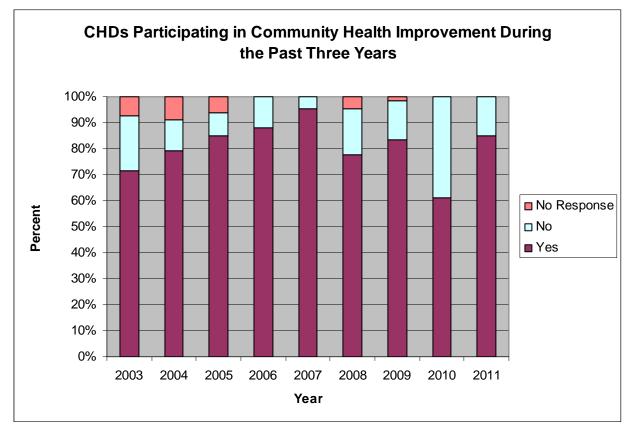
# 2011 County Health Department Community Health Improvement Activity

Has your CHD participated within the last three years or are you currently participating in a community health improvement process?



CITRUS CHD: Yes, we participated within the past three years (2009, 2010, 2011)

Number and Percent of CHDs Participating in Community Health Improvement (2009-2011)

Statewide	,	Yes		ore Than 3 rs Ago	No Response		
Responses	No. of CHDs	Percent	No. of CHDs	Percent	No. of CHDs	Percent	
2003	48	72%	14	21%	5	7%	
2004	53	79%	8	12%	6	9%	
2005	57	85%	6	9%	4	6%	
2006	59	88%	8	12%	0	0%	
2007	64	96%	3	4%	0	0%	
2008	52	78%	12	18%	3	4%	
2009	56	84%	10	15%	1	1%	
2010	41	61%	26	39%	0	0%	
2011	57	85%	10	15%	0	0%	

### National Public Health Performance System Program (NPHPSP):

5.3.1 An established community health improvement process is in place

#### National Accreditation:

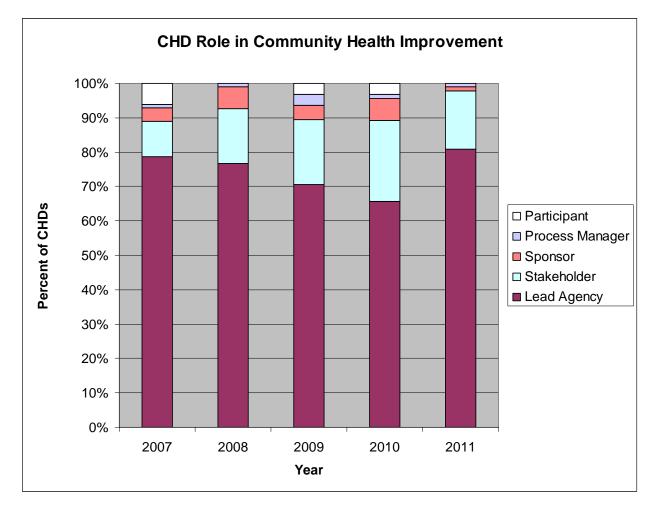
Standard 5.2 Conduct a health improvement planning process

Measure 5.2.1L	Conduct a process to develop a community health improvement plan
Measure 5.2.2L	Produce a community health improvement plan as a result of the community health improvement process
Measure 5.2.3A	Implement elements and strategies of the health improvement plan in partnership with others
Measure 5.2.4A	Monitor progress on implementation strategies in the community health improvement plan in collaboration with broad participation from stakeholders and partners

### **DOH Community Health Improvement:**

1.1. Utilizes a systematic process for community health improvement planning

# What is your CHD's role in the community health improvement process?



CITRUS CHD: Lead Agency (process champion, initiator)

CHD Role in Community Health Improvement

	(data from 2003 - 2006 is not comparable to later years														
	Lead	Agency	Stakeholder		S	ponsor	Proces	s Manager	Participant		Blank or N/A				
	No. of CHDs	Percent	No. of CHDs	Percent	No. of CHDs	Percent	No. of CHDs	Percent	No. of CHDs	Percent	No. of CHDs	Percent			
2003	32	48%		0%		0%		0%		0%		0%			
2004	28	42%		0%		0%		0%		0%		0%			
2005	48	72%		0%		0%		0%		0%		0%			
2006	51	76%		0%		0%		0%		0%		0%			
2007	52	78%	7	10%	3	4%	1	1%	4	6%	0	0%			
2008	48	72%	10	15%	4	6%	1	1%	0	0%	4	6%			
2009	45	67%	12	18%	3	4%	2	3%	2	3%	3	4%			
2010	41	61%	15	22%	4	6%	1	1%	2	3%	4	6%			
2011	51	76%	11	16%	1	1%	1	1%	0	0%	3	4%			

#### National Public Health Performance System Program (NPHPSP):

- 4.1 Constituency Development
- 4.1.1 Process for identifying key constituents or stakeholders
- 4.1.2 Encourage participation of constituents in improving community health

#### National Accreditation:

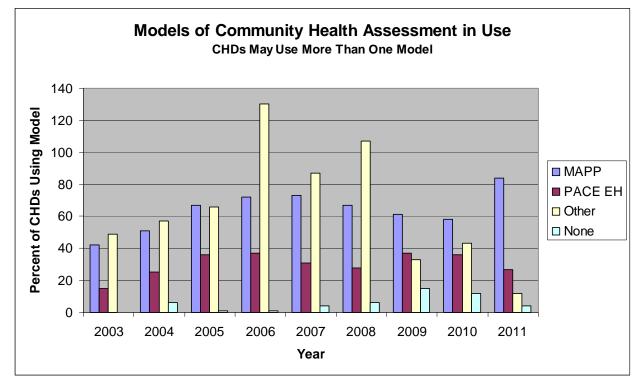
Standard 4.1 Engage with the public health system and community in identifying and addressing public health problems through collaborative processes

Measure 4.1.1A Establish and/or actively participate in partnerships and/or coalitions to address specific public health issues or populations

#### DOH Community Health Improvement:

1B. Organizes effective partnerships that include diverse memberships, a vision, and partnerships management processes

# What community health improvement models are currently used by the CHD?



CITRUS CHD: \* Other Project public health ready, FQHC board/planning

	Models of Community Health Improvement in Use													
	MA	PP	PACE	EH	Noi	ne	Other							
	No. of CHDs	%	No. of CHDs	%	No. of CHDs	%	No. of CHDs	%						
0000														
2003	28	42%	10	15%	0	0%	39	58%						
2004	34	51%	17	25%	4	6%	41	61%						
2005	45	67%	24	36%	1	1%	40	60%						
2006	48	72%	25	37%	1	1%	73	109%						
2007	49	73%	21	31%	3	4%	57	85%						
2008	45	67%	19	28%	4	6%	63	94%						
2009	41	61%	25	37%	10	15%	8	12%						
2010	39	58%	24	36%	8	12%	11	16%						
2011	56	84%	18	27%	3	4%	8	12%						

MAPP PACE EH Other n/a Mobilizing for Action through Planning and Partnerships Protocol for Assessing Community Excellence in Environmental Health Includes CATCH, APEX PH, PATCH, Healthy People Healthy Communities not asked

#### National Public Health Performance System Program (NPHPSP):

5.3.1.1 Communty health improvement process use of established tool such as MAPP or PACE-EH

#### National Accreditation:

Standard 5.2 Conduct a health improvement planning process

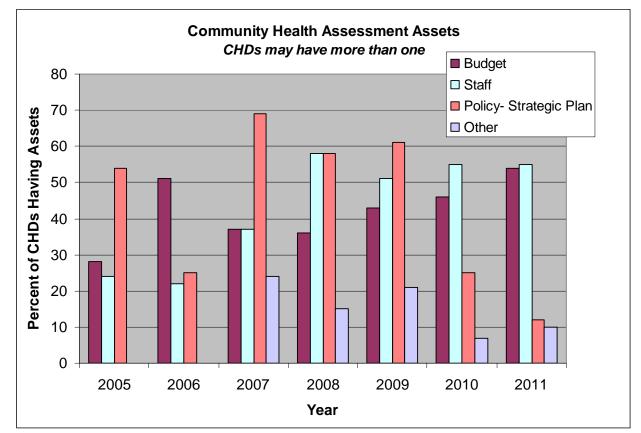
Measure 5.2.1L Conduct a process to develop community health	
improvement plan	
Measure 5.2.2L Produce a community health improvement plan as a res	sult
of the community health improvement process	
Measure 5.2.3A Implement elements and strategies of the health	
improvement plan in partnership with others	
Measure 5.2.4A Monitor progress on implementation strategies in the	
community health improvement plan in collaboration with	th
broad participation from stakeholders and partners	

#### **DOH Community Health Improvement:**

Implements a community health assessment process that includes

- 1A1. Identification of community themes (issues) and strengths
- 1A2. Assessment of the local public health system
- 1A3. Assessment of community health status resulting in the development of a community health profile document
- 1A4. Identification of potential forces of change (threats and opportunities)

# What assets does the community health improvement process include that provide for sustainability?



CITRUS CHD: \* Written policy on assessment/planning

### Community Health Assessment Assets reported by CHDs

Assets	Budget		Dedicate	ed Staff	Written Strategie		Other		
	No. of CHDs	%	No. of CHDs	%	No. of CHDs	%	No. of CHDs	%	
2005	19	28%	16	24%	36	54%	0	0%	
2006	34	51%	15	22%	17	25%	0	0%	
2007	25	37%	25	37%	46	69%	16	24%	
2008	24	36%	39	58%	39	58%	10	15%	
2009	29	43%	34	51%	41	61%	14	21%	
2010	31	46%	37	55%	17	25%	5	7%	
2011	36	54%	37	55%	8	12%	7	10%	

#### National Public Health Performance System Program (NPHPSP):

5.3.3 CHD conducts a strategic planning process

#### National Accreditation:

Standard 5.3 Develop and implement a health department organizational strategic plan

Measure 5.3.1A	Conduct a dep	partment strategic	planning process

Measure 5.3.2A Adopt a department strategic plan

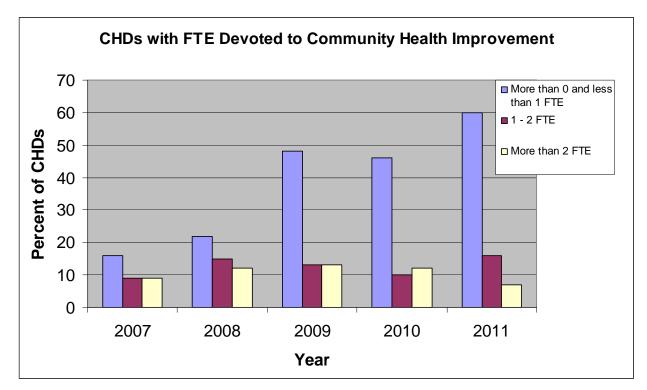
Measure 5.3.3A Implement the department strategic plan

#### **DOH Community Health Improvement:**

1D. Demonstrates linkage of strategic plan with community health improvement planning

# How many staff (FTE) are dedicated to your community health improvement process?

### CITRUS CHD: < 1.00 FTE



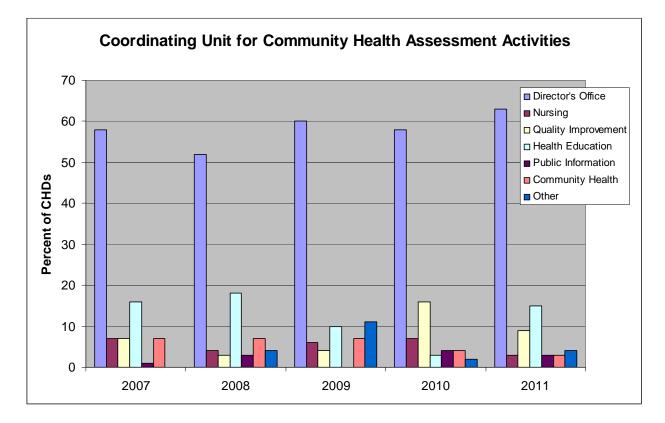
Numbe	er of CHDs	by FTE D	Devoted to	o Commu	nity Healt	th Assess	ment
Statewide	More that less that		1 - 2	FTE	More tha	Approximate Statewide Total FTE	
Responses	Number		Number		Number		
	of CHDs	Percent	of CHDs	Percent	of CHDs	Percent	
2007	11	16%	6	9%	6	9%	35.15
2008	15	22%	10	15%	8	12%	54.7
2009	32	48%	9	13%	9	13%	63
2010	31	46%	7	10%	8	12%	71
2011	40	60%	11	16%	5	7%	73

#### **Related Standards:**

National Accreditation:

Standard 11.1 Develop and maintain an operational infrastructure to support the performance of public health functions

## What unit coordinates community health improvement planning?



CITRUS CHD: Director/Administrator office

### **Coordinating Units for Community Health Assessment Activities**

Statewide	2007		200	8	20	09	20	10	2011	
Responses	No. of CHDs	%	No. of CHDs	%	No. of CHDs	%	No. of CHDs	%	No. of CHDs	%
Director's Office/ Agency Leadership team	39	58%	35	56 %	40	61%	39	58%	42	63%
Nursing	5	7%	3	5%	4	6%	5	7%	2	3%
Epidemiology	not asked		not asked		1	2%	1	1%	0	0%
Environmental Health	1	1%	1	2%	0	0%	1	1%	1	1%
Quality Improvement	5	7%	2	3%	3	5%	2	3%	6	9%
Health Education	11	16%	12	19 %	7	11%	11	16%	10	15%
Public Information	1	1%	2	3%	0	0%	2	3%	2	3%
Community Health	5	7%	5	8%	5	8%	3	4%	2	3%
Other	0	0%	3	5%	6	9%	3	4%	2	3%
Total	67	100%	63	100 %	66	100%	67	100%	67	100 %

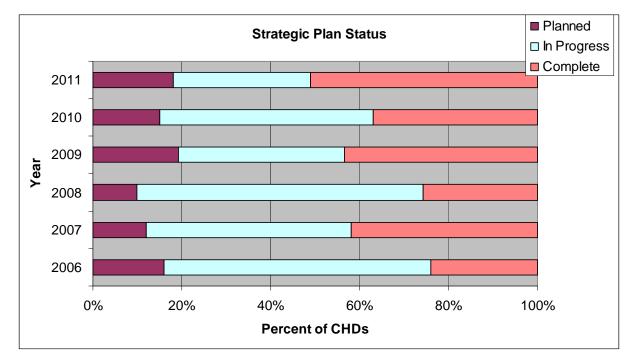
#### National Public Health Performance System Program (NPHPSP):

5.3.3.1 CHD reviews its organizational strategic plan to determine how it can best be aligned with the community health improvement process

### National Accreditation:

Standard 11.1 Develop and maintain an operational infrastructure to support the performance of public health functions

## What is the status of the CHD's strategic plan?



CITRUS: Complete (e.g., ongoing implementation, monitoring progress towards goals)

Statewide	2006		2007		2008		2009		2010		2011	
Response	No. of CHDs	%	No. of CHDs	%								
Planned	11	16	8	12	6	10	13	19	10	15	12	18
In												
Progress	40	60	31	46	40	65	25	37	32	48	21	31
Complete	16	24	28	42	16	26	28	43	25	37	34	51
		10		10		10		10				10
Total	67	0	67	0	62	0	67	0	67	100	67	0

#### **Related Standards:**

#### National Public Health Performance System Program (NPHPSP):

5.3.3 CHD conducts a strategic planning process

#### National Accreditation:

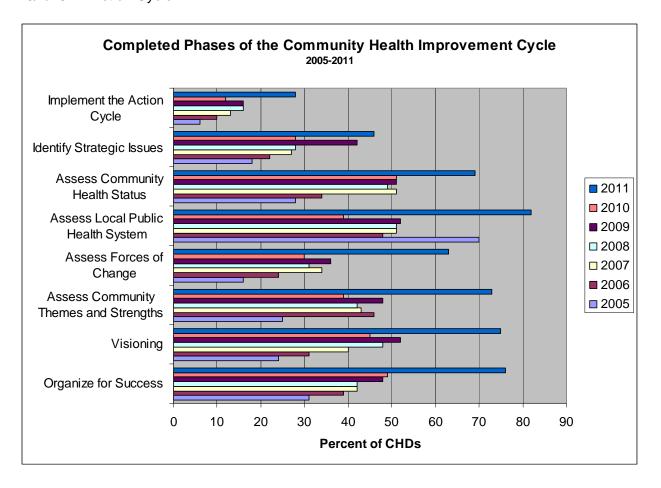
Standard 5.3 Develop and implement a health department organizational strategic plan Measure 5.3.1A Conduct a department strategic planning process Measure 5.3.2A Adopt a department strategic plan Measure 5.3.3A Implement the department strategic plan

**DOH Community Health Improvement:** 

1D. Demonstrates linkage of strategic plan with community health improvement planning

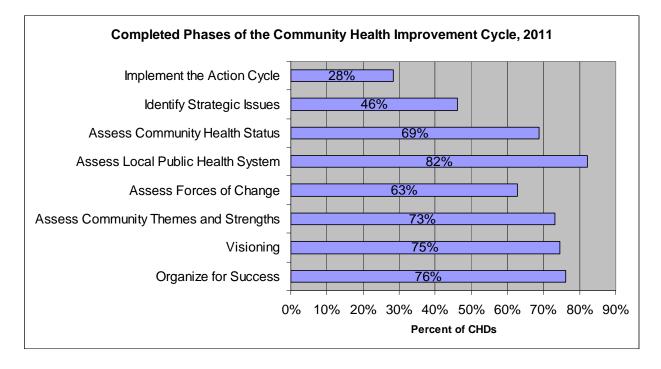
# What is your CHD's schedule for implementing a community health planning process?

CITRUS CHD: **Organizing:** 10/1/2011: Organizing 10/2/2009: Visioning **Assessing:** 10/1/2011: Community Themes and Strengths 10/1/2011: Assessing Forces of Change 10/1/2011: Assessing the Local Public Health System 10/1/2011: Assessing the Community's Health Status **Developing Strategic Priorities and Goals** 10/1/2011: Strategic Priorities and Goals **Implementing a Community Health Improvement Plan** 10/1/2011: Action Cycle



Percent of CHDs by the Completed Phases of the Community Health improvement Cycle														
Status	2005	nnt	2006	unt	2007	unt	2008	unt	2009	unt	2010	unt	2011	unt
	Percent	Cou												
Organize for Success	31%	21	39%	26	42%	28	42%	28	48%	32	49%	33	76%	51
Visioning	24%	16	31%	21	40%	27	48%	32	52%	35	45%	30	75%	50
Assess Community Themes and Strengths	25%	17	46%	31	43%	29	42%	28	48%	32	39%	26	73%	49
Assess Forces of Change	16%	11	24%	16	34%	23	31%	21	36%	24	30%	20	63%	42
Assess Local Public Health System	70%	47	48%	32	51%	34	51%	34	52%	35	39%	26	82%	55
Assess Community Health Status	28%	19	34%	23	51%	34	49%	33	51%	34	51%	34	69%	46
Identify Strategic Issues	18%	12	22%	15	27%	18	28%	19	42%	28	28%	19	46%	31
Implement the Action Cycle	6%	4	10%	7	13%	9	16%	11	16%	11	12%	8	28%	19

### Percent of CHDs by the Completed Phases of the Community Health Improvement Cycle



### **Related Standards:**

#### National Public Health Performance System Program (NPHPSP):

4.2.1 Partnerships exist in the community to maximize public health improvement activities (organize for success)

5.3.1.2 Broad participation in the community health improvement process (organize for success, visioning)

5.3.1.3 Process includes information from community health assessments (health status assessment)

5.3.1.4 Process includes issues and themes identified by the community (community themes, strengths, forces of change)

5.3.1.5 Process includes identification of community assets and resources (local public health system assessment)

5.3.1.6 Process includes priorization of community health issues (identify strategic issues)

5.3.1.7 Process includes development of measurable health objectives (implement action cycle)

#### National Accreditation:

Standard 4.1 Engage with the public health system and the community in identifying and addressing health problems through collaborative processes

Measure 4.1.1A Establish and/or actively participate in partnerships and/or coalitions to address specific public health issues or populations

Measure 4.1.2T/L Link stakeholders and partners to technical assistance regarding models of engaging with the community

Standard 4.2 Promote the community's understanding of and support for policies and strategies that will improve the public's health

Standard 4.2.1A Engage with the community about policies and/or strategies that will promote the public's health

Standard 4.2.2A Engage with governing entities, advisory boards and elected officials about policies and/or strategies that will promote the public's health

Standard 5.2 Conduct a health improvement planning process

- Measure 5.2.1L Conduct a process to develop community health improvement plan
- Measure 5.2.2L Produce a community health improvement plan as a result of the community health improvement process
- Measure 5.2.3A Implement elements and strategies of the health improvement plan in partnership with others
- Measure 5.2.4A Monitor progress on implementation strategies in the community health improvement plan in collaboration with broad participation from stakeholders and partners

#### DOH Community Health Improvement:

Implements a community health assessment process that includes

- 1A1. Identification of community themes (issues) and strengths
- 1A2. Assessment of the local public health system
- 1A4. Identification of potential forces of change (threats and opportunities)

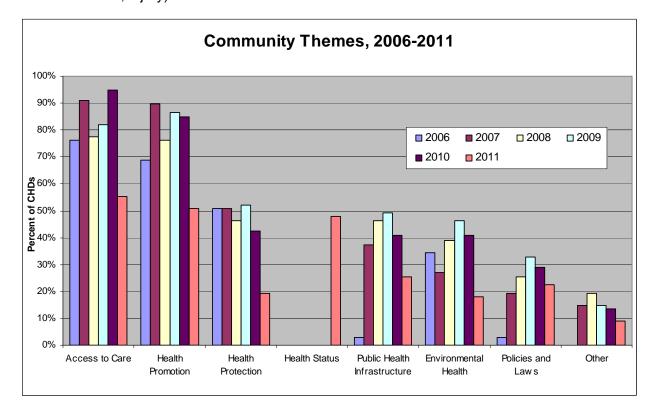
# What themes do your community identified strategic issues and priorities address?

#### CITRUS CHD:

Has your community identified strategic issues and priorities? Yes:

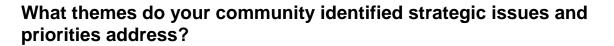
#### If so, what themes have been identified as priorities?

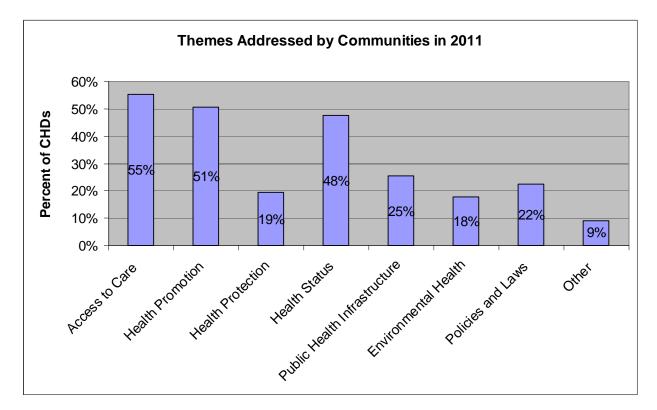
(*This section is left blank if the community has not yet identified strategic issues and priorities.*) \* Access to care, services (e.g., service utilization, insurance) \* Health promotion and health education (e.g., primary prevention, wellness) \* Health status (e.g., chronic diseases, maternal and child health, injury)



Percentage of CHDs by Themes Addressed								
Themes	2006	2007	2008	2009	2010	2011		
Access to Care	76%	91%	78%	82%	95%	55%		
Health Promotion & Primary Prevention	69%	90%	76%	87%	85%	51%		
Health Protection & Preparedness	51%	51%	46%	52%	42%	19%		
Health Status (MCH, Chronic Disease, infectious disease, etc.)	not asked	48%						
Public Health Infrastructure	3%	37%	46%	49%	41%	25%		
Environmental Health	34%	27%	39%	46%	41%	18%		
Policies and Laws	3%	19%	25%	33%	29%	22%		
Other	0%	15%	19%	15%	14%	9%		

Counties may address more than one theme.





#### National Public Health Performance System Program (NPHPSP):

5.3.1.6 Community health improvement process includes prioritization of community health issues

#### **National Accreditation:**

Standard 4.1 Engage with the public health system and the community in identifying and addressing health problems through collaborative processes

Measure 4.1.1A Establish and/or actively participate in partnerships and/or coalitions to address specific public health issues or populations Measure 4.2.1A Engage with the community about policies and/or strategies

Aleasure 4.2.1A Engage with the community about policies and/or strategies that will promote the public's health

Standard 5.2 Conduct a comprehensive planning process resulting in a community health improvement plan

Standard 5.2 Conduct a comprehensive planning process resulting in a community health improvement plan

Measure 5.2.2 L Produce a community health improvement plan as a result of the community health improvement process

#### **DOH Community Health Improvement:**

Implements a community health assessment process that includes

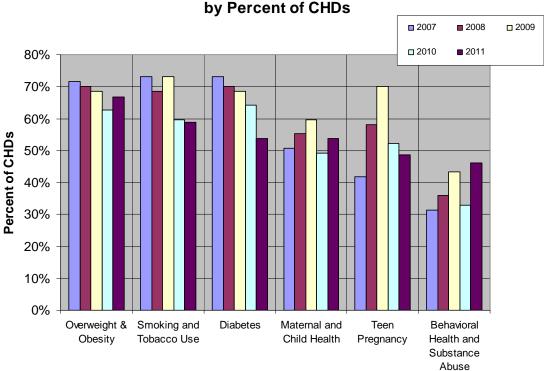
1A1. Identification of community themes (issues) and strengths

### What topics are being addressed through current communityidentified goals and objectives?

CITRUS County identified topics:

(This section is left blank if the community has not yet developed goals and objectives.)

\* Behavioral health and substance abuse \* Cancer \* Diabetes \* Heart disease and stroke \* Immunization \* Infectious diseases (HIV, AIDS, STD's) \* Maternal/child health/infant mortality \* Oral health \* Overweight and obesity \* Public health and medical preparedness \* Smoking and tobacco use



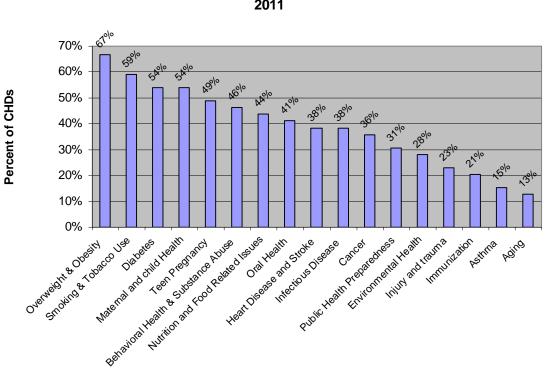
Top Community Health Improvement Topics by Percent of CHDs

Topics	2007	2008	2009	2010	2011
Overweight & Obesity	72%	70%	69%	63%	67%
Smoking & Tobacco Use	73%	69%	73%	60%	59%
Diabetes	73%	70%	69%	64%	54%
Maternal and child Health	51%	55%	60%	49%	54%
Teen Pregnancy	42%	58%	70%	52%	49%
Behavioral Health & Substance Abuse	31%	36%	43%	33%	46%
Nutrition and Food Related Issues					44%
Oral Health				55%	41%
Heart Disease and Stroke	55%	63%	51%	45%	38%
Infectious Disease	39%	49%	48%	37%	38%
Cancer	39%	31%	45%	28%	36%
Public Health Preparedness	48%	42%	46%	39%	31%
Environmental Health	39%	45%	45%	36%	28%
Injury and trauma	27%	31%	34%	16%	23%
Immunization	42%	43%	55%	42%	21%
Asthma	25%	24%	21%	19%	15%
Aging	13%	22%	28%	15%	13%
Not Yet Identified	12%	1%	12%	12%	0%
Workforce	31%	31%	33%		

#### **Community Health Improvement Topics by Percent of CHDs**

blank areas indicate this question was not asked

CHDs selected multiple topics



Topics being Addressed by Community Identified Goals 2011

#### National Public Health Performance System Program (NPHPSP):

5.3.1.6 Community health improvement process includes prioritization of community health issues

#### **National Accreditation:**

Standard 5.2 Conduct a health improvement planning process

Measure 5.2.1L	Conduct a process to develop community health improvement
	plan
Measure 5.2.2L	Produce a community health improvement plan as a result of
	the community health improvement process
Measure 5.2.3A	Implement elements and strategies of the health improvement
	plan in partnership with others
Measure 5.2.4A	Monitor progress on implementation strategies in the community
	health improvement plan in collaboration with broad
	participation from stakeholders and partners

#### DOH Community Health Improvement:

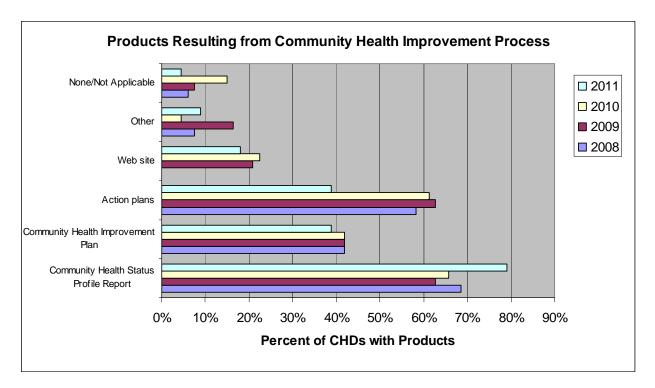
Implements a community health assessment process that includes

1C. Produces action plans including the identification of strategic issues, goals and strategies, a continuous action cycle with evaluation components

# What products has the CHD helped produce as a result of community health improvement planning activities?

CITRUS CHD:

\* Community health assessment or health status profile report \* Community health improvement plan

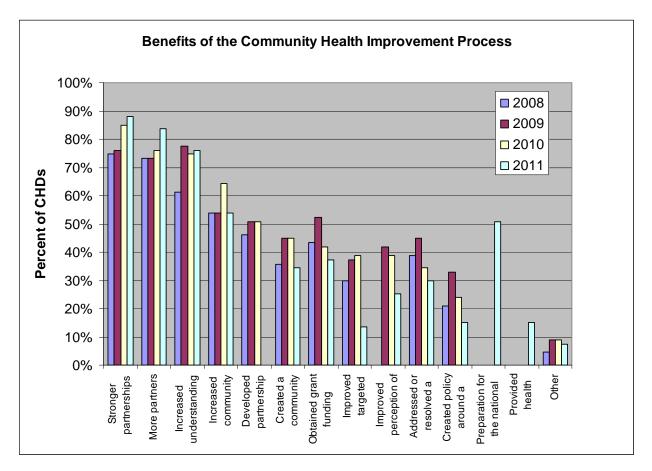


Statewide	200	)8	2009		2010		2011	
Responses	Percent	Count	Percent	Count	Percent	Count	Percent	Count
Community Health								
Status Profile Report	69%	46	63%	42	66%	44	79%	53
Community Health								
Improvement Plan	42%	28	42%	28	42%	28	39%	26
Action plans	58%	39	63%	42	61%	41	39%	26
Web site	0%		21%	14	22%	15	18%	12
Other	7%	5	16%	11	4%	3	9%	6
None/Not Applicable	6%	4	7%	5	15%	10	4%	3

# What are some of the benefits the CHD has experienced from participating in community health improvement activities?

CITRUS CHD:

\* More and/or new community partners \* Stronger partnerships \* New and/or increased grant funding or other resources \* Better understanding of public health in the community



Percent and Number of CHDs by Type of Benefit								
Response	2008 2009		2010		2011			
	Percent	Number	Percent	Number	Percent	Number	Percent	Number
Stronger partnerships	75%	50	76%	51	85%	57	88%	59
More partners	73%	49	73%	49	76%	51	84%	56
Increased understanding								
of public health	61%	41	78%	52	75%	50	76%	51
Increased community								
ownership of issues	54%	36	54%	36	64%	43	54%	36
Developed partnership								
with health planning								not
council	46%	31	51%	34	51%	34		asked
Created a community								
health improvement plan	36%	24	45%	30	45%	30	34%	23
Obtained grant funding	43%	29	52%	35	42%	28	37%	25
Improved targeted								
indicators (based on data)	30%	20	37%	25	39%	26	13%	9
Improved perception of								
government	0%	0	42%	28	39%	26	25%	17
Addressed or resolved a								
strategic issue	39%	26	45%	30	34%	23	30%	20
Created policy around a								
community health issue	21%	14	33%	22	24%	16	15%	10
Preparation for the								
national voluntary agency								
accreditation	not asked		not aske	d	not aske	d	51%	34
Provided health								
perspective to urban								
planning	not asked	-	not aske	d	not asked	-	15%	10
Other	4%	3	9%	6	9%	6	7%	5

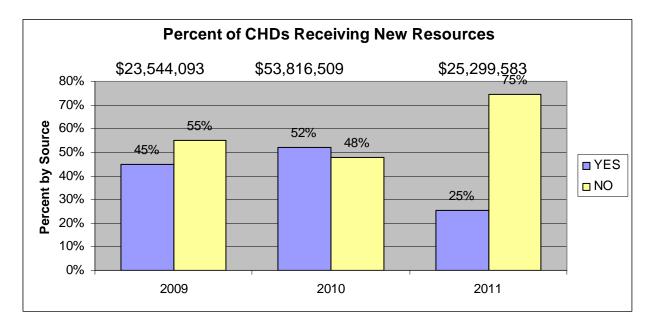
### Percent and Number of CHDs by Type of Benefit

# Has the CHD secured new resources as a result of the community health improvement planning process?

**CITRUS CHD: Yes** 

The following section will be blank if new resources were not received in 2011.

If yes, what is the source of the resources: FQHC Type: Federal Duration: 7 yr Topic addressed: Primary and preventive health care Dollar value: 717,500.00 per year



2009: The total value of the new resources received by 30 CHDs was \$23,544,903.

2010: The total value of the new resources received by 35 CHDs was \$53,816,509.

2011: The total value of the new resources received by 17 CHDs was \$25,309,583.

Some funding reported covers multiple years.

#### Number of CHDs Receiving Resources

Have new resources been received?

	2009	2010	2011				
YES	30	35	17				
NO	36	31	50				
Blank	1	1	0				