



**DUVAL COUNTY  
COMMUNITY HEALTH IMPROVEMENT PLAN  
ANNUAL PROGRESS REPORT**

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**2019**

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# Introduction

The Florida Department of Health in Duval County (DOH-Duval) initiated a new community health improvement process in 2016. A diverse group of community partners joined forces to develop the 2017-2022 Duval County Community Health Improvement Plan (CHIP). Utilizing the National Association of City and County Health Officials (NACCHO) Mobilizing for Action through Planning and Partnerships (MAPP) framework, the planning team engaged in a comprehensive community health assessment (CHA) that provided detailed information on health and quality of life in Duval County. As part of this process, four assessments were completed: The Forces of Change Assessment, the Local Public Health System Assessment, the Community Themes and Strengths Assessment, and the Community Health Status Assessment.

Meetings were held with the MAPP Steering Committee to review, analyze, and synthesize key findings from the CHA to inform the development of Duval County's CHIP. During these meetings, attendees had the opportunity to review the assessment findings and make recommendations for additional indicators to include in Duval County's CHA. Strategic priorities were identified through a facilitated process that examined cross-cutting strategic issues that emerged in the CHA. When establishing health priorities for Duval County's CHIP, feasibility, impact on health outcomes, and the promotion of health equity were considered. Through this process, strategic health priority areas were identified for Duval County's CHIP:

- **Healthy Families and Healthy Babies:** Infant mortality is a key measure of a population's health. Significant racial and ethnic disparities in infant mortality exist. In Duval County, black babies are 2.5 times more likely to die before their first birthday than white babies. The goal for this strategic priority is to reduce infant mortality and morbidity in Duval County.
- **Healthiest Weight:** Contributing factors to obesity include physical inactivity, poor nutrition, and lack of access to healthy foods. Obesity increases the risk for health conditions such as coronary heart disease, type 2 diabetes, cancer, hypertension, and stroke. In Duval County, 65.4% of adults and 29.0% of middle and high school students are overweight or obese. Goals to address healthiest weight include: 1) increasing the percent of children and adults who are at a healthy weight and 2) increasing access to nutritious and affordable food.
- **Behavioral Health:** Behavioral health is essential to a person's overall health and well-being, healthy interpersonal relationships, and the ability to live a full and productive life. On average, adults in Duval County report having four poor mental health days in the past 30 days. Goals to improve behavioral health include: 1) reducing deaths due to suicide and 2) reducing drug overdose deaths.
- **Infectious Diseases:** HIV infections in the United States continue to be a major public health crisis. An estimated 1.2 million Americans are living with HIV, and 1 out of 8 people with HIV do not know they have it. Likewise, the Centers for Disease Control and Prevention (CDC) estimates that there are approximately 20 million new STD infections each year. Despite their burdens, costs, and complications, and the fact that they are largely preventable, HIV and STDs remain significant public health challenges in Duval

County. The goal for this strategic priority is to reduce HIV and STD incidence.

- *Cross-Cutting Strategies*
  - **Access to Care:** Access to comprehensive, quality health care services is important for promoting and maintaining health, preventing and managing disease, reducing unnecessary disability and premature death, and achieving health equity for all Duval County residents. Addressing access to care can reduce barriers to achieving optimal health such as inadequate transportation, cultural or linguistic barriers, and economic barriers. Given the role that access to care plays in many health issues, it was identified as a cross-cutting strategy that will be addressed throughout the plan.
  - **Health Equity:** When creating a community in which all residents can achieve optimal health, it is important to consider the multiple factors that influence health. Clinical care has a relatively small impact on overall population health (University of Wisconsin Population Health Institute, 2014). Given our growing understanding of the social, economic, and environmental factors that determine health outcomes, building a healthy, equitable community was identified as a cross-cutting strategy to improve health outcomes.

The strategic priorities guided the development of goals, objectives, and key activities to promote optimal health and well-being for all who live, work, learn, and play in Duval County. Meetings are held on a bimonthly basis with community partners to monitor progress being made towards CHIP goals and objectives. Implementation of the CHIP is also reviewed during quarterly meetings of DOH-Duval's Performance Management Council (PMC).

Duval County's CHIP is reviewed and revised annually with input from community partners and residents, as well as DOH-Duval's PMC. The CHIP will continue to adapt to the ever-changing public health environment as we strive to improve the health and quality of life of Duval County residents. The following document serves as the 2019 annual progress report of the strategic health priorities that were identified through the CHIP and targeted activities that have been implemented through community collaboration.

The CHA and the CHIP are community-driven processes. As a member of the community, we welcome your feedback and collaboration to achieve the goals established in Duval County's CHIP. For more information or to become involved contact the Florida Department of Health in Duval County, Healthy Jacksonville at [HealthyJax@flhealth.gov](mailto:HealthyJax@flhealth.gov) or visit [HealthyJacksonville.net](http://HealthyJacksonville.net).

# Overview of CHIP and Annual Review Meeting

The Florida Department of Health in Duval County (DOH-Duval) initiated a new community health improvement process in 2016. Over the past three years, a diverse group of community partners joined forces to develop the 2017-2022 Duval County Community Health Improvement Plan (CHIP). Sectors represented throughout this process included local hospitals and health care organizations, local government, community-based organizations, faith-based organizations, social service organizations, and educational institutions. See Appendix E for a comprehensive list of community organizations that participated in the development and implementation of Duval County’s CHIP.

Utilizing the National Association of City and County Health Official’s (NACCHO) Mobilizing for Action through Planning and Partnership (MAPP) strategic planning model, DOH-Duval engaged in a comprehensive, county-wide community health assessment (CHA). Following this framework, four assessments were conducted that yielded in-depth analyses of factors and forces impacting population health. Taken together, the findings contributed to a comprehensive view of health and quality of life in Duval County.



The findings from the assessment were reviewed and analyzed by a diverse group of community members known as the CHIP Steering Committee. The CHIP Steering Committee identified and set strategic health priorities through a facilitated process that looked for cross-cutting strategic issues that emerged from the assessment. The Committee identified four strategic areas that became the focus of the 2017-2022 Duval County CHIP: (1) Healthy Families and Healthy Babies, (2) Healthiest Weight, (3) Behavioral Health, and (4) Infectious Diseases (formerly, Access to Care). Please refer to the table below for the strategic issue areas and goals developed by community partners.

Table 1: Duval County CHIP Strategic Issue Areas and Goals

Strategic Issue Area	Goal
Healthy Families and Healthy Babies	1. Reduce infant mortality and morbidity
Healthiest Weight	1. Increase percent of residents who are at a healthy weight
	2. Increase access to nutritious and affordable foods
Behavioral Health	1. Reduce deaths due to suicide
	2. Reduce drug overdose deaths
Infectious Diseases	1. Reduce HIV and STD incidence

Since its initial release in 2017, the CHIP has undergone many changes. The changes and revisions are community-driven and are responsive to the ever-changing public health landscape in Duval County. The CHIP is reviewed and monitored regularly at both bi-monthly community meetings with public health partners and during DOH-Duval’s quarterly PMC meetings. These meetings serve as an opportunity to highlight progress made toward objectives, review CHIP action plans, discuss challenges and barriers experienced, and identify areas for improvement. As a living document, Duval County’s CHIP is revised annually based on feedback during review meetings, ongoing assessment of the availability of resources and data, community readiness, current progress, and alignment with goals. Below is a timeline of the Duval County CHIP process.

*Community Health Improvement Plan Timeline*

<b>December 2015</b>	Identified and contacted community partners from a broad spectrum of sectors to build commitment and engagement to the Duval County Community Health Improvement Plan (CHIP)
<b>January-June 2016</b>	Gathered the community’s perspective on health and well-being in Duval County through 11 key informant interviews, 8 focus groups, and 4 town hall meetings in collaboration with local not-for-profit hospitals conducting a Community Health Needs Assessment (CHNA)
<b>January-July 2016</b>	Utilized the MAPP process to conduct a county-wide health assessment
<b>April 2017</b>	Released the 2017-2019 Duval County CHIP that focused on four strategic priority areas: (1) Healthy Families and Healthy Babies, (2) Healthiest Weight, (3) Behavioral Health, and (4) Access to Care
<b>April 6, 2017</b>	DOH-Duval hosted a public health conference, Creating a Healthier Jacksonville, during National Public Health Week. Presenters and topics aligned with the CHA/CHIP to promote work being done
<b>April 2017-June 2018</b>	CHIP partners joined one of four priority area subcommittees, that met monthly to develop and refine action plans and discuss next steps for implementation
<b>2018</b>	Subcommittees adopted a place-based approach for implementation of Duval County’s CHIP by using sub-county data (e.g., zip code and census tract) to identify priority neighborhoods. Subcommittees selected two census tracts on the Westside of Jacksonville for focused health improvement efforts. Extended the CHIP timeline to be a 5-year plan through March 2022
<b>May 22, 2018</b>	DOH-Duval attended the Future of Healthcare Conference to promote the Duval County CHA and CHIP to local health professionals
<b>June 15, 2018</b>	Over 80 community partners attended the 2017 review meeting of the Duval County CHIP to discuss progress made, barriers and challenges encountered, and next steps
<b>July 3, 2018</b>	DOH-Duval met with the Northeast Florida Nonprofit Hospital Partnership to discuss the Duval County CHIP and the approach taken for health

improvement efforts

**February 15, 2019**

Over 50 community partners attended the 2018 review meeting of the Duval County CHIP to review progress made and discuss next steps. Moving forward, health improvement activities and initiatives will be tailored to meet the unique needs of Hillcrest and Hyde Park

**2019**

Focused on establishing partnerships between CHIP partners and organizations serving residents of identified neighborhoods. Revised Priority Area 4 to Infectious Diseases. Access to Care and Health Equity are cross-cutting strategies addressed throughout plan. Shifted from 4 subcommittees meeting monthly to one CHIP committee that meets bi-monthly

**March 3, 2020**

Over 80 public health partners attended the 2019 annual review meeting of Duval County's CHIP. Updates on progress made were provided by lead community organizations. Next steps were identified through a structured networking activity



# Annual Review Meeting

On March 3, 2020, DOH-Duval hosted the 2019 annual review meeting of the Duval County CHIP at Kids Hope Alliance. Over 80 community members were in attendance representing various sectors including local hospitals and health care organizations, local government, public safety professionals, community-based organizations, faith-based organization, social service and non-profit organizations, and educational institutions. The meeting served as an opportunity to discuss progress made to date, identify possible areas for collaboration, and start conversations on next steps for 2020.

DOH-Duval provided an overview of Duval County's CHIP, including a timeline of the process, revisions to the plan, and changes in process and structure of health improvement efforts. The place-based approach to health improvement adopted for Duval County's CHIP was also reviewed. Because where we live, work, learn, and play significantly impacts our health and well-being, Duval County applied a place-based approach to implementation of the CHIP. A place-based approach to chronic disease prevention and health promotion focuses on creating healthy neighborhoods so that all residents have the opportunity to reach their full health potential. CHIP partners reviewed data at the sub-county level (e.g., zip code and census tract) to aid in the selection of specific neighborhoods within Duval County for focused health improvement efforts. Updated demographic, socioeconomic, and health indicators were presented for the two identified priority neighborhoods located on the Westside of Jacksonville (Hillcrest and Hyde Park). See Figure 1 and Figure 2 for detailed maps of the neighborhoods.

Updates were then provided on progress made, challenges and barriers experienced, and next steps for implementation of Duval County's CHIP. At previous annual review meetings, DOH-Duval collected information from community partners on key accomplishments and provided a summary of the accomplishments at the meeting. At the 2019 annual review meeting, partners that took a lead role in the implementation of activities and initiatives in the CHIP provided presentations on their accomplishments and led discussions next steps. At the annual review meeting, presentations from the following CHIP partners were provided: Tonya Houston (The Potter's House International Ministries and Temple Builders Gym), Joe Johnson (Ability Housing), Robin Safley (Feeding Florida), Aida Seeraj (Inspire to Rise), and Karen Tozzi (DOH-Duval). This change in approach to the annual meeting created a platform for community partners to publicly celebrate their successes and increase community ownership of the CHIP.

Following partner updates, a presentation on developing effective collaborations and partnerships for health improvement efforts was provided by Ann-Marie Knight (UF Health Jacksonville). The presentation drew on local health improvement initiatives as examples and allowed for partners to easily relate to the strategies being discussed to build effective community partnerships. The presentation served as a natural segue into the community partner networking activity. During previous CHIP meetings, partners identified a growing need for increased education and awareness around the many services and programs each organization provides to the community. With partner input, DOH-Duval developed a Story Image Poster template that partners were asked to complete by adding information specific to their organization (i.e., name of organization, mission, vision, areas of focus, services, populations served, possible areas for collaboration, barriers or challenges, contact information). In addition, the template asked partners to insert a "story image" – an image that represents the organization and that conveys a powerful message about the organization mission (See Appendix D: Story Image Poster template). Close to 50 posters were submitted to DOH-Duval and, in turn, printed and displayed throughout the annual review meeting space. Partners spent the remaining meeting time using the posters to learn more about other organizations and discuss possible areas for collaboration. After the meeting, DOH-Duval sent a brief survey to attendees to capture any outcomes from the networking activity, as well as any other general feedback to inform future community meetings and ensure the needs of partners and residents

are being addressed. The Appendices at the end of this report contain the annual review meeting agenda, sign-in sheets, and meeting minutes.

Figure 1: Census Tract 122 - Hillcrest

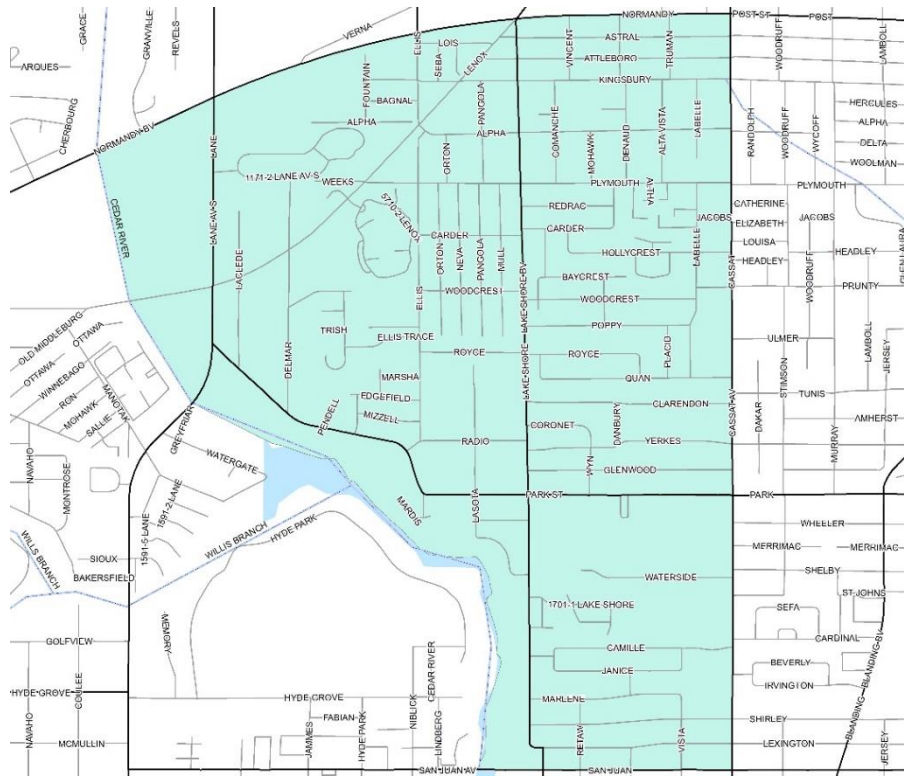
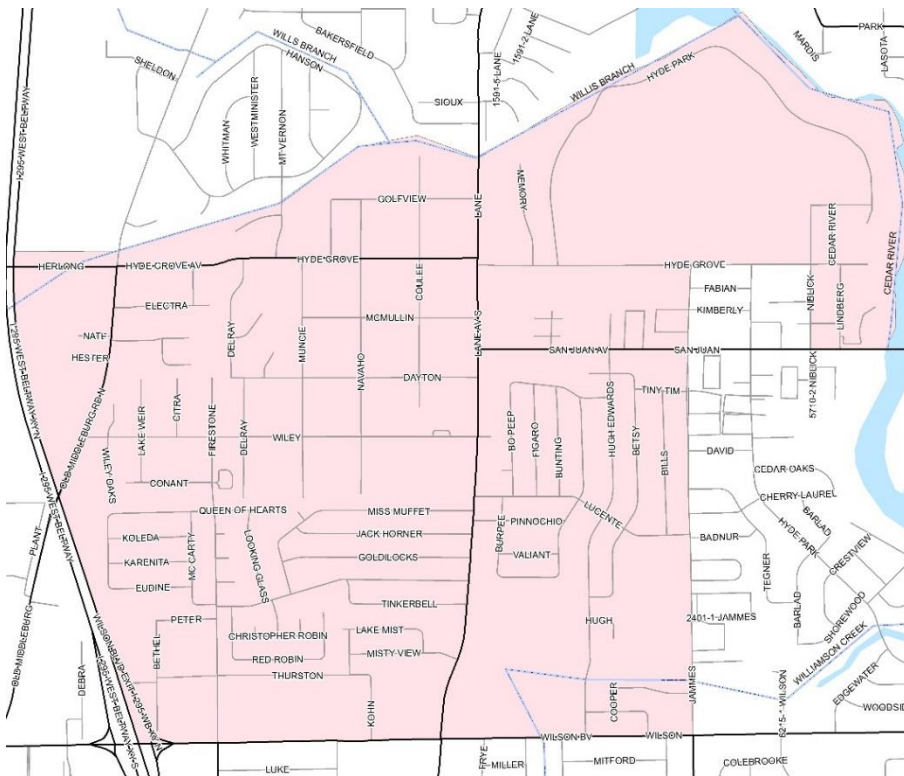


Figure 2: Census Tract 126.02 - Hyde Park



# 2019 Progress and Revisions

## Strategic Issue Area #1: Healthy Families and Healthy Babies

Improving the well-being of mothers, infants, and children is an important public health goal. Their well-being determines the health of the next generation and can help predict future public health challenges for families, communities, and the health care system. Many factors can affect pregnancy and infant health, including: (1) Preconception health; (2) Age; (3) Access to appropriate preconception, prenatal, and interconception health care; (4) Poverty and family income; and (5) Education.

### Goal 1: Reduce infant mortality and morbidity

#### Strategy 1.1: Improve maternal and child health outcomes

**Objective 1.1a:** By December 2021, reduce the black-white infant mortality gap from 2.5 in 2016 to 2.2

**Key Partners:** AGAPE Community Health Center, Ascension St. Vincent's Healthcare, Baptist Health, Brooks Rehabilitation, City of Jacksonville, Department of Children and Families, Duval County Public Schools, Emergency Pregnancy Services, Episcopal Children's Services, Family Support Services of North Florida, Florida Blue Foundation, Florida Department of Health in Duval County, Inspire to Rise Center, Kids Hope Alliance, LSF Health Systems, Northeast Florida Healthy Start Coalition, Planned Parenthood, Temple Builders, THE PLAYERS Center for Child Health at Wolfson Children's Hospital, The Potter's House International Ministries, UF Health Jacksonville, United Way of Northeast Florida, Volunteers in Medicine Jacksonville, WeCareJax

2019 Performance							
Objective Number	Objective	Baseline (2016)	Performance (2018)	Target Value	Target Date	Trend <sup>1</sup>	Status <sup>1</sup>
1.1a	By December 2021, reduce the black-white infant mortality gap from 2.5 in 2016 to 2.2	2.5	3.4	2.2	December 2021	▲	<b>Not on Track</b>
2020 Revisions							
N/A	N/A	N/A		N/A	N/A		
Rationale							
N/A							

<sup>1</sup>Refer to the trend and status descriptions on page 26

### Progress in 2019

Despite considerable effort, the black-white infant mortality gap in Duval County increased from 2015 to 2018. Based on the most recent data from 2018, the black infant mortality rate in Duval County increased to 16.7/1,000 live births, while the white infant mortality rate decreased to 4.9/1,000 live births. Although the objective is not on track, progress has been made in this area including the identification of two neighboring census tracts (Hillcrest and Hyde Park) on the Westside of Jacksonville for focused improvement efforts. These two neighborhoods had the highest number of infant deaths in the county

from 2012-2016. Partnerships between CHIP partners and organizations located within these neighborhoods were established and strengthened. As a result, the following achievements were made: (1) Expansion of the Healthy Start Coalition's Fatherhood PRIDE program; (2) Establishment of parenting classes and support groups at Inspire to Rise Center, a community center serving the residents of the priority neighborhoods; (3) Receiving funding to conduct an in-depth assessment into the needs of the identified priority neighborhoods (i.e., generating story maps, collecting feedback through surveys and focus groups with residents and key informant interviews with providers); and (4) Completing a comprehensive review of all infant deaths in 2018 in Duval County to gain insight into contributing factors. One barrier experienced is the lack of real-time data to measure progress made. A next step for this objective in 2020, will be to select process measures that not only support the overall objective, but that can be reported and monitored on a more regular basis and can better demonstrate performance.

### **How Targets Were Monitored**

The baseline and target for this objective were established using 2016 data from the Florida Department of Health, Bureau of Vital Statistics ([www.FLHealthCHARTS.com](http://www.FLHealthCHARTS.com)), which is reported annually for the prior year. Due to the reporting frequency, it has been challenging to monitor the target for this objective. Instead, activities and initiatives related to the objective were tracked and used to measure performance and demonstrate progress. Bi-monthly meetings with community partners were held to review progress made, provide updates on activities, discuss challenges and barriers encountered, and establish next steps. At each bi-monthly meeting, a CHIP partner provided a presentation and/or training related to CHIP goals and objectives known as the Community Partner Spotlight. The Spotlight was an opportunity for partners to not only learn more about other community organizations and work being accomplished related to the objective, but to also identify possible areas for collaboration and partnership. Regular monitoring also occurred at quarterly meetings of DOH-Duval's PMC. Outcomes of the meetings are reported and tracked in meeting minutes.

# Strategic Issue Area #1: Healthy Families and Healthy Babies

## Goal 1: Reduce infant mortality and morbidity

### Strategy 1.1: Improve maternal and child health outcomes

Objective 1.1b: By December 2021, increase the percent of births to mothers who receive prenatal care beginning in the first trimester from 66.1% in 2016 to 72.7%

**Key Partners:** AGAPE Community Health Center, Ascension St. Vincent’s Healthcare, Baptist Health, City of Jacksonville, Department of Children and Families, Duval County Public Schools, Emergency Pregnancy Services, Episcopal Children’s Services, Family Support Services of North Florida, Florida Blue Foundation, Florida Department of Health in Duval County, Inspire to Rise Center, Kids Hope Alliance, LSF Health Systems, Northeast Florida Healthy Start Coalition, Planned Parenthood, Temple Builders, THE PLAYERS Center for Child Health at Wolfson Children’s Hospital, The Potter’s House International Ministries, UF Health Jacksonville, United Way of Northeast Florida, Volunteers in Medicine Jacksonville, WeCareJax

2019 Performance							
Objective Number	Objective	Baseline (2016)	Performance (2018)	Target Value	Target Date	Trend <sup>1</sup>	Status <sup>1</sup>
1.1b	By December 2021, increase the percent of births to mothers who receive prenatal care beginning in the first trimester from 66.1% in 2016 to 72.7%	66.1%	64.2%	72.7%	December 2021	▼	Not on Track
2020 Revisions							
N/A	N/A	N/A		N/A	N/A		
Rationale							
N/A							

<sup>1</sup>Refer to the trend and status descriptions on page 26

### Progress in 2019

Despite considerable effort, the percent of births to mothers who receive prenatal care beginning in the first trimester decreased from 2016 to 2018. Based on the most recent data from 2018, only 64.2% of births were to mothers who received first trimester prenatal care, a decrease from 65.0% in 2017 and 66.1% in 2016. Although the objective is not on track, progress has been made in this area including the identification of two neighboring census tracts (Hillcrest and Hyde Park) on the Westside of Jacksonville for focused improvement efforts. These two neighborhoods had the highest number of infant deaths in the county from 2012-2016. Partnerships between CHIP partners and organizations located within these neighborhoods were established and strengthened. As a result, the following achievements were made: (1) Expansion of the Healthy

Start Coalition's Fatherhood PRIDE program; (2) Establishment of parenting classes and support groups at Inspire to Rise Center, a community center serving the residents of the focus neighborhoods; (3) Receiving funding to conduct an in-depth assessment into the needs of the identified priority neighborhoods (i.e., generating story maps, collecting feedback through surveys and focus groups with residents and key informant interviews with providers); and (4) Completing a comprehensive review of all infant deaths in 2018 in Duval County to gain insight into contributing factors. In addition, DOH-Duval established and implemented a system to track the trimester that maternity clients enter prenatal care. Strategies to increase the percent of DOH-Duval clients that receive first trimester care are being implemented, including implementing policies and procedures based on American College of Obstetricians and Gynecologists guidelines for entry into prenatal care. One barrier experienced is the lack of real-time data to measure progress made. A next step for this objective in 2020, will be to select process measures that not only support the overall objective, but can also be reported and monitored on a more regular basis and can better demonstrate performance.

### **How Targets Were Monitored**

The baseline and target for this objective were established using 2016 data from the Florida Department of Health, Bureau of Vital Statistics ([www.FLHealthCHARTS.com](http://www.FLHealthCHARTS.com)), which is reported annually for the prior year. Due to the reporting frequency, it has been challenging to monitor the target for this objective. Instead, activities and initiatives related to the objective were tracked and used to measure performance and demonstrate progress. Bi-monthly meetings with community partners were held to review progress made, provide updates on activities, discuss challenges and barriers encountered, and establish next steps. At each bi-monthly meeting, a CHIP partner provided a presentation and/or training related to CHIP goals and objectives known as the Community Partner Spotlight. The Spotlight was an opportunity for partners to not only learn more about other community organizations and work being accomplished related to the objective, but to also identify possible areas for collaboration and partnership. Regular monitoring also occurred at quarterly meetings of DOH-Duval's PMC. Outcomes of the meetings are reported and tracked in meeting minutes.

## Strategic Issue Area #2: Healthiest Weight

Diet and body weight are related to health status. Individuals who are at a healthy weight are less likely to: (1) Develop chronic disease risk factors, such as high blood pressure and dyslipidemia; (2) Develop chronic diseases, such as type 2 diabetes, heart disease, osteoarthritis, and some cancers; (3) Experience complications during pregnancy; and (4) Die at an earlier age. Access to and availability of healthier foods also contributes to an individual's health throughout his or her life. Healthy eating can help lower the risk for chronic disease. Evidence also shows that poor nutrition and an unhealthy diet are risk factors for high blood pressure, diabetes, and cancer. There are a number of barriers to, and disparities in, the accessibility and availability of healthy foods, such as lack of transportation, distance to sources of healthy foods, food deserts, and affordability.

### Goal 1: Increase the percent of residents who are at a healthy weight

Strategy 2.1: Increase the percent of residents who are at a healthy weight through education and promotion of the importance of good nutrition and physical activity habits

Objective 2.1a: By December 2021, increase the percentage of adults who have a healthy weight from 32.6% in 2016 to 35.9%

**Key Partners:** AARP, AGAPE Community Health Center, American Heart Association, American Lung Association, Ascension St. Vincent's Healthcare, Baptist Health, Boys and Girls Clubs of Northeast Florida, Brooks Rehabilitation, Building Healthy Military Communities, Chartwells, City of Jacksonville, Duval County Public Schools, ElderSource, Episcopal Children's Services, Family Support Services, Feeding Florida, Feeding Northeast Florida, Florida Beverage Association, Florida Blue Foundation, Florida Department of Health in Duval County, Groundwork Jacksonville, Health Planning Council of Northeast Florida, Humana, Inspire to Rise Center, Kids Hope Alliance, Lutheran Social Services of Northeast Florida, Northeast Florida AHEC, Northeast Florida Healthy Start Coalition, Special Olympics Florida, Temple Builders, THE PLAYERS Center for Child Health at Wolfson Children's Hospital, The Potter's House International Ministries, The Salvation Army Jacksonville Area Command, Timucuan Parks Foundation, UF Health Jacksonville, UF/IFAS Family Nutrition Program, United Way of Northeast Florida, University of North Florida, Volunteers in Medicine, War on Poverty, WeCareJax



2019 Performance							
Objective Number	Objective	Baseline (2016)	Performance (2016)	Target Value	Target Date	Trend <sup>1</sup>	Status <sup>1</sup>
2.1a	By December 2021, increase the percentage of adults who have a healthy weight from 32.6% in 2016 to 35.9%	32.6%	32.6%	35.9%	December 2021	--	Decision Required
2020 Revisions							
N/A	N/A	N/A		N/A	N/A		
Rationale							
N/A							

<sup>1</sup>Refer to the trend and status descriptions on page 26

### Progress in 2019

Despite considerable work around this objective in 2019, progress could not be demonstrated through the performance indicator. Behavioral Risk Factor Surveillance System (BRFSS) data is only collected at the county-level every three years and has not been updated since the baseline and target were set in 2016. Despite being unable to measure progress through the performance indicator, a number of activities and initiatives focused on increasing the percent of residents at a healthy weight were implemented including the following: (1) Partnership between AARP and Timucuan Parks Foundation to host monthly walks through different state and national parks located throughout the county; (2) The Potter's House International Ministries' bi-annual Family Fitness Fun Day; and (3) Groundwork Jacksonville securing funding to begin the Emerald Trail project, a 20-mile urban trail through the city. The main barriers experienced has been the lack of data that measures weight on a regular basis. A next step for this objective in 2020, will be to select process measures that support the overall objective, but can also be reported and monitored on a more regular basis and can better demonstrate performance.

### How Targets Were Monitored

The baseline and target for this objective were established using 2016 data from the Behavioral Risk Factor Surveillance System (BRFSS), which is only collected at the county-level every three years and has not been updated since the baseline and target were established in 2016. Due to BRFSS data not being updated on a more frequent basis, it has been challenging to monitor the target for this objective. Instead, activities and initiatives related to the objective were tracked and used to measure performance and demonstrate progress. Bi-monthly meetings with community partners were held to review progress made, provide updates on activities, discuss challenges and barriers encountered, and establish next steps. At each bi-monthly meeting, a CHIP partner provided a presentation and/or training related to CHIP goals and objectives known as the Community Partner Spotlight. The Spotlight was an opportunity for partners to not only learn more about other community organizations and work being accomplished related to the objective, but to also identify possible areas for collaboration and partnership. Regular monitoring also occurred at quarterly meetings of DOH-Duval's PMC. Outcomes of the meetings are reported and tracked in meeting minutes.

## Strategic Issue Area #2: Healthiest Weight

### Goal 2: Increase access to nutritious and affordable food

Strategy 2.2: Increase access to nutritious and affordable food through promotion of existing community resources and increased nutrition education

Objective 2.2a: By December 2021, decrease the percentage of the population who lack adequate access to food from 20.0% in 2015 to 18.0%

**Key Partners:** AARP, AGAPE Community Health Center, American Heart Association, American Lung Association, Ascension St. Vincent's Healthcare, Baptist Health, Boys and Girls Clubs of Northeast Florida, Brooks Rehabilitation, Building Healthy Military Communities, Chartwells, City of Jacksonville, Duval County Public Schools, ElderSource, Episcopal Children's Services, Family Support Services, Feeding Florida, Feeding Northeast Florida, Florida Beverage Association, Florida Blue Foundation, Florida Department of Health in Duval County, Groundwork Jacksonville, Health Planning Council of Northeast Florida, Humana, Inspire to Rise Center, Kids Hope Alliance, Lutheran Social Services of Northeast Florida, Northeast Florida AHEC, Northeast Florida Healthy Start Coalition, Special Olympics Florida, Temple Builders, THE PLAYERS Center for Child Health at Wolfson Children's Hospital, The Potter's House International Ministries, The Salvation Army Jacksonville Area Command, Timucuan Parks Foundation, UF Health Jacksonville, UF/IFAS Family Nutrition Program, United Way of Northeast Florida, University of North Florida, Volunteers in Medicine, War on Poverty, WeCareJax

2019 Performance							
Objective Number	Objective	Baseline (2015)	Performance (2017)	Target Value	Target Date	Trend <sup>1</sup>	Status <sup>1</sup>
2.2a	By December 2021, decrease the percentage of the population who lack adequate access to food from 20.0% in 2015 to 18.0%	20.0%	17.7%	18.0%	December 2021	▼	On Track
2020 Revisions							
N/A	N/A	N/A		N/A	N/A		
Rationale							
N/A							

<sup>1</sup>Refer to the trend and status descriptions on page 26

### Progress in 2019

The target to decrease the percentage of the population lacking adequate access to food to 18.0% was met. Considerable effort was made around this objective in 2019 including the identification of two neighboring census tracts (Hillcrest and Hyde Park) on the Westside of Jacksonville for focused improvement efforts. When compared with county-level data, the two neighborhoods had

higher percentages of poverty, unemployment, and crime, and lower levels of educational attainment, insurance coverage, and household income. Partnerships between CHIP partners and the organizations located within those areas were established and strengthened. In 2019, UF/IFAS established nutrition education classes at Inspire to Rise Center, a community center located in the identified neighborhoods. Classes are free and provide residents education around healthy food choices, strategies for shopping on a budget, and techniques for cooking and preparing healthy foods. Other accomplishments made during this time include: (1) Development of the Meal Deficit Metric by Feeding Florida; (2) Free meals provided by Chartwells in all Duval County Public Schools; and (3) Humana's food insecurity efforts on military bases in Duval County. One of the main barriers experienced has been the lack of timely data for tracking progress towards this objective. Another challenge has been limited resources and funding around food insecurity.

### **How Targets Were Monitored**

The baseline and target for this objective were established using 2015 data from Feeding America's Map the Meal Gap. The most recent data available at the county level from Map the Meal Gap is for 2017. Due to data not being reported on a more frequent basis, it has been challenging to monitor the target for this objective. Instead, activities and initiatives related to the objective were tracked and used to measure performance and demonstrate progress. Bi-monthly meetings with community partners were held to review progress made, provide updates on activities, discuss challenges and barriers encountered, and establish next steps. At each bi-monthly meeting, a CHIP partner provided a presentation and/or training related to CHIP goals and objectives known as the Community Partner Spotlight. The Spotlight was an opportunity for partners to not only learn more about other community organizations and work being accomplished related to the objective, but to also identify possible areas for collaboration and partnership. Regular monitoring also occurred at quarterly meetings of DOH-Duval's PMC. Outcomes of the meetings are reported and tracked in meeting minutes.

## Strategic Issue Area #3: Behavioral Health

Suicide and substance use disorders are serious public health problems in Duval County and throughout the United States. According to the CDC, suicide is the 10th leading cause of death in the United States. It was responsible for more than 47,000 deaths in 2017, resulting in about one death every 11 minutes. Every year, many more people think about or attempt suicide than die by suicide. In 2017, 10.6 million American adults seriously thought about suicide, 3.2 million made a plan, and 1.4 million attempted suicide. Substance abuse also has a major impact on population health. The effects of substance abuse are cumulative, significantly contributing to costly social, physical, mental, and public health problems for individuals, families, and communities. From 1999 to 2017, more than 702,000 people died from a drug overdose and, in 2017, more than 70,000 people died from drug overdoses, making it a leading cause of injury-related death in the United States.

### Goal 1: Reduce deaths due to suicide

Strategy 3.1: Reduce suicide deaths through increased access and knowledge of mental health resources and programs in the community

Objective 3.1a: By December 2021, decrease the age-adjusted suicide death rate from 13.1/100,000 in 2016 to 11.8/100,000

**Key Partners:** AARP, Ability Housing, AGAPE Community Health Center, American Foundation for Suicide Prevention, Ascension St. Vincent's Healthcare, Baptist Health, Brooks Rehabilitation, Building Healthy Military Communities, City of Jacksonville, Department of Children and Families, Duval County Public Schools, Florida Blue Foundation, Florida Department of Health in Duval County, Health Planning Council of Northeast Florida, Humana, Inspire to Rise Center, Jacksonville Fire and Rescue Department, JASMYN, Kids Hope Alliance, LSF Health Systems, Lutheran Social Services of Northeast Florida, Northeast Florida AHEC, Northeast Florida Healthy Start Coalition, The Potter's House International Ministries, The Salvation Army Jacksonville Area Command, UF Health Jacksonville, United Way of Northeast Florida, Volunteers in Medicine Jacksonville, WeCareJax

2019 Performance							
Objective Number	Objective	Baseline (2016)	Performance (2018)	Target Value	Target Date	Trend <sup>1</sup>	Status <sup>1</sup>
3.1a	By December 2021, decrease the age-adjusted suicide death rate from 13.1/100,000 in 2016 to 11.8/100,000	13.1/100,000	16.9/100,000	11.8/100,000	December 2021	▲	Not on Track
2020 Revisions							
N/A	N/A	N/A		N/A	N/A		
Rationale							
N/A							

<sup>1</sup>Refer to the trend and status descriptions on page 26

## **Progress in 2019**

Despite considerable work around this objective in 2019, the age-adjusted suicide rate in Duval County in 2018 increased to 16.9/100,000. In 2019, CHIP partners identified two neighboring census tracts (Hillcrest and Hyde Park) on the Westside of Jacksonville for focused improvement efforts. When compared with county-level data, these two neighborhoods had higher percentages of poverty, unemployment, and crime, and lower levels of educational attainment, insurance coverage, and household income. Partnerships between CHIP partners and organizations located within these neighborhoods were established and strengthened. Additional key accomplishments include: (1) Mental Health First Aid trainings (youth and adult) in the community; (2) Increased participation in Gender and Sexuality Alliance (GSA) clubs in Duval County Public Schools; (3) Funding to hire a mental health professional for each public school in the county through United Way's Full-Service Schools; and (4) Increasing access to mental health services and resources for residents of the identified neighborhoods at the Inspire to Rise Center.

## **How Targets Were Monitored**

The baseline and target for this objective were established using 2016 data from the Florida Department of Health, Bureau of Vital Statistics ([www.FLHealthCHARTS.com](http://www.FLHealthCHARTS.com)), which is reported on an annual basis for the previous year. Due to the data reporting schedule, it has been challenging to monitor the target for this objective. Instead, activities and initiatives related to the objective were tracked and used to measure performance and demonstrate progress. Bi-monthly meetings with community partners were held to review progress made, provide updates on activities, discuss challenges and barriers encountered, and establish next steps. At each bi-monthly meeting, a CHIP partner provided a presentation and/or training related to CHIP goals and objectives known as the Community Partner Spotlight. The Spotlight was an opportunity for partners to not only learn more about other community organizations and work being accomplished related to the objective, but to also identify possible areas for collaboration and partnership. Regular monitoring also occurred at quarterly meetings of DOH-Duval's PMC. Outcomes of the meetings are reported and tracked in meeting minutes.

## Strategic Issue Area #3: Behavioral Health

### Goal 2: Reduce opioid overdose deaths in Duval County

Strategy 3.2: Reduce overdose deaths through increased education and increased access to care

Objective 3.2a: By December 2021, reduce opioid overdose deaths from 38.6/100,000 in 2016 to 34.7/100,000

**Key Partners:** Ability Housing, AGAPE Community Health Center, Ascension St. Vincent's Healthcare, Baptist Health, Brooks Rehabilitation, Building Healthy Military Communities, City of Jacksonville, CleanSlate Centers, Community Rehabilitation Center, Department of Children and Families, Drug Free Duval, Duval County Public Schools, Family Support Services of North Florida, Florida Blue Foundation, Florida Department of Health in Duval County, Florida Recovery Schools, Gateway Community Services, Health Planning Council of Northeast Florida, Humana, IM Sulzbacher Center, Inspire to Rise Center, Jacksonville Fire and Rescue Department, LSF Health Systems, Northeast Florida AHEC, Northeast Florida Health Start Coalition, Premier Biotech, Temple Builders, The Potter's House International Ministries, The Salvation Army Jacksonville Area Command, Tobacco Free Jacksonville, UF Health Jacksonville, United Way of Northeast Florida, Volunteers in Medicine Jacksonville, WeCareJax

2019 Performance							
Objective Number	Objective	Baseline (2016)	Performance (2018)	Target Value	Target Date	Trend <sup>1</sup>	Status <sup>1</sup>
3.2a	By December 2021, reduce opioid overdose deaths from 38.6/100,000 in 2016 to 34.7/100,000	38.6/100,000	27.6/100,000	34.7/100,000	December 2021	▼	On Track
2020 Revisions							
3.2a	By December 2021, reduce drug overdose deaths from 42.5/100,000 in 2016 to 38.3/100,000	42.5/100,000		38.3/100,000	December 2021		
Rationale							
The CHIP is a fluid document that must evolve with the ever-changing public health landscape. To this end, Objective 3.2a was revised to expand focus to all drug overdose deaths rather than concentrating only on overdose deaths due to opioids. CHIP partners that are subject-matter experts in the community led efforts for this revision citing noticeable increases in drugs other than opioids present in non-fatal and fatal overdoses (e.g., cocaine and benzodiazepines). By expanding the objective to be inclusive of all drugs, the CHIP is better positioned to address the needs of the community.							

<sup>1</sup>Refer to the trend and status descriptions on page 26

## **Progress in 2019**

The target to decrease the opioid overdose deaths to 34.7/100,000 was met and exceeded. Considerable effort was made around this objective in 2019 including the identification of two neighboring census tracts (Hillcrest and Hyde Park) on the Westside of Jacksonville for focused improvement efforts. When compared with county-level data, the two neighborhoods had higher percentages of poverty, unemployment, drug overdoses, and crime, and lower levels of educational attainment, insurance coverage, and household income. Partnerships between CHIP partners and organizations located within these neighborhoods were established and strengthened. Other accomplishments made in this area include: (1) DOH-Duval receiving funding from the CDC to strengthen the local infrastructure to respond to the drug overdose epidemic; (2) Community trainings provided by Drug Free Duval through a partnership with City of Jacksonville and Jacksonville Fire and Rescue Department on the signs of opioid overdose and Narcan administration; (3) Expansion of the Healthy Start Program's Azalea Project to the Inspire to Rise Center; and (4) Expansion of Project Save Lives program. Due to the ever-changing landscape around substance misuse, in 2019, CHIP partners decided to revise this objective to expand the focus to reducing all drug overdose deaths.

## **How Targets Were Monitored**

The baseline and target for this objective were established using 2016 data from the Opioid Use Dashboard provided by the Florida Department of Law Enforcement, which is reported on a quarterly basis. These deaths are defined as those where the cause is identified as opioids by the Florida Medical Examiners by county where the death occurred. Due to the data reporting schedule, it has been challenging to monitor the target for this objective. Instead, activities and initiatives related to the objective were tracked and used to measure performance and demonstrate progress. Bi-monthly meetings with community partners were held to review progress made, provide updates on activities, discuss challenges and barriers encountered, and establish next steps. At each bi-monthly meeting, a CHIP partner provided a presentation and/or training related to CHIP goals and objectives known as the Community Partner Spotlight. The Spotlight was an opportunity for partners to not only learn more about other community organizations and work being accomplished related to the objective, but to also identify possible areas for collaboration and partnership. Regular monitoring also occurred at quarterly meetings of DOH-Duval's PMC. Outcomes of the meetings are reported and tracked in meeting minutes.

## Strategic Issue Area #4: Access to Care

HIV infections in the United States continue to be a major public health crisis. An estimated 1.2 million Americans are living with HIV, and 1 out of 8 people with HIV do not know they have it. Although recent data from the Centers for Disease Control and Prevention (CDC) show that annual HIV infections declined 18% in the U.S. from 2008 to 2014, HIV continues to spread. In Duval County, the HIV incidence rate is consistently higher than the state's rate. For the purpose of Objective 4.1b, bacterial STDs refer to three reportable STDs in Florida: Chlamydia, Gonorrhea, and Syphilis. The CDC estimates that there are approximately 20 million new STD infections each year. In Duval County, the incidence rate of bacterial STDs continues to increase, with a rate 1.6 times higher than the state in 2016.

### Goal 1: Decrease barriers to accessing care

Strategy 4.1: Meet the identified needs of residents through improved linkage to community services

Objective 4.1a: By December 2021, reduce the HIV incidence rate in Duval County from 30.3/100,000 in 2016 to 27.3/100,000

**Key Partners:** AGAPE Community Health Center, Ascension St. Vincent's Healthcare, Baptist Health, City of Jacksonville, Duval County Public Schools, Florida Department of Health in Duval County, IM Sulzbacher Center, Inspire to Rise Center, JASMYN, Planned Parenthood, UF Health Jacksonville, United Way of Northeast Florida, Volunteers in Medicine Jacksonville, WeCareJax

2019 Performance							
Objective Number	Objective	Baseline (2016)	Performance (2018)	Target Value	Target Date	Trend <sup>1</sup>	Status <sup>1</sup>
4.1a	By December 2021, reduce the HIV incidence rate from 30.3/100,000 in 2016 to 27.3/100,000	30.3/100,000	31.0/100,000	27.3/100,000	December 2021	▲	Not on Track
2020 Revisions							
N/A	N/A	N/A		N/A	N/A		
Rationale							
N/A							

<sup>1</sup>Refer to the trend and status descriptions on page 26

### Progress in 2019

Despite considerable effort around this objective, the HIV incidence rate increased to 31.0/100,000 in 2018. In 2019, CHIP partners identified two neighboring census tracts (Hillcrest and Hyde Park) on the Westside of Jacksonville for targeted improvement efforts. When compared with county-level data, the two neighborhoods had higher percentages of poverty, unemployment, and crime, and lower levels of educational attainment, insurance coverage, and household income. Partnerships between CHIP partners and organizations located within these neighborhoods were established and strengthened. Other accomplishments include: (1)



Increasing the number of Duval County Public Schools with a school-based teen health center; (2) Increasing education in the identified neighborhoods through partnership between Planned Parenthood and Inspire to Rise Center; and (3) Establishing a partnership with the University of California at San Francisco on a research study designed to increase uptake of PrEP in DOH-Duval clinics offering family planning services.

### **How Targets Were Monitored**

The baseline and target for this objective were established using 2016 data from the Florida Department of Health, HIV/AIDS Section, which is reported on an annual basis for the previous year. Due to the data reporting schedule, it has been challenging to monitor the target for this objective. Instead, activities and initiatives related objective were tracked and used to measure performance and demonstrate progress. Bi-monthly meetings with community partners were held to review progress made, provide updates on activities, discuss challenges and barriers encountered, and establish next steps. At each bi-monthly meeting, a CHIP partner provided a presentation and/or training related to CHIP goals and objectives known as the Community Partner Spotlight. The Spotlight was an opportunity for partners to not only learn more about other community organizations and work being accomplished related to the objective, but to also identify possible areas for collaboration and partnership. Regular monitoring also occurred at quarterly meetings of DOH-Duval's PMC. Outcomes of the meetings are reported and tracked in meeting minutes.

## Strategic Issue Area #4: Access to Care

### Goal 1: Decrease barriers to accessing care

Strategy 4.1: Meet the identified needs of residents through improved linkage to community services

Objective 4.1b: By December 2021, reduce the incidence rate of bacterial STDs in Duval County from 1,049.9/100,000 in 2016 to 945.0/100,000

**Key Partners:** AGAPE Community Health Center, Ascension St. Vincent's Healthcare, Baptist Health, City of Jacksonville, Duval County Public Schools, Florida Department of Health in Duval County, IM Sulzbacher Center, Inspire to Rise Center, JASMYN, Planned Parenthood, UF Health Jacksonville, United Way of Northeast Florida, Volunteers in Medicine Jacksonville, WeCareJax

2019 Performance							
Objective Number	Objective	Baseline (2016)	Performance (2018)	Target Value	Target Date	Trend <sup>1</sup>	Status <sup>1</sup>
4.1b	By December 2021, reduce the incidence rate of bacterial STDs in Duval County from 1,049.9/100,000 in 2016 to 945.0/100,000	1,049.9/100,000	1,179.6/100,000	945.0/100,000	December 2021	▲	Not on Track
2020 Revisions							
N/A	N/A	N/A		N/A	N/A		
Rationale							
N/A							

<sup>1</sup>Refer to the trend and status descriptions on page 26

### Progress in 2019

Despite considerable effort, the bacterial STD incidence rate in Duval County increased to 1,179.6/100,000 in 2018. In 2019, CHIP partners identified two neighboring census tracts (Hillcrest and Hyde Park) on the Westside of Jacksonville for targeted improvement efforts. When compared with county-level data, these two neighborhoods had higher percentages of poverty, unemployment, and crime, and lower levels of educational attainment, insurance coverage, and household income. Partnerships between CHIP partners and organizations located within these neighborhoods were established and strengthened. Other accomplishments include: (1) Increasing the number of Duval County Public Schools with a school-based teen health center; (2) Increasing education in the identified neighborhoods through partnership between Planned Parenthood and Inspire to Rise Center; and (3) Establishing a partnership between DOH-Duval's STD program and Inspire to Rise Center to provide free condom distribution.

## **How Targets Were Monitored**

The baseline and target for this objective were established using 2016 data from the Florida Department of Health, Bureau of Communicable Diseases, which is reported on an annual basis for the previous year. Due to the data reporting schedule, it has been challenging to monitor the target for this objective. Instead, activities and initiatives related to the objective were tracked and used to measure performance and demonstrate progress. Bi-monthly meetings with community partners were held to review progress made, provide updates on activities, discuss challenges and barriers encountered, and establish next steps. At each bi-monthly meeting, a CHIP partner provided a presentation and/or training related to CHIP goals and objectives known as the Community Partner Spotlight. The Spotlight was an opportunity for partners to not only learn more about other community organizations and work being accomplished related to the objective, but to also identify possible areas for collaboration and partnership. Regular monitoring also occurred at quarterly meetings of DOH-Duval's PMC. Outcomes of the meetings are reported and tracked in meeting minutes.

# Strategic Issue Area #4: Access to Care

Access to comprehensive, quality health care services is important for promoting and maintaining health, preventing and managing disease, reducing unnecessary disability and premature death, and achieving health equity for all residents. Barriers to health services include high cost of care, inadequate insurance or no insurance coverage, lack of availability of services, and lack of culturally competent care. These barriers to accessing care and services lead to unmet health needs, delays in receiving appropriate care, inability to get preventive services, financial burdens, and preventable hospitalizations.

## Goal 1: Decrease barriers to accessing care

Strategy 4.1: Meet the identified needs of residents through improved linkage to community services

Objective 4.1c: By December 2021, decrease the rate of preventable hospitalizations under the age of 65 from all conditions from 1,416.2/100,000 in 2016 to 1,274.6/100,000

**Key Partners:** AARP, Ability Housing, AGAPE Community Health Center, American Heart Association, American Lung Association, Ascension St. Vincent’s Healthcare, Baptist Health, Brooks Rehabilitation, Building Healthy Military Communities, CareerSource Northeast Florida, City of Jacksonville, ElderSource, Florida Blue Foundation, Florida Department of Health in Duval County, Humana, IM Sulzbacher Center, Inspire to Rise Center, LSF Health Systems, Lutheran Social Services of Northeast Florida, Northeast Florida AHEC, Special Olympics Florida, Temple Builders, THE PLAYERS Center for Child Health at Wolfson Children’s Hospital, The Potter’s House International Ministries, UF Health Jacksonville, United Way of Northeast Florida, Volunteers in Medicine Jacksonville, WeCareJax

2019 Performance							
Objective Number	Objective	Baseline (2016)	Performance (2018)	Target Value	Target Date	Trend <sup>1</sup>	Status <sup>1</sup>
4.1c	By December 2021, decrease the rate of preventable hospitalizations under the age of 65 from all conditions from 1,416.2/100,000 in 2016 to 1,274.6/100,000	1,416.2/100,000	1,175.5/100,000	1,274.6/100,000	December 2021	▼	On Track
2020 Revisions							
Removed	Removed	Removed		Removed	Removed		
Rationale							
After extensive review and discussion, community partners decided that Access to Care is similar to Health Equity in that it is a cross-cutting strategy. However, partners still felt that it was important to have objectives related to reducing HIV and STD incidence due to county-level data consistently placing Duval County higher than the state and other counties. Because of this							

demonstrated need, Strategic Issue Area 4 was revised to Infectious Diseases with the new goal to reduce HIV and STD incidence. With the updated goal focusing solely on reducing STD and HIV incidence, the objective related to preventable hospitalizations no longer aligned and was removed. As a cross-cutting strategy, Access to Care will now be addressed in all CHIP priority area action plans.

<sup>1</sup>Refer to the trend and status descriptions on page 26

## **Progress in 2019**





The target to decrease the rate of preventable hospitalizations under the age of 65 from all conditions to 1,274.6/100,000 was met and exceeded. In 2018, the rate of preventable hospitalizations in Duval County was 1,175.5/100,000. Considerable effort was made around this objective in 2019, including the identification of two neighboring census tracts (Hillcrest and Hyde Park) on the Westside of Jacksonville for focused improvement efforts. When compared with county-level data, the two neighborhoods had higher percentages of poverty, unemployment, and crime, and lower levels of educational attainment, insurance coverage, and household income. Partnerships between CHIP partners and organizations located within these neighborhoods were established and strengthened. In addition, in 2019, Volunteers in Medicine Jacksonville received funding from the City of Jacksonville to open a clinic that would expand services to the working uninsured population on the Westside of Jacksonville. Slated to open in the Spring/Summer of 2020, the clinic will operate twice a week on the campus of the Inspire to Rise Center.

## **How Targets Were Monitored**

The baseline and target for this objective were established using 2016 data from the Florida Agency for Health Care Administration (AHCA), which is reported on an annual basis for the previous year. Due to the data reporting schedule, it has been challenging to actively monitor this objective. Instead, related efforts and initiatives in the community were monitored and used as a measure of progress being made towards the objectives target. Bi-monthly meetings with community partners were held to review progress made, provide updates on activities, discuss challenges and barriers encountered, and establish next steps. At each bi-monthly meeting, a CHIP partner provided a presentation and/or training related to CHIP goals and objectives known as the Community Partner Spotlight. The Spotlight was an opportunity for partners to not only learn more about other community organizations and work being accomplished related to the objective, but to also identify possible areas for collaboration and partnership. Regular monitoring also occurred at quarterly meetings of DOH-Duval's PMC. Outcomes of the meetings are reported and tracked in meeting minutes.

# Trend and Status Descriptions

## \*Trend Descriptions:

-  = Data trend is upward and in the desired direction for progress
-  = Data trend is downward and in the desired direction for progress
-  = Data trend is upward and in the undesired direction for progress
-  = Data trend is downward and in the undesired direction for progress

## \*\*Status Descriptions:

- **On Track** = Objective progress is exceeding expectations or is performing as expected at this point in time
- **Not on Track** = Objective progress is below expectations at this point in time
- **Decision Required** = Objective is at risk of not completing/meeting goal. Management decision is required on mitigation/next steps.
- **Completed** = Objective has been completed or has been met and the target date has passed
- **Not Completed** = Objective has not been completed or has not been met and the target date has passed

# Additional Updates and Revisions

## Strategic Issue Area 3: Behavioral Health

2020 Revisions			
Updated Goal Number	Updated Goal	Updated Strategy Number	Updated Strategy
2	Reduce drug overdose deaths in Duval County	3.2	Reduce overdose deaths through increased education and increased access to care
Rationale			
<p>The CHIP is a fluid document that must evolve with the ever-changing public health landscape. To this end, Objective 3.2a was revised to expand focus to include all drug overdose deaths rather than concentrating only on overdose deaths due to opioids. CHIP partners that are subject-matter experts in the community led efforts for this revision citing noticeable increases in drugs other than opioids present during nonfatal and fatal overdoses (e.g., cocaine and benzodiazepines). By expanding the objective to be inclusive of all drugs, the CHIP is better positioned to address the needs of the community.</p>			

## Strategic Issue Area 4: Access to Care

2020 Revisions			
Updated Strategic Issue Area 4: Infectious Diseases			
Updated Goal Number	Updated Goal	Updated Strategy Number	Updated Strategy
1	Reduce HIV and STD incidence	4.1	Increase access to community services and education on effective disease management and prevention
Rationale			
<p>The target for objective 4.1c, related to preventable hospitalizations, was exceeded. After extensive review and discussion, community partners decided that Access to Care is similar to Health Equity in that it is a cross-cutting strategy. However, partners still felt that it was important to have objectives related to reducing HIV and STD incidence due to county-level data consistently placing Duval County higher than the state and other counties. Because of this demonstrated need, Strategic Issue Area 4 was revised to Infectious Diseases with the new goal to reduce HIV and STD incidence. With the updated goal focusing solely on reducing STD and HIV incidence, the objective related to preventable hospitalizations no longer aligned and was removed. As a cross-cutting strategy, Access to Care will now be addressed in all CHIP priority area action plans.</p>			

# Accomplishments

Goal	Objective	Accomplishment
Reduce opioid overdose deaths	3.2a By December 2021, reduce opioid overdose deaths from 38.6/100,000 in 2016 to 34.7/100,000	<p>There are a number of community initiatives and programs working to decrease opioid overdose deaths. One of which is the Safe and Healthy Neighborhoods Project funded through a ~\$1.5 million grant awarded to the Jacksonville Fire and Rescue Department (JFRD) by the Substance Abuse and Mental Health Services Administration, within the Department of Health and Human Services. Through this project, Drug Free Duval provides comprehensive training on the signs of an opioid overdose and NARCAN administration to community partners and residents. From September 2019-January 2020:</p> <ul style="list-style-type: none"> <li>• NARCAN Kits Distributed: 189</li> <li>• Trainings Completed: 5</li> <li>• Individuals Trained: 126</li> <li>• Trainings Scheduled (next 30 days): 6</li> </ul>
<b>Why This Accomplishment is Important for Our Community</b>		
<p>The opioid crisis has been far-reaching and widespread, but some communities have been impacted more than others. Nearly half of the opioid-related overdoses that JFRD responded to in 2018 and 2019 have occurred in just six zip codes – 32210, 32218, 32244, 32205, 32254, and 32211. Two of these six zip codes (32205 and 32210) are located on the Westside of Jacksonville and include the neighborhoods identified by CHIP partners for focused health improvement efforts. Zip codes 32205 and 32210 accounted for almost 20% of all opioid-related overdose response calls in 2019. Thus far, of the 189 NARCAN kits distributed by the Safe and Healthy Neighborhoods Project, nearly a fourth have been distributed in zip code 32210. This Project is not only expanding community access to NARCAN (a nasal spray that can temporarily reverse life-threatening effects of opioid overdose), but also educating first responders and community partners on the availability and use of NARCAN and connecting and referring persons with substance use disorder to treatment and recovery services. Furthermore, through the Project, valuable data is being collected and analyzed to inform data-driven strategies to further prevent opioid overdose deaths.</p>		



Goal	Objective	Accomplishment
Decrease barriers to accessing care	4.1c By December 2021, decrease the rate of preventable hospitalizations under the age of 65 from all conditions from 1,416.2/100,000 in 2016 to 1,274.6/100,000	In September 2019, Volunteers in Medicine Jacksonville (VIM Jax) received funding from the City of Jacksonville's City Council to expand services to another location. The new clinic will operate on the Inspire to Rise campus twice a week to provide health care to the working uninsured. Inspire to Rise is located within the area identified by CHIP partners for focused health improvement efforts. When compared to surrounding areas and the county, these two neighborhoods had higher rates of poverty, uninsured, and chronic disease, and lower levels of educational attainment, income, and access to transportation.

**Why This Accomplishment is Important for Our Community**

In 2018, the rate of preventable hospitalizations under 65 from all conditions in Duval County was 1,175.7/100,000, which was significantly higher than the state's rate of 961.2/100,000. High rates of ambulatory care sensitive hospitalizations in a community may be an indicator of a lack of or failure of prevention efforts, a primary care resource shortage, poor performance of primary health care delivery systems, or other factors that create barriers to obtaining timely and effective care. Another barrier to accessing health services is lack of health insurance coverage. Health insurance helps patients enter the health care system and enables them to access prevention services and care. Lack of adequate coverage makes it difficult for people to get the health care they need and, when they do get care, burdens them with large medical bills. Uninsured or underinsured people are: (1) More likely to have poor health status; (2) Less likely to receive medical care; (3) More likely to be diagnosed later; and (4) More likely to die prematurely.

# Conclusion

The CHIP serves as a roadmap for a continuous health improvement plan for the local public health system by providing a framework for the chosen strategic priority areas. It is not intended to be an exhaustive and static document. The CHIP Committee will evaluate progress on an ongoing basis through bi-monthly community meetings with engaged partners and quarterly meetings with DOH-Duval's PMC. DOH-Duval will continue to facilitate annual reviews and revisions of the CHIP based on input from the community and create annual reports by March of each year. The CHIP will continue to change and evolve over time as new information and insight emerge at the local, state, and national levels.

By building partnerships in the community and working together, we can have a significant impact on the community's health, improving where we live, work, learn, and play and ultimately achieve our vision of a healthier Duval County.

# Appendices

- Appendix A: Annual CHIP Review Meeting Agenda**
- Appendix B: Annual CHIP Review Meeting Sign-in Sheets**
- Appendix C: Annual CHIP Review Meeting Minutes**
- Appendix D: Story Image Poster Template**
- Appendix E: Comprehensive List of Community Partners**

Appendix A: Annual CHIP Review Meeting Agenda



**Florida Department of Health in Duval County**  
**Annual CHIP Review Meeting**  
**Kids Hope Alliance, 1095 A Philip Randolph Blvd., Jacksonville, FL 32206**  
**March 3, 2020, 9:00AM – 12:00PM**

**AGENDA**

**Purpose:**

Annual CHIP Review Meeting to monitor implementation of the CHIP, review progress made towards goals and objectives, and discuss next steps.

Topic	Lead
Welcome/Call to Order	<p>Kristina Wilson, PhD <i>Florida Department of Health in Duval County</i></p> <p>Travis Williams <i>Kids Hope Alliance</i></p>
<p>Duval County Community Health Improvement Plan Review</p> <ul style="list-style-type: none"> <li>• Progress Made</li> <li>• Next Steps</li> </ul>	<p>Celine Ginsburg, MPH, CPH <i>Florida Department of Health in Duval County</i></p> <p>Kristina Wilson, PhD <i>Florida Department of Health in Duval County</i></p> <p>Tonya Houston <i>The Potters House International Ministries and Temple Builders Gym</i></p> <p>Karen Tozzi, MEd <i>Florida Department of Health in Duval County</i></p> <p>Joe Johnson <i>Ability Housing</i></p> <p>Aida Seeraj, MBA <i>Inspire to Rise Center</i></p> <p>Robin Safley <i>Feeding Florida</i></p>
Health Care Challenges: The Key to Success, Collaboration!	Ann-Marie Knight, MHA, FACHE <i>UF Health Jacksonville</i>
Community Partner Networking Activity	All
Adjourn	<p>Celine Ginsburg, MPH, CPH <i>Florida Department of Health in Duval County</i></p> <p>Kristina Wilson, PhD <i>Florida Department of Health in Duval County</i></p>

Appendix B: Annual CHIP Review Meeting Sign-in Sheets



**Florida Department of Health in Duval County**  
**Annual CHIP Review Meeting**  
**Kids Hope Alliance, 1095 A Philip Randolph Blvd., Jacksonville, FL 32206**  
**March 3, 2020, 9:00AM – 12:00PM**

**SIGN-IN SHEET**

**Purpose:**

Annual CHIP Review Meeting to monitor implementation of the CHIP, review progress made towards goals and objectives, and discuss next steps.

**Attendees:**

Name & Organization	Name & Organization
Erin Addington, <i>Northeast Florida Healthy Start Coalition</i>	Marcella Kelley-Hansen, <i>Inspire to Rise Center</i>
Amber Augustine, <i>UF Health Jacksonville</i>	Franchescka Kephart, <i>Inspire to Rise Center</i>
Carolyn Arnister, <i>Florida Department of Health in Duval County</i>	Marquetta Knight, <i>The Potter's House International Ministries</i>
Aja Arrindell, <i>Florida Department of Health in Duval County</i>	Ann-Marie Knight, <i>UF Health Jacksonville</i>
Kellee Bennett, <i>UF/IFAS Family Nutrition Program</i>	Ray Kreich, <i>Timucuan Parks Foundation</i>
Lori Bilello, <i>UF Health Jacksonville</i>	Brittany Lord, <i>Chartwells</i>
Mary Bishop, <i>Special Olympics Florida</i>	Rugiatu Mansaray, <i>Florida Department of Health in Duval County</i>
Kathleen Bowles, <i>FL Crisis Response Team, Circuit IV</i>	Felicia McDuffie, <i>Volunteers in Medicine Jacksonville</i>
Betsy Boyce, <i>The PLAYERS Center for Child Health</i>	Tiffany McEachern, <i>Florida Department of Health in Duval County</i>
Lynn Brannon-Schultz, <i>Building Healthy Military Communities</i>	Kim Millrood, <i>Health Planning Council of Northeast Florida</i>
Stephon Collins, <i>JASMYN</i>	Lavender Morrison, <i>Humana Military</i>
Justine Conley, <i>AARP</i>	Sophia Oliverra, <i>Ascension St. Vincent's</i>
Paul Cook, <i>Baptist Health</i>	Chantay Owens, <i>Florida Department of Health in Duval County</i>
Valarie Currelley, <i>Northeast Florida Healthy Start Coalition</i>	Latrina Patrick, <i>City of Jacksonville</i>
Rebecca Davis-Heggs, <i>Florida Department of Health in Duval County</i>	Tierra Prichard, <i>Florida Department of Health in Duval County</i>
Shakia Davis, <i>Florida Department of Health in Duval County</i>	Tatiana Ramirez, <i>We Care Jacksonville</i>
Janet Dickinson, <i>ElderSource</i>	Chelsea Reeves, <i>American Heart Association</i>
David Dolyak, <i>LSF Health Systems</i>	Willie Roberts, <i>Ascension St. Vincent's</i>
Jennifer Donahoo, <i>Baptist Health, Social Responsibility</i>	Tracey Rossin, <i>Florida Department of Health in Duval County</i>
Courtney Ellis, <i>Florida Department of Health in Clay County</i>	Mark Rowley, <i>Jacksonville Fire and Rescue Department</i>
Sally Finn, <i>Drug Free Duval</i>	Jennifer Ryan, <i>Volunteers in Medicine Jacksonville</i>



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**SIGN-IN SHEET**

Name & Organization	Name & Organization
Kristal Fuentes, <i>American Lung Association</i>	Robin Safley, <i>Feeding Florida</i>
Jaimie Georg, <i>Florida Department of Health in Duval County</i>	Paul Sapia, <i>Humana</i>
Celine Ginsburg, <i>Florida Department of Health in Duval County</i>	Jennifer Sawyer, <i>Jennifer Sawyer Counseling and Consultation</i>
Ann Gipalo, <i>Drug Free Duval</i>	Hannah Schaper, <i>Drug Free Duval</i>
Sarah Graves, <i>Florida Department of Health in Duval County</i>	Charis Scurry, <i>Wolfson Children's Hospital</i>
Jacquelyn Green, <i>Department of Children and Families</i>	Aida Seeraj, <i>Inspire to Rise Center</i>
Erin Green, <i>Florida Department of Health in Duval County</i>	Joanna Serat, <i>Baptist Health, Social Responsibility</i>
J. Spencer Greenwood, <i>Florida Department of Health in Duval County</i>	James Smith, <i>The Potter's House International Ministries</i>
Audrey Hall, <i>Epilepsy Florida</i>	Angela Strain, <i>We Care Jacksonville</i>
Tonia Harris, <i>Northeast Florida AHEC</i>	Hannah Swetnam, <i>Florida Department of Health in Duval County</i>
Mary Catherine Hart, <i>UF/IFAS Family Nutrition Program</i>	Alexis Thomas, <i>Baptist Health</i>
Jean Holloway, <i>Florida Department of Health in Duval County</i>	Karen Tozzi, <i>Florida Department of Health in Duval County</i>
Liltonya Holmes, <i>Department of Children and Families</i>	Jennifer Vega, <i>Tobacco Free Jacksonville</i>
Tonya Houston, <i>Temple Builders Fitness Center</i>	Vicki Waytowich, <i>Partnership for Child Health</i>
Megan Hyman, <i>Brooks Rehabilitation</i>	Sharon Wilburn, <i>University of North Florida</i>
Jazmyne Jackson, <i>Special Olympics Florida</i>	Maria Williams, <i>Florida Department of Health in Duval County</i>
Joe Johnson, <i>Ability Housing</i>	Travis Williams, <i>Kids Hope Alliance</i>
Ashley Johnston, <i>UF/IFAS Family Nutrition Program</i>	Tyree Williams, <i>Florida Department of Health in Duval County</i>
Natasha Joshua, <i>Project Aim – CRC</i>	Kristina Wilson, <i>Florida Department of Health in Duval County</i>
Tia Keitt, <i>Kids Hope Alliance</i>	



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Speaker	Topic	Discussion
<p>Kristina Wilson, PhD <i>Florida Department of Health in Duval County</i></p> <p>Travis Williams <i>Kids Hope Alliance</i></p>	<p>Welcome/Call to Order</p>	<p>Dr. Kristina Wilson, Florida Department of Health in Duval County (DOH-Duval), called the meeting to order at 9:00AM. Welcomes were provided by Dr. Wilson on behalf of DOH-Duval and Travis Williams on behalf of Kids Hope Alliance.</p> <p>Dr. Wilson gave a brief overview of the agenda, which included: CHIP updates from both DOH-Duval and community partners; a presentation on the importance of collaboration; and a networking activity.</p>
<p>Celine Ginsburg, MPH, CPH <i>Florida Department of Health in Duval County</i></p> <p>Kristina Wilson, PhD <i>Florida Department of Health in Duval County</i></p>	<p>Duval County Community Health Improvement Plan Review</p> <ul style="list-style-type: none"> <li>• Progress Made</li> <li>• Next Steps</li> </ul>	<p>Dr. Wilson, DOH-Duval, reviewed the Community Health Improvement Plan (CHIP) timeline highlighting milestones in the process. In 2016, a county-wide comprehensive community health assessment was completed. The results of the assessment were used to inform the CHIP, which was released in April 2017. When moving from planning to implementation in 2018, CHIP partners decided to adopt a place-based approach and identified two census tracts (Hillcrest and Hyde Park) on the Westside of Jacksonville to focus efforts on. The following priority areas and goals are the focus of the 2017-2022 Duval County CHIP:</p> <ul style="list-style-type: none"> <li>• Strategic Priority 1: Healthy Families and Healthy Babies – Reduce infant mortality and morbidity</li> <li>• Strategic Priority 2: Healthiest Weight – (1) Increase the percent of residents at a healthy weight; and (2) Increase access to nutritious and affordable food</li> <li>• Strategic Priority 3: Behavioral Health – (1) Reduce suicide deaths; and (2) Reduce drug overdose deaths</li> </ul>



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		<ul style="list-style-type: none"> <li>• Strategic Priority 4: Infectious Diseases – Reduce HIV and STD incidence</li> </ul> <p>Dr. Wilson reviewed revisions and changes in the process and structure since the CHIP was first released in 2017. As a living document, the CHIP is reviewed and revised regularly by community partners to ensure it is meeting the needs of the community and the necessary resources and data are available to create and evaluate change.</p> <p>Celine Ginsburg, DOH-Duval, briefly reviewed key data indicators used to identify the two neighborhoods of focus. For all the health indicators reviewed, the two census tracts consistently had poorer outcomes when compared to surrounding areas and to the county – infant deaths, median household income, households with food stamp/SNAP benefits, and adults reporting high blood pressure. After identifying the neighborhoods, comprehensive resource inventories were developed to aid in the identification of assets as well as challenges and barriers. Inventories were also used to establish strategic partnerships in the identified areas.</p> <p>Historically, at CHIP annual review meetings, DOH-Duval would provide updates of the progress made. This year, however, key CHIP partners were identified to provide updates and celebrate their successes. The following portion of the meeting consists of these presentations.</p>
Tonya Houston <i>The Potter's House International Ministries and Temple Builders Gym</i>	Community Partner Update	<p>Tonya Houston, Temple Builders and The Potter's House International Ministries (TPHIM), provided an update on the progress and partnerships made since becoming engaged in the CHIP process.</p> <p>DOH-Duval met with Temple Builders in 2018 to identify ways to collaborate. At the 2018 annual review meeting, Temple Builders were presenters. From this meeting, a number of partnerships were established between CHIP partners and Temple Builders, including:</p> <ul style="list-style-type: none"> <li>• Drug Free Duval provided NARCAN administration training</li> </ul>





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		<ul style="list-style-type: none"> <li>Partner participation in Family Fitness Fun Day</li> <li>Collaboration on outreach events, such as health fairs</li> </ul> <p>Operating as an extension of and in conjunction with TPHIM Healthcare Ministry, Temple Builders is a gym located on the Westside of Jacksonville in the old Normandy Mall off Lenox Ave. Temple Builders offers a fully-stocked weight room, swimming pool, sauna, and exercise classes including Silver Sneakers. They are also undergoing renovations and will soon have space for meetings and cooking/nutrition classes.</p> <p>There are a number of ways for CHIP partners to collaborate with Temple Builders, such as using space to host educational classes or participating at the upcoming Family Fitness Fun Day (scheduled for Saturday, April 18, 9AM to 12PM at Ed White High School).</p> <p>Contact Tonya Houston (<a href="mailto:thouston@gettemplefit.org">thouston@gettemplefit.org</a>) for more information on Temple Builders and/or discuss possible areas for collaboration.</p>
Karen Tozzi, MEd <i>Florida Department of Health in Duval County</i>	Community Partner Update	<p>Karen Tozzi, DOH-Duval Overdose Data to Action (OD2A), provided an overview of the CDC grant focused on creating more timely data on overdose morbidity and mortality and to use that data to inform prevention strategies. DOH-Duval was awarded funding through this Cooperative Agreement with a large amount of funding going to support community partners, such as Drug Free Duval and Gateway Community Services.</p> <p>There are two components to the grant: Surveillance and Prevention. Under Surveillance, DOH-Duval will be collecting data from a number of sources, including: Jacksonville Fire and Rescue Department (JFRD), Jacksonville Sheriff’s Office (JSO), High Intensity Drug Trafficking Area (HIDTA), drug screens conducted by Premier Bio-Tech, linkage to care through virtual case management, and Plans of Safe Care for Substance Exposed Newborns. The information collected through the Surveillance component will be reviewed and used to then inform the strategies under Prevention.</p>



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		<p>The Prevention Component has 7 strategies each focusing on a specific area, such as Prescription Drug Monitoring Program, integrating state and local prevention and response efforts, establishing linkages to care, provider and health system education and support, establishing partnerships with public safety professionals, and empowering and educating residents to prevent overdoses. The final strategy allocates money to fund new and innovative projects in the community.</p> <p>Meetings are being held with partners and community members to help guide the direction of the work. For additional information and to get involved with OD2A efforts, contact Karen Tozzi (<a href="mailto:karen.tozzi@flhealth.gov">karen.tozzi@flhealth.gov</a>).</p>
Joe Johnson <i>Ability Housing</i>	Community Partner Update	<p>Joe Johnson, Ability Housing, presented information on his organization and their efforts specific to the Westside neighborhoods. Ability Housing’s mission and vision is centered around all individuals having safe and affordable housing in vibrant communities. To accomplish this, Ability Housing develops and operates affordable rental housing, administers rental assistance, and partners with others to provide individualized support services to residents.</p> <p>A key component of Ability Housing’s initiative is to provide supportive housing. Supportive housing is an innovative and proven solution that combines affordable housing with services that help people who face complex challenges to live with stability, autonomy, and dignity. Ability Housing was one of three recipients of funding focused on demonstrating the effectiveness of providing Permanent Supportive Housing (PSH) to high utilizers of crisis services, known as The Solution that Saves. “High-utilizers” refers to individuals experiencing homelessness who have chronic health conditions and frequently cycle through costly publicly funded systems of care, such as emergency rooms, shelters, criminal justice, and psychiatric facilities. An evaluation of the program released in 2018 concluded that it was 30% less expensive to provide PSH compared to maintaining pilot</p>



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		<p>participants’ homelessness. The pilot also showed that PSH improves participant income, access to healthcare, and quality of life.</p> <p>Ability Housing has a number of communities located throughout Florida. Their newest neighborhood, Village at Hyde Park, is located in one of the census tracts identified as a focus area for the CHIP. Village at Hyde Park has 80 units with 3 residential buildings, a clubhouse with computer lab, onsite laundry facilities, and onsite support services.</p> <p>For additional information related to Ability Housing, please contact Joe Johnson (<a href="mailto:jjohnson@abilityhousing.org">jjohnson@abilityhousing.org</a>).</p>
Aida Seeraj, MBA <i>Inspire to Rise Center</i>	Community Partner Update	<p>Aida Seeraj, Inspire to Rise, gave a presentation about the origin of the Center, as well as their mission and vision. Inspire to Rise, Inc. (ITR) was created and formed in April 2018. The property for the community center was obtained in December 2018 and the center was opened to the community in April 2019. The vision of ITR is “to build a comprehensive, wraparound, and full-service community center that helps to inspire children, families, and individuals to address their individual trauma and family needs and become their best self for themselves and for their families.”</p> <p>ITR strategically established their center in the 32210 community (Westside of Jacksonville). The 32210-zip code and neighboring 32244 zip code have very limited access to health and human services and a very high need. Data was presented for these two neighborhoods to demonstrate this need including families with children below the federal poverty level, Jacksonville Fire and Rescue Department (JFRD) overdose responses, Baker Acts, pregnant women receiving substance abuse treatment services, and the infant mortality rate.</p> <p>Various community organizations have partnered with ITR to increase access to resources and services in the community including: Department of Children and Families; Kids First of Florida; Northeast Florida Early Steps; Partnership for Child Health; Jacksonville Sheriff’s Office Re-entry Program;</p>



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		<p>NE Florida Healthy Start Coalition’s Fatherhood PRIDE; Planned Parenthood; Drug Free Duval; Prevent Child Abuse Florida; AGAPE Community Health Center; Sulzbacher Center; and Community Health Outreach.</p> <p>Through CHIP meetings, ITR began working with Volunteers in Medicine (VIM) to identify ways to bring needed healthcare services to the residents of 32210. In September 2019, City of Jacksonville approved funding in the amount of \$97,871 for VIM to expand to a clinic that will operate twice a week on the ITR campus.</p> <p>For more information about ITR and to discuss possible areas for collaboration, please contact Aida Seeraj (<a href="mailto:aida.seeraj@inspiretoriseinc.org">aida.seeraj@inspiretoriseinc.org</a>).</p>
Robin Safley <i>Feeding Florida</i>	Community Partner Update	<p>Robin Safley, Feeding Florida, provided the last partner update presentation. Feeding Florida is the state’s network of food banks working to solve hunger. The statewide network connects 12-member food banks to provide a healthy, adequate, and consistent food supply to communities. Member food banks support more than 2,200 local charitable agencies, which provide food directly to individuals and families in need to ensure a hunger-free Florida. Each year, the Feeding Florida network provides food to the 2.8 million Floridians facing hunger, including over 850,00 children.</p> <p>Historically, food banks and non-profits have relied on county-level data on hunger and food insecurity for planning. While the data is useful, it has drawbacks, including not providing information at a local level needed to identify and address food gaps. This evidence-based approach measures meals missed by families unable to afford them after exhausting all possible ways a family could access food including charitable and government support. The Meal Deficit Metric uses localized data and generates reliable scores for Census-defined block groups which are very small geographic units (the average block group in Florida covers 4.7 square miles and has 1,650 residents). Because of this, the Feeding Florida Network can now</p>



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Speaker	Topic	Discussion
		<p>identify and address the true food gap that exists in communities across Florida. The tool will allow for targeted hunger relief efforts. A statewide release of the study will take place in the coming days.</p> <p>Please contact Robin Safley (<a href="mailto:robin@feedingflorida.org">robin@feedingflorida.org</a>) for more information on Feeding Florida and the Meal Deficit Metric.</p>
<p>Ann-Marie Knight, MHA, FACHE <i>UF Health Jacksonville</i></p>	<p>Health Care Challenges: The Key to Success, Collaboration!</p>	<p>Ann-Marie Knight, UF Health Jacksonville, provided a presentation centered on community collaboration for health improvement. A brief overview of data related to health and quality of life was presented at various geographic levels (country, state, county) to provide insight into the diverse needs of populations. Information presented at the local-level were focused on areas of concern for Duval County residents, including: deaths due to opioids, HIV rates, suicide rates, and funding for mental and behavioral health.</p> <p>After providing a background with data, an example of a collaborative improvement effort targeting mental health was discussed – the Non-profit Hospital Partnership Mental Health First Aid (MHFA) initiative. Identified as a need through their joint Community Health Needs Assessment (CHNA), the Hospital Partnership set a goal to train 10,000 residents in MHFA. MHFA is a best practice that focuses on reducing stigma associated with mental illness and substance use, increasing mental health literacy, addressing the correlation between physical health and mental health, and teaching the skills to safely and responsibly address a mental health or substance use concern to empower residents.</p> <p>The success of this effort is largely attributed to collaboration. The following elements make up collaboration and is often indicative of the initiative’s success:</p> <ul style="list-style-type: none"> <li>• Listening</li> <li>• Trial and error</li> <li>• Creative and critical thinking – rules are defined by the group</li> </ul>



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		<ul style="list-style-type: none"> <li>Leadership and individual roles – use the strength of each member</li> <li>Negotiation – side-effects include disagreement or conflicting ideas</li> </ul>
All	Community Partner Networking Activity	<p>Before breaking for the networking activity, Dr. Kristina Wilson led meeting attendees through introductions. Following introductions, Dr. Wilson discussed the background and provided an overview of the community partner networking activity. During previous CHIP meetings, partners identified a growing need for increased education and awareness around the many services and programs provided by community organization. Partners began discussing ways in which we could accomplish this goal. With partner input, DOH-Duval developed a Story Image Poster template. Community partners were asked to plug in information specific to their organizations and programs and select a picture that is unique and makes an impression. DOH-Duval printed the posters and hung them around the meeting space. The remaining time was allocated for partners to review the posters and openly network with the goal of identifying to collaborate and support some of this amazing work described in these posters</p>
<p>Celine Ginsburg, MPH, CPH <i>Florida Department of Health in Duval County</i></p> <p>Kristina Wilson, PhD <i>Florida Department of Health in Duval County</i></p>	Adjourn	<p>A link to the community partner posters and a survey will be emailed to attendees following the meeting. The information collected through these surveys helps to inform future meetings to ensure they are meeting the needs of community partners and residents.</p> <p>Bi-monthly CHIP meetings will resume in May. Celine Ginsburg, DOH-Duval, will send a meeting invitation to committee members with additional details as they become solidified.</p> <p>Attendees were thanked for their time and participation. The meeting adjourned at 11:47AM.</p>





## Appendix E: Comprehensive List of Community Partners

AARP	Emergency Pregnancy Services
Ability Housing	Epilepsy Florida
Agape Community Health Center	Episcopal Children's Services
Agency for Healthcare Administration	Family Support Services of North Florida
Alliance for a Healthier Generation	Fatherhood PRIDE
America Walks	Feeding Florida
American Foundation for Suicide Prevention	Feeding Northeast Florida
American Heart Association	First Coast Worksite Wellness Council
American Lung Association	First Coast YMCA
Ascension St. Vincent's Healthcare	Florida Beverage Association
Baptist Health	Florida Blue Foundation
Beaches Emergency Assistance Ministry	Florida Department of Children and Families
Boys and Girls Clubs of Northeast Florida	Florida Department of Health in Duval County
Brooks Rehabilitation	Florida Recovery Schools
Building Healthy Military Communities	Florida State Attorney's Office
CareerSource Northeast Florida	Florida State College at Jacksonville
Changing Homelessness	Full Service Schools of Jacksonville
Chartwells	Gateway Community Services
City of Jacksonville	Groundwork Jacksonville
Clara White Mission	Health Planning Council of Northeast Florida
CleanSlate Centers Jacksonville	Heart for Children, Inc.
Clinton Health Matters	Hispanic Medical Society
Community Connections of Jacksonville	Humana
Community Health Outreach	IM Sulzbacher Center
Community Rehabilitation Center	Inspire to Rise Center
Drug Free Duval	Jacksonville Area Legal Aid
Duval County Medical Society	Jacksonville Chamber of Commerce
Duval County Public Schools	Jacksonville Children's Commission
Edward Waters College	Jacksonville City Council
ElderSource	



Jacksonville Community Council, Inc.  
Jacksonville Fire and Rescue Department  
Jacksonville Housing Authority  
Jacksonville Regional Health Collaborative  
Jacksonville Sheriff's Office  
Jacksonville Transportation Authority  
Jacksonville University  
JASMYN  
JAXUSA  
Kids Hope Alliance  
Kingdom Plaza and Community  
Development and Enrichment Center  
Lifeline Resources  
LSF Health Systems  
Lutheran Social Services of Northeast  
Florida  
Magellan Complete Care  
Mayo Clinic  
Mayor's Office  
Memorial Hospital  
Mental Health America of Northeast Florida  
Mind over Music Movement  
Molina Healthcare  
New Town Success Zone  
New Town Vision Keepers  
Northeast Florida Nonprofit Hospital  
Partnership  
Northeast Florida Area Health Education  
Center  
Northeast Florida Healthy Start Coalition  
Northwest Jacksonville Community  
Development Corporation  
Nova Southeastern University

Partnership for Child Health  
Pastoral Counseling Services  
Planned Parenthood  
The PLAYERS Center for Child Health  
The Potter's House International Ministries  
Publix Supermarkets  
River Point Behavioral Health  
River Region Human Services  
The Salvation Army of Northeast Florida  
Simply Healthcare  
Special Olympics Florida  
Temple Builders Fitness Center  
Timucuan Parks Foundation  
Tobacco Free Jacksonville  
UF Health Jacksonville  
UF Institute for Food and Agricultural  
Sciences  
United Way of Northeast Florida  
University of North Florida  
US Department of Veteran's Affairs  
Volunteers in Medicine Jacksonville  
War on Poverty  
WeCareJax  
WellCare  
Wolfson Children's Hospital  
Youth Crisis Center