Florida's Prescription Drug Monitoring Program

Electronic Health Recordkeeping Integration

Florida's Department of Health's Prescription Drug Monitoring Program E-FORCSE® is partnering with Bamboo Health, the service provider of E-FORCSE, to provide an electronic health recordkeeping (EHR) integration option to all health care providers in the State utilizing a service called PMP Gateway. The PMP Gateway facilitates communication, information transfer, integration, and support for the state approval process and the EHR or Pharmacy Management System (PMS) vendor development process.

Integrating E-FORCSE within an EHR provides a streamlined clinical workflow for providers and dispensers. The integration eliminates the need for providers to pull-up the E-FORCSE browser, successfully log-in, and enter their patient's name and date of birth. Instead, the EHR or PMS automatically initiates a patient query, validates the provider's credentials in E-FORCSE and returns the patient's prescription history directly with the provider's EHR or PMS.

NarxCare, a Bamboo Health developed solution will also be included. This tool helps prescribers and dispensers evaluate controlled substance data from the prescription drug monitoring program to assess potential overdose risk and make more informed prescribing and dispensing decisions.

PMP Gateway Procedure for Electronic Health Recordkeeping System Integration

Please review *Integration Request Form* and *Gateway License Agreement* <u>before</u> starting process.

STEP 1

- Eligible entity completes the adobe fillable Integration Request Form. Be sure to identify the primary contact person who will lead the project.

STEP 2

- Eligible entity returns the executed Integration Request Form to the department at e-forcse@flhealth.gov for review. E-FORCSE shall review the request and notify the eligible entity if the request has been approved or denied by electronic mail. If approved, E-FORCSE will notify the Bamboo Integration Specialist.

STEP 3

- Approved entity downloads and completes the Gateway License Agreement. Integration pricing is directly negotiated with Bamboo Health.

STEP 4

- A Bamboo Health Integration Specialist will contact you to confirm the details within your integration request and discuss next steps.
- A technical meeting will be scheduled between the entity's software vendor and Bamboo Health, the E-FORCSE service provider.
- Approved entity's Health IT Vendor codes to PMP Gateway using Bamboo Health's API toolkit (if applicable).
- If integration is already completed with the Health IT Vendor then the Health IT Vendor delivers code to approved entity to initiate appropriate testing.

STEP 5

- Bamboo notifies E-FORCSE testing is complete.
- E-FORCSE authorizes approved entity in PMP Gateway console and integration is complete.

For technical assistance, please contact our PDMP Help Desk at (877) 719-3120. For more information visit www.e-forcse.com