## Florida Department of Health



# Accessing and Exporting TRAIN Florida Reports for Administrators

To protect, promote & improve the health of all people in Florida through integrated state, county, & community efforts.



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#### Section 1 - TRAIN Florida Reports

The Florida Department of Health is committed to meeting your training needs. This document was designed to provide TRAIN Florida Administrators, with the <u>Report Manager</u> role, information to help you access and create TRAIN Florida canned reports regarding users and courses, as well as how to manage, and download TRAIN Florida data reports and exports.

The following sections will help you, as a TRAIN Florida Administrator, to access and create canned and Ad-hoc reports and to generate TRAIN Florida data reports and exports.

If the training data is not available in TRAIN Florida or you have a special report request, please use the <u>TRAIN Florida Report Request Form</u> to submit your request to DOH LMS Support.

**NOTE:** If an employee is not reflected on a report, they may have incorrect information in their TRAIN Florida learner account details, and/or be incorrectly grouped. You may need to review and update their learner account Details and Groups pages.

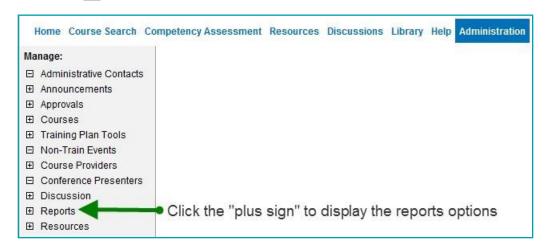
#### **Section 2 – Accessing TRAIN Florida Reports**

#### To Access the TRAIN Florida Reports Feature You Must Have the Report Manager Role:

- Assigned at the Florida level shows data on all Florida learners
- Assigned at the local level shows data only for learners within your organization level
- Step 1: Go to TRAIN Florida and log in
- Step 1: After you have successfully logged in From your **TRAIN Florida home page** Click on the **Administration** link in the top navigation bar.

Home Course Search Calendar Competency Assessment Resources Discussions Library Help Administration

You will be directed to the **Administration Console** page. This page lists all of your Administration Features and gives you access to the TRAIN Florida Reports link. Click the **plus sign** next to **Reports**, to display the Reports menu options.

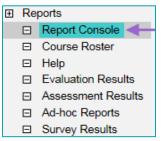




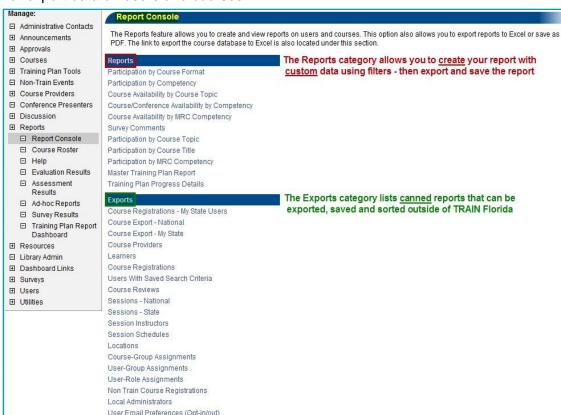


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Step 3: The **Reports menu** will expand and display a list of reports available in TRAIN Florida. Click on **Report Console** to access the TRAIN Florida canned and Ad-Hoc reports.



Step 4: The **Report Console** page will open - This page gives you access to create a report or export data on users and courses.



Reports:

The Reports category allows you to create your report with custom data using filters. You have the option then to export the report, and save it to your computer. Section 3 of this document details steps on how to run the reports in this category.

**Exports:** The Exports category lists canned reports that are designed to be exported as an Excel file, saved to your computer and sorted to your needs, outside of TRAIN Florida. Section 4 of this document details steps on how to run the reports in this category.





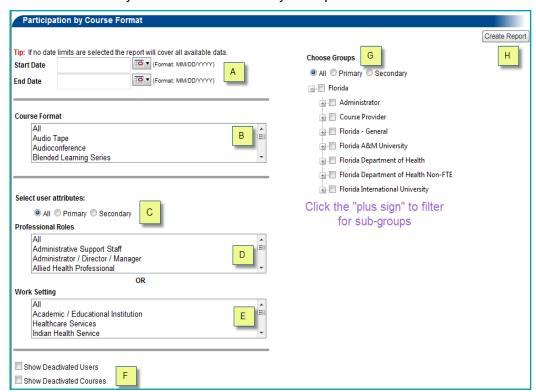
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#### **Section 3 – The Reports Category**

Step 1: From the Report Console page – Reports category list - Locate and click on the report link you are interested in running, for example - Participation by Course Format.



Step 2: The **report window** will open in a new browser window. The window will display a series of fields that allow you to filter the data for your report.



The following steps are a <u>sample guide</u> to the report filter features using the **Participation by Course Format** report.

**NOTE:** the filter features may vary from report to report.





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- A. Enter the **Start** and **End Dates** MM/DD/YYYY or use the calendar and select your date parameters. **NOTE**: if no date limits are set, the report will cover all available data.
- B. Choose the **Course Format** Use the scroll bar click to highlight the course type.
- C. Select user attributes:

**All** - returns all learners professional roles and work setting attributes **Primary** - returns only those learners who selected an attribute as their primary professional role or work setting.

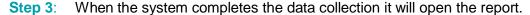
**Secondary** - returns only those learners who selected an attribute as their secondary professional role or work setting.

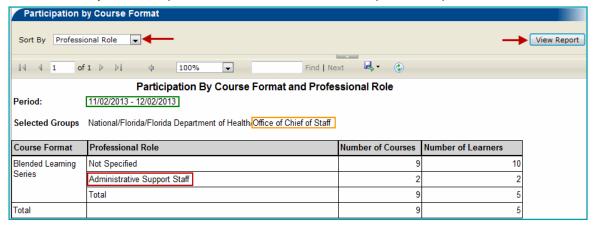
- D. Select a Professional Role Use the scroll bar and click to highlight. Hold the Control key and click to select multiple roles. OR Select the Work Setting - Use the scroll bar and click to highlight. Hold the Control key to select multiple work settings.
- E. Choose to Show Deactivated Users and/or Courses can also be included by clicking the boxes 

  ✓ next to the choices if appropriate.
- F. Choose Groups select the groups you wish to include on the report by clicking to check the box ☑ and clicking the plus sign → to open the menus and filter for subgroups.

**NOTE:** to filter a group that should reflect only staff members of a certain location, select Primary Primary before choosing your groups.

G. Click the **Create Report** Create Report button located in the upper right corner of the page to run the report. **NOTE**: the report may take a little time to run depending on the amount of data requested.





#### In this sample:

- The report Period was 11/25/2013 to 12/27/2013
- The Selected Group was the Office of Chief of Staff Primary
- The Professional Role chosen was Administrative Support Staff



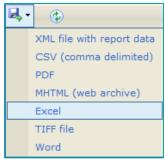


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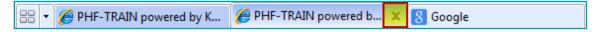
This report can be sorted, before exporting. Choose the option from the **Sort By** drop-down menu, then click the View Report | View Report | button to refresh the screen and re-sort the data.

Step 4: To download and save your report results – locate and click on the Save/Export icon to download the file in the format of your choice.





- Click on the Save/Export icon Scroll down the drop down menu and click on the format for your file.
- The File Download window will open Click the Save button.
- The Save As window will open Enter the report name in the File name field Then locate and save the file to a folder on your computer by clicking the **Save** button.
- After you have saved the report Close the report browser window by clicking on the X in Step 5: the window tab.



The window will close and you will be returned to the Report Console page.

# **Section 4 – The Exports Category**

From the Report Console page – Exports category list - Locate and click on the Step 1: canned report link you are interested in running, for example - Learners

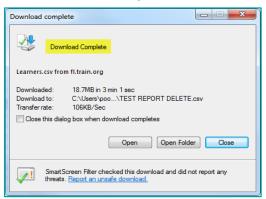


- The File Download window will open Click the Save Save button.
- The Save As window will open Enter the report name in the File name field Then locate and save the file to a folder on your computer, click the **Save** button.





Step 4: After clicking the Save button the report will begin to download to your chosen folder.
NOTE: The download process may take time as it is dependent on the size of the report.
When the report is finished downloading the **Download Complete** window will open.



You have the option to **Open** the report, **Open the folder** where the report is saved or **Close** this window. If you choose to close the window, the report will be available in your computer and you will be returned to the Report Console page.

#### Section 5 - The Master Training Plan Report

The following section will show you how to run, export and save a **Master Training Plan Report**.

The Master Training Plan Report allows you to report on learner status by completion or by creation dates. This report can be filtered by all users who can see the training plan or selected groups, and can include active or inactive employees.

#### Access to this report can be found in two places in TRAIN Florida:

- 1. The Administrator's TRAIN Florida home page Training Plan Tools menu
- 2. The Report Console Reports category list

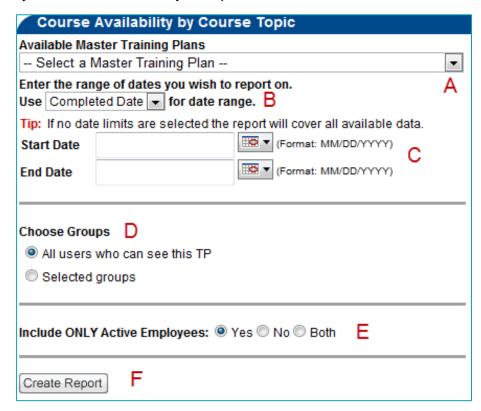






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Step 1: Click on a Master Training Plan Report link. The Course Availability by Course Topic page will open in a new browser window. The window will display a series of fields that allow you to filter the data for your report.



The following steps will guide you on how to filter the data to run this report:

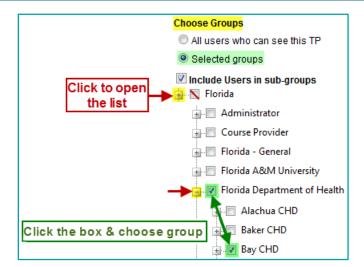
- A. Select a Master Training Plan Use the drop down menu and click the title to select the training plan.
- **B. Enter the report date range** Use the drop down menu to filter by <u>Completed Date</u> or Created Date.
- C. Enter the **Start** and **End Dates** MM/DD/YYYY or use the calendar and select your date parameters. **NOTE**: if no date limits are set, the report will cover all available data.
- D. Choose the groups The report <u>filter defaults to include all users</u> who can see the chosen training plan. You can choose to filter the report by specific groups for example your location only. To filter by group click on the button onext to Selected Groups.

The top most level of the groups menu will open. Click on the **plus icon**  $\blacksquare$  next to Florida to open the next level - do not check the Florida box.





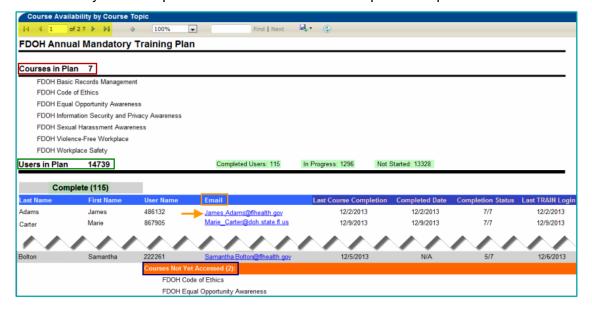
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Scroll to locate the group you would like to add. Next, click on the **plus icon** next to the group name, to open any sub-level lists that may be available. After locating the group or group levels you would like to add, click to **check the box** next to the group name. This will add the group(s) to your report.

- E. Choose who to include The report <u>filter defaults to Yes</u> which selects <u>only active</u> <u>employees</u>. To include <u>only inactive</u> employees click the button <u>onext to No.</u> To include <u>all active and inactive</u> employees click the button <u>onext to Both.</u>
- F. <u>After completing your parameters</u> Click the **Create Report** Create Report button at the bottom of the page, to run the report. **NOTE**: the report may take a little time to run depending on the amount of data requested.

Step 2: When the system completes the data collection it will open the report.



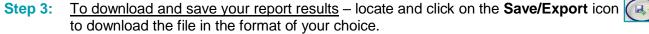




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The Master Training Plan Report displays a comprehensive view of the following information:

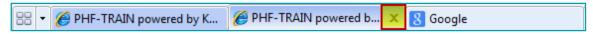
- Provides navigation of the pages of the report. NOTE: to see the complete report while in TRAIN Florida, you will need to navigate through the pages
- Number of Courses in the Plan
- Number of Users in the Plan including Completed Users, In Progress and users Not Started
- The Last Course Completion date, Completed Date, Completion Status of the plan and the Last TRAIN Login date for the learner
- The Courses Not Yet Accessed in the plan by learners
- Provides the ability to e-mail the learner from the report by clicking on the e-mail address.







- Click on the Save/Export icon Scroll down the drop down menu and click on the format for your file.
- The File Download window will open Click the Save button.
- The Save As window will open Enter the report name in the File name field Then locate and save the file to a folder on your computer by clicking the **Save** save button.
- Step 4: After you have saved the report - Close the report browser window by clicking on the X in the window tab.



The window will close and you will be returned to the Report Console page.





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# Section 6 - The Training Plan Progress Details Report

The following section will show you how to run, export and save a **Training Plan Progress Details Report**.

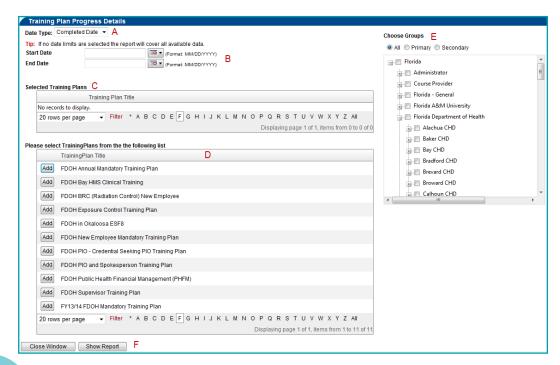
The Training Plan Progress Details Report allows you to select a single or multiple Training Plans and view the progress of learners completions.

#### Access to this report can be found in two places in TRAIN Florida:

- 1. The Administrator's TRAIN Florida home page Training Plan Tools menu
- 2. The Report Console Reports category list



Step 1: Click on a Training Plan Progress Details link. The **Training Plan Progress Details** page will open in a new browser window. The window will display a series of fields that allow you to filter the data for your report.







#### The following steps will guide you on how to filter the data to run this report:

- A. Choose the Date Type Use the dropdown box and select Completed Date or Assigned Date.
- B. Enter the **Start** and **End Dates** MM/DD/YYYY or use the calendar and select your date parameters. **NOTE**: if no date limits are set, the report will cover all available data.
- C. Select the Training Plan(s) To add a training plan to the <u>Selected Training Plans</u> choose the title of the training plan from the list below this section **D**. This will move the selected training plan up to the Selected Training Plans list. If you wish to delete a selected plan, click the **Remove** button.
- D. This section is the <u>list of available TRAIN Florida Training Plans</u>. Click the **Add** button next to the title to move the selected training plan to the Selected Training Plans list C.



E. Choose Groups – select the groups you wish to include on the report by clicking to check the box ☑ and clicking the plus sign ⅓ to open the menus and filter for subgroups.

**NOTE:** to filter a group that should reflect only staff members of a certain location, select Primary Primary before choosing your groups.

F. Click the **Show Report** Show Report button at the bottom of the page, to run the report.

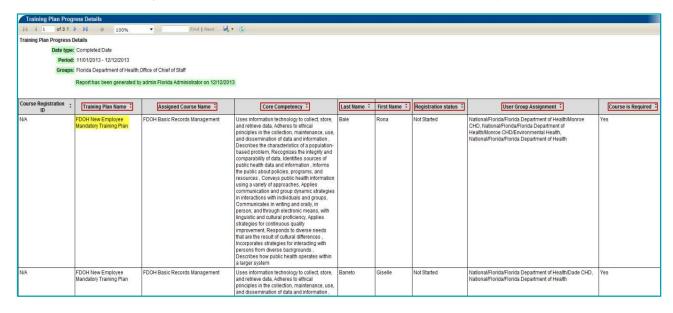
**NOTE:** the report may take a little time to run depending on the amount of data requested.





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#### **Step 2:** When the system completes the data collection it will open the report.



#### The **Training Plan Progress Details Report** displays the following information:

- The Date type for the report
- The report Period
- The Group or Groups chosen for the report
- The Administrator that generated the report and the date it was run
- The earner's Course Registration ID (if applicable)
- The Training Plan Name
- The Assigned Course Name (the courses in the plan)
- The assigned Core Competencies
- The learner's First and Last Name.
- The course Registration Status
- The User Group Assignment
- Is the Course is Required Yes/No

NOTE: If you need to alter the report parameters after the report is run click the **Change**Report Parameters button, located at the bottom of the page. It will take you back to the data filter page.

If you do not wish to save/export the report click the **Close Window** button.





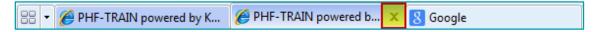
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Step 3: To download and save your report results – locate and click on the Save/Export icon to download the file in the format of your choice





- Click on the Save/Export icon Scroll down the drop down menu and click on the format for your file.
- The File Download window will open Click the Save button.
- The Save As window will open Enter the report name in the File name field Then locate and save the file to a folder on your computer by clicking the **Save** button.
- After you have saved the report Close the report browser window by clicking on the X in the window tab, or the **Close Window** Close Window button at the bottom of the screen.



The window will close and you will be returned to the Report Console page.

# Section 7 - The Course Roster Report

The following section will show you how to run, export and save a **Course Roster Report**.

The Course Roster Report allows you to view a roster for a single course, or for a group of courses within TRAIN Florida. It can be used to verify learner registrations. This report is export only, and must be saved to your computer to access and sort data.

From the Administration Console page. Click the plus sign next to Reports, to Step 1: display the Reports menu options.





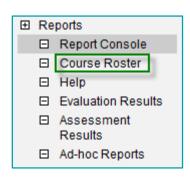


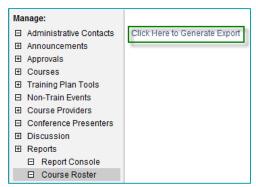
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Step 2: From the Reports menu - Click on the Course Roster link.

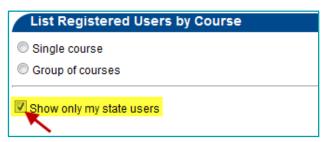
The reports window will refresh and display a link for you to generate the report.

Click on the Click Here to Generate Export link.





Step 3: The List Registered Users by Course page will open in a new browser window. The window will display a series of fields that allow you to begin to filter the data for your roster report. It is recommended you click the box next to Show only my state users to assure only TRAIN Florida users are reflected on your report.

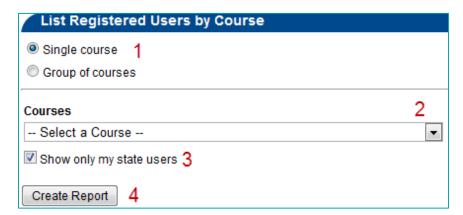


NOTE: Rosters can be run for a single course or a group of courses

**Step 3-A** gives instructions for a **Single Course** roster

Step 3-B gives instructions for a Group of Courses roster

A. Run, export, and save a course roster for a Single Course



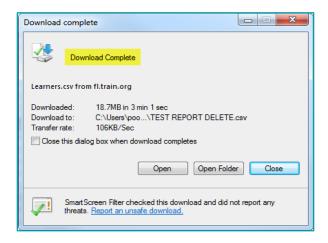




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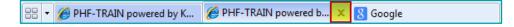
- Click the button on next to Single course to expand the filter.
- 2. Choose your Course Use the dropdown box, scroll down, locate your course and click on the title to choose. The courses are listed alphabetically.
  NOTE: All Department courses will have the acronym FDOH before the title. If the course is a Blended Learning Series, with sections, you must select the top level course to assure all learners who have registered in the course are shown.
- 3. Be sure the box next to **Show only my state users** is checked. This will to return only learners who have aTRAIN Florida account.
- 4. Click the Create Report Create Report button to run the report.
  - The **File Download** window will open Click the **Save** Save button.
  - The Save As window will open Enter the report name in the File name field Then locate and save the file to a folder on your computer, click the Save Save button.

After clicking the Save button the report will begin to download to your chosen folder. **NOTE:** The download process may take time as it is dependent on the size of the report. When the report is finished downloading the **Download Complete** window will open.



You have the option to **Open** the report, **Open the folder** where the report is saved or **Close** this window. If you choose to close the window, the report will be available in your computer and you will be returned to the report filter page.

To close the report browser window click on the **X** in the window tab. The window will close and you will be returned to the Course Roster page.

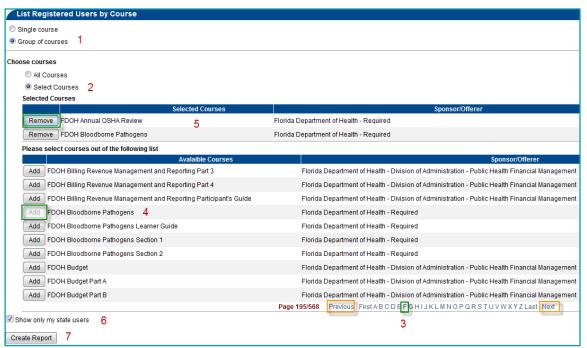






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#### Run, export, and save a course roster for a Group of Courses



- Click the button next to Group of Courses to expand the filter.
- 2. Click the button on next to Select Courses.

course.

- 3. The Selected Courses menu will open Go to the letter filter bar located at the bottom of the Please select courses out of this list table. Click on the letter F to filter for Department courses.
  NOTE: All Department courses will have the acronym FDOH before the title. If the course is a Blended Learning Series, with sections, you must select the top level course to assure all learners who have registered in the course are shown.
  To navigate the F section click either the the Previous or Next link to locate your
- 4. To choose the courses you wish to run click the **Add** button next to the course titles. **NOTE:** You may choose as many courses as you need however the more data you request, the larger the report and longer it will take to run.
- 5. By clicking Add, the courses will be moved to the **Selected Courses** table.
- 6. Be sure the box next to **Show only my state users** is checked. This will to return only learners who have a TRAIN Florida account.

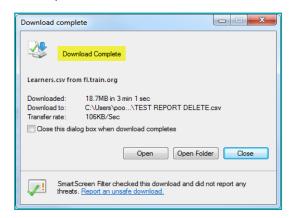




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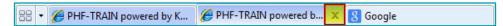
- Click the Create Report Create Report button to run the report.
  - The File Download window will open Click the Save Save button.
  - The Save As window will open Enter the report name in the File name field – Then locate and save the file to a folder on your computer, click the Save Save button.

After clicking the Save button the report will begin to download to your chosen folder. **NOTE**: The download process may take time as it is dependent on the size of the report. When the report is finished downloading the **Download Complete** window will open.



You have the option to **Open** the report, **Open the folder** where the report is saved or **Close** this window. If you choose to close the window, the report will be available in your computer and you will be returned to the report filter page.

To close the report browser window click on the  ${\bf X}$  in the window tab. The window will close and you will be returned to the Course Roster page.



#### Section 8 – Ad-hoc Reports

The following section will show you how to run, export and save a TRAIN Florida Ad-hoc Report.

The Ad-hoc Report feature allows administrators to create and save custom reports for use at any time. Use this link to the <u>TRAIN Florida Ad-Hoc Reports</u> chart as a guide to the entire list of the Department's Ad-hoc reports. The reports are listed by title and include a description of the report and a listing of the report's visibility. This document can also be found on the <u>TRAIN Florida Administrators Knowledge Center</u> webpage.

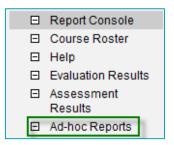
**NOTE:** Filter features may vary from report to report. To return accurate results, please enter the requested Learner, Course and Group report parameters exactly as it is listed in TRAIN Florida.



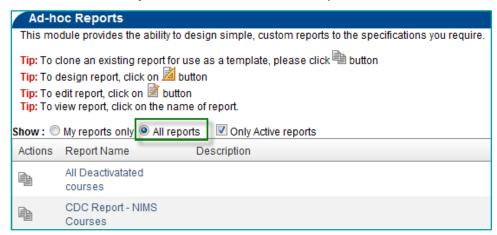


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**Step 1:** From the Reports menu - Click on the **Ad-hoc Reports** link.



Step 2: The reports window will refresh and the **Ad-hoc Reports** page will open. Click on the button next to **All reports** to make all available reports visible.



Step 3: To see the complete list of TRAIN Florida Ad-hoc Reports - Go to the letter filter bar located at the bottom of the list screen. Use the dropdown box and select 50 rows per page. Next, click on the letter F to filter for Department reports. The screen will refresh and show an alphabetical list of reports. NOTE: All Department reports will have the acronym FDOH before the title.

50 rows per page ▼	Filter	*	A E	3 C	D	E F G	Н	1	J	K	L	М	N	0	Р	Q	R	S	Т	UV	w	Χ	Υ	z	All
																				Display	ing	pa	ge :	10	f 1, items from 1 to 46 of 46

The list also includes a description of the information that will be automatically be included in each report.

Step 4: Locate and click on the **Report Name**. The **Report Parameters** page for your report will open in a new browser window. The window will display a series of fields that to filter certain data for your report. These fields will vary from report to report.

Report Parameters Tip: For LIKE comparison operator use "%" signs	for wildcard comparison. Example	"health%".
Course Registrations / Users / Department	LIKE	
Execute report		





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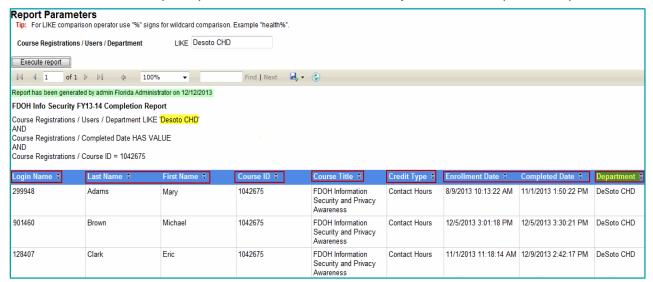
Step 5: Enter the requested Report Parameters into the **LIKE** field. You can enter any group level. For this example we have chosen to enter an Office, CMS or CHD name.

Report Parameters Tip: For LIKE comparison operator use "%" signs	s for wildcard comparison. Example "health%".
Course Registrations / Users / Department	LIKE Desoto CHD
Execute report	

**NOTE:** The group name must be entered **exactly** as it is listed in TRAIN Florida. Click this link to the **TRAIN Florida Grouping Structure** Excel spreadsheet to guide you.

To do a LIKE comparison filter use the % sign for wildcard. <u>For example</u> – Desoto% By adding the wildcard % your report will return learners who may not have the group name listed correctly in their learner profile.

- When the system completes the data collection it will open the report.NOTE: The sample report was the FDOH Info Security FY13-14 Completion Report.



#### The sample report displays:

- Who ran the report and the date
- The learner's Login Name
- The learner's First and Last Name
- The Course ID
- The Course Title
- The Credit Type
- The Enrollment and Completed Date
- The Department Name

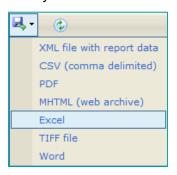




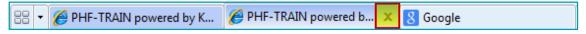
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Step 8: To download and save your report results – locate and click on the **Save/Export** icon to download the file in the format of your choice.





- Click on the **Save/Export** icon Scroll down the drop down menu and click on the format for your file.
- The **File Download** window will open Click the **Save** button.
- The **Save As** window will open Enter the report name in the **File name** field Then locate and save the file to a folder on your computer by clicking the **Save** button.
- **Step 9:** After you have saved the report Close the report browser window by clicking on the **X** in the window tab.



The window will close and you will be returned to the Ad-hoc Reports page.

# **Section 9 – Special Report Request and Contact Information**

If you have reviewed the available TRAIN Florida reporting options and have not found the training data you need, or you have a **special report request**, you may submit your report request with your specific parameters to the DOH LMS Support team using the <u>TRAIN Florida Report Request Form</u>. If you need help filling out the request form, the <u>Report Request Form Instructions</u> will guide you.

The request form and its help document can also be found on the **TRAIN Florida Administrators Knowledge Center** webpage.

If you need assistance with reports, or have any questions regarding TRAIN Florida please contact the DOH LMS Support Team.

E-mail: DOHLMSSupport@flhealth.gov

**Telephone**: 850-245-4008

