

Volusia CHD Alignment with Agency Strategic Plan

Agency Strategic Plan Goal	Agency Strategic Plan Strategy No.	Agency Strategic Plan Strategy	Volusia CHD Objective, aligned to State Strategy NOTE: Target dates for strategic objectives must be no later than Dec. 31, 2015
Protect the Population from health threats	1.1.1	Prevent and control infectious disease	14. Treat 90% of STD cases treated within 14 days of diagnosis by December 2014
		Prevent and control infectious disease	18. Increase percent of newly diagnosed contacts with LTBI that completed treatment to 77% by December 2014
Protect the Population from health threats	1.1.2	Prevent and reduce illness, injury and death related to environmental factors	7. Reduce inspections of facilities with history of compliance while reallocating to non-compliant facilities by October 1, 2015
		Prevent and reduce illness, injury and death related to environmental factors	8. Implement four new "green initiatives" by December 2014
Protect the Population from health threats	1.1.3	Minimize loss of life, illness, and injury from natural or man-made disasters	17. Meet county preparedness expectations of 4.19 or higher in accordance with CDC preparedness capabilities by December 2014
Protect the Population from health threats	1.1.4	Prevent and reduce intentional and unintentional injuries.	
Reduce chronic disease morbidity and mortality	1.2.1	Increase the proportion of adults and children who are at a healthy weight.	
Reduce chronic disease morbidity and mortality	1.2.2	Reduce illness, disability, and death related to tobacco use and secondhand smoke exposure.	6. Increase city/municipalities candy flavored Tobacco Resolutions by 50% by June 30, 2014
		Reduce illness, disability, and death related to tobacco use and secondhand smoke exposure.	9. Assist 20 local employers who offer tobacco cessation services to employees by June 2014
		Reduce illness, disability, and death related to tobacco use and secondhand smoke exposure.	10. Increase youth participation in tobacco related community activities by 10% by December 2014.
		Reduce illness, disability, and death related to tobacco use and secondhand smoke exposure.	13. Assist 10 multi-unit dwellings to adopt/designate at least one building as smoke free by December 2014
Improve maternal and child health	1.3.1	Reduce infant mortality.	3. Increase percent of WIC infants who are ever breastfed from 76% to 81.9% by December 2015
Improve maternal and child health	1.3.2	Meet special health care needs of children.	2. Establish one new site for WIC clients by Fall 2015
			11. Increase Volusia County WIC unique clients
Improve efficiency and effectiveness	2.1.1	Use information technology and systems to efficiently support disease prevention, intervention and epidemiological activities.	15. Ensure 85% of enrolled ADAP clients will pick-up medications each month by December 2014
Improve efficiency and effectiveness	2.1.2	Use public health information technology and systems to efficiently improve business practices	

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Improve efficiency and effectiveness	2.1.3	Adopt certified electronic health record software	
Improve efficiency and effectiveness	2.1.4	Connect agency providers and electronic health record systems in a network that consists of a state-level Health Information Exchange, Direct Secured Messaging and local health information exchanges and gateways	
Improve efficiency and effectiveness	2.1.5	Implement tools, processes and methods that support accountability and provide transparency in DOH administrative management systems.	19. Obtain national public health accreditation by December 2014
Maximize funding to accomplish the public health mission	2.2.1	Maximize Medicaid and other third party revenue to help county health departments and Children's Medical Service providers to retain the infrastructure necessary to meet the public health needs of their community.	
Maximize funding to accomplish the public health mission	2.2.2	Review and update fee policies and fee schedules.	
Promote a culture of organizational excellence.	2.3.1	Collect, track and use performance data to inform business decisions and continuously improve.	16. Publish four (4) health status reports annually
Promote a culture of organizational excellence.	2.3.2	Maintain a sustainable performance management framework.	
Promote a culture of organizational excellence.	2.3.3	Develop, implement and sustain integrated quality improvement processes throughout organizational practice, programs, processes and interventions.	
		Develop, implement and sustain integrated quality improvement processes throughout organizational practice, programs, processes and interventions.	20. Complete two (2) quality improvement projects agency-wide annually beginning January 2014
Optimize communications.	2.4.1	Develop, implement and improve internal and external communication strategies and plans.	21. Create five (5) opportunities to communicate the value of public health to our community annually
Promote an integrated public health system.	3.1.1	Implement and link health improvement planning at state and local levels.	
Promote an integrated public health system.	3.1.2	Integrate planning and assessment processes to maximize partnerships and expertise of a community in accomplishing its goals.	12. Complete a Community Health Improvement Plan (CHIP) on Access to Care and the Healthiest Weight Initiative by year end 2013
Promote an integrated public health system.	3.1.3	Support local efforts to revitalize communities.	5. Implement two (2) action steps based on PACE-EH Action Plan to address health inequities by December 31, 2014

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Assure access to health care	3.2.1	Increase access to care for underserved populations.	1. Increase dental services by 10% annually
		Increase access to care for underserved populations.	4. Refer 1,000 clients to a medical/dental home or for disease management by December 2014
Assure access to health care	3.2.2	Provide equal access to culturally and linguistically competent care.	
Expediently license all healthcare professionals who meet statutorily mandated standards of competency.	3.3.1	Provide an efficient licensure process that meets statutory requirements.	
Attract, recruit, and retain a competent and credentialed workforce.	4.1.1	Implement a competency-based framework for recruitment and training.	
Attract, recruit, and retain a competent and credentialed workforce.	4.1.2	Provide trainings and resources that support and develop current public health employees.	22. Improve participation with Employee Satisfaction Survey to 75% by December 2014
Ensure partnerships, systems and processes to support the future workforce.	4.2.1	Develop, sustain and improve an Agency Workforce Development Plan to ensure continuity of competent and credentialed workforce.	