**The Bureau of Preparedness and Response in**

**Collaboration with Public and Private Partners**

**Presents:**

***Effective Strategies for Communicating With People Who Are Deaf or Hard of Hearing and   
Others with Access and Functional Needs***

**Tuesday, October 27, 2015  
8:00 a.m. – 5:00 p.m. (ET)**

**Location:**

**Capital Circle Office Complex, Building 4042, Conference Room 301**

**4042 Bald Cypress Way, Tallahassee, Florida   
  
Instructors**

**Chris Littlewood, M.ED.  
Carole Lazorisak, MA; RID: CDI, RSC  
St. Petersburg College**

**Who should attend?**

**Emergency managers, law enforcement personnel, fire and emergency medical services personnel, public health and other health care workers, public information officers, emergency planners and other emergency management personnel  
  
By attending this training, you will learn….**

* **The importance of effective communication prior to, during and after emergencies**
* **The various sub-groups, including the communication needs of people who are deaf or hard of hearing**
* **How to avoid legal and safety missteps with people who are deaf or hard of hearing**
* **How to deal with stress from communication barriers when assisting people who are deaf or hard of hearing**
* **What ways you can provide effective communication to people who are deaf or hard of hearing in emergencies or disasters**

**Registration through SERT TRAC**

[**http://trac.floridadisaster.org/trac/EventDetailPublic.aspx?ID=1999&mode=ModeEdit&LookupName=eventsearchpublic**](http://trac.floridadisaster.org/trac/EventDetailPublic.aspx?ID=1999&mode=ModeEdit&LookupName=eventsearchpublic)

**Continuing Education\***  
**CEUs and CMEs have been applied  
through the Suwannee River AHEC at no cost to the participants.**

* + Participants will need to sign in on the sign in sheet, complete the CE Registration Form, and complete the training evaluation to receive CE credit.

****Please contact Janet Collins at [BPR.CommResCHDSupport@flhealth.gov](mailto:BPR.CommResCHDSupport@flhealth.gov) or (850) 245-4040 if you have any questions regarding the CE credit.





This activity has been planned and implemented in accordance with the Essential Areas and Policies of the Accreditation Council for Continuing Medical Education through the joint sponsorship of the Florida AHEC Network and the Florida Division of Emergency Management and the Florida Department of Health. The Florida AHEC Network is accredited by the Florida Medical Association to provide continuing medical education to physicians.

If approved, the Florida AHEC Network will designate this live activity for a maximum of 7.0 AMA PRA Category 1 Credits™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Suwannee River Area Health Education Center, Inc. is a Florida Boards of Nursing, Clinical Social Work, Marriage and Family Therapy and Mental Health Counseling approved provider of continuing education. CE Broker Provider ID#50-1922. If approved, this program will meet the requirements for up to 7.0 contact hours.

\***Disclosure:** The presenters and planners of this activity do not have any real or apparent conflicts of interest that may have a direct bearing on the subject matter of the continuing education activity.

**Sponsors**

The training, materials, Communication Real-Time Translation Services are funded by the Department of Health, Bureau of Preparedness and Response, Centers for Disease Control and Prevention, Public Health Emergency Preparedness Grant.  
  
Interpreter services are co-sponsored by the Florida Department of Education, Division of Vocational Rehabilitation and the Florida Department of Health, Bureau of Preparedness and Response, Centers for Disease Control and Prevention, Public Health Emergency Preparedness Grant.

**Contact Information:**

Please contact Janet Collins at [Janet.Collins@flhealth.gov](mailto:Janet.Collins@flhealth.gov) or 850-245-4444, Ext. 2183 if you have any questions regarding this and/or future sessions.

***DOH Mission Statement:*** To protect and promote the health of all residents and visitors in the state through organized state and community efforts, including cooperative agreements with counties.