

**Assessment of the Health Needs  
of the Maternal and Child Population**

**A Report Prepared for the**

**Florida Department of Health**

**Bureau of Family and Community Health**

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**Report Prepared by the**

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# **Assessment of the Health Needs of the Maternal and Child Population**

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## Executive Summary

This Executive Summary section presents an overview of the key findings detailed in the “Tabular Results” section of this report. Summary points are grouped by the major areas of the needs assessment: (1) unmet healthcare needs, (2) healthcare problems, (3) barriers preventing good healthcare, (4) under served groups with the most pressing healthcare needs, and (5) actions needed to address barriers to healthcare access. Only key stakeholders and direct service providers were asked the questions related to areas four and five.

The following results summarize the responses provided by 149 Direct Service Providers, 112 Key Stakeholders and 1,194 Consumers. These three groups are further identified in the Methodology section of this report. The highlighted findings report the answers that were mentioned most frequently by the three sample groups. However, in numerous instances, the percentages for the top three to five responses are similar – the differences are relatively minor.

### UNMET NEEDS

- (Table 1) Consumers named reducing teen pregnancy, dental care and helping pregnant women to quit smoking as the most important unmet healthcare needs for pregnant women and newborns.
  - Stakeholders identified reducing the number of low birth weight babies, reducing teen pregnancy and dental care.
  - Providers selected reducing teen pregnancy, routine prenatal care and information and counseling on nutrition and healthy lifestyles
- (Table 2) Consumers, stakeholders and providers each mentioned treatment for depression, access to mental health counseling and child and adolescent mental health treatment as the three most important unmet mental healthcare needs for mothers and children.
- (Table 3) Consumers, stakeholders and providers agreed that helping teens make healthy choices, parenting support and education classes and difficulty finding health services as the most important unmet health information-related needs for mothers and children.
- (Table 4) Consumers mentioned clinics, specialists and doctors, nurses or other health workers as the most important unmet general healthcare service needs for mothers and children.
  - Stakeholders named primary care, specialists, and clinics.
  - Providers identified clinics, primary care and doctors, nurses or other health workers.
- (Table 5) Consumers indicated that cost of prescription drugs, difficulty getting basic insurance coverage and eligibility for Medicaid are the most important unmet healthcare financial needs facing mothers and children.
  - Stakeholders and providers agreed that the cost of prescription drugs, difficulty getting basic insurance coverage and lack of health insurance are the most important unmet financial needs.

### PROBLEMS

- (Table 6) Consumers, stakeholders and providers uniformly selected lack of affordable childcare, obesity and poor nutrition as the most important healthcare problems for infants, children and adolescents.

- (Table 7) Consumers and providers chose alcohol abuse, illegal drug use and tobacco use as the most important substance use and abuse problems for mothers and youth.
  - Stakeholders selected alcohol abuse, illegal drug use and lack of substance abuse treatment services.
- (Table 8) Consumers indicated that domestic violence, lack of dental care and sexually transmitted diseases were the most important “other” healthcare problems facing mothers and children.
  - Stakeholders named lack of dental care, domestic violence, and lack of transportation.
  - Providers chose domestic violence, lack of dental care and lack of exercise.
- (Table 9) Consumers considered long waits in healthcare offices, limited care hours and long waits for appointments to be the most important healthcare problems concerning how mothers and children are treated by healthcare professionals.
  - Stakeholders and direct service providers agreed that limited care hours, long waits for appointments and not enough time with healthcare workers are the most important problems.
- (Table 10) The consumer and key stakeholder samples named specialty healthcare for children with developmental delays, specialty care for children and specialty care for adolescents as the most important specialty healthcare problems for mothers and children.
  - Direct service providers indicated that specialty healthcare for children with developmental delays, specialty care for adolescents and services for migrant workers are most important.

#### BARRIERS PREVENTING GOOD HEALTHCARE

- (Table 11) Consumers reported that not enough doctors accepting Medicaid, inadequate child daycare facilities and insufficient healthcare professionals in local areas are the most important things preventing good healthcare.
  - Stakeholders and providers indicated that not enough doctors that accept Medicaid, too few substance abuse treatment programs and facilities, and inadequate mental healthcare facilities are the most important things preventing good healthcare.
- (Table 12) Consumers and key stakeholders agreed that the high cost of health insurance, prescription drugs and doctor’s fees are the most important financial issues preventing good healthcare for mothers and children.
  - Providers indicated that health insurance, prescription drugs and deductibles are the most important financial issues.
- (Table 13) The three samples agreed on the most important “other things” preventing good healthcare for mothers and children. Their rankings of the issues, however, varied substantially.
  - Consumers chose difficulty qualifying for Medicaid, the lack of available health insurance and lack of transportation to doctors and healthcare facilities as the most important barriers.
  - Key stakeholders mentioned lack of transportation, unavailable health insurance and the difficulty of qualifying for Medicaid.
  - Direct service providers overwhelmingly agree that the lack of health insurance is a major barrier preventing good healthcare. It was followed by lack of transportation and the difficulty of qualifying for Medicaid.

## UNDERSERVED GROUPS WITH MOST PRESSING NEEDS

The remaining tables reflect the responses reported by key stakeholders and direct service providers.

- (Table 14) Stakeholders identified uninsured citizens, underinsured citizens and undocumented citizens as the groups with the largest unmet needs for access to primary healthcare.
  - Providers named uninsured citizens, underinsured citizens and homeless citizens.
- (Table 15) Stakeholders indicated that uninsured citizens, underinsured citizens and undocumented citizens are the groups with the largest unmet needs for access to dental care.
  - Direct service providers chose uninsured citizens, underinsured citizens and homeless citizens.
- (Table 16) Stakeholders selected uninsured citizens, underinsured citizens and undocumented citizens as the groups with the greatest unmet needs for access to vision care.
  - Service providers identified uninsured citizens, underinsured citizens and homeless citizens.
- (Table 17) Both key stakeholders and service providers named uninsured citizens, underinsured citizens and homeless citizens as the groups with the largest unmet needs for access to mental healthcare.
- (Table 18) Stakeholders reported that uninsured citizens, underinsured citizens and undocumented citizens are the groups with the largest unmet needs for access to prenatal healthcare.
  - Providers singled out uninsured citizens, underinsured citizens and homeless citizens.
- (Table 19) Once again key stakeholders named uninsured citizens, underinsured citizens and undocumented citizens as the groups with the largest unmet needs for access to referrals to specialty healthcare.
  - Direct service providers identified uninsured citizens, underinsured citizens and homeless citizens as the groups needing referrals to specialty care.

## ACTIONS TO ADDRESS BARRIERS

- (Table 20) Key stakeholders named offering affordable healthcare coverage, increasing public funding for services, and providing universal health insurance as the actions that are necessary to address current barriers to healthcare access.
  - Service providers indicated that offering affordable healthcare coverage, reducing the cost of medical malpractice insurance, and providing universal health insurance are the actions that are needed.

Additional results are presented in tables analyzing each needs assessment question by the survey groups, Florida regions and community size (see Tabular Results). The results by region and community size largely mirror the findings for the three survey groups. As a result, the summary analyses emphasize the responses given by the Direct Service Provider, the Key Stakeholder and the Consumers samples.

In addition, the Appendix section contains demographic profiles of the respondents, and summary tables for the Direct Service Providers and Key Stakeholders. The final set of tables in the appendix is a frequency distribution of the needs assessments results for all three survey groups.

## Introduction

The Florida Department of Health receives approximately 20 million dollars each year from a Federal block grant (Title V) to provide public health services to the maternal and child health (MCH) population. This funding supports the state public health infrastructure for the MCH population and provides resources for direct services including primary healthcare for pregnant women and infants. In addition, the funding also supports infrastructure for school health, family planning, women's health, child and adolescent health, dental health and abstinence education programs.

As part of the renewal process, every five years Florida is required to complete a statewide comprehensive needs assessment of the MCH population. The needs assessment will gather and interpret primary and secondary data that address the needs for and barriers to preventative and primary care services for pregnant women, mothers, infants, children, youth and adolescents, including those with special healthcare needs. The identified needs, issues and service gaps will be used to set priorities for the next five years of the Title V grant. Critical health issues specific to this population include:

- Child birth (infant mortality, unwed and teenage mothers, low birth weight, risks to pregnant women such as AIDS/STDs, smoking, drinking, stress and little or no prenatal care, etc.)
- Child care (breastfeeding, immunizations, etc.)
- Barriers to child care and healthcare access (harmful beliefs and lack of knowledge, financial and other resource limitations, and problems with the healthcare delivery system)
- Medical conditions (asthma, elevated blood lead levels, lack of dental care, etc.)
- Child abuse and neglect
- Health-risk behaviors (drinking, smoking, drug use, seat belt use, bicycle helmet use, etc.)
- Limitations to the healthcare infrastructure (lack of delivery hospitals, lack of specialists such as OB's and pediatricians, etc.)
- Special problems faced by pregnant women and mothers due to their race/ethnicity

One component of the needs assessment is primary research to capture information from three key groups throughout the state of Florida:

- (1) Key Stakeholders and partners in the MCH service delivery system
- (2) Direct Service Providers
- (3) Consumers

This report details the results of mail and Web-based surveys conducted in February-March, 2005. Responses from the three groups are profiled. In addition, comparisons are made by region and by size of city in which the respondent is located.

## TABULAR RESULTS

**Table 1: Percentage Distributions Indicating the Most Important Unmet Healthcare Needs for Pregnant Women and Newborns by Survey Group, Region and Community Size \***

	Group(s)			Florida Region(s)			Community Population Size(s)			Group Totals
	Direct Service Providers (n=149)	Key Stakeholders (n=112)	Consumers (n=1,194)	North FL (n=543)	Central FL (n=549)	South FL (n=260)	Small Town/ City: <50,000 (n=508)	Medium Size City: 50,000-250,000 (n=388)	Large City: >250,000 (n=186)	
	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %
Reducing teen pregnancy	46.3	52.7	49.0	51.7	48.5	48.8	56.1	46.6	47.8	51.3
Dental care	33.6	49.1	43.1	48.3	40.8	35.8	46.9	44.6	38.7	44.6
Helping pregnant women to quit smoking	24.2	23.2	35.9	36.6	32.8	28.1	35.8	29.6	26.3	32.0
Routine prenatal (pregnancy period) care	40.9	41.1	22.4	22.3	27.1	33.1	23.0	30.9	33.9	27.7
Counseling on nutrition and healthy lifestyles	38.9	20.5	23.8	22.3	28.2	24.6	24.6	25.5	31.2	26.1
Information and access to birth control	36.2	31.3	21.9	21.5	24.8	25.4	21.7	24.5	33.9	24.8
Inadequate or unsafe housing	16.1	17.0	26.0	25.6	22.8	26.9	26.6	22.2	20.4	23.9
Reducing the number of low birth weight babies	24.2	54.5	18.2	21.2	22.0	21.2	17.9	22.7	27.4	21.3
Birth education classes	8.1	2.7	24.5	19.7	21.9	22.3	21.7	21.1	16.7	20.6
Increasing the number of mothers who breastfeed	22.8	5.4	16.8	16.6	17.9	16.9	13.4	19.1	23.1	17.1
Reducing perinatal (around the time of birth) transmission of AIDS	8.7	3.6	18.6	16.4	14.4	17.7	13.0	14.7	14.0	13.8

\* Note: Multiple Responses Allowed.

**Table 2: Percentage Distributions Indicating the Most Important Unmet Mental Healthcare Needs for Mothers and Children by Survey Group, Region and Community Size \***

	Group(s)			Florida Region(s)			Community Population Size(s)			Group Totals
	Direct Service Providers (n=149)	Key Stakeholders (n=112)	Consumers (n=1,194)	North FL (n=543)	Central FL (n=549)	South FL (n=260)	Small Town/ City: <50,000 (n=508)	Medium Size City: 50,000-250,000 (n=388)	Large City: >250,000 (n=186)	
	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %
Treatment for depression	63.8	68.8	70.7	69.2	69.9	71.5	66.3	76.5	65.1	69.8
Access to mental health counseling	85.2	88.4	57.6	62.6	63.2	65.8	65.2	64.9	68.8	65.7
Child and adolescent mental health treatment	69.1	83.0	51.6	55.2	58.1	56.5	56.1	57.0	63.4	57.7
Long term mental health treatment	44.3	45.5	34.5	37.8	36.8	33.5	40.2	38.7	34.9	38.7
Reducing eating disorders	13.4	5.4	36.6	31.3	30.8	34.2	33.3	29.1	27.4	30.8
Reducing suicides	10.1	6.3	36.2	32.0	31.9	30.4	31.1	28.9	25.3	29.3

\* Note: Multiple Responses Allowed.

**Table 3: Percentage Distributions Indicating the Most Important Unmet Health Information-Related Needs for Mothers and Children by Survey Group, Region and Community Size \***

	Group(s)			Florida Region(s)			Community Population Size(s)			Group Totals
	Direct Service Providers (n=149)	Key Stakeholders (n=112)	Consumers (n=1,194)	North FL (n=543)	Central FL (n=549)	South FL (n=260)	Small Town/ City: <50,000 (n=508)	Medium Size City: 50,000-250,000 (n=388)	Large City: >250,000 (n=186)	
	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %
Helping teens make healthy choices	62.4	61.6	61.6	63.2	63.2	58.8	65.6	61.6	61.3	63.4
Parenting support and education classes	58.4	50.9	50.3	52.7	51.5	48.1	51.2	54.6	54.3	53.0
Difficulty finding health services	57.0	57.1	47.4	44.6	54.3	50.8	45.1	52.1	53.8	49.1
Learning about programs/services	39.6	42.9	43.8	42.9	44.8	45.4	45.5	43.6	43.0	44.4
Health education in schools	34.2	41.1	42.3	42.5	38.4	46.5	41.9	39.7	42.5	41.2
Understandable health information	32.9	37.5	38.9	40.1	38.1	37.7	38.4	40.2	29.0	37.4

\* Note: Multiple Responses Allowed.

**Table 4: Percentage Distributions Indicating the Most Important Unmet General Healthcare Service Needs for Mothers and Children by Survey Group, Region and Community Size \***

	Group(s)			Florida Region(s)			Community Population Size(s)			Group Totals
	Direct Service Providers (n=149)	Key Stakeholders (n=112)	Consumers (n=1,194)	North FL (n=543)	Central FL (n=549)	South FL (n=260)	Small Town/ City: <50,000 (n=508)	Medium Size City: 50,000-250,000 (n=388)	Large City: >250,000 (n=186)	
	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %
Clinics	59.1	50.9	43.3	42.2	49.2	47.3	43.1	51.3	47.3	46.8
Specialists	40.9	52.7	37.3	40.1	41.5	35.8	41.1	44.8	29.0	40.4
Doctors, nurses or other health workers	47.0	33.0	36.1	35.2	40.8	36.2	36.8	40.5	36.6	38.1
Primary care	48.3	54.5	25.5	29.7	30.8	35.4	25.6	35.6	40.3	31.7
Outpatient treatment	41.6	33.9	19.7	24.9	20.8	28.5	24.8	21.9	30.1	24.7
Labor & delivery services	10.7	21.4	23.9	23.9	19.9	28.8	25.8	21.9	15.6	22.6
Hospitals	3.4	7.1	23.3	23.2	18.9	16.5	29.7	12.6	10.8	20.3
Premature baby care	15.4	21.4	20.2	20.1	21.5	18.1	18.7	20.1	22.6	19.9
Emergency rooms	4.0	3.6	24.5	22.5	21.1	18.8	24.2	14.9	18.3	19.9
Laboratories for blood work	4.7	1.8	14.0	13.1	12.4	11.5	12.8	10.6	14.5	12.3

\* Note: Multiple Responses Allowed.

**Table 5: Percentage Distributions Indicating the Most Important Healthcare Financial Issues Facing Mothers and Children by Survey Group, Region and Community Size \***

	Group(s)			Florida Region(s)			Community Population Size(s)			Group Totals
	Direct Service Providers (n=149)	Key Stakeholders (n=112)	Consumers (n=1,194)	North FL (n=543)	Central FL (n=549)	South FL (n=260)	Small Town/ City: <50,000 (n=508)	Medium Size City: 50,000-250,000 (n=388)	Large City: >250,000 (n=186)	
	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %
Cost of prescription drugs	53.7	57.1	55.6	60.8	56.8	46.9	59.8	55.7	53.2	57.2
Difficulty getting basic insurance coverage	52.3	48.2	42.3	40.9	46.8	50.0	43.9	45.6	45.7	44.8
High cost of healthcare in general	33.6	38.4	35.0	34.3	37.7	37.3	34.6	39.7	41.4	37.6
Lack of health insurance	43.0	56.3	30.8	36.5	30.8	38.5	34.6	33.2	38.2	34.8
Too few physicians who accept Medicaid	37.6	26.8	30.9	31.9	34.1	27.3	29.3	34.8	30.6	31.5
Eligibility for Medicaid	14.8	15.2	38.0	32.8	37.0	33.5	34.4	29.6	24.7	31.1
Employment issues	8.7	18.8	21.6	23.9	18.2	17.7	21.5	22.4	12.9	20.3
Rising insurance premiums / cost	14.1	13.4	18.3	19.0	16.4	18.5	19.5	18.3	16.7	18.6
High cost of deductibles	8.1	4.5	13.9	12.0	13.7	13.1	15.9	11.6	13.4	14.0
Inadequate reimbursement for Medicaid	23.5	17.0	3.7	5.7	5.5	11.9	5.9	8.8	7.5	7.2

\* Note: Multiple Responses Allowed.

**Table 6: Percentage Distributions Indicating the Most Important Healthcare Problems for Infants, Children and Adolescents by Survey Group, Region and Community Size \***

	Group(s)			Florida Region(s)			Community Population Size(s)			Group Totals
	Direct Service Providers (n=149)	Key Stakeholders (n=112)	Consumers (n=1,194)	North FL (n=543)	Central FL (n=549)	South FL (n=260)	Small Town/ City: <50,000 (n=508)	Medium Size City: 50,000-250,000 (n=388)	Large City: >250,000 (n=186)	
	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %
Lack of affordable childcare	69.8	61.6	54.2	55.2	58.1	59.6	56.7	59.3	65.6	59.1
Obesity	78.5	72.3	44.3	49.4	51.2	54.6	48.6	53.6	61.3	52.6
Poor nutrition	51.7	51.8	40.2	41.4	41.7	45.0	39.8	45.9	44.6	42.8
Physical abuse	28.9	31.3	37.9	33.7	40.1	36.5	34.6	40.2	35.5	36.8
ADHD (hyperactive children) treatment	25.5	23.2	32.1	32.8	33.5	22.3	33.7	28.1	23.7	29.9
Asthma treatment	26.2	25.0	28.5	28.9	25.1	30.4	29.5	22.9	28.0	26.9
SIDS (Sudden Infant Death Syndrome) awareness	1.3	8.0	26.5	23.8	21.9	21.5	23.4	21.4	16.7	21.5
Lack of immunization (not getting "shots")	16.1	22.3	20.9	19.5	19.1	23.8	19.9	20.4	21.5	20.3
Lead exposure (in paint)	2.0	1.8	6.0	5.3	5.1	4.2	4.9	5.4	6.5	5.4

\* Note: Multiple Responses Allowed.

**Table 7: Percentage Distributions Indicating the Most Important Substance Use and Abuse Problems for Mothers and Youth by Survey Group, Region and Community Size \***

	Group(s)			Florida Region(s)			Community Population Size(s)			Group Totals
	Direct Service Providers (n=149)	Key Stakeholders (n=112)	Consumers (n=1,194)	North FL (n=543)	Central FL (n=549)	South FL (n=260)	Small Town/ City: <50,000 (n=508)	Medium Size City: 50,000-250,000 (n=388)	Large City: >250,000 (n=186)	
	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %
Alcohol abuse/alcoholism	74.5	75.0	81.6	79.9	81.6	81.9	79.7	80.7	83.9	80.8
Illegal drug use	69.8	66.1	79.8	79.0	77.8	80.8	81.7	75.0	74.7	78.1
Tobacco use	65.8	62.5	53.6	59.5	51.7	55.8	57.3	58.0	54.8	57.1
Lack of substance abuse treatment services	61.1	69.6	35.9	37.9	44.4	43.8	39.6	45.4	47.3	43.0
Prescription drug abuse	16.8	19.6	38.8	36.8	35.0	31.2	37.8	32.7	32.8	35.1

\* Note: Multiple Responses Allowed.

**Table 8: Percentage Distributions Indicating the Most Important "Other" Healthcare Problems Facing Mothers and Children by Survey Group, Region and Community Size \***

	Group(s)			Florida Region(s)			Community Population Size(s)			Group Totals
	Direct Service Providers (n=149)	Key Stakeholders (n=112)	Consumers (n=1,194)	North FL (n=543)	Central FL (n=549)	South FL (n=260)	Small Town/ City: <50,000 (n=508)	Medium Size City: 50,000-250,000 (n=388)	Large City: >250,000 (n=186)	
	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %
Domestic violence	61.7	53.6	52.3	53.0	57.0	52.7	52.2	55.9	57.5	54.4
Lack of dental care	57.7	69.6	46.6	51.9	49.9	50.0	52.6	54.9	53.8	53.6
Sexually-transmitted diseases	38.9	42.0	48.9	47.3	47.5	48.5	46.7	47.7	45.2	46.8
Diabetes	32.9	28.6	35.5	33.9	36.1	33.5	33.1	36.3	34.4	34.5
Lack of exercise	42.3	35.7	26.7	28.5	30.4	31.2	31.5	30.4	33.9	31.5
Lack of transportation	22.8	45.5	25.2	26.5	28.1	24.6	27.2	28.6	21.0	26.6
Allergies	7.4	7.1	18.5	17.7	14.9	15.8	16.7	13.1	16.7	15.4
Motor vehicle injuries and fatalities	17.4	8.9	14.2	14.9	12.9	16.2	14.8	12.4	15.6	14.0
Lack of vision care	8.1	5.4	13.7	11.8	11.8	13.5	13.8	9.5	14.0	12.3
Food-borne illnesses	1.3	.9	8.1	7.0	6.2	7.3	7.9	4.6	4.3	6.1
Lack of care for hearing loss	.7	.9	4.9	4.2	4.2	3.5	4.7	2.8	3.2	3.8

\* Note: Multiple Responses Allowed.

**Table 9: Percentage Distributions Indicating the Most Important Healthcare Problems Concerning How Mothers and Children Are Treated by Health Professionals by Survey Group, Region and Community Size \***

	Group(s)			Florida Region(s)			Community Population Size(s)			Group Totals
	Direct Service Providers (n=149)	Key Stakeholders (n=112)	Consumers (n=1,194)	North FL (n=543)	Central FL (n=549)	South FL (n=260)	Small Town/ City: <50,000 (n=508)	Medium Size City: 50,000-250,000 (n=388)	Large City: >250,000 (n=186)	
	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %
Too long a wait in healthcare offices	43.6	44.6	65.3	65.6	64.1	57.7	66.1	62.9	58.1	63.6
Care hours too limited (not enough evening/weekend hours)	63.8	66.1	53.7	56.4	57.9	55.8	54.7	59.8	58.1	57.1
Having to wait too long to get an appointment	53.7	49.1	52.4	48.3	55.0	60.8	49.2	54.4	57.0	52.4
Not enough time with healthcare workers	55.0	48.2	37.3	44.2	40.3	37.7	43.1	43.3	40.9	42.8
Doctors and nurses do not speak the patient's language	33.6	39.3	21.8	19.0	27.9	26.9	22.0	25.3	21.0	23.0
Low quality of care	9.4	4.5	16.4	16.6	12.9	15.0	15.9	16.2	10.8	15.2
Not being treated with respect	10.1	15.2	13.7	13.4	14.4	14.2	12.8	12.1	18.8	13.6
Lack of sensitivity to other cultures	9.4	19.6	10.3	9.6	12.0	11.5	11.4	9.3	12.4	10.8

\* Note: Multiple Responses Allowed.

**Table 10: Percentage Distributions Indicating the Most Important Specialty Healthcare Problems for Mothers and Children by Survey Group, Region and Community Size \***

	Group(s)			Florida Region(s)			Community Population Size(s)			Group Totals
	Direct Service Providers (n=149)	Key Stakeholders (n=112)	Consumers (n=1,194)	North FL (n=543)	Central FL (n=549)	South FL (n=260)	Small Town/City: <50,000 (n=508)	Medium Size City: 50,000-250,000 (n=388)	Large City: >250,000 (n=186)	
	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %
Specialty healthcare for children with developmental delays	60.4	49.1	51.4	54.1	53.0	51.5	51.6	55.2	50.5	52.7
Specialty care for children	32.9	49.1	40.9	44.0	42.6	33.8	45.3	41.0	33.3	41.7
Specialty care for adolescents	55.7	56.3	32.7	36.8	38.6	37.7	40.2	42.3	44.1	41.6
Specialty healthcare for physically handicapped children	36.2	26.8	35.4	34.4	34.8	40.0	37.4	32.0	33.3	34.8
Specialty care for infants	16.8	30.4	33.3	34.6	31.0	27.7	35.4	31.2	24.2	32.0
Specialty care for premature babies	18.8	22.3	31.5	30.9	30.2	28.1	33.1	27.1	23.1	29.2
Services for migrant workers	40.9	36.6	25.9	21.7	31.3	34.2	26.2	29.6	28.0	27.7
Specialty care for newborns	9.4	17.0	26.5	25.4	25.1	22.7	23.0	25.8	21.0	23.7

\* Note: Multiple Responses Allowed.

**Table 11: Percentage Distributions Indicating the Most Important Things Preventing Good Healthcare for Mothers and Children by Survey Group, Region and Community Size \***

	Group(s)			Florida Region(s)			Community Population Size(s)			Group Totals
	Direct Service Providers (n=149)	Key Stakeholders (n=112)	Consumers (n=1,194)	North FL (n=543)	Central FL (n=549)	South FL (n=260)	Small Town/ City: <50,000 (n=508)	Medium Size City: 50,000-250,000 (n=388)	Large City: >250,000 (n=186)	
	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %
Doctors who accept Medicaid	58.4	55.4	48.7	46.8	56.3	51.9	48.2	56.7	52.2	51.9
Child daycare facilities	31.5	32.1	40.1	39.0	38.6	41.2	36.4	37.1	44.6	38.1
Substance abuse treatment programs and facilities	42.3	60.7	26.9	35.7	30.4	27.7	33.7	34.5	37.1	34.6
Mental health care facilities	53.7	65.2	20.9	28.4	29.0	26.5	28.1	33.2	41.4	32.3
Healthcare professionals in the local area	27.5	21.4	32.0	31.5	30.6	32.3	37.8	26.5	25.3	31.6
Clinics	38.3	28.6	28.1	25.4	32.2	31.2	27.8	29.1	34.9	29.5
Birthing facilities	8.1	9.8	25.8	24.7	20.9	25.0	28.3	19.8	12.4	22.6
Female doctors	7.4	4.5	20.0	18.2	19.3	14.6	18.1	17.5	11.8	16.8
Hospitals	4.7	3.6	18.8	18.8	14.2	14.2	22.0	10.6	8.6	15.6
Vaccines such as flu shots	6.0	2.7	18.8	17.3	17.1	12.7	13.4	16.2	9.7	13.8

\* Note: Multiple Responses Allowed.

**NOTE: The choices in Table 11 were preceded by the words: “There are not enough .... “**

**Table 12: Percentage Distributions Indicating the Most Important Cost Issues Preventing Good Healthcare for Mothers and Children by Survey Group, Region and Community Size \***

	Group(s)			Florida Region(s)			Community Population Size(s)			Group Totals
	Direct Service Providers (n=149)	Key Stakeholders (n=112)	Consumers (n=1,194)	North FL (n=543)	Central FL (n=549)	South FL (n=260)	Small Town/ City: <50,000 (n=508)	Medium Size City: 50,000-250,000 (n=388)	Large City: >250,000 (n=186)	
	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %
Health insurance	85.2	90.2	68.2	73.3	74.0	76.9	74.0	76.3	80.1	75.9
Prescription drugs	78.5	83.0	64.7	74.2	68.7	61.2	71.7	68.8	67.2	69.9
Doctor's fees	28.2	39.3	58.7	58.9	56.5	50.4	61.4	53.1	41.4	55.0
Deductibles	43.6	36.6	31.3	28.7	35.3	41.5	30.1	39.9	39.2	35.2
Co-payments	25.5	24.1	32.5	30.6	33.7	31.5	30.5	31.7	37.6	32.2
Laboratory tests	19.5	12.5	25.0	27.1	21.3	21.2	25.2	19.8	17.7	22.0

\* Note: Multiple Responses Allowed.

**NOTE: The choices in Table 12 were preceded by the words: “The high cost of .... “**

**Table 13: Percentage Distributions Indicating the Most Important "Other Things" Preventing Good Healthcare for Mothers and Children by Survey Group, Region and Community Size \***

	Group(s)			Florida Region(s)			Community Population Size(s)			Group Totals
	Direct Service Providers (n=149)	Key Stakeholders (n=112)	Consumers (n=1,194)	North FL (n=543)	Central FL (n=549)	South FL (n=260)	Small Town/ City: <50,000 (n=508)	Medium Size City: 50,000-250,000 (n=388)	Large City: >250,000 (n=186)	
	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %
Health insurance not available	78.5	73.2	63.4	68.1	67.8	70.0	69.5	67.5	70.4	68.9
Difficulty qualifying for Medicaid	44.3	53.6	70.6	68.9	69.6	67.3	68.1	68.3	59.1	66.6
Transportation to doctors and healthcare facilities	57.0	76.8	49.9	58.2	51.7	52.3	59.3	54.1	53.2	56.4
Inadequate health education	42.3	33.0	36.9	40.7	37.3	39.6	39.4	40.2	42.5	40.2
Healthcare workers do not speak the patient's language	27.5	18.8	21.0	15.8	25.0	25.4	18.1	22.9	19.4	20.1
Literacy (inability to read)	20.1	24.1	14.7	16.9	15.7	16.2	16.3	17.0	22.0	17.6
Healthcare workers do not understand the patient's culture	9.4	11.6	9.2	7.6	11.1	8.5	8.5	10.3	10.2	9.4

\* Note: Multiple Responses Allowed.

**Table 14: Percentage Distributions Indicating the Groups With the Largest Unmet Needs for Access to Primary Care by Survey Group, Region and Community Size \***

	Group(s)		Florida Region(s)			Community Population Size(s)			Group Totals
	Direct Service Providers (n=149)	Key Stakeholders (n=112)	North FL	Central FL	South FL	Small Town/ City: <50,000	Medium Size City: 50,000-250,000	Large City: >250,000	
	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %
Uninsured citizens	85.9	88.4	85.7	90.8	83.9	89.1	88.2	85.4	87.5
Underinsured citizens	71.8	64.3	58.4	74.3	74.2	68.8	69.6	70.7	69.8
Rural populations	32.9	37.5	49.4	32.1	25.8	60.9	37.3	17.1	36.7
Homeless citizens	40.9	29.5	33.8	41.3	29.0	23.4	42.2	39.0	36.3
Undocumented citizens	22.1	43.8	27.3	27.5	41.9	25.0	25.5	43.9	31.5
Seasonal workers	20.1	15.2	19.5	19.3	16.1	20.3	14.7	18.3	17.3
Refugee populations	10.1	8.9	7.8	4.6	22.6	3.1	11.8	11.0	9.3
Out of county Florida residents seeking care in another Florida county	6.0	6.3	10.4	5.5	3.2	9.4	5.9	3.7	6.0

\* Note: Multiple Responses Allowed. Question Answered Only by Direct Service Providers and Key Stakeholders.

**Table 15: Percentage Distributions Indicating the Groups With the Largest Unmet Needs for Access to Dental Care by Survey Group, Region and Community Size \***

	Group(s)		Florida Region(s)			Community Population Size(s)			Group Totals
	Direct Service Providers (n=149)	Key Stakeholders (n=112)	North FL	Central FL	South FL	Small Town/ City: <50,000	Medium Size City: 50,000-250,000	Large City: >250,000	
	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %
Uninsured citizens	78.5	89.3	84.4	86.2	79.0	84.4	84.3	84.1	84.3
Underinsured citizens	67.8	63.4	61.0	68.8	69.4	68.8	65.7	67.1	66.9
Rural populations	36.9	38.4	51.9	36.7	27.4	59.4	37.3	25.6	39.1
Homeless citizens	45.0	31.3	36.4	42.2	37.1	17.2	48.0	42.7	38.3
Undocumented citizens	16.8	42.0	20.8	25.7	37.1	18.8	25.5	36.6	27.4
Seasonal workers	14.8	14.3	11.7	17.4	14.5	14.1	13.7	15.9	14.5
Refugee populations	12.1	7.1	6.5	5.5	24.2	4.7	11.8	11.0	9.7
Out of county Florida residents seeking care in another Florida county	2.7	4.5	6.5	3.7	.0	4.7	2.9	3.7	3.6

\* Note: Multiple Responses Allowed. Question Answered Only by Direct Service Providers and Key Stakeholders.

**Table 16: Percentage Distributions Indicating the Groups With the Largest Unmet Needs for Access to Vision Care by Survey Group, Region and Community Size \***

	Group(s)		Florida Region(s)			Community Population Size(s)			Group Totals
	Direct Service Providers (n=149)	Key Stakeholders (n=112)	North FL	Central FL	South FL	Small Town/ City: <50,000	Medium Size City: 50,000-250,000	Large City: >250,000	
	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %
Uninsured citizens	80.5	89.3	85.7	85.3	85.5	85.9	85.3	84.1	85.1
Underinsured citizens	69.8	68.8	67.5	67.9	77.4	75.0	69.6	68.3	70.6
Homeless citizens	49.7	28.6	40.3	46.8	33.9	23.4	48.0	43.9	40.3
Rural populations	32.2	38.4	51.9	35.8	17.7	57.8	39.2	17.1	36.7
Undocumented citizens	17.4	40.2	18.2	25.7	38.7	18.8	23.5	37.8	27.0
Seasonal workers	16.1	11.6	11.7	17.4	12.9	15.6	13.7	13.4	14.1
Refugee populations	11.4	3.6	3.9	3.7	22.6	3.1	9.8	8.5	7.7
Out of county Florida residents seeking care in another Florida county	.0	3.6	2.6	1.8	.0	3.1	2.0	.0	1.6

\* Note: Multiple Responses Allowed. Question Answered Only by Direct Service Providers and Key Stakeholders.

**Table 17: Percentage Distributions Indicating the Groups With the Largest Unmet Needs for Access to Mental Healthcare by Survey Group, Region and Community Size \***

	Group(s)		Florida Region(s)			Community Population Size(s)			Group Totals
	Direct Service Providers (n=149)	Key Stakeholders (n=112)	North FL	Central FL	South FL	Small Town/ City: <50,000	Medium Size City: 50,000-250,000	Large City: >250,000	
	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %
Uninsured citizens	78.5	84.8	80.5	86.2	77.4	81.3	82.4	80.5	81.5
Underinsured citizens	65.1	61.6	58.4	67.0	64.5	62.5	66.7	61.0	63.7
Homeless citizens	61.7	43.8	54.5	52.3	58.1	42.2	61.8	53.7	54.0
Rural populations	30.2	41.1	51.9	31.2	27.4	59.4	37.3	17.1	36.3
Undocumented citizens	10.1	34.8	13.0	20.2	30.6	10.9	16.7	34.1	21.0
Seasonal workers	10.1	8.0	9.1	11.9	4.8	7.8	7.8	11.0	8.9
Refugee populations	10.1	4.5	6.5	4.6	16.1	3.1	9.8	8.5	7.7
Out of county Florida residents seeking care in another Florida county	3.4	3.6	3.9	4.6	1.6	6.3	2.9	2.4	3.6

\* Note: Multiple Responses Allowed. Question Answered Only by Direct Service Providers and Key Stakeholders.

**Table 18: Percentage Distributions Indicating the Groups With the Largest Unmet Needs for Access to Prenatal Healthcare by Survey Group, Region and Community Size \***

	Group(s)		Florida Region(s)			Community Population Size(s)			Group Totals
	Direct Service Providers (n=149)	Key Stakeholders (n=112)	North FL	Central FL	South FL	Small Town/ City: <50,000	Medium Size City: 50,000-250,00	Large City: >250,000	
	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %
Uninsured citizens	77.2	80.4	74.0	81.7	82.3	84.4	76.5	78.0	79.0
Underinsured citizens	59.7	55.4	54.5	56.9	62.9	57.8	56.9	59.8	58.1
Rural populations	30.9	40.2	49.4	35.8	21.0	57.8	36.3	20.7	36.7
Undocumented citizens	24.2	51.8	27.3	33.9	46.8	31.3	32.4	45.1	36.3
Homeless citizens	32.2	23.2	28.6	30.3	25.8	12.5	35.3	31.7	28.2
Seasonal workers	29.5	21.4	24.7	30.3	24.2	23.4	28.4	24.4	25.8
Refugee populations	18.8	8.9	13.0	10.1	24.2	7.8	14.7	15.9	13.3
Out of county Florida residents seeking care in another Florida county	7.4	4.5	5.2	6.4	8.1	7.8	7.8	3.7	6.5

\* Note: Multiple Responses Allowed. Question Answered Only by Direct Service Providers and Key Stakeholders.

**Table 19: Percentage Distributions Indicating the Groups With the Largest Unmet Needs for Access to Referrals to Specialty Healthcare by Survey Group, Region and Community Size \***

	Group(s)		Florida Region(s)			Community Population Size(s)			Group Totals
	Direct Service Providers (n=149)	Key Stakeholders (n=112)	North FL	Central FL	South FL	Small Town/ City: <50,000	Medium Size City: 50,000-250,000	Large City: >250,000	
	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %
Uninsured citizens	87.9	87.5	85.7	90.8	88.7	89.1	89.2	87.8	88.7
Underinsured citizens	69.8	67.9	67.5	68.8	69.4	67.2	74.5	65.9	69.8
Rural populations	36.2	42.0	54.5	38.5	25.8	65.6	40.2	20.7	40.3
Homeless citizens	37.6	25.0	29.9	34.9	30.6	14.1	39.2	37.8	32.3
Undocumented citizens	14.8	42.9	20.8	23.9	37.1	26.6	20.6	36.6	27.4
Seasonal workers	14.8	10.7	11.7	14.7	12.9	12.5	13.7	11.0	12.5
Refugee populations	10.7	5.4	5.2	3.7	21.0	4.7	7.8	9.8	7.7
Out of county Florida residents seeking care in another Florida county	2.7	4.5	3.9	4.6	1.6	4.7	3.9	2.4	3.6

\* Note: Multiple Responses Allowed. Question Answered Only by Direct Service Providers and Key Stakeholders.

**Table 20: Percentage Distributions Indicating Actions That Are Necessary to Address Current Barriers to Healthcare Access by Survey Group, Region and Community Size \***

	Group(s)		Florida Region(s)			Community Population Size(s)			Group Totals
	Direct Service Providers (n=149)	Key Stakeholders (n=112)	North FL	Central FL	South FL	Small Town/ City: <50,000	Medium Size City: 50,000-250,000	Large City: >250,000	
	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %
Offer affordable healthcare coverage	72.5	67.0	61.0	76.1	74.2	71.9	71.6	68.3	70.6
Provide universal health insurance	53.0	58.0	57.1	53.2	61.3	57.8	53.9	56.1	55.6
Reduce the cost of medical malpractice insurance	67.1	39.3	48.1	55.0	64.5	50.0	61.8	50.0	54.8
Assure more efficient use of existing resources	48.3	40.2	44.2	47.7	45.2	37.5	44.1	54.9	46.0
Increase public funding for services	21.5	60.7	41.6	37.6	38.7	42.2	38.2	39.0	39.5
Establish employer mandates for insurance	16.1	17.0	20.8	13.8	16.1	12.5	20.6	14.6	16.5
Do not know	2.0	.9	3.9	.9	.0	1.6	1.0	2.4	1.6

\* Note: Multiple Responses Allowed. Question Answered Only by Direct Service Providers and Key Stakeholders.

## Methodology

### *Questionnaire Development*

The maternal and child health (MCH) needs assessment questionnaire was adapted from a survey instrument developed by the Florida Department of Health (FDOH) Bureau of Family and Community Health (“Florida’s Title V Maternal and Child Health Statewide Needs Assessment Survey”). The research team reviewed previous MCH needs assessments and survey questionnaires. Select items were drawn from this review. New questions were also developed. The “Title V” questionnaire was thus updated by adding new questions and by revising and clarifying existing questions. The questionnaire was also reformatted.

Two versions of the needs assessment questionnaire were developed. One version was intended for direct service providers and key stakeholders. A second version was intended for consumers (clients of county health departments and Healthy Start Coalitions). A core set of items appeared in each version. An additional set of items was included in the key stakeholders’/direct service providers’ version. Different demographic questions appeared in each version.

The final versions of the mail survey questionnaire were designed using Teleform ©, a software application that produces optical-scan survey forms. Optical-scan software significantly reduces the time and increases the accuracy of mail survey data processing. The Bureau of Family and Community Health reviewed the various draft revisions for each version. The final draft of each version was approved on February 4, 2005. The questionnaires appear at the end of this report.

### *Spanish Translation*

The consumer MCH Needs Assessment Questionnaire was translated into Spanish for: (a) county health departments that requested the Spanish version, and (b) Healthy Start Coalition Clients with Spanish surnames. The Spanish translation questionnaire was reviewed by individuals fluent in Spanish and familiar with Hispanic culture. As a result of this review the language was simplified for two of the survey items.

### *Questionnaire Pre-test*

The consumer version of the questionnaire was pre-tested at the Leon County Health Department. Four clients completed the questionnaire. Thereafter, a department staff person debriefed the clients. The key stakeholder/direct service provider version was reviewed independently by a registered nurse who has conducted health program reviews for the Florida legislature and worked as a state-wide coordinator for health/nutrition programs throughout the state, and by a crisis counselor who currently provides assistance through a telephone crisis referral center. As a result of the pretests, one demographic question and two open-ended questions were revised.

### *Institutional Approval*

The two versions of the MCH Needs Assessment Questionnaire were submitted to the Florida State University Institutional Review Board. The questionnaires were approved. Two changes were required. First, a statement was added to the introduction of the questionnaires: "Your answers to the questions below are voluntary and you will remain anonymous. By completing this questionnaire, you are giving your informed consent to participate in this research for the State of Florida." Second, contact information was provided at the end of the questionnaires: "Questions about this survey? Contact Dr. Barry Sapolsky at (850) 644-8774 or contact the Florida State Human Subjects Committee at (850) 644-7900."

### *Web-Based Questionnaire*

A Web-based version of the key stakeholder/direct service provider questionnaire was prepared using Survey Pro © software. Respondents were given the choice of completing a paper version or an electronic version of the survey. Respondents were instructed to complete one or the other version. The content of all questions and response sets was identical to the paper version of the questionnaire. A unique URL (Uniform Resource Locator) was given to the Web version of the questionnaire for key stakeholders ( <http://comm2.fsu.edu/survey/2/> ) and for direct service providers ( <http://comm2.fsu.edu/survey/1/> ). The URLs were included in the cover letters and follow-up postcards. Data were gathered from 6:00 a.m. on February 19, 2005 through 3:00 p.m. on March 23, 2005.

### *Selection of Key Stakeholders*

Key stakeholder participants were selected on the basis of their roles in addressing state- and county-level MCH concerns. A total of 208 key stakeholders were selected from three subcategories. *All* individuals identified as administrators, executive directors, division directors, committee chairs, and staff directors of the organizations and committees identified below were selected to participate.

1. Health organizations at the state and county level (n = 97)
  - a. Agency for Health Care Administration
  - b. County Health Departments
  - c. Department of Children and Families
  - d. Department of Juvenile Justice
  - e. Florida Department of Education
  - f. Healthy Start Coalitions
  - g. Medicaid Program Office
  - h. State Department of Education
  
2. Officials including county administrators, state senators, and state representatives (n = 81)
  - a. Florida's 67 county administrators

In order to obtain a range of perspectives and experiences, elected officials from the Florida Senate and House of Representatives were selected according to the following procedure:

- Two members were chosen from each committee.
- The chair was always selected as the first participant.
- The second participant was chosen based on the following criteria:
  - (1) The vice chair was chosen if he or she belonged to the opposing political party of the chair.
  - (2) If the vice chair was not a member of the opposing political party, the member of the opposing party with the most years of service was selected, as long as this member was not already represented in the sample due to service on multiple healthcare-related committees.

Note: If two members of the same party (opposing party of the chair) had equal years of service, the member of the opposite sex of the chair was selected.

- (3) If the member with the most years of service was already included in the sample, the member of the opposing political party with the next highest years of service was selected.

The legislative committees included in the key stakeholders survey:

- b. Members of the Appropriations Subcommittee on Health and Human Services
  - c. Members of the Subcommittee on Healthcare
  - d. Members of the Subcommittee on Children and Families
  - e. Members of the Subcommittee Health Appropriations
  - f. Members of the Subcommittee on Future of Florida's Families
  - g. Members of the General Healthcare Committee
  - h. Members of the Healthcare Regulation Committee
3. Advocacy groups concerned with maternal and child health (n = 30)
- a. Child Care Resources
  - b. Children's Home Society
  - c. Florida Academy of Family Physicians
  - d. Florida Association of Community Health Centers
  - e. Florida Healthy Kids
  - f. Florida Hospital Association
  - g. Florida Institute for Family Involvement
  - h. Florida Medical Association
  - i. Florida Obstetric and Gynecologic Society
  - j. Florida Pediatric Society
  - k. Florida Society of Neonatology
  - l. Florida State University Center for Prevention and Early Intervention
  - m. Healthy Families Florida
  - n. Institute for Child Health Policy
  - o. March of Dimes
  - p. Voices for Florida's Children

#### *Selection of Direct Service Providers*

A total of 602 Direct Service Providers were queried. Direct Service Providers include physicians and nurses (n = 511) and healthcare facilities directors (n = 91).

The category of health care professionals was restricted to physicians and nurses likely to treat the maternal and child population. The Division of Medical Quality Assurance (DMQA) within the FDOH provided the survey contact information. The category consisted of all Florida doctors and nurses licensed in the following specialties:

Physicians:

- Family Practice
- Obstetrics and Gynecology
- Pediatrics

Nurses:

- Family Nurse Practitioner
- Nurse Midwives
- Women's Health Nurses
- Pediatric Nurse Practitioner
- Neonatal Nurse Practitioner

Based on information provided by the DMQA, Direct Service Providers were selected from the following 12 geographic regions:

<u>Region</u>	<u>County Size</u>	<u>Number of Counties</u>	<u>Percentage of State Population</u>
South	Large	3	30.7
South	Medium	4	8.0
South	Small	8	3.4
Central	Large	3	17.5
Central	Medium	8	17.6
Central	Small	5	2.8
Northeast	Large	1	4.8
Northeast	Medium	2	3.0
Northeast	Small	15	4.4
Northwest	Large	0	0.0
Northwest	Medium	2	3.3
Northwest	Small	16	4.5

A simple random sample was drawn from a listing of healthcare professionals within each of the 12 regions. The number of physicians and nurses drawn was proportional to the percentage of the state population in each region. For example, 30.7% of the state's population is found in large, South Florida counties. Thus, 30.7% of the healthcare professionals were drawn from these counties.

The mailing list of healthcare professionals was pre-screened by the Florida State University Postal Services Office. It was determined that 151 of the addresses provided by the DMQA were undeliverable. Replacement names and addresses were randomly selected. Replacement sampling was also proportional to region population.

A census of facilities appropriate for maternal and child healthcare was conducted. All hospitals and birthing facilities in the state of Florida were contacted to develop a listing of birthing facility directors, maternity ward directors, and pediatric ward directors. FGPSRC interviewers confirmed the names and addresses of 91 healthcare facility directors.

### *Procedures for Key Stakeholders and Direct Service Providers*

Pre-notification postcards were mailed to participants on February 11. A survey packet was mailed to participants on February 21. The packet contained cover letters from both the Secretary of the Florida Department of Health and the FGPSRC, the questionnaire, a sheet listing the URL for the on-line version of the questionnaire, and a postage-paid return envelope. In the event the recipient was not the appropriate person, he or she was asked to forward the survey packet to the individual in the organization most qualified to complete the questionnaire. Only a small number ( < 10 ) of mailings to key stakeholders were undeliverable; all but four were corrected and resent. Follow-up postcards reminding participants to complete the questionnaire were mailed on February 25. The deadline for completed mail questionnaires was March 18. For electronic questionnaires the deadline for completed surveys was March 23.

### *Selection of Consumers*

Consumers were defined as clients of the 67 county health departments and of the state's 31 Healthy Start Coalitions. More specifically, these clients include pregnant women, women with children under the age of 20 and women of children-bearing age who may not currently be pregnant or have children. Convenience samples were obtained for health start coalition and county health department clients.

#### 1. County Health Departments

A total of 20 clients of each county health department was selected using a convenience sampling approach (yielding a goal of 1,340 respondents). Initial telephone calls were made to each health department during the period January 12 – January 14, 2005. The purpose of the calls was to explain the MCH needs assessment and to confirm information (name, address, etc.) for both a primary and secondary contact at each health department. Introductory letters were mailed to the primary contact for each of the health departments on January 20, 2005. Where necessary, letters were faxed to health departments. A follow-up telephone call was made to the health departments between January 26 and January 31 to confirm their willingness to distribute questionnaires to their clients. A second letter was mailed to each health department on February 8, 2005 detailing a change in the projected dates for distribution of the survey questionnaires.

A survey packet was mailed to the health departments on February 15, 2005. It contained cover letters from both the Secretary of the Florida Department of Health and the FGPSRC, detailed directions for distributing the questionnaires, 20 English-language questionnaires, and a postage-paid return envelope. Spanish-language questionnaires were also included in packets for health departments requesting the Spanish version. Each health department was called on February 21 or February 22 to confirm receipt of the survey packet. Additional calls and e-mails were made to insure that all health departments had received the survey packets.

The departments were asked to distribute the survey over a five-day period (February 21-February 25, 2005). It was suggested that the departments distribute four questionnaires a day, ideally half to be completed by pregnant women and half by women with children under the age of 20. If a health department was open less than five days a week, or if the department only saw maternity patients on certain days of the week, department staff were asked to adjust the survey collection schedule accordingly. Telephone calls and e-mails were used to urge the health departments to return completed questionnaires before the deadline of March 18, 2005.

Sixty-three of the 67 county health departments returned at least one completed questionnaire prior to the deadline. Two counties, Calhoun and Liberty, returned their packets of questionnaires after the deadline. Two other counties, Baker and Nassau, did not return their survey packets.

## 2. Healthy Start Coalitions

A sample of clients from each of the state's 31 Healthy Start Coalitions (HSC) was selected for the survey. The Florida Department of Health provided a 2004 listing of HSC clients. A total of 25 clients was randomly selected for each coalition, yielding a total of 775 clients. The sample of HSC clients was pre-screened by the Florida State University Postal Services Office. Of the original 775 client names and addresses sampled, 29 addresses were deemed invalid (non-existent). Replacement names and addresses were randomly selected from the appropriate coalition listings.

Pre-notification postcards were mailed to the HSC clients on February 11. A survey packet was mailed to participants on February 21. The packet contained cover letters from both the Secretary of the Florida Department of Health and the FGPSRC, the questionnaire, and a postage-paid return envelope.

HSC clients with Spanish surnames were mailed both an English- and a Spanish-language questionnaire and asked to complete and return only one version.

A sizeable number (134) of survey packets were returned prior to March 3 due to bad addresses. Further re-sampling was done to replace these HSC clients. An additional 92 envelopes returned after that date were not replaced due to the short time period remaining for the data analyses and report.

Follow-up postcards were mailed to 717 HSC clients on March 1 (those clients whose postcards or survey packets were returned by February 24 due to bad addresses were not included).

#### *Data Extraction*

Optical scanning of returned questionnaires began the week of March 7. Scanning continued until March 18, 2005. The data was then extracted from Teleform © and exported to SPSS for Windows for data analysis. Data from completed on-line surveys were extracted through March 23, 2005. These data were merged with the mail survey data. Analyses were thereafter conducted using the merged data files.

#### *Survey Response Rates*

The number of questionnaires distributed, the number of completed questionnaires, and the response rates for the various surveys appears below:

	Key Stakeholders	Direct Service Providers	Consumers	Total
Questionnaires Distributed	208	602	2115	2925
Undeliverable Questionnaires	4	26	92	122
Completions – Web Survey	50	24	N/A	74
Completions – Mail Survey	62	125	1194	1381
Total Completions	112	149	1194	1455
Response Rate	54.9%	25.9%	59.0%	51.9%

# APPENDIX

**Demographic Characteristics of the Direct Service Provider and Key Stakeholder  
Sample Respondents**

		Group(s)	
		Direct Service Providers (n=149)	Key Stakeholders (n=112)
Florida Region(s)	North FL	19.5%	42.9%
	Central FL	47.0%	34.8%
	South FL	28.2%	17.9%
	N/A	5.4%	4.5%
Community Population Size(s)	Small Town/City: <50,000	14.8%	37.5%
	Medium Size City: 50,000-250,000	41.6%	35.7%
	Large City: >250,000	35.6%	25.9%
	N/A	8.1%	.9%
Health Profession	Health Educator		13.4%
	Mental Health Specialist		2.7%
	Nurse	31.5%	20.5%
	Physician Assistant	1.3%	
	Primary Care Physician	22.1%	8.0%
	Other Physician	2.7%	2.7%
	Other	4.7%	9.8%
	Nurse Practitioner	28.2%	
	Midwife	6.7%	
N/A	2.7%	42.9%	
Organization	Advocacy Group	.7%	1.8%
	County Health Department	1.3%	31.3%
	County Government	.7%	22.3%
	Florida Legislature		.9%
	Health Facility Administrator	4.0%	2.7%
	Healthy Start Coalition	3.4%	17.0%
	Professional Association	7.4%	1.8%
	State Agency	1.3%	3.6%
	Other	2.0%	3.6%
N/A	79.2%	15.2%	

**Demographic Characteristics of the Consumer Sample Respondents**

		Group(s)
		Consumers (n=1,194)
Age	18-24	32.0%
	25-34	36.8%
	35+	21.0%
	N/A	10.2%
Race / Ethnicity	White / Non-Hispanic	45.1%
	Black / Non-Hispanic	20.2%
	Other Race / Non-Hispanic	2.4%
	Hispanic	21.9%
	N/A	10.4%
Children Under 18 in Household	0	13.3%
	1 - 2	55.9%
	3 or more	22.2%
	N/A	8.5%
Florida Region(s)	North FL	39.0%
	Central FL	36.9%
	South FL	16.6%
	N/A	7.5%
Community Population Size(s)	Small Town/City: <50,000	37.2%
	Medium Size City: 50,000-250,000	24.0%
	Large City: >250,000	8.7%
	N/A	30.2%
Participate in Healthy Start program	No	76.9%
	Yes	23.1%
Participate in Medicaid	No	48.6%
	Yes	51.4%
Participate in Subsidized School Lunch Program	No	87.4%
	Yes	12.6%
Participate in WIC/Food Stamp Program	No	44.7%
	Yes	55.3%
Participate in Other Program	No	96.0%
	Yes	4.0%

## Key Stakeholders

**Table 1: Percentage Distributions Indicating the Most Important Unmet Healthcare Needs for Pregnant Women and Newborns by Survey Group (Key Stakeholders), Region and Community Size \***

	Group(s)	Florida Region(s)			Community Population Size(s)			Group Totals
	Key Stakeholders (n=112)	North FL	Central FL	South FL	Small Town/ City: <50,000	Medium Size City: 50,000-250,000	Large City: >250,000	
		Col %	Col %	Col %	Col %	Col %	Col %	Col %
Reducing the number of low birth weight babies	54.5	47.9	56.4	65.0	47.6	55.0	62.1	54.1
Reducing teen pregnancy	52.7	54.2	64.1	30.0	69.0	45.0	41.4	53.2
Dental care	49.1	56.3	43.6	40.0	54.8	50.0	37.9	48.6
Routine prenatal (pregnancy period) care	41.1	31.3	43.6	60.0	40.5	40.0	44.8	41.4
Information and access to birth control	31.3	27.1	30.8	40.0	23.8	30.0	41.4	30.6
Helping pregnant women to quit smoking	23.2	33.3	17.9	10.0	26.2	30.0	10.3	23.4
Counseling on nutrition and healthy lifestyles	20.5	27.1	15.4	15.0	21.4	15.0	27.6	20.7
Inadequate or unsafe housing	17.0	14.6	15.4	25.0	7.1	22.5	24.1	17.1
Increasing the number of mothers who breastfeed	5.4	2.1	10.3	5.0	4.8	5.0	6.9	5.4
Reducing perinatal (around the time of birth) transmission of AIDS	3.6	4.2	2.6	5.0	2.4	5.0	3.4	3.6
Birth education classes	2.7	2.1	2.6	5.0	2.4	2.5	3.4	2.7

\* Note: Multiple Responses Allowed.

**Table 2: Percentage Distributions Indicating the Most Important Unmet Mental Healthcare Needs for Mothers and Children by Survey Group (Key Stakeholders), Region and Community Size \***

	Group(s)	Florida Region(s)			Community Population Size(s)			Group Totals
	Key Stakeholders (n=112)	North FL	Central FL	South FL	Small Town/ City: <50,000	Medium Size City: 50,000-250,000	Large City: >250,000	Col %
		Col %	Col %	Col %	Col %	Col %	Col %	
Access to mental health counseling	88.4	89.6	89.7	85.0	92.9	82.5	89.7	88.3
Child and adolescent mental health treatment	83.0	72.9	92.3	90.0	78.6	87.5	82.8	82.9
Treatment for depression	68.8	72.9	53.8	80.0	57.1	75.0	75.9	68.5
Long term mental health treatment	45.5	45.8	51.3	40.0	52.4	45.0	37.9	45.9
Reducing suicides	6.3	6.3	5.1	5.0	9.5	7.5	.0	6.3
Reducing eating disorders	5.4	8.3	5.1	.0	9.5	2.5	3.4	5.4

\* Note: Multiple Responses Allowed.

**Table 3: Percentage Distributions Indicating the Most Important Unmet Health Information-Related Needs for Mothers and Children by Survey Group (Key Stakeholders), Region and Community Size \***

	Group(s)	Florida Region(s)			Community Population Size(s)			Group Totals
	Key Stakeholders (n=112)	North FL	Central FL	South FL	Small Town/ City: <50,000	Medium Size City: 50,000-250,000	Large City: >250,000	Col %
		Col %	Col %	Col %	Col %	Col %	Col %	
Helping teens make healthy choices	61.6	62.5	56.4	70.0	66.7	67.5	48.3	62.2
Difficulty finding health services	57.1	58.3	59.0	60.0	57.1	65.0	48.3	57.7
Parenting support and education classes	50.9	47.9	56.4	40.0	47.6	47.5	58.6	50.5
Learning about programs/services	42.9	41.7	43.6	45.0	45.2	37.5	48.3	43.2
Health education in schools	41.1	43.8	35.9	45.0	40.5	37.5	44.8	40.5
Understandable health information	37.5	37.5	41.0	30.0	42.9	40.0	27.6	37.8

\* Note: Multiple Responses Allowed.

**Table 4: Percentage Distributions Indicating the Most Important Unmet General Healthcare Service Needs for Mothers and Children by Survey Group (Key Stakeholders), Region and Community Size \***

	Group(s)	Florida Region(s)			Community Population Size(s)			Group Totals
	Key Stakeholders (n=112)	North FL	Central FL	South FL	Small Town/ City: <50,000	Medium Size City: 50,000-250,000	Large City: >250,000	Col %
		Col %	Col %	Col %	Col %	Col %	Col %	
Primary care	54.5	50.0	51.3	75.0	45.2	65.0	55.2	55.0
Specialists	52.7	52.1	51.3	55.0	54.8	60.0	37.9	52.3
Clinics	50.9	54.2	48.7	50.0	50.0	60.0	41.4	51.4
Outpatient treatment	33.9	41.7	28.2	30.0	35.7	35.0	31.0	34.2
Doctors, nurses or other health workers	33.0	29.2	35.9	35.0	40.5	20.0	37.9	32.4
Labor & delivery services	21.4	18.8	25.6	20.0	23.8	20.0	20.7	21.6
Premature baby care	21.4	25.0	17.9	20.0	26.2	15.0	20.7	20.7
Hospitals	7.1	6.3	7.7	5.0	14.3	2.5	3.4	7.2
Emergency rooms	3.6	4.2	5.1	.0	2.4	5.0	3.4	3.6
Laboratories for blood work	1.8	4.2	.0	.0	4.8	.0	.0	1.8

\* Note: Multiple Responses Allowed.

**Table 5: Percentage Distributions Indicating the Most Important Healthcare Financial Issues Facing Mothers and Children by Survey Group (Key Stakeholders), Region and Community Size \***

	Group(s)	Florida Region(s)			Community Population Size(s)			Group Totals
	Key Stakeholders (n=112)	North FL	Central FL	South FL	Small Town/ City: <50,000	Medium Size City: 50,000-250,000	Large City: >250,000	Col %
		Col %	Col %	Col %	Col %	Col %	Col %	
Cost of prescription drugs	57.1	62.5	64.1	30.0	66.7	55.0	44.8	56.8
Lack of health insurance	56.3	52.1	56.4	65.0	54.8	57.5	55.2	55.9
Difficulty getting basic insurance coverage	48.2	43.8	51.3	55.0	45.2	47.5	55.2	48.6
High cost of healthcare in general	38.4	27.1	41.0	55.0	33.3	40.0	44.8	38.7
Too few physicians who accept Medicaid	26.8	33.3	23.1	20.0	26.2	30.0	20.7	26.1
Employment issues	18.8	25.0	12.8	15.0	21.4	17.5	17.2	18.9
Inadequate reimbursement for Medicaid	17.0	12.5	17.9	25.0	16.7	17.5	17.2	17.1
Eligibility for Medicaid	15.2	20.8	7.7	20.0	14.3	15.0	17.2	15.3
Rising insurance premiums / cost	13.4	10.4	17.9	10.0	11.9	12.5	17.2	13.5
High cost of deductibles	4.5	4.2	5.1	5.0	7.1	5.0	.0	4.5

\* Note: Multiple Responses Allowed.

**Table 6: Percentage Distributions Indicating the Most Important Healthcare Problems for Infants, Children and Adolescents by Survey Group (Key Stakeholders), Region and Community Size \***

	Group(s)	Florida Region(s)			Community Population Size(s)			Group Totals
	Key Stakeholders (n=112)	North FL	Central FL	South FL	Small Town/ City: <50,000	Medium Size City: 50,000-250,000	Large City: >250,000	Col %
		Col %	Col %	Col %	Col %	Col %	Col %	
Obesity	72.3	72.9	76.9	70.0	76.2	67.5	75.9	73.0
Lack of affordable childcare	61.6	58.3	64.1	75.0	59.5	65.0	62.1	62.2
Poor nutrition	51.8	56.3	43.6	50.0	47.6	55.0	51.7	51.4
Physical abuse	31.3	25.0	38.5	25.0	26.2	32.5	34.5	30.6
Asthma treatment	25.0	25.0	23.1	30.0	26.2	25.0	24.1	25.2
ADHD (hyperactive children) treatment	23.2	27.1	17.9	25.0	35.7	17.5	13.8	23.4
Lack of immunization (not getting "shots")	22.3	22.9	17.9	20.0	21.4	25.0	17.2	21.6
SIDS (Sudden Infant Death Syndrome) awareness	8.0	8.3	12.8	.0	4.8	10.0	10.3	8.1
Lead exposure (in paint)	1.8	2.1	2.6	.0	.0	2.5	3.4	1.8

\* Note: Multiple Responses Allowed.

**Table 7: Percentage Distributions Indicating the Most Important Substance Use and Abuse Problems for Mothers and Youth by Survey Group (Key Stakeholders), Region and Community Size \***

	Group(s)	Florida Region(s)			Community Population Size(s)			Group Totals
	Key Stakeholders (n=112)	North FL	Central FL	South FL	Small Town/ City: <50,000	Medium Size City: 50,000-250,000	Large City: >250,000	
		Col %	Col %	Col %	Col %	Col %	Col %	Col %
Alcohol abuse/alcoholism	75.0	70.8	79.5	75.0	76.2	70.0	79.3	74.8
Lack of substance abuse treatment services	69.6	70.8	71.8	65.0	66.7	80.0	62.1	70.3
Illegal drug use	66.1	66.7	59.0	80.0	71.4	65.0	58.6	65.8
Tobacco use	62.5	68.8	59.0	50.0	64.3	67.5	51.7	62.2
Prescription drug abuse	19.6	16.7	20.5	25.0	19.0	12.5	31.0	19.8

\* Note: Multiple Responses Allowed.

**Table 8: Percentage Distributions Indicating the Most Important "Other" Healthcare Problems Facing Mothers and Children by Survey Group (Key Stakeholders), Region and Community Size \***

	Group(s)	Florida Region(s)			Community Population Size(s)			Group Totals
	Key Stakeholders (n=112)	North FL	Central FL	South FL	Small Town/ City: <50,000	Medium Size City: 50,000-250,000	Large City: >250,000	Col %
		Col %	Col %	Col %	Col %	Col %	Col %	
Lack of dental care	69.6	70.8	66.7	75.0	73.8	75.0	55.2	69.4
Domestic violence	53.6	41.7	56.4	70.0	33.3	65.0	65.5	53.2
Lack of transportation	45.5	37.5	48.7	55.0	54.8	42.5	37.9	45.9
Sexually-transmitted diseases	42.0	45.8	43.6	35.0	35.7	35.0	58.6	41.4
Lack of exercise	35.7	41.7	33.3	25.0	38.1	32.5	37.9	36.0
Diabetes	28.6	31.3	33.3	15.0	23.8	35.0	27.6	28.8
Motor vehicle injuries and fatalities	8.9	4.2	15.4	10.0	14.3	10.0	.0	9.0
Allergies	7.1	8.3	2.6	15.0	9.5	2.5	10.3	7.2
Lack of vision care	5.4	10.4	.0	.0	9.5	2.5	3.4	5.4
Food-borne illnesses	.9	2.1	.0	.0	.0	.0	3.4	.9
Lack of care for hearing loss	.9	2.1	.0	.0	2.4	.0	.0	.9

\* Note: Multiple Responses Allowed.

**Table 9: Percentage Distributions Indicating the Most Important Healthcare Problems Concerning How Mothers and Children Are Treated by Health Professionals by Survey Group (Key Stakeholders), Region and Community Size \***

	Group(s)  Key Stakeholders (n=112)  Col %	Florida Region(s)			Community Population Size(s)			Group Totals  Col %
		North FL  Col %	Central FL  Col %	South FL  Col %	Small Town/ City: <50,000  Col %	Medium Size City: 50,000- 250,000  Col %	Large City: >250,000  Col %	
Care hours too limited (not enough evening/weekend hours)	66.1	66.7	66.7	65.0	66.7	70.0	58.6	65.8
Having to wait too long to get an appointment	49.1	47.9	46.2	60.0	50.0	45.0	55.2	49.5
Not enough time with healthcare workers	48.2	45.8	48.7	50.0	45.2	42.5	58.6	47.7
Too long a wait in healthcare offices	44.6	35.4	61.5	35.0	45.2	50.0	37.9	45.0
Doctors and nurses do not speak the patient's language	39.3	29.2	43.6	55.0	40.5	45.0	31.0	39.6
Lack of sensitivity to other cultures	19.6	33.3	10.3	10.0	26.2	12.5	20.7	19.8
Not being treated with respect	15.2	14.6	15.4	20.0	11.9	15.0	20.7	15.3
Low quality of care	4.5	8.3	.0	5.0	4.8	2.5	6.9	4.5

\* Note: Multiple Responses Allowed.

**Table 10: Percentage Distributions Indicating the Most Important Specialty Healthcare Problems for Mothers and Children by Survey Group (Key Stakeholders), Region and Community Size \***

	Group(s)  Key Stakeholders (n=112)  Col %	Florida Region(s)			Community Population Size(s)			Group Totals
		North FL	Central FL	South FL	Small Town/ City: <50,000	Medium Size City: 50,000- 250,000	Large City: >250,000	Col %
		Col %	Col %	Col %	Col %	Col %	Col %	Col %
Specialty care for adolescents	56.3	52.1	56.4	70.0	64.3	52.5	51.7	56.8
Specialty healthcare for children with developmental delays	49.1	37.5	51.3	75.0	33.3	62.5	55.2	49.5
Specialty care for children	49.1	56.3	48.7	30.0	59.5	55.0	24.1	48.6
Services for migrant workers	36.6	35.4	33.3	45.0	33.3	42.5	34.5	36.9
Specialty care for infants	30.4	29.2	38.5	10.0	38.1	30.0	17.2	29.7
Specialty healthcare for physically handicapped children	26.8	31.3	23.1	25.0	26.2	37.5	13.8	27.0
Specialty care for premature babies	22.3	22.9	20.5	25.0	26.2	15.0	24.1	21.6
Specialty care for newborns	17.0	20.8	10.3	20.0	21.4	15.0	13.8	17.1

\* Note: Multiple Responses Allowed.

**Table 11: Percentage Distributions Indicating the Most Important Things Preventing Good Healthcare for Mothers and Children by Survey Group (Key Stakeholders), Region and Community Size \***

	Group(s)	Florida Region(s)			Community Population Size(s)			Group Totals
	Key Stakeholders (n=112)	North FL	Central FL	South FL	Small Town/ City: <50,000	Medium Size City: 50,000-250,000	Large City: >250,000	Col %
		Col %	Col %	Col %	Col %	Col %	Col %	
Mental health care facilities	65.2	62.5	66.7	65.0	54.8	72.5	69.0	64.9
Substance abuse treatment programs and facilities	60.7	62.5	61.5	55.0	54.8	70.0	58.6	61.3
Doctors who accept Medicaid	55.4	52.1	56.4	65.0	52.4	65.0	44.8	55.0
Child daycare facilities	32.1	27.1	33.3	45.0	23.8	27.5	51.7	32.4
Clinics	28.6	29.2	28.2	25.0	33.3	25.0	27.6	28.8
Healthcare professionals in the local area	21.4	25.0	23.1	10.0	40.5	10.0	6.9	20.7
Birthing facilities	9.8	12.5	5.1	10.0	19.0	2.5	6.9	9.9
Female doctors	4.5	6.3	5.1	.0	9.5	2.5	.0	4.5
Hospitals	3.6	4.2	2.6	.0	7.1	2.5	.0	3.6
Vaccines such as flu shots	2.7	6.3	.0	.0	4.8	2.5	.0	2.7

\* Note: Multiple Responses Allowed.

**NOTE: The choices in Table 11 were preceded by the words: “There are not enough .... “**

**Table 12: Percentage Distributions Indicating the Most Important Cost Issues Preventing Good Healthcare for Mothers and Children by Survey Group (Key Stakeholders), Region and Community Size \***

	Group(s)	Florida Region(s)			Community Population Size(s)			Group Totals
	Key Stakeholders (n=112)	North FL	Central FL	South FL	Small Town/ City: <50,000	Medium Size City: 50,000-250,000	Large City: >250,000	
		Col %	Col %	Col %	Col %	Col %	Col %	Col %
Health insurance	90.2	87.5	92.3	95.0	90.5	87.5	93.1	90.1
Prescription drugs	83.0	89.6	82.1	70.0	85.7	85.0	75.9	82.9
Doctor's fees	39.3	37.5	41.0	45.0	42.9	45.0	27.6	39.6
Deductibles	36.6	35.4	38.5	35.0	33.3	47.5	27.6	36.9
Co-payments	24.1	22.9	28.2	20.0	21.4	17.5	37.9	24.3
Laboratory tests	12.5	14.6	7.7	15.0	16.7	7.5	13.8	12.6

\* Note: Multiple Responses Allowed.

**NOTE: The choices in Table 12 were preceded by the words: "The high cost of .... "**

**Table 13: Percentage Distributions Indicating the Most Important "Other Things" Preventing Good Healthcare for Mothers and Children by Survey Group (Key Stakeholders), Region and Community Size \***

	Group(s)	Florida Region(s)			Community Population Size(s)			Group Totals
	Key Stakeholders (n=112)	North FL	Central FL	South FL	Small Town/ City: <50,000	Medium Size City: 50,000-250,000	Large City: >250,000	Col %
		Col %	Col %	Col %	Col %	Col %	Col %	
Transportation to doctors and healthcare facilities	76.8	79.2	74.4	75.0	85.7	72.5	72.4	77.5
Health insurance not available	73.2	75.0	74.4	70.0	76.2	72.5	69.0	73.0
Difficulty qualifying for Medicaid	53.6	54.2	48.7	70.0	54.8	50.0	58.6	54.1
Inadequate health education	33.0	37.5	38.5	20.0	38.1	27.5	34.5	33.3
Literacy (inability to read)	24.1	16.7	33.3	20.0	21.4	27.5	24.1	24.3
Healthcare workers do not speak the patient's language	18.8	16.7	15.4	25.0	11.9	27.5	17.2	18.9
Healthcare workers do not understand the patient's culture	11.6	10.4	7.7	20.0	7.1	17.5	10.3	11.7

\* Note: Multiple Responses Allowed.

**Table 14: Percentage Distributions Indicating the Groups With the Largest Unmet Needs for Access to Primary Care by Survey Group (Key Stakeholders), Region and Community Size \***

Group(s)	Florida Region(s)			Community Population Size(s)			Group Totals	
	Key Stakeholders (n=112)	North FL	Central FL	South FL	Small Town/ City: <50,000	Medium Size City: 50,000-250,000	Large City: >250,000	Col %
		Col %	Col %	Col %	Col %	Col %	Col %	
Uninsured citizens	88.4	87.5	89.7	85.0	88.1	87.5	89.7	88.3
Underinsured citizens	64.3	58.3	64.1	80.0	69.0	65.0	58.6	64.9
Undocumented citizens	43.8	27.1	53.8	65.0	26.2	45.0	65.5	43.2
Rural populations	37.5	58.3	20.5	25.0	69.0	27.5	6.9	37.8
Homeless citizens	29.5	25.0	35.9	20.0	16.7	37.5	37.9	29.7
Seasonal workers	15.2	14.6	20.5	5.0	14.3	10.0	20.7	14.4
Refugee populations	8.9	8.3	2.6	25.0	4.8	10.0	13.8	9.0
Out of county Florida residents seeking care in another Florida county	6.3	10.4	5.1	.0	9.5	7.5	.0	6.3

\* Note: Multiple Responses Allowed.

**Table 15: Percentage Distributions Indicating the Groups With the Largest Unmet Needs for Access to Dental Care by Survey Group (Key Stakeholders), Region and Community Size \***

	Group(s)	Florida Region(s)			Community Population Size(s)			Group Totals
	Key Stakeholders (n=112)	North FL	Central FL	South FL	Small Town/ City: <50,000	Medium Size City: 50,000-250,000	Large City: >250,000	Col %
		Col %	Col %	Col %	Col %	Col %	Col %	
Uninsured citizens	89.3	89.6	87.2	90.0	90.5	87.5	89.7	89.2
Underinsured citizens	63.4	64.6	59.0	70.0	69.0	65.0	55.2	64.0
Undocumented citizens	42.0	22.9	51.3	70.0	19.0	45.0	69.0	41.4
Rural populations	38.4	66.7	20.5	10.0	69.0	25.0	13.8	38.7
Homeless citizens	31.3	22.9	41.0	25.0	14.3	42.5	41.4	31.5
Seasonal workers	14.3	10.4	23.1	5.0	11.9	10.0	20.7	13.5
Refugee populations	7.1	6.3	5.1	15.0	7.1	5.0	10.3	7.2
Out of county Florida residents seeking care in another Florida county	4.5	4.2	7.7	.0	4.8	5.0	3.4	4.5

\* Note: Multiple Responses Allowed.

**Table 16: Percentage Distributions Indicating the Groups With the Largest Unmet Needs for Access to Vision Care by Survey Group (Key Stakeholders), Region and Community Size \***

	Group(s)	Florida Region(s)			Community Population Size(s)			Group Totals
	Key Stakeholders (n=112)	North FL	Central FL	South FL	Small Town/ City: <50,000	Medium Size City: 50,000-250,000	Large City: >250,000	
		Col %	Col %	Col %	Col %	Col %	Col %	Col %
Uninsured citizens	89.3	89.6	87.2	95.0	90.5	90.0	86.2	89.2
Underinsured citizens	68.8	70.8	59.0	85.0	76.2	72.5	55.2	69.4
Undocumented citizens	40.2	20.8	48.7	70.0	21.4	40.0	65.5	39.6
Rural populations	38.4	64.6	17.9	20.0	69.0	30.0	6.9	38.7
Homeless citizens	28.6	25.0	41.0	10.0	16.7	37.5	34.5	28.8
Seasonal workers	11.6	8.3	15.4	10.0	9.5	7.5	17.2	10.8
Refugee populations	3.6	2.1	2.6	10.0	2.4	2.5	6.9	3.6
Out of county Florida residents seeking care in another Florida county	3.6	4.2	5.1	.0	4.8	5.0	.0	3.6

\* Note: Multiple Responses Allowed.

**Table 17: Percentage Distributions Indicating the Groups With the Largest Unmet Needs for Access to Mental Healthcare by Survey Group (Key Stakeholders), Region and Community Size \***

Group(s)	Florida Region(s)			Community Population Size(s)			Group Totals	
	Key Stakeholders (n=112)	North FL	Central FL	South FL	Small Town/ City: <50,000	Medium Size City: 50,000-250,000	Large City: >250,000	
		Col %	Col %	Col %	Col %	Col %	Col %	Col %
Uninsured citizens	84.8	83.3	87.2	85.0	83.3	90.0	79.3	84.7
Underinsured citizens	61.6	56.3	59.0	75.0	69.0	62.5	48.3	61.3
Homeless citizens	43.8	41.7	46.2	35.0	33.3	55.0	44.8	44.1
Rural populations	41.1	66.7	28.2	15.0	76.2	25.0	13.8	41.4
Undocumented citizens	34.8	18.8	41.0	65.0	11.9	37.5	62.1	34.2
Seasonal workers	8.0	8.3	7.7	5.0	4.8	5.0	13.8	7.2
Refugee populations	4.5	4.2	.0	15.0	2.4	5.0	6.9	4.5
Out of county Florida residents seeking care in another Florida county	3.6	4.2	5.1	.0	4.8	5.0	.0	3.6

\* Note: Multiple Responses Allowed.

**Table 18: Percentage Distributions Indicating the Groups With the Largest Unmet Needs for Access to Prenatal Healthcare by Survey Group (Key Stakeholders), Region and Community Size \***

Group(s)	Florida Region(s)			Community Population Size(s)			Group Totals	
	Key Stakeholders (n=112)	North FL	Central FL	South FL	Small Town/ City: <50,000	Medium Size City: 50,000-250,000	Large City: >250,000	
		Col %	Col %	Col %	Col %	Col %	Col %	Col %
Uninsured citizens	80.4	79.2	76.9	95.0	83.3	80.0	75.9	80.2
Underinsured citizens	55.4	52.1	48.7	75.0	52.4	57.5	58.6	55.9
Undocumented citizens	51.8	33.3	61.5	75.0	35.7	55.0	69.0	51.4
Rural populations	40.2	62.5	28.2	15.0	71.4	32.5	6.9	40.5
Homeless citizens	23.2	20.8	25.6	15.0	7.1	35.0	31.0	23.4
Seasonal workers	21.4	20.8	25.6	15.0	19.0	17.5	27.6	20.7
Refugee populations	8.9	6.3	7.7	15.0	9.5	5.0	10.3	8.1
Out of county Florida residents seeking care in another Florida county	4.5	6.3	5.1	.0	7.1	5.0	.0	4.5

\* Note: Multiple Responses Allowed.

**Table 19: Percentage Distributions Indicating the Groups With the Largest Unmet Needs for Access to Referrals to Specialty Healthcare by Survey Group (Key Stakeholders), Region and Community Size \***

Group(s)	Florida Region(s)			Community Population Size(s)			Group Totals	
	Key Stakeholders (n=112)	North FL	Central FL	South FL	Small Town/ City: <50,000	Medium Size City: 50,000-250,000	Large City: >250,000	
		Col %	Col %	Col %	Col %	Col %	Col %	Col %
Uninsured citizens	87.5	87.5	87.2	90.0	88.1	95.0	79.3	88.3
Underinsured citizens	67.9	66.7	64.1	70.0	64.3	77.5	58.6	67.6
Undocumented citizens	42.9	29.2	48.7	70.0	31.0	37.5	65.5	42.3
Rural populations	42.0	64.6	23.1	30.0	76.2	32.5	6.9	42.3
Homeless citizens	25.0	20.8	28.2	20.0	7.1	37.5	34.5	25.2
Seasonal workers	10.7	10.4	10.3	10.0	9.5	5.0	17.2	9.9
Refugee populations	5.4	4.2	5.1	5.0	4.8	2.5	6.9	4.5
Out of county Florida residents seeking care in another Florida county	4.5	4.2	7.7	.0	4.8	5.0	3.4	4.5

\* Note: Multiple Responses Allowed.

**Table 20: Percentage Distributions Indicating Actions That Are Necessary to Address Current Barriers to Healthcare Access by Survey Group (Key Stakeholders), Region and Community Size \***

	Group(s)	Florida Region(s)			Community Population Size(s)			Group Totals
	Key Stakeholders (n=112)	North FL	Central FL	South FL	Small Town/ City: <50,000	Medium Size City: 50,000-250,000	Large City: >250,000	Col %
		Col %	Col %	Col %	Col %	Col %	Col %	
Offer affordable healthcare coverage	67.0	62.5	71.8	75.0	69.0	67.5	62.1	66.7
Increase public funding for services	60.7	62.5	61.5	60.0	59.5	60.0	65.5	61.3
Provide universal health insurance	58.0	54.2	64.1	60.0	61.9	52.5	62.1	58.6
Assure more efficient use of existing resources	40.2	37.5	38.5	55.0	26.2	45.0	55.2	40.5
Reduce the cost of medical malpractice insurance	39.3	31.3	35.9	60.0	40.5	45.0	27.6	38.7
Establish employer mandates for insurance	17.0	22.9	7.7	15.0	9.5	25.0	13.8	16.2
Do not know	.9	2.1	.0	.0	2.4	.0	.0	.9

\* Note: Multiple Responses Allowed.

## Direct Service Providers

**Table 1: Percentage Distributions Indicating the Most Important Unmet Healthcare Needs for Pregnant Women and Newborns by Survey Group (Direct Service Providers), Region and Community Size \***

	Group(s)	Florida Region(s)			Community Population Size(s)			Group Totals
	Direct Service Providers (n=149)	North FL	Central FL	South FL	Small Town/ City: <50,000	Medium Size City: 50,000-250,000	Large City: >250,000	Col %
		Col %	Col %	Col %	Col %	Col %	Col %	
Reducing teen pregnancy	46.3	48.3	51.4	40.5	54.5	40.3	49.1	46.0
Counseling on nutrition and healthy lifestyles	38.9	37.9	40.0	38.1	40.9	40.3	43.4	41.6
Routine prenatal (pregnancy period) care	40.9	27.6	42.9	52.4	40.9	40.3	39.6	40.1
Information and access to birth control	36.2	37.9	40.0	26.2	40.9	27.4	45.3	36.5
Dental care	33.6	41.4	32.9	31.0	36.4	40.3	30.2	35.8
Helping pregnant women to quit smoking	24.2	37.9	22.9	21.4	27.3	30.6	20.8	26.3
Reducing the number of low birth weight babies	24.2	24.1	22.9	31.0	4.5	29.0	26.4	24.1
Increasing the number of mothers who breastfeed	22.8	41.4	18.6	16.7	22.7	27.4	20.8	24.1
Inadequate or unsafe housing	16.1	6.9	14.3	26.2	13.6	14.5	15.1	14.6
Birth education classes	8.1	10.3	7.1	9.5	9.1	9.7	7.5	8.8
Reducing perinatal (around the time of birth) transmission of AIDS	8.7	13.8	5.7	11.9	9.1	6.5	11.3	8.8

\* Note: Multiple Responses Allowed.

**Table 2: Percentage Distributions Indicating the Most Important Unmet Mental Health Care Needs for Mothers and Children by Survey Group (Direct Service Providers), Region and Community Size \***

	Group(s)	Florida Region(s)			Community Population Size(s)			Group Totals
	Direct Service Providers (n=149)	North FL	Central FL	South FL	Small Town/ City: <50,000	Medium Size City: 50,000-250,000	Large City: >250,000	Col %
		Col %	Col %	Col %	Col %	Col %	Col %	
Access to mental health counseling	85.2	86.2	88.6	83.3	90.9	85.5	88.7	87.6
Child and adolescent mental health treatment	69.1	65.5	74.3	71.4	63.6	71.0	77.4	72.3
Treatment for depression	63.8	69.0	58.6	71.4	68.2	69.4	52.8	62.8
Long term mental health treatment	44.3	55.2	47.1	35.7	45.5	46.8	45.3	46.0
Reducing eating disorders	13.4	6.9	14.3	16.7	4.5	19.4	9.4	13.1
Reducing suicides	10.1	10.3	7.1	16.7	9.1	8.1	13.2	10.2

\* Note: Multiple Responses Allowed.

**Table 3: Percentage Distributions Indicating the Most Important Unmet Health Information-Related Needs for Mothers and Children by Survey Group (Direct Service Providers), Region and Community Size \***

	Group(s)	Florida Region(s)			Community Population Size(s)			Group Totals
	Direct Service Providers (n=149)	North FL	Central FL	South FL	Small Town/ City: <50,000	Medium Size City: 50,000-250,000	Large City: >250,000	Col %
		Col %	Col %	Col %	Col %	Col %	Col %	
Helping teens make healthy choices	62.4	58.6	65.7	66.7	72.7	64.5	62.3	65.0
Parenting support and education classes	58.4	58.6	58.6	59.5	50.0	64.5	58.5	59.9
Difficulty finding health services	57.0	55.2	60.0	57.1	50.0	61.3	56.6	57.7
Learning about programs/services	39.6	34.5	44.3	40.5	36.4	40.3	39.6	39.4
Health education in schools	34.2	51.7	32.9	23.8	36.4	35.5	37.7	36.5
Understandable health information	32.9	34.5	24.3	47.6	27.3	33.9	30.2	31.4

\* Note: Multiple Responses Allowed.

**Table 4: Percentage Distributions Indicating the Most Important Unmet General Healthcare Service Needs for Mothers and Children by Survey Group (Direct Service Providers), Region and Community Size \***

	Group(s)	Florida Region(s)			Community Population Size(s)			Group Totals
	Direct Service Providers (n=149)	North FL	Central FL	South FL	Small Town/ City: <50,000	Medium Size City: 50,000-250,000	Large City: >250,000	Col %
		Col %	Col %	Col %	Col %	Col %	Col %	
Clinics	59.1	51.7	65.7	57.1	50.0	61.3	60.4	59.1
Primary care	48.3	48.3	51.4	45.2	36.4	46.8	58.5	49.6
Doctors, nurses or other health workers	47.0	48.3	47.1	52.4	63.6	51.6	39.6	48.9
Outpatient treatment	41.6	31.0	38.6	54.8	45.5	37.1	47.2	42.3
Specialists	40.9	34.5	44.3	40.5	40.9	56.5	24.5	41.6
Premature baby care	15.4	13.8	18.6	14.3	9.1	12.9	18.9	14.6
Labor & delivery services	10.7	6.9	11.4	14.3	13.6	14.5	5.7	10.9
Laboratories for blood work	4.7	.0	4.3	4.8	4.5	3.2	7.5	5.1
Hospitals	3.4	.0	2.9	7.1	4.5	4.8	1.9	3.6
Emergency rooms	4.0	.0	7.1	2.4	4.5	1.6	3.8	2.9

\* Note: Multiple Responses Allowed.

**Table 5: Percentage Distributions Indicating the Most Important Healthcare Financial Issues Facing Mothers and Children by Survey Group (Direct Service Providers), Region and Community Size \***

	Group(s)	Florida Region(s)			Community Population Size(s)			Group Totals
	Direct Service Providers (n=149)	North FL	Central FL	South FL	Small Town/ City: <50,000	Medium Size City: 50,000-250,000	Large City: >250,000	Col %
		Col %	Col %	Col %	Col %	Col %	Col %	
Cost of prescription drugs	53.7	55.2	58.6	47.6	54.5	58.1	52.8	55.5
Difficulty getting basic insurance coverage	52.3	58.6	44.3	66.7	63.6	48.4	52.8	52.6
Lack of health insurance	43.0	31.0	44.3	50.0	27.3	43.5	49.1	43.1
Too few physicians who accept Medicaid	37.6	41.4	45.7	26.2	31.8	41.9	35.8	38.0
High cost of healthcare in general	33.6	24.1	30.0	42.9	40.9	27.4	41.5	35.0
Inadequate reimbursement for Medicaid	23.5	34.5	15.7	31.0	27.3	29.0	15.1	23.4
Eligibility for Medicaid	14.8	13.8	15.7	16.7	13.6	19.4	13.2	16.1
Rising insurance premiums / cost	14.1	24.1	15.7	4.8	31.8	11.3	7.5	13.1
Employment issues	8.7	13.8	8.6	7.1	4.5	9.7	9.4	8.8
High cost of deductibles	8.1	6.9	11.4	4.8	13.6	8.1	5.7	8.0

\* Note: Multiple Responses Allowed.

**Table 6: Percentage Distributions Indicating the Most Important Healthcare Problems for Infants, Children and Adolescents by Survey Group (Direct Service Providers), Region and Community Size \***

	Group(s) Direct Service Providers (n=149) Col %	Florida Region(s)			Community Population Size(s)			Group Totals Col %
		North FL	Central FL	South FL	Small Town/ City: <50,000	Medium Size City: 50,000- 250,000	Large City: >250,000	
		Col %	Col %	Col %	Col %	Col %	Col %	
Obesity	78.5	79.3	81.4	76.2	77.3	85.5	81.1	82.5
Lack of affordable childcare	69.8	58.6	75.7	71.4	59.1	74.2	69.8	70.1
Poor nutrition	51.7	51.7	48.6	57.1	31.8	61.3	50.9	52.6
Physical abuse	28.9	41.4	22.9	35.7	22.7	29.0	34.0	29.9
ADHD (hyperactive children) treatment	25.5	31.0	32.9	14.3	50.0	24.2	18.9	26.3
Asthma treatment	26.2	34.5	24.3	26.2	40.9	17.7	30.2	26.3
Lack of immunization (not getting "shots")	16.1	17.2	12.9	21.4	13.6	14.5	17.0	15.3
Lead exposure (in paint)	2.0	6.9	1.4	.0	4.5	.0	3.8	2.2
SIDS (Sudden Infant Death Syndrome) awareness	1.3	3.4	.0	2.4	4.5	.0	.0	.7

\* Note: Multiple Responses Allowed.

**Table 7: Percentage Distributions Indicating the Most Important Substance Use and Abuse Problems for Mothers and Youth by Survey Group (Direct Service Providers), Region and Community Size \***

	Group(s)	Florida Region(s)			Community Population Size(s)			Group Totals
	Direct Service Providers (n=149)	North FL	Central FL	South FL	Small Town/ City: <50,000	Medium Size City: 50,000-250,000	Large City: >250,000	Col %
		Col %	Col %	Col %	Col %	Col %	Col %	
Alcohol abuse/alcoholism	74.5	62.1	77.1	78.6	50.0	75.8	83.0	74.5
Illegal drug use	69.8	75.9	71.4	66.7	81.8	71.0	62.3	69.3
Tobacco use	65.8	79.3	62.9	66.7	72.7	67.7	64.2	67.2
Lack of substance abuse treatment services	61.1	65.5	58.6	69.0	63.6	59.7	67.9	63.5
Prescription drug abuse	16.8	17.2	17.1	14.3	27.3	16.1	15.1	17.5

\* Note: Multiple Responses Allowed.

**Table 8: Percentage Distributions Indicating the Most Important "Other" Healthcare Problems Facing Mothers and Children by Survey Group (Direct Service Providers), Region and Community Size \***

	Group(s)	Florida Region(s)			Community Population Size(s)			Group Totals
	Direct Service Providers (n=149)	North FL	Central FL	South FL	Small Town/ City: <50,000	Medium Size City: 50,000-250,000	Large City: >250,000	
		Col %	Col %	Col %	Col %	Col %	Col %	Col %
Domestic violence	61.7	51.7	65.7	69.0	54.5	59.7	71.7	63.5
Lack of dental care	57.7	58.6	62.9	54.8	54.5	62.9	56.6	59.1
Lack of exercise	42.3	58.6	40.0	38.1	36.4	40.3	47.2	42.3
Sexually-transmitted diseases	38.9	31.0	40.0	40.5	40.9	37.1	35.8	37.2
Diabetes	32.9	24.1	40.0	31.0	45.5	37.1	26.4	34.3
Lack of transportation	22.8	24.1	21.4	28.6	22.7	25.8	18.9	22.6
Motor vehicle injuries and fatalities	17.4	34.5	8.6	19.0	18.2	16.1	22.6	19.0
Lack of vision care	8.1	6.9	10.0	7.1	13.6	8.1	7.5	8.8
Allergies	7.4	10.3	7.1	4.8	13.6	8.1	5.7	8.0
Food-borne illnesses	1.3	.0	.0	4.8	.0	1.6	1.9	1.5
Lack of care for hearing loss	.7	.0	1.4	.0	.0	1.6	.0	.7

\* Note: Multiple Responses Allowed.

**Table 9: Percentage Distributions Indicating the Most Important Healthcare Problems Concerning How Mothers and Children Are Treated by Health Professionals by Survey Group (Direct Service Providers), Region and Community Size \***

	Group(s) Direct Service Providers (n=149)	Florida Region(s)			Community Population Size(s)			Group Totals
		North FL	Central FL	South FL	Small Town/ City: <50,000	Medium Size City: 50,000- 250,000	Large City: >250,000	
		Col %	Col %	Col %	Col %	Col %	Col %	Col %
Care hours too limited (not enough evening/weekend hours)	63.8	62.1	67.1	59.5	68.2	69.4	62.3	66.4
Not enough time with healthcare workers	55.0	51.7	57.1	57.1	50.0	67.7	45.3	56.2
Having to wait too long to get an appointment	53.7	41.4	52.9	69.0	31.8	54.8	66.0	55.5
Too long a wait in healthcare offices	43.6	55.2	42.9	42.9	50.0	40.3	47.2	44.5
Doctors and nurses do not speak the patient's language	33.6	20.7	40.0	35.7	40.9	32.3	30.2	32.8
Low quality of care	9.4	13.8	10.0	7.1	9.1	11.3	9.4	10.2
Lack of sensitivity to other cultures	9.4	3.4	11.4	9.5	13.6	8.1	9.4	9.5
Not being treated with respect	10.1	10.3	10.0	9.5	13.6	6.5	7.5	8.0

\* Note: Multiple Responses Allowed.

**Table 10: Percentage Distributions Indicating the Most Important Specialty Healthcare Problems for Mothers and Children by Survey Group (Direct Service Providers), Region and Community Size \***

Group(s)	Florida Region(s)			Community Population Size(s)			Group Totals	
	Direct Service Providers (n=149)	North FL	Central FL	South FL	Small Town/ City: <50,000	Medium Size City: 50,000-250,000	Large City: >250,000	
	Col %	Col %	Col %	Col %	Col %	Col %	Col %	
Specialty healthcare for children with developmental delays	60.4	62.1	61.4	61.9	59.1	62.9	60.4	61.3
Specialty care for adolescents	55.7	51.7	58.6	59.5	68.2	56.5	56.6	58.4
Services for migrant workers	40.9	41.4	45.7	40.5	45.5	50.0	34.0	43.1
Specialty healthcare for physically handicapped children	36.2	31.0	38.6	42.9	22.7	37.1	37.7	35.0
Specialty care for children	32.9	24.1	38.6	28.6	31.8	33.9	37.7	35.0
Specialty care for infants	16.8	20.7	17.1	11.9	27.3	16.1	15.1	17.5
Specialty care for premature babies	18.8	17.2	15.7	26.2	13.6	19.4	15.1	16.8
Specialty care for newborns	9.4	6.9	7.1	14.3	9.1	8.1	9.4	8.8

\* Note: Multiple Responses Allowed.

**Table 11: Percentage Distributions Indicating the Most Important Things Preventing Good Healthcare for Mothers and Children by Survey Group (Direct Service Providers), Region and Community Size \***

	Group(s)		Florida Region(s)			Community Population Size(s)			Group Totals
	Direct Service Providers (n=149)	North FL	Central FL	South FL	Small Town/ City: <50,000	Medium Size City: 50,000-250,000	Large City: >250,000	Col %	
									Col %
Doctors who accept Medicaid	58.4	58.6	64.3	52.4	59.1	58.1	56.6	57.7	
Mental health care facilities	53.7	44.8	60.0	52.4	40.9	58.1	62.3	56.9	
Substance abuse treatment programs and facilities	42.3	51.7	41.4	45.2	40.9	41.9	50.9	45.3	
Clinics	38.3	34.5	41.4	35.7	50.0	33.9	37.7	38.0	
Child daycare facilities	31.5	27.6	32.9	33.3	18.2	33.9	34.0	31.4	
Healthcare professionals in the local area	27.5	27.6	25.7	33.3	40.9	30.6	18.9	27.7	
Birthing facilities	8.1	6.9	8.6	9.5	9.1	12.9	3.8	8.8	
Female doctors	7.4	10.3	5.7	7.1	9.1	8.1	7.5	8.0	
Vaccines such as flu shots	6.0	10.3	2.9	7.1	9.1	6.5	1.9	5.1	
Hospitals	4.7	.0	4.3	7.1	4.5	1.6	5.7	3.6	

\* Note: Multiple Responses Allowed.

**NOTE: The choices in Table 11 were preceded by the words: “There are not enough .... “**

**Table 12: Percentage Distributions Indicating the Most Important Cost Issue Preventing Good Healthcare for Mothers and Children by Survey Group (Direct Service Providers), Region and Community Size \***

Group(s)	Florida Region(s)			Community Population Size(s)			Group Totals	
	North FL	Central FL	South FL	Small Town/ City: <50,000	Medium Size City: 50,000-250,000	Large City: >250,000		
	Col %	Col %	Col %	Col %	Col %	Col %	Col %	
Health insurance	85.2	82.8	87.1	88.1	90.9	85.5	88.7	87.6
Prescription drugs	78.5	86.2	80.0	73.8	81.8	82.3	77.4	80.3
Deductibles	43.6	51.7	41.4	42.9	54.5	41.9	43.4	44.5
Co-payments	25.5	20.7	30.0	26.2	18.2	29.0	28.3	27.0
Doctor's fees	28.2	24.1	30.0	31.0	40.9	22.6	24.5	26.3
Laboratory tests	19.5	17.2	21.4	19.0	4.5	24.2	22.6	20.4

\* Note: Multiple Responses Allowed.

**NOTE: The choices in Table 12 were preceded by the words: “The high cost of .... “**

**Table 13: Percentage Distributions Indicating the Most Important "Other Things" Preventing Good Healthcare for Mothers and Children by Survey Group (Direct Service Providers), Region and Community Size \***

	Group(s)	Florida Region(s)			Community Population Size(s)			Group Totals
	Direct Service Providers (n=149)	North FL	Central FL	South FL	Small Town/ City: <50,000	Medium Size City: 50,000-250,000	Large City: >250,000	Col %
		Col %	Col %	Col %	Col %	Col %	Col %	
Health insurance not available	78.5	79.3	80.0	78.6	81.8	77.4	83.0	80.3
Transportation to doctors and healthcare facilities	57.0	55.2	58.6	57.1	50.0	61.3	58.5	58.4
Difficulty qualifying for Medicaid	44.3	51.7	44.3	47.6	45.5	56.5	32.1	45.3
Inadequate health education	42.3	44.8	41.4	42.9	54.5	46.8	39.6	45.3
Healthcare workers do not speak the patient's language	27.5	13.8	32.9	31.0	22.7	27.4	24.5	25.5
Literacy (inability to read)	20.1	27.6	17.1	21.4	9.1	21.0	28.3	21.9
Healthcare workers do not understand the patient's culture	9.4	3.4	14.3	4.8	9.1	4.8	15.1	9.5

\* Note: Multiple Responses Allowed.

**Table 14: Percentage Distributions Indicating the Groups With the Largest Unmet Needs for Access to Primary Care by Survey Group (Direct Service Providers), Region and Community Size \***

Group(s)	Florida Region(s)			Community Population Size(s)			Group Totals	
	Direct Service Providers (n=149)	North FL	Central FL	South FL	Small Town/ City: <50,000	Medium Size City: 50,000-250,000	Large City: >250,000	
		Col %	Col %	Col %	Col %	Col %	Col %	Col %
Uninsured citizens	85.9	82.8	91.4	83.3	90.9	88.7	83.0	86.9
Underinsured citizens	71.8	58.6	80.0	71.4	68.2	72.6	77.4	73.7
Homeless citizens	40.9	48.3	44.3	33.3	36.4	45.2	39.6	41.6
Rural populations	32.9	34.5	38.6	26.2	45.5	43.5	22.6	35.8
Undocumented citizens	22.1	27.6	12.9	31.0	22.7	12.9	32.1	21.9
Seasonal workers	20.1	27.6	18.6	21.4	31.8	17.7	17.0	19.7
Refugee populations	10.1	6.9	5.7	21.4	.0	12.9	9.4	9.5
Out of county Florida residents seeking care in another Florida county	6.0	10.3	5.7	4.8	9.1	4.8	5.7	5.8

\* Note: Multiple Responses Allowed.

**Table 15: Percentage Distributions Indicating the Groups With the Largest Unmet Needs for Access to Dental Care by Survey Group (Direct Service Providers), Region and Community Size \***

Group(s)	Florida Region(s)			Community Population Size(s)			Group Totals	
	Direct Service Providers (n=149)	North FL	Central FL	South FL	Small Town/ City: <50,000	Medium Size City: 50,000-250,000	Large City: >250,000	
		Col %	Col %	Col %	Col %	Col %	Col %	Col %
Uninsured citizens	78.5	75.9	85.7	73.8	72.7	82.3	81.1	80.3
Underinsured citizens	67.8	55.2	74.3	69.0	68.2	66.1	73.6	69.3
Homeless citizens	45.0	58.6	42.9	42.9	22.7	51.6	43.4	43.8
Rural populations	36.9	27.6	45.7	35.7	40.9	45.2	32.1	39.4
Undocumented citizens	16.8	17.2	11.4	21.4	18.2	12.9	18.9	16.1
Seasonal workers	14.8	13.8	14.3	19.0	18.2	16.1	13.2	15.3
Refugee populations	12.1	6.9	5.7	28.6	.0	16.1	11.3	11.7
Out of county Florida residents seeking care in another Florida county	2.7	10.3	1.4	.0	4.5	1.6	3.8	2.9

\* Note: Multiple Responses Allowed.

**Table 16: Percentage Distributions Indicating the Groups With the Largest Unmet Needs for Access to Vision Care by Survey Group (Direct Service Providers), Region and Community Size \***

	Group(s) Direct Service Providers (n=149)	Florida Region(s)			Community Population Size(s)			Group Totals
		North FL	Central FL	South FL	Small Town/ City: <50,000	Medium Size City: 50,000- 250,000	Large City: >250,000	
		Col %	Col %	Col %	Col %	Col %	Col %	
Uninsured citizens	80.5	79.3	84.3	81.0	77.3	82.3	83.0	81.8
Underinsured citizens	69.8	62.1	72.9	73.8	72.7	67.7	75.5	71.5
Homeless citizens	49.7	65.5	50.0	45.2	36.4	54.8	49.1	49.6
Rural populations	32.2	31.0	45.7	16.7	36.4	45.2	22.6	35.0
Seasonal workers	16.1	17.2	18.6	14.3	27.3	17.7	11.3	16.8
Undocumented citizens	17.4	13.8	12.9	23.8	13.6	12.9	22.6	16.8
Refugee populations	11.4	6.9	4.3	28.6	4.5	14.5	9.4	10.9
Out of county Florida residents seeking care in another Florida county	.0	.0	.0	.0	.0	.0	.0	.0

\* Note: Multiple Responses Allowed.

**Table 17: Percentage Distributions Indicating the Groups With the Largest Unmet Needs for Access to Mental Health Care by Survey Group (Direct Service Providers), Region and Community Size \***

Group(s)	Florida Region(s)				Community Population Size(s)			Group Totals
	Direct Service Providers (n=149)	North FL	Central FL	South FL	Small Town/ City: <50,000	Medium Size City: 50,000-250,000	Large City: >250,000	Col %
		Col %	Col %	Col %	Col %	Col %	Col %	
Uninsured citizens	78.5	75.9	85.7	73.8	77.3	77.4	81.1	78.8
Underinsured citizens	65.1	62.1	71.4	59.5	50.0	69.4	67.9	65.7
Homeless citizens	61.7	75.9	55.7	69.0	59.1	66.1	58.5	62.0
Rural populations	30.2	27.6	32.9	33.3	27.3	45.2	18.9	32.1
Seasonal workers	10.1	10.3	14.3	4.8	13.6	9.7	9.4	10.2
Undocumented citizens	10.1	3.4	8.6	14.3	9.1	3.2	18.9	10.2
Refugee populations	10.1	10.3	7.1	16.7	4.5	12.9	9.4	10.2
Out of county Florida residents seeking care in another Florida county	3.4	3.4	4.3	2.4	9.1	1.6	3.8	3.6

\* Note: Multiple Responses Allowed.

**Table 18: Percentage Distributions Indicating the Groups With the Largest Unmet Needs for Access to Prenatal Healthcare by Survey Group (Direct Service Providers), Region and Community Size \***

Group(s)	Florida Region(s)			Community Population Size(s)			Group Totals	
	Direct Service Providers (n=149)	North FL	Central FL	South FL	Small Town/ City: <50,000	Medium Size City: 50,000-250,000	Large City: >250,000	Col %
		Col %	Col %	Col %	Col %	Col %	Col %	
Uninsured citizens	77.2	65.5	84.3	76.2	86.4	74.2	79.2	78.1
Underinsured citizens	59.7	58.6	61.4	57.1	68.2	56.5	60.4	59.9
Rural populations	30.9	27.6	40.0	23.8	31.8	38.7	28.3	33.6
Homeless citizens	32.2	41.4	32.9	31.0	22.7	35.5	32.1	32.1
Seasonal workers	29.5	31.0	32.9	28.6	31.8	35.5	22.6	29.9
Undocumented citizens	24.2	17.2	18.6	33.3	22.7	17.7	32.1	24.1
Refugee populations	18.8	24.1	11.4	28.6	4.5	21.0	18.9	17.5
Out of county Florida residents seeking care in another Florida county	7.4	3.4	7.1	11.9	9.1	9.7	5.7	8.0

\* Note: Multiple Responses Allowed.

**Table 19: Percentage Distributions Indicating the Groups With the Largest Unmet Needs for Access to Referrals to Specialty Healthcare by Survey Group (Direct Service Providers), Region and Community Size \***

	Group(s) Direct Service Providers (n=149) Col %	Florida Region(s)			Community Population Size(s)			Group Totals
		North FL	Central FL	South FL	Small Town/ City: <50,000	Medium Size City: 50,000-2 50,000	Large City: >250,000	Col %
		Col %	Col %	Col %	Col %	Col %	Col %	Col %
Uninsured citizens	87.9	82.8	92.9	88.1	90.9	85.5	92.5	89.1
Underinsured citizens	69.8	69.0	71.4	69.0	72.7	72.6	69.8	71.5
Rural populations	36.2	37.9	47.1	23.8	45.5	45.2	28.3	38.7
Homeless citizens	37.6	44.8	38.6	35.7	27.3	40.3	39.6	38.0
Undocumented citizens	14.8	6.9	10.0	21.4	18.2	9.7	20.8	15.3
Seasonal workers	14.8	13.8	17.1	14.3	18.2	19.4	7.5	14.6
Refugee populations	10.7	6.9	2.9	28.6	4.5	11.3	11.3	10.2
Out of county Florida residents seeking care in another Florida county	2.7	3.4	2.9	2.4	4.5	3.2	1.9	2.9

\* Note: Multiple Responses Allowed.

**Table 20: Percentage Distributions Indicating Actions That Are Necessary to Address Current Barriers to Healthcare Access by Survey Group (Direct Service Providers), Region and Community Size \***

	Group(s)	Florida Region(s)			Community Population Size(s)			Group Totals
	Direct Service Providers (n=149)	North FL	Central FL	South FL	Small Town/City: <50,000	Medium Size City: 50,000-250,000	Large City: >250,000	Col %
		Col %	Col %	Col %	Col %	Col %	Col %	
Offer affordable healthcare coverage	72.5	58.6	78.6	73.8	77.3	74.2	71.7	73.7
Reduce the cost of medical malpractice insurance	67.1	75.9	65.7	66.7	68.2	72.6	62.3	67.9
Provide universal health insurance	53.0	62.1	47.1	61.9	50.0	54.8	52.8	53.3
Assure more efficient use of existing resources	48.3	55.2	52.9	40.5	59.1	43.5	54.7	50.4
Increase public funding for services	21.5	6.9	24.3	28.6	9.1	24.2	24.5	21.9
Establish employer mandates for insurance	16.1	17.2	17.1	16.7	18.2	17.7	15.1	16.8
Do not know	2.0	6.9	1.4	.0	.0	1.6	3.8	2.2

\* Note: Multiple Responses Allowed.

## Frequency Analysis of All Survey Variables

“NO” = Respondent did not check the answer  
 “YES” = Respondent checked the answer

### Birth education classes

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1148	78.9	78.9	78.9
	Yes	307	21.1	21.1	100.0
Total		1455	100.0	100.0	

### Counseling on nutrition and healthy lifestyles

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1090	74.9	74.9	74.9
	Yes	365	25.1	25.1	100.0
Total		1455	100.0	100.0	

### Dental care

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	835	57.4	57.4	57.4
	Yes	620	42.6	42.6	100.0
Total		1455	100.0	100.0	

### Helping pregnant women to quit smoking

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	964	66.3	66.3	66.3
	Yes	491	33.7	33.7	100.0
Total		1455	100.0	100.0	

### Inadequate or unsafe housing

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1101	75.7	75.7	75.7
	Yes	354	24.3	24.3	100.0
Total		1455	100.0	100.0	

### Increasing the number of mothers who breastfeed

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1215	83.5	83.5	83.5
	Yes	240	16.5	16.5	100.0
Total		1455	100.0	100.0	

### Information and access to birth control

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1105	75.9	75.9	75.9
	Yes	350	24.1	24.1	100.0
Total		1455	100.0	100.0	

### Reducing perinatal (around the time of birth) transmission of AIDS

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1216	83.6	83.6	83.6
	Yes	239	16.4	16.4	100.0
Total		1455	100.0	100.0	

### Reducing teen pregnancy

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	742	51.0	51.0	51.0
	Yes	713	49.0	49.0	100.0
Total		1455	100.0	100.0	

### Reducing the number of low birth weight babies

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1141	78.4	78.4	78.4
	Yes	314	21.6	21.6	100.0
Total		1455	100.0	100.0	

### Routine prenatal (pregnancy period) care

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1080	74.2	74.2	74.2
	Yes	375	25.8	25.8	100.0
Total		1455	100.0	100.0	

**ADHD (hyperactive children) treatment**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1008	69.3	69.3	69.3
	Yes	447	30.7	30.7	100.0
	Total	1455	100.0	100.0	

**Asthma treatment**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1048	72.0	72.0	72.0
	Yes	407	28.0	28.0	100.0
	Total	1455	100.0	100.0	

**Lack of affordable childcare**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	635	43.6	43.6	43.6
	Yes	820	56.4	56.4	100.0
	Total	1455	100.0	100.0	

**Lack of immunization (not getting "shots")**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1157	79.5	79.5	79.5
	Yes	298	20.5	20.5	100.0
	Total	1455	100.0	100.0	

**Lead exposure (in paint)**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1378	94.7	94.7	94.7
	Yes	77	5.3	5.3	100.0
	Total	1455	100.0	100.0	

**Obesity**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	728	50.0	50.0	50.0
	Yes	727	50.0	50.0	100.0
	Total	1455	100.0	100.0	

**Physical abuse**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	924	63.5	63.5	63.5
	Yes	531	36.5	36.5	100.0
	Total	1455	100.0	100.0	

**Poor nutrition**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	840	57.7	57.7	57.7
	Yes	615	42.3	42.3	100.0
	Total	1455	100.0	100.0	

**SIDS (Sudden Infant Death Syndrome) awareness**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1127	77.5	77.5	77.5
	Yes	328	22.5	22.5	100.0
	Total	1455	100.0	100.0	

**Access to mental health counseling**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	541	37.2	37.2	37.2
	Yes	914	62.8	62.8	100.0
	Total	1455	100.0	100.0	

**Child and adolescent mental health treatment**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	643	44.2	44.2	44.2
	Yes	812	55.8	55.8	100.0
	Total	1455	100.0	100.0	

**Long term mental health treatment**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	926	63.6	63.6	63.6
	Yes	529	36.4	36.4	100.0
	Total	1455	100.0	100.0	

### Reducing eating disorders

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	992	68.2	68.2	68.2
	Yes	463	31.8	31.8	100.0
Total		1455	100.0	100.0	

### Reducing suicides

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1001	68.8	68.8	68.8
	Yes	454	31.2	31.2	100.0
Total		1455	100.0	100.0	

### Treatment for depression

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	439	30.2	30.2	30.2
	Yes	1016	69.8	69.8	100.0
Total		1455	100.0	100.0	

### Alcohol abuse/alcoholism

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	286	19.7	19.7	19.7
	Yes	1169	80.3	80.3	100.0
Total		1455	100.0	100.0	

### Illegal drug use

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	324	22.3	22.3	22.3
	Yes	1131	77.7	77.7	100.0
Total		1455	100.0	100.0	

### Lack of substance abuse treatment services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	857	58.9	58.9	58.9
	Yes	598	41.1	41.1	100.0
Total		1455	100.0	100.0	

### Prescription drug abuse

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	945	64.9	64.9	64.9
	Yes	510	35.1	35.1	100.0
	Total	1455	100.0	100.0	

### Tobacco use

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	647	44.5	44.5	44.5
	Yes	808	55.5	55.5	100.0
	Total	1455	100.0	100.0	

### Allergies

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1215	83.5	83.5	83.5
	Yes	240	16.5	16.5	100.0
	Total	1455	100.0	100.0	

### Diabetes

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	950	65.3	65.3	65.3
	Yes	505	34.7	34.7	100.0
	Total	1455	100.0	100.0	

### Domestic violence

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	678	46.6	46.6	46.6
	Yes	777	53.4	53.4	100.0
	Total	1455	100.0	100.0	

### Food-borne illnesses

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1355	93.1	93.1	93.1
	Yes	100	6.9	6.9	100.0
	Total	1455	100.0	100.0	

**Lack of care for hearing loss**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1394	95.8	95.8	95.8
	Yes	61	4.2	4.2	100.0
	Total	1455	100.0	100.0	

**Lack of dental care**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	735	50.5	50.5	50.5
	Yes	720	49.5	49.5	100.0
	Total	1455	100.0	100.0	

**Lack of exercise**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1033	71.0	71.0	71.0
	Yes	422	29.0	29.0	100.0
	Total	1455	100.0	100.0	

**Lack of transportation**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1069	73.5	73.5	73.5
	Yes	386	26.5	26.5	100.0
	Total	1455	100.0	100.0	

**Lack of vision care**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1274	87.6	87.6	87.6
	Yes	181	12.4	12.4	100.0
	Total	1455	100.0	100.0	

**Motor vehicle injuries and fatalities**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1249	85.8	85.8	85.8
	Yes	206	14.2	14.2	100.0
	Total	1455	100.0	100.0	

**Sexually-transmitted diseases**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	766	52.6	52.6	52.6
	Yes	689	47.4	47.4	100.0
Total		1455	100.0	100.0	

**Difficulty finding health services**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	740	50.9	50.9	50.9
	Yes	715	49.1	49.1	100.0
Total		1455	100.0	100.0	

**Health education in schools**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	853	58.6	58.6	58.6
	Yes	602	41.4	41.4	100.0
Total		1455	100.0	100.0	

**Helping teens make healthy choices**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	557	38.3	38.3	38.3
	Yes	898	61.7	61.7	100.0
Total		1455	100.0	100.0	

**Learning about programs/services**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	825	56.7	56.7	56.7
	Yes	630	43.3	43.3	100.0
Total		1455	100.0	100.0	

**Parenting support and education classes**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	711	48.9	48.9	48.9
	Yes	744	51.1	51.1	100.0
Total		1455	100.0	100.0	

### Understandable health information

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	899	61.8	61.8	61.8
	Yes	556	38.2	38.2	100.0
Total		1455	100.0	100.0	

### Care hours too limited (not enough evening/weekend hours)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	645	44.3	44.3	44.3
	Yes	810	55.7	55.7	100.0
Total		1455	100.0	100.0	

### Doctors and nurses do not speak the patient's language

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1101	75.7	75.7	75.7
	Yes	354	24.3	24.3	100.0
Total		1455	100.0	100.0	

### Having to wait too long to get an appointment

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	694	47.7	47.7	47.7
	Yes	761	52.3	52.3	100.0
Total		1455	100.0	100.0	

### Lack of sensitivity to other cultures

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1296	89.1	89.1	89.1
	Yes	159	10.9	10.9	100.0
Total		1455	100.0	100.0	

### Low quality of care

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1240	85.2	85.2	85.2
	Yes	215	14.8	14.8	100.0
Total		1455	100.0	100.0	

**Not being treated with respect**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1260	86.6	86.6	86.6
	Yes	195	13.4	13.4	100.0
	Total	1455	100.0	100.0	

**Not enough time with healthcare workers**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	874	60.1	60.1	60.1
	Yes	581	39.9	39.9	100.0
	Total	1455	100.0	100.0	

**Too long a wait in healthcare offices**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	560	38.5	38.5	38.5
	Yes	895	61.5	61.5	100.0
	Total	1455	100.0	100.0	

**Clinics**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	793	54.5	54.5	54.5
	Yes	662	45.5	45.5	100.0
	Total	1455	100.0	100.0	

**Emergency rooms**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1152	79.2	79.2	79.2
	Yes	303	20.8	20.8	100.0
	Total	1455	100.0	100.0	

**Hospitals**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1164	80.0	80.0	80.0
	Yes	291	20.0	20.0	100.0
	Total	1455	100.0	100.0	

**Labor & delivery services**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1130	77.7	77.7	77.7
	Yes	325	22.3	22.3	100.0
Total		1455	100.0	100.0	

**Laboratories for blood work**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1279	87.9	87.9	87.9
	Yes	176	12.1	12.1	100.0
Total		1455	100.0	100.0	

**Doctors, nurses or other health workers**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	917	63.0	63.0	63.0
	Yes	538	37.0	37.0	100.0
Total		1455	100.0	100.0	

**Outpatient treatment**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1120	77.0	77.0	77.0
	Yes	335	23.0	23.0	100.0
Total		1455	100.0	100.0	

**Premature baby care**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1167	80.2	80.2	80.2
	Yes	288	19.8	19.8	100.0
Total		1455	100.0	100.0	

**Primary care**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1017	69.9	69.9	69.9
	Yes	438	30.1	30.1	100.0
Total		1455	100.0	100.0	

### Specialists

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	890	61.2	61.2	61.2
	Yes	565	38.8	38.8	100.0
Total		1455	100.0	100.0	

### Services for migrant workers

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1044	71.8	71.8	71.8
	Yes	411	28.2	28.2	100.0
Total		1455	100.0	100.0	

### Specialty health care for physically handicapped children

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	948	65.2	65.2	65.2
	Yes	507	34.8	34.8	100.0
Total		1455	100.0	100.0	

### Specialty care for adolescents

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	918	63.1	63.1	63.1
	Yes	537	36.9	36.9	100.0
Total		1455	100.0	100.0	

### Specialty care for children

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	863	59.3	59.3	59.3
	Yes	592	40.7	40.7	100.0
Total		1455	100.0	100.0	

### Specialty care for infants

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	998	68.6	68.6	68.6
	Yes	457	31.4	31.4	100.0
Total		1455	100.0	100.0	

### Specialty care for newborns

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1106	76.0	76.0	76.0
	Yes	349	24.0	24.0	100.0
	Total	1455	100.0	100.0	

### Specialty care for premature babies

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1026	70.5	70.5	70.5
	Yes	429	29.5	29.5	100.0
	Total	1455	100.0	100.0	

### Specialty healthcare for children with developmental delays

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	696	47.8	47.8	47.8
	Yes	759	52.2	52.2	100.0
	Total	1455	100.0	100.0	

### Cost of prescription drugs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	647	44.5	44.5	44.5
	Yes	808	55.5	55.5	100.0
	Total	1455	100.0	100.0	

### Difficulty getting basic insurance coverage

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	818	56.2	56.2	56.2
	Yes	637	43.8	43.8	100.0
	Total	1455	100.0	100.0	

### Eligibility for Medicaid

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	962	66.1	66.1	66.1
	Yes	493	33.9	33.9	100.0
	Total	1455	100.0	100.0	

### Employment issues

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1163	79.9	79.9	79.9
	Yes	292	20.1	20.1	100.0
Total		1455	100.0	100.0	

### High cost of deductibles

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1272	87.4	87.4	87.4
	Yes	183	12.6	12.6	100.0
Total		1455	100.0	100.0	

### High cost of health care in general

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	944	64.9	64.9	64.9
	Yes	511	35.1	35.1	100.0
Total		1455	100.0	100.0	

### Inadequate reimbursement for Medicaid

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1357	93.3	93.3	93.3
	Yes	98	6.7	6.7	100.0
Total		1455	100.0	100.0	

### Lack of health insurance

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	960	66.0	66.0	66.0
	Yes	495	34.0	34.0	100.0
Total		1455	100.0	100.0	

### Rising insurance premiums / cost

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1201	82.5	82.5	82.5
	Yes	254	17.5	17.5	100.0
Total		1455	100.0	100.0	

**Too few physicians who accept Medicaid**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1000	68.7	68.7	68.7
	Yes	455	31.3	31.3	100.0
Total		1455	100.0	100.0	

**Birthing facilities**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1124	77.3	77.3	77.3
	Yes	331	22.7	22.7	100.0
Total		1455	100.0	100.0	

**Child daycare facilities**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	893	61.4	61.4	61.4
	Yes	562	38.6	38.6	100.0
Total		1455	100.0	100.0	

**Clinics**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1030	70.8	70.8	70.8
	Yes	425	29.2	29.2	100.0
Total		1455	100.0	100.0	

**Doctors who accept Medicaid**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	725	49.8	49.8	49.8
	Yes	730	50.2	50.2	100.0
Total		1455	100.0	100.0	

**Female doctors**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1200	82.5	82.5	82.5
	Yes	255	17.5	17.5	100.0
Total		1455	100.0	100.0	

### Healthcare professionals in the local area

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1008	69.3	69.3	69.3
	Yes	447	30.7	30.7	100.0
	Total	1455	100.0	100.0	

### Hospitals

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1220	83.8	83.8	83.8
	Yes	235	16.2	16.2	100.0
	Total	1455	100.0	100.0	

### Mental health care facilities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1052	72.3	72.3	72.3
	Yes	403	27.7	27.7	100.0
	Total	1455	100.0	100.0	

### Substance abuse treatment programs and facilities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1003	68.9	68.9	68.9
	Yes	452	31.1	31.1	100.0
	Total	1455	100.0	100.0	

### Vaccines such as flu shots

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1219	83.8	83.8	83.8
	Yes	236	16.2	16.2	100.0
	Total	1455	100.0	100.0	

### Co-payments

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1002	68.9	68.9	68.9
	Yes	453	31.1	31.1	100.0
	Total	1455	100.0	100.0	

**Deductibles**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	975	67.0	67.0	67.0
	Yes	480	33.0	33.0	100.0
	Total	1455	100.0	100.0	

**Doctor's fees**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	668	45.9	45.9	45.9
	Yes	787	54.1	54.1	100.0
	Total	1455	100.0	100.0	

**Health insurance**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	413	28.4	28.4	28.4
	Yes	1042	71.6	71.6	100.0
	Total	1455	100.0	100.0	

**Laboratory tests**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1114	76.6	76.6	76.6
	Yes	341	23.4	23.4	100.0
	Total	1455	100.0	100.0	

**Prescription drugs**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	473	32.5	32.5	32.5
	Yes	982	67.5	67.5	100.0
	Total	1455	100.0	100.0	

**Difficulty qualifying for Medicaid**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	486	33.4	33.4	33.4
	Yes	969	66.6	66.6	100.0
	Total	1455	100.0	100.0	

**Healthcare workers do not speak the patient's language**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1142	78.5	78.5	78.5
	Yes	313	21.5	21.5	100.0
	Total	1455	100.0	100.0	

**Healthcare workers do not understand the patient's culture**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1318	90.6	90.6	90.6
	Yes	137	9.4	9.4	100.0
	Total	1455	100.0	100.0	

**Health insurance not available**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	499	34.3	34.3	34.3
	Yes	956	65.7	65.7	100.0
	Total	1455	100.0	100.0	

**Inadequate health education**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	914	62.8	62.8	62.8
	Yes	541	37.2	37.2	100.0
	Total	1455	100.0	100.0	

**Literacy (inability to read)**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1222	84.0	84.0	84.0
	Yes	233	16.0	16.0	100.0
	Total	1455	100.0	100.0	

**Transportation to doctors and healthcare facilities**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	688	47.3	47.3	47.3
	Yes	767	52.7	52.7	100.0
	Total	1455	100.0	100.0	

**Homeless citizens**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	167	11.5	64.0	64.0
	Yes	94	6.5	36.0	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Out of county Florida residents seeking care in another Florida county**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	245	16.8	93.9	93.9
	Yes	16	1.1	6.1	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Refugee populations**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	236	16.2	90.4	90.4
	Yes	25	1.7	9.6	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Rural populations**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	170	11.7	65.1	65.1
	Yes	91	6.3	34.9	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Seasonal workers**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	214	14.7	82.0	82.0
	Yes	47	3.2	18.0	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Underinsured citizens**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	82	5.6	31.4	31.4
	Yes	179	12.3	68.6	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Undocumented citizens**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	179	12.3	68.6	68.6
	Yes	82	5.6	31.4	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Uninsured citizens**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	34	2.3	13.0	13.0
	Yes	227	15.6	87.0	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Homeless citizens**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	159	10.9	60.9	60.9
	Yes	102	7.0	39.1	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Out of county Florida residents seeking care in another Florida county**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	252	17.3	96.6	96.6
	Yes	9	.6	3.4	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Refugee populations**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	235	16.2	90.0	90.0
	Yes	26	1.8	10.0	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Rural populations**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	163	11.2	62.5	62.5
	Yes	98	6.7	37.5	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Seasonal workers**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	223	15.3	85.4	85.4
	Yes	38	2.6	14.6	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Underinsured citizens**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	89	6.1	34.1	34.1
	Yes	172	11.8	65.9	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Undocumented citizens**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	189	13.0	72.4	72.4
	Yes	72	4.9	27.6	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Uninsured citizens**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	44	3.0	16.9	16.9
	Yes	217	14.9	83.1	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Homeless citizens**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	155	10.7	59.4	59.4
	Yes	106	7.3	40.6	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Out of county Florida residents seeking care in another Florida county**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	257	17.7	98.5	98.5
	Yes	4	.3	1.5	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Refugee populations**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	240	16.5	92.0	92.0
	Yes	21	1.4	8.0	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Rural populations**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	170	11.7	65.1	65.1
	Yes	91	6.3	34.9	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

### Seasonal workers

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	224	15.4	85.8	85.8
	Yes	37	2.5	14.2	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

### Underinsured citizens

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	80	5.5	30.7	30.7
	Yes	181	12.4	69.3	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

### Undocumented citizens

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	190	13.1	72.8	72.8
	Yes	71	4.9	27.2	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

### Uninsured citizens

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	41	2.8	15.7	15.7
	Yes	220	15.1	84.3	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Homeless citizens**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	120	8.2	46.0	46.0
	Yes	141	9.7	54.0	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Out of county Florida residents seeking care in another Florida county**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	252	17.3	96.6	96.6
	Yes	9	.6	3.4	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Refugee populations**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	241	16.6	92.3	92.3
	Yes	20	1.4	7.7	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Rural populations**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	170	11.7	65.1	65.1
	Yes	91	6.3	34.9	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Seasonal workers**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	237	16.3	90.8	90.8
	Yes	24	1.6	9.2	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Underinsured citizens**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	95	6.5	36.4	36.4
	Yes	166	11.4	63.6	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Undocumented citizens**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	207	14.2	79.3	79.3
	Yes	54	3.7	20.7	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Uninsured citizens**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	49	3.4	18.8	18.8
	Yes	212	14.6	81.2	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Homeless citizens**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	187	12.9	71.6	71.6
	Yes	74	5.1	28.4	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Out of county Florida residents seeking care in another Florida county**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	245	16.8	93.9	93.9
	Yes	16	1.1	6.1	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Refugee populations**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	223	15.3	85.4	85.4
	Yes	38	2.6	14.6	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Rural populations**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	170	11.7	65.1	65.1
	Yes	91	6.3	34.9	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Seasonal workers**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	193	13.3	73.9	73.9
	Yes	68	4.7	26.1	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Underinsured citizens**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	110	7.6	42.1	42.1
	Yes	151	10.4	57.9	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Undocumented citizens**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	167	11.5	64.0	64.0
	Yes	94	6.5	36.0	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Uninsured citizens**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	56	3.8	21.5	21.5
	Yes	205	14.1	78.5	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Homeless citizens**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	177	12.2	67.8	67.8
	Yes	84	5.8	32.2	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Out of county Florida residents seeking care in another Florida county**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	252	17.3	96.6	96.6
	Yes	9	.6	3.4	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Refugee populations**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	239	16.4	91.6	91.6
	Yes	22	1.5	8.4	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Rural populations**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	160	11.0	61.3	61.3
	Yes	101	6.9	38.7	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Seasonal workers**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	227	15.6	87.0	87.0
	Yes	34	2.3	13.0	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Underinsured citizens**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	81	5.6	31.0	31.0
	Yes	180	12.4	69.0	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Undocumented citizens**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	191	13.1	73.2	73.2
	Yes	70	4.8	26.8	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Uninsured citizens**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	32	2.2	12.3	12.3
	Yes	229	15.7	87.7	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Assure more efficient use of existing resources**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	144	9.9	55.2	55.2
	Yes	117	8.0	44.8	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Establish employer mandates for insurance**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	218	15.0	83.5	83.5
	Yes	43	3.0	16.5	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Increase public funding for services**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	161	11.1	61.7	61.7
	Yes	100	6.9	38.3	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Offer affordable healthcare coverage**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	78	5.4	29.9	29.9
	Yes	183	12.6	70.1	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Provide universal health insurance**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	117	8.0	44.8	44.8
	Yes	144	9.9	55.2	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Reduce the cost of medical malpractice insurance**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	117	8.0	44.8	44.8
	Yes	144	9.9	55.2	100.0
	Total	261	17.9	100.0	
Missing	System	1194	82.1		
Total		1455	100.0		

**Health Profession**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Health Educator	15	1.0	1.0	1.0
	Mental Health Specialist	3	.2	.2	1.2
	Nurse	70	4.8	4.8	6.0
	Physician Assistant	2	.1	.1	6.2
	Primary Care Physician	42	2.9	2.9	9.1
	Other Physician	7	.5	.5	9.6
	Other	18	1.2	1.2	10.8
	Nurse Practitioner	42	2.9	2.9	13.7
	Midwife	10	.7	.7	14.4
	N/A	1246	85.6	85.6	100.0
	Total	1455	100.0	100.0	

### Organization

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Advocacy Group	3	.2	.2	.2
	County Health Department	37	2.5	2.5	2.7
	County Government	26	1.8	1.8	4.5
	Florida Legislature	1	.1	.1	4.6
	Health Facility Administrator	9	.6	.6	5.2
	Healthy Start Coalition	24	1.6	1.6	6.9
	Professional Association	13	.9	.9	7.8
	State Agency	6	.4	.4	8.2
	Other	7	.5	.5	8.7
	N/A	1329	91.3	91.3	100.0
	Total	1455	100.0	100.0	

### Participate in Healthy Start program

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1179	81.0	81.0	81.0
	Yes	276	19.0	19.0	100.0
	Total	1455	100.0	100.0	

### Participate in Medicaid

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	841	57.8	57.8	57.8
	Yes	614	42.2	42.2	100.0
	Total	1455	100.0	100.0	

### Participate in Subsidized School Lunch Program

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1305	89.7	89.7	89.7
	Yes	150	10.3	10.3	100.0
	Total	1455	100.0	100.0	

### Participate in WIC/Food Stamp Program

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	795	54.6	54.6	54.6
	Yes	660	45.4	45.4	100.0
	Total	1455	100.0	100.0	

**Participate in Other Program**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	No	1407	96.7	96.7	96.7
	Yes	48	3.3	3.3	100.0
	Total	1455	100.0	100.0	

## Open-ended responses: Key Stakeholders

**NOTE: Number in parenthesis is ID # of specific questionnaire.**

**Question #2:** What is the one most important healthcare need or problem facing mothers in children in Florida?

- (0002) Not enough Medicaid specialists
- (0003) Lack of basic insurance coverage
- (0004) Difficulty getting basic insurance coverage
- (0005) Lack of insurance
- (0006) Lack of affordable insurance
- (0007) Access to health insurance
- (0008) Funding for "safety net" providers
- (0010) Access to basic care
- (0013) Access to primary healthcare
- (0014) The ability and capacity to thrive
- (0016) High cost of health insurance
- (0017) Long term mental health treatment
- (0019) Access to prenatal care for uninsured, underinsured, undocumented residents
- (0021) Lack of healthcare coverage leading to neglect of well woman healthcare to well child healthcare
- (0022) Lack of affordable healthcare insurance
- (0023) Access to affordable healthcare
- (0024) Access to mental health counseling
- (0025) Lack of affordable dental care
- (0026) Non-client centered care
- (0027) Reducing the number of low birth weight babies
- (0028) Dealing with the underlying social determinants of health
- (0029) Domestic violence issues
- (0030) Healthcare coverage / Insurance coverage
- (0031) Health insurance
- (0032) Rising insurance premiums / cost
- (0033) Access to medical coverage
- (0034) Abuse of the system (Medicaid, WIC, Healthcare service)
- (0035) Affordable healthcare
- (0036) Lack of or high cost of health insurance
- (0038) Insurance for the undocumented
- (0039) Dental care
- (0040) Lack of health insurance
- (0041) Lack of health insurance for undocumented and working poor
- (0042) Access to quality healthcare
- (0043) Uninsured
- (0045) Drug abuse
- (0046) Lack of affordable dental care
- (0047) OB/GYN – Physicians to deliver the babies!
- (0048) Access to affordable prenatal care for undocumented aliens
- (0050) Lack of insurance
- (0051) Dental care
- (0052) High cost of healthcare and no insurance or money to pay for prevention or acute care
- (0053) Too few physicians who accept Medicaid
- (0054) Access to primary care
- (0055) Child support

- (0057) (my area) Accessible healthcare
- (0058) Subsidized daycare for infants and Pre-K
- (0059) Illegal alien care – all associated issues (ineligible for Medicaid, no transportation, poor language skills)
- (0060) Inconsistent healthcare through the woman's lifespan
- (0061) Specialty care for rural patients!
- (0062) Affordable healthcare

**Question #4** What is the one most important issue keeping mothers and children in Florida from getting better healthcare?

- (0002) Transportation
- (0003) Healthcare availability
- (0004) Health insurance not available
- (0007) Lack of funding for safety net providers
- (0008) Access to Medicaid and/or health insurance
- (0010) Lack of universal access for all the usual reasons (insufficient providers, transportation, etc.)
- (0012) Lack of insurance
- (0013) High cost of health insurance
- (0016) High cost of health insurance
- (0017) Mental healthcare facilities
- (0019) Access to affordable insurance
- (0021) Lack of healthcare coverage (insurance)
- (0022) Lack of affordable healthcare insurance
- (0023) High cost of health insurance or availability of affordable "health insurance"
- (0024) Co-payments
- (0025) Lack of transportation for rural counties
- (0026) Transportation
- (0027) Lack of health insurance
- (0028) The relevance and quality of the healthcare provided
- (0029) Health related costs
- (0030) Lack of insurance coverage
- (0031) Health insurance
- (0032) Substance abuse treatment and facilities
- (0033) Medicaid transportation will only take one child to and from appointment and one adult – difficult for parent with several children and no one to child sit
- (0034) Lack of understanding on how system works and inappropriate utilization
- (0035) Transportation
- (0036) Lack of or high cost of health insurance
- (0038) Lack of doctors who accept Medicaid
- (0039) Access to health insurance
- (0040) Lack of insurance
- (0041) Access to quality health insurance coverage
- (0042) Funding
- (0043) Lack of insurance
- (0045) Lack of insurance
- (0046) Lack of health insurance
- (0047) Decent affordable housing – housing costs often divert an individual's resources that they might spend on healthcare. Our area has one of the highest housing costs in the state.
- (0048) Lack of affordable health insurance
- (0049) Transportation
- (0050) Health insurance not available
- (0051) Lack of health insurance
- (0052) Insufficient funds to purchase health insurance
- (0053) No local hospital
- (0054) Adequate transportation

- (0055) Child support by father
- (0058) Access to primary care
- (0059) Poor county transportation systems
- (0061) Substance abuse treatment programs – funded
- (0062) Transportation

**Question #9** Which of the following best describes your role with the maternal and child health population?

**Health Professions: Other Physician:**

- (0010) Pediatrician
- (0062) OB-GYN

**Health Professions: Other:**

- (0004) Administrator
- (0010) Health Dept. Director
- (0028) Health Dept. Director
- (0030) Social Work
- (0031) Healthcare Administration
- (0033) Social Worker
- (0037) Administrator
- (0046) Director of Health Coalition
- (0047) Social Work
- (0053) Administrator
- (0055) M.S.W. – Social Work
- (0056) Management
- (0057) Case management

**Elected Officials: Other:**

- (0016) Social Service Agency
- (0020) Non-profit service agency
- (0024) Healthy Start Board
- (0032) Non-Profit

## Open-ended responses: Direct Service Providers

**Question #2:** What is the one most important healthcare need or problem facing mothers in children in Florida?

- (0001) Lack of access to specialists
- (0002) Affordable insurance/healthcare
- (0003) Access to care
- (0005) Healthcare access within neighborhoods in a timely manner
- (0006) Affordable access to healthcare
- (0007) Access to healthcare
- (0008) Access to high quality, affordable care
- (0009) Obesity and nutritional needs/counseling
- (0011) Lack of health insurance
- (0013) Lack of access to timely, efficient care
- (0014) Inadequate dental care, dental education
- (0015) Inadequate healthcare – no access
- (0016) Insurance for working “poor”
- (0017) Cost of healthcare
- (0018) Information and access for uninsured
- (0019) Access to care
- (0021) The need for affordable insurance
- (0023) Lack of rational, affordable, achievable goals for healthcare
- (0024) Access to affordable healthcare
- (0025) Lack of insurance, high cost of healthcare
- (0026) Lack of access to quality care
- (0027) Lack of parental motivation to seek healthcare
- (0028) Health insurance
- (0029) Available daycare enabling single moms to work, allowing them to obtain health insurance
- (0030) Lack of healthcare coverage
- (0031) Mothers and children need universal access to care
- (0032) Access to healthcare
- (0033) Losing health benefits with employment causing an increase in unemployment
- (0034) Expense/difficulty of obtaining health insurance
- (0035) Lack of health insurance
- (0036) Access to prenatal care
- (0037) Accessible, affordable healthcare
- (0038) Access to care
- (0041) Infant mortality
- (0042) Dental care during – cavities maybe associate with PTL
- (0043) Lack of insurance
- (0045) Needs (physical and psychological) of foster care children
- (0046) Inadequate coverage for needed healthcare under Healthsease. For example, no pediatric dentists and very limited mental health care
- (0047) Low quality of care from DOH physicians
- (0048) Care access-hours
- (0049) Difficulty getting basic insurance coverage
- (0050) Eligibility for Medicaid
- (0051) Teen pregnancy, tobacco abuse
- (0052) Access to care
- (0053) Inadequate access to quality healthcare
- (0054) Not enough breastfeeding education and support
- (0055) Not enough MDs and ARNPs who accept Medicaid
- (0056) Lack of health education
- (0057) Follow-up for health issues of premature infants

- (0058) Health education
- (0059) Inadequate reimbursement for Medicaid
- (0060) Overweight, poor nutrition
- (0062) Economic stability
- (0065) Not enough OB care providers in Charlotte County
- (0066) Nutritional support/obesity
- (0067) Cost of prescription drugs
- (0068) Lack of healthcare insurance
- (0069) Lack of specialists who take Medicaid or Healthy Kids insurance
- (0071) Too few physicians/specialists who accept Medicaid
- (0072) Lack of healthcare
- (0073) Follow-up clinics not only located in metropolitan areas: home nurses to educate
- (0074) Limitations on prescription drug formularies with Medicaid HMOs
- (0075) High cost of healthcare/lawsuits
- (0076) Cannot afford healthcare ... end up in emergency departments
- (0077) Mental health services
- (0079) Follow-up care for adolescents after suicide attempt – lack of facilities
- (0082) Adequate, affordable, safe childcare
- (0083) Lack of community midwifery services
- (0084) Obesity and poor nutrition
- (0086) Affordable child day/evening care
- (0087) Difficulty accessing healthcare services
- (0088) Availability of health insurance for those who just miss the Medicaid cutoff
- (0089) Lack of clinics and doctors that accept Medicaid
- (0090) Lack of health insurance
- (0092) Lack of health insurance
- (0094) Prenatal education
- (0096) High cost of healthcare in general
- (0097) Healthcare cost
- (0099) Inadequate reimbursement for Medicaid leads to decreased providers [that accept Medicaid]
- (0100) Obtaining basic insurance coverage
- (0101) Dental and health insurance
- (0103) The patient, despite good support for medical and social needs, does not follow-up and nurture care
- (0104) Lack of affordable daycare
- (0105) Lack of healthcare, public, and insurance programs
- (0106) High cost of healthcare in general
- (0109) Lack of health insurance
- (0110) Inadequate reimbursement and too few physicians who accept Medicaid
- (0111) Prescriptive limitations
- (0112) Insurance availability and affordability
- (0114) Easy access and complete care with follow-through
- (0115) Drug abuse
- (0116) Dental care
- (0119) Lack of health insurance for mothers
- (0120) Health insurance not available
- (0122) Not enough health workers – need more nurse practitioners
- (0123) Financial support to allow mothers to stay with their newborns at least the first six weeks of their life at home instead of returning to work

**Question #4** What is the one most important issue keeping mothers and children in Florida from getting better healthcare?

- (0001) Poor reimbursement of Medicaid
- (0002) Limited obstetricians and pediatricians who accept Medicaid

- (0003) Universal insurance/healthcare
- (0005) Access and cost of drugs and lab tests
- (0006) Access to the better physicians/programs
- (0007) Affordable healthcare
- (0008) Affordable health insurance
- (0009) Affordability of prescription drugs
- (0011) Health insurance not available
- (0014) Physicians who won't accept Medicaid
- (0015) No health insurance
- (0016) Discouragement by "system"
- (0017) Ignorance (poor education)
- (0018) Broad-base malpractice reform
- (0019) Cost of healthcare prescriptions
- (0021) Insurance
- (0023) Expenditures on ineffective care
- (0024) Cost
- (0026) Lack of health insurance
- (0027) Lack of parental interest/motivation to seek access to care
- (0028) Lack of health insurance
- (0030) Poverty
- (0031) Transportation to healthcare
- (0033) Insurance other than Medicaid
- (0034) Money
- (0035) Lack of funding to provide healthcare
- (0036) Nurse midwives
- (0037) Awareness of services
- (0038) Cost of care
- (0039) The whole system for applying/qualifying for Medicaid/CCC/health benefits is laborious, tedious, and office people aren't nice to those applying. It is a difficult and discouraging process.
- (0043) Cost
- (0045) Lack of funds for preventive healthcare
- (0046) Inadequate coverage/availability of mental health care, including behavioral pediatric care (ADHD, etc)
- (0047) Inadequate general education
- (0048) No insurance coverage/gaps
- (0049) Health insurance cost
- (0050) Difficulty qualifying for Medicaid
- (0051) Rising cost of malpractice insurance causing specialties not to practice
- (0053) Transportation
- (0054) Availability, basic health education
- (0055) Access to Medicaid and facilities accepting Medicaid
- (0056) Lack of education
- (0057) Transportation
- (0058) Transportation
- (0059) Doctors who accept Medicaid
- (0060) Availability of Medicaid for children
- (0062) Affordable health insurance
- (0065) Lack of specialists who accept Medicaid
- (0066) Cultural diversity
- (0067) High cost
- (0068) Lack of health insurance
- (0069) Lack of affordable health insurance
- (0071) Medicaid funding/reimbursement
- (0072) Lack of healthcare insurance
- (0073) Transportation, decreased funding in rural areas
- (0074) SU # 2 [sic]

- (0075) Fewer physicians for those groups because of reimbursement, high risk, liability insurance, lawsuits
- (0076) Lack of affordable clinics and offices
- (0077) Unwillingness or inability to participate in healthcare system
- (0079) Transportation
- (0082) Lack of resources (money) to support most programs
- (0083) Transportation especially in rural areas
- (0084) Transportation
- (0085) Lack of moral upbringing leading to poor lifestyle choices
- (0086) Affordability
- (0087) Difficulty qualifying for Medicaid
- (0088) Health insurance not available
- (0089) If they are eligible for Medicaid, share if cost too high
- (0090) High cost of prescription drugs
- (0091) Coordination of care for children with disabilities that see multiple care providers – difficulty finding sub-specialists that will take Medicaid
- (0092) Lack of healthcare
- (0094) Doctors who accept Medicaid
- (0096) Lack of health insurance
- (0097) Cost
- (0098) Insurance
- (0099) Difficulty in paperwork to qualify for Medicaid
- (0100) Access
- (0103) Lack of providers accepting Medicaid
- (0104) Affordable substance abuse treatment programs and facilities
- (0105) Public healthcare
- (0106) High cost of health insurance premiums
- (0109) No insurance
- (0110) Cost of health insurance and prescription drugs
- (0111) Difficulty of Medicaid qualification
- (0112) Treatment locations other than ER's
- (0113) Insurance
- (0114) Easy access to prenatal care
- (0115) Cost of health insurance; Doctors cost for malpractice
- (0116) Health insurance
- (0118) Lack of health insurance access
- (0119) Lack of health insurance
- (0120) Too few physicians who accept Medicaid
- (0122) Inadequate health education
- (0123) The lack of a universal healthcare system
- (0124) Costs of services and medicines

**Question #9** Which of the following best describes your role with the maternal and child health population?

**Health Professions: Other Physician:**

- (0005) Family Nurse Practitioner, Faculty FAU, Wellness Center Director, Pre-school Grant Investigator
- (0018) Emergency Medicine
- (0056) HMO
- (0102) Urgent care

**Health Professions: Other:**

(0003) Nurse Practitioner  
(0004) ARNP  
(0005) ARNP  
(0007) ARNP  
(0008) Nurse Practitioner  
(0014) Family Nurse Practitioner  
(0026) Nurse Practitioner  
(0027) ARNP, Pediatrics  
(0028) ARNP  
(0031) Nurse Midwife  
(0033) ARNP  
(0034) Nurse Practitioner  
(0036) ARNP  
(0037) Nurse Midwife  
(0038) ARNP  
(0039) ARNP  
(0040) Nurse Practitioner  
(0041) Administration, Women's Children's Services  
(0044) ARNP  
(0045) ARNP  
(0046) Nurse Practitioner, Pediatrics  
(0047) Nurse Practitioner  
(0048) CEO  
(0052) Nurse Administration  
(0053) Midwife  
(0058) Midwife  
(0059) Emergency  
(0060) ARNP  
(0061) CNM  
(0063) Advanced registered nurse practitioner – Geriatrics  
(0064) Nurse Midwife  
(0068) Nurse practitioner  
(0070) OB/GYN ARNP  
(0071) Administrator  
(0072) Nurse practitioner  
(0073) Nurse practitioner  
(0077) ARNP  
(0080) Nurse practitioner  
(0081) Nurse practitioner  
(0082) Pediatric nurse practitioner  
(0083) Midwife  
(0086) Nurse practitioner  
(0087) ARNP  
(0089) ARNP  
(0098) Hospital  
(0099) Nurse Midwife  
(0100) Certified nurse midwife  
(0103) Nurse practitioners  
(0107) ARNP  
(0108) ARNP  
(0109) Family ARNP  
(0111) ARNP  
(0014) ARNP  
(0115) Pediatric nurse practitioner

- (0116) Certified nurse practitioner
- (0118) ARNP
- (0119) Nurse practitioner
- (0121) Nurse – Midwife
- (0122) Nurse Practitioner
- (0123) Licensed midwife at a free-standing birth center

**Elected Officials: Other:**

No responses

## Open-ended responses: Consumers (Healthy Start Coalition Respondents)

**Question #2:** What is the one most important healthcare need or problem facing mothers in children in Florida?

- (0001) Reducing teen pregnancy
- (0002) High cost of deductibles
- (0004) Prenatal care
- (0005) Health insurance you either make too much for Medicaid and not enough to survive paying for insurance
- (0006) Child care cost
- (0007) Lack of quality care (by nurses/doctors)
- (0008) There isn't enough healthcare coverage for us and eligibility for Medicaid is hard – especially getting in contact with case workers
- (0009) Too few physicians accept Medicaid
- (0010) Teen pregnancy is still too high – need better education
- (0011) Adequate affordable insurance
- (0012) Health insurance is too costly and Medicaid qualification leaves too big a gap in the middle
- (0013) Dental and eye care
- (0014) The long waiting times at clinics, doctors' offices, etc.
- (0015) Newborn and infant feeding information
- (0016) Getting affordable insurance
- (0018) The cost of insurance is too expensive, cost of living is going up and the wages are not
- (0019) Having to wait a long time in healthcare offices
- (0020) Help for single parents. Medicaid for kids, help from government
- (0022) Healthcare for mother after baby is born
- (0023) Not qualifying for Medicaid /Medicare because income is too high for the scale on Medicare/Medicaid. But, don't have insurance offered through work and private insurance is too expensive
- (0024) Not enough assistance, too hard to qualify
- (0025) High costs, hard to find good/quality coverage
- (0026) HMO's restriction on referrals, approvals and authorities on prescription drugs or specialty care authorizations
- (0027) Healthcare costs including deductibles and prescriptions
- (0028) Healthcare
- (0029) Difficulty getting Medicaid
- (0030) Birth education classes
- (0031) Not enough pediatrics
- (0032) I think we need more help with financial toward daycare and having doctors
- (0033) Difficulty getting basic insurance coverage
- (0034) High cost of healthcare
- (0035) Insurance companies not covering services or procedures
- (0036) Not having the proper insurance to get to see a doctor or any insurance at all
- (0037) Even if you have a good job or a job, insurance for healthcare is so much. Many jobs don't even offer it anymore.
- (0038) High cost of healthcare resulting in higher insurance cost/premiums forcing many people to not have coverage
- (0039) High cost of healthcare in general
- (0041) Difficulty getting medical coverage because of the high cost
- (0042) Not finding enough "Pediatric Triage" in emergency rooms
- (0043) Obtaining insurance for a newborn when the parents don't qualify for Medicaid and don't have insurance themselves
- (0046) Prenatal care
- (0048) Not enough dental care for mothers over 21 years old who accept Medicaid or Healthsease
- (0049) A healthcare need I could have used was nutritional knowledge

- (0051) Unable to get low cost childcare to return to work
- (0052) Too few physicians who accept Medicaid
- (0053) Learning about programs and services
- (0054) For children with special needs who live in small towns and have to travel long distances to receive services
- (0055) Doctors and nurses that don't speak my language
- (0056) General low quality of care – doctors need to explain more when you ask questions
- (0057) Too few physicians who accept Medicaid
- (0059) Lack of nutrition and healthy lifestyles
- (0060) Dental care
- (0061) Having to make appointments months in advance and no good available slots—sending us to the ER
- (0063) Lack of affordable health insurance
- (0064) Labor and delivery experience (not enough experience)
- (0066) Not enough affordable healthcare
- (0067) High cost of healthcare
- (0069) Difficulty accessing prenatal care
- (0070) Step by step instructions for unformed mothers about what steps should be taken to make sure children are immunized and cared for
- (0071) Coverage for children for tests, special ones, laboratory
- (0072) Healthcare coverage—insurance costs are too high for families
- (0074) Cost of medication
- (0075) Long wait in lines
- (0076) Alcohol and drug abuse, smoking and domestic violence
- (0078) Prescription drugs
- (0079) The system makes it difficult to go back to work and still afford insurance on your own
- (0080) Classes or advice to prevent teenage pregnancy. There are too many kids having kids. They don't know how to take care of themselves, much less a baby!
- (0082) Teen pregnancy
- (0083) Many policies have maternity care as an added rider to the policy—very expensive insurance costs
- (0084) Education on postpartum depression/distress
- (0086) Living in the Keys, where being short of a chronic alcoholic, living well is almost impossible [sic]
- (0087) Taking too long to get an appointment

**Question #4** What is the one most important issue keeping mothers and children in Florida from getting better healthcare?

- (0001) Substance abuse treatment and facilities
- (0002) High cost
- (0004) Healthcare that all doctors accept
- (0005) Not being able to afford healthcare
- (0006) Insurance
- (0008) Not having insurance to cover doctor, dentist and other visits
- (0009) Difficulty qualifying for Medicaid
- (0010) I think co-payments are too high!
- (0011) Cost of healthcare if you do not qualify for assistance
- (0012) Money – the cost of private and group rates are too costly for working families and because of my husband's income, we do not qualify for Medicaid-\$33,000/year
- (0014) The rising cost of insurance and limitations of Medicaid eligibility
- (0015) Needing transportation
- (0016) Not enough information
- (0018) Expenses and cost of insurance
- (0019) Difficulty qualifying for Medicaid
- (0021) Health insurance
- (0022) Fees and co-payments

- (0023) Cost of private insurance when it's not offered through employment and Medicare/Medicaid is not available because of wage/money scale
- (0024) I can't make enough money to pay for it. Low wages
- (0025) High costs/cannot afford
- (0026) HMO's that manages the Medicaid
- (0027) Good doctors leave the state because of high malpractice insurance
- (0028) Healthcare professionals in local areas
- (0029) High cost doctor bills
- (0030) Not knowing where to find help
- (0031) Not enough specialists
- (0033) Doctor's fees
- (0034) High cost of healthcare and insurance
- (0035) Insurance companies that people pay money into and the insurance companies not covering payment for services or procedures needed
- (0037) There is not enough well paying jobs or training to be able to afford good health care
- (0038) Lack of affordable healthcare/coverage
- (0039) Inadequate health education
- (0041) Health insurance not available for those who don't qualify for Medicaid
- (0042) Rules to qualify for Medicaid are too technical (not personalized to accommodate to people's needs)
- (0044) Insurance cost
- (0045) The time you have to wait to be approved for Medicaid. It delayed me for four months until I got a card while being pregnant
- (0046) Not enough doctors who accept Medicaid
- (0047) Expensive health insurance
- (0050) The need for insurance to be able to afford healthcare which (in itself) is unaffordable unless provided by an employee
- (0051) The cost of doctors visits
- (0052) Finding doctors who accept Medicaid
- (0053) Making too much to qualify for health insurance
- (0055) The cost of medical exams
- (0056) Healthcare programs aren't available to many
- (0057) Health Insurance
- (0059) High cost health insurance/difficulty qualifying for Medicaid
- (0060) Doctors who accept Medicaid
- (0061) High cost of health insurance and difficulty getting Medicaid
- (0062) Costs
- (0063) Lack of affordable healthcare
- (0064) Waiting too long when you have an appointment
- (0066) Having to go to a clinic and wait. No literature on the sickness
- (0067) Low socioeconomic status/lack of education understanding
- (0068) Transportation
- (0069) Transportation and education
- (0070) Availability of services and patient knowledge
- (0071) Health insurance not available
- (0072) High cost of insurance
- (0074) High prescription cost
- (0075) Rising costs of health insurance
- (0076) High cost of insurance and high cost of medications
- (0077) Health insurance
- (0078) No health insurance
- (0079) Qualifying for Medicaid with no job and trying to go back to work with no coverage, but then not eligible for Medicaid
- (0080) I think there are so many young kids pregnant. There aren't enough clinics and workers to try to tend to each one of their needs.
- (0082) Poverty and lack of education

- (0083) Insurance cost—waiting for qualification for Medicaid and not all doctors take Medicaid
- (0084) Difficulty qualifying for Medicaid
- (0086) How impossible it is to get affordable quality healthcare
- (0087) Health insurance not available

**Question #10 (Respondent participates in other state aid program)**

- (0006) WIC
- (0015) Social Security Disability
- (0052) Evenstart and Health Families
- (0061) School Readiness
- (0071) Florida Kids

## Open-ended responses: Consumers (County Health Department Respondents)

**Question #2:** What is the one most important healthcare need or problem facing mothers in children in Florida?

- (1) Better healthcare
- (2) Limited access to healthcare
- (3) Insurance
- (4) Dental Health for mother
- (5) Financial Problems with Medicaid of working
- (6) Reducing the low birth weight babies
- (8) Finding a good doctor to treat them like a person, not a patient
- (10) Dental care
- (11) Lack of insurance for children
- (12) The high cost of insurance
- (13) Medicaid does not cover you for dental after age 21 and most Dentists do not accept Medicaid or children of a certain age.
- (15) Difficulty getting basic insurance coverage
- (16) Healthcare
- (18) Reducing Teen Pregnancy
- (19) Reducing Teenage Pregnancy
- (21) Parenting classes
- (23) Access to quality dental care
- (24) Birth education classes
- (25) Employment Issues
- (26) Too many physicians don't accept Medicaid
- (30) Insurance
- (31) Lack of transportation
- (32) Affordable Insurance
- (33) Lack of affordable child care
- (34) Healthcare education
- (35) Adequate dental care – low cost dental care
- (36) Lack of medical insurance
- (37) Lack of medical insurance
- (39) Lack of money to purchase baby stuff that is important
- (41) Education on using car seats and safety belts
- (42) Waiting too long for an appointment
- (43) Eligibility for Medicaid and the most important is too few physicians who accept Medicaid
- (45) Lack of Health Insurance
- (46) Unable to provide insurance for all kids
- (48) Too long of a wait
- (50) Lack of proper health insurance
- (51) Difficulty qualifying for Medicaid
- (53) Teen pregnancy
- (54) Not good enough KU units in our area
- (56) Expensive healthcare, care hours are limited, low quality care, Medicaid is not easily accessible
- (57) Too few physicians who accept Medicaid
- (58) Health insurance
- (60) Lack of education from physicians
- (61) Nutrition and obesity
- (62) Not enough clinics
- (63) Have to go out of the county to see a specialist for any kind of children and mothers
- (65) Lack of affordable health insurance for people who are not eligible for Medicaid
- (66) Babies being born with drugs in their systems

- (67) The cost
- (68) Rising cost of healthcare
- (70) High cost of insurance and prescription drugs
- (71) Safe housing
- (72) Too many do not qualify for Medicaid but can not afford insurance
- (77) Education
- (78) Not having health insurance
- (79) Transportation
- (80) Mothers are not educated on what their choices are in having their babies and the type of treatment they wish to receive. Your body, your baby, your choices. Hospital birth and care, Home birth and care, Birth Center birth and care, Water birth, Midwife/Doctor. Most women don't even know they have these choices. Also, teens pregnancy, and child abuse/neglect.
- (82) Too expensive if not on Medicaid
- (85) Financial issues
- (87) Jobs that pay to support these families
- (90) High cost of healthcare in general
- (92) Inadequate or unsafe housing
- (93) Access to the service (too expensive)
- (94) Drug and alcohol abuse
- (95) Drugs/Alcohol and smoking
- (101) Not being able to afford health insurance
- (102) Children with developmental problems
- (103) Sexually transmitted diseases and/or drug abuse
- (104) Getting health insurance
- (106) Medicaid and WIC are very hard to be accepted
- (107) Labor and delivery services
- (108) Dental Care
- (109) Dental Care
- (110) Insurance
- (111) Insurance
- (112) Difficulty getting basic insurance coverage! I can't afford regular insurance and I don't qualify for Medicaid
- (114) High cost of insurance
- (116) Teen pregnancy
- (121) Reducing teen pregnancy
- (122) Understanding health information
- (123) Assistance for working mothers
- (124) There are not enough low cost housing or help in smaller towns
- (129) Health insurance
- (132) Affordable housing/people at CF unhelpful getting Medicaid
- (134) Labor and delivery services
- (135) Employment issues
- (138) Birth education classes
- (140) Affordable health insurance when you don't qualify for Medicaid
- (141) Developmental diagnosis in toddlers
- (146) Communication in Spanish, access to insurance
- (148) Cost of insurance if you don't have it
- (150) Parenting help
- (151) Not enough healthcare workers
- (153) They feel poorly about themselves when signing up/going to Medicaid appointments
- (155) Too few physicians accept Medicaid
- (156) Prescription drug abuse
- (157) Dental care
- (158) No dental coverage
- (159) Insurance
- (160) Birthing doctors

- (161) Not enough clinics or doctors in the area (Charlotte County)
- (165) Not enough doctors to deliver in Charlotte County, plus not enough doctors accepting Medicaid for mothers or children
- (166) Lack of adequate insurance
- (168) Medical insurance
- (169) Depression in younger moms
- (170) Insurance cost
- (171) Don't know
- (173) Transportation
- (174) Transportation
- (179) Affordable dental services
- (182) Dental care
- (185) Lack of nurses and Doctors speaking clients language
- (186) Cost of health insurance
- (187) Cost of health insurance for families
- (190) Help with transportation
- (191) Lack of health insurance
- (193) Don't qualify for Medicaid and can't depend on the clinics
- (196) Assistance with pregnancy exams
- (198) The need for low cost dental care
- (202) Unsafe housing
- (203) Low birth weight
- (204) When having a baby you should be able to bring your children and the hospital should have a place for your children to play
- (205) Hard to get qualified for Medicaid
- (213) Insurance
- (214) Premature baby care and mothers care too were of [sic]
- (216) Asthma
- (215) Adolescents who begin to use drugs at a young age and the young girls who become pregnant at a young age
- (219) Teen pregnancy
- (220) Cost of prescription drugs
- (221) Dental care
- (222) Lack of out of county care (Some physicians ((specialists)) will not see out of county patients. Union county does not have specialists – where do we go?).
- (226) Not enough affordable child care
- (227) Help with daycare so parents can work
- (228) High cost of healthcare in general
- (229) Not getting enough help to pay doctor bills and are getting denied for help paying doctor bills and getting medicine
- (231) Sexually transmitted diseases
- (232) Getting Medicaid or financial help
- (233) Low birth weight
- (235) Getting help if you can't qualify for assistance
- (237) N-A
- (247) A lot of moms can't get insurance coverage
- (248) Pregnant women need lists of precautions (what to avoid)
- (249) Giving insurance or Medicaid to who needs it
- (252) Counseling for parent/child teenagers
- (254) The cost of insurance
- (257) Lack of Medicaid accessibility – better notice of renewal times and eligibility requirements
- (258) Quality care – including dental
- (259) The need for better transportation for those who do not have it, so that they can get to their apartments
- (261) Financial
- (262) Not enough education about teen pregnancy

- (263) Obesity
- (264) Dental and vision care for their children
- (266) Classes for mothers on raising children
- (267) For women to be able to quit smoking a bad substance
- (268) Lack of health insurance
- (269) Not eligible for Medicaid and cannot afford health insurance
- (270) Specialty care for mothers
- (272) Having better care for mothers and children
- (273) Showing mothers a proper way to transform the house to the likings of childcare
- (276) The system makes you jump through hoops to get even emergency care
- (277) Cost of medication
- (278) Eligibility
- (279) My every need is met by the health team
- (280) Transportation
- (281) Transportation
- (282) Lack of transportation
- (283) Finding low cost childcare for working mothers
- (284) More people that speak Spanish
- (285) Problems making appointments
- (287) Health insurance
- (288) Help pregnant mothers quit smoking
- (290) Lack of education to mother with healthcare needs
- (291) Lack of health insurance
- (292) Lack of health insurance
- (293) Being able to afford the medicines for your children
- (294) Affordable healthcare (even if you have insurance)
- (296) Lack of coverage for working mothers
- (299) Eligibility for Medicaid for mothers who are not pregnant
- (300) Affordable daycare for the working mother
- (302) Teen pregnancy
- (303) Teen pregnancy
- (395) Increased healthcare
- (307) There needs to be less teens getting pregnant
- (308) Drugs
- (310) Physicians who don't accept Medicaid
- (311) Cost
- (312) Having more doctors to accept Medicaid
- (313) Mothers-to-be are younger now and don't seem to care about the unborn
- (315) Housing prices or finding a decent house
- (316) Too few physicians who accept Medicaid
- (317) Transportation
- (320) Not enough doctors that work with infants
- (321) Reducing teen pregnancy
- (323) We don't understand doctor terms, so we are left clueless on what is wrong
- (324) Specialists close to here
- (326) Cost of prescriptions
- (327) Dental
- (330) More specialist
- (332) Unaffordable health or medical insurance
- (334) Substance abuse
- (335) Not enough healthcare for newborns
- (337) Dental care
- (342) Providers for (low cost) prenatal care that take undocumented or Medicaid
- (343) Too many physicians who accept only certain types of insurance
- (345) Health insurance
- (347) More babies need to be breastfed

- (349) Doctors
- (350) Not enough specialist
- (351) Health insurance
- (352) Medicaid, food stamps, needing help to stay home to care for my son who has a low immune system
- (354) Too few physicians
- (355) Pediatric healthcare
- (356) Healthcare is too expensive
- (357) Too few physicians who accept Medicaid
- (358) Routine prenatal care
- (359) Lack of affordable insurance
- (361) Routine Prenatal Care
- (363) Affordable and safe quality housing
- (364) Eligibility for Medicaid
- (365) Doctors and nurses not speaking my language
- (368) Care during pregnancy
- (369) Health insurance
- (370) Health insurance costs
- (372) Immediate care isn't provided, appointments are given two to three weeks later
- (373) Mother is pregnant and on drugs
- (376) The need for healthcare insurance that's affordable
- (377) Lack of health insurance
- (378) Lack of health insurance
- (381) Illnesses
- (387) Employment issues
- (388) Health insurance
- (390) High cost of insurance deductibles
- (391) OBGYN
- (392) Birth Control
- (395) Reducing parental transmission of AIDS
- (397) Insurance qualification
- (400) Health insurance, Medicaid, and more teachers in schools. These lack in the highest range!
- (406) Preventing pregnancy
- (408) Lack of confidence and good information on how to care for yourself and your children's health naturally
- (412) Health Insurance
- (413) Correct breastfeeding information from nurses
- (415) Eligibility for Medicaid
- (416) High cost of specialty medical services. Working moms can't afford to pay their portion of what is left on the bill.
- (427) Insurance coverage
- (428) Abuse
- (429) Insurance
- (430) Ability to get insurance
- (434) Insurance
- (435) Mental health for adolescents
- (436) Reducing teen pregnancy
- (438) My opinion the transportation and the cost of the visits or prescriptions
- (441) Teen pregnancy
- (443) Health insurance
- (446) Medical plan
- (447) Medical costs
- (448) Education and communication
- (0453) Jobs and adequate health care, Medicaid, doctors, etc.
- (0545) Lack of dental and vision care
- (0457) Education

- (0459) Reducing the number of low birth weight babies
- (0460) The cost of prescription or visit for those with no Medicaid or insurance
- (0463) Doctors taking Medicaid
- (0464) Cost of prescription drugs
- (0473) Information on helping with birth control
- (0474) Insurance coverage
- (0475) Premature baby care
- (0476) Cost/Lack of insurance
- (0477) Healthcare problems
- (0478) Reducing teen pregnancy
- (0479) Not having insurance to get healthcare for you or your child's needs
- (0481) No good doctors in small towns
- (0482) We can't work because we can't find affordable day care
- (0484) Emergency room too slow, not enough help
- (0486) Cost of medical service
- (0488) Financial issues facing mothers and children
- (0489) Cost of prescription drugs
- (0490) The most important healthcare need for mothers is health insurance. They are unable to meet medical fees, and they lack assistance
- (0495) Needs for children or infants
- (0497) How to deal with children with special problems and needs
- (0498) Waiting too long for doctor appointments
- (0499) Needing oral surgery for a tooth that is too close to a nerve going to my brain, but I can't get it because I am over 21 and Medicaid won't pay for it.
- (0500) The cost of healthcare
- (0501) The cost medical insurance
- (0503) Reducing teen pregnancy
- (0505) Support
- (0506) Take care of mothers with HIV
- (0508) Not being able to afford good insurance.
- (0513) High cost of health care, prescription drugs, and of insurance premiums.
- (0516) Birth education classes
- (0517) Trying to get insurance
- (0518) Affordable childcare for infants
- (0522) The cost of healthcare
- (0523) Having more clinics
- (0525) Insurance coverage
- (0526) Not being treated with respect
- (0528) Reducing the number of low birth weight babies
- (0529) Cost of healthcare, people would be able to get care needed if it was more affordable
- (0530) Birth education classes
- (0531) Medicaid and income
- (0532) Lack of information about health services or health information
- (0533) Making sure mothers and children get enough food
- (0534) Assistance for single mothers who are working and living from paycheck to paycheck, barely making it. The minute we get a job, about 90% of our help from the government is taken away. That's why these women have to lie about their lifestyles to have food on their family's table.
- (0538) Medical attention 24 hours
- (0541) Job
- (0543) Financial assistance
- (0544) Reducing teen pregnancy
- (0546) All children should have health care coverage provided by the state
- (0547) Cost of healthcare
- (0548) Costs too high
- (0549) Getting medical insurance
- (0550) Healthcare cost too much, can't afford to get proper care for prenatal, postpartum and childcare.

- (0551) Helping pregnant women to stop smoking
- (0553) High co-pay with Medicaid
- (0554) Lack of transportation
- (0556) Costs of doctor care and prescription drugs for child
- (0557) Qualifying for services that you need
- (0559) Dental care
- (0560) Health insurance is either too expensive or unavailable, Medicaid guidelines are too stringent.
- (0561) High cost of healthcare
- (0569) Specialty healthcare for children with developmental problems
- (0572) Drug abuse problems
- (0573) Getting medical help
- (0575) Teen pregnancy, sexually transmitted diseases, and birth control
- (0576) Health insurance
- (0577) Domestic violence
- (0578) Mothers having healthcare after birth
- (0579) Birth education classes
- (0580) Dental
- (0584) Alcohol and drug abuse
- (0585) Lack of choice for care
- (0586) Lack of health insurance (affordable)
- (0587) Dental care
- (1108) Medicaid
- (1109) Cost of insurance and Medicaid
- (1110) Insurance
- (1112) Insurance cost
- (1114) Difficulty getting basic insurance coverage
- (1115) Dental care
- (1116) Rising insurance premium
- (1118) We need assistance to show us what to do
- (1119) Doctors, nurses, or other health workers
- (1122) Lack of Medicaid insurance
- (1125) Unable to obtain health insurance
- (1127) Dental care
- (1131) Difficulty in obtaining medical insurance because of high cost
- (1092) Reducing the number of low birth rates
- (1094) AIDS
- (1099) Too few doctors who take Medicaid
- (1101) Being a single parent
- (1102) Too few physicians who accept Medicaid
- (1104) Certain hospitals where doctors don't deliver
- (1067) Counseling on nutrition and healthy lifestyles
- (1068) Mothers on drugs
- (1069) Employment issues
- (1071) Healthcare access
- (1072) Clear directions on care
- (1074) Affordable healthcare across the board
- (1075) I can't afford to go to the doctor and the Medicaid deductible is too high. I am asthmatic and have my spine falling off my back and I can't afford a doctor.
- (1077) The eligibility for Medicaid. Mothers and children going without health, dental, vision insurance
- (1079) Reducing teen pregnancy
- (1081) Need to offer tubules to younger women
- (1082) Not every child is eligible for Medicaid - especially immigrants
- (1084) Not enough clinics with specialty services
- (1085) Affordable daycare
- (1087) Accountability for their actions. Too many women having too many babies and the state pays for it.

- (1090) Mothers denied Medicaid/health insurance when children are covered. Who will take care of child if parent is ill and cannot get treatment due to lack of insurance?
- (0899) The train wreck caused by reporting domestic violence and being victimized by Florida's Judicial system/aka DCF
- (0901) Parenting support and education classes
- (0902) Health education for mothers and children diseases
- (0903) Helping pregnant women quit smoking
- (0906) Good low-cost healthcare
- (0908) Affordable health care
- (0909) Lack of permanent health insurance for all Floridians
- (0910) Insurance (affordable) for working mothers and children—not eligible for Medicaid
- (0590) Accessible primary healthcare for adults and children
- (0591) High cost of health care in general
- (0592) No dental or visual care physicians who accept Medicaid in V. county
- (0594) High cost of healthcare
- (0596) To help them stop smoking
- (0597) Smoking, drugs, alcohol
- (0598) Financial aid
- (0600) Medicaid refusing people for undisclosed reasons
- (0602) Outpatient treatment
- (0912) Should not have to wait in the emergency room
- (0912) Transportation
- (0913) Lack of insurance coverage for mothers and children, few people accept Florida Medicaid care
- (0914) Affordable healthcare
- (0915) Health insurance coverage
- (0917) Insurance too high
- (0918) Asthma
- (0919) Insurance coverage
- (0920) Not enough doctors and nurses
- (0921) No affordable insurance for working women
- (0923) Unavailable health insurance
- (0924) Cost of insurance
- (0925) Adolescents are unable /unwilling to learn risks they face everyday
- (0927) Cost of prescription drugs
- (0928) Financial issues (all listed)
- (0929) Cost of Medical care and Rx's [prescriptions]
- (0930) Lack of affordable insurance
- (0931) High cost of healthcare in general
- (0942) Nutrition
- (0943) I think dental care is very important for all to have
- (0944) Medicaid
- (0945) Medicaid
- (0946) Cost of drugs
- (0949) Lack of health insurance
- (0950) High cost of health
- (0951) Cost
- (0952) Prescription coverage, lack of insurance information
- (0953) Specialty healthcare for children with developmental delays
- (0957) Quality care
- (0958) Transportation
- (0959) Better care
- (0960) Costs too high
- (0961) Places to go
- (0962) Cost of care
- (0963) Cost of healthcare—the co-pay
- (0964) Long wait

- (0965) No weekend care
- (0966) Special care for high risk pregnancy
- (0967) Respect
- (0976) Affordable healthcare
- (0977) Lack of affordable good, quality healthcare coverage
- (0979) Dental care
- (0980) Health insurance
- (0981) The most important things are the clinics and emergency rooms
- (0984) Illegal drug use
- (0986) Getting adequate Medicaid during pregnancy
- (0988) Now, to qualify for Medicaid
- (0989) No healthcare coverage for parents
- (0990) Lack of insurance
- (0991) Financial issues facing mothers
- (0993) Too long wait in healthcare office
- (0995) Too few physicians accept Medicaid
- (0997) Need weekend and evening hours for healthcare/dental, even if they are Medicaid patients
- (0998) Difficulty getting basic insurance
- (0999) Lack of health insurance
- (1000) Getting care for child
- (1001) Safe pregnancy
- (1002) More Medicaid
- (1003) Communication
- (0891) Not enough caretakers (nurses, doctors, etc)
- (0893) High cost of healthcare
- (0897) Difficulty getting basic insurance coverage
- (0934) Need better doctors
- (0937) Insurance
- (1048) Children born with AIDS
- (1049) Nothing open on weekends (clinics)
- (1050) Low birth weight
- (1051) Eligibility for Medicaid
- (1053) Eligibility for Medicaid
- (1054) Too few good doctors who accept Medicaid
- (1060) Getting affordable health coverage
- (1061) Eligibility for Medicaid
- (1064) The amount of prescription cost
- (1065) Affordable healthcare for mothers and children
- (1066) Insurance coverage
- (0869) General/overall cost
- (0870) Dental care
- (0871) Dental care
- (0872) Inadequate housing or unsafe housing
- (0874) Helping pregnant women quit smoking
- (0877) Birth educational classes
- (0878) Reducing teen pregnancy
- (0880) Children who have specialists needs, but you have to go a long way to get treatment for the child.
- (0882) Waiting too long to be seen when you're facing a life or death situation (bleeding, etc)
- (0883) Reducing teen pregnancy
- (0885) No help in our language
- (0886) No good medical plan at a low cost
- (0888) Difficulty qualifying for Medicaid
- (0854) Difficulty getting basic insurance coverage
- (0856) The care and hours limited for evening and weekends
- (0857) Birth control
- (0859) Health care coverage

- (0860) Reducing the number of low birth weight babies
- (0862) Not enough doctors accepting Medicaid
- (0868) Medical insurance
- (0832) Emergency rooms
- (0833) Getting doctors to think of people as people and not as a source of money
- (0834) More care, treat people with respect
- (0835) Medicaid eligibility
- (0836) Lack of qualified Medicaid in between, too costly to cover insurance, working moms can't get help through the state
- (0842) The cost of health care
- (0844) Good care, good doctors
- (0846) Difficulty getting insurance w/ preexisting problems
- (0848) Mothers having to locate physicians' themselves, example: mother given a referral and up to mother to find a physician. Also, attitudes: that as a mom, not a nurse, I trust the healthcare professional and expect the truth about my child's health
- (0766) Getting basic insurance coverage
- (0767) Lack of parenting skills education
- (0769) Low income families don't have insurance and those that do have it, the coverage is not good
- (0788) It takes too long to be seen
- (0789) Not getting Medicaid for those who need it
- (0790) Homeless, having to wait too long to get an appointment
- (0791) Transmitted diseases
- (0793) Birth education classes
- (0795) Health insurance
- (0796) Not enough delivery rooms
- (0798) Birth control/teen pregnancy
- (0800) Health insurance, employment problems
- (0806) No health insurance, no money for prescription drugs
- (0807) Economy
- (0808) Not enough Medicaid service...don't cover enough
- (0809) Don't have health insurance
- (0814) Alcohol and drug use
- (0815) When the mother has to pay for test or ultrasound, because don't have Medicaid
- (0816) Reducing teen pregnancy
- (0817) High cost of healthcare in general
- (0818) Helping pregnant women to stop using drugs
- (0821) Not enough help with disabled children
- (0825) Drugs
- (0826) The high cost of getting Medicaid for immigrants
- (0811) Hard to find healthcare without insurance
- (0813) Teen pregnancy
- (0774) Not enough employment to mothers to take care of children. Also, employment that has affordable insurance
- (0775) Stop women from smoking
- (0779) Teens having babies
- (0780) Mothers who still face drug abuse
- (0782) Treatment for depression
- (0783) Nutrition
- (0785) Not making enough money to get insurance and making "too much" to qualify for Medicaid
- (1005) The cost of general health care, daycare that meets the standards the same as in an upper class neighborhood.
- (1012) Child care-schooling
- (1013) Lack of insurance
- (1016) Cost of insurance
- (1018) Lack of services
- (1019) Preventative treatments

- (1020) Expensive healthcare
- (1022) Job
- (1023) Lack of security and attention
- (1025) Eligibility
- (1026) How rude this place is towards people
- (1027) The fact that most mothers cant afford medical treatment on the medicine if they do seek treatment
- (1028) The help with providing insurance
- (1029) Not getting the right care for the child ASAP
- (1030) High cost of insurance
- (1031) Help for immigrants, mothers without papers
- (1032) High cost of healthcare
- (1033) Lack of health insurance
- (1035) Lack of medical/dental insurance
- (1036) Medicaid eligibility
- (1037) Reducing teen pregnancy
- (1038) Difficulty getting basic insurance coverage
- (1046) I can't express myself because of language
- (0753) Families who don't qualify for Medicaid yet can't afford health insurance
- (0755) Lack of specialists in this area
- (0756) Teen pregnancy
- (0758) Education of the parent is low, therefore poor child care follows
- (0759) High cost of health care
- (0760) Transportation
- (0761) Doctors
- (0763) Specialty care for children
- (0732) High cost of healthcare in general
- (0737) Insurance
- (0740) Low cost insurance
- (0742) Reducing teen pregnancy
- (0744) Helping pregnant women quit smoking
- (0747) Insurance
- (0748) Good health insurance
- (0749) Treatments
- (0750) Distance between healthcare center and home
- (0718) Low income need to be more educational programs
- (0719) The high cost of healthcare
- (0721) Their knowledge of what to do and what not to do while pregnant
- (0722) Dental care to pregnant women that is affordable to those who do not qualify for Medicaid or who have maxed out at age.
- (0723) Taking good care of mother and baby
- (0724) Lack of doctors who accept state funded insurance ( i.e. Medicaid)
- (0726) Not enough healthcare information
- (0728) Health insurance
- (0729) Dental care and birth education
- (0730) Transportation
- (0654) Lack of parenting skills
- (0656) Not enough places taking Medicaid
- (0657) Being able to afford healthcare
- (0661) Mothers who smoke or drink--getting help to quit
- (0662) We need more doctors that take pregnant women
- (0664) Financial issues
- (0698) Dental care
- (0699) Medicaid
- (0700) Eligibility for Medicaid
- (0701) Doctors only accept HMO/PPO's not straight Medicaid

(0704) Language barrier  
(0707) Affordable healthcare  
(0709) Affordable health care and being qualified  
(0710) Medical treatment  
(0711) Trying to get a doctor to accept Medicaid  
(0712) Not enough healthcare workers  
(0713) Too few physicians who accept Medicaid  
(0714) Difficulty getting basic insurance coverage  
(0683) Prevent teen pregnancy  
(0685) Routine prenatal care  
(0686) Specialty  
(0688) Financial issues  
(0689) Too expensive (health insurance)  
(0691) Increase breastfeeding  
(0692) Domestic violence  
(0693) Not enough doctors who specialize in children  
(0694) Lack of affordable health care  
(0695) Too long of a wait to sit in clinics with young children  
(0665) Dental care  
(0666) High cost of healthcare  
(0667) Not enough understandable health information  
(0669) High cost of healthcare  
(0671) Seeing a dentist  
(0672) Dental care  
(0673) Not able to get to a dentist  
(0674) Dental service  
(0675) Lack of dental care for pregnant women who are poor and on Medicaid  
(0676) Need dental care for poor people  
(0677) Dental service and transportation  
(0678) Dental service  
(0679) First, dental care; second, transportation  
(0682) Dental care  
(0650) There is not enough time for the patients  
(0648) Some mothers who want children but can't afford it because they are denied Medicaid; also, few doctors who accept them!  
(0628) Dental insurance  
(0630) Insurance coverage for single mothers after they have children  
(0632) Affordable healthcare  
(0633) Prenatal care is a big deal  
(0635) Expensive healthcare  
(0636) Dental care  
(0637) Medicaid for mothers after birth of baby  
(0638) Getting prenatal care  
(0639) Lack of dental care for women/children—low income  
(0640) Unable to get physical at health department to keep my baby in day care  
(0642) Reducing prenatal transmission of AIDS  
(0643) Too long a wait in health care offices  
(0644) Not enough health insurance  
(0607) The need for specialist in this area  
(0612) Follow up of post partum and keeping children up-to-date on shots  
(0613) Mothers need dental care on low incomes and children  
(0614) Lack of healthcare  
(0615) High cost of healthcare  
(0616) High cost of healthcare  
(0617) Health insurance  
(0618) Health educations- choice for holistic medicine

- (0620) Too high of cost with insurance
- (0621) High cost of insurance
- (0622) Post partum and mothers maintaining their healthcare and their children
- (0623) Medical insurance
- (0624) Can't work because childcare is so expensive
- (0625) The high cost of medicine and the accessibility to specialist
- (0626) Cost of doctor visits and prescriptions
- (0627) For mothers there's not enough dental and eye care for those uninsured

**Question #4** What is the one most important issue keeping mothers and children in Florida from getting better healthcare?

- (2) Health insurance unaffordable and not qualifying for Medicaid
- (3) Not applying
- (4) Child Support and other little business
- (5) No way to get to the office or high cost of drugs
- (6) Difficulty qualifying for Medicaid
- (8) Doctors are very expensive these days
- (10) Difficulty qualifying for Medicaid
- (11) Transportation
- (12) High cost of daycare and not enough help financially
- (13) The cost of insurance and healthcare in general.
- (14) Money
- (15) Difficulty qualifying for Medicaid
- (16) Have too much money
- (18) Difficulty qualifying for Medicaid
- (19) Doctors who accept Medicaid
- (21) Low income
- (23) Transportation
- (24) Doctors who accept Medicaid
- (25) Some people need more education
- (26) Most doctors don't accept Medicaid
- (29) Transportation
- (30) Insurance
- (31) Most doctors don't accept Medicaid
- (32) Education: not knowing exactly what they need
- (34) Cost for healthcare
- (35) Transportation
- (36) Not having transportation or medical insurance
- (37) Not having transportation or medical insurance
- (38) Cost of health insurance for family coverage
- (39) Can't qualify for Medicaid for nothing
- (41) No health education
- (42) Difficulty qualifying for Medicaid
- (43) Difficulty qualifying for Medicaid
- (45) Transportation
- (46) Getting to where they need to be
- (50) High cost of health insurance
- (51) Difficulty qualifying for Medicaid
- (54) Health Insurance Issues
- (56) High co-payments, deductibles, and expensive healthcare
- (57) Eligibility for Medicaid
- (60) Lack of education
- (65) High cost of health insurance
- (67) The cost and difficulty qualifying for Medicaid

- (71) Insurance
- (72) No insurance/cannot afford it
- (76) Healthcare workers don't speak my language
- (77) Healthcare workers don't speak my language
- (78) The culture
- (80) Insurance and its availability. Healthy Kids is great. It's too bad we can't enroll for the next five years.
- (81) Lack of Pt. with insurance
- (82) Money
- (85) Qualifying for Medicaid
- (87) If they make too much or too less, you can't ever win, or even color. [sic]
- (89) Transportation to health facilities
- (90) Health insurance
- (94) The cost is too high
- (95) Transportation and qualifying for Medicaid
- (101) Lack of affordable health insurance
- (102) Medicaid approved doctors
- (103) Lack of educating people that do not know. [sic]
- (104) Not qualifying for certain insurance
- (108) Difficulty qualifying for Medicaid
- (109) Making too much money for Medicaid but not enough money for insurance
- (110) Insurance
- (111) Insurance
- (114) Difficulty qualifying for Medicaid
- (121) Lack of transportation
- (122) Cost of health insurance
- (123) Jobs don't pay enough money so that we can have insurance and other stuff we need.
- (134) Childcare facilities
- (135) Lack of transportation
- (136) Childcare
- (138) Doctor fees
- (140) Not qualifying for Medicaid; no health insurance; super high cost of doctors and medicines
- (142) Uneducated mothers in this area (Franklin County)
- (146) Access to insurance
- (148) Transportation
- (150) Quality of doctors who take Medicaid
- (151) Doctor fees
- (152) Financial
- (153) They can't afford it on wages they make
- (155) Birthing facilities
- (156) Birthing facilities
- (157) Medicaid
- (158) Not many doctors accept Medicaid
- (160) Difficulty getting Medicaid
- (161) Not many people understand my language or my culture
- (163) Not qualifying for insurance for doctor, clinic, ect.
- (165) Lack of medical insurance
- (166) Crapy PR's [sic]
- (168) Too expensive
- (170) The cost
- (171) Don't know
- (172) Financial
- (173) Language barrier
- (177) The payment of doctor's fees and medicines
- (179) Insurance
- (182) Health insurance

- (185) Insurance and money
- (187) Lack of public transportation
- (190) Women working who are trying but rather, struggling. Get less and lack of help. People who don't do anything at all. [sic]
- (191) Lack of transportation
- (193) Don't qualify for Medicaid and can't depend on transportation
- (196) Transportation
- (198) The availability of health insurance
- (202) Finances
- (204) Not enough doctors offices in town
- (213) Income (sometimes)
- (214) Health insurance for both
- (215) Giving young people more information about STDs
- (219) Difficulty in qualifying for Medicaid
- (220) Money to pay the doctor
- (221) Doctor fees
- (222) Lack of available physicians in county of residence
- (226) Prescription drugs
- (228) Not enough vaccines
- (231) The cost of doctor's and medicine
- (232) Financial help
- (233) Health insurance
- (235) Do not have health insurance and can't qualify for Medicaid
- (237) Don't know
- (247) Insurance
- (254) Difficulty getting insurance
- (257) Lack of quantity of clinics and Medicaid accessibility
- (258) Bills
- (259) The qualifying of Medicaid and doctors who accept it locally
- (261) Insurance
- (262) Difficulty qualifying for Medicaid
- (263) Getting Medicaid
- (264) Difficulty qualifying for Medicaid
- (265) Health insurance
- (266) High cost of insurance
- (267) Spanish interpreter
- (268) Health insurance
- (269) Income too much to become eligible for Medicaid, but income too low to afford insurance
- (270) Lack of healthcare and insurance
- (271) They need to finish school before thinking about having kids!
- (272) Transportation
- (273) Not enough transportation for the public
- (274) Transportation
- (275) They don't have the proper papers/information
- (276) Transportation
- (277) Health insurance
- (278) Transportation
- (279) Literacy
- (280) Not enough doctors who accept Medicaid
- (283) More health departments
- (284) Transportation
- (285) Not able to make appointments; they always say they're busy
- (287) Many are working poor-low wages with no benefits
- (288) Transportation to doctors
- (293) Difficulty paying for lab test

- (294) Other than primary care services, they would have to travel over 45 minutes to get care (Gulf county)
- (296) If the mom tries to work it puts her over guidelines for Medicaid. Unable to afford insurance
- (297) Health insurance not available
- (302) Cost of Medicaid visits
- (303) Cost of most doctor visits
- (307) Qualifying for Medicaid
- (308) Getting insurance
- (310) No Medicaid
- (312) Hospital fees
- (313) Laziness
- (315) Transportation
- (316) Doctor's fees
- (318) The cost
- (320) Mothers might not have insurance
- (321) Making too much money
- (323) It costs too much for healthcare without having insurance
- (324) Insurance
- (327) Cost of healthcare
- (332) Cost of healthcare, no insurance
- (334) Insurance cost rising too high and can't qualify for Medicaid
- (335) Medicaid
- (342) High cost of doctor's office visit fees
- (343) Health insurance
- (344) Affordable housing – too large percentage of income going to rent then food and daycare – none left for medical care
- (345) High cost
- (347) The cost of healthcare
- (349) Medical coverage
- (352) Receiving Medicaid, food stamps
- (353) Insurance and not enough doctors
- (355) Economics
- (356) High price of healthcare
- (357) Qualifying for Medicaid
- (358) Child daycare
- (361) No health insurance
- (363) Healthcare workers do not understand my culture / lack of respect from physicians
- (364) Doctors that accept Medicaid
- (365) Healthcare workers not speaking my language
- (368) Lack of health insurance
- (369) Health insurance
- (370) Health insurance not available
- (372) Doctor's first priority is their money
- (373) Difficulty for health insurance
- (376) Availability of healthcare insurance
- (377) Inadequate health education
- (378) Difficulty qualifying for Medicaid
- (379) Rising cost / availability of health insurance
- (387) Cost is too high
- (388) Lack of communication – things are not adequately explained
- (392) Lack of transportation
- (395) Lack of transportation
- (397) Insurance
- (398) Better health insurance
- (400) Insurance
- (406) Low income

(407) Do not qualify  
(408) Cost of healthcare and cost of insurance  
(410) Insurance  
(412) Insurance  
(413) High cost of insurance  
(414) Access to affordable healthcare for those who do not meet Medicaid requirements  
(415) Health insurance  
(421) Mental health of mothers and children  
(427) Money  
(428) Doctors who accept Medicaid  
(429) Expensive insurance  
(430) Lack of insurance  
(434) Transportation service  
(435) Transportation and education  
(438) Maybe some mothers and children are from another country  
(444) Not having health insurance or Medicaid  
(447) Transportation  
(448) Medical information  
(1008) Medicaid and transportation  
(1009) Cost  
(1110) Busing  
(1111) Cost of deductibles  
(1112) Insurance cost  
(1115) Doctors who accept Medicaid  
(1118) Someone who changes it to suit their pocket. [sic]  
(1119) Clinics  
(1122) Language  
(1125) No insurance  
(1126) Difficulty qualifying for Medicaid  
(1131) Don't have access to health insurance and health plans  
(1092) Doctors who accept Medicaid  
(1099) Poor transportation  
(1101) Teen pregnancies  
(1104) Not having insurance or qualifying for Medicaid  
(1106) Difficulty qualifying for Medicaid  
(1067) Inadequate knowledge of the importance of healthcare  
(1068) Because you need insurance  
(1069) Insurance  
(1071) No money  
(1072) Good jobs with insurance  
(1074) High cost, lack of transportation, lack of facilities  
(1075) I can't afford to go to the doctor. It's hard to keep up with five boys  
(1077) Need more doctors that accept Medicaid in Brevard (North)  
(1082) Difficulty qualifying for Medicaid  
(1084) Missing work and not getting paid in order to be able to see the clinic  
(1085) Not qualifying for it  
(1090) Lack of money or insurance  
(0516) Doctors who accept Medicaid  
(0517) Not a lot of healthcare facilities  
(0518) Eligibility  
(0521) No coverage  
(0523) The cost of health insurance  
(0524) Cost of healthcare and quality  
(0525) Unemployed persons qualifying for medical assistance  
(0528) Birthing facilities  
(0529) The cost, maybe not offered

(0530) The cost of things without insurance or Medicaid  
(0531) Money to get insurance  
(0532) Inadequate education and when they have no transportation  
(0533) They don't want to take handouts  
(0534) Difficulty qualifying for Medicaid  
(0535) Not enough physicians take Medicaid  
(0537) Healthcare workers who don't speak my language  
(0541) Transportation  
(0487) Transportation or no insurance  
(0489) Help with jobs  
(0490) Difficulty qualifying for Medicaid  
(0495) The cost  
(0497) Difficulty in getting health insurance  
(0498) Health insurance not available  
(0499) Lack of dental care treatment and available eligible  
(0500) Making a few dollars too much to qualify  
(0510) Cost of insurance or no insurance  
(0511) Lack of insurance  
(0513) Cost and long wait for appointments  
(0473) Doctors not accepting Medicaid  
(0474) Lack of transportation  
(0475) Difficulty qualifying for Medicaid  
(0476) Difficulty qualifying for Medicaid  
(0479) Lack of insurance availability  
(0480) No transportation, no money to pay for a ride  
(0482) Difficulty qualifying for Medicaid  
(0486) Insurance  
(0453) Being poor or having no transportation  
(0545) Medicaid cutting out things they will pay for like dental/vision care, medications  
(0456) Health insurance not available  
(0457) Affordable health insurance  
(0458) Medicaid  
(0459) Doctors' fees  
(0461) Doctors' fees  
(0463) Qualifying for Medicaid  
(0464) Doctors' fees  
(0899) Politics  
(0901) Not enough information outreaches  
(0902) Expensive health insurance  
(0903) Difficulty qualifying for Medicaid  
(0904) Health insurance, doctors' fees, not enough money in household  
(0906) Difficulty qualifying for insurance  
(0908) Too expensive  
(0909) Lack of health insurance  
(0910) Adequate, comprehensive (including mental health) affordable insurance  
(0590) No health insurance  
(0591) High cost of health insurance  
(0592) Not many health care providers accept Medicaid  
(0593) Not enough financing to help  
(0594) Difficulty qualifying for Medicaid  
(0596) Prescription drugs  
(0598) Difficulty getting Medicaid  
(0600) Medicaid  
(0601) Difficulty getting Medicaid  
(0602) Difficulty qualifying for Medicaid  
(0602) Out patient treatment

(0912) Transportation  
(0913) Insurance  
(0914) Affordable healthcare  
(0917) High cost of health insurance  
(0919) Health insurance  
(0920) No insurance  
(0923) Uninsured  
(0924) High cost of medication and insurance  
(0925) Some are not willing to put their health first  
(0927) Affordable insurance for people who work, but don't make substantial income  
(0928) Health insurance not available  
(0929) Health insurance  
(0930) Lack of insurance  
(0931) Apathy in general by parents, healthcare providers, the system in general  
(0943) I don't think teens are getting enough information--when young women are pregnant they are scared to ask for help.  
(0944) Health insurance  
(0945) Transportation  
(0946) Lack of insurance  
(0950) High cost  
(0951) Cost  
(0953) Healthcare cost  
(0956) Do not speak English  
(0957) Transportation  
(0958) Do not speak language  
(0959) Transportation  
(0960) Too much money  
(0961) Not enough doctors  
(0962) Insurance  
(0963) Cost  
(0964) Transportation  
(0965) Cost of insurance  
(0966) Birth control education  
(0967) Education  
(0976) Doctor's fees  
(0977) Lack of adequate transportation  
(0979) Medicaid- not enough doctors taking it  
(0980) Health insurance not accessible and not affordable.  
(0981) Child daycare facilities  
(0982) Money  
(0983) Money  
(0984) Doctors' fees  
(0986) Being able to qualify  
(0988) More doctors who take people with no insurance  
(0989) Difficulty qualifying for Medicaid and keeping it  
(0990) Lack of insurance  
(0993) Prescription drugs  
(0995) Income limitations should be based on net income not gross  
(0997) Insurance cost and/or Medicaid eligibility for working mothers that make too much for assistance but too little for income deductions from employer  
(0998) Difficulty qualifying for Medicaid  
(0999) Doctors' fees  
(1000) Jobs  
(1002) More doctors  
(1003) High cost of doctors' fees and not speaking my language  
(0891) Transportation, not enough insurance

- (0893) Lack of insurance
- (0897) President Bush
- (0934) Payment for healthcare
- (0936) Money
- (0937) Insurance
- (0941) Long waits in emergency room lobby
- (1047) Cost of health care
- (1048) Not qualifying for Medicaid but income too low for insurance
- (1049) Not having money to pay co-pays
- (1050) No transportation
- (1051) Health insurance costs too much
- (1053) A lot of mothers I know have trouble getting Medicaid
- (1054) Transportation to and from appointment
- (1058) Cost of doctors
- (1060) The high cost of healthcare
- (1061) Too hard to get insurance
- (1063) Qualifying for Medicaid
- (1064) Cost too much--prescriptions
- (1065) Insurance costs
- (1066) Money
- (0869) Money
- (0871) Medicaid / medical or health insurance
- (0872) The cost
- (0873) Inadequate health education
- (0874) Difficulty qualifying for Medicaid
- (0877) Doctors who accept Medicaid
- (0878) Health insurance cost
- (0880) Parents just being too lazy to attend to their needs and the needs of their children
- (0882) The doctors' fees
- (0883) Difficulty qualifying
- (0885) Not enough doctors
- (0888) Difficulty qualifying for Medicaid
- (0854) High cost of health insurance
- (0859) High healthcare cost
- (0861) Not being eligible for Medicaid
- (0862) Not enough doctors accepting Medicaid
- (0867) The economic cost
- (0868) Medical insurance
- (0832) Qualifying for Medicaid
- (0833) Health insurance costs
- (0835) Qualifying for Medicaid
- (0836) Cost of care
- (0840) Not having insurance with the cost of doctor's visit
- (0841) Education of programs available
- (0842) Cost of health insurance to receive health care
- (0846) Cost of insurance and deductibles
- (0848) School not understanding to lower income parents who are not computer ready. Schools expect the child to be there whether they are ill or not. Exams from physicians are not thoroughly done. Also, schools' lack understanding when child has to be seen by health care worker.
- (0850) Qualifying
- (0769) Language is a problem. Lack of people that speak the same language
- (0771) Health insurance/co-payments are expensive
- (0788) Getting insurance at reasonable prices
- (0789) The high cost of prescription drugs
- (0790) Difficulty qualifying for Medicaid
- (0791) Diabetes

(0793) Healthcare professionals in the local area  
(0795) Cost of insurance  
(0796) Health departments  
(0806) Health insurance and transportation  
(0807) People can't read- literacy  
(0808) High cost of coverage for medicine  
(0809) Health insurance  
(0816) High cost of healthcare in general  
(0817) High cost of health insurance  
(0818) Healthcare for children with developmental delays  
(0821) The president  
(0825) Difficulty qualifying for Medicaid  
(0826) More people that speak my language in hospitals  
(0811) Not having insurance  
(0774) Illegibility for Medicaid or able to afford insurance  
(0775) Doctors who do not accept Medicaid  
(0777) The health care available lack of knowledge (money problems with the system) (0779) If their income is too high  
(0785) Qualifying  
(1005) The cost of going to the doctor  
(1012) Qualifying for affordable coverage  
(1013) Lack of insurance  
(1018) Transportation  
(1020) Healthcare not available  
(1022) Qualifying for Medicaid  
(1023) Lack of clinics  
(1025) Difficulty qualifying for Medicaid  
(1027) The fact that most have to go to a clinic and not be able to have a primary doctor who would know the family history  
(1028) Not being able to afford the doctor's visit  
(1029) Difficulty qualifying for Medicaid  
(1030) Not enough "low" cost healthcare offices  
(1031) Health insurance too expensive  
(1032) Health insurance  
(1033) Health insurance not available, \$\$  
(1035) Lack of medical/dental insurance  
(1036) Medicaid eligibility  
(1038) Child daycare facilities  
(1039) Doctors' fees  
(1043) Health insurance  
(1046) The stability of the country  
(0753) Doctors who accept Medicaid  
(0754) Inadequate income  
(0755) Lack of transportation  
(0756) Not enough clinics  
(0758) Low parental education = inadequate health education  
(0760) Transportation  
(0761) Money  
(0762) No hospitals  
(0763) Transportation  
(0732) Difficulty qualifying for Medicaid  
(0737) HMO makes this hard  
(0738) Doctor with Medicaid  
(0743) Difficulty qualifying for Medicaid  
(0745) Cost of health insurance  
(0749) Cost

(0750) Difficulty getting Medicaid  
(0718) Transportation  
(0719) The high cost of health insurance  
(0721) Transportation  
(0722) Availability to providers and the medical process  
(0724) Cost of drugs and fees for doctor appointments  
(0726) Health insurance  
(0728) Health insurance  
(0729) Doctors who accept Medicaid  
(0730) Finances / having to take off from work  
(0654) Dentist in area that take Medicaid for kids  
(0656) The cost of help  
(0661) The cost of health care  
(0662) There are not enough local birthing facilities  
(0664) High cost of health care  
(0698) The cost of prescription drugs, lab tests and ultrasounds  
(0700) Transportation  
(0701) If you work you are put on share of cost which does not pay bills like it is supposed to.  
(0702) Costs too much money!  
(0704) Medicaid  
(0705) Transportation  
(0707) Choices of people  
(0709) Affordable insurance  
(0710) Medicaid eligibility  
(0711) Some do not understand how important it is to get checked regularly for STD's and AIDS  
(0712) No insurance  
(0713) The money  
(0714) Health insurance  
(0683) Transportation  
(0685) Health insurance not available  
(0686) Literacy  
(0688) Health insurance  
(0689) Health insurance  
(0691) Health insurance  
(0692) Health insurance  
(0694) Cost  
(0695) Qualifying for healthcare  
(0665) Transportation  
(0666) Inadequate health education  
(0667) Ability to obtain quality medical treatment  
(0669) Availability of health insurance  
(0671) Transportation  
(0672) Transportation  
(0674) Transportation to doctors  
(0675) Cost  
(0676) Transportation to appointments  
(0677) Transportation  
(0678) Transportation  
(0680) Transportation  
(0650) Cost too much, need to be able for everyday working people  
(0651) The cost of health insurance!  
(0648) Lack of health insurance  
(0628) Healthcare too expensive  
(0632) Unable to get health insurance that is affordable  
(0634) Transportation to doctors and healthcare facilities  
(0635) Expensive healthcare

- (0636) High cost of prescriptions
- (0638) Staying healthy
- (0639) Lack of transportation
- (0640) Unable to get baby on Medicaid
- (0641) Insurance
- (0642) Hospitals
- (0644) Health insurance
- (0607) No insurance and difficulty qualifying for Medicaid
- (0612) Cost
- (0613) If you own a home (even a 30 year old with land) you have too many assets then you get nothing
- (0614) Health insurance not available
- (0615) There are not enough clinics
- (0616) Health is expensive
- (0617) Health is expensive
- (0620) Cost
- (0623) Lack of transportation (if not on Medicaid) lack of money
- (0625) The cost of healthcare is impossible to afford
- (0626) Difficult to qualify for Medicaid
- (0627) Insurance or free care
- (0569) Child care
- (0572) Health insurance and transportation problems
- (0573) Better doctors
- (0575) Being able to afford health insurance
- (0576) Insurance
- (0577) Doctors' fees
- (0578) Cost of healthcare
- (0579) Doctors who accept Medicaid
- (0580) Uninsured
- (0584) Doctors' fees
- (0585) Transportation
- (0586) Lack of insurance
- (0587) No insurance
- (0543) Takes so long to get approved and not enough information and assistance when you do
- (0544) Substance abuse facility
- (0545) Medicaid
- (0546) Income standards are not feasible
- (0547) Cost of care, medicine, etc.
- (0548) Can't get insurance
- (0549) Not qualifying for Medicaid
- (0550) Qualifying for Medicaid
- (0551) Transportation to doctors and healthcare facilities
- (0553) Language barriers
- (0554) Lack of transportation
- (0556) If you're not married but you live with someone, who you plan too, you cannot receive healthcare and help
- (0557) Qualifying
- (0559) The cost
- (0560) Access to affordable health insurance
- (0561) Cost of healthcare

**Question #10 (Respondent participates in other state aid program)**

- (8) Waiting on other programs
- (13) Momcare
- (25) Healthy Families
- (86) Medicaid

(96) Even Start  
(105) Headstart  
(110) Headstart  
(144) Crooms Corporation Inc.  
(146) Croom's Transportation, Inc.  
(147) Florida P.R.I.D.E.  
(169) Transportation  
(170) Food stamps/ Medicaid  
(184) WIC  
(189) AFDC  
(190) Fathering classes, etc.  
(220) Primary care  
(226) Medicaid, WIC  
(229) AFDC  
(235) Do not qualify  
(283) Counseling  
(314) Food stamps  
(373) Child support on another person  
(380) WIC  
(382) Food Stamps  
(397) Healthy Families  
(400) Not qualified for any!  
(440) Blue cross  
(0490) Student Pell Grant  
(0455) CMS  
(0518) Healthy Families  
(0531) ALPI  
(0595) Childcare Resource Network  
(0620) SFS  
(0638) Head Start  
(0702) Daycare  
(0714) Healthy Families  
(0775) Stay Well  
(0776) Florida Kid Care  
(0777) The Harbor Mental Health  
(0836) CMS  
(0838) Healthy Kids (CMS)  
(0876) Low Housing  
(0881) Kid Care  
(0902) Eligibility  
(0918) AFDC  
(0931) CMS  
(1025) Child Find  
(1063) Children and Families  
(1070) Health Department  
(1072) Free shots at Health Department  
(1082) Path

**LETTER TO KEY STAKEHOLDERS and DIRECT SERVICE PROVIDERS****THE FLORIDA STATE UNIVERSITY**

*Florida Government Performance Survey Research Center  
421 Diffenbaugh Building  
Tallahassee, Florida 32306-1531  
Telephone: (850) 644-2159, FAX: (850) 644-2180*

Dear Policymaker or Administrator:

The Florida Department of Health (DOH) receives an annual federal grant to provide health services to the state's maternal and child population. The grant renewal process requires that, every five years, Florida conduct a formal assessment of the healthcare needs of its pregnant women, mothers, infants, and children. DOH has contracted with the Florida Government Performance Survey Research Center (FGPSRC) at Florida State University to conduct a portion of the needs assessment.

This needs assessment is an important project that will help guide Florida's future policies and funding decisions affecting maternal and child healthcare. We are asking for your help in this endeavor by completing the needs assessment survey. If you are not the most appropriate individual in your organization to answer the needs assessment survey, we would greatly appreciate your forwarding this packet of materials to the individual who can best answer the survey questions.

The survey can be completed by answering the enclosed printed questionnaire or going on-line and answering the electronic version at <http://comm2.fsu.edu/survey/2/>. Instructions can be found at the top of the printed and electronic questionnaires. If you complete the printed questionnaire, please return it directly to the Survey Research Center using the enclosed, self-addressed, stamped envelope. The electronic versions will be sent immediately when you check the "SEND" box at the end of the survey.

All individual answers to all questions will be confidential. Only the aggregated survey group answers will be reported. A summary report outlining the major findings from this survey will be issued by the Florida Department of Health.

Your participation in this survey is very important. We need your ideas, opinions and recommendations concerning health and social services for Florida's women and children. We would appreciate receiving your completed questionnaire by March 4th, 2005.

If you have any questions or concerns please feel free to contact me at (850) 644-8774 or e-mail me at [gheald@fsu.edu](mailto:gheald@fsu.edu).

Sincerely,

Gary R. Heald, Ph.D., (OR Jay D. Rayburn, Ph.D.)  
Co-Principal Investigator  
Florida Government Performance Survey Research Center

NOTE: URL for Direct Service Providers was: <http://comm2.fsu.edu/survey/1/>

**LETTER TO HEALTHY START COALITION CLIENTS****THE FLORIDA STATE UNIVERSITY***Florida Government Performance Survey Research Center**421 Diffenbaugh Building**Tallahassee, Florida 32306-1531**Telephone: (850) 644-2159, FAX: (850) 644-2180*

Inside Address Line 1

Inside Address Line 2

Inside Address Line 3

Inside Address Line 4

Dear XXXX:

Each year the Florida Department of Health (DOH) receives money from the federal government to provide health services for mothers and children in the state of Florida. In order for Florida to continue receiving this money, the DOH must learn about the current healthcare needs of mothers and children. DOH has asked the Florida Government Performance Survey Research Center (FGPSRC) at Florida State University to gather information about these healthcare needs.

This is an important project that will help Florida's leaders make decisions about healthcare policies and funding. We are asking clients of Florida's Healthy Start Coalitions for help on this project. Would you please provide us with your opinions by completing the enclosed survey? Your answers are very important to the Florida Department of Health in its continuing efforts to improve healthcare for mothers and children in the state.

Please fill out the questionnaire and then return it directly to the Survey Research Center using the enclosed, self-addressed envelope (the postage has already been paid).

All of your answers will be confidential; do not write your name on the questionnaire.

Your participation is very important. We only are asking a small number of Floridians to fill out this survey, so your opinions and recommendations about healthcare for women and children in Florida really matter. We would appreciate receiving your completed questionnaire by March 7, 2005.

If you have any questions or concerns please feel free to contact me at (850) 644-8774 (or e-mail me at [bsapolsk@fsu.edu](mailto:bsapolsk@fsu.edu)).

Sincerely,

Barry S. Sapolsky, Ph.D., Director  
Florida Government Performance Survey Research Center

<p><b>Pre-Notification Postcard</b></p> <p>Dear Healthy Start Services client:</p> <p>You have been randomly selected to participant in a survey for the Florida Department of Health regarding the healthcare needs of mothers and children.</p> <p>In the next few days you will be receiving a brief questionnaire seeking your opinions about your healthcare needs as well as the things that keep you from receiving good healthcare. Your answers are very important to the Florida Department of Health in their continuing effort to improve healthcare for mothers and children in the state of Florida.</p> <p>If you have any questions about the survey, please call us at 850-644-2159.</p> <p>Thank you in advance for your assistance.</p> <p>Barry S. Sapolsky, Ph.D., Director          Florida Government Performance Survey Research Center          Florida State University</p>	<p><b>Follow-up Postcard</b></p> <p>Dear Healthy Start Services client:</p> <p>Recently we sent you a brief questionnaire seeking your opinions about your healthcare needs as well as the things that keep you from receiving good healthcare. Your answers are very important to the Florida Department of Health in their continuing efforts to improve healthcare for mothers and children in the state of Florida.</p> <p>If you have already returned the questionnaire, please accept our sincere thanks. We really appreciate it! If not, please do so as soon as you can.</p> <p>If you did not receive the questionnaire and would like us to mail it to you, please call 850-644-2159 between 10:00 am – 3:00 pm Monday – Thursday. Alternatively, you can email us at <a href="mailto:FGPSRC@comm.fsu.edu">FGPSRC@comm.fsu.edu</a>.</p> <p>Many thanks,</p> <p>Barry S. Sapolsky, Ph.D., Director          Florida Government Performance Survey Research Center          Florida State University</p>
<p><b>Additional Headers used for each postcard:</b></p> <p>Dear Health Service Provider: <i>(Direct Service Providers)</i></p> <p>Dear Policy Maker or Administrator: <i>(Key Stakeholders)</i></p>	<div style="display: flex; justify-content: space-between; align-items: flex-start;"> <div data-bbox="1062 959 1205 1101"> </div> <div data-bbox="1224 971 1606 1101"> <p><b>Florida Government Performance              Survey ResearchCenter              421 Diffenbaugh Building              Florida State University              Tallahassee, FL 32306-1531</b></p> </div> <div data-bbox="1709 959 1946 1101" style="border: 1px solid black; padding: 5px; text-align: center;"> <p><b>FIRST-CLASS              US POSTAGE              PAID              TALLAHASSEE FL              PERMIT NO 55</b></p> </div> </div>

## Florida Consumer HealthCare Needs Survey 2005

The Florida Department of Health is seeking your help in identifying today’s most critical healthcare needs for mothers and children living in Florida. Please take a few minutes to answer the questions below. Your opinions will help to shape public policy in Florida in order to best meet the needs of our most vulnerable citizens. Your answers to the questions below are voluntary and you will remain anonymous. By completing this questionnaire, you are giving your informed consent to participate in this research for the State of Florida.

**1. Please check what you believe are the three (3) most pressing healthcare needs or problems within each category (box) below.**



<p><b>Healthcare for pregnant women and newborns</b></p> <p><i>Please check the <b>three most important</b> unmet healthcare needs in this category:</i></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Birth education classes</li> <li><input type="checkbox"/> Counseling on nutrition and healthy lifestyles</li> <li><input type="checkbox"/> Dental care</li> <li><input type="checkbox"/> Helping pregnant women to quit smoking</li> <li><input type="checkbox"/> Inadequate or unsafe housing</li> <li><input type="checkbox"/> Increasing the number of mothers who breastfeed</li> <li><input type="checkbox"/> Information and access to birth control</li> <li><input type="checkbox"/> Reducing perinatal (around the time of birth) transmission of AIDS</li> <li><input type="checkbox"/> Reducing teen pregnancy</li> <li><input type="checkbox"/> Reducing the number of low birth weight babies</li> <li><input type="checkbox"/> Routine prenatal (pregnancy period) care</li> </ul>	<p><b>Healthcare for infants, children &amp; adolescents</b></p> <p><i>Please check the <b>three most important</b> healthcare problems in this category:</i></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> ADHD (hyperactive children) treatment</li> <li><input type="checkbox"/> Asthma treatment</li> <li><input type="checkbox"/> Lack of affordable childcare</li> <li><input type="checkbox"/> Lack of immunization (not getting “shots”)</li> <li><input type="checkbox"/> Lead exposure (in paint)</li> <li><input type="checkbox"/> Obesity</li> <li><input type="checkbox"/> Physical abuse</li> <li><input type="checkbox"/> Poor nutrition</li> <li><input type="checkbox"/> SIDS (Sudden Infant Death Syndrome) awareness</li> </ul>
<p><b>Mental health for mothers and children</b></p> <p><i>Please check the <b>three most important</b> unmet healthcare needs in this category:</i></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Access to mental health counseling</li> <li><input type="checkbox"/> Child and adolescent mental health treatment</li> <li><input type="checkbox"/> Long term mental health treatment</li> <li><input type="checkbox"/> Reducing eating disorders</li> <li><input type="checkbox"/> Reducing suicides</li> <li><input type="checkbox"/> Treatment for depression</li> </ul>	<p><b>Substance use and abuse by mothers and youth</b></p> <p><i>Please check the <b>three most important</b> healthcare problems in this category:</i></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Alcohol abuse/alcoholism</li> <li><input type="checkbox"/> Illegal drug use</li> <li><input type="checkbox"/> Lack of substance abuse treatment services</li> <li><input type="checkbox"/> Prescription drug abuse</li> <li><input type="checkbox"/> Tobacco use</li> </ul>
<p><b>Other health problems of mothers and children</b></p> <p><i>Please check the <b>three most important</b> healthcare problems in this category:</i></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Allergies</li> <li><input type="checkbox"/> Diabetes</li> <li><input type="checkbox"/> Domestic violence</li> <li><input type="checkbox"/> Food-borne illnesses</li> <li><input type="checkbox"/> Lack of care for hearing loss</li> <li><input type="checkbox"/> Lack of dental care</li> <li><input type="checkbox"/> Lack of exercise</li> <li><input type="checkbox"/> Lack of transportation</li> <li><input type="checkbox"/> Lack of vision care</li> <li><input type="checkbox"/> Motor vehicle injuries and fatalities</li> <li><input type="checkbox"/> Sexually-transmitted diseases</li> </ul>	<p><b>Health information for mothers and children</b></p> <p><i>Please check the <b>three most important</b> unmet healthcare needs in this category:</i></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Difficulty finding health services</li> <li><input type="checkbox"/> Health education in schools</li> <li><input type="checkbox"/> Helping teens make healthy choices</li> <li><input type="checkbox"/> Learning about programs/services</li> <li><input type="checkbox"/> Parenting support and education classes</li> <li><input type="checkbox"/> Understandable health information</li> </ul>

<p>How mothers and children are treated by health professionals</p> <p>Please check the <b>three most important</b> healthcare problems in this category:</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Care hours too limited (not enough evening/ weekend hours)</li> <li><input type="checkbox"/> Doctors and nurses do not speak my language</li> <li><input type="checkbox"/> Having to wait too long to get an appointment</li> <li><input type="checkbox"/> Lack of sensitivity to other cultures</li> <li><input type="checkbox"/> Low quality of care</li> <li><input type="checkbox"/> Not being treated with respect</li> <li><input type="checkbox"/> Not enough time with healthcare workers</li> <li><input type="checkbox"/> Too long a wait in healthcare offices</li> </ul>	<p><b>General needs of mothers and children</b></p> <p>Please check the <b>three most important unmet</b> healthcare needs in this category:</p> <p><b>We do not have enough:</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Clinics</li> <li><input type="checkbox"/> Emergency rooms</li> <li><input type="checkbox"/> Hospitals</li> <li><input type="checkbox"/> Labor &amp; delivery services</li> <li><input type="checkbox"/> Laboratories for blood work</li> <li><input type="checkbox"/> Doctors, nurses or other health workers</li> <li><input type="checkbox"/> Outpatient treatment</li> <li><input type="checkbox"/> Premature baby care</li> <li><input type="checkbox"/> Primary care</li> <li><input type="checkbox"/> Specialists</li> </ul>
<p><b>Specialty healthcare needs for mothers and children</b></p> <p>Please check the <b>three most important</b> healthcare needs in this category:</p> <p><b>We need more:</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Services for migrant workers</li> <li><input type="checkbox"/> Specialty health care for physically-handicapped children</li> <li><input type="checkbox"/> Specialty care for adolescents</li> <li><input type="checkbox"/> Specialty care for children</li> <li><input type="checkbox"/> Specialty care for infants</li> <li><input type="checkbox"/> Specialty care for newborns</li> <li><input type="checkbox"/> Specialty care for premature babies</li> <li><input type="checkbox"/> Specialty health care for children with developmental delays</li> </ul>	<p><b>Financial Issues facing mothers and children</b></p> <p>Please check the <b>three most important</b> healthcare needs in this category:</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Cost of prescription drugs</li> <li><input type="checkbox"/> Difficulty getting basic insurance coverage</li> <li><input type="checkbox"/> Eligibility for Medicaid</li> <li><input type="checkbox"/> Employment issues</li> <li><input type="checkbox"/> High cost of deductibles</li> <li><input type="checkbox"/> High cost of healthcare in general</li> <li><input type="checkbox"/> Inadequate reimbursement for Medicaid</li> <li><input type="checkbox"/> Lack of health insurance</li> <li><input type="checkbox"/> Rising insurance premiums/cost</li> <li><input type="checkbox"/> Too few physicians who accept Medicaid</li> </ul>

2. What is the one most important healthcare need or problem facing mothers and children in Florida? (It could be one of the things listed in the ten boxes for question 1, or something else you have thought of.)

3. Please check what you believe are the three (3) most important things within each category (box) below that prevent Florida's mothers and children from receiving better health care:



Please check the **three most important** items that prevent good healthcare in this category:

**There are not enough ...**

- |  |  |
|--|--|
| <input type="checkbox"/> Birthing facilities         | <input type="checkbox"/> Healthcare professionals in the local area        |
| <input type="checkbox"/> Child daycare facilities    | <input type="checkbox"/> Hospitals   |
| <input type="checkbox"/> Clinics                     | <input type="checkbox"/> Mental healthcare facilities                      |
| <input type="checkbox"/> Doctors who accept Medicaid | <input type="checkbox"/> Substance abuse treatment programs and facilities |
| <input type="checkbox"/> Female doctors              | <input type="checkbox"/> Vaccines such as flu shots                        |

Please check the **three most important** items that prevent good healthcare in this category:

**The high cost of ...**

- |  |   |
|--|---|
| <input type="checkbox"/> Co-payments   | <input type="checkbox"/> Health insurance   |
| <input type="checkbox"/> Deductibles   | <input type="checkbox"/> Laboratory tests   |
| <input type="checkbox"/> Doctor's fees | <input type="checkbox"/> Prescription drugs |

Please check the **three most important** items that prevent good healthcare in this category:

- |  |  |
|--|--|
| <input type="checkbox"/> Difficulty qualifying for Medicaid              | <input type="checkbox"/> Inadequate health education                         |
| <input type="checkbox"/> Healthcare workers do not speak my language     | <input type="checkbox"/> Literacy (inability to read)                        |
| <input type="checkbox"/> Healthcare workers do not understand my culture | <input type="checkbox"/> Transportation to doctors and healthcare facilities |
| <input type="checkbox"/> Health insurance not available                  |  |

4. What is the one most important issue keeping mothers and children in Florida from getting better healthcare? (It could be one of the things listed in the three boxes for question 3, or something else you have thought of.)
- 

Please tell us a little about yourself:

5. In which Florida county do you now live? \_\_\_\_\_
6. In what size town or city do you live?
- Small town or city (less than 50,000 people)
- Medium-size city (between 50,000 and 250,000 people)
- Large city (more than 250,000 people)
- Do not know
7. How many children under the age of 18 live in your home? \_\_\_\_ \_\_\_\_
8. Which of the following best describes your primary race and ethnic group?
- White and non-Hispanic
- Black and non-Hispanic
- Another race and non-Hispanic
- Hispanic
9. In what year were you born? 19 \_\_\_\_ \_\_\_\_
10. Do you participate in any of the following programs? (Please check all that apply.)
- Healthy Start
- Medicaid
- Subsidized School Lunch Program
- WIC / Food Stamp Program
- Other state aid program: \_\_\_\_\_  
(please write in the program name)

Questions about this survey?

Contact Dr. Barry s. Sapolsky at (850) 644-8774, or contact the Florida State University Human Subjects Committee at (850) 644-7900.

## Florida HealthCare Needs Survey 2005

[Questionnaire for Key Stakeholders and Direct Service Providers]

The Florida Department of Health is seeking your help in identifying today’s most critical healthcare needs for mothers and children living in Florida. Please take a few minutes to answer the questions below. Your opinions will help to shape public policy in Florida in order to best meet the needs of our most vulnerable citizens. Your answers to the questions below are voluntary and you will remain anonymous. By completing this questionnaire, you are giving your informed consent to participate in this research for the State of Florida.

**1. Please check what you believe are the three (3) most pressing healthcare needs or problems within each category (box) below.**



<p><b>Healthcare for pregnant women and newborns</b></p> <p><i>Please check the <b>three most important</b> unmet healthcare needs in this category:</i></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Birth education classes</li> <li><input type="checkbox"/> Counseling on nutrition and healthy lifestyles</li> <li><input type="checkbox"/> Dental care</li> <li><input type="checkbox"/> Helping pregnant women to quit smoking</li> <li><input type="checkbox"/> Inadequate or unsafe housing</li> <li><input type="checkbox"/> Increasing the number of mothers who breastfeed</li> <li><input type="checkbox"/> Information and access to birth control</li> <li><input type="checkbox"/> Reducing perinatal (around the time of birth) transmission of AIDS</li> <li><input type="checkbox"/> Reducing teen pregnancy</li> <li><input type="checkbox"/> Reducing the number of low birth weight babies</li> <li><input type="checkbox"/> Routine prenatal (pregnancy period) care</li> </ul>	<p><b>Healthcare for infants, children &amp; adolescents</b></p> <p><i>Please check the <b>three most important</b> healthcare problems in this category:</i></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> ADHD (hyperactive children) treatment</li> <li><input type="checkbox"/> Asthma treatment</li> <li><input type="checkbox"/> Lack of affordable childcare</li> <li><input type="checkbox"/> Lack of immunization (not getting “shots”)</li> <li><input type="checkbox"/> Lead exposure (in paint)</li> <li><input type="checkbox"/> Obesity</li> <li><input type="checkbox"/> Physical abuse</li> <li><input type="checkbox"/> Poor nutrition</li> <li><input type="checkbox"/> SIDS (Sudden Infant Death Syndrome) awareness</li> </ul>
<p><b>Mental health for mothers and children</b></p> <p><i>Please check the <b>three most important</b> unmet healthcare needs in this category:</i></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Access to mental health counseling</li> <li><input type="checkbox"/> Child and adolescent mental health treatment</li> <li><input type="checkbox"/> Long term mental health treatment</li> <li><input type="checkbox"/> Reducing eating disorders</li> <li><input type="checkbox"/> Reducing suicides</li> <li><input type="checkbox"/> Treatment for depression</li> </ul>	<p><b>Substance use and abuse by mothers and youth</b></p> <p><i>Please check the <b>three most important</b> healthcare problems in this category:</i></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Alcohol abuse/alcoholism</li> <li><input type="checkbox"/> Illegal drug use</li> <li><input type="checkbox"/> Lack of substance abuse treatment services</li> <li><input type="checkbox"/> Prescription drug abuse</li> <li><input type="checkbox"/> Tobacco use</li> </ul>
<p><b>Other health problems of mothers and children</b></p> <p><i>Please check the <b>three most important</b> healthcare problems in this category:</i></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Allergies</li> <li><input type="checkbox"/> Diabetes</li> <li><input type="checkbox"/> Domestic violence</li> <li><input type="checkbox"/> Food-borne illnesses</li> <li><input type="checkbox"/> Lack of care for hearing loss</li> <li><input type="checkbox"/> Lack of dental care</li> <li><input type="checkbox"/> Lack of exercise</li> <li><input type="checkbox"/> Lack of transportation</li> <li><input type="checkbox"/> Lack of vision care</li> <li><input type="checkbox"/> Motor vehicle injuries and fatalities</li> <li><input type="checkbox"/> Sexually-transmitted diseases</li> </ul>	<p><b>Health information for mothers and children</b></p> <p><i>Please check the <b>three most important</b> unmet healthcare needs in this category:</i></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Difficulty finding health services</li> <li><input type="checkbox"/> Health education in schools</li> <li><input type="checkbox"/> Helping teens make healthy choices</li> <li><input type="checkbox"/> Learning about programs/services</li> <li><input type="checkbox"/> Parenting support and education classes</li> <li><input type="checkbox"/> Understandable health information</li> </ul>

<p>How mothers and children are treated by health professionals</p> <p>Please check the <b>three most important</b> healthcare problems in this category:</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Care hours too limited (not enough evening/ weekend hours)</li> <li><input type="checkbox"/> Doctors and nurses do not speak my language</li> <li><input type="checkbox"/> Having to wait too long to get an appointment</li> <li><input type="checkbox"/> Lack of sensitivity to other cultures</li> <li><input type="checkbox"/> Low quality of care</li> <li><input type="checkbox"/> Not being treated with respect</li> <li><input type="checkbox"/> Not enough time with healthcare workers</li> <li><input type="checkbox"/> Too long a wait in healthcare offices</li> </ul>	<p><b>General needs of mothers and children</b></p> <p>Please check the <b>three most important unmet</b> healthcare needs in this category:</p> <p><b>There are not have enough:</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Clinics</li> <li><input type="checkbox"/> Emergency rooms</li> <li><input type="checkbox"/> Hospitals</li> <li><input type="checkbox"/> Labor &amp; delivery services</li> <li><input type="checkbox"/> Laboratories for blood work</li> <li><input type="checkbox"/> Doctors, nurses or other health workers</li> <li><input type="checkbox"/> Outpatient treatment</li> <li><input type="checkbox"/> Premature baby care</li> <li><input type="checkbox"/> Primary care</li> <li><input type="checkbox"/> Specialists</li> </ul>
<p><b>Specialty healthcare needs for mothers and children</b></p> <p>Please check the <b>three most important</b> healthcare needs in this category:</p> <p><b>We need more:</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Services for migrant workers</li> <li><input type="checkbox"/> Specialty health care for physically-handicapped children</li> <li><input type="checkbox"/> Specialty care for adolescents</li> <li><input type="checkbox"/> Specialty care for children</li> <li><input type="checkbox"/> Specialty care for infants</li> <li><input type="checkbox"/> Specialty care for newborns</li> <li><input type="checkbox"/> Specialty care for premature babies</li> <li><input type="checkbox"/> Specialty health care for children with developmental delays</li> </ul>	<p><b>Financial Issues facing mothers and children</b></p> <p>Please check the <b>three most important</b> healthcare needs in this category:</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Cost of prescription drugs</li> <li><input type="checkbox"/> Difficulty getting basic insurance coverage</li> <li><input type="checkbox"/> Eligibility for Medicaid</li> <li><input type="checkbox"/> Employment issues</li> <li><input type="checkbox"/> High cost of deductibles</li> <li><input type="checkbox"/> High cost of healthcare in general</li> <li><input type="checkbox"/> Inadequate reimbursement for Medicaid</li> <li><input type="checkbox"/> Lack of health insurance</li> <li><input type="checkbox"/> Rising insurance premiums/cost</li> <li><input type="checkbox"/> Too few physicians who accept Medicaid</li> </ul>

2. Of all the healthcare needs and problems including those listed above as well as others you may be aware of, which is the one most important need or problem facing mothers and children in Florida?

3. Please check what you believe are the three (3) most important things within each category (box) below that prevent Florida’s mothers and children from receiving better health care:



Please check the **three most important** items that prevent good healthcare in this category:

**There are not enough ...**

- |  |  |
|--|--|
| <input type="checkbox"/> Birthing facilities         | <input type="checkbox"/> Healthcare professionals in the local area        |
| <input type="checkbox"/> Child daycare facilities    | <input type="checkbox"/> Hospitals   |
| <input type="checkbox"/> Clinics                     | <input type="checkbox"/> Mental healthcare facilities                      |
| <input type="checkbox"/> Doctors who accept Medicaid | <input type="checkbox"/> Substance abuse treatment programs and facilities |
| <input type="checkbox"/> Female doctors              | <input type="checkbox"/> Vaccines such as flu shots                        |

Please check the **three most important** items that prevent good healthcare in this category:

**The high cost of ...**

- Co-payments
- Deductibles
- Doctor's fees
- Health insurance
- Laboratory tests
- Prescription drugs

Please check the **three most important** items that prevent good healthcare in this category:

- Difficulty qualifying for Medicaid
- Healthcare workers do not speak the patient's language
- Healthcare workers do not understand the patient's culture
- Health insurance not available
- Inadequate health education
- Literacy (inability to read)
- Transportation to doctors and healthcare facilities

4. Of all things preventing better healthcare access including those listed and others you may be aware of, which is the one most important issue preventing better healthcare for mothers and children in Florida?

5. Which of the following groups in Florida have the most pressing need for increased access to various types of healthcare? For each category below, please check the three (3) groups with the largest unmet needs.



<p><b>Increased access to <u>primary</u> care for:</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Homeless citizens</li> <li><input type="checkbox"/> Out of county Florida residents seeking care in another Florida county</li> <li><input type="checkbox"/> Refugee populations</li> <li><input type="checkbox"/> Rural populations</li> <li><input type="checkbox"/> Seasonal workers</li> <li><input type="checkbox"/> Underinsured citizens</li> <li><input type="checkbox"/> Undocumented citizens</li> <li><input type="checkbox"/> Uninsured citizens</li> </ul>	<p><b>Increased access to <u>dental</u> care for:</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Homeless citizens</li> <li><input type="checkbox"/> Out of county Florida residents seeking care in another Florida county</li> <li><input type="checkbox"/> Refugee populations</li> <li><input type="checkbox"/> Rural populations</li> <li><input type="checkbox"/> Seasonal workers</li> <li><input type="checkbox"/> Underinsured citizens</li> <li><input type="checkbox"/> Undocumented citizens</li> <li><input type="checkbox"/> Uninsured citizens</li> </ul>
<p><b>Increased access to <u>vision</u> care for:</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Homeless citizens</li> <li><input type="checkbox"/> Out of county Florida residents seeking care in another Florida county</li> <li><input type="checkbox"/> Refugee populations</li> <li><input type="checkbox"/> Rural populations</li> <li><input type="checkbox"/> Seasonal workers</li> <li><input type="checkbox"/> Underinsured citizens</li> <li><input type="checkbox"/> Undocumented citizens</li> <li><input type="checkbox"/> Uninsured citizens</li> </ul>	<p><b>Increased access to <u>mental</u> healthcare for:</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Homeless citizens</li> <li><input type="checkbox"/> Out of county Florida residents seeking care in another Florida county</li> <li><input type="checkbox"/> Refugee populations</li> <li><input type="checkbox"/> Rural populations</li> <li><input type="checkbox"/> Seasonal workers</li> <li><input type="checkbox"/> Underinsured citizens</li> <li><input type="checkbox"/> Undocumented citizens</li> <li><input type="checkbox"/> Uninsured citizens</li> </ul>

<p><b>Increased access to <u>prenatal</u> care for:</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Homeless citizens</li> <li><input type="checkbox"/> Out of county Florida residents seeking care in another Florida county</li> <li><input type="checkbox"/> Refugee populations</li> <li><input type="checkbox"/> Rural populations</li> <li><input type="checkbox"/> Seasonal workers</li> <li><input type="checkbox"/> Underinsured citizens</li> <li><input type="checkbox"/> Undocumented citizens</li> <li><input type="checkbox"/> Uninsured citizens</li> </ul>	<p><b>Increased access to referrals to <u>specialty</u> care for:</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Homeless citizens</li> <li><input type="checkbox"/> Out of county Florida residents seeking care in another Florida county</li> <li><input type="checkbox"/> Refugee populations</li> <li><input type="checkbox"/> Rural populations</li> <li><input type="checkbox"/> Seasonal workers</li> <li><input type="checkbox"/> Underinsured citizens</li> <li><input type="checkbox"/> Undocumented citizens</li> <li><input type="checkbox"/> Uninsured citizens</li> </ul>
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**6. What actions are necessary to address current barriers to healthcare access?**

- Assure more efficient use of existing resources
- Establish employer mandates for insurance
- Increase public funding for services
- Offer affordable health care coverage
- Provide universal health insurance
- Reduce the cost of medical malpractice insurance
- Do not know

**Please tell us a little about yourself:**

**7. In which Florida county do you work?** \_\_\_\_\_

**8. In what size town or city do you live?**

- Small town or city (less than 50,000 people)
- Medium-size city (between 50,000 and 250,000 people)
- Large city (more than 250,000 people)
- Do not know

**9. Which of the following best describes your role with the maternal and child health population? Please check the one description that best fits your professional responsibilities:**

<p><b>Health Professions:</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Dentist</li> <li><input type="checkbox"/> Health Educator</li> <li><input type="checkbox"/> Mental Health Specialist</li> <li><input type="checkbox"/> Nurse</li> <li><input type="checkbox"/> Physician Assistant</li> <li><input type="checkbox"/> Primary Care Physician</li> <li><input type="checkbox"/> Other Physician: _____</li> <li><input type="checkbox"/> Other: _____</li> </ul>	<p><b>Elected Officials, Administrators, Staff:</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Advocacy Group</li> <li><input type="checkbox"/> County Health Department</li> <li><input type="checkbox"/> County Government</li> <li><input type="checkbox"/> Florida Legislature</li> <li><input type="checkbox"/> Health Facility Administrator</li> <li><input type="checkbox"/> Healthy Start Coalition</li> <li><input type="checkbox"/> Professional Association</li> <li><input type="checkbox"/> Stage Agency</li> <li><input type="checkbox"/> Other: _____</li> </ul>
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Questions about this survey?  
 Contact Dr. Barry S. Sapolsky at (850) 644-8774, or contact the Florida State University Human Subjects Committee at (850) 644-7900.