



AGENDA
Brain and Spinal Cord Injury Advisory Council Meeting
via Conference Call/Webinar
December 5, 2019 – 1:00P to 5:00P EST

1:00 p.m.-1:10 p.m.	Welcome and Roll Call Call for Approval of Minutes from JUNE 4, 2019
1:10 p.m.-2:45 p.m.	State Updates <ul style="list-style-type: none"> • Program Staffing Update • Council Membership/Reappointments • Ombudsman Role/Review of Internal DOH Process • Vendor Enrollment & Directory Project • Bill of Rights and Responsibilities for BSCIP Applicants* • Client Satisfaction Surveys* • BSCIP Website <p>*Council will vote to approve documents</p>
Break – 15 mins	
3:00 p.m.-5:00 p.m.	<ul style="list-style-type: none"> • BSCIP Regional Manager Presentations
	Future Program Goals <ul style="list-style-type: none"> • Vendor /Service provider enrollment education and enrollment events • Develop more outreach materials and a comprehensive outreach network for the program
	Future Client Goals <ul style="list-style-type: none"> • Increased client input on all facets of the program • Enhanced identification of unmet client needs • Enhanced resource directory for clients who may not qualify for BSCIP • Develop a client portal and messaging platform to provide clients real time information on services, appointments and other program updates • Tracking long-term success of “community reintegrated” clients to determine program effectiveness and identify potential improvements
	Council Recommendations <ul style="list-style-type: none"> • Recommendations for Quarterly Program Report to Council Members
	New Business <ul style="list-style-type: none"> • Open Discussion • Future Meeting Dates <ul style="list-style-type: none"> ○ March 5-6 ○ April 9-10
	Closing Comments & Adjourn

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