

**FLORIDA COORDINATING COUNCIL  
FOR THE DEAF AND HARD OF HEARING  
Quarterly Meeting  
Daytona Beach, Florida  
Friday, August 9, 2019  
8:00 a.m. ET**

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>> KAREN GOLDBERG: Good morning. Who is on the telephone?

>> CINDY SIMON: This is Cindy, I'm here.

>> KAREN GOLDBERG: Good morning, Cindy.

>> CINDY SIMON: Good morning.

>> KAREN GOLDBERG: We have one more minute before we start.

[Background noise on telephone].

[Pause].

>> KAREN GOLDBERG: Good morning and welcome back for day two of the Florida Coordinating Council for the Deaf and Hard of Hearing quarterly meeting in Daytona Beach, Florida.

I am Karen Goldberg, I am the Chair of this Council.

A couple of nuts and bolts: If we could have folks who are joining by phone to please remember to mute your phone until you are speaking, that would be helpful and it cuts down on outside noises.

[Background noise on telephone].

>> KAREN GOLDBERG: We're going to start with a couple of announcements.

The Florida Department of Health representatives, I understand, are going to need to leave early this morning, is that correct?

>> SHAYLA KELLY: Yes.

>> MONICA PITTS: Tiffany will remain.

[Background noise on telephone].

>> MONICA PITTS: And just Shayla and I are leaving, but you can continue.

>> KAREN GOLDBERG: Okay. So what we have been asked to do --

[Background noise on telephone].

>> KAREN GOLDBERG: -- is take out the contents --

[Background noise on telephone].

>> KAREN GOLDBERG: For those who are on the phone, if you could please mute your phone.

[Background noise on telephone].

>> KAREN GOLDBERG: I'm hearing me through the phone. Maybe it's coming on this end.

>> LaSHAY: Someone needs to mute.

>> KAREN GOLDBERG: Are you muted, LaShay?

>> LaSHAY: I'm not even on.

>> KAREN GOLDBERG: Okay. So what we've been asked to do is remove the contents of the binders --

[Background noise on telephone].

>> KAREN GOLDBERG: -- and give the binders at.

>> LaSHAY: I know what that is, that's your voice going into the phone. Should I stop speaking through the mic then?

>> LaSHAY: No, keep going, I'll see if I can --

>> CINDY SIMON: Excuse me, just so you know, your voices are cutting in and out. There is no noise on my end because I'm alone in a quiet room. There is no other noise coming in.

>> KAREN GOLDBERG: Okay. Thank you. We think it's on this end.

>> CINDY SIMON: I don't hear any of the crackling noises that you are saying you hear.

>> KAREN GOLDBERG: Okay, thank you, Cindy. We think it's on this end. Okay. And to return those binders back so that we can use them again for the next meeting.

All right. So we're going to start with roll call. And we'll start with Tiffany on that side of the room.

>> TIFFANY BAYLOR: Good morning, this is Tiffany Baylor.

>> MARY HODGES: Good morning, this is Mary Hodges, Department of Elder Affairs.

>> GLENNA ASHTON: Good morning, this is Glenna Ashton representing Florida Association of the Deaf.

>> DEBBE HAGNER: Good morning, this is Debbe Hagner representing HLAA.

>> KAREN GOLDBERG: Good morning, this is Karen Goldberg representing HLAA and Chair of the Council.

>> CHRIS LITTLEWOOD: Good morning, this is Chris Littlewood representing the Association of Late-Deafened Adults.

>> DARLENE LAIBL-CROWE: Good morning, this is Darlene Laibl-Crowe I am on the Board for individuals for the deaf-blind.

>> SHAYLA KELLY: Good morning, this is Shayla Kelly, representing the Department of Health.

>> MONICA PITTS: Good morning, Monica Pitts with the Department of Health.

>> KAREN GOLDBERG: And on the phone, we have...?

>> CINDY SIMON: This is Cindy Simon representing audiologists.

>> KAREN GOLDBERG: Okay. Thank you. And welcome, everyone.

[Echo on the telephone line].

>> KAREN GOLDBERG: Debra Knox, who is representing A.G. Bell, is unable to be here for day two of our meeting.

And Gina Halliburton, who is the Vice Chair of this Council, has been unable to attend and has been trying, she states, to join online and on the phone and states that she's not been able to do either.

We would also like to say good morning and welcome to our --.

[Echo on telephone line].

>> KAREN GOLDBERG: To our wonderful service providers, Chris Costa, Rebecca Blich, Roger Horne, and Rebekah Barkowitz; our CART Provider, Lisa Johnston; and our AV tech, LaShay Lewis.

So now we have wrap up sharing from all council members. Would anyone like to

bring up any issues or have any additional comments that they would like to make this morning?

[No response].

>> KAREN GOLDBERG: Okay. Well, I have a few. Since I was appointed to the Council in 2016, I've been impressed with the commitment of the members of this Council to meeting the needs of deaf, hard of hearing, late-deafened, and deaf-blind citizens in the state of Florida.

We each represent different agencies. We're all committed. But one of the frustrations that people have stated again and again is that it doesn't seem like the Council really does much other than come together, talk about some of the issues out there, and that this Council really desires to make a mark.

Am I correct in that assumption? Or statement? Yes, okay.

So I'd like to bring up a question to each and every one of us on the Council: How can we make a difference? What can we do?

And I would like to open the floor to hear some ideas.

Chris?

>> CHRIS LITTLEWOOD: I think Gina was taking the lead on that. What we had discussed at least a year ago, if not more, after public comment and we did have some very valid, serious concerns from citizens around Florida, making a brief letter and making sure that we share that letter with the Governor's Office, legislators, and organizations, and the specific departments that there was an issue with; like if it was a hospital issue, sharing it with that hospital and making sure that people knew we were out there, and doing that every quarter and making sure that it was a very simple letter, but I think it got lost in the weeds, once again, where they were coming back and talking about, you know, editing the letter and getting the approval of the entire Council and everything and it was more important to just get the letter out there and the main bullet points and the concerns and make sure that it happens consistently every quarter, just once again so that people hear from us four times a year in every way possible.

That's something that I would really like to see happen and I don't know why it keeps kind of dying.

>> KAREN GOLDBERG: Okay. So let me see if I understand this correctly. This is a letter that the Council sends to who?

>> CHRIS LITTLEWOOD: The agency that the complaint is about. Like if it's related to a hospital complaint sent to the hospital association or if it's about a Social Security office, send it to the Social Security office. And also cc'ing a copy to the Governor's Office and legislators to let them know that we're doing our job.

Because our job is supposed to be advising and educating. But as you mentioned, we keep hearing from people that we're not doing anything. And I have people saying oh, I didn't even know that we still had a council.

>> KAREN GOLDBERG: Okay. So I'm not quite -- I think that's a Department of Health question and a question when we sent the letter for our legal advice on what we're allowed to do.

As a member of this Council, I would feel uncomfortable taking a stand that somebody's rights have been violated when there is a disability rights agency.

So, perhaps our role is not to confront a hospital, but, rather, to make sure that the agencies that are in that role are informed of what the issue is.

Yes, Darlene?

>> DARLENE LAIBL-CROWE: I was reading up on the bylaws again last night and it does say in there that we are to advise the Governor and State Legislature and the agencies within the state of Florida who are part of the state of Florida -- whoa [chuckles] -- and I don't see why not that we couldn't just write a letter after each quarterly meeting just to remind them that we have heard from someone that is not getting the advocacy or accommodations that they need related to healthcare.

So, the more times they get that letter --

[Background noise on telephone].

>> DARLENE LAIBL-CROWE: -- the more they're going to say okay, we need to do something.

>> KAREN GOLDBERG: Okay. I think you're absolutely right, Darlene -- hold on, Chris -- I think you're absolutely right, Darlene, that writing a letter and advising the Legislature or the agencies within the State Government about a complaint that we received is appropriate.

I don't know that it's appropriate for us to write a letter to a hospital.

So, I think that you're right about that, that we are letting them know.

And maybe it's a good idea that we do a letter after each quarterly meeting, period, and summarize.

>> DARLENE LAIBL-CROWE: Doesn't AHCA monitor the hospitals? Am I right?

>> KAREN GOLDBERG: I'm sorry, say that again.

>> DARLENE LAIBL-CROWE: The what?

>> KAREN GOLDBERG: I'm sorry, say that again.

>> DARLENE LAIBL-CROWE: The AHCA, Agency of Florida -- I'm not sure exactly what the acronyms are, but related to healthcare.

>> KAREN GOLDBERG: Right.

>> DARLENE LAIBL-CROWE: Doesn't that department --

>> KAREN GOLDBERG: Oh, you're talking about AHCA.

>> DARLENE LAIBL-CROWE: Don't they deal with the hospitals or medical care or medical providers?

>> KAREN GOLDBERG: I think what's more appropriate is that we send it to our head, Department of Health, and then we outline what has been stated and what the concerns are.

I mean, who do we report to directly?

[No response].

>> KAREN GOLDBERG: That's a Shay question, I think. Who do we report to directly, this agency, or this Council; do you know?

>> MONICA PITTS: We'll ask her and get back to you.

>> KAREN GOLDBERG: Yeah, I think that makes sense. And maybe we can ask John Jackson too. Who do we report to? And write that letter. This is something that came up in this quarterly meeting and these concerns were raised and we want to pass this on.

I think that makes sense. And that's -- that will get into the hands of who needs to see it.

Yes, Chris?

>> CHRIS LITTLEWOOD: This is Chris. Just to remind everybody, Shay has already approved us doing this, we've already talked about this. You mentioned talking about when we send the letter to a hospital or something, that we violated so and so's rights.

We don't have to go that far, we can just say this happened in a summary, like you said, and that's a better way of putting it, and here's the ADA and what should be done and what are you going to do about it?

And we don't even have to say "what are you going to do about it?" Just, you know, let them know that somebody came forward and then it's the individual's responsibility to follow-up if they want to talk about their rights being violated or something.

But we're at least letting the agency, the Legislature, and the Governor know that we're doing our job.

>> DARLENE LAIBL-CROWE: And also, just they can keep us informed of how we can address the constituents when we hear another complaint.

>> KAREN GOLDBERG: Okay. That sounds like a plan.  
Yes, Mary?

>> MARY HODGES: I was wondering what the group might think of, like, a quarterly newsletter? And we can go ahead and establish a list of individuals or entities to send it out to, like everybody who comes to speak, for example, would be on the newsletter.

>> KAREN GOLDBERG: Oh, yeah.

>> MARY HODGES: And then all of our agencies would be, you know, recipients of a newsletter and it can be distributed by all of our different agencies and what have you. And the newsletter would be, like, a summary of our meetings.

And as you said earlier, we're not really taking a position, we're summarizing our meetings in a format of a newsletter. It's less formal and we don't have to do a really formal letter or anything like that; it's just a newsletter.

It's news of the Council or at least it keeps the community, you know, communities informed about what we're doing.

And it can be posted electronically or we can print copies or....

We have our bimonthly newsletter, the Department does a bimonthly, we do it in paper

form and it can be distributed widely.

[Background noise on telephone].

>> MARY HODGES: So I'm just wondering if that might be something we can explore.

>> KAREN GOLDBERG: Well, I think that's a great idea. But I still think it's two issues then. So I think that a newsletter is for the community to know what is happening with the Council; we had this meeting, we had these speakers.

But when there is a specific complaint or concern, I think that does warrant a letter. And I think a letter is going to be reviewed more -- taken more seriously than just a newsletter. Than saying oh, that was in the newsletter.

But if we as a Council are reporting to someone higher than us about what has happened at our quarterly meeting and what concerns were raised, that has a little more meat to it than the newsletter.

But I do think the newsletter should be something we're doing.

You know, I looked at the APD website and they have the announcements posted on the website, they have newsletters posted, there are a number of different things that are posted there. So I think it's wonderful, it keeps me up to date as a community member what's happening with APD.

But I bet you, if APD had a specific concern raised at one of their meetings, they're going to send a letter.

So, what I'd like to know, is who we send those letters to? Who do we report to? And maybe we should be in the practice of sending letters to whoever that higher up is.

Yes, Darlene?

>> DARLENE LAIBL-CROWE: Huh? Me? Okay. I think by sending a letter, we cannot only address our concerns, but we can also mention praise reports, you know, how something has come to the good and that it's working.

So, it would be encouraging to the agencies so that they can know where it's happening and what's going on and address it.

But once it's been taken care of, we can be acknowledged and we can, in turn, tell them, hey, great job, or something like that, in a roundabout professional way.

And also, another thing is we get out to the outreach, we need the outreach coordinator, because each community, as Mary said, each community needs to understand that we are here and that, you know, we need -- we are here to help them one way.

But the outreach coordinator we need.

>> KAREN GOLDBERG: Well, I think an outreach coordinator, no doubt we need an outreach coordinator.

But we are down --

[Background noise on telephone].

>> KAREN GOLDBERG: -- five seats, is that correct?

[Background noise on telephone].

>> TIFFANY BAYLOR: About five seats, yeah.

[Background noise on telephone].

>> KAREN GOLDBERG: Okay. And that brings me to the letter I wrote.

[Background noise on telephone].

>> KAREN GOLDBERG: Okay. So, in order to have --

[Background noise on telephone].

>> KAREN GOLDBERG: These types of positions filled, we need to have more people on the Council.

So, I'm going to send a letter to Tiffany in just a second and we can all take a look at it.

But I'm going to ask in the meantime, Tiffany, I don't know if you have skills of putting together a newsletter?

>> TIFFANY BAYLOR: Yeah.

>> KAREN GOLDBERG: Okay. That we can do a trial newsletter for this meeting, okay.

And also if you have the ability to write a letter -- I'm sending you the template of this appointments letter.

I'm actually going to send -- do you have the legal letter that I wrote?

>> TIFFANY BAYLOR: Just recently?

>> KAREN GOLDBERG: The one from, like, the last meeting that I put out a legal letter.

>> TIFFANY BAYLOR: No, I do not.

>> KAREN GOLDBERG: Okay. I'm going to send you both letters.

>> TIFFANY BAYLOR: Okay.

>> KAREN GOLDBERG: Just so you can get a sense of how we've written these letters.

And let me put that...

>> CINDY SIMON: Can I make a comment?

>> KAREN GOLDBERG: No.

[Laughter].

>> KAREN GOLDBERG: I mean of course!

[Laughter].

>> KAREN GOLDBERG: Yes, Cindy, go ahead.



>> CINDY SIMON: For those who were there when we were doing the long-range planning stuff, we did identify a number, and this ties into this, we did identify a number of agencies within each departments that we wanted to connect with and maybe have each other's sites and links on our websites; they would be getting such newsletters and start a communication and let them know that we're there to help them with any of these problems for the constituency that we represent.

So if we're going to do this, maybe we can look at them, as well as just venting everything, and see what the lists are.

Because we did those at previous meetings and a lot of that is similar to what we're saying, except we were trying to introduce ourselves to them, start an active dialogue, and to be able to advise.

>> KAREN GOLDBERG: Can we just state what that list is? What are you referring to?

>> CINDY SIMON: We have to go back to the meetings where we did the long-range planning. I probably have it in all my stuff because I keep everything. But it would take me a while to go back hunting for it.

>> KAREN GOLDBERG: Okay. So then I don't know that that's really realistic list to go by.

And many of us were not on the Council when this long-range list was made. I think it would be useful to have that information.

[Background noise on telephone].

>> KAREN GOLDBERG: And maybe if you could send that information to Tiffany, she can forward it to all of us and we can take a look at it, but I don't know that it's going to help us with writing a letter right now.

>> CINDY SIMON: No, no, it's not for writing the letter for right now, it's what we said, start quarterly communications with everybody and that was where that was going and actually John Jackson had lots of suggestions at the time and we came up with a list of various departments up there in Tallahassee to -- to be communicating with and offering our services to assist in such cases as needed, so....

I just thought that would also get us out there and encompass this as well.

>> KAREN GOLDBERG: Well, I think that's great. I think you're absolutely right, that would be wonderful to have that.

In fact, we should have that in our binders each time we're here so that we're not trying to search for it at this point.

So, if you can forward that to Tiffany, that would be great. And Tiffany can send that out to everyone.

>> CINDY SIMON: I will try to hunt for all that stuff.

>> KAREN GOLDBERG: Yes, thank you, Cindy. I think Tiffany first and then Mary.

>> TIFFANY BAYLOR: Good morning, this is Tiffany. I'm looking for clarification.

Now so I believe that the newsletter that you're wishing me to put together, I think because am new to the Council and do not necessarily know all of the detail of the things that have transpired and that you're looking for specifically and how you want to benefit the community on that area, that I believe that the input from the newsletter, I really believe should come from either each of y'all based on the agencies and things that you guys represent; meaning the information that you want included in it.

My task should somewhere hang around the formatting, the organization of the newsletter, the, you know, the proofing, the putting it together, the sending it out to y'all for proof and approval and that type of thing.

But the meat and potatoes of the newsletter I believe should become from y'all because you have more knowledge in that than I.

>> KAREN GOLDBERG: Well, I can understand that. Thank you, Tiffany. I personally need help with a design of a newsletter.

>> TIFFANY BAYLOR: Okay.

>> KAREN GOLDBERG: Because I don't know how to do that. What we need is, like, a summary of what was discussed. Mary first, and then Glenna.

>> MARY HODGES: I was going to speak to the issue of the summary. I think the minutes, if we could look at a more detailed format for minutes, there's not a lot in our minutes and it's kind of hard to go from one meeting to the next and remember what we did and what we talked about.

I mean, the minutes are -- they don't give -- they don't help to under -- to remember [chuckles], you know, what the last meeting was, what the tasks were, what we're doing.

I think we lose some continuity between meetings and I know that we have all, what do you call it, CART, which is very detailed, it's everything we've said or whatever, and if we can -- maybe that would help you also, if you wanted to look at some historical, like, a year or two of meetings, maybe you can kind of see what the dialogue has been, what the issues have been, what the topics have been, and then we can kind of be on task and not letting things fall through the cracks, so to speak.

So between meetings, because we don't all get to read the CART, it's a lot to do to review the meeting. But if you could help with that as we put together the minutes, that might help.

[Background noise on telephone].

>> KAREN GOLDBERG: That's a good idea.

[Background noise on telephone].

>> KAREN GOLDBERG: Let's hear from Glenna.

>> GLENNA ASHTON: Same thing, reviewing the minutes.

>> KAREN GOLDBERG: Say that again.

>> GLENNA ASHTON: Same thing, to use the CART and the minutes to make the

newsletter.

>> KAREN GOLDBERG: Yeah, but that's a lot, that's a lot of hours to sift through and pick out the points.

I wonder if there's a way that we can do it -- I understand, I see Chris -- I wonder if there's a way that we can do it during the meeting that we say this is something we would want in the newsletter, okay. That kind of thing.

Okay, yes, Chris?

>> CHRIS LITTLEWOOD: It doesn't have to be lengthy -- this is Chris speaking -- it doesn't have to be lengthy, but the point is just pulling out the issues that have come up and making sure that that's shared with the agencies and the constituents of Florida so that they know that we're doing something.

It can be in an e-blast, it can be in a letter, it can be in a very short summarized newsletter.

We just have to let people know we're doing something and not just talking about it and say yeah, I agree with that, yeah, I agree with that, what about this, what about this, and nothing ever happens.

I still feel like we're not making any change.

And then the program office says well, it needs to fall on the council members to do something and the council members says the program office needs to put this together.

The program office is the paid staff. We're the volunteers that comes together that advises on the subject matter for people that are deaf or hard of hearing.

And so while I agree that Tiffany is coming up to speed and learning about what we are doing, I believe that we can help her put this stuff together and then, like you said, Tiffany, you can organize it. But you have to reach out and contact us and ask questions to us to help us to put together the newsletter and the summary.

What Mary was saying about the minutes, I was going to comment on that when we were looking at the minutes, but then what I was kind of thinking is well, Tiffany wasn't hired yet for the last meeting. The meeting before that -- the young lady's name escapes me for a moment that just left as our program coordinator -- Megan, I'm sorry.

[Laughter].

>> CHRIS LITTLEWOOD: She was in the process of leaving. So I think the minutes kind of dropped off.

We used to have more detailed minutes. And we have gotten away from that. And we need to speak up and say no, these need to be a little more detailed.

I do know for every meeting, I make sure that I save the CART minutes. Sometimes I read and review them more frequently than others, but they need to be our source of information about what we discuss and how we create our minutes and how we inform people about what happened.

I really don't think that we need a newsletter or an e-blast or anything for this meeting because we didn't have any public comment. We talked about the same things that we talk about every meeting.

But when we do have public comment, then we do need to get something out.

>> KAREN GOLDBERG: Yes, Mary?

>> MARY HODGES: I beg to differ. I think that the discussion that we had yesterday

with Disability Rights, that was a very, very nice presentation. There were takeaways from it that could be published in a newsletter.

>> KAREN GOLDBERG: I agree with you. I think it was really great. Yes, Glenna?

>> GLENNA ASHTON: Basically in the newsletter, we can include the speakers, because the speakers can be shown as a resource and then if we have any public comment, and even if we don't have actual public comment, we often mention the common problems that come up anyway.

We could highlight different member organizations, we could put in a list of resources, you know, tips, like during the hurricane season, be informed about FEMA and their rights under FEMA. When school starts, we can inform about other parents' rights.

So there's different things you can put in as a newsletter, yes, summarizing the meeting, but also to put out resources. Because that's one of the things we're supposed to be doing to share information and put out resources.

>> KAREN GOLDBERG: Darlene?

>> DARLENE LAIBL-CROWE: Okay. I'm thinking that the first letter could be just a way of introducing what we're doing, explain who we are, and how we can advise them.

But also that share our concerns and give some examples and then in conclusion, just basically say we would like to work with you, if you can advise us as to how to approach things or if you are able to approach them, please keep us informed of what's happened, so that we can share that with constituents.

I'm just saying a rough draft, just kind of introduce to them what we want to do and kind of draw them in to doing this and working with us and expect -- have expectations to receive information from us of how they could better serve the constituents.

>> KAREN GOLDBERG: I think that's a great idea. I think what ends up happening when we do our legislative meetings, we get a lot of positive feedback from the Legislature and a lot of times we get a, wow, this is great that we have this council, and I would like it to be more that when we go to meet with the Legislature, they're, like, you know, I have a couple of your newsletters here, I have the biennial report, and I wanted to ask you some questions and make it a little more useful, then I think we feel like we reintroduce ourselves for the first 7½ minutes and then we have 2 minutes left to, you know, get through everything we need to say.

Yes, Glenna?

>> GLENNA ASHTON: We could use the biennial report as a starting point, because we always have so much information we want to put into the biennial report and there's not enough room, so maybe, you know, what is it, the four or five areas we have, we can take one area and add in the stuff that we couldn't put in the report, the extra information, the stories and things like that, that could be another way to get more information out there.

>> KAREN GOLDBERG: That's a great idea, Glenna. You know, Tiffany, I don't know if you have the templates for the biennial reports?

>> TIFFANY BAYLOR: I can see about getting ahold of it, yes.

>> KAREN GOLDBERG: Yeah. Did Megan -- I'm sure Megan left it? Right?

>> MONICA PITTS: I'm sure.

>> GLENNA ASHTON: Do we have copies of it?

>> KAREN GOLDBERG: Right, she may have the -- she has the template.

>> GLENNA ASHTON: Oh, yeah.

>> KAREN GOLDBERG: That's what I meant, the template. So we could do almost a mini-biennial report, like a mini-report right after the newsletter and have certain areas that we want summarized after each meeting.

>> GLENNA ASHTON: It's here.

>> KAREN GOLDBERG: Right, I mean the template, because it has to be on a computer first.

Yes, Tiffany?

>> TIFFANY BAYLOR: Okay. So that's the point I'm trying to make. I don't know what are going to be your highlighted points that you want to have in the different newsletters.

>> KAREN GOLDBERG: Right.

>> TIFFANY BAYLOR: So that's what I mean I'm going to need some sort of assistance from y'all, just, you know, find out what your -- what your agencies that you represent are really trying to focus on, find out what our -- of the Council what happened in the minutes, because we reading through the CART, I have no problem researching, I love research, so I can just be -- I'm one of those few people that just can -- I research that like crazy.

The point is I wouldn't be able to discern what is a high point or an important point that you guys would want in there.

So, that's where I'm going to need some sort of assistance. I'm more than happy to put a newsletter together, but I'm going to need some pull from y'all, just something to let me know out of that, you know, a lot would happen and a lot was written, but I don't know how to tell what is something that is bolded out of that, so to speak, you know, as far as importance for the community, and something that is just more words; you see?

I want to make sure I make it worth your while to have a newsletter and put in what is really poignant and necessary.

>> KAREN GOLDBERG: Yes, thank you very much, Tiffany. I think you make a very good point.

We do need to help you with that, okay.

Debbe?

>> DEBBE HAGNER: I was thinking that we could put a summary that we have a Facebook group/page, how many people are liking our page, then we can talk about the difference assistance, we have a website, and that we have -- we need to pick a topic or

theme for each -- focus on one or two things and just do that to accomplish something, what we're trying to do.

>> KAREN GOLDBERG: Okay. Thank you, Debbe. Yes?

>> GLENNA ASHTON: This may be off the point, where Tiffany mentioned doing research. Would you like a reading list or a book for you to read related to deaf and hard of hearing?

>> TIFFANY BAYLOR: Yes, as a matter of fact I would.

>> GLENNA ASHTON: Okay. I'll send it to you.

>> DEBBE HAGNER: Send it to all the Council.

>> KAREN GOLDBERG: Well, send it to Tiffany and she can send it to everyone; I don't think that Glenna can send it to the entire Council.

>> DEBBE HAGNER: I meant...

>> KAREN GOLDBERG: Yeah, right, right, the group. Through Tiffany, send it. Yes, Darlene?

>> DARLENE LAIBL-CROWE: One of the things that sending a letter out and reporting, we can use that letter of reference in our biennial report, showing that we have reached out to these departments and the resolutions or things like that.

That would give the report more... um... what do you call it... more visual showing that something has been done.

So it would also keep the agency accountable for how we have reached out to them and no resolution has been done.

So, we can -- if we send these letters out, by doing this, is it possible to create, you know how you do newsletters, like volume this and certain number and the date that it was sent, is there a way that we can do those letters similar to that? So we can reference that letter.

>> KAREN GOLDBERG: It would have a date, wouldn't it? Wouldn't the letter have a date? Would the letter have a date, wouldn't it?

>> DARLENE LAIBL-CROWE: Yes, the letter should have a date. But you would talk about newsletters, we can say... newsletter number one and the date or something like that. So they can kind of have an idea.

>> KAREN GOLDBERG: Okay. That's just details how we do a newsletter. You would be able to identify the newsletter. I mean, I think that's how newsletters are.

>> DEBBE HAGNER: Cindy has --

>> KAREN GOLDBERG: Debbe first and then Mary.

>> DEBBE HAGNER: Cindy has her hand up.

>> KAREN GOLDBERG: Okay. Cindy?

>> CINDY SIMON: Okay. Another one, I already sent a lot of that information to Tiffany, so you should have it, Tiffany, along with which year's CART, you'll find all the information.

If you want to see some of the very old summaries of the meetings, I have them dating back probably to 2008, when they were -- for a number of years they were very cohesive.

My suggestion on these newsletters is maybe as we go through the meeting, we can make a note maybe to Tiffany or whoever's going to do this, this should be in there.

So, obviously if there were issues that came up in public comment, that should be in it.

But on a meeting like this, just a summary of that and letting them know that, you know, remember this exists, if there's a problem, people can go there.

So, we can -- we don't necessarily have to have it exactly the same every time. But tailor it based on what's happened in the meeting and/or what happened in the community since the last one.

And we can take that up and say make sure you put this in as we go through the meeting.

[Cell phone ringing].

>> KAREN GOLDBERG: Thank you, Cindy, that's -- I agree with you, that is very useful.

And thank you for sending that information to Tiffany, and we look forward to reviewing it as well.

Somebody else had their hand up? Yes, Mary?

>> MARY HODGES: I was wondering, not to have this go on and on, but I wonder if we could go ahead and give Tiffany some heading for the newsletter?

Glenna mentioned resources and tips and highlights, you know, so that she at least knows what/where to fill in things and what, you know, and updates or -- and maybe that's premature, but....

I think if you just look at a general template, we can use just a general template for a newsletter and we can figure out later, like I said, let her know what needs to go in there.

I think we could still do one for this meeting using Disability Rights.

[Background noise on telephone].

>> MARY HODGES: You know, and also if we have any resources that we want to share. Glenna mentioned some -- reading some books or whatever.

[Background noise on telephone].

>> MARY HODGES: I think the main purpose of this Council is it's always advocacy, so we're always interested in publishing information that is about advocating policies or issues related to this Council and this population that this Council is advocating for.

[Background noise on telephone].

>> MARY HODGES: So everything we publish will be related to that.

>> KAREN GOLDBERG: Thank you. I think we could as well.

[Background noise on telephone].

>> KAREN GOLDBERG: Debbe and then Glenna.

>> DEBBE HAGNER: I was thinking --

>> KAREN GOLDBERG: And then Chris.

>> DEBBE HAGNER: -- we could remind people on CDs when there is a hurricane, to make sure that the camera and news is on both the interpreter and the Governor during the hurricane season, that kind of thing, tips to remind them. I think that's important, the different things.

>> KAREN GOLDBERG: Yeah, it's pertinent given that it's hurricane season right now. So, Tiffany was asking --

[Background noise on telephone].

>> KAREN GOLDBERG: -- okay, so would one of the headers be --

[Background noise on telephone].

>> KAREN GOLDBERG: -- emergency, that it's under emergency access.

[Background noise on telephone].

>> KAREN GOLDBERG: Or it would be public safety and emergency.

[Background noise on telephone].

>> KAREN GOLDBERG: And under that would be that it's hurricane season.

[Background noise on telephone].

>> KAREN GOLDBERG: And ask for information about that.  
Healthcare.

[Background noise on telephone].

>> KAREN GOLDBERG: Education, we had a speaker talking about education. Disability rights I think would be a good header for this one, given that we had a speaker. So... Glenna?

>> GLENNA ASHTON: The newsletter would be a good opportunity for, like I said, to highlight the member organizations, because in the biennial report and on the website, all we ever have is just a listing of the names of the organizations and links.

So, I think it would be worth it in the newsletter to highlight the name and organizations



and a list and the contact information and who they are and what they do, you know. Just a short paragraph, you know. We never have an opportunity in the biennial report or on the website to expand who the member organizations are.

>> KAREN GOLDBERG: I think --

>> GLENNA ASHTON: And what they do.

>> KAREN GOLDBERG: I think a newsletter is a great opportunity to highlight how many seats are available and even have a little blip that we have people awaiting appointment.

That becomes -- you know, it's not like we're trying to bad mouth anybody, it's just the facts, is that we have seats available, we have people awaiting appointment.

Yes, did I say Chris before? Yes, Chris?

>> CHRIS LITTLEWOOD: This is Chris. I'm listening and I'm just thinking that this is snowballing into something that's not going to come to fruition.

We do have a biennial report, so I don't want to see us reinvent the wheel.

I've always believed in manageable chunks, we can do this in small statements and e-blastings out, most of what we need to accomplish should accomplish in electronic mail communication.

We should work on building a contact list with Tiffany, because her being new, she doesn't know all the people to contact.

There are names and organizations of people here in Daytona Beach that I'm surprised are not here at this meeting. One of the ladies that I can't recall her name, she came and she did -- helped us with some of the strategic planning and she works with the deaf and hard-of-hearing organization here in Daytona Beach.

If she's still there, it's been a few years since she came to a meeting, so I don't know.

But I think they should be short letters or regular e-blast, just like FAD has the easing press release where they just send out regular information and letting people know they're doing things.

Lately FAD hasn't put out a lot of information on the easing site and I'm wondering why that's happening.

But we need to be letting that happen from the Council and let people know through electronic mail.

We start talking about doing a quarterly newsletter or making things really complex, that puts a lot of work on Tiffany and a lot of work on us as council members, to get that information.

We should be able to sit in a council meeting and say to Tiffany, that statement right there, can we put that as an action item to e-blast that information out?

[Background noise on telephone].

>> CHRIS LITTLEWOOD: The other thing, if we do a newsletter, it limits our ability to name an individual, like if somebody comes and talks about a specific hospital, we can't send a newsletter out that names that specific hospital, because that opens us up to have that hospital come and say hey, why are you picking on us?

We don't want to talk about violations or anything like that in a newsletter. We want to talk about advocacy and education.

For example, Tampa General Hospital, I had a patient advocate and members from

emergency services in my class for effective communication Monday and Tuesday and they were, like, please let us know what we should be doing differently.

And I can help give you those names and information of those people to contact and send that information out. Tampa General Hospital is a huge hospital and they want to do the right thing.

So we just need to be regularly getting the information out in short e-mails.

A newsletter sounds nice, but with one full-time staff person and a volunteer Council where we are sharing information as we can, I think maybe the newsletter idea is going to snowball into something that's more difficult than we can manage.

>> KAREN GOLDBERG: Thank you, Chris.

I'm going to share for a second. One of the things that frustrates me about being on the Council is that we actually get going on something and then somebody throws on the brakes and then nothing gets done.

I think that a newsletter is a reasonable thing to do. We're not talking about writing *War and Peace*, we're talking about doing a newsletter that is going to keep the community aware of what we're doing as a Council and it also is information that the Legislature will use.

In terms of any specifics, I think we've established that we do not want to put any specific hospital or violation in a newsletter.

It doesn't open us up for a hospital saying why are you picking on me? It opens us up for being sued, okay, and for slander and being libel.

We're not about doing that. We're about advocacy.

I think a newsletter is a wonderful option. What I enjoyed seeing is this Council being animated with ideas and I don't want to see the brakes put on that.

I think it's possible. I think we can get something for this quarterly meeting out.

Tiffany, you can reach out to me. You can reach out to anyone on this Council to give you ideas.

The ideas were flowing, okay.

In terms of a letter, we talked about that being something different. If we have a member of a public come to us and say my rights were violated, instead of saying listen, go talk to Disability Rights, which we ought to be saying to that person, we can put out a letter that reiterates our concerns that public safety is not being followed in a manner, Text to 911 is not available in all areas, we can put out a brief letter to whoever that person is above this Council, okay, and they can take it where they need to do or where they need to go.

But having a newsletter that is brief, to the point, has information is going to be useful, okay?

Yes, hold on a second, Chris, let's have Darlene have a chance to speak. Go ahead, Darlene.

>> DARLENE LAIBL-CROWE: Me? Okay. I agree with Chris, we need to at least start a relationship between the agencies to tell them what our concerns and how we can better serve them, as well as the constituents.

I noticed in the bylaws also yesterday that we can contact local government as well.

So, those, all of those areas, the local government, state representatives, the Governor's Office, all of those can be contacted, we can send them the letter.

Say, for instance, like West Palm Beach Hospital, we can send it to the county that we have a concern about the West Palm Beach Hospital, you know.

I guess we just have to just see what that agency does -- wants us to do to be able to

communicate.

But as far as the newsletter, that is a publication and that is, you know, like you said, it's something that shows how we're advocating and this and that.

But as far as addressing that certain concern from the quarterly meeting, then we can do it a different way, just like sending a short, brief letter like Chris said.

So, it's kind of just pinpointing the concern.

But the newsletter is giving the people that read it an idea of what we're about.

>> KAREN GOLDBERG: Okay. Thank you, Darlene.  
Chris, Cindy's had her hand up for a while, so I'm going to go to Cindy.

>> DEBBE HAGNER: Cindy, go ahead.

>> CINDY SIMON: I was just going to suggest as we were discussing what to put in there or giving Tiffany guidance for this, that maybe on the second day towards the end of the day, the end of the morning, I should say, the last half hour can be given to recommending what we want in the current newsletter so we can pass that on and so we know where we're targeting and what we're writing.

>> KAREN GOLDBERG: Thank you very much, Cindy, I think that's a good idea.  
I thought Mary and then Chris? Or Chris then Mary?

>> MARY HODGES: Yeah.

>> KAREN GOLDBERG: Chris, then Mary.

>> CHRIS LITTLEWOOD: This is Chris, I was just going to say, I'm not saying don't do the letter, I'm just saying start small. Manageable chunks. Start making relationships and then get it out and expand from there.

Sometimes, many times, almost every time we have a difficult ability to put together the biennial report. Like Darlene said, that's a publication.

If we start talking about printing a quarterly newsletter, that's going to run into quite a bit of work and I'm thinking short e-blasts might work better, at least to start, especially with a new staff person, Tiffany is still learning and we want to be fair to her as well. Let her start making those connections and stuff like that.

So I'm not saying don't do the newsletter, I'm just saying start small.

>> KAREN GOLDBERG: Okay, thank you very much, Chris.  
Mary?

>> MARY HODGES: I was just going to say, it may help us as well when we do have public comment, if we have a list of resources, like Disability Rights or whatever, maybe we can help people by either giving them the resource, referring them, saying here's who you might contact. They don't have the ability or don't wish to do that, we can always advocate for them.

But it's not always that we need to write a letter, it's just sometimes maybe connecting people to the right resources.

>> KAREN GOLDBERG: Thank you. Debbie?

>> DEBBE HAGNER: I was just wondering, what's happening with the Text to 911? We were supposed to get a report on a monthly basis. What's the latest status now? Is it still 37 out of 67 that still have Text to 911 capability?

[Pause].

>> KAREN GOLDBERG: I think Chris has --

>> DEBBE HAGNER: Chris, do you know those numbers?

>> KAREN GOLDBERG: I think Chris has more information on that.

>> CHRIS LITTLEWOOD: This is Chris. I believe that number is still about the same. The monthly spreadsheet is always on the FCC website. Megan used to send us a monthly or quarterly e-mail with the link to that, just to remind us that we can go there.

Tiffany, maybe if you can pick up on that. If you need to ask me where the link is, I can get it to you when I get back to the office Monday.

But just to give us the information.

I also have a map and letter that I use in my class that is updated yearly as far as the counties that have texting to 911 in the state of Florida, but that is somewhat inaccurate; like, I don't know in Pasco County is live yet and on the map, it says Pasco County has implemented texting to 911 in 2019.

So, there are some inaccuracies.

But we are still making some great improvements. And I can share the link where we can go and get the FCC information for the whole country and you can go to the spreadsheet and you can do a filter for the state of Florida and it shows you all the counties that have that capability.

So, I think what Debbe is suggesting is that we continue to get that report that Megan used to provide to us.

>> TIFFANY BAYLOR: Okay.

>> KAREN GOLDBERG: Maybe we can put that in the newsletter.

So, Tiffany, what I have sent to you are a couple of things. I sent you a copy of the letter to legal; I sent you the proposed letter to the Appointments Office for us to take a look at; I sent you an announcement for the 30th anniversary ADA that I put together. It is not pretty, but that's why I wanted to put it up there so we can all look at it.

And I just sent you a copy of a newsletter from APD, what they've put out and how they put it together and it's all e-blasted, okay.

So, LaShay, is there a way that we can put these items up on that board?

>> LaSHAY: What she has on now?

>> KAREN GOLDBERG: I don't know what she has on now.

>> TIFFANY BAYLOR: That's what I'm trying to pull up now.

>> KAREN GOLDBERG: I don't know what's on that private computer; I don't want you putting up --

[Laughter].

>> LaSHAY: And somebody is not muting their phone, that's why we keep getting that noise; sorry. Because somebody is not muting their phone.

>> TIFFANY BAYLOR: Okay. I have the APD Care newsletter.

>> KAREN GOLDBERG: Okay. Let's pull that up because that's what we've been discussing the last few minutes.

It's 8:55, at 9:00 a.m., we do an updating on dates and locations, which takes about 15 minutes and then we're going to review public comments.

I'm going to suggest that we just keep moving with the topic at hand because I think we're making some transaction and I'm getting excited, because I've got chocolate in my hand!

>> DARLENE LAIBL-CROWE: Uh-oh!

>> KAREN GOLDBERG: Because I'm motivated.

[Pause].

>> KAREN GOLDBERG: Yes, ma'am?

>> DARLENE LAIBL-CROWE: Okay, on the website there is a tab for reports and things like that, so we can also post all those links for the report, like we can put a header for the Text to 911 and put the link. And Megan probably already developed that, we can actually put in a section for the minutes.

Because right now, I think the only thing that I saw on there was the biennial report.

And speaking of the biennial report, we were supposed to have a corrected one and I think it still says 2018 instead of 2019.

>> TIFFANY BAYLOR: It does say 2018.

>> KAREN GOLDBERG: Right, right, but we corrected that, Darlene, if you'll recall, we corrected it, the ones that went out say 2019.

>> DARLENE LAIBL-CROWE: The one that's in the book says 2018.

>> KAREN GOLDBERG: Right, because we printed first the 2018 and we goofed and we reprinted and did '19. So we put the '18s in here because we have a bunch and it's internal, so we...

>> DARLENE LAIBL-CROWE: Okay [chuckles].

>> TIFFANY BAYLOR: Okay. Would you like to -- oh, I'm sorry.

>> KAREN GOLDBERG: Go ahead, Tiffany.

>> TIFFANY BAYLOR: Would you like to look at the newsletter first or the letter?

>> KAREN GOLDBERG: Yeah, just an example of the newsletter, how it's done. And I think that APD's newsletter is impressively done.  
Have we had APD come and speak to us?

>> MARY HODGES: Not that I'm aware of.

>> KAREN GOLDBERG: Glenna would know, you have all the speakers memorized that we've ever had.  
Have we ever had APD come and speak to us?

>> GLENNA ASHTON: No.

>> KAREN GOLDBERG: That would be nice, wouldn't it?

>> TIFFANY BAYLOR: I'll check into it.

>> GLENNA ASHTON: That's a good idea.

>> KAREN GOLDBERG: So this is a copy called The Champion, it's a newsletter, the most recent one. I think they always start off with exceptional employees, I've seen that in a few of them. Great pictures.  
I don't know what iBudget is but I've seen that.

>> MARY HODGES: It's a Medicaid waiver.

>> TIFFANY BAYLOR: And they have links to "read more."

>> KAREN GOLDBERG: Right, I don't think we're quite into links to "read more" level yet [chuckles] because it will just take us back to the front page of our newsletter [laughs].

>> MARY HODGES: Well, that could be where we put links in for, like, our speaker, or a link for the people from Disability Rights or...

>> TIFFANY BAYLOR: Yeah.

>> KAREN GOLDBERG: Yeah, look at that, I think you're right, Mary, look at that, around the state, hurricane exercise.  
Okay. I mean, obviously APD is a much bigger umbrella, all right, and --

>> MARY HODGES: They're a state agency.

>> KAREN GOLDBERG: And they may be you know that umbrella, but it's nice to see how they put it together, right?

>> MARY HODGES: Doesn't the Department of Health have a newsletter?

>> MONICA PITTS: I'm not sure who it goes to, but we could probably use it as a template and a guide.

>> MARY HODGES: But wouldn't the Council be -- couldn't the Council be a section of

the newsletter or not? Because it's going to require communications --

>> MONICA PITTS: We can ask.

>> KAREN GOLDBERG: If you look down on that newsletter from APD, you see the ADA 29th anniversary celebration held in Pensacola last week. So they tend to do their celebrations in July, it looks like.

So, I would love to have somebody come and speak with us next meeting about what they're doing for next year. I mean, we'll speak with them before then, but... yes, Glenna?

>> GLENNA ASHTON: This is the FRID flash, they call it, FRID-day, play on Friday, a FRID-day and it's fairly simple, they just have a list and the title says your source for information, announcements and upcoming events in the community, and they just have FRID, a place where they can put the next meeting and they have columns here, little sections here, training, events, organizations, job announcements.

But it's very simple. And it's not a whole big long thing. So we can do something similar with that.

>> KAREN GOLDBERG: Oh, I like that. Can you send that to Tiffany and put it up there?

[Background noise on telephone].

>> KAREN GOLDBERG: Is there somebody on the phone that wanted to add something?

[No response].

>> KAREN GOLDBERG: I guess not.

Okay. So that's just an example. I mean, it doesn't have to be certainly as elaborate as APD's, but maybe if the FAD -- if you can send FAD's too, that would be great.

>> DEBBE HAGNER: Darlene? Go ahead, Darlene.

>> KAREN GOLDBERG: Darlene first.

>> DARLENE LAIBL-CROWE: Okay. I was just wondering, if we're going to do a newsletter or a letter, shouldn't we make a motion to set it in place or vote upon it? Isn't that part of the...

>> KAREN GOLDBERG: If you want.

>> DARLENE LAIBL-CROWE: -- bylaws to do that? Can we make a motion?

>> KAREN GOLDBERG: Are you making a motion?

>> DARLENE LAIBL-CROWE: I don't know.

[Laughter].

>> DARLENE LAIBL-CROWE: I would like to make a motion, I would like to make a motion to send a brief letter, introducing how we want to establish a relationship between the state agencies and introduce what we're doing and give them a couple of details and examples and concerns, and that way we can establish a relationship with that agency and they can give us a contact person to link with.

And also so that we can have a running relationship with them.

But then we can also include a newsletter on a quarterly basis, maybe present about the presentations and what we've done, different news things, and things like that.

>> KAREN GOLDBERG: Okay.

>> DARLENE LAIBL-CROWE: So I'm making a motion to send a brief letter to the agencies to establish a relationship and then also to include a newsletter for every quarter.

>> KAREN GOLDBERG: All right. Those are two different motions.

So, one motion you're making is that we prepare a short letter explaining who we are and establishing contact with what agencies in particular? The list that Cindy had or...? I'm not sure who we would be sending that to.

>> DARLENE LAIBL-CROWE: Okay. The agencies that I am referring to is, like, the AHCA, I think it was?

>> KAREN GOLDBERG: AHCA, that's part of the Department of Health.

>> DARLENE LAIBL-CROWE: Yeah, well, AHCA is the healthcare --

>> MARY HODGES: It's the Agency For Healthcare Administration, it's a separate department from Health.

>> DARLENE LAIBL-CROWE: Yeah, it's a separate department. And just kind of link up all of the departments.

We don't want to exclude any of them. And that way everybody can know that we are interested in their agencies of determining how we can better serve them and, in turn, of how that we can best serve the constituents along with them.

So, I think by sending a brief letter introducing ourselves and what we want to do, share a little bit about concerns, and then asking them how we can better serve.

>> KAREN GOLDBERG: Okay. Thank you. That's a very excellent idea.

Mary had her hand up. So before we take it as an official motion, I want to ask Mary, did you have a thought about that?

[Background noise on telephone].

>> MARY HODGES: I think we can move the motion. I was just going to support what Darlene was saying.

>> KAREN GOLDBERG: Okay.

>> MARY HODGES: And talk about formatting a letter. But certainly support what she's saying.



>> KAREN GOLDBERG: Okay. So, Darlene, if I'm understanding correctly, you had put a motion out on the floor that we generate a letter.

>> DARLENE LAIBL-CROWE: Right.

>> KAREN GOLDBERG: To government agencies?

>> DARLENE LAIBL-CROWE: Yes, to Florida state agencies, yes.

>> KAREN GOLDBERG: To Florida state agencies explaining who we are and what?

>> DARLENE LAIBL-CROWE: And state our concerns.

>> KAREN GOLDBERG: What concern? We have to be very specific about what our concern is.

>> DARLENE LAIBL-CROWE: Just briefly explain our concerns and ask how we can better serve them and if there is a contact person where we can establish a relationship, an ongoing relationship between the two so that we can better serve the constituents.

>> KAREN GOLDBERG: Would you be willing to generate a draft?

>> DARLENE LAIBL-CROWE: I can, I can put it together.

>> KAREN GOLDBERG: And send that to Tiffany so we can review it.

>> DARLENE LAIBL-CROWE: Mmm-hmm.

>> KAREN GOLDBERG: I don't know that we need a motion and seconding it for that.

>> GLENNA ASHTON: I'll second it.

>> KAREN GOLDBERG: All right, let's go ahead and second it.

>> GLENNA ASHTON: No, no, no.

>> KAREN GOLDBERG: So we didn't need a motion? I didn't think we needed a motion for that. But everybody likes your idea, so, okay [chuckles]....

Okay. So you'll come up with a draft of that letter?

Tiffany, could you send Darlene a copy of the letter I wrote to Legal? That way she'll have a template on writing the letter.

>> TIFFANY BAYLOR: I'll verify with you. Is this to Legal?

>> KAREN GOLDBERG: Yes, that was dated May 8, it says FCCDHH letter to Legal, to clarify Legal, I think I had put down.

But that at least gives you a template to write it. You can change everything in there to write what you want to put in there for this letter that you want to send out to agencies, okay, Darlene?

>> DARLENE LAIBL-CROWE: Okay.

>> KAREN GOLDBERG: So we'll give her that template.

>> TIFFANY BAYLOR: Absolutely.

>> KAREN GOLDBERG: Okay? And I think that's a great idea.  
Now, do we want -- do we need to make a motion about the newsletter?

>> GLENNA ASHTON: [Shakes head].

>> KAREN GOLDBERG: I didn't think we needed a motion for that either. But I'm afraid if we make a motion, then we're committed, I mean, then if it doesn't go well, we're in violation of something? I don't know [laughs].

We're just going to do a newsletter and we'll see how it goes. I'm much more comfortable with that plan.

But I think it can go somewhere.

Okay. It is now 9:08. Yes, Debbe?

>> DEBBE HAGNER: I just want to make a comment that on our website, we need to update our picture. The picture on the website --

>> GLENNA ASHTON: Facebook too.

>> DEBBE HAGNER: It's old, it's an old photo. And Facebook too. So we need to update it. I just wanted to put that out there. We need to find time to have our photos updated.

>> KAREN GOLDBERG: Um... is that a Website Committee?

>> DEBBE HAGNER: Yes.

>> KAREN GOLDBERG: To do that?

>> DEBBE HAGNER: Yes, but we just need to get the group together and have someone take a picture and update that for the --

>> KAREN GOLDBERG: I thought we did that last time, last meeting we all got together and took a picture.

Do it again? How about we do it every time --

>> CINDY SIMON: We just took a picture recently.

>> KAREN GOLDBERG: Yeah, I thought we did. Huh? What did she say?

>> MARY HODGES: We took one last meeting.

>> KAREN GOLDBERG: Yeah, we took one last meeting.

>> MARY HODGES: Yeah, I sent it to the Department, they wanted a copy, a picture of the Council.

>> KAREN GOLDBERG: Yeah.

>> MARY HODGES: So everybody has it on their e-mail.

>> KAREN GOLDBERG: And it would be in the newsletter, if we had one!

>> DEBBE HAGNER: I know I took a picture at the last meeting of just this. But we need a group picture. That has not been updated since -- in a while.

>> KAREN GOLDBERG: Okay. Go ahead and take pictures. Take some pictures. Yes, Tiffany?

>> TIFFANY BAYLOR: I have that signage out front that looks pretty nice that says Florida Coordinating Council for the Deaf and Hard of Hearing. If you guys want to use that for the picture?

>> KAREN GOLDBERG: Did you design that?

>> TIFFANY BAYLOR: I gave it to the Visit Daytona Visitors' Bureau to create.

>> KAREN GOLDBERG: That was very nice, that was very nice!  
Wait, wait, hold on now.

[Laughter].

>> KAREN GOLDBERG: And we're good.  
Okay. So -- all right. So that's that.

Now, the other thing that we were going to discuss are these letters that I wrote. And the announcement, okay. All right.

So that's the legal letter.

Now, the other letter I wrote has last night's date.

>> TIFFANY BAYLOR: Just a moment, I will get it.

[Pause].

>> KAREN GOLDBERG: Ooh, that's some good water!

>> TIFFANY BAYLOR: There you go.

>> KAREN GOLDBERG: And the font's a little small, so could we enlarge it by, like, 400?

[Laughter].

>> MONICA PITTS: Tiffany, your bottom right-hand corner will enlarge your page.

>> TIFFANY BAYLOR: Really?

>> MONICA PITTS: No?

>> KAREN GOLDBERG: Yeah, down there at the bottom.

>> TIFFANY BAYLOR: Oh, I see right here.

[Background noise on telephone].

>> KAREN GOLDBERG: No, no. There it is.

>> DEBBE HAGNER: Up, up a little.

>> KAREN GOLDBERG: Down a little.

It sounds like my husband is scratching my back: Up a little, down a little.

[Laughter].

>> KAREN GOLDBERG: There you go. So this is a letter I wrote to, a sample, I mean a draft, to whom it may concern, Coordinating Council, blah, blah, blah, I put down that we have seats -- oh, can you scroll down? Actually I wanted to change. I said we are seeking assistance from the Appointments Office in filling seats.

[Sneeze].

>> Bless you.

>> Thank you.

>> KAREN GOLDBERG: Where is that?

>> TIFFANY BAYLOR: Part of it because I've enlarged it is why it will take a minute.

>> KAREN GOLDBERG: So what I wanted to put in the first paragraph and I realized I didn't put in there is that there are 17 seats available.

>> TIFFANY BAYLOR: Where would you like that?

>> KAREN GOLDBERG: First paragraph somewhere, but let me take a look at that. Since the formation of FCCDHH, there have been reports to the Governor's Office, and I think it really should be the FCCDHH consists of 17 available seats on the Council; does that make sense? And then get rid of the biennial report part; that was actually -- I meant to change that.

>> CINDY SIMON: What about 17 constituent organizations each of which has a seat on the Council?

>> KAREN GOLDBERG: What she just said. All right, can you send that to me, Cindy, or send that to Tiffany?

>> TIFFANY BAYLOR: Would you like -- so you want to fix this yourself? I'll send it back to you or --

>> KAREN GOLDBERG: No, no, don't send it back to me.  
What we want to say is...

[Background noise on telephone].

>> KAREN GOLDBERG: FCCDHH --

>> CINDY SIMON: We can all be stakeholders.

>> KAREN GOLDBERG: Now we're up to stakeholders. Okay.

>> TIFFANY BAYLOR: Right here? Where?

>> KAREN GOLDBERG: Yeah, get rid of "since the formation of..." get rid of that.  
Right there, stop.  
And then say FCCDHH consists of?

>> CINDY SIMON: Yes.

>> KAREN GOLDBERG: Consists of... 17 --

>> TIFFANY BAYLOR: I should spell -- write it, right? Or do you want numbers?

>> KAREN GOLDBERG: Number's fine.

>> TIFFANY BAYLOR: Okey doke.

>> KAREN GOLDBERG: 17 agencies? Is it 17 agencies or 17 seats?

>> TIFFANY BAYLOR: Well, it's not agencies because you do have just parents of people who are --

>> KAREN GOLDBERG: Okay.

>> TIFFANY BAYLOR: -- with kids that have --

>> KAREN GOLDBERG: Okay. So 17 representatives or constituents? What did you say, Cindy?

>> MARY HODGES: I think the statute says representatives.

>> KAREN GOLDBERG: What does the statute say?

>> CINDY SIMON: I wrote it in the comments on CART.

>> DEBBE HAGNER: Cindy said 17 constituent stakeholders.

>> TIFFANY BAYLOR: 17 constituent stakeholders?

>> MARY HODGES: Who is the letter to?

>> KAREN GOLDBERG: To the appointments office, I'm not sure who that actual person is, but the appointments office.

>> TIFFANY BAYLOR: I'm at 17. What would you like now?

>> DEBBE HAGNER: Constituent stakeholders.

>> KAREN GOLDBERG: Constituent --

>> TIFFANY BAYLOR: That's spelled incorrectly and I need a capital. Is that capitalized?

>> KAREN GOLDBERG: No, constituent is not. U-E-N-T -- I think it's E-N-T, constituent stakeholders.

[Pause].

>> KAREN GOLDBERG: For what? Constituent stakeholders from...?

>> DEBBE HAGNER: Deaf and hard of hearing --

>> TIFFANY BAYLOR: Community?

>> DEBBE HAGNER: Community.

[Pause].

>> DEBBE HAGNER: And deaf and blind, we need to add deaf and blind.

>> KAREN GOLDBERG: Why not deaf and hard of hearing and deaf-blind community in Florida?

[Pause].

>> TIFFANY BAYLOR: Where did that come from?

>> KAREN GOLDBERG: You jumped up a line.

[Pause].

>> TIFFANY BAYLOR: Deaf, hard of hearing...

>> KAREN GOLDBERG: And deaf-blind.

[Pause].

>> TIFFANY BAYLOR: Oop, sorry...

[Pause].

>> TIFFANY BAYLOR: Community. We have this right here, with the "in." What do we want here? A period?

>> KAREN GOLDBERG: [Laughs]. Um... consists of 17... who meet quarterly.

[Pause].

>> KAREN GOLDBERG: Period.

>> TIFFANY BAYLOR: Need we place a comma after community?

>> KAREN GOLDBERG: Yeah. I'm not sure. Maybe.

>> TIFFANY BAYLOR: It would be because it's a --

>> KAREN GOLDBERG: I don't know.

>> TIFFANY BAYLOR: I was going to say, like, an appositive sentence but it's a descriptive. Okay. We'll look at that.

[Laughter].

>> TIFFANY BAYLOR: Okay.

>> KAREN GOLDBERG: I don't know, but I can tell you where your kidney is.

[Laughter].

>> KAREN GOLDBERG: Okay.

>> TIFFANY BAYLOR: We've got the words in 2000... do you want that in a new sentence?

>> KAREN GOLDBERG: Yes, new sentence. We currently have a number of open seats awaiting appointment from the Governor's Office.

[Pause].

>> KAREN GOLDBERG: They are noted below.

>> TIFFANY BAYLOR: Governor's definitely...

>> DEBBE HAGNER: Yeah.

>> KAREN GOLDBERG: Maybe, yeah, Governor's Office.

>> TIFFANY BAYLOR: Are both?

>> KAREN GOLDBERG: No, no, no, office isn't. The list is noted below.

>> MARY HODGES: Can we just go ahead and say how many seats we have open?

>> KAREN GOLDBERG: Yeah, I put it in there.

>> TIFFANY BAYLOR: It's up here.

>> KAREN GOLDBERG: No, no, no, I would get rid of the rest of that whole paragraph.

>> TIFFANY BAYLOR: The rest of the entire --

>> KAREN GOLDBERG: The paragraph, just the paragraph, yeah, yeah. There we go.

We are seeking assistance from the Appointments Office in filling the open seats currently on the Council. That's what I wrote.

>> DEBBE HAGNER: So we said that twice.

>> KAREN GOLDBERG: I know.

>> TIFFANY BAYLOR: This point that says a number of, it's suggesting we write several.

>> KAREN GOLDBERG: All right. Several sounds good.

[Talking over one another].

>> MARY HODGES: Can't we just say five seats?

>> TIFFANY BAYLOR: Let us -- let us -- let us verify that there are actually five again, just to be sure.

>> MARY HODGES: Okay.

>> KAREN GOLDBERG: Several is better, because it gets them to look at the list.

>> MARY HODGES: Okay.

>> KAREN GOLDBERG: I don't know if people have -- if there are two applicants for the same seat. I mean, don't they have to make a determination? Isn't that their job?

>> MARY HODGES: The applicants have to apply. There's a form that they have to fill out.

>> KAREN GOLDBERG: Right, but what if two people apply for the same seat? Who



makes that determination?

>> MARY HODGES: The Appointment's Office.

>> KAREN GOLDBERG: Yeah.

>> MARY HODGES: The Department recommends, though, I think, and the Appointments Office makes the decision. At least that's how ours work.

>> KAREN GOLDBERG: I think it's faster than other people. I mean, people have said they've waited forever, and I literally called probably every week for the Appointments Office.

>> MARY HODGES: Yeah.

>> KAREN GOLDBERG: And I kept calling and they said oh, it's her again! [Laughs]. Somebody just say okay, so she can stop calling!  
I got to know them pretty well. I don't know if it's the same people, though.

>> MARY HODGES: So usually the agency has somebody from the Appointments Office assigned and that's who the agency works with for appointments.

So Health has a person they work with, the Department has a person they work with, and there's several people at the Appointments Office, they don't have a big staff, but they get assigned agencies, the staff gets assigned agencies and that's who your person is and they work through the list of agencies and all the councils and committees and what have you and they make the appointments.

But it's a very -- it's a huge workload for the Governor's Office and that's why sometimes it takes a long time.

But there's a person who the Department works with on appointments.

>> KAREN GOLDBERG: Can we find out who that person is?

>> MARY HODGES: And I know that, I don't know if you know Jennifer Wright? She works -- I know that she knows. She has a contact because I was talking with her about the proclamation that we were working on for falls prevention and she said here's our contact with the Governor's Office because we don't have time to do it anymore, you can do it, but it turns out we were working with the same person, but our communications office talked to that person about the proclamation.

So I know there are contacts over there at the Governor's Office for each agency for whatever they need to try to get done.

So you have a person over there for appointments.

>> DARLENE LAIBL-CROWE: And we can also make them aware that some offices will be coming up open within the next year -- some of the positions will be coming up open within the next year and if they put it off, we won't have anybody on the council.

>> MARY HODGES: That's true.

>> KAREN GOLDBERG: May I suggest we take a five-minute break? Okay. Let's take a five-minute break. We will return at -- actually an eight-minute break; 9:30.

[Break].

>> KAREN GOLDBERG: Welcome back, everyone, from your break. The break lasted a little longer, I apologize. I was on the phone with the Appointments Office. Where is everyone? We lost people. They left.

>> DEBBE HAGNER: No, they're over there.

>> KAREN GOLDBERG: Okay. Let's rejoin and welcome back. We're going to start with a prayer.

[Laughter].

>> KAREN GOLDBERG: May the Appointments Office be so obliged to make the appointments...

[Laughter].

>> KAREN GOLDBERG: Okay. I just got off the phone with the Appointments Office and I spoke with Jacqueline Feltgen at the Appointments Office and she did confirm there are two active -- excuse me, two active applications in the office right now for appointments to this Council.

She said that --

[Background noise on telephone].

>> KAREN GOLDBERG: -- they organize it but they have to wait until the Governor's Office gives them the go ahead to make the appointments; they can't actually make the appointments themselves.

[Pause].

>> KAREN GOLDBERG: And I'm waiting to see if it came through, but it doesn't look like it came through yet, this e-mail.

So I'm just waiting on that.

I also got a thank you note from Barb Page for coming to speak with us yesterday, which was very nice. And she would like to come and sit down and speak with me on different ideas on making systemic changes. And that's -- we're all about that.

Oh, that would be awesome, she would like to have the -- she will like to discuss the possibilities of the Council and Disabilities Rights Florida to work together and educate doctors and other medical professionals who resist interpreter requests.

So, very happy to talk with her about that; I'll reach out to her as a private citizen, physician, and if it's okay with the Council, as the Chair of the Council to discuss how we might be able to collaborate, okay.

Still waiting to hear from the Appointments Office.

So, now we have a name and we have a contact person. And I can keep calling her and asking her, and maybe that's more important than writing this letter.

>> TIFFANY BAYLOR: Okay, that sounds good.

>> KAREN GOLDBERG: What do you guys think? I mean, I have a letter and it's in writing, it will be put in writing. But maybe just -- maybe asking her if we should be writing a letter.

>> GLENNA ASHTON: When you call her, you can send her an e-mail and to summarize the phone call and say --

>> KAREN GOLDBERG: She's going to e-mail me and I'll respond to -- that way we can have a trail and I'll respond to the e-mail if I get it. And if I don't get it, I'll call her back. Oh, I'll get it!

[Laughter].

>> KAREN GOLDBERG: Oh, I will get it!

The only thing I was a little bit surprised about is she stated what she has is applications for seat number 12, which I didn't realize we were numbered, and seat number 2.

Seat number 12, she said, is the audiologist. But she didn't tell me who it is. And we're not sure if that means the hearing aid specialist or the audiologist. She said she wasn't sure which one.

And seat number 2 is a member of FAD. She does have an application for that. Yes, Mary?

>> MARY HODGES: I think she's going in the order that they're listed in statute. So they're 1-15 and there's --

>> KAREN GOLDBERG: Oh!

>> MARY HODGES: And the first one is two members representing the Florida Association of the Deaf. Number two --

>> KAREN GOLDBERG: So maybe that's one and two?

>> MARY HODGES: That's number one.

>> KAREN GOLDBERG: Oh, because she said seat number 2 was FAD.

>> GLENNA ASHTON: Are you talking about the bylaws?

>> MARY HODGES: No, I'm reading from statute, it lists 1-15. And seat number one -- I'm sorry, number one is two members representing the Florida Association of the Deaf. Number two is two members representing the Florida association of self-help and hard of hearing?

>> KAREN GOLDBERG: That's HLAA, they changed their names to HLAA.

>> MARY HODGES: And number three is a member representing Association of Late-Deafened Adults, and four is an individual who is deaf and blind. Five is a parent of an individual who is deaf. Six is a member representing the Deaf Service Center Association. Seven is a member representing the Florida Registry of Interpreters for the

Deaf. Eight is a member representing the Florida Alexander Graham Bell Association for the deaf and hard of hearing. And nine is a Communication Access Realtime Translation.

>> KAREN GOLDBERG: Yeah, we don't have somebody who has applied for that.

>> MARY HODGES: And ten is an audiologist licensed under part one of Chapter 468. And eleven is a hearing aid specialist licensed under part two of Chapter 484.

And the remaining ones are agencies, the secretary for children and families, State Surgeon General, Commissioner of Education Elder Affairs.

>> KAREN GOLDBERG: All right, thank you. I don't know if that's what she's referring to but she said she will send it to me.

>> CINDY SIMON: I did reapply for the audiology.

>> KAREN GOLDBERG: Maybe that's what it is.

>> MARY HODGES: Okay.

>> KAREN GOLDBERG: But then Debbe said that she reapplied, but we don't have --

>> MARY HODGES: Debbe would be for...

>> KAREN GOLDBERG: Seat number two, HLAA.

>> GLENNA ASHTON: So basically number two and number eleven are re-applications, but not the new ones. The new ones --

[Talking over one another].

>> KAREN GOLDBERG: That's what I was -- that's what I'll clarify when she comes in -- I mean when the e-mail comes in, which I still have not received.

[Pause].

>> KAREN GOLDBERG: Oh...

[Pause].

>> KAREN GOLDBERG: Okay. So, okay. So let me go into our agenda.

The other thing I wanted to ask is something that I noticed is that the paper that we're using is really thick stock. Is that added cost?

>> MONICA PITTS: [Shakes head].

>> KAREN GOLDBERG: Really?

>> MONICA PITTS: That's what we have in our office for the most part.

>> KAREN GOLDBERG: Yes, ma'am?

>> TIFFANY BAYLOR: Actually it won't always be that. I was using that for the updated list of council members, because I wanted you guys to have a permanent set that you could maintain and keep and it won't just flimsy out.

>> KAREN GOLDBERG: Oh, okay.

>> TIFFANY BAYLOR: Okay. I did that also on -- all the folders don't have that but just the Council's copy did so it's strong and you can maintain.

>> KAREN GOLDBERG: Save some of that good stock paper for when we get the bylaws done.

>> TIFFANY BAYLOR: Okay.

>> KAREN GOLDBERG: Otherwise I'm okay with not having the heavy stock.

>> TIFFANY BAYLOR: We did it for this time because the list has been updated and I wanted you guys to have a permanent list copy, and I was Brailleing her which was requiring the hard stock.

>> KAREN GOLDBERG: Oh, really? How did that work?

>> TIFFANY BAYLOR: It's there, I have quite a bit there.

>> KAREN GOLDBERG: Darlene, how is that working for you?

>> DARLENE LAIBL-CROWE: I'm sorry, I got disturbing news earlier. How is what working for me?

>> KAREN GOLDBERG: The Braille on the hard stock or, I don't know, the thick stock card.

>> TIFFANY BAYLOR: Card stock paper.

>> KAREN GOLDBERG: Card stock it's called.

>> DARLENE LAIBL-CROWE: Oh, yeah, the Braille works great. On the agenda?

>> KAREN GOLDBERG: Have we ever had that before for you?

>> DARLENE LAIBL-CROWE: I usually did it myself, but I didn't have time yesterday, Wednesday, because I had a job interview.

>> KAREN GOLDBERG: Oh, mazel.

>> TIFFANY BAYLOR: And then we offered this Braille too. It's the format of the room we have right now so she can direct her comments to whoever -- specifically from her seat.

>> KAREN GOLDBERG: That's so cool! I'm so excited. Can you pass that around?

>> MARY HODGES: Did you make this?

>> TIFFANY BAYLOR: Yes. It's called a [indiscernible] board.

>> KAREN GOLDBERG: It's called a what board?

>> TIFFANY BAYLOR: Wheatley. It should be on the cover when you close it. Wheatley. I borrowed it out of Savannah, Georgia, a mobility specialist.

[Room chatter].

>> TIFFANY BAYLOR: Unfortunately I don't have a full-on Braille pointer, they are several hundred dollars, I have chunky things and I have slate and stylist.

>> DARLENE LAIBL-CROWE: I have a Braille writer. The forms and the documents that we have and it hasn't been changed, like the bylaws, can you Braille that for me?

>> TIFFANY BAYLOR: Yeah, I was actually looking for that.

>> DARLENE LAIBL-CROWE: Okay.

>> TIFFANY BAYLOR: For a Braille printer to do that, it's ten page long and has a lot of detailing and formatting and it's --

>> DARLENE LAIBL-CROWE: I can read contracted Braille.

>> TIFFANY BAYLOR: You can? Okay. What I will probably do, I didn't want to do it this time --

>> DARLENE LAIBL-CROWE: That's fine.

>> TIFFANY BAYLOR: -- because I thought we would be updating the bylaws, so once we've got them securing updated, I will take them over to Lighthouse and have them use it on the big machine.

>> KAREN GOLDBERG: Debbe?

>> DEBBE HAGNER: I'm looking at the website, and could you please inform the web master, they need to put the hotel for the dates for November 7-8? Because all it says right now just says TBD.

>> TIFFANY BAYLOR: Okay.

>> DEBBE HAGNER: So it could be Ft. Myers and we already have the hotel mentioned and we need to be ready for the agenda for that.

>> TIFFANY BAYLOR: I sure will.

>> KAREN GOLDBERG: Okay. So actually Tiffany brought up a good point. In terms of this letter, I'm going to respond to the e-mail and I'll use a formatted letter and I'll cc Tiffany, it will look like this, but it will have more information from what the Appointments Office tells me is available on what they've received. So I'll respond in kind.

[Background noise on telephone].

>> KAREN GOLDBERG: Okay? Yes?

>> DEBBE HAGNER: Since they don't have my renewal --

>> KAREN GOLDBERG: I don't know if they do, I don't know what they have. I'm just going by what they said on the phone. So I'm waiting for her to send me an official e-mail, so that might be why she hasn't e-mailed me yet is that she's gathering all of the information, okay?

So if they -- let me see a show of hands of who has reapplied. Okay. Debbe has reapplied. Cindy, I can't see your hand, so I'm assuming it's no. I'm kidding, it's yes. [Laughs]. You just said that you reapplied.

And who has terms coming up to closure? 2019, 2020. You, you.

>> DARLENE LAIBL-CROWE: I have a term.

>> CHRIS LITTLEWOOD: I have already resubmitted my application.

>> KAREN GOLDBERG: Did it get -- did you get reappointed or you're waiting to hear?

>> CHRIS LITTLEWOOD: Not officially, no. It was before the new governor came in.

>> KAREN GOLDBERG: All right. So we have three resubmitted applications, but we haven't had appointments for them. And we have upcoming term limits soon. And I would put all of that in my response e-mail to the Appointments Office, I'll stay in close contact with that person.

I'm going to cc Tiffany on every e-mail, or do I have to do Shay too? Shay and Tiffany?

>> MONICA PITTS: It would be a good idea to cc Shay until further --

>> KAREN GOLDBERG: Shay and Tiffany and then she can disburse that communication to everybody after that, all righty?

All right, so hey, we got that taken care of!

We have a newsletter that's going to be worked on, I'm pretty excited about that.

We are currently in the time of review of public comments. Did we get any public comments e-mailed to us or anything that we wanted to review in this meeting, Tiffany?

>> TIFFANY BAYLOR: Not at this time.

>> KAREN GOLDBERG: Okay. Anything that came in, calls that you responded to?

>> TIFFANY BAYLOR: There are none that required extra -- most of those were just resources that I was able to provide.

>> KAREN GOLDBERG: Okay. Now normally Megan would put it at the end -- is it in here? -- she would put in here what phone calls and e-mails that came in and how she responded to them, and if she had any questions, did she reach out to, like, sometimes if there's, like, a mental health question, she'll reach out to me or something like that and she puts that in. Did you see that?

>> TIFFANY BAYLOR: I sure did. I just had, because I'm so new and I just started answering the always from there, there were not enough to even put in the sheet or create a sheet. But I did look at that and will plan to include that next time.

>> KAREN GOLDBERG: Fair enough, fair enough. Yes, ma'am?

>> GLENNA ASHTON: We need to check Facebook too because sometimes people put messages there about problems and whatnot and Facebook is another possible source of issues that come up.

>> KAREN GOLDBERG: Okay. So --

>> GLENNA ASHTON: And references and comments.

>> KAREN GOLDBERG: Let me ask you through your department, are you able to check Facebook?

>> GLENNA ASHTON: Chris has to add her, we talked about that yesterday.

>> KAREN GOLDBERG: Right, but can she access it? Is there a firewall at the Department of Health that won't let you access it?

>> TIFFANY BAYLOR: I can access it, I can access it.

>> KAREN GOLDBERG: Okay, good enough.

>> TIFFANY BAYLOR: Can I ask another question?

>> KAREN GOLDBERG: You may. Monica has a question.

>> MONICA PITTS: Go ahead.

>> KAREN GOLDBERG: Go ahead, Tiffany.

>> TIFFANY BAYLOR: I was going to talk about analytics paperwork that we were talking about --

>> MONICA PITTS: Regarding adding Tiffany to Facebook as an administrator, we will check with Shay on that before that gets...

>> KAREN GOLDBERG: Because, would that make her in trouble?

>> MONICA PITTS: Because that's not a DOH page.



>> KAREN GOLDBERG: Okay, I think that's fair, that's fair, fair enough.  
So, if Tiffany is not able to get on it, then we need to make sure our Web Committee is checking and then reporting back to the committee -- the Council. Okay.  
Tiffany, did you have another question or thought or an idea?

>> TIFFANY BAYLOR: Yes, I have passed out yesterday the analytics sheets on, I believe it is people visiting the website. And so I just wanted to give you the opportunity to discuss that, if you wanted to, or had any questions.

I don't have a whole lot of information about it besides just providing that to you.  
But just please notice it.

>> KAREN GOLDBERG: Okay. Besides this looking like stocks, what am I looking at?

>> TIFFANY BAYLOR: I believe it is the analytics on our website for FCCDHH and how many people are visiting and giving time and trends.

>> KAREN GOLDBERG: So, we're getting about 25 people on a daily basis looking at it? Is that... is that on average? That's how many people looking at the website on a daily basis?

>> GLENNA ASHTON: No, look at the date. It's January to March, 2018, and we have about 2500. The next page is April to June, 2018, and that's less than 2,000. And January to March 2019 is 1500. And the most recent is April to June, 2019, about 1800.

>> KAREN GOLDBERG: 1800 views?

>> GLENNA ASHTON: Right. And so it started out high and has dropped up and down a bit. So we're between 1500 and, averaging about 2,000.

>> KAREN GOLDBERG: And what is page views up here? 50 and 100 on the graph?

>> GLENNA ASHTON: That's when people actually click on the website. And then they showed you how much time they stay on the website. And most of them it's very short ticker, a minute or two, that's it.

[Pause].

>> KAREN GOLDBERG: Then that means that we don't have a lot of substance, if it takes them only a minute or two to get through it [laughs]. Right?

>> GLENNA ASHTON: Well, it depends on what they're looking for, it depends on what they're looking for.

>> KAREN GOLDBERG: All right. That's interesting.

>> GLENNA ASHTON: But they're not staying to read...

>> KAREN GOLDBERG: Okay.

[Pause].

>> KAREN GOLDBERG: Okay. Yes, Mary? Oh, I'm sorry, Darlene, did you have a question first?

>> DARLENE LAIBL-CROWE: What I wanted to say is on Facebook, you can actually pay for an ad that will go out everywhere, and maybe that's something that FCCDHH can think about, just advertising the Council or the next meeting, things like that.

>> KAREN GOLDBERG: Oh, that's actually -- I kind of like that idea that you can put that on Facebook. I wonder how much that would cost? That's got to be considerable.

>> GLENNA ASHTON: Before when I would get the public notice on times, you know, two weeks before, I would post it to different Deaf groups in the state of Florida, and that seemed to work before, but this time we do it, there's no time to do that.

>> KAREN GOLDBERG: Okay. Debbe? I'm moving my head [laughs].

>> DEBBE HAGNER: One thing I know is that you can have Google My Business, Google My Business, we need to ask the Department of Health if FCCDHH can be on Google My Business with the ad of the agency and her name and they would give more in the folder of a Google Search to more exposure for the agencies and organizations.

>> DARLENE LAIBL-CROWE: I believe there's a budget advertisement on there, I believe I remember seeing something there.

>> KAREN GOLDBERG: Okay. All right. Thank you.

I think that would be something for us to look into, if we're able to do some advertising and what the budget would be for that.

Okay.

[Pause].

>> KAREN GOLDBERG: Oh, I just got an e-mail!

[Laughter].

>> KAREN GOLDBERG: I've been waiting!

Okay. This is from the Appointments Office, Florida Coordinating Council for the Deaf and Hard of Hearing, good morning, Dr. Goldberg, it was my pleasure to speak with you this morning. I hope you'll find this information helpful.

This information can be viewed here. Should you need any additional information than what I've listed below.

The Coordinating Council shall be composed of 17 members -- she just actually wrote our letter for us! [Laughs].

The Coordinating Council shall be composed of 17 members, the agency shall be made by the governor? I believe she meant the Department of Health agency, not FAD....

The appointed members not representing agencies shall be made by the governor.

The appointed members representing organizations shall be made by the governor's organization, and the membership is as follows, number one, two members representing FAD, okay, and then she goes through all 15 just as you had stated, okay?

We currently have two applications on file, one is for seat number 12, which is the secretary of children and families or his or her designee and one is for seat number 2, which is HLAA, which that doesn't make any sense.

Okay. Let me read them. Feel free to contact them. Okay.

[Pause].

>> KAREN GOLDBERG: Okay. This is a gubernatorial appointment page that she sent me a link to.

Can I forward that whole e-mail to you?

>> TIFFANY BAYLOR: Oh, please. That's what my hand was up for.

[Laughter].

>> KAREN GOLDBERG: Okay. And I'm going to forward it to Shay too.

And if you could put this up on the screen and then we could click on the link together and look at what the links were.

>> TIFFANY BAYLOR: Okay.

[Pause].

>> KAREN GOLDBERG: See, you guys were going to leave early but it's riveting! Good stuff! I understand.

All right. I just sent it to you.

>> TIFFANY BAYLOR: Got it.

>> KAREN GOLDBERG: And then there's this one right here. Oh, we already know... she sent us the statute.

>> DEBBE HAGNER: Cindy said: That she reapplied and has not heard back. She said can we write them back and tell them that the individuals who applied for reappointment and ask for the status?

>> KAREN GOLDBERG: Yeah, status of the applications. Certainly. I can do that right now.

[Background noise on telephone].

>> KAREN GOLDBERG: Do we want to have Tiffany do it or do we want to do it? Do you want me to do it? Do you all want me to do it?

>> MARY HODGES: I think since you've had the dialogue --

>> KAREN GOLDBERG: I've had the dialogue.

>> MARY HODGES: To communicate. So we're going to tell her about positions that we are aware that folks have reapplied for?

[Background noise on telephone].

>> KAREN GOLDBERG: Yeah, so I'm just going to say good morning...

[Background noise on telephone].

>> KAREN GOLDBERG: Good morning.

[Background noise on telephone].

>> KAREN GOLDBERG: Did I just say good morning to myself?  
Good morning.

[Background noise on telephone].

>> LaSHAY: The speaker is on. They say they're muted, but their speaker is on. They are not muted.

>> KAREN GOLDBERG: They're muted?

[Background noise on telephone].

>> KAREN GOLDBERG: Cindy, are you there?

[Background noise on telephone].

>> KAREN GOLDBERG: See, that's feedback from me.

>> LaSHAY: No, she's not muted. She says she is.

>> DEBBE HAGNER: She says she doesn't know how to mute according to her... I told her pound six and it said it was not working.

>> KAREN GOLDBERG: I just hit the mute button!

>> DEBBE HAGNER: She has said in chat, is it possible they lost all of our applications when things changed over.

>> KAREN GOLDBERG: Just hit the mute button. It's just the mute button...

[Pause].

>> KAREN GOLDBERG: Okay. So... um... all right. So I was gonna respond back to her. Um...

[Pause].

>> KAREN GOLDBERG: Let me see. Jacqueline Feltgen, Appointments, Executive Office of the Governor. She's our person. F-E-L-T-G-E-N. I would love to be able to type it up there. Can I open my g-mail and type it and so you guys can see what I'm responding or no?

>> TIFFANY BAYLOR: I will do it.

>> KAREN GOLDBERG: Well, it's going to come from my e-mail.

>> TIFFANY BAYLOR: Oh, sorry...

>> KAREN GOLDBERG: Thank you for getting back to me so quickly.

[Pause].

>> KAREN GOLDBERG: You stated that you have two applications.

[Pause].

>> KAREN GOLDBERG: Open seats. Could you -- she may not be able to tell me who they are; do you think?

>> MARY HODGES: You could just say that several members on the Council have indicated that they have reapplied for positions as follows, and you can put...

>> KAREN GOLDBERG: Several council members with expired --

>> INTERPRETER: Glenna is saying three.

>> GLENNA ASHTON: Three reapplied and three new.

>> KAREN GOLDBERG: Three council members of whose -- whose? Whose? Whose? W-H-O-S-E? Whose terms? She's looking at me, like, why... is Karen having a seizure? Why is she saying whose?

[Laughter].

>> KAREN GOLDBERG: Whose terms have recently -- whose terms have recently expired?

>> MARY HODGES: Yes.

>> KAREN GOLDBERG: Whose terms have recently expired have reapplied and are awaiting appointment.

They are -- appointment -- they are: Chris Littlefield (sic).

>> DEBBE HAGNER: No, not Chris Littlefield. Littlewood.

>> KAREN GOLDBERG: Oh.

[Laughter].

>> KAREN GOLDBERG: Littlewood. I meant that [laughs].  
For agency for late-deafened --

>> GLENNA ASHTON: Association.

>> KAREN GOLDBERG: Association, okay, Association of Late-Deafened Adults,  
okay.

Cindy Simon, is it Simon or Simons?

>> DEBBE HAGNER: Simon.

>> KAREN GOLDBERG: Simon for... what is it? For the audiologist seat.  
And who's the third applicant? Debbe Hagner for... um...

>> GLENNA ASHTON: HLAA.

>> KAREN GOLDBERG: For HLAA and I'm putting in parenthesis, the new name for  
the SHHH.

>> DEBBE HAGNER: FLSHHH.

>> KAREN GOLDBERG: FL -- what did it say in her e-mail? Florida Association for  
Self-Help, okay. FL --

>> DEBBE HAGNER: You may want to say that's the old name.

>> KAREN GOLDBERG: Yeah, that's what I said, HLAA is the new name for...

>> DEBBE HAGNER: Oh, okay.

[Pause].

>> KAREN GOLDBERG: Okay. And then we have three that we know of, three new  
applicants. And what are those for; do we know?

>> GLENNA ASHTON: That paper I gave you. James Scott for FAD; June Ann  
LeFors for a parent; and Elissa Lejuene for hearing aid.

>> MARY HODGES: It might be a good idea if you're having this dialogue with the  
Governor's Office to copy the Department so they're aware you're having it.

>> KAREN GOLDBERG: Yeah, I'm copying both Tiffany and Shay.

>> DEBBE HAGNER: Lisa, do you know anyone who can provide for CART?

[Note from CART Captioner]: I have reached out to a few people. One said no time,  
and haven't heard from the other.

>> GLENNA ASHTON: Oh, I just thought of another one. Peggy Brown, Margaret Brown from the Deaf Service Center, she said she applied to represent DSCA.

>> KAREN GOLDBERG: Deaf Service Center. Is she writing that down, or write that name down and send it to me.

And is this June Ann LeFors?

Okay. I'm going to send this e-mail back to them.

>> DEBBE HAGNER: Wait, wait, Margaret Brown (Peggy) for DSCA.

>> KAREN GOLDBERG: Okay, so she goes by Peggy. This is completely off the topic. Why is Peggy short for Margaret? [Chuckles].

I've noticed that.

>> LISA (CART CAPTIONER): Chris knows.

>> KAREN GOLDBERG: Chris, you know? Oh, Chris knows.

>> INTERPRETER: I can tell you later; that's fine.

>> DEBBE HAGNER: And the other person's name, how do you spell it?

>> GLENNA ASHTON: June Ann?

>> KAREN GOLDBERG: What's the A stand for? Deaf Service Center Association? Agency?

>> GLENNA ASHTON: Florida Deaf Service Center Association.  
June Ann LeFors.

>> KAREN GOLDBERG: Three more council members.

[Pause].

>> KAREN GOLDBERG: I'm sorry I'm taking a second here for reappointment. Okay.

[Pause].

>> KAREN GOLDBERG: All righty. So I'm sending this copy to you, Tiffany.

>> TIFFANY BAYLOR: Okay.

>> KAREN GOLDBERG: And if you wanted to put it up on the board. I don't know if you want to before I send it, just to make sure everybody's comfortable with what I wrote?

>> TIFFANY BAYLOR: Let's do that.

>> KAREN GOLDBERG: Okay. I want to make sure I took care of all the misspellings, and I did.

Okay. So now I'm going to -- I'm going to leave it as is and cut and paste so I can send this to you now.

[Siren in background on telephone].

>> KAREN GOLDBERG: Now that for sure wasn't in this room!

[Pause].

>> KAREN GOLDBERG: Tiffany, here comes the draft.

>> TIFFANY BAYLOR: Okay, there you go.

[Pause].

>> KAREN GOLDBERG: Somehow it copied some of what they wrote too, it copied her letter too.

Just go with my part, okay? The top part. I did send that to you.

[Pause].

>> KAREN GOLDBERG: Every time I log on, it has to call me.

[Cell phone ringing].

>> KAREN GOLDBERG: It's a security measure.

It might be a little hard to read on that one, if you want to just open up a new link Word document, it might be easier to read it.

Okay. Dear Ms. Feltgen, thank you for getting back to me so quickly, you stated you had two open seats, can you please just state who they are.

>> TIFFANY BAYLOR: Sorry, it went away.

>> KAREN GOLDBERG: I just went into three council members whose terms just recently expired -- oh, that should be reapplied, have reapplied instead of reapplies, have reapplied and awaiting appointment: Chris Littlewood, Cindy Simon, and Debbe Hagner. And three new appointments.

[Pause].

>> KAREN GOLDBERG: Three new applicants have also stated that they applied, but have not heard back about their appointment status.

Okay. How does that look to you guys?

>> TIFFANY BAYLOR: Well, this doesn't have the new updates you just did.

>> KAREN GOLDBERG: Right, right, what I added was three new applicants have stated that they have applied but have not heard back about their appointment status.

>> TIFFANY BAYLOR: This word right here will be reapplied, not reapplies.



>> KAREN GOLDBERG: Yeah.

>> TIFFANY BAYLOR: And then she added a sentence, made this a full sentence rather than a bullet. Correct?

>> KAREN GOLDBERG: Yeah, and I'm saying the same thing. Three council members with whose terms? That didn't -- you're right, that doesn't make sense. Three council members --

>> TIFFANY BAYLOR: You get to pick one.

>> MARY HODGES: Take out the --

>> TIFFANY BAYLOR: I can't remove it --

[Background noise on telephone].

>> KAREN GOLDBERG: With terms that have recently expired, have reapplied, and have not heard back. Have not heard back regarding... um... reappointment. How about that? Okay?

They are: Chris Littlewood for Association of Late-Deafened Adults; Cindy Simon for the audiologist seat, is that an appropriate way to say it?

>> TIFFANY BAYLOR: I --

>> KAREN GOLDBERG: Yes, ma'am?

>> TIFFANY BAYLOR: I would write the way you wrote for the audiologist seat, go with the verbiage that is used in the 12 spaces or 15 or 17 slots or spaces.

>> DEBBE HAGNER: Oh, the numbers.

>> KAREN GOLDBERG: I don't know what she -- I think she's wrong on the numbers.

>> TIFFANY BAYLOR: Not the numbers, but how they word it in that section. There's a way to say it besides --

>> KAREN GOLDBERG: Hold on, I'm looking at that. Audiologist licensed under part one of Chapter 468. Can you put that on there?

>> TIFFANY BAYLOR: Well, if you want specificity and no chance for misunderstanding, yes. It won't sound pretty but it will be accurate.

>> KAREN GOLDBERG: Audiologist under part one of Chapter 468.

>> TIFFANY BAYLOR: Is that the way it reads? I'm sorry, I haven't got that.

>> KAREN GOLDBERG: Yeah, for audiologist licensed under -- and I already forgot... something... under part one of Chapter 468.

>> TIFFANY BAYLOR: I'm only suggesting it because it's bulleted --

>> KAREN GOLDBERG: No, I think you're right.

[Pause].

>> KAREN GOLDBERG: Okay, for the -- for the seat for an audiologist. Okay. And then Debbe Hagner for the HLAA.

>> DEBBE HAGNER: Florida HLAA.

>> KAREN GOLDBERG: Representing Florida HLAA, the new name for the Florida Association for SHHH.

Three new applicants have stated they have applied but have not heard back about their appointment status: James Scott for the Florida Association of the Deaf; Elissa Lejuene for the hearing aid specialist, what does it say officially? Licensed under part two of 484.

[Pause].

>> KAREN GOLDBERG: Part two of Chapter 484.

June Ann LeFors representing parent of a deaf child. I put down adult, I'm sorry. It should be child.

And Margaret (Peggy) Brown for Deaf Service Center Association.

We also have three council members whose term expire in 2020 and we want to know how to handle the applications for reappointment. Thank you for your help on that.

How does that sound to everyone?

[No response].

>> KAREN GOLDBERG: I can hit send?

>> MARY HODGES: You probably want to send it back to Tiffany before you hit send.

>> KAREN GOLDBERG: Okay. So we can look at what I did, my corrections?

>> MARY HODGES: Yes.

>> KAREN GOLDBERG: Okay.

>> DEBBE HAGNER: So that only leaves the CART still vacant?

>> KAREN GOLDBERG: I can put down that we have CART vacant.

>> DEBBE HAGNER: And any other vacancies?

>> KAREN GOLDBERG: Yeah, we do have other vacancies.

[Pause].

>> KAREN GOLDBERG: All right, Tiffany, I just sent it back to you.

>> GLENNA ASHTON: CART has no applications.

>> KAREN GOLDBERG: CART on...? That's it?

>> GLENNA ASHTON: We don't do the agencies.

>> KAREN GOLDBERG: That's them. Do we have open seats on the agency? John is still with us?

>> MARY HODGES: She told you that she has an application for the Department of Children and Families, I thought I saw that on the e-mail.

>> KAREN GOLDBERG: From her?

>> MARY HODGES: Wasn't that on her e-mail just now?

>> KAREN GOLDBERG: Ms. Feltgen? That's what I'm saying, seat 12, I think she has the numbers back.

>> MARY HODGES: Can you go back?

[Background noise on telephone].

>> TIFFANY BAYLOR: Absolutely.

>> KAREN GOLDBERG: Yeah, her e-mail says that she has seat 12 and seat 2. Two would be FAD, but two is HLAA, which makes no sense, it's listed as HLAA. I don't know what she's listing the numbers.

>> DEBBE HAGNER: Ask her what her numbers mean.

>> KAREN GOLDBERG: Okay.

>> MARY HODGES: Right, ask her the seat; yeah.

>> KAREN GOLDBERG: Can you clarify? Can you clarify what the numbers correspond to?

>> DEBBE HAGNER: Yes.

>> MARY HODGES: Which seat.

[Pause].

>> KAREN GOLDBERG: Because then if it is two and that's HLAA, maybe she's talking about Debbe. But then 12?

>> GLENNA ASHTON: Makes no sense.

>> KAREN GOLDBERG: Makes no sense. So that's what I'm going to ask her.

>> DARLENE LAIBL-CROWE: Question.

>> KAREN GOLDBERG: Yes, ma'am?

>> DARLENE LAIBL-CROWE: Is it proper for us to send notifications of the openings, like the parent of a deaf/hard-of-hearing child, maybe send an announcement of it to FSDB, different agencies where they can contact parents, if there's someone that would be interested?

>> KAREN GOLDBERG: I think it's reasonable. But I think we have an applicant already.

>> DARLENE LAIBL-CROWE: Oh, they do?

>> KAREN GOLDBERG: Yeah, we have an applicant.

>> DARLENE LAIBL-CROWE: And what about the hearing aid specialist? Do they have one for them?

>> GLENNA ASHTON: We have one, we have one.

>> DEBBE HAGNER: Darlene --

>> GLENNA ASHTON: We've had a hearing aid specialist that's been waiting for more than a year.

>> KAREN GOLDBERG: Maybe that's what happened. Maybe they just tossed the ones.

>> GLENNA ASHTON: She called a few times.

>> KAREN GOLDBERG: Oh, all right. But we have specific names that we've given her which means she can say -- I said you stated that you have two applicants, could you please let me know who they are?

So I added in another line you said you have two applications for open seats 12 and 2. Could you clarify what the numbers correspond to?

[Pause].

>> KAREN GOLDBERG: Maybe I'll put in would you please. Would you please. And I know I'm ending the sentence on a preposition, which you're not supposed to....  
Yes, ma'am?

>> MARY HODGES: I was going to say, the appointments will happen with the Governor's Office in consultation with the Department, so I'm not sure if we ought to be giving names? I don't know. You guys may want to... um... now that you have

Ms. Feltgen, I don't know if you want to --

>> KAREN GOLDBERG: Well, I'm just going to put the names in as a paper trail.

>> MARY HODGES: In terms of the internal group?

>> KAREN GOLDBERG: Yeah, this is internal.

>> MARY HODGES: But the new applicants, I'm not -- because depending on when they applied, they may have to reapply. You were saying it's, like, a year or two?

>> KAREN GOLDBERG: Yeah, I don't know, I don't know.

>> MARY HODGES: I'm not sure if putting their names in there would be -- we know that folks have applied in the past --

>> KAREN GOLDBERG: No, if I say that, they'll say we don't have it. I want to be specific so they can hunt it down and they can say maybe -- if they say we don't have it, we'll go back to each of these people and ask them to reapply immediately.

>> GLENNA ASHTON: Hopefully they're still interested.

>> KAREN GOLDBERG: They're still interested. Are we okay with me hitting send?

[No response].

>> KAREN GOLDBERG: I mean, all I did was I just put everybody's name in there.

>> GLENNA ASHTON: Did you change it to child?

>> MARY HODGES: You're going way too fast for me.

>> TIFFANY BAYLOR: Oh, I'm sorry, I'm sorry! [Laughs].

[Pause].

>> KAREN GOLDBERG: Okay? Good? Maybe we'll get a response back before the end of this meeting.

I hit send and it's gone.

Okay. It's currently at the time, it's 10:25. In five more minutes is public comments.

I wanted to, before we go to public comments, I wanted to ask about the bylaws.

We had stated that we want to make a change to these bylaws and that we want to make a difference, okay.

I thank Cindy Simon and Glenna Ashton for making comments and really showed that you went through the document.

I was wondering, could we try a different strategy between now and the next meeting?

And that strategy would be to assign each section of the bylaws to a person to come back with comments? Why is that a no?

>> GLENNA ASHTON: Let everybody read the whole bylaws because different eyes

might catch different things.

>> KAREN GOLDBERG: I'm just trying to make it workable so that people don't just rely on you, Glenna. Do you know what I mean? So people take it in smaller chunks --

>> GLENNA ASHTON: Some people feel more confident looking at bylaws and other people feel less confident --

>> KAREN GOLDBERG: I'm just saying, maybe we should ask everyone again to please take this document, the bylaws document, and work on making comments again; would that be better? And then we can go section-by-section with comments.

>> GLENNA ASHTON: We have the bylaws, but could we call it a mini-meeting, like once a month, and those who are interested, to join us?

>> KAREN GOLDBERG: What does everyone think about that?

>> DEBBE HAGNER: As the chairperson, you can select who you want on your team for the bylaws.

>> GLENNA ASHTON: Leave it open to who's willing to.

>> DEBBE HAGNER: Cindy said: I think that when we are supposed to review something, by a date it should be done, give a final date. Send a reminder e-mail, and then that's it. Whatever you get for review.

>> KAREN GOLDBERG: Yeah, but I think that people may not have had a chance to really go through this. I know I didn't. And I feel really badly that I didn't get a chance to go through it and that it fell on you. Glenna, you made wonderful comments on it. I can recommit to do that. And I think having those meetings might be helpful.

>> GLENNA ASHTON: Let's try so we can do for, like, September, everybody has a chance to read and you send out a reminder the beginning of September and everybody reads it and sends in comments for October, send another reminder, and then mid-October have a conference call to go through whatever has been sent in, and then a final reminder for any changes and then do it by the November meeting.

>> KAREN GOLDBERG: Oh, I like that.

>> GLENNA ASHTON: Do it all, do it all. Reminders, on your own, and then a conference call.

>> KAREN GOLDBERG: Okay. Let's plan a conference call in October and then a reminder September. Tiffany, if we can do that, to everyone to work on the bylaws, send the bylaws out to everyone, and send the list of comments that Cindy and Glenna made as a reminder as well.

>> DEBBE HAGNER: Cindy has her hand up.

>> KAREN GOLDBERG: Oh, hi, Cindy. Go ahead.

>> DEBBE HAGNER: Go ahead, Cindy.

>> CINDY SIMON: Okay. You're a much, much nicer person than I am, Karen.

When something goes out and we're asked to do it at multiple times, I typically just say here's a reminder and that's it.

So, you get the comments you get and then you go on from there.

I think this happened when we were reviewing the Governor's report and it's very expensive calling multiple meetings.

I just feel if we get it and we get the reminder, right, like a week before it's due, that should be sufficient to send everything in.

>> KAREN GOLDBERG: Well, I'd like to do one GoToMeeting in October; maybe it can be early October. When is Yom Kippur? I want to make sure we don't run into Yom Kippur.

>> GLENNA ASHTON: I think it's September.

>> KAREN GOLDBERG: End of September is Rosh Hashanah --

>> CINDY SIMON: Okay, Yom Kippur -- Rosh Hashanah is the first, I think the first Sunday night, so it's the 30th and the first of October. Yom Kippur --

>> KAREN GOLDBERG: Starts on Tuesday, October 8th.

>> CINDY SIMON: Yom Kippur is the 8th and then the 9th.

>> KAREN GOLDBERG: Okay. So could we do, like, the 10th, could we all plan on the 10th for a GoToMeeting in the afternoon?

>> CINDY SIMON: That would be really hard, just because I won't have been at work prior to that.

>> KAREN GOLDBERG: Well then do you want to do it on Monday, October 7th?

>> CINDY SIMON: Uh... at what time?

>> KAREN GOLDBERG: I don't know. Can we do 4:00 o'clock?

>> CINDY SIMON: At what time?

>> KAREN GOLDBERG: 4:00 o'clock. Because --

>> CINDY SIMON: I'm at the university then. I could do Friday and I could do almost any time in the afternoon on Friday.

>> KAREN GOLDBERG: Friday which day?

>> CINDY SIMON: The 11th.

>> KAREN GOLDBERG: Oh, Friday the 11th. I could do Friday the 11th. All right. Let's plan a GoToMeeting on Friday, October 11th to go over bylaw changes.

>> TIFFANY BAYLOR: At 4:00?

>> KAREN GOLDBERG: 4:00 p.m., GoToMeeting. That way we can pop up the bylaws on a screen. Does everyone have GoToMeeting?

>> CINDY SIMON: Can you do accommodations?

>> KAREN GOLDBERG: What does that mean, accommodations? Accommodations for what?

>> CINDY SIMON: For the people attending.

>> GLENNA ASHTON: Call in through Sorenson.

>> KAREN GOLDBERG: You can call in through Sorenson.

>> DEBBE HAGNER: And you have to provide CART.

>> GLENNA ASHTON: And you said with GoToMeeting, we can read and change it while we're talking about it.

>> KAREN GOLDBERG: Yeah. You can also see each other if you wanted to and you can sign to each other, is another option.

>> GLENNA ASHTON: I don't think Go To does video. Does it?

>> DEBBE HAGNER: Yes.

>> KAREN GOLDBERG: Okay. And I don't remember when Megan organized other meetings on the phone, did we have a CART Provider? She's saying yes, we have a CART Provider.

>> CINDY SIMON: Yes, we always have CART on phone meetings.

>> KAREN GOLDBERG: Okay, thanks, we'll plan for that.

>> DARLENE LAIBL-CROWE: I can't use GoToMeeting. I mean, y'all can do what you can and then I can just communicate by e-mail with Tiffany.

>> KAREN GOLDBERG: Okay.

>> DARLENE LAIBL-CROWE: That's what Megan and I had worked out, just do it that way.

For some reason, the website doesn't allow my computer to change the background from black to white.

>> KAREN GOLDBERG: Okay.



>> DEBBE HAGNER: Darlene, have you made that recommendation to GoToMeeting or whoever?

>> DARLENE LAIBL-CROWE: What was that?

>> DEBBE HAGNER: Have you made that recommendation to the other company about your situation?

>> DARLENE LAIBL-CROWE: I haven't contacted them. I know that the Florida Building Commission has it on there and I believe they contacted them and they weren't able to change it.

What it is is the screen that comes up, it's kind of, like, an image or something like that. It has a picture-type thing over it, and so that blocks the conversion.

>> DEBBE HAGNER: Yeah.

>> DARLENE LAIBL-CROWE: Am I making sense?

>> DEBBE HAGNER: Yeah.

>> DARLENE LAIBL-CROWE: You can get a text box, when you fill out a text box, like, on the public announcement, if the date is in the text box, I can't read it, so I have to copy and paste it out of that box, because it has something over it that blocks the -- it turns to pictures, like a negative.

>> DEBBE HAGNER: Okay, I'm talking --

>> DARLENE LAIBL-CROWE: It's like an outline.

>> DEBBE HAGNER: I'm not talking about the Building Commission, I'm talking about have you contacted the software company itself?

>> DARLENE LAIBL-CROWE: The software company itself? My software?

>> KAREN GOLDBERG: No, have you gone to GoToMeeting itself and said look --

>> DARLENE LAIBL-CROWE: I haven't contacted them myself, no.

>> KAREN GOLDBERG: Was that your question?

>> DEBBE HAGNER: Yeah.

>> DARLENE LAIBL-CROWE: I guess I can do that.

[Talking over one another].

>> KAREN GOLDBERG: We're going to set up the GoToMeeting on October 11 -- what, Cindy?

>> CINDY SIMON: What about a site, we use that for conferences, if someone is out of the country speaking and that's some way we can investigate and we can add all of that, it's called -- it's the letter V and then S and lower case ee, VSee and it's compliant as well. VSee. VSee.

>> KAREN GOLDBERG: So V like Victor?

>> CINDY SIMON: Correct.

>> KAREN GOLDBERG: VSee.

>> CINDY SIMON: Yes. It's kind of similar to Skype, but it's HIPAA compliant, you can see each other and you can somehow play off your computer documents.

>> KAREN GOLDBERG: Okay. All righty. Okay. And now the final thing -- we're actually at public comments. Are there any -- anyone available on the phone? In the room? Or on the chat line who would like to make any public comments about anything you want to talk about?

[No response].

>> KAREN GOLDBERG: In some of the time that we have, do we want to talk about anything more about ADA 30th?

[Pause].

>> KAREN GOLDBERG: We're going to contact APD and ask them if they're doing something.

>> MARY HODGES: This is Mary. I sent the contact information for somebody at APD to Tiffany and to Shay to contact to see if they have any information about plans for the 30th year celebration.

>> KAREN GOLDBERG: And I'm sure they do, if they've celebrated 29th, so.... Do we want to reach out to somebody this morning? Since we're all together?

[Pause].

>> TIFFANY BAYLOR: I don't know the rules on that, so...

[Pause].

>> DEBBE HAGNER: As far as I know, the rule is you can go ahead and call them, but we can't discuss it outside after the meeting is finished. That's because of the Sunshine Law.

Am I correct, Chris?

>> KAREN GOLDBERG: Can I call them now?

[Pause].

>> KAREN GOLDBERG: Chris? Do you have an answer for that? Oh, is he looking it up, maybe?

>> CHRIS LITTLEWOOD: No, this is Chris, I don't have any comments on that. I have some other matters I need to leave a bit early on, I just put some comments in the CART on that, so if you would read those, but unfortunately I have to leave a bit early.

>> KAREN GOLDBERG: You put some comments where?

>> CHRIS LITTLEWOOD: On the CART, in the chat on the CART. I just sent it.

[Pause].

>> KAREN GOLDBERG: Okay. Do you want to read them?

[Cell phone ringing].

>> CHRIS LITTLEWOOD: This is Chris. My point was to not interrupt, I apologize, but I have to leave a bit early. But I was just saying that I had to leave early, wishing everybody safe travels home, and also to remind everybody that at the ALDA meeting next Tuesday, it will be on Text to 911 and emergency management.

>> KAREN GOLDBERG: And is that meeting available live stream?

>> DEBBE HAGNER: The meeting is available, you can watch it through StreamText.

>> KAREN GOLDBERG: Same as this?

>> DEBBE HAGNER: Like this, yes.

>> KAREN GOLDBERG: Okay. That would be very interesting.

>> DARLENE LAIBL-CROWE: This is Darlene.

>> KAREN GOLDBERG: Yes?

>> DARLENE LAIBL-CROWE: I need to leave because there's a situation going on at the house, or at home that I need to get taken care of.

>> KAREN GOLDBERG: Okay. I'm sorry to see you go.

>> DARLENE LAIBL-CROWE: I just got a call from my brother-in-law.

[Background noise on telephone].

>> DARLENE LAIBL-CROWE: Huh?

>> KAREN GOLDBERG: I'm sorry to see you leave, but yes, you have to take care of what you have to take care of.

[Background noise on telephone].

>> DARLENE LAIBL-CROWE: I'm sorry, what was that?

>> KAREN GOLDBERG: I said I'm sorry to see you leave, but you have to take care of what you have to take care of.

>> DARLENE LAIBL-CROWE: Thank you.

>> KAREN GOLDBERG: Yes, ma'am, Glenna?

>> GLENNA ASHTON: I just wondered if some of you are aware that an organization DEAF, I don't remember the full thing, Deaf Entertainment or network or something, I don't remember, but they've been sponsoring and working with movie theaters to provide open caption movies and we have one in Boca Raton or Tampa Clearwater or something?

>> DEBBE HAGNER: Yeah, we have it once a month, open captions, yeah.

>> GLENNA ASHTON: We have it every two weeks in Boca Raton, we have it every two weeks, and it's been really expanding and if you have the opportunity to go to open caption movies, it's the latest, newest movies and you won't have to wait and you can see it at the same time as the new movie and see open caption movie, and be aware of that, that is the newest thing that's been spreading.

And they're on Facebook, so you can look it up and see where they're showing the movie.

>> KAREN GOLDBERG: Their used to be something called fish, caption fish?

>> GLENNA ASHTON: Yeah, we don't need it anymore, because the movie theaters didn't provide the goggles or the plastic glass, and a lot of people prefer open captions because the goggles and the glasses were a pain, either it doesn't work or whatever.

[Pause].

>> KAREN GOLDBERG: Okay. I've not heard back from the appointments office yet, so I'll let you know as soon as I do.

Okay. So, let's see... all right. So if we have a few minutes while we're waiting on comments, I'm happy to call APD and just ask them what they're doing for the 30th anniversary. That's usually effective.

[Pause].

>> CHRIS LITTLEWOOD: Sorry. Thank you.

[Chris leaves].

>> KAREN GOLDBERG: And then there were three...

[Laughter].

>> KAREN GOLDBERG: Okay. So I'm going to look this up.  
So I did do a little bit of an announcement --

>> MARY HODGES: Oh, I remember what I was going to say.

>> KAREN GOLDBERG: Yes, ma'am?

>> MARY HODGES: The information that you put up from the newsletter, was there a contact person on that newsletter? Because I'm thinking if there were, maybe that is the person we can contact, we can call, versus the person that I gave her the e-mail from. Because the person I gave her the e-mail from is just somebody that I know at APD. But if they have a person noted in that newsletter --

>> KAREN GOLDBERG: Yeah, I'm looking right at it.

>> MARY HODGES: That would be great.

>> KAREN GOLDBERG: Yes, Tiffany?

>> TIFFANY BAYLOR: We kind of skipped over the break in the agenda. So I'm going to -- I need to use the restroom.

>> KAREN GOLDBERG: Oh, yes, yes, of course. Anybody who needs to take care of or take a break, feel free. I will wait on the line if there are any public comments. And then there was one!

[Laughter].

[Break].

>> KAREN GOLDBERG: Are there any public comments?

[No response].

[Pause].

>> KAREN GOLDBERG: Well, there's nobody answering at APD.

>> MARY HODGES: Did you call the number associated with the newsletter?

>> OPERATOR: We're sorry. All people are assisting with other callers.

>> KAREN GOLDBERG: I can't wait. I'll have to find someone else to call. Barbara Palmer, is she still with them?

>> MARY HODGES: Probably. Is that the director?

>> KAREN GOLDBERG: Appointed director of APD.

>> MARY HODGES: You don't want to call the director [chuckles]...

>> DEBBE HAGNER: Yeah, say you don't have enough people answering calls.

>> KAREN GOLDBERG: Okay. Maybe she won't enjoy that call from me [laughs].

[Pause].

>> KAREN GOLDBERG: How to open a group home... we need a group home for the deaf. Let's open one...

[Pause].

>> KAREN GOLDBERG: Yeah, there's too many laws; it's hard for me to follow. But we definitely need one.  
Individual concerns...

>> MARY HODGES: Do they have anything on their website about the anniversary?

>> KAREN GOLDBERG: Now, the last one had said a person to contact, for the last one, for the 25th.

>> MARY HODGES: Oh.

>> KAREN GOLDBERG: We could always contact that person.  
Oh, they have a number, rsvp by...

[Pause].

>> GLENNA ASHTON: Can we discuss the dates and then I'll leave?

>> KAREN GOLDBERG: Okay. It is now nearly 11:00 a.m., I am checking once more for any public comments on the phone, the chat line, or in the room?

[No response].

>> KAREN GOLDBERG: Okay. I'm happy to continue until noon to have the chat -- I mean the public comment line open.

The next meeting is scheduled for November 7-8 -- it's on our action item list, right there -- November 7-8, Ft. Myers at the Hyatt Regency Coconut Point resort and the hotel reservation link will be sent out soon to council members.

>> DEBBE HAGNER: And could you please make sure, Tiffany, make sure that the website is updated to reflect that?

>> TIFFANY BAYLOR: Yes, I surely will.

>> GLENNA ASHTON: And we have a public notice sent out two weeks before so we can send it out to the group.

>> MARY HODGES: Where were you reading that information from, about the location?

>> KAREN GOLDBERG: It's on the action item.

>> GLENNA ASHTON: Julie Church, I believe, lives in Ft. Myers, from the Deaf Service Center, and maybe we can inspire her to come out and be one of our speakers for Ft. Myers.

>> KAREN GOLDBERG: I would like to have an APD speaker come too.

>> GLENNA ASHTON: And for February, it would normally be 13-14, maybe she changed it to the 6-7, unless we find out there's some other things we can connect with.

>> KAREN GOLDBERG: Okay.

>> GLENNA ASHTON: Okay. So 6-7 in Tallahassee. Okay, I'm going to leave because I want to get ahead of the storm that's threatening my area. Bye, thank you, interpreters, thank you, Lisa.

>> KAREN GOLDBERG: Thank you.

[Pause].

>> KAREN GOLDBERG: I don't know, maybe APD could announce our meetings. Go ahead, what?

>> DEBBE HAGNER: I was thinking we could have somebody from the high-up from the Text to 911, from emergency management. We've asked that in the past, but we never got around to it. And November would be kind of perfect, because maybe that's when the hurricane is over in most parts. And see what kind of criticism we get this year as far as --

>> GLENNA ASHTON: Like in the hurricane season, see how the TV stations handle things and whatnot.

[Pause].

[Background noise on telephone].

>> DEBBE HAGNER: Cindy, you're typing away?

>> CINDY SIMON: Yep. Sorry. If someone would please tell me, and maybe we can put this on the agenda sheet every time, how to get the phones to mute. That six pound or six star does not work.

>> KAREN GOLDBERG: But there's also a mute button on your phone. That also works.

>> CINDY SIMON: There is no mute button on my landline.

>> KAREN GOLDBERG: Oh...

>> CINDY SIMON: I do not have a mute button on this.

>> GLENNA ASHTON: I thought the --

>> KAREN GOLDBERG: Yeah, I don't think the phones from the '70s have a mute button.

[Laughter].

>> GLENNA ASHTON: Press the star sign or pound sign. Also, I would suggest not to have public comments on Friday, the second day, because people are thinking about their travel times on Friday.

>> KAREN GOLDBERG: Okay. All right. Thank you. Safe travels.

>> GLENNA ASHTON: Bye-bye!

[Pause].

>> DEBBE HAGNER: Tiffany? What have you thought about our meeting so far?

>> TIFFANY BAYLOR: Um... it was very informative. I learned a lot. I enjoyed listening to the speakers -- I'm sorry, someone pushed my button before I did -- I really enjoyed it so far. I got a chance to hear Disability Rights and I think, in my opinion, that was a very interesting presentation.

And I also never heard of the company that Scott Walsh was with. So I'm just, like, a sponge in this meeting, I'm just absorbing everything. It's really good.

I think what I will have to say, I agree, big time, is the need to have more public here, because if I really enjoyed this and gained so much information just from this first time, I think there's so many public and community members that would really gain a lot.

I think that it would be really beneficial for the -- for each one of the council members to make sure that we really push with our own agencies that we're representing the meetings.

I can -- I'm only one person, so I can do some and also based on what I'm allowed to do from the DOH.

But we really have to let people know.

I have attended often the vocational rehabilitation or Division of Blind Services their meetings and I thought it was nothing unusual to, you know, drive 2½ hours to be at the meeting just as a community member.

So, I really have seen where they -- where there's a large number of people and you have to keep bringing chairs in to fit the community.

So, I'm gonna get with whoever who sets up theirs and I want to just survey them and ask them what are they doing that I can do? What is their coordinator doing that I can do to bring more people into ours, because I just really hate that so many people are missing this information.

>> DEBBE HAGNER: I wonder how the other organizations/agencies are getting, how they're handling their open public comments too.

[Background noise on telephone].



>> TIFFANY BAYLOR: The section right here with the public comments?

>> DEBBE HAGNER: Yeah, well, how, like the other agencies, how they handle the open comments. Are they putting it in the newspaper? How are they dealing with it, making the announcements?

>> TIFFANY BAYLOR: I think that they are posting it. And as far as how I found out about it all the time was from -- anybody who had any activity --

[Background noise on telephone].

>> TIFFANY BAYLOR: -- with vocational rehabilitation or Division of Blind Services and things like that would get an e-mail that would come out, a flash e-mail, probably, that comes out to --

[Background noise on telephone].

>> TIFFANY BAYLOR: -- to everyone and I find out about it from them. If not word of mouth. Word of mouth, honestly, is the best.

[Background noise on telephone].

>> TIFFANY BAYLOR: That's why I say that all of us need to reach out to our individual agencies, because word of mouth is really a big thing and it's very helpful, because then I -- I mean, I can read about it, but then when I read about it, a lot of times it helps to have someone say hey, are you going to the meeting? You know.

But I will survey them when I leave and go back to the office next week. And I want to know what they're doing so that we can reach the same kind of numbers.

[Cell phone ringing].

[Pause].

>> KAREN GOLDBERG: Well, we are thrilled to have you as part of this group. So thank you.

[Background noise on telephone].

>> TIFFANY BAYLOR: Thank you.

>> KAREN GOLDBERG: Are there any members of the public who would like to make a comment at this time?

[No response].

[Pause].

>> MARY HODGES: So I'm looking at the ADA awareness day toolkit for 2020.

>> KAREN GOLDBERG: Yes. Yes?

>> MARY HODGES: And we have a -- I'm sorry, thank you -- we have a -- it's divided

by region, so they have different materials and so forth we can use and we have a regional office that we could contact about commemorating --

>> KAREN GOLDBERG: There is?

>> MARY HODGES: Yes.

>> KAREN GOLDBERG: What is that number?

>> MARY HODGES: I, well, I googled ADA anniversary, so it's [adaanniversary.org](http://adaanniversary.org), you can put that in, and it's ADA 30 and it says Americans with Disabilities Act celebrates --

>> KAREN GOLDBERG: That's national?

>> MARY HODGES: Yes, but it's by region, so all over the country. So it's Americans with Disabilities Act celebrate the ADA July 26, 2020.

>> DEBBE HAGNER: They have a toolkit.

>> KAREN GOLDBERG: That's cool.

>> TIFFANY BAYLOR: That means we don't have to reinvent the wheel.

>> KAREN GOLDBERG: I don't want to reinvent the wheel.

>> MARY HODGES: So there are fact sheets, publications, resources, all kinds of things that -- I mean, there's a theme and everything there.

>> DEBBE HAGNER: I'll send that to Tiffany so she can send it to everybody.

[Pause].

>> DEBBE HAGNER: Good job, Mary!

>> MARY HODGES: Thank you.

[Pause].

>> DEBBE HAGNER: Tiffany, I sent you the e-mail about the links she mentioned, that Mary mentioned.

>> TIFFANY BAYLOR: Okay. I will send it out to everyone when I get back to the office.

[Pause].

>> KAREN GOLDBERG: Any public comments?

[No response].

>> KAREN GOLDBERG: Well, we had stated yesterday that if we had some extra time, we would like to ask the interpreters about their history and what their background and what brought them to this field.

>> DEBBE HAGNER: As well as Lisa.

>> KAREN GOLDBERG: As well as Lisa. And nothing about LaShay? Nothing?

[Laughter].

>> DEBBE HAGNER: Yeah, he has an opinion! He's welcome.

>> KAREN GOLDBERG: If the interpreters are comfortable in sharing, we will invite them to do so. Thanks.

>> CHRIS COSTA: This is Chris. On behalf of the interpreting team, I would say that the current working interpreters would probably not be comfortable doing something like that because they're currently engaged.

I don't mind speaking briefly for myself, but... what did you want to know?

>> KAREN GOLDBERG: History of what brought you to this field and your experience with hearing loss.

>> CHRIS COSTA: Sure. There's deafness in my family, my grandmother was deaf and my parents have been interpreting, started interpreting in a volunteer basis in a religious setting in the mid '60s, I grew up with deafness and the interpreting world and come from a family of interpreters, most of my immediate family work in the interpreting field or are retired from interpreting, and so working with the Deaf community has always been a part of my life.

Until I took formal training later on to become a professional interpreter and got my degree and got my certifications and have been working for almost 20 years in the field now.

>> KAREN GOLDBERG: Well, that's excellent.  
When did you get your professional training?

>> CHRIS COSTA: Right after high school, I started training first at a community college and at University of South Florida for my bachelor's program.

>> KAREN GOLDBERG: That's awesome.

>> And then after that, went through the RID, the Registry of Interpreters for the Deaf to become nationally certified to work in the field.

>> KAREN GOLDBERG: It must be quite an honor and a source of pride to be a professional interpreter.

>> CHRIS COSTA: I think so. I agree with that statement.

>> KAREN GOLDBERG: Thank you for sharing. Anyone else like to share?

>> REBEKAH BARKOWITZ: Hello. I actually first learned about sign language in fifth grade, public school setting, my teacher took a class and taught us. However, you do more than just teach a school language, she exposed us to the culture and brought us to the Beverly School for the Deaf and we did dances with Deaf students and we saw some shows there. Took us to other events that were interpreted and really exposed us to the whole gamut of Deaf culture and the language itself.

When I was in college, I remembered that I loved sign language. I do love languages in general. And when I graduated, I started -- well, while I was in college, I started working for a school for the blind in the deaf-blind unit and worked in the human service field, particularly in the deaf realm for many years.

During that time, needed interpreters for various reasons. I couldn't find them. And I realized... hmm... maybe I would be better serving the community if I served roles as an interpreter instead of a manager, so I took a few classes, took the state screening, took the national screening, and like Chris, have been interpreting professionally for almost 20 years.

>> KAREN GOLDBERG: Is there currently state licensure in Florida?

>> REBEKAH BARKOWITZ: In Florida, no.

>> KAREN GOLDBERG: In other states?

>> REBEKAH BARKOWITZ: Yes, not all 50, for sure.

>> KAREN GOLDBERG: What about certification, national certification?

>> REBEKAH BARKOWITZ: It's not required in Florida.

>> KAREN GOLDBERG: Okay. But it exists.

>> REBEKAH BARKOWITZ: Yes, it does.

>> KAREN GOLDBERG: There's RID.

>> REBEKAH BARKOWITZ: RID national certification.

>> KAREN GOLDBERG: There used to be a --

>> There used to be Florida state quality assurance I think it was called but probably ended five years ago?

>> CHRIS COSTA: Probably more than that.

[Background noise on telephone].

>> KAREN GOLDBERG: What are the challenges that you see in the interpreting field in Florida? If you're comfortable sharing.

>> REBEKAH BARKOWITZ: How much time do we have?

[Laughter].

>> DEBBE HAGNER: We have a half hour.

[Background noise on telephone].

>> KAREN GOLDBERG: How can it be improved I guess is the question.

>> REBEKAH BARKOWITZ: I'm from Boston, Massachusetts, and while there's no licensure there either, the number of ITPs we have in the community we have and they advocate for a higher level of skill than I've seen in Florida, because there's no legislation and there are no deaf students in many schools, almost --

>> LISA (CART CAPTIONER): I'm sorry, can you speak up?

>> CHRIS COSTA: Almost anybody can call themselves an interpreter.

>> REBEKAH BARKOWITZ: That's one of the challenges, I think, that's affecting the community, is the lack of quality control.

[Background noise on telephone].

>> DEBBE HAGNER: Does RID know how many people who are professional interpreters?

>> REBEKAH BARKOWITZ: RID would know --

>> DEBBE HAGNER: In the United States.

>> REBEKAH BARKOWITZ: How many interpreters are certified and registered with them.

[Telephone beep].

>> REBEKAH BARKOWITZ: I'm sure they have access to numbers, but there are many interpreters or many individuals who are working in the capacity of interpreters who are hiding, for lack of a better word, because nobody knows that they're there.

[Pause].

>> DEBBE HAGNER: Cindy says that she has a patient who showed up with a problem and I'm going to log off now. Safe travels, everyone, and have a wonderful weekend.

>> KAREN GOLDBERG: Okay. Thank you, Cindy, for joining us. Thank you for sharing your experience, strength, and hope.

[Pause].

>> MARY HODGES: I have a question. This is Mary. Continuing education, is that a requirement for the profession?

>> REBEKAH BARKOWITZ: If you're certified, a RID certified interpreter, then yes you have to have a specific number of community education units. Our cycles last for four years, and some states also require the same amount of continuing education as RID does or more, it depends. Sometimes it's different qualifications you have to have, like Karen was talking about the required mandatory topics.

But it varies state-to-state.

And if you're not certified or licensed, then it's up to you to do your own education.

>> DEBBE HAGNER: Can you talk about the different levels and the different ones, there's one for medical, there's one for court, and then there's different levels. There's RSD, it used to be RSD but now they call it CDI, and then there's what other?

>> REBEKAH BARKOWITZ: Currently at RID, there's general certification, which is NIC, and then there's one legal specialty certificate, and that's it. The BEI track also, that's the Texas State evaluation system that some other states have adopted, they have a trilingual certificate. They have medical and legal.

[Pause].

>> MARY HODGES: So when you say medical and legal, that means that they can interpret in that environment? For example, for medical purposes, for legal purposes?

>> REBEKAH BARKOWITZ: It usually means that they've had a specific amount of training particularly to that topic.

>> MARY HODGES: Okay.

>> REBEKAH BARKOWITZ: And then depending on the state rules and regulations, will determine whether or not somebody who does not have that certification can interpret in that situation.

So, in Massachusetts, in order to interpret in the courts, you must either have the legal certification from RID or you must have been screened by the state to be on an approved list.

If you're not one of those two, you cannot legally interpret in court.

>> MARY HODGES: So the registry actually indicates for the interpreter whether or not that person has that -- those certifications or not.

>> CHRIS COSTA: So, this is Chris, the interpreter. None of us really came here prepared to present on the topic of interpreting. This is a very rich topic. I might suggest that you would bring in -- I mean, I think this underscores maybe the need for that seat to be filled representing the interpreting field here on the Council and if you wanted to bring in someone who could present comprehensively on the state of not only interpreting here in the state of Florida, but also on a national level, that might be a good idea, because I would hate for us to present incomplete information to the Council.

>> MARY HODGES: Thank you.

>> DEBBE HAGNER: Do we need to check, there's something in the bylaws that you cannot miss the meeting?

>> KAREN GOLDBERG: Yeah, there's a -- there is a statement in the bylaws of face-to-face attendance to the meetings. I have the bylaws right here. Go ahead, Tiffany, you were going to add something?

>> TIFFANY BAYLOR: I was going to mention yes, you're right, and they have to be at least half of the meetings and that would be at least two where they're in attendance.

I have to -- I tried to look in there the last time and I did not have a clarity with face-to-face or call-in.

>> KAREN GOLDBERG: It's under Section -- Article II, Section 4, dismissal. It is cause for removal from the Council of a member who, during service on the Council, is unable to discharge his or her duties for a substantial portion of the term for which he or she is appointed because of illness or disability or, B, is absent for more than one of the regularly scheduled council meetings during the calendar year, except when the absence is excused by the majority vote of the Council.

Although participation by teleconference or other electronic means is permissible, the Council expects members to attend meetings in person due to the many advantages of face-to-face meetings.

Also, members may be removed from office by the appointing authority for malfeasance, misfeasance and for no pleading nolo contendere or be found guilty of a crime.

>> TIFFANY BAYLOR: So the way I interpreted that and I was wondering the way you all do is that even if they do miss a few of the meetings, it's up to a majority vote whether they're dismissed anyway. Like, in other words, if there was a council member that wasn't going to be able to attend, I was asking this earlier when we were setting this all up, then they can -- as long as you guys all have agreed that it's okay for them to miss, then they are okay.

And I was trying to get clarification on how many of those could happen, because I do know that there has to be a quorum of a certain amount?

>> KAREN GOLDBERG: A quorum.

>> TIFFANY BAYLOR: A quorum to make decisions and so that's precisely why I was wondering about that, with the amount of them, so...

[Pause].

>> KAREN GOLDBERG: Okay.

>> TIFFANY BAYLOR: So in other words, in that Section B where it was saying that although participation by teleconference or other electronic means is permissible, does that -- if they are here by teleconference, does that then clear the fact that it's -- that they're not here face-to-face? In other words, that couldn't be counted as a not present as one of the more than one regularly scheduled council meetings?

>> KAREN GOLDBERG: Well, I think that brings up a good point and one of the reasons that I wanted to look at the bylaws and review that, we have had members who have missed some meetings or attended one day but couldn't come to the other day.

So, I think that definitely needs to be addressed, because as the Council does not have all the seats filled, every person being here is critical, so...

>> TIFFANY BAYLOR: In the situation where people are here teleconference, though, does that count as being here?

>> KAREN GOLDBERG: I think to some degree it does. But, I mean, if you were doing every council meeting by teleconference, that's not the same thing as being actively on a committee -- I mean the council.

>> MARY HODGES: Well, that may be one area we want to change the language if we don't want to allow for it or be more specific.

Because here it does say participation by teleconference or other electronic means is permissible.

>> KAREN GOLDBERG: Where does it say? What section?

>> TIFFANY BAYLOR: Section -- I'm sorry.

>> MARY HODGES: Go ahead.

>> TIFFANY BAYLOR: Section B, apparently I believe it's the second sentence.

>> MARY HODGES: So it's on page number five, Section 4, number 1b.

>> TIFFANY BAYLOR: Thank you.

>> KAREN GOLDBERG: Oh, the one I was just reading.

>> TIFFANY BAYLOR: Right.

>> KAREN GOLDBERG: Yeah, what it says is although participation by teleconference or electronic means is permissible, the Council expects members to attend. So we may want to specify exactly what does that mean. We expect you to attend.

I mean, I know for me I'm very visual. I would have a very hard time being in my office attending, right, because my attention is not really fully on this when you're doing that.

So, maybe other people have a different -- an easier time.

But the other thing is that let's say you're not able to attend, but you fully attended -- I mean intended to be there by teleconference and you have all these issues. I think it brings up so many issues not to actually be here.

[Pause].

>> KAREN GOLDBERG: When persons are appointed to the Council, I think there's an expectation that you're attending these meetings.



>> DEBBE HAGNER: And we never -- we've never said that you were approved, excused, or not.

>> KAREN GOLDBERG: What do you mean? That council members should make a determination of excusing people?

>> DEBBE HAGNER: Yeah.

>> KAREN GOLDBERG: Is that in the bylaws currently?

>> MARY HODGES: Yes, where we were just reading, it says it is cause for removal from the Council of a member who, during service on the Council, is absent from one -- for more than one, absent for more than one of the regularly-scheduled council meetings during the calendar year, except when the absence is excused by the majority vote of the Council.

So, when folks notify you ahead of time that they won't be able to attend, is that enough to excuse the absence? Or does that come before the Council during the meeting?

>> KAREN GOLDBERG: Well, it should come before the Council is what I'm reading.

>> MARY HODGES: That's what it says here.

>> KAREN GOLDBERG: And maybe that needs to be an agenda item for the next meeting. Yes, Tiffany?

>> TIFFANY BAYLOR: The reason I had a question about it was because when it says by majority vote of the Council, I was under the impression that the Council had to be together to vote, which would mean that they would have had to know the person was not coming at the meeting prior. Am I misreading that?

>> KAREN GOLDBERG: No, I think you're reading it correctly. But then there's also the question of a quorum.

So could we please put that on as an agenda item to discuss as part of our bylaws discussion. In fact, I want a whole bylaws section.

>> MARY HODGES: I just had a -- I mean that, to me, is probably the most productive way to get through this, is just have a section on the agenda to discuss at every meeting until we get through it.

>> KAREN GOLDBERG: Okay, that sounds good.

>> MARY HODGES: Because we don't have people, even if I take this and read it in isolation and I make notes and it's -- I think if we can have a dialogue, maybe we say this time we're going to discuss Section Number 5 and actually do it while everybody is sitting here --

>> KAREN GOLDBERG: I agree.

>> MARY HODGES: -- and go through it -- excuse me.

>> DEBBE HAGNER: I think we need to allow more time. I think we need to say a good two hours or 2½ hours or just leave it open until it's completed.

>> KAREN GOLDBERG: I would put it on -- I think -- I know what you're saying, because once you get into the flow of it, it's hard to stop it again. Let's plan for a 90-minute segment for the next session or next meeting, 90-minute segment on the bylaws.

>> TIFFANY BAYLOR: So noted.

>> KAREN GOLDBERG: Thank you.

This is Karen Goldberg checking to see if there's anybody on the phone or on the chat line or in the room for public comments?

[No response].

>> DEBBE HAGNER: Lisa? How long have you been CARTing?

[Note from CART Captioner]: It would be difficult for me to talk and type at the same time. I will have to pass.

>> DEBBE HAGNER: I'll read what you say: It would be difficult for me to talk and type at the same time, so I will pass. Okay.

>> KAREN GOLDBERG: Thank you.

[Pause].

[Note from CART Captioner]: I can type if you want to read it, Debbe?

>> DEBBE HAGNER: Okay. She's going to type and then I'll read it.

[Note from CART Captioner]: I was a court reporter in the courtroom for 26 years. I worked for the same agency that entire time. My boss passed away and I always wanted to be a CART Captioner, but I didn't want to leave the agency because I was doing so well.

So the door was open and I have been a CART Captioner for ten years. I have been a stenographer for almost 35 years.

So that's me.

>> KAREN GOLDBERG: Will you read it?

[Laughter].

>> KAREN GOLDBERG: It was going away quickly!

>> DEBBE HAGNER: Okay. I'll read it. I was a court reporter --

[Note from CART Captioner]: Unclick the box that says "scroll."

>> DEBBE HAGNER: Okay. Got it. Okay. I was a court reporter for the courtroom

for 26 years. I worked in the same agency that entire time. My boss passed away. And I always wanted to be a CART Captioner, but I didn't want to leave the agency because I was doing so well.

So the door was open and I have been a CART Captioner for ten years. I have been a stenographer for almost 35 years. So that's me.

Cool.

[Pause].

>> DEBBE HAGNER: How about the AV guy, LaShay? Did I say your name right? LaShay?

>> LaSHAY: No, I'm just trying to get all my receipts and everything together before I get back to the office. But thank you.

[Pause].

>> DEBBE HAGNER: Looking at the members for the Council, just about everybody on the Council will expire 2020. And after that point, will be all new people or renewal. And I think you can only reapply up to three times?

>> KAREN GOLDBERG: [Nods head].

[Pause].

>> KAREN GOLDBERG: It is now 11:44 and just checking one more time if there's any public comments from anyone on the phone, the chat line, or in the room?

[No response].

>> KAREN GOLDBERG: I have received a response from Ms. Feltgen from the appointments office. Good morning, Dr. Goldberg. I can certainly help you with this. What a great start of any sentence or letter!

Margaret Brown, Chris Littlewood, Debbie Hagner, Cindy Simon do have applications on file. However, they are almost a year old and we would advise them to submit a new application for their most current information.

I am unable to locate any application for James Scott or Elissa Lejuene.

We have an updated application for June Ann LeFors and she applied for seat number two. Isn't that the parent?

>> MARY HODGES: Did she explain what she means by "seat"? Because you asked that question.

>> KAREN GOLDBERG: Okay. We have an updated applicant for seat number 12.

>> MARY HODGES: Okay. So number two would be the representative of Florida Association -- if she's going by statute, number two is two members representing the Florida Association of Self-Help for Hard of Hearing.

>> KAREN GOLDBERG: I think what she's doing is one and two is FAD, three and

four is HAAA, and then the numbers are below that, because aren't those the two agencies that have two representatives? I think that's what that means.

>> MARY HODGES: Yes. So number two of...

>> KAREN GOLDBERG: FAD.

>> MARY HODGES: And the other one was number 12?

>> KAREN GOLDBERG: Yeah, but June Ann represents a parent, not FAD.

>> MARY HODGES: And the next is number... an individual -- number five on the list is the parent. So I'm not sure what she means by seat number.

>> KAREN GOLDBERG: Seat number 12 she has listed as the audiologist, Brad Ingro is applying for the audiologist seat.

>> DEBBE HAGNER: I-N-G-R-O.

>> KAREN GOLDBERG: I-N-G-R-A-O.

Okay so he's a licensed audiologist under part one of Chapter 468 of Florida Statute. We would advise members coming up for expiration submit a new application when it comes close to their expiration date as we make sure we have their most current information on file. They can submit the application through the website and I am forwarding this to Tiffany right now.

>> TIFFANY BAYLOR: Okay.

>> KAREN GOLDBERG: She didn't copy back to you guys, she just replied to me. So I'm a little bit confused about June Ann LeFors because Glenna said that was a parent? But she puts her down for FAD, so I don't really understand that. So...

>> MARY HODGES: She may be a parent who is a member of the association.

>> KAREN GOLDBERG: And if she's a member, she has to be clear on what she's applying for.

>> MARY HODGES: Mmm-hmm.

>> KAREN GOLDBERG: So if we don't mind, please send out that e-mail that I just sent you.

>> TIFFANY BAYLOR: Yes.

>> KAREN GOLDBERG: Particularly for Glenna to take a look at since she gave me the names. But that seemed to help, that we do have a person, a name, and a response. See? [Clapping hands]. Taken care of! All right.

>> KAREN GOLDBERG: So we still have to promote CART and what else?

[Pause].

>> DEBBE HAGNER: So I will post it as a reminder on Facebook that we need to find someone who would like a seat to represent CART.

>> KAREN GOLDBERG: I don't know a lot of people who are CART providers. Do you have references and names?

>> DEBBE HAGNER: Yes, I have a list.

>> KAREN GOLDBERG: Okay, great.

It's chilly in here.

We have eleven minutes.

Thank you to all of you who are sticking with me and waiting.

Checking on the chat line, the room, phone, anybody for public comments?

[No response].

>> DEBBE HAGNER: I want to thank the interpreters and Lisa for doing an excellent job. And, of course, AV, LaShay, for the AV.

>> KAREN GOLDBERG: Here here.

[Pause].

>> KAREN GOLDBERG: Okay. We have four minutes until we officially are adjourned.

Anybody have any last comments that they would like to make?

[No response].

>> KAREN GOLDBERG: I just want to thank everyone as well, I really appreciate all the hard work that this Council does.

I believe that we can achieve great things with positive attitude and a can-do attitude!

And welcome aboard, Tiffany!

>> TIFFANY BAYLOR: Thank you so much.

>> MARY HODGES: I just want to say welcome to Tiffany. And I think this has been a very productive meeting. Thank you.

>> KAREN GOLDBERG: Thank you.

Everyone, don't forget to turn in your receipts for reimbursement for travel.

And I wish everyone safe travels.

>> TIFFANY BAYLOR: Oh, you know, there was something I was supposed to ask that I would like to throw out there, y'all. Please consider who is going to attend the It's A Deaf Thing because I need to take two people.

>> MARY HODGES: You mentioned that earlier.

>> KAREN GOLDBERG: I know that Glenna has offered in the past to present.

>> DEBBE HAGNER: And I said I would.

>> KAREN GOLDBERG: And Debbe said she would as well. So they may be an It's A Deaf Thing volunteers.

>> TIFFANY BAYLOR: All right. I'm going to probably start working on stuff that has to do with, you know, finalizing your travel and things like that.

>> KAREN GOLDBERG: I may not be able to attend, just depending on my schedule at work.

>> TIFFANY BAYLOR: Okay.

>> KAREN GOLDBERG: It is now 12:00 noon, there does not appear to be any public comments, so we are officially closing the meeting. Thank you very much.

[Concludes at 12:00 p.m.]

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