

DOH Human Trafficking Strategic Plan

The Florida Department of Health (FDOH) is leading the nation in taking a public health approach to combating human trafficking. Given the diverse populations FDOH serves, there is great potential for victims of human trafficking to come into contact with FDOH. FDOH is committed to moving from awareness to action in its efforts to eradicate human trafficking in Florida. FDOH has created an action plan to build upon the efforts FDOH has already taken as laid out in the strategic plan below. The primary goal of this action plan is to educate all FDOH employees and licensees about human trafficking, how to recognize human trafficking and what action to take when they identify human trafficking.

1. DOH should identify, obtain, and distribute culturally appropriate public health messages, educational materials, radio and television Public Service Announcements, posters, and flyers on human trafficking that are relevant to DOH programs. (CHDs should be able to access and obtain this information).
 - **BUREAU OF FAMILY HEALTH SERVICES**
 - **REFUGEE HEALTH PROGRAM**
 - Assist Certified Victims of Human Trafficking
 - Sent Look Beneath the Surface posters and brochures to 67 CHD Refugee Health Programs.
 - **SEXUAL VIOLENCE PREVENTION PROGRAM (SVPP)**
 - Ordered free posters, brochures, small business size cards from Polaris project in multiple languages.
 - Posters were put on every hall bulletin board, on every floor, of every building at DOH and made available to County Health Departments (CHDs).
 - Produced a 3-hour satellite broadcast about human trafficking.
 - 2011 broadcast was made available on You Tube and sent by request to providers.
 - Funded sites which include CHDs, rape crisis centers, universities, and mental health organizations
 - HT posters and brochures from HHS "Look Beneath the Surface Campaign."
 - Possess DVDs for educational and awareness purposes.
 - **BUREAU OF ENVIRONMENTAL HEALTH**
 - The Migrant Housing Program coordinator will contact HHS to obtain culturally appropriate public health messages and educational materials, in English, Spanish and Creole, for distribution to CHDs.
 - Field staff can share this material with workers living in migrant labor camps, H2-A farmworker housing, and residential migrant housing permitted by DOH.
 - The Migrant Program Coordinator will work with the Farmworker Advocacy Group to help reach the farmworker communities to increase public awareness about HT.
 - The Coordinator plans to work with the Office of Communications and the Farmworker Advocacy Group to publicize message about human trafficking to radio stations and television networks for Public Service Announcements.

2. CHDs should post information on human trafficking in appropriate multiple languages wherever the public sees public health messages in CHD facilities. In addition, CHD staff, where appropriate, should receive training on how to recognize human trafficking and respond appropriately.

- **BUREAU OF FAMILY HEALTH SERVICES**

- **SEXUAL VIOLENCE PREVENTION PROGRAM (SVPP)**

- CHDs have been provided *Look Beneath the Surface* posters from DHHS website in a variety of languages and asked to post in CHD's, clinics, and other appropriate venues.
- SVPP plans to develop a short training on recognizing the signs of HT and will provide on the next Infant, Maternal, and Reproductive Health Unit quarterly call. Date is TBD but once scheduled, will be shared with the taskforce.
- Human trafficking posters, brochures, etc., were made available free to CHDs.

- **BUREAU OF ENVIRONMENTAL HEALTH**

- The Migrant Program Coordinator coordinated and hosted a multi-agency Migrant Housing Webinar on March 29, 2013,
- The Migrant Program Coordinator will provide the CHD inspectors with posters, brochures and other educational materials about human trafficking to post in DOH permitted migrant labor camps in workers' native language.

3. DOH should identify or develop articles on human trafficking and include them in newsletters and publications.

- **BUREAU OF FAMILY HEALTH SERVICES**

- **SEXUAL VIOLENCE PREVENTION PROGRAM**

- SVPP has written a variety of articles on HT for various publications.
- SVPP has published press releases on HT, including:
 - Press release: Satellite Broadcast to Increase Awareness About Human Trafficking (Dec 2010)
 - Press release: Florida Department of Health Recognizes January 11th as Human Trafficking Awareness Day (Dec 2011)
 - Press release: Florida Department of Health Recognizes January 11th as Human Trafficking Awareness Day (Dec 2012)

- **BUREAU OF ENVIRONMENTAL HEALTH**

- The Migrant Program Coordinator is working with federal and state agencies to develop a newsletter, write articles, and create other publications to address HT.
- The Coordinator also serves on a HT Taskforce created by the U.S. Attorney's Office.
- The Taskforce met for the first time on September 19, 2013 and discussed developing a statewide protocol to deal with HT issues. The taskforce meets quarterly and the next meeting is 12/5/2013.

4. DOH should develop agency policies and train staff on what to do if HT is suspected.

- **DOH** will be developing general training for all employees and an advanced training for specific employee groups who are more likely to encounter signs of human trafficking in the field.
- **BUREAU OF FAMILY HEALTH SERVICES**
 - **SEXUAL VIOLENCE PREVENTION PROGRAM (SVPP)**
 - September of 2013, SVPP, CHD leadership and Infant Maternal & Reproductive Health Section updated patient screening questions for CHDs for screening and reporting sexual violence, domestic violence, and human trafficking.
 - SVPP sponsored a HT speaker for HQ Staff.
 - In 2009 IPP contracted with Robin Thompson to conduct training for DOH central staff on HT.
 - Assisted Julie Forester in contracting with Robin Thompson to conduct training for MQA.
- **BUREAU OF ENVIRONMENTAL HEALTH**
 - Currently there are no policies on referring situations when human trafficking is suspected
 - Training on identifying human trafficking, how to contact local law enforcement when trafficking is suspected or has been conducted.
- **DIVISION OF MEDICAL QUALITY ASSURANCE**
 - Bureau of Enforcement staff have been trained on how to identify and where to report HT.
 - January 20, 2012, five hour CLE training was conducted by Robin Thompson (FSU Center for the Advancement of Human Rights)
 - May 2, 2012, training by the Assistant Chief of Enforcement at the Investigative Services Annual Training.
 - Investigators who perform massage inspections are trained immediately after being hired about the signs of HT and where to report.
 - Board of Massage Therapy has created a HT liaison to report issues to the Board regarding HT and any intersection within the practice of Massage
- **FLORIDA FUSION CENTER**
 - Work with Injury Prevention, MQA, Sexual Violence and Environmental Health to develop Standard Operating Procedures for FDOH personnel to provide guidance on recognizing and responding to suspected human trafficking incidents.
- **INJURY PREVENTION PROGRAM**
 - In 2009 IPP contracted with Robin Thompson to conduct training for DOH central staff on HT.
 - Assisted Julie Forester in contracting with Robin Thompson to conduct training for MQA.

5. DOH should provide local and national human trafficking contact information to CHDs, staff, and contractors, and encourage partnerships and collaborations to support local and state anti-trafficking efforts.
 - The Taskforce is working with various local and state government agencies, as well as, non-government agencies to identify staff contacts for each agency.
 - **BUREAU OF FAMILY HEALTH SERVICES**
 - **SEXUAL VIOLENCE PREVENTION PROGRAM**
 - National and state level reporting information is on the DOH website
 - October 9, 2013, SVPP Program Administrator met with Connie Rose from Victims 2 Survivors.
 - September 2013, Ms. Rose provided information on a HT documentary and roundtable that was aired on WEDU PBS in the Tampa Bay area. Information on the documentary and roundtable will be brought to the next task force meeting.
 - Refugee Health Program, in partnership with the Office of Injury Prevention and FSU, developed a resource directory of organizations that support HT victims and a listing of national, state, and local level resources. These resources can be updated and provided to the CHDs.
 - Forward training opportunities or information on human trafficking to SVPP contacts.
 - **DIVISION OF MEDICAL QUALITY ASSURANCE**
 - The Bureau of Enforcement has two investigators who regularly attend a HT task force.
 - **BUREAU OF ENVIRONMENTAL HEALTH**
 - The Migrant Program Coordinator is working with the HT Taskforce of the U.S. Department of Justice, U.S. Attorney's Office creating contacts for law enforcement agencies and all 67 Florida counties.
 - **FLORIDA FUSION CENTER**
 - Coordinate through FFC on HT efforts of participating Interagency Fusion Liaisons including law enforcement monitoring and reporting public health related incidents.
 - Facilitate FDOH requests for law enforcement or FFC assistance in regards to HT incidents, training, policies, etc.
6. DOH should encourage health care providers to be trained on human trafficking.
 - **BUREAU OF FAMILY HEALTH SERVICES**
 - **SEXUAL VIOLENCE PREVENTION PROGRAM**
 - Robin Thompson created an online CME program for the Florida Medical Association (FMA) contrasting and comparing domestic violence and HT as part of the FMA domestic violence CME.

- January 19, 2011, participated in the quarterly meeting of the Statewide Trauma Informed Care Workgroup Meeting, Domestic Minor Sex Trafficking.
 - June 10, 2011, participated in mandatory training webinar for all staff working in Title X Family Planning Clinics, Florida's Reporting Laws for Child Abuse and Human Trafficking.
 - January 20, 2012, Intermediate CLE on HT, MQA and PSU In-service Training and Continuing Legal Education.
 - September 20, 2013, Infant, Maternal, and Reproductive Health, Title X Family Planning Program presented a webinar training on HT to all staff at the local CHDs and contracted sites who work with family planning clients. Training is required for all new staff within 30 days of hire and annually. The mandatory training is titled, FDOH Revised Reporting Requirements and Prohibitions in Title X.
- **BUREAU OF ENVIRONMENTAL HEALTH**
 - March 29, 2013, the Migrant Program Coordinator hosted a migrant housing webinar which included training about HT.
 - The Migrant Program Coordinator will work to provide more collaborative training related to HT by subject matter experts.
 - Participate in cross training exercises with the CHD inspectors and Law Enforcement agencies across the state.
7. DOH should consider including patient screening questions to identify human trafficking and when trafficking is suspected, refer to appropriate resources.
- **BUREAU OF FAMILY HEALTH SERVICES**
 - **SEXUAL VIOLENCE PREVENTION**
 - Added human trafficking questions to the Sexual Violence Data Registry used by all agencies contracting with the SVPP.
 - SVPP has developed a Technical Assistance Guideline (TAG 15) and screening form for CHDs for screening and reporting sexual violence, domestic violence, and HT.
 - **BUREAU OF ENVIRONMENTAL HEALTH**
 - The CHD inspectors of migrant and seasonal labor camps may observe suspicious activities that may be related to HT. The inspectors are required to inspect all rooms in the housing units and report any suspicious activity to the Environmental Health Director and law enforcement.
8. DOH should include human trafficking information on its website, including a link to the Department of Children and Families human trafficking website.
- **BUREAU OF FAMILY HEALTH SERVICES**
 - **SEXUAL VIOLENCE PREVENTION PROGRAM**
 - The Department of Children and Families (DCF) Abuse Reporting Portal - <https://reportabuse.dcf.state.fl.us/> and link to the DCF HT

website is on the DOH website:

<http://www.floridahealth.gov/prevention-safety-and-wellness/sexual-abuse-or-violence-prevention/human-trafficking/index.html>.

- **BUREAU OF ENVIRONMENTAL HEALTH**

- Migrant Program Coordinator has submitted a request to the Office of Communication for approval to add links about human trafficking to the Migrant Housing website and a link to the DCF human trafficking website.

9. Please provide any data elements your program office has regarding human trafficking.

- **BUREAU OF FAMILY HEALTH SERVICES**

- **SEXUAL VIOLENCE PREVENTION PROGRAM**

- Future: the TAG 15 screening form will be able to provide aggregate data regarding how many suspected HT victims are seen in a particular county and what resources they were referred to.