

Indian River CHD Alignment with Agency Strategic Plan

Agency Strategic Plan Goal	Agency Strategic Plan Strategy No.	Agency Strategic Plan Strategy	Florida Department of Health in Indian River Objective, aligned to State Strategy
Protect the Population from health threats	1.1.1 A	Prevent and control infectious disease	≥ 90% of 2 year old DOH-Indian River clients are fully immunized.
Protect the Population from health threats	1.1.1 B	Prevent and control infectious disease	By July 2015, increase testing for STDs among 15-24 year olds by 10%.
Protect the Population from health threats	1.1.1 B	Prevent and control infectious disease	≥ 90% of DOH-Indian River STD cases are treated according to the most recent STD guidelines within 14 days of diagnosis.
Protect the Population from health threats	1.1.1 C	Prevent and control infectious disease	≥ 93% of active TB patients complete therapy within 12 months of initiation of treatment.
Protect the Population from health threats	1.1.1 E	Prevent and control infectious disease	DOH-Indian River will meet or exceed DOH target for percent of new HIV positives with documentation of linkage to medical care within 90 days of diagnosis.
Protect the Population from health threats	1.1.1 F	Prevent and control infectious disease	
Protect the Population from health threats	1.1.1 G	Prevent and control infectious disease	DOH-Indian River will maintain an annual composite score ≥ 67% for core epidemiology measures.
Protect the Population from health threats	1.1.1 H	Prevent and control infectious disease	
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Protect the Population from health threats	1.1.1 J	Prevent and control infectious disease	
Protect the Population from health threats	1.1.2 A	Prevent and reduce illness, injury and death related to environmental factors	Provide technical assistance in efforts to decrease the total nitrogen and phosphorous levels in the Central Indian River Lagoon to levels determined by the Central Indian River Lagoon Basin Management Action Plan (BMAP), or less, as identified by current scientific recommendations.
Protect the Population from health threats	1.1.2 A	Prevent and reduce illness, injury and death related to environmental factors	Maintain an Annual Comprehensive Environmental Health Score of ≥ 90%"
Protect the Population from health threats	1.1.2 A	Prevent and reduce illness, injury and death related to environmental factors	

Indian River CHD Alignment with Agency Strategic Plan

Protect the Population from health threats	1.1.2 B	Prevent and reduce illness, injury and death related to environmental factors	
Protect the Population from health threats	1.1.2 B	Prevent and reduce illness, injury and death related to environmental factors	By Dec. 2015, reduce the prevalence of animal bites in Indian River County by 5%. Gap identified by the Environmental Public Health Performance Standards assessment.
Protect the Population from health threats	1.1.2 B	Prevent and reduce illness, injury and death related to environmental factors	By Dec. 2016, 35% of new development applications will have a "Healthy Communities" planning score of at least 85%. Gap identified by the Environmental Public Health Performance Standards assessment.
Protect the Population from health threats	1.1.2 B	Prevent and reduce illness, injury and death related to environmental factors	By Dec. 2017, three Indian River County communities with highest chronic disease rates will be retrofitted with infrastructure improvements. Gap identified by the Environmental Public Health Performance Standards assessment.
Protect the Population from health threats	1.1.3 A	Minimize loss of life, illness, and injury from natural or man-made disasters	Achieve and maintain a composite annual preparedness score of 5.0.
Protect the Population from health threats	1.1.3 A	Minimize loss of life, illness, and injury from natural or man-made disasters	Maintain annual alignment with Project Public Health Ready standards and guidelines.
Protect the Population from health threats	1.1.4	Prevent and reduce intentional and unintentional injuries.	
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Reduce chronic disease morbidity and mortality	1.2.1 A (B) (C) (D)	Increase the proportion of adults and children who are at a healthy weight.	
Reduce chronic disease morbidity and mortality	1.2.1 A	Increase the proportion of adults and children who are at a healthy weight.	By Dec. 2015, decrease the percentage of adults in the county who are overweight or obese (BMI \geq 25) from 66.4% to 59.8%.
Reduce chronic disease morbidity and mortality	1.2.1 A	Increase the proportion of adults and children who are at a healthy weight.	By Dec. 2015, decrease the percentage of adults in Indian River County who report fewer than 5 servings of fruits/vegetables per day from 32.7% to 29.4%.
Reduce chronic disease morbidity and mortality	1.2.1 A	Increase the proportion of adults and children who are at a healthy weight.	By Dec. 2015, decrease the percentage of adults in Indian River County who report being sedentary from 24.2% to 21.8%.

Indian River CHD Alignment with Agency Strategic Plan

Reduce chronic disease morbidity and mortality	1.2.1 D	Increase the proportion of adults and children who are at a healthy weight.	By Dec. 2015, decrease the percentage of youth in the community who are overweight or obese by 10%.
Reduce chronic disease morbidity and mortality	1.2.1 D	Increase the proportion of adults and children who are at a healthy weight.	By Dec. 2015, increase the percentage of students who report participating in extracurricular activities (school sports and organized sports outside of school) by 10%
Reduce chronic disease morbidity and mortality	1.2.1 C	Increase the proportion of adults and children who are at a healthy weight.	
Reduce chronic disease morbidity and mortality	1.2.2	Reduce illness, disability, and death related to tobacco use and secondhand smoke exposure.	
Reduce chronic disease morbidity and mortality	1.2.2	Decrease risky behaviors of middle and high school students.	
Reduce chronic disease morbidity and mortality	1.2.2	Decrease risky behaviors of middle and high school students.	
Improve maternal and child health	1.3.1 A	Reduce infant mortality.	By Dec. 2015, reduce birth rate (rate per 1000 females) for mothers ages 15-19 by 10%.
Improve maternal and child health	1.3.1 A	Reduce infant mortality.	By July 2015, reduce repeat births to mothers 15-19 by 10%.
Improve maternal and child health	1.3.1 A	Reduce infant mortality.	By December 2014, ≥ 80% of teen DOH-Indian River family planning clients will adopt an effective or higher method of birth control.
Improve maternal and child health	1.3.1 A	Reduce infant mortality.	By July 2015, reduce total infant mortality to 7 per 1000 live births or below.
Improve maternal and child health	1.3.1 A	Reduce infant mortality.	By July 2015, meet or exceed the DOH target (81.9%) for the percent of WIC infants who are ever breastfed.
Improve efficiency and effectiveness	2.1.1	Connect agency providers and electronic health record systems in a network that consists of a state-level Health Information Exchange, Direct Secured Messaging and local health information exchanges and gateways	

Indian River CHD Alignment with Agency Strategic Plan

Improve efficiency and effectiveness	2.1.1 B	Use information technology and systems to efficiently support disease prevention, intervention and epidemiological activities.	
Improve efficiency and effectiveness	2.1.3 B	Adopt certified electronic health record software	Fully implement electronic health record (EHR) modules as provided by DOH within 6 months of release date.
Improve efficiency and effectiveness	2.1.4	Use public health information technology and systems to efficiently improve business practices	
Improve efficiency and effectiveness	2.1.5	Implement tools, processes and methods that support accountability and provide transparency in DOH administrative management systems.	
Maximize funding to accomplish the public health mission	2.2.1	Maximize Medicaid and other third party revenue to help county health departments and Children's Medical Service providers to retain the infrastructure necessary to meet the public health needs of their community.	Adapt and implement electronic billing and inspection tools provided by DOH within 6 months of release date.
Maximize funding to accomplish the public health mission	2.2.2 A	Review and update fee policies and fee schedules.	
Promote a culture of organizational excellence.	2.3.1 A	Maintain a sustainable performance management framework for the Department	
Promote a culture of organizational excellence.	2.3.2 B	Maintain a sustainable performance management framework for the Department	Submit documents for accreditation to DOH by January 31, 2014 and EPHAB by March 2014.
Promote a culture of organizational excellence.	2.3.2	Collect, track and use performance data to inform business decisions and continuously improve.	DOH-Indian River will maintain the current process that is in place to address external customer satisfaction and complaints.
Promote a culture of organizational excellence.	2.3.2	Collect, track and use performance data to inform business decisions and continuously improve.	Supervisors and employees certify accuracy of time recorded on EARS/DARS within 7 calendar days of end of pay period 90% of the time.

Indian River CHD Alignment with Agency Strategic Plan

Promote a culture of organizational excellence.	2.3.3	Develop, implement and sustain integrated quality improvement processes throughout organizational practice, programs, processes and interventions.	Schedule C OCA cash balances are managed to ensure Federal Funds have a zero balance within 60 days of end of grant period 100% of the time.
Promote a culture of organizational excellence.	2.3.3	Develop, implement and sustain integrated quality improvement processes throughout organizational practice, programs, processes and interventions.	By Dec. 2014, improve customer engagement through implementation of agency customer service standards for both internal and external customers.
Promote a culture of organizational excellence.	2.3.3	Develop, implement and sustain integrated quality improvement processes throughout organizational practice, programs, processes and interventions.	Schedule C OCA cash balances are managed to ensure State General Revenue and Trust funds do not have negative cash balances 100% of the time.
Optimize communications.	2.4.1	Develop, implement and improve internal and external communication strategies and plans.	By March 2014, develop and implement a comprehensive communications plan that addresses both internal and external communications, and aligns with the DOH state communications plan.
Optimize communications.	2.4.1	Develop, implement and improve internal and external communication strategies and plans.	Maintain DOH-Indian River's strategic planning process, with measurable goals and objectives that guide our activities that is communicated to our stakeholders. Assess progress toward these goals annually.
Assure access to health care	3.1.1	Increase access to care for underserved populations.	Build and maintain the infrastructure of dental department to increase visits by 10% in 2014.
Assure access to health care	3.1.1	Increase access to care for underserved populations.	Increase Dental visits in 2015 by 10%.
Assure access to health care	3.1.1	Increase access to care for underserved populations.	By June 2014, DOH-Indian River will implement a marketing campaign targeting low income persons for dental care.
Assure access to health care	3.1.1	Increase access to care for underserved populations.	By Dec. 2015, reduce the percentage of adults in Indian River County who were unable to get medical care in the last 12 months due to cost from 19% (2010) to 18.1%.
Assure access to health care	3.1.2 A	Provide equal access to culturally and linguistically competent care.	
Assure access to health care	3.1.2	Increase access to care for underserved populations.	

Indian River CHD Alignment with Agency Strategic Plan

Assure access to health care	3.1.2	Increase access to care for underserved populations.	By July 2014, develop a plan to minimize transportation barriers and gaps for individuals accessing healthcare. Gap identified by the Environmental Public Health Performance Standards (EPHPS) assessment.
Assure access to health care	3.1.2	Increase access to care for underserved populations.	
Assure access to health care	3.1.2	Increase access to care for underserved populations.	
Promote an integrated public health system.	3.2.1 A	Implement and link health improvement planning at state and local levels.	DOH- Indian River will maintain a collaborative community health assessment process, and the resulting community health improvement plan by continued engagement with community partners who will be involved in measuring goals and outcomes annually.
Promote an integrated public health system.	3.2.1 B	Implement and link health improvement planning at state and local levels.	By 2015, reduce the percentage of adults in Indian River County who were unable to get medical care in the last 12 months due to cost from 19% (2010) to 18.1%.
Promote an integrated public health system.	3.2.2 A	Integrate planning and assessment processes to maximize partnerships and expertise of a community in accomplishing its goals.	
Promote an integrated public health system.	3.2.3	Support local efforts to revitalize communities.	Annually review effectiveness of at least one community partnership DOH- Indian River participates in or leads.
Expediently license all healthcare professionals who meet statutorily mandated standards of competency.	3.3.1	Provide an efficient licensure process that meets statutory requirements.	
Attract, recruit, and retain a competent and credentialed workforce.	4.1.1 A	Implement a competency-based framework for recruitment and training.	

Indian River CHD Alignment with Agency Strategic Plan

Attract, recruit, and retain a competent and credentialed workforce.	4.1.1 B	Implement a competency-based framework for recruitment and training.	
Attract, recruit, and retain a competent and credentialed workforce.	4.1.2	Provide trainings and resources that support and develop current public health employees.	100% of current employees have completed the annual mandatory DOH training in accordance with the DOH Training Policy.
Ensure partnerships, systems and processes to support the future workforce.	4.2.1	Develop, sustain and improve an Agency Workforce Development Plan to ensure continuity of competent and credentialed workforce.	Annually review effectiveness of at least one community partnership DOH-Indian River participates in or leads.
Ensure partnerships, systems and processes to support the future workforce.	4.2.1	Develop, sustain and improve an Agency Workforce Development Plan to ensure continuity of competent and credentialed workforce.	Percent of annual employee performance reviews completed in the specified timeframe meets or exceeds DOH target.
Ensure partnerships, systems and processes to support the future workforce.	4.2.1	Develop, sustain and improve an Agency Workforce Development Plan to ensure continuity of competent and credentialed workforce.	Maintain an overall response rate of ≥ 70% on DOH Employee Satisfaction Survey.
Ensure partnerships, systems and processes to support the future workforce.	4.2.1	Develop, sustain and improve an Agency Workforce Development Plan to ensure continuity of competent and credentialed workforce.	Maintain a “satisfactory” or better rating for ≥ 90% of customer satisfaction surveys completed.