

**Clay CHD Alignment with  
Agency Strategic Plan**

<b>Agency Strategic Plan Goal</b>	<b>Agency Strategic Plan Strategy No.</b>	<b>Agency Strategic Plan Strategy</b>	<b>Clay CHD Objective, aligned to State Strategy NOTE: Target dates for strategic objectives must be no later than Dec. 31, 2015</b>
Protect the Population from health threats	1.1.1	Prevent and control infectious disease	
Protect the Population from health threats	1.1.2	Prevent and reduce illness, injury and death related to environmental factors	
Protect the Population from health threats	1.1.3	Minimize loss of life, illness, and injury from natural or man-made disasters	
Protect the Population from health threats	1.1.4	Prevent and reduce intentional and unintentional injuries.	
Reduce chronic disease morbidity and mortality	1.2.1	Increase the proportion of adults and children who are at a healthy weight.	
Reduce chronic disease morbidity and mortality	1.2.2	Reduce illness, disability, and death related to tobacco use and secondhand smoke exposure.	
Improve maternal and child health	1.3.1	Meet special health care needs of children.	
Improve maternal and child health	1.3.2	Reduce infant mortality.	

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Improve efficiency and effectiveness	2.1.1	Connect agency providers and electronic health record systems in a network that consists of a state-level Health Information Exchange, Direct Secured Messaging and local health information exchanges and gateways	
Improve efficiency and effectiveness	2.1.2	Adopt certified electronic health record software	Utilize scanners at all entry levels for paperwork for medical records by June, 2013.
Improve efficiency and effectiveness	2.1.3	Use information technology and systems to efficiently support disease prevention, intervention and epidemiological activities.	Expand paperless capabilities within the Department to include medical records with no paper charts being made and being completely electronic for medical services by August, 2013.
Improve efficiency and effectiveness	2.1.4	Use public health information technology and systems to efficiently improve business practices	Enhance the Clay website making it easier for the public to access information to include an online survey by December, 2013.
Improve efficiency and effectiveness	2.1.5	Implement tools, processes and methods that support accountability and provide transparency in DOH administrative management systems.	By June, 2014 all program areas will be paperless

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Maximize funding to accomplish the public health mission	2.2.1	Maximize Medicaid and other third party revenue to help county health departments and Children's Medical Service providers to retain the infrastructure necessary to meet the public health needs of their community.	
Maximize funding to accomplish the public health mission	2.2.2	Review and update fee policies and fee schedules.	
Promote a culture of organizational excellence.	2.3.1	Maintain a sustainable performance management framework for the Department	
Promote a culture of organizational excellence.	2.3.2	Collect, track and use performance data to inform business decisions and continuously improve.	
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Promote a culture of organizational excellence.	2.3.3	Develop, implement and sustain integrated quality improvement processes throughout organizational practice, programs, processes and interventions.	
Optimize communications.	2.4.1	Develop, implement and improve internal and external communication strategies and plans.	
Assure access to health care	3.1.1	Increase access to care for underserved populations.	
Assure access to health care	3.1.2	Provide equal access to culturally and linguistically competent care.	
Promote an integrated public health system.	3.2.1	Implement and link health improvement planning at state and local levels.	
Promote an integrated public health system.	3.2.2	Integrate planning and assessment processes to maximize partnerships and expertise of a community in accomplishing its goals.	
Promote an integrated public health system.	3.2.3	Support local efforts to revitalize communities.	

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Expediently license all healthcare professionals who meet statutorily mandated standards of competency.	3.3.1	Provide an efficient licensure process that meets statutory requirements.	
Attract, recruit, and retain a competent and credentialed workforce.	4.1.1	Implement a competency-based framework for recruitment and training.	Improve job skill training, interview training, resume building skills for employees while continuing to build morale during uncertainty. By June, 2014, all employees will have participated in at least two trainings focusing on job skills, interviewing and/or resume development.
Attract, recruit, and retain a competent and credentialed workforce.	4.1.2	Provide trainings and resources that support and develop current public health employees.	Maintain and improve quality improvement in relation to evaluations utilizing IDP's in workforce development plan with 100% of employees who are SES or career service having plans in place by 12/2013.
Ensure partnerships, systems and processes to support the future workforce.	4.2.1	Develop, sustain and improve an Agency Workforce Development Plan to ensure continuity of competent and credentialed workforce.	