

Citrus CHD
Alignment with Agency Strategic Plan

| Agency Strategic Plan Goal | Agency Strategic Plan Strategy No. | Agency Strategic Plan Strategy | Citrus County Objective, aligned to State Strategy |
|--|------------------------------------|---|--|
| Protect the Population from health threats | 1.1.1 | Prevent and control infectious disease | 2.1 By December 31, 2013, implement the new system of care for the statewide tuberculosis program |
| Protect the Population from health threats | 1.1.2 | Prevent and reduce illness, injury and death related to environmental factors | 3.2 Achieve a composite annual score on Environmental Health Community Program Evaluations of at least 85 percent by December 31, 2015 |
| Protect the Population from health threats | 1.1.2 | Prevent and reduce illness, injury and death related to environmental factors | 3.3 By December 31, 2015 Citrus County's preparedness score will be at least 4.75 according to the County Snapshot |
| Protect the Population from health threats | 1.1.3 | Minimize loss of life, illness, and injury from natural or man-made disasters | 3.1 By December 31, 2014 complete the Environmental Public Health Performance assessment to create health plans |
| Reduce chronic disease morbidity and mortality | 1.2.1 | Increase the proportion of adults and children who are at a healthy weight. | 1.1. Decrease the percentage of Citrus County Adults who are obese to 27.0 percent by December 31, 2015 |
| Reduce chronic disease morbidity and mortality | 1.2.1 | Increase the proportion of adults and children who are at a healthy weight. | 1.2 By December 31, 2015 no more than 31 percent of First, Third and Sixth grade Citrus County school children will be overweight or obese |
| Reduce chronic disease morbidity and mortality | 1.2.1 | Increase the proportion of adults and children who are at a healthy weight. | 1.3 In June 2015, no more than 27 percent of the children, 24 months to 60 months who are certified for the Citrus County WIC program will have overweight/obese nutrition risk codes(a decrease of 2.1 percent from June 2013 baseline) |
| Improve maternal and child health | 1.3.1 | Reduce infant mortality. | 4.1 By December 31, 2015 increase the percentage of WIC infants who are ever breastfed to 70.5 percent (an increase of 1.9 percent from 2013) |
| Improve maternal and child health | 1.3.2 | Meet special health care needs of children. | By December 31, 2015 identify gaps related to special health care needs of children. |

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| Improve efficiency and effectiveness | 2.1.1 | Use information technology and systems to efficiently support disease prevention, intervention and epidemiological activities. | 5.4 Increase CONMAN Planned Expenditure Ratio to 90 percent per quarter beginning April 2015 |
| Improve efficiency and effectiveness | 2.1.1 | Use information technology and systems to efficiently support disease prevention, intervention and epidemiological activities. | 5.5 Increase the percentage of paid Medicaid Quarterly Billing from 81.8 percent in 1/2013 - 3/2013 to 83 percent in 9/2013 - 12/2013. |
| Improve efficiency and effectiveness | 2.1.2 | Use public health information technology and systems to efficiently improve business practices | 5.1 Develop a Contract Management hub in the Administrative Services office by March 1, 2014 |
| Improve efficiency and effectiveness | 2.1.2 | Use public health information technology and systems to efficiently improve business practices | 5.3 Increase projected revenue from 82.87 percent to 90 percent per year beginning April 2015 |
| Improve efficiency and effectiveness | 2.1.3 | Adopt certified electronic health record software | By January 1, 2015 EHR software implemented |

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| Improve efficiency and effectiveness | 2.1.4 | Connect agency providers and electronic health record systems in a network that consists of a state-level Health Information Exchange, Direct Secured Messaging and local health information exchanges and gateways | By January 1, 2015 linkages established and verified. |
| Improve efficiency and effectiveness | 2.1.5 | Implement tools, processes and methods that support accountability and provide transparency in DOH administrative management systems. | 5.2 90 percent of all supervisors will certify accuracy of time reported on EARS within 7 days of the end of the period by December 31, 2015 |
| Maximize funding to accomplish the public health mission | 2.2.1 | Maximize Medicaid and other third party revenue to help county health departments and Children's Medical Service providers to retain the infrastructure necessary to meet the public health needs of their community. | By January 1, 2015 we plan to contract with new Medicaid HMO's to maximize our Medicaid revenue. |
| Promote a culture of organizational excellence. | 2.3.1 | Collect, track and use performance data to inform business decisions and continuously improve. | By January 1, 2014 we will have a plan to better utilize State performance data to develop a business plan and improve our process. |

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| Promote a culture of organizational excellence. | 2.3.2 | Maintain a sustainable performance management framework. | By January 1, 2015 to have electronic storage capabilities for all financial records. |
| Promote a culture of organizational excellence. | 2.3.3 | Develop, implement and sustain integrated quality improvement processes throughout organizational practice, programs, processes and interventions. | 5.6 By December 1, 2014 the process to analyze all local fees and ensure alignment with actual program costs will be complete and the new fee structure will be in place. |
| Promote a culture of organizational excellence. | 2.3.3 | Develop, implement and sustain integrated quality improvement processes throughout organizational practice, programs, processes and interventions. | 6.1 By March 31, 2015, implement a formal customer satisfaction and complaint process/policy. |
| Optimize communications. | 2.4.1 | Develop, implement and improve internal and external communication strategies and plans. | By January 1, 2014 develop an internal and external communication policy. |
| Promote an integrated public health system. | 3.1.1 | Implement and link health improvement planning at state and local levels. | 8.2 Increase WeCare provider participation by 2 percent by December 31, 2014. |
| Promote an integrated public health system. | 3.1.2 | Integrate planning and assessment processes to maximize partnerships and expertise of a community in accomplishing its goals. | 8.1 Develop a database of community partners, coalitions and community forums and identify appropriate DOH staff to participate in the identified groups by January 30, 2014 |

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| Promote an integrated public health system. | 3.1.2 | Integrate planning and assessment processes to maximize partnerships and expertise of a community in accomplishing its goals. | 8.3 Increase Tobacco Free Partnership participation by 2 percent by December 31, 2015 |
| Promote an integrated public health system. | 3.1.2 | Integrate planning and assessment processes to maximize partnerships and expertise of a community in accomplishing its goals. | 8.4 By January 31, 2014, participate in a productive community health improvement partnership in order to participate in community health assessments and future community health improvement plans |
| Promote an integrated public health system. | 3.1.3 | Support local efforts to revitalize communities. | By January 1, 2015, have developed relationships and convened partners to strengthen the local community system. |
| Assure access to health care | 3.2.1 | Increase access to care for underserved populations. | Ongoing |
| Assure access to health care | 3.2.2 | Provide equal access to culturally and linguistically competent care. | Ongoing |
| Attract, recruit, and retain a competent and credentialed workforce. | 4.1.1 | Implement a competency-based framework for recruitment and training. | 7.3 By December 31, 2015, 80 percent of employees will have a documented Employee Development Plan in TRAIN |
| Attract, recruit, and retain a competent and credentialed workforce. | 4.1.2 | Provide trainings and resources that support and develop current public health employees. | 7.1 Establish and implement a mentorship program by December 31, 2015 |

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| Attract, recruit, and retain a competent and credentialed workforce. | 4.1.2 | Provide trainings and resources that support and develop current public health employees. | 7.2 Implement a Lunch and Learn program by December 31, 2014 that will provide competency based training to staff |
| Ensure partnerships, systems and processes to support the future workforce. | 4.2.1 | Develop, sustain and improve an Agency Workforce Development Plan to ensure continuity of competent and credentialed workforce. | By January 1, 2014 have reviewed State Workforce Plan and applied standards to the County Workforce Plan. |