

Access to Care Meeting Minutes

Wednesday, July 8, 2015

- Kendra Siler-Marsiglio presented the MyHealthStory Health Information Exchange and the CommunityHealth IT Consortium.
- MyHealthStory improves access to care by allowing a patient's health care providers and caregivers to have a patient's health data all in one place, including behavioral health data and veteran data. Health care providers can begin to connect to the Florida HIE through MyHealthStory. Paramedic programs and agencies can contact Kendra to explore how they can use MyHealthStory to improve closing the "feedback loop" and improving patient care.
- The CommunityHealth IT Consortium is an official consortium for a federal program that allows eligible agencies and facilities up to 65 percent reimbursements for broadband or telecom costs. Agencies or organizations can use the reimbursed funds for any needs. Agencies can contact Kendra to begin the process.
- No agencies reported significant bed delays and all said they were appropriately handled through policies they had initiated.
- Mike Hall, Dr. Kolar and Jane Bedford recently met with Dr. Philip and Cindy Dick at the state office. Our goal was to get some help in connecting with the large insurance companies in Florida. We would like to meet with them to discuss the Community Paramedic—MIHP Program and opportunities in Florida for this program.
- We have received much support for the program, but many are still missing the big piece: partners to make the programs sustainable.
- We shared that state grant cycles start again soon. Nature Coast EMS received a grant for our MIHP program.
- Here is the information on our pilot program:
 - A pilot program was started on October 1, 2013 and terminated on December 31, 2014.
 - This pilot program's focus was to improve the health of the community with fall prevention strategies as falls represented 18 percent of our 911 call

responses in 2013.

- In Citrus County, deaths due to falls are significantly higher than the rest of the state.
- Our pilot program was able to reduce falls from 18 percent of our total calls in our county to 16 percent of our total calls. A conservative estimate of health care charges avoided is \$732,700.00.
- Our customer survey of the pilot program patients revealed that 100 percent of our patients were satisfied with 83 percent of these patients stating "Very Satisfied." One hundred percent of our patients in the program for falls stated that the program helped to reduce their risk for falling in their home, and none of the participants have been admitted to the hospital for falls since enrollment in the program.