

**Putnam CHD Alignment with
Agency Strategic Plan**

Agency Strategic Plan Goal	Agency Strategic Plan Strategy No.	Agency Strategic Plan Strategy	Putnam CHD Objective, aligned to State Strategy NOTE: Target dates for strategic objectives must be no later than Dec. 31, 2015
Protect the Population from health threats	1.1.1	Prevent and control infectious disease	4.11.1 b Reduce the incidence of youth aged 15-19 who have contracted Gonorrhea, Syphilis or Chlamydia by 10% by December 31, 2015
		Prevent and control infectious disease	4.11.1. c Increase the percentage of women diagnosed with a bacterial STD and treated within 14 days of diagnosis. Target >90% by December 31, 2014
		Prevent and control infectious disease	4.12.1 Expand HIV testing into high-risk geographical areas by December 31, 2015.
		Prevent and control infectious disease	4.13.1 Achieve >90% treatment completions for TB patients completing therapy within 12 months of initiation of treatment.
		Prevent and control infectious disease	4.12.2 85% of AIDS Drug Assistance Program (ADAP) clients will routinely pick up medications monthly
		Prevent and control infectious disease	Increase kindergarten and 7th grade immunization compliance to state level of >95%
		Prevent and control infectious disease	>= 90% of 2-year-old DOH-Putnam clients will be fully immunized
Protect the Population from health threats	1.1.2	Prevent and reduce illness, injury and death related to environmental factors	2.4.1 Achieve a composite annual score on Environmental Health Onsite Sewage Program Evaluations of at least 85 % by June 30, 2014 (self evaluation with new tools). Maintain a composite annual preparedness score from DOH of greater than >90%.
		Prevent and reduce illness, injury and death related to environmental factors	2.4.2 Establish PACE-EH Program and have basic development plan by December 31, 2013. Create partnership with Putnam County Building Department for the establishment of a Model Practice to assist with the assessment of abandoned housing to upgrade, remove, or repurpose housing to reduce crime and improve safety especially for vulnerable populations.

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Protect the Population from health threats	1.1.3	Minimize loss of life, illness, and injury from natural or man-made disasters	4.15 Attain and Maintain a DOH-Putnam emergency preparedness assessment score at 4.5 through 12/31/15.
Protect the Population from health threats	1.1.4	Prevent and reduce intentional and unintentional injuries.	
Reduce chronic disease morbidity and mortality	1.2.1	Increase the proportion of adults and children who are at a healthy weight.	3.9. Decrease the percent of overweight/obese children participating in WIC by 5%; currently Putnam is 23.8%.
		Increase the proportion of adults and children who are at a healthy weight.	2.5 Implement public-private health improvement project to strengthn physical activity and nutrition
Reduce chronic disease morbidity and mortality	1.2.2	Reduce illness, disability, and death related to tobacco use and secondhand smoke exposure.	3.10.1 Assist community partners (college, county, etc.) to adopt/designate at least one campus as tobacco free by December 2014.
		Reduce illness, disability, and death related to tobacco use and secondhand smoke exposure.	3.10.2 Reduce High School tobacco use by 10% by December 31, 2014
Improve maternal and child health	1.3.1	Reduce infant mortality.	3.8. Increase the percent of WIC infants who ever breastfed to be aligned with the Florida Department of Health target of 81.9%, Putnam County current rate is 61.2%.
		Reduce infant mortality.	3.9 Decrease the percent of low birth weight of infants born to WIC mothers.
		Reduce infant mortality.	3.8. Increase participation rate of WIC eligible clients from 86% to 90%
Improve maternal and child health	1.3.2	Meet special health care needs of children.	3.8 Increase the percent of 2-year olds fully immunized among WIC clients to 90%.

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Improve efficiency and effectiveness	2.1.1	Use information technology and systems to efficiently support disease prevention, intervention and epidemiological activities.	5.2. 1 Enhance the website making it easier for the public to access information by December, 2013.
Improve efficiency and effectiveness	2.1.2	Use public health information technology and systems to efficiently improve business practices	5.2.2 Convert IT systems from Windows XP to Windows 7 by December 31, 2013
Improve efficiency and effectiveness	2.1.3	Adopt certified electronic health record software	5.2.2 Convert IT systems from Windows XP to Windows 7 by December 31, 2013
Improve efficiency and effectiveness	2.1.4	Connect agency providers and electronic health record systems in a network that consists of a state-level Health Information Exchange, Direct Secured Messaging and local health information exchanges and gateways	
Improve efficiency and effectiveness	2.1.5	Implement tools, processes and methods that support accountability and provide transparency in DOH administrative management systems.	

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Maximize funding to accomplish the public health mission	2.2.1	Maximize Medicaid and other third party revenue to help county health departments and Children's Medical Service providers to retain the infrastructure necessary to meet the public health needs of their community.	5.3 Achieve and maintain a quarterly average cash balance within range of 6.5% - 10% of the annual operating budget through 12/31/15.
Maximize funding to accomplish the public health mission	2.2.2	Review and update fee policies and fee schedules.	4.11.1 a. Implement a low cost rapid testing for Gonorrhea/Chlamydia and a low cost comprehensive STD/HIV testing by December 30, 2013.
Promote a culture of organizational excellence.	2.3.1	Collect, track and use performance data to inform business decisions and continuously improve.	
Promote a culture of organizational excellence.	2.3.2	Maintain a sustainable performance management framework.	
Promote a culture of organizational excellence.	2.3.3	Develop, implement and sustain integrated quality improvement processes throughout organizational practice, programs, processes and interventions.	5.14 Establish a multi-program QI team by December 31, 2013

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		Develop, implement and sustain integrated quality improvement processes throughout organizational practice, programs, processes and interventions.	Customer Satisfaction: Achieve 90% of responses on all customer satisfaction surveys having a satisfactory or better rating.
Optimize communications.	2.4.1	Develop, implement and improve internal and external communication strategies and plans.	5.2. Redevelop PCHD Intranet to a current and usable site for employees by December 31, 2013
Promote an integrated public health system.	3.1.1	Implement and link health improvement planning at state and local levels.	
Promote an integrated public health system.	3.1.2	Integrate planning and assessment processes to maximize partnerships and expertise of a community in accomplishing its goals.	DOH-Putnam staff will actively engage the community to promote public health issues at a minimum of six (2) new Coalitions/Task Force partnerships by December 31, 2015.
Promote an integrated public health system.	3.1.3	Support local efforts to revitalize communities.	
Assure access to health care	3.2.1	Increase access to care for underserved populations.	1.1.1b Partner with Putnam Housing Authority to increase access to dental care for low income teens (<100% FPL).
Assure access to health care	3.2.2	Provide equal access to culturally and linguistically competent care.	

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Expediently license all healthcare professionals who meet statutorily mandated standards of competency.	3.3.1	Provide an efficient licensure process that meets statutory requirements.	
Attract, recruit, and retain a competent and credentialed workforce.	4.1.1	Implement a competency-based framework for recruitment and training.	5.1.1 Improve job skill training, interviewing techniques, resume building skills for employees. By December 31, 2014, all employees will have participated in at least two trainings focusing on job skills, interviewing and/ or resume development.
Attract, recruit, and retain a competent and credentialed workforce.	4.1.2	Provide trainings and resources that support and develop current public health employees.	5.1.2 Maintain and improve quality improvement in relation to evaluations utilizing IDP's in workforce development plan with 100% of employees who are SES or career service having plans in place by December 31, 2013.
		Provide trainings and resources that support and develop current public health employees.	5.1.3 Achieve and maintain 80% employee satisfaction by 12/31/15.
Ensure partnerships, systems and processes to support the future workforce.	4.2.1	Develop, sustain and improve an Agency Workforce Development Plan to ensure continuity of competent and credentialed workforce.	