restored
    - Normal support networks and services restored



# Resource Assessment Subcommittee

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- Highlights (continued)
  - If local resource gap is identified during an emergency or disaster event, request assistance through Mutual Aid or SEOC (EMC Mission)
  - FNSS resource planning and requesting process consistent with State CEMP



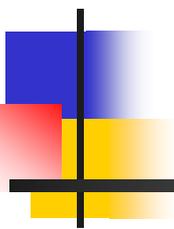
# Assumptions (cont'd)

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- State resources may not be deployed in advance of a large-scale evacuation event (e.g., hurricane landfall)
  - Distance/Transportation considerations
  - Potential exposure of resource to hurricane conditions (damage)
  - Post-landfall resource deployment priorities
- State and Federal (if applicable) resources will be pushed to disaster impact areas when safe to do so

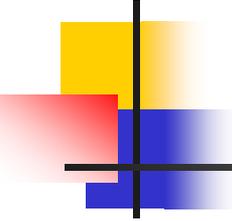
# Resource Assessment Subcommittee

- Distributed 1st draft to Resource Assessment Subcommittee members for review and comment (June, 2012)
- Distributed 2nd draft to IAC members for review and comment (July, 2012)
- Final Draft completed and posted (August 2012)
- Final Draft revised (November 2012)



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# Questions??



# State preparations to support local shelter FNSS resources

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- DEM Logistics FNSS Caches
- State ESF-6 Mass Care and partners

# DEM-Logistics FNSS Shelter Resources

- Purchased and stockpiled FNSS CMS and DME resources
  - Four (4) caches packaged and loaded on trailers
  - Ten (10) caches packaged and stored at State Logistics Response Center (SLRC), Orlando
- Caches based on deployment for a 300-person public shelter (10% FNSS)









# CONSUMABLE VS. ACCOUNTABLE ASSETS

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- Consumable assets may be used by the shelter
  - Water
  - Meals
  - Medical Supplies
  - Bedding Kits
  - Hygiene Kits
  - Personal care Kits
  - Cleaning Supplies
  - Baby Supplies
  - Senior Care Supplies

# CONSUMABLE VS. ACCOUNTABLE ASSETS

- Accountable Assets MUST be returned
    - Cots (*Disposable Mattress slip covers must be used*)
    - Generator
    - Fuel Cans
    - HVAC System
    - Fans
    - Dehumidifier
    - All Durable Medical Goods and Equipment
- \* All assets are clearly tagged with bar-coded property stickers

# DEM-Logistics FNSS Shelter Resources

- Resources requests that aren't met via the Caches will be directed to ESF 6-Mass Care, Mutual Aid (SMAA or EMAC) or SERT Logistics-Support Branch
  - Requesting agency may be responsible for bearing all or a cost-shared portion of the resource acquisition & deployment cost

# State Mass Care FNSS Shelter Resources

- Prepared pre-landfall federal Action Request Forms (ARF) request for FNSS resources
  - ARF's scaled for small (10K), medium (25K) and large (50K) events
- Personal Assistance Services (PAS) ARF will be prepared and submitted as needed

# FNSS Pre-Landfall FEMA Action Request Form

- ARF Resource requests consistent with FEMA Commonly Used Shelter Items and Services Listing (CUSI-SL)
- Items selected for ARF due to:
  - Present in DEM-Logistics FNSS cache inventory
  - Recommendation from Chip Wilson (DEM)
  - Recommendation from American Red Cross



# Commonly Used Sheltering Items & Services Listing (CUSI-SL)

# FEMA

# Catalog



September 2010



# Pre-Landfall Draft FNSS ARF, Part 1

## State of Florida pre-landfall ARF from CUSI

**General Note: The items highlighted in blue are already in the estimated 14 caches that State Logistics is purchasing. Four of these state caches will be loaded on trailers, with the balance of the items stored on pallets at the SLRC in Orlando. The items in yellow were those items selected by Chip Wilson from the CUSI that were not already identified for the state caches. The items in green were recommended by the Red Cross. For questions contact Mike Whitehead.**

**Quantities will be determined at the time of the event. Be sure to add items on Infants tab.**

	Major Items	Description
SI-001	Blankets	White, Cotton, 66" x 90"
SI-002	Cots, Universal	19" H (w/2" pad) x 32" W x 80" L (Tentative)
DM-004	Westcott 400 Cot w/ Mattress	with Half Side Rails
DM-006	3 in 1 Commode for Over Toilet Use	300 lb Capacity
DM-010	Transfer Lift w/2 Mesh Slings	450 lb Capacity (Hoyer Lift)
DM-011	Walker, Dual Release	4ea-Standard w/Wheels; 2ea-Heavy Duty w/Wheels; 2ea-Bariatric w/out Wheels; 2ea-Standard w/out Wheels
DM-012	Wheelchair, Adult	3ea w/Foot Rest; 1ea w/Elevated Leg Rest
DM-013	Wheelchair, Adult, XL	To 450 lb Capacity; 1ea w/Foot Rest; 1ea w/Elevated Leg Rest
DM-014	Wheelchair, Pediatric	1ea w/Foot Rest; 1ea w/Elev. Leg Rest
DM-016	Canes, White	Standard Cane for the Blind
DM-017	Canes, Quad	3ea-Small Base; 1ea-Large Base; 1ea-Bariatric
DM-018	Crutches, Adult	Hardwood Armpit Crutch w/20" Length of 1" x 1" Wood; Padded Top
DM-019	Crutches, Youth	Same Description as Adult Crutch but Size Adjusted for Children
DM-021	Shower Chair w/Back Rest	6ea-400 lb Capacity; 2ea-Bariatric
DM-022	Privacy Screen	3 Panel with Casters
DM-024	Wheelchair Transfer Boards	Standard
DM-027	Wheelchair Ramps, Port.	1ea-10'; 1ea-6'
CM-009	Non-latex Gloves	Non-powder, Disposable, XL
CM-010	Bio-Hazard Waste Bags	5-Gallon Regulated Medical Waste System
CM-015	Hand Sanitizer, Small	2 oz each
CM-020	Bedpans	Disposable w/out Cover; 350 lbs
CM-021	Bedpans	Disposable w/out Cover; 250 lbs
CM-022	Urinals, Male	Plastic w/Cover; 14"L x 11"W x2.5"D



# Pre-Landfall Draft FNSS ARF, Part 2

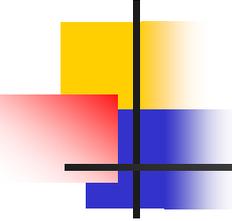
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Major Items	Description
CM-024	Nutrition Drink for Diabetics (e.g.-Glucerna) Plastic Bottles, 8 ounces
CM-025	Nutrition Drink, High Protein (e.g.-Ensure) Plastic Bottles, 8 ounces
CM-035	Diapers, Adult Extra-Large
CM-036	Diapers, Adult Large
CM-037	Diapers, Adult Medium
CM-038	Diapers, Adult Small
CM-061	Hydrogen Peroxide 16 oz Size
CM-062	Betadine scrub solution 16 oz Size
CM-068	Batteries - Assorted Sizes AAA/AA/C/D/9 Volt
CM-070	Blood Glucose Meter Kit Includes Meter, Carrying Case, Lancing Device, 10 Lancets, Control Solution Normal, and Alternate Site Testing Cap
CM-073	Nebulizer 350 ml Capacity; FIO (2) Settings adjustable from 35-100% with Ports for a Feed Set and Immersion Type Heater
CM-074	Isolation Mask Basic with Ear Loops; Fluid resistant w/Polypropylene Outerfacing
CM-076	Intermittent Catheter, Male Cath Intmt Rdrbr 8Fr 16In. With Funnel End and Round, Hollow Tip. Two Opposing Eyes. Sterile. SizeA-16"SizeB-8 Fr^
CM-078	Intermittent Catheter, Female Intmt Pvc Pls Cath F 14 Fr 6.5. Sterile. Clear Polyvinyl Chloride w/Matte Finish, Smooth Rounded Tip, Funnel End. izeA-6 1/2"SizeB-14 Fr^
CM-082	Leg Bags, Soft, Vinyl Bags w/Flutter Valve and Velcro Strap (Assorted sizes - sm/med/lg) 500ml x 3
	Leg Bags, Soft, Vinyl Bags w/Flutter Valve and Velcro Strap (Assorted sizes - sm/med/lg) 600ml x 3
	Leg Bags, Soft, Vinyl Bags w/Flutter Valve and Velcro Strap (Assorted sizes - sm/med/lg) 950ml x 3
CM-084	Regulators, Oxygen Oxygen Regulator w/Overall Length Less Than 4"; Weight 6.9 Ounces. Downward Facing Outlet Port
CM-085	Bedside Drainage Collectors 2000 cc Bag w/Drip Chamber, Sample Port and Universal Hanging Device
CM-086	Power Strips 6' Length
CM-092	Air Pump Pump for Bicycle Tires

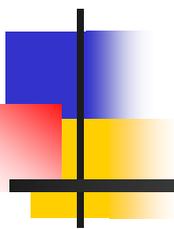




# Summary

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- Acquired and prepackaged fourteen (14) FNSS Shelter Support Caches
- Support through ESF 6-Mass Care; Mutual Aid (SMAA or EMAC); or Logistics-Support Branch
- Prepared pre-landfall federal request (ARF) for FNSS resources
- Anticipate submitting an ARF for Personal Assistance Services (PAS) if need is identified



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# Questions??



# Client Referral Considerations

**Bonnie Gaughan-Bailey**

Manager, Community  
Resilience Unit

Florida Department of Health

**Carol Waters**

Senior Management Analyst  
Department of Elder Affairs



# When the level of care exceeds shelter capabilities

## Discussion and Planning Considerations

Discussion led by Bonnie Gaughan-Bailey



# Quick Summary-

- Special needs shelters are intended to provide, to the extent possible under emergency conditions, an environment that can sustain an individual's level of health
- SpNS eligible clients have physical or mental conditions that require limited medical/nursing oversight that cannot be accommodated or provided in a general shelter.
- The pre-registration process for a SpNS helps assure that the client's health needs can be sustained. This is a joint effort between local CHDs and EM. Clients are accepted or provided additional referral information.
- Triage occurs when clients arrive at SpNS to once again assure that the client's health needs can be sustained.



# Changes in Level of Care

The safety of shelterees and staff must be assured

- Can the client be transported?
- Which local medical care facilities can harbor the shelteree?
- Will the shelteree meet the criteria for hospital admission?
- Is there a declared emergency so that facilities will be reimbursed?



# So what can be done?

- Utilize our existing systems of stakeholders to increase awareness of preplanning
- Seek out best practice examples that can serve as state models
- Work with local healthcare coalitions
- State level support

# Understanding and Helping the Special Persons With Alzheimer's Disease and Related Disorders

**Carol W. Waters**

**Senior Management Analyst II**

**Subject Matter Expert**

**Dementia**

**Florida Department of Elder Affairs**

# Why this presentation?

*The Florida Legislature commissioned a Purple Ribbon Task Force to investigate the current status and future plans for dealing with Alzheimer's Disease and Related Dementias. One workgroup is dedicated to Disaster Preparedness.*



- Gather information
- Prioritize
- Report



Among the workgroups is one for Special Needs Shelters.

# Emergencies and Dementia

## They don't go together well.



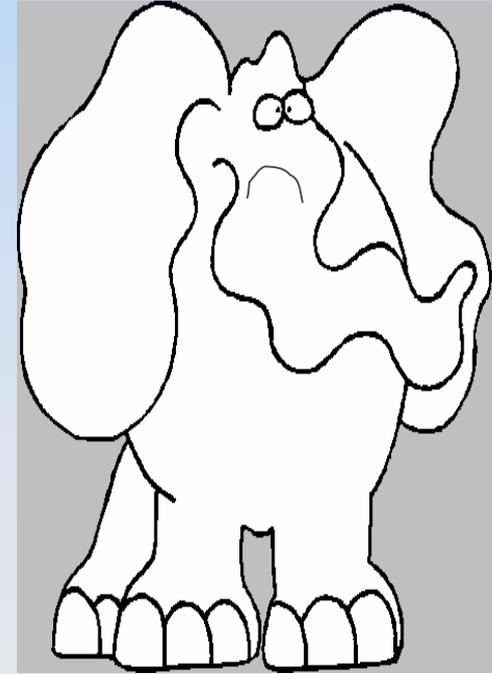
# Understanding Alzheimer's Disease and Related Disorders

## History

- Dr. Alzheimer described the disease in 1907
  - Life expectancy was about 45 years
  - Dementia is a disease — not something to accept with age
  - Not many people developed Alzheimer's
  - AD is not *caused* by age

# What are we facing? People with:

- *Memory loss: recent and long-term*
- *Loss of reasoning and intuition*
- *Personality changes*
- *Inability to learn new things*
- *Loss of ability to use knowledge*
- *Disturbance of sleep cycle*
- *Inability to perform activities of daily living*
- *Inability to recognize objects or people*



# Characteristics of Dementia

- Confusion
- Frustration, withdrawal, suspiciousness, or restlessness
- Poor judgment
- Emotional instability
- Loss of ability to carry out motor tasks or follow directions
- Inability to recognize friends and family



# Dementia: not just the elderly!

- TBI



# Is It Dementia or Alzheimer's?

- *Remember:*

*Alzheimer's is to dementia*

*as*

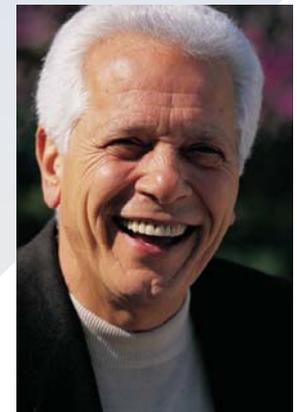
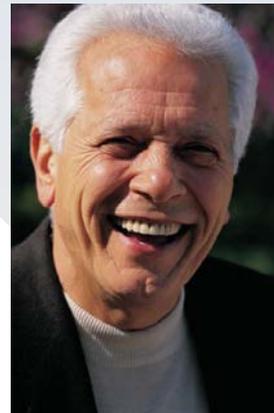
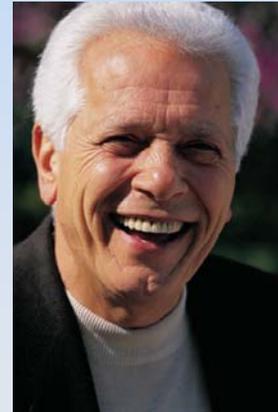
*Chocolate is to ice cream*

# What Are the Related Dementias?

- Parkinson's disease
- Lewy body disease
- Pick's disease
- Huntington's disease
- Creutzfeldt-jacob disease (CJD)
- Corticobasal degeneration
- Multi-infarct dementia (MID)
- Binswanger's disease
- Hydrocephalus
- Vascular dementia

# But dementias are very tricky...

- Which man has Alzheimers?



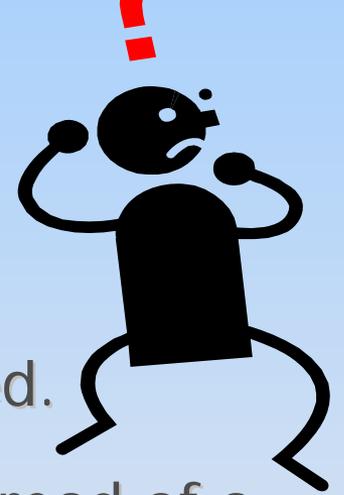
# Let's talk Facts..

- Rare, rare type of AD 1% of all cases
  - Inherited
  - If 1 parent had it your chances are 50%
- Sporadic (regular) Alzheimer's disease
  - Most people have a 16% of getting AD
  - If a primary relative has it, your chance is 19%
- After 85 years of age, the chance is 50%

# Understanding the Human and Financial Cost of ADRD

- One in 8 persons over 65 and nearly half of those over 85 have Alzheimer's disease
- AD affects as many as 4 million Americans
- Florida has 548,000 ADRD patients
- AD costs the U.S. At least \$100 billion a year
- Once diagnosed, a person lives from less than one year to 20 years

# What is going on?



It depends on which area of the brain is affected.

There are word finding difficulties, losing the thread of a story and in time may speak in a “word salad”.

The inability to censor yourself leads to blunt or rude or socially inappropriate comments.

There is a need to argue to protect your pride, act defensive and less cooperative, refuse often!

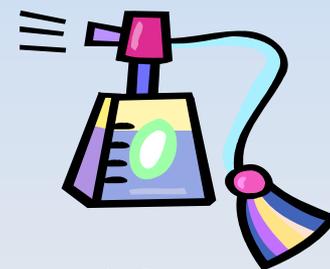
Reading in order to follow instructions or directions is not reliable.

# Verbal Communication Tips and Techniques

- Watch your body language!! It's what you don't say...
- Speak slowly, clearly, and respectfully
- Speak only as loudly as necessary
- Look for clues, such as eye contact, that the person has heard you
- Positive reinforcement is critically important
- Be patient! Be willing to repeat and rephrase

# I Need A Secure Environment

- Shelterers with dementia need structure
- Provide a calm and predictable environment
- Familiar smells provide comfort
- Clean fresh smells boost spirits
- Unpleasant odors may cause the Person with Dementia to be unhappy about the whole environment



# Considerations

- Designate an area just for AD patients & caregivers
- Put them alongside a wall if possible
- Obstruct their view of the rest of the shelter



# Never Never Never

Never ARGUE	<i>agree</i>
Never REASON	<i>redirect</i>
Never SHAME	<i>distract</i>
Never LECTURE	<i>reassure</i>
Never say "REMEMBER"	<i>reminisce</i>
Never say "I ALREADY TOLD YOU"	<i>repeat</i>
Never say "YOU CAN'T"	<i>say "do what you can"</i>
Never COMMAND	<i>ask</i>
Never CONDESCEND	<i>encourage and praise</i>
Never FORCE	<i>reinforce</i>

# ***Restraints As Abuse***

*Federal and state regulations  
require methods*

***Other than restraints  
to control problem behavior  
and provide for safety***

**Thank you for your time today.**

**If you have any questions feel free to  
contact**

**Carol W. Waters  
Senior Management Analyst II  
Subject Matter Expert  
Dementia**

**Florida Department of Elder Affairs**

**(850) 414-2390**



# State Mass Care Shelter Taskforce

Mike Whitehead  
State Mass Care Coordinator  
Department of Bureau and  
Professional Regulation



# State Multi-Agency Shelter Task Force

Michael Whitehead  
Mass Care Coordinator  
State of Florida  
January 18, 2013

# New Multi-Agency Shelter Support Plan

- The State of Florida Multi-Agency Shelter Support Plan provides an all-hazards framework for the coordination of state shelter support during major and catastrophic disaster operations.
- The Plan describes the coordination steps and implementation procedures necessary to meet the shelter support requirements within the state of Florida in order to respond to the needs of the population affected by a disaster.

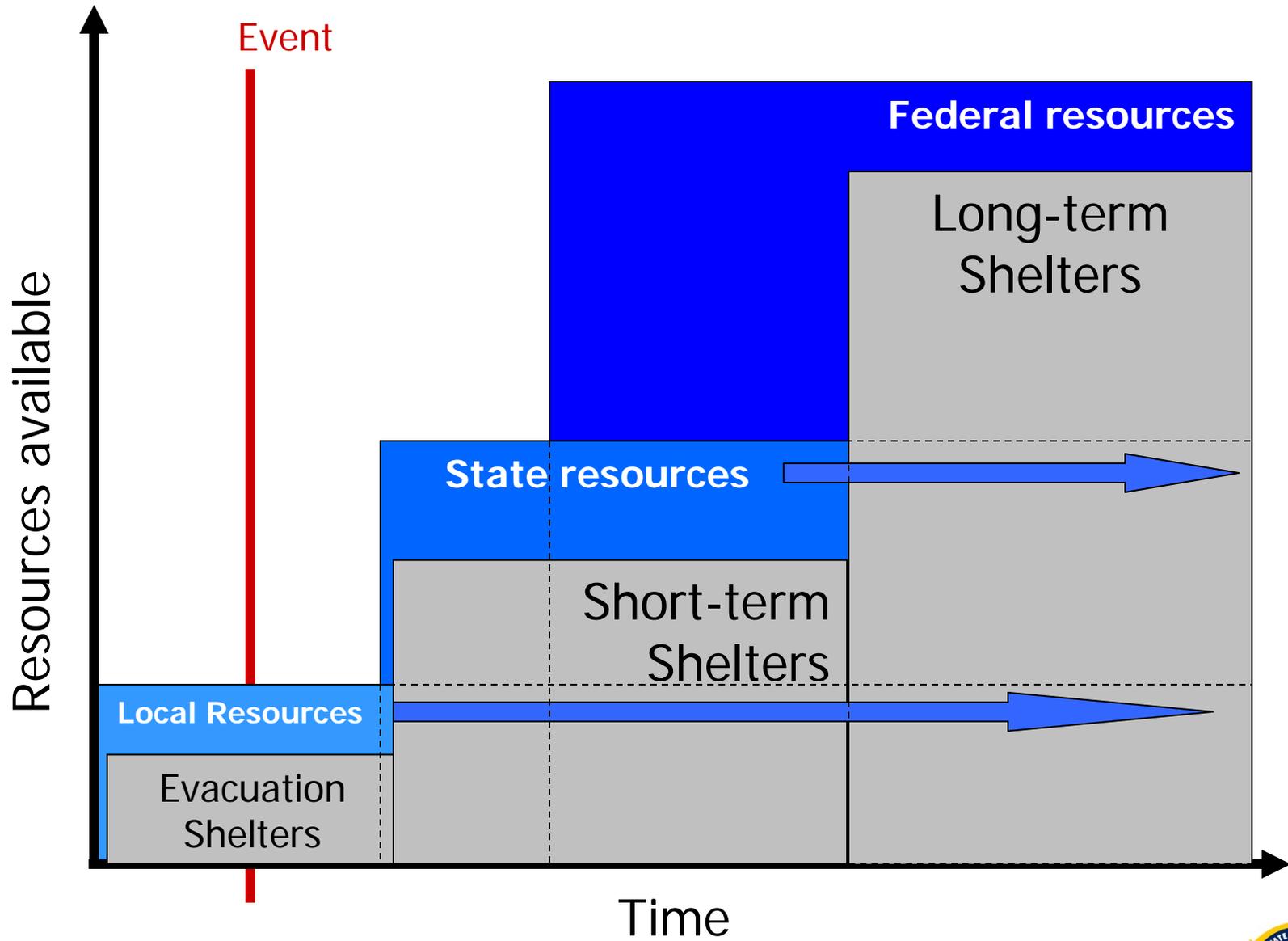
# Multi-ESF Plan

- This Shelter Support Plan operates in conformance with and in support of the following State Comprehensive Emergency Management Plan (CEMP) Appendices:
  - Appendix 6, Mass Care,
  - Appendix 8, Health & Medical, and
  - Appendix 17, Animal & Agricultural Issues

# Participating Agencies

- Business & Professional Regulation
- American Red Cross
- Children & Families
- Health
- Elder Affairs
- Agency for Persons with Disabilities
- Veterans Affairs
- Agriculture & Consumer Services
- Division of Emergency Management
- FEMA





Time



# Discharge Planning Teams

- Section 381.0303, F.S. addresses Discharge Planning for Special Needs Shelters
- The legislation authorizes the Secretary of the Department of Elder Affairs (DOEA) to convene, ... a multiagency special needs shelter discharge planning team to assist local areas that are severely impacted by a natural or man-made disaster requiring the use of special needs shelters.
- Discharge Planning Teams are created at the request of the affected counties

# Shelter Transition Teams

- The Shelter Support Plan introduces the concept of Shelter Transition Teams.
- Shelter Transition Teams are created to assist counties in the transition of general population shelter residents to temporary or permanent housing.
- Shelter Transition Teams would be activated at the request of the affected counties.

# Household Pets & Service Animals

- The Shelter Support Plan addresses state support for household pets and service animals in shelters.
- The multi-agency support of household pets and service animals in shelters would be coordinated within the Shelter Task Force.

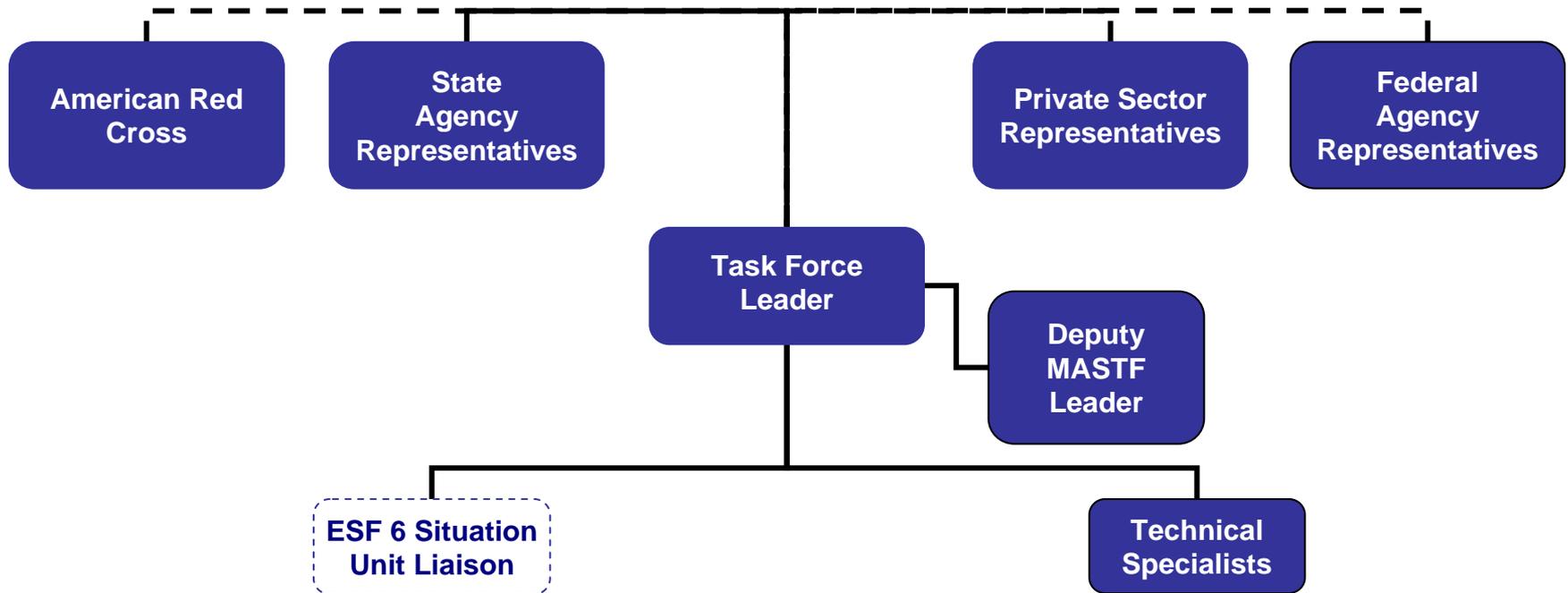
# Shelter Task Force

- Shelter Support Plan:
  - Specifies criteria for activation of the State Shelter Task Force
  - Identifies the organizations that will staff the Task Force
  - Specifies responsibilities and tasks for the Task Force

# Role of Shelter Task Force

- The Shelter Task Force operates under the direction of a Task Force Leader to ensure coordinated SERT support of shelter operations in the affected area and in host communities.
- The Shelter Task Force assists the SERT in planning and coordinating one or more of the goals and objectives of the State Shelter Support Plan.

# Proposed Shelter Task Force Organization



# Exercising the Plan and the TF

- The 2013 State Hurricane Exercise mass care objectives will include:
  - Activating and utilizing the State Shelter Support Plan
  - Activating and employing the State Shelter Task Force



# Sheltering- Lessons Learned

## Hurricane Sandy, New York City

Ron Burger,  
BioWatch Jurisdictional Coordinator  
For Florida and Georgia  
Florida Department of Health

Mike Whitehead,  
State Mass Coordinator  
Department of Business and  
Professional Regulation



# Lessons Learned from Hurricane Sandy, NYC

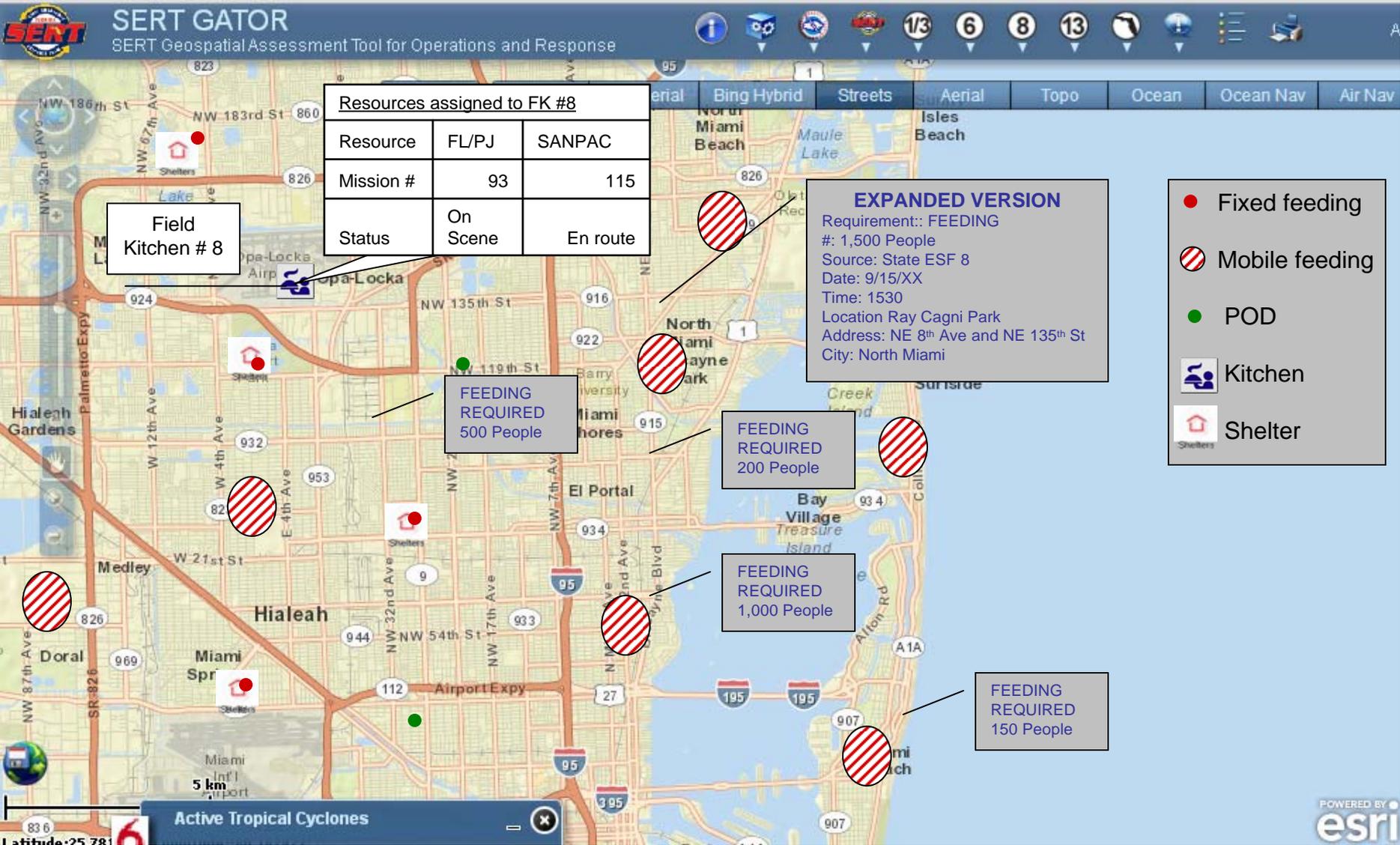
Michael Whitehead  
Mass Care Coordinator  
State of Florida  
January 18, 2013



# Shelter and Response Lessons

- Issues with federal Transitional Sheltering Assistance (TSA)
- Vulnerable populations in high-rise residential buildings
- ESF 6 Common Operating Picture (COP)

# COP Display



# **Special Needs Shelter Interagency Committee**

Hurricane Sandy Lessons Learned  
National Disaster Medical System  
Activities

Ronald C. Burger

# Observations/Lessons Learned

- Need to assist with assuring that “wrap around” services are in place
- Assure adequate medical supplies with burn out rates and reload system
- Best to have relocated facility staff accompany its patients
- Some patients may need to be moved to an inpatient hospital facility by local EMS/FEMA Ambulance Contract

# Observations/Lessons Learned

- May have to be mixed with general population shelterees
- May have patients coming for service from general pop
- Expect to have the need to care for patients with cognitive, memory and behavioral disorders
- Need to develop a plan for shelterees who use tobacco

# Observations/Lessons Learned

- May need to plan in a short period of time to receive more patients: space and staffing
- Encourage discharge planning early on
- Plan for replacement staffing
- Note: outstanding support from AmeriCorps and local Medical Reserve Corps



# Shelter Resources- New or Improved

## Special Needs Shelter Online Toolkit-

– Resources updated

## Planning resources-





# SAVE THE DATE!

## **Interagency Committee for Special Needs Sheltering**

**May 16, 2013**

**9 to 11:30**

**CCOC, Bldg 4042, Room 301**

**November 21, 2013**

**9 to 11:30**

**CCOC, Bldg 4052, Room 301**



***Thank You !***