

St Johns Alignment with Agency Strategic Plan

Agency Strategic Plan Goal	Agency Strategic Plan Strategy No.	Agency Strategic Plan Strategy	SJC Objectives	Performance Measure	Target 6-30-14	Target 6-30-15
Protect the Population from health threats	1.1.1	Prevent and control infectious disease	1.1 Maintain CH Ranking for Health Factors	County Health Ranking HF & HO 2	Top 10% in State	Top 10% in State
Protect the Population from health threats	1.1.2	Prevent and reduce illness, injury and death related to environmental factors	1.2 Maintain CH Ranking for Health Outcomes	YO Immunizations Years of Potential Life Lost	95% <5900	96% <5800
Protect the Population from health threats	1.1.3	Minimize loss of life, illness, and injury from natural or man-made disasters	1.1 Maintain Project Public Health Ready Recognition	Recognized Y or N	Yes	Yes
Protect the Population from health threats	1.1.4	Prevent and reduce intentional and unintentional injuries.				
Reduce chronic disease morbidity and mortality	1.2.1	Increase the proportion of adults and children who are at a healthy weight.	1.4 Increase % Adults & Children at Healthy Weight	% at Adults & Children at Healthy Weight	>38% Adults at Healthy Weight (SJC is 37.4%) (HP 2020 Target is 33.9% for Adults) <10% Teen Obesity (SJC is 10.3%) HP2020 Target is 14.5%	40% Adults at Healthy Weight 9% Teen Obesity
Reduce chronic disease morbidity and mortality	1.2.2	Reduce illness, disability, and death related to tobacco use and secondhand smoke exposure.	1.1 Reduce Youth Smoking Rate	% Youth Smoking Cigarettes	12.0%	11.5%
Improve maternal and child health	1.3.1	Reduce infant mortality.	1.3 Reduce Infant Mortality	Infant Mortality Rate	4.0 per 1,000 population	3.9 per 1,000 population
Improve maternal and child health	1.3.2	Meet special health care needs of children.				
Improve efficiency and effectiveness	2.1.1	Use information technology and systems to efficiently support disease prevention, intervention and epidemiological activities.				
Improve efficiency and effectiveness	2.1.2	Use public health information technology and systems to efficiently improve business practices	2.1 Improve % of County Performance Snapshot Measures Meeting Targets	% Meeting Target	80%	85%
Improve efficiency and effectiveness	2.1.3	Adopt certified electronic health record software	2.1 Increase % of Service Centers utilizing the E.H.R.	% of Service Centers Utilizing E.H.R.	80%	100%
Improve efficiency and effectiveness	2.1.4	Connect agency providers and electronic health record systems in a network that consists of a state-level Health Information Exchange, Direct Secured Messaging and local health information exchanges and gateways				
Improve efficiency and effectiveness	2.1.5	Implement tools, processes and methods that support accountability and provide transparency in DOH administrative management systems.				
Maximize funding to accomplish the public health mission	2.2.1	Maximize Medicaid and other third party revenue to help county health departments and Children's Medical Service providers to retain the infrastructure necessary to meet the public health needs of their community.	2.2 Maintain % Trust Fund Balance 2.2 Increase Revenue from Pediatric Dental Services 2.2 Increase % Billed Revenue Collected	% Trust Fund Balance % Revenue Increase % Billed Revenue Collected	6 - 8% 30% 95%	6 - 8% 50% 95%
Maximize funding to accomplish the public health mission	2.2.2	Review and update fee policies and fee schedules.				
Promote a culture of organizational excellence.	2.3.1	Collect, track and use performance data to inform business decisions and continuously improve.				
Promote a culture of organizational excellence.	2.3.2	Maintain a sustainable performance management framework.	2.3 Support Statewide Accreditation Efforts 2.3 Reapply for Governor's Sterling Award	Statewide Accreditation (Y or N) Apply for Governor's Sterling Award (Y or N)	Statewide Accreditation achieve by 9/30/2014 Apply for GSA by 11/2014	Statewide Accreditation achieve by 9/30/2014 Apply for Baldrige by 5/2015
Promote a culture of organizational excellence.	2.3.3	Develop, implement and sustain integrated quality improvement processes throughout organizational practice, programs, processes and interventions.				
Optimize communications.	2.4.1	Develop, implement and improve internal and external communication strategies and plans.	2.4 Improve Clarity Score from Employee Satisfaction Survey 2.4 Develop DOH - SJC Communications Plan	ESS Clarity Score DOH - SJC Communications Plan Developed	4.0 Communications Plan Developed by 12/31/2013	4.1

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Promote an integrated public health system.	3.1.1	Implement and link health improvement planning at state and local levels.				
Promote an integrated public health system.	3.1.2	Integrate planning and assessment processes to maximize partnerships and expertise of a community in accomplishing its goals.	3.1 Community Partner Satisfaction	% Community Partner Satisfaction with efforts of local Health Leadership Council	85%	90%
Promote an integrated public health system.	3.1.3	Support local efforts to revitalize communities.				
Assure access to health care	3.2.1	Increase access to care for underserved populations.	3.2 Increase % Children with Oral Healthcare	% of Medicaid-eligible Children Receiving Oral Healthcare	33% (aligns w HP2020)	35%
Assure access to health care	3.2.2	Provide equal access to culturally and linguistically competent care.	3.2 Improve Customer Satisfaction/Loyalty among Spanish-speaking Clients 3.3 Increase # of Community-level health promotions in diverse populations	% Satisfaction % Loyalty # of Promotions	94% Satisfaction & Loyalty 4 Events	95% Satisfaction & Loyalty 6 Events
Expediently license all healthcare professionals who meet statutorily mandated standards of competency.	3.3.1	Provide an efficient licensure process that meets statutory requirements.				
Attract, recruit, and retain a competent and credentialed workforce.	4.1.1	Implement a competency-based framework for recruitment and training.	4.1 Increase % Staff Satisfaction/Engagement	% Staff Satisfied % Staff Engaged	85%	87%
Attract, recruit, and retain a competent and credentialed workforce.	4.1.2	Provide trainings and resources that support and develop current public health employees.	4.1 Increase % Staff with Personal Wellness Goal	% of Staff w/ Personal Wellness Goal	85% 50%	87% 75%
Ensure partnerships, systems and processes to support the future workforce.	4.2.1	Develop, sustain and improve an Agency Workforce Development Plan to ensure continuity of competent and credentialed workforce.				